# Transition Age Youth Vulnerability Index Service Prioritization Decision Assistance Tool (TAY-VI-SPDAT)

"Next Step Tool for Homeless Youth"

#### **AMERICAN VERSION 1.0**

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# **Welcome to the SPDAT Line of Products**

The Service Prioritization Decision Assistance Tool (SPDAT) has been around in various incarnations for over a decade, before being released to the public in 2010. Since its initial release, the use of the SPDAT has been expanding exponentially and is now used in over one thousand communities across the United States, Canada, and Australia.

More communities using the tool means there is an unprecedented demand for versions of the SPDAT, customized for specific client groups or types of users. With the release of SPDAT V4, there have been more current versions of SPDAT products than ever before.

## **VI-SPDAT Series**

The Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) was developed as a pre-screening tool for communities that are very busy and do not have the resources to conduct a full SPDAT assessment for every client. It was made in collaboration with Community Solutions, creators of the Vulnerability Index, as a brief survey that can be conducted to quickly determine whether a client has high, moderate, or low acuity. The use of this survey can help prioritize which clients should be given a full SPDAT assessment first. Because it is a self-reported survey, no special training is required to use the VI-SPDAT.

#### **Current versions available:**

- VI-SPDAT V 2.0
- Family VI-SPDAT V 2.0
- Next Step Tool for Homeless Youth V 1.0

All versions are available online at

www.orgcode.com/products/vi-spdat/

# **SPDAT Series**

The Service Prioritization Decision Assistance Tool (SPDAT) was developed as an assessment tool for front-line workers at agencies that work with homeless clients to prioritize which of those clients should receive assistance first. The SPDAT tools are also designed to help guide case management and improve housing stability outcomes. They provide an in-depth assessment that relies on the assessor's ability to interpret responses and corroborate those with evidence. As a result, this tool may only be used by those who have received proper, up-to-date training provided by OrgCode Consulting, Inc. or an OrgCode certified trainer.

## **Current versions available:**

- SPDAT V 4.0 for Individuals
- F-SPDAT V 2.0 for Families
- Y-SPDAT V 1.0 for Youth

Information about all versions is available online at

www.orgcode.com/products/spdat/

# **SPDAT Training Series**

To use the SPDAT assessment product, training by OrgCode or an OrgCode certified trainer is required. We provide training on a wide variety of topics over a variety of mediums.

The full-day in-person SPDAT Level 1 training provides you the opportunity to bring together as many people as you want to be trained for one low fee. The webinar training allows for a maximum of 15 different computers to be logged into the training at one time. We also offer online courses for individuals that you can do at your own speed.

The training gives you the manual, case studies, application to current practice, a review of each component of the tool, conversation guidance with prospective clients – and more!

## **Current SPDAT training available:**

- Level O SPDAT Training: VI-SPDAT for Frontline Workers
- Level 1 SPDAT Training: SPDAT for Frontline Workers
- · Level 2 SPDAT Training: SPDAT for Supervisors
- Level 3 SPDAT Training: SPDAT for Trainers

## Other related training available:

- Excellence in Housing-Based Case Management
- · Coordinated Access & Common Assessment
- Motivational Interviewing
- Objective-Based Interactions

More information about SPDAT training, including pricing, is available online at

http://www.orgcode.com/product-category/training/spdat/

# The TAY-VI-SPDAT – The Next Step Tool for Homeless Youth

OrgCode Consulting, Inc. and Community Solutions joined forces with the Corporation for Supportive Housing (CSH) to combine the best parts of products and expertise to create one streamlined triage tool designed specifically for youth aged 24 or younger.

# **Administration**

Interviewer's Name	Agency
Survey Date	
DD/MM/YYYY//	

# **Opening Script**

Every assessor in your community regardless of organization completing the VI-SPDAT should use the same introductory script. In that script you should highlight the following information:

- the name of the assessor and their affiliation (organization that employs them, volunteer as part of a Point in Time Count, etc.)
- the purpose of the VI-SPDAT being completed
- that it usually takes less than 7 minutes to complete
- that only "Yes," "No," or one-word answers are being sought
- · that any question can be skipped or refused
- · where the information is going to be stored
- · that if the participant does not understand a question that clarification can be provided
- the importance of relaying accurate information to the assessor and not feeling that there is a correct or preferred answer that they need to provide, nor information they need to conceal

## **Basic Information**

First Name	Nicknan	10		
In what language do you feel best	able to o	express yourself? LAST 4 DIGITS OF Social Security Number	Consent to parti	cipate
			□Yes	□No

IF THE PERSON IS 17 YEARS OF AGE OR LESS, THEN SCORE 1.

