2023 Scorecard Overview

					Points Available		
	Performance	**Rationale for**	**Data Source**	**How calculated**	**PSH**	**RRH, TH**	**SSO**
1	**Housing Stability:** % of persons who remained in the PH project as of the end of the operating year *(PSH only)* or exited to a permanent housing destination *(all).*	This is a standard HUD Measurement for Project Performance and System Performance	HUD APR, Q5a, Q23c	(Q23c, Row "Total persons exited to positive housing destinations", column "Total" + Q5a, "Number of stayers" (PSH only) + "Staying or living with family, temporary tenure" (KEYS only) + "Staying or living with friends, temporary tenure" (KEYS only)) divided by (Q23c, row "Total", column "Total", - row "Total persons whose destinations excluded them from the calculation", column "Total" + Q5a, "Number of stayers" (PSH only))	10	10	0
2	**Income Total:** % of persons age 18 and older who increased their total income	This is a standard HUD Measurement for Project Performance and System Performance	HUD APR, Q19a1 and a2	(Q19a1, Row "Number of Adults with Any Income (i.e. Total Income)" from column "Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain" + Q19a2, Row "Number of Adults with Any Income (i.e. Total Income)" from column "Performance	7	7	0

Project Performance

3	**Income - Earned**: % of adults age 18 and older who increased their earned income	This is a standard HUD Measurement for Project Performance and System Performance	HUD APR, Q19a1 and a2	(Q19a1, Row "Number of Adults with Earned Income (i.e. Employment Income)" from column "Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain" + Q19a2, Row "Number of Adults with Earned Income (i.e. Employment Income)" from column "Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain") + Number of youth attending school full time and not increasing earned income (KEYS only) divided by (Q19a1, Row "Number of Adults with Earned Income (i.e., Employment Income)" from column "Total Adults (including those with No Income") + Q19a2, Row "Number of Adults with Earned Income (i.e., Employment Income)" from column "Total Adults (including those with No	5	5	0
4	**(PSH Only) Non-cash Benefits – Annual**	It is expected that projects help clients obtain and maintain benefits as a way of maintaining positive housing outcomes.	HUD APR, Q20b	Row "1 + Source(s)", column "Benefit at Latest Annual Assessment for Stayers" divided by row "Total", column "Benefit at Latest Annual Assessment for Stayers"	2.5	0	0
5	**(PSH Only) Health Insurance – Annual**	It is expected that projects help clients obtain and maintain health insurance as a way of maintaining positive housing outcomes.	HUD APR, Q21	From Column "At Annual Assessment for Stayers", (Row "1 Source of Health Insurance" + Row "More than 1 Source of Health Insurance") + (Row "No Health Insurance" + Row "Client Doesn't Know/Client Refused" + Row "Data not Collected" + Row "1 Source of Health Insurance" + Row "More than 1 Source of Health Insurance"	2.5	0	0

6	**(RRH only) Average length of stay for leavers**	Projects that are able to stabilize and exit clients in a timely manner are able to serve more people.	HUD APR, Q22b	Row "Average Length", column "Leavers" (KEYS excluded from this metric)	0	5	0
7	**(PSH only)** % of clients served who exit to permanent housing	See above.	HUD APR	Q23c, Row "Total persons exiting to positive housing destinations", column "Total" divided by (Q5a, "Total number of persons served" - Q23c, row "Total persons whose destination excluded them from the calculation", column "Total") Only programs with clients as of June 30, 2018 scored on this metric.	5	0	0
8	**Recidivism:** % of heads of household who exited to permanent housing destinations between July 1, 2019 and June 30, 2021, who returned to homelessness within 2 years	This is a standard HUD Measurement for Project Performance and System Performance.	CoC Program Recidivism Report in Clarity	# from Row "2 years" divided by "Total clients exited to PH"	0	0	0
9a	**(Site-based only) Utilization Rate:** % of beds filled during the 2022 and 2023 PIT Counts.	High utilization rate indicates a project is efficient and effective in ensuring beds are filled quickly.	Provided by STEH based on HIC and PIT submissions to HUD	PIT Count divided by Total Beds	3	0	0

	Performance	Rationale for	Data Source	How calculated	PSH	RRH, TH	SSO
9b	**(Scattered-site projects, including RRH/TH) Utilization Rate:** % of beds filled on the night of the 2022 and 2023 PIT Counts.	See above.	Provided by STEH based on HIC and PIT submissions to HUD	PIT Count divided by Total Beds	3	3	0
10	**Housing First/Low Barrier:** To What Extent is the project Housing First/Low Barrier?	HUD has expressly stated that programs need to follow a housing first/low barrier philosophy.	Completed Housing First/Low Barrier Questionnaire	Each question worth 1/3 point.	8	8	0
				Total	46	38	0

			Grant management				
						Points Available	
	Performance	Rationale for	Data Source	How calculated	PSH	RRH, TH	SSO
11	In the project's most recently ended grant year, did the project have funds recaptured?	Projects not utilizing all of their awarded funds are leaving valuable resources unused and not effectively using the resources available for their project.	Provided by STEH	If no recapture occurred in: Q1: +1 point Q2: +1 point Q3: +2 points +1 point bonus if no recapture at all	5	5	0

12a	**(RRH Only)** Percent of CoC project funding expended by the agencies during Q1 - Q3 (and submitted by the Q3 recapture calculation deadline) of their most recently ended grant year that was used for housing vs. supportive services.	HUD looks to maximize HUD funds for housing and use of match from other sources to provide supportive services to maximize clients served	Provided by STEH	Amount of rental assistance or leasing disbursed divided by the total amount disbursed, excluding admin funds	0	5	0
12b	**(PSH ONLY)** Percent of CoC project funding expended by the agencies	HUD looks to maximize HUD funds for housing and use of match from other sources to provide supportive services	Provided by STEH	Amount of rental assistance or leasing disbursed (for TBRA projects) or housing funds disbursed (for project-based projects) divided by the total amount disbursed,	5	0	0
13	Did the project have the match required per CoC regulations (at least 25% or 0.25:1)?	Provision of Project Match is required by HUD and lack of required match is a compliance issue.	Provided by STEH: Match documentation for most recently submitted APR.	Yes: 2 points No: 0 points	2	2	0
14	Completeness of Corrective Action Plan as Originally Submitted and as generated in response to the monitoring which took place in calendar year 2022.	Agency grant management at individual level impacts whole community in CoC application.	Monitoring Subcommittee Review Checklist Cover Sheet.	For the question of identifying the specific issue, if 75% or more of the corresponding corrective action plan boxes have proper responses and for all other questions, if 85% or more of the corresponding corrective action plan boxes have proper responses, that will equal a 'yes' for that question. 5+ Yeses: 2 points 3-4 Yeses: 1 point 0-2 Yeses: 0 points	2	2	0

	Performance	Rationale for	Data Source	How calculated	PSH	RRH, TH	SSO
15	Monitoring Sanctions - imposed or in place at any time, even if only briefly, during Q1 - Q4 of the most recently completed grant year.	See above.	Clearinghouse records within the most recently completed grant year.	0 sanctions: 3 Pts 1 sanction (match-related): 1 pt 1+ sanction (not match-related): 0 pts	3	3	0
16	Single Audit Results	See above.	Most recent single audit results	No material weaknesses: 3 points	3	3	0
17	**(Housing projects only)** **Project Cost:** Project's cost per person served compared to community average baseline. Housing projects compared to those of similar type: RRH, site-based PSH and scattered-site PSH. Based on amount expended by the agencies during Q1 - Q3 and submitted by the Q3 recapture calculation deadline.)	Agency grant management at individual level impacts whole community in CoC application	Agency billing data submitted to STEH; HUD APR Q5a and Q8a	Spending per person is total spending divided by APR Q5a, "Total number of persons served". Average household size is Q5a, "Total number of persons served", divided by Q8a, row "Total Households", column "Total". Baseline spending for scattered site is $6,996.3–$2,379.3(√ persons/households)+582.4 (for PSH) $5,567.98 is the average spending for site based PSH. Performance metric is spending per person divided by baseline spending.	5	5	0
				Total	25	25	0

	Coordinated entry						
						Points Available	
	Performance	Rationale for	Data Source	How calculated	PSH	RRH, TH	SSO

18a	**(Site-based only) Match to Housed Time:** Average time from match email to housed date	Quickly transitioning clients from street/shelter into housing.	STEH Coordinated Entry Records - Provided by STEH	Sum of all days from match email to housing move-in date divided by the number of households housed.	3	0	0
18b	**(Scattered-site only) Match to Housed Time:** Average time from match email to housed date	See above	STEH Coordinated Entry Records - Provided by STEH	Sum of all days from match email to housing move-in date divided by the number of households housed.	3	3	0
19a	**(Site-based only) Successful Housing Match**: % of households matched that were subsequently housed in the program	This metric is a counter-balance to the Match to Housed Time. If a project doesn't meet the Match to Housed timeframe with a client, there is still incentive to continue to engage with the client to house them.	STEH Coordinated Entry Records - Provided by STEH	Households housed between July 1, 2020 and June 30, 2022 divided by matches received from Coordinated Entry between July 1, 2020 and March 31, 2022 or housed between July 1, 2020 and June 30, 2022. All matches made by March 31, 2022 are included in the calculation, as well as households matched after that date but housed by June 30, 2022. Households matched after March 31, 2022 and not housed by June 30, 2022 are excluded from the universe.	3	0	0
19b	**(Scattered-site only) Successful Housing Match**: households that were matched and subsequently housed in the program	See above	STEH Coordinated Entry Records - Provided by STEH	See above	3	3	0
				Total	6	6	0

Project Populations	
	Points Available

	Performance	Rationale for	Data Source	How calculated	PSH	RRH, TH	SSO
20	% of Chronically Homeless Persons Served	Effectively ending chronic homelessness is a HUD and local goal.	HUD APR, Q5a	"Number of chronically homeless persons" divided by "Total number of persons served"	1	1	0
21	% of Veterans Served	Effectively ending veteran homelessness is a HUD and local goal.	HUD APR, Q5a	"Number of veterans" divided by "Number of adults (age 18 or over)"	1	1	0
22	% Youth ages 18-24 Served	Effectively ending Youth homelessness is a federal and local goal.	HUD APR, Q5a	"Number of youth under age 25" divided by "Number of adults (age 18 or over)"	1	1	0
23	% Families (HH w/ Minor Children) Served	Effectively ending family homelessness is a federal and local goal.	HUD APR, Q8a	Row "Total Households" from Column "With Children and Adults" divided by Row "Total Households" from column "Total"	1	1	0
24	% Parenting Youth Ages 18-24 with Minor Children Served	Parenting youth is a subpopulation of youth.	HUD APR, Q5a	"Number of parenting youth under age 25 with children" divided by "Number of adults (age 18 or over)"	1	1	0
25	% Persons Fleeing or Attempting to Flee Domestic Violence	Persons fleeing domestic violence are a population of concern in HUD and local goals	HUD APR	Q14b, Row "Yes" from column "Total" divided by Q5a, "Number of adults (age 18 and over)"	1	1	0
26	Participants are "hard to serve" as defined by no income at entry.	Participants with no income at entry are considered harder to serve than those with income.	HUD APR	Q18, Row "Adults with no income" from column "Number of Adults at Start" divided by Q5a, "Number of adults (age 18 or over)"	2	2	0
27	Participants are "hard to serve" as defined by 2 or more physical/mental health conditions at entry.	Participants with multiple conditions are considered harder to serve than those with no or 1 conditions.	HUD APR, Q13a2	(Row "2 Conditions" from column "Total" + row "3 Conditions" from column "Total") divided by row "Total" from column "Total"	2	2	0

28	Participants admitted directly from the street or other locations not meant for human habitation.	Coordinated Entry's focus is on serving the most vulnerable first, including those in places not meant for habitation.	HUD APR	Q15, Row "Place not meant for habitation" from column "Total" divided by Q5a, "Number of adults (age 18 or over)"	1	1	0
				Total	11	11	0

HMIS Data Quality							
					Points Available		
	Performance	**Rationale for**	**Data Source**	**How calculated**	**PSH**	**RRH, TH**	**SSO**
29	Project's Data Quality: Personally Identifiable Information	HUD is utilizing HMIS data for community reporting. A project's data completeness, accuracy and timeliness impact the overall community data reporting on progress.	HUD APR	Q6a, row "Overall Score" from column "Total" divided by Q5a, "Total number of persons served" For YWCA projects, Q6a, row "Overall Score" from column "Total" minus row "Social Security Number (3.2)" from column "Total" divided by Q5a, "Total number of persons served"	3	3	0
30	Project's Data Quality: Exit Destination	See above	HUD APR	Q6c, row "Destination (3.12)" from column "Error Count" divided by Q5a, "Number of leavers"	3	3	0
31	Project's Data Quality: Timeliness of data entry	CoC standards state real-time data entry is preferred, but data must be entered within 2 working days of being collected.	HUD APR Q6e	Sum of row "0 days" divided by sum of columns "Number of Project Start Records" and "Number of Project Exit Records" (KEYS exempt from this metric)	3	3	0
				Total	9	9	0

CoC Participation							
					Points Available		
	Performance	**Rationale for**	**Data Source**	**How calculated**	**PSH**	**RRH, TH**	**SSO**

	Performance Measuremen	Rationale for Measurement	Data Source	How calculated	PSH	RRH, TH	SSO
32	Applicant has at least 1 staff member regularly participating in at least 2 of the CoC Workgroups	HUD expects that all CoC-funded projects actively participate within the CoC	CoC workgroup sign-in sheet records for the past 12 months - Provided by STEH	Staff attended at least 80% of meetings in at least two workgroups: 2 points Staff attended at least 80% of meetings in 1 workgroup: 1 point	2	2	0

Racial Equity							
					Points Available		
	Performance Measuremen	Rationale for Measurement	Data Source	How calculated	PSH	RRH, TH	SSO
33	At least 20 employees or 50% of the full agency of project working within Hamilton County, whichever is less, has completed the Hunger Free Communities Racial Equity Self-Assessment Tool	HUD expects that all CoC-funded projects actively seek to establish racial equity within their operations.	Surveys completed by agency staff via Google Form provided by STEH	20+/50% of respondents = 2 points 0-19/0-49.99% of respondents = 0 points	2	2	0

#	Measure	Rationale	Data Source	Scoring	Col1	Col2	Col3
34	Percentage of staff and leadership makeup of the full agency of project working Hamilton County is racially diverse based on self-report as a race other than white/caucastion and/or identify as Hispanic. Staff who choose not to respond should be removed from numerator and denominator.	HUD expects that all CoC-funded projects actively seek to establish racial equity within their operations.	Agencies will provide information to STEH	a. All Non-Supervisory Staff makeup i. <25% = 0 points ii. 25-50% = .5 points iii. >50% = 1 point b. Leadership Staff makeup (Supervisors and above) i. <25% = 0 points ii. 25-50% = .5 points iii. >50% = 1 point c. Board Composition i. <25% = 0 points ii. 25-50% = .5 points iii. >50% = 1 point d. New Hires in the last 2 years, all positions i. <25% = 0 points ii. 25-50% = .5 points iii. >50% = 1 point	4	4	0
35	Applicant has at least 1 staff member regularly participating in the Racial Equity Workgroup	HUD expects that all CoC-funded projects actively seek to establish racial equity within their operations.	RE Workgroup sign-in sheet records for the past 12 months - Provided by STEH	Staff attended at least 80% of the meetings	0	0	0
36	Program outcomes disaggregted by race; difference between white and people of color outcomes within each program.	HUD expects that all CoC-funded projects actively seek to establish racial equity within their operations.	Looker Report built by HMIS (TBD)	Will review exit destinations, successful matches, and income	0	0	0
				Total	**6**	**6**	**0**

| Grand total | 105 | 97 | 0 |