**SCORE:** 

# **A. History of Housing and Homelessness**

1. Where do you sleep r	nost frequently? (	check one)				
	elters nsitional Housing e Haven	☐ Couch surfing ☐ Outdoors ☐ Refused	□ Otl	her (sp	ecify): 	
IF THE PERSON ANSWER OR "SAFE HAVEN", THEN		ER THAN "SHELTER", "	TRANSITIO	ONAL H	OUSING",	SCORE:
2. How long has it been housing?	since you lived in	permanent stable			□ Refused	
3. In the last three year homeless?	s, how many times	s have you been			□ Refused	
IF THE PERSON HAS EXF AND/OR 4+ EPISODES O			ARS OF H	OMELE:	SSNESS,	SCORE:
B. Risks						
4. In the past six month	s, how many time	s have you				
a) Received health ca	are at an emergen	cy department/room	?		□ Refused	
b) Taken an ambulan	ce to the hospital	?			□ Refused	
c) Been hospitalized	as an inpatient?				□ Refused	
d) Used a crisis servion health crisis, famil suicide prevention	y/intimate violen	al assault crisis, ment ce, distress centers aı			□ Refused	
e) Talked to police be of a crime, or the a police told you tha	alleged perpetrato	r of a crime or becau			□ Refused	
	r it was a short-te	ing cell, jail, prison or rm stay like the drun ce, or anything in bet	k tank, a		□ Refused	
IF THE TOTAL NUMBER OF		EQUALS 4 OR MORE, <sup>-</sup>	THEN SCO	RE 1 FO	R	SCORE:
5. Have you been attack homeless?	ked or beaten up s	ince you've become	□Y	□N	□ Refused	
6. Have you threatened else in the last year?	to or tried to harr	n yourself or anyone	<b>□ Y</b>	□N	□ Refused	
IF "YES" TO ANY OF THE	ABOVE, THEN SCO	DRE 1 FOR <b>RISK OF HA</b>	RM.			SCORE:

7. Do you have any legal stuff going on right now that may result									
in you being locked up, having to pay fines, or that make it more difficult to rent a place to live?	<b>□ Y</b>	□N	□ Refused						
8. Were you ever incarcerated when younger than age 18?	□Y	□N	☐ Refused						
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR <b>LEGAL ISSUES.</b>				SCORE:					
9. Does anybody force or trick you to do things that you do not want to do?	<b>□ Y</b>	□N	□ Refused						
10. Do you ever do things that may be considered to be risky like exchange sex for money, food, drugs, or a place to stay, run drugs for someone, have unprotected sex with someone you don't know, share a needle, or anything like that?	<b>□ Y</b>	□N	□ Refused						
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR <b>RISK OF EXPLOITATION</b> .									
IF TES TO ANT OF THE ABOVE, THEN SCORE I FOR RISK OF EXPLOITATION.									
C. Socialization & Daily Functioning									
11. Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you owe them money?	<b>□ Y</b>	□N	□ Refused						
40 Decree and commence Committee accommendate the School Service	ПΥ	$\square$ N	☐ Refused						
12.Do you get any money from the government, an inheritance, an allowance, working under the table, a regular job, or anything like that?			L Refused						
an allowance, working under the table, a regular job, or				SCORE:					
<ul><li>an allowance, working under the table, a regular job, or anything like that?</li><li>IF "YES" TO QUESTION 11 OR "NO" TO QUESTION 12, THEN SCORE 1</li></ul>				SCORE:					
<ul> <li>an allowance, working under the table, a regular job, or anything like that?</li> <li>IF "YES" TO QUESTION 11 OR "NO" TO QUESTION 12, THEN SCORE 1 MANAGEMENT.</li> <li>13.Do you have planned activities, other than just surviving, that</li> </ul>	FOR <b>N</b>	IONEY		SCORE:					
<ul> <li>an allowance, working under the table, a regular job, or anything like that?</li> <li>IF "YES" TO QUESTION 11 OR "NO" TO QUESTION 12, THEN SCORE 1 MANAGEMENT.</li> <li>13. Do you have planned activities, other than just surviving, that make you feel happy and fulfilled?</li> </ul>	FOR M	IONEY	Refused						
<ul> <li>an allowance, working under the table, a regular job, or anything like that?</li> <li>IF "YES" TO QUESTION 11 OR "NO" TO QUESTION 12, THEN SCORE 1 MANAGEMENT.</li> <li>13. Do you have planned activities, other than just surviving, that make you feel happy and fulfilled?</li> <li>IF "NO," THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY.</li> <li>14. Are you currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean</li> </ul>	FOR M	IONEY	Refused						

15.Is your current lack of stable housing							
a) Because you ran away from your family home, a group home or a foster home?	<b>□ Y</b>	□N	☐ Refused				
b) Because of a difference in religious or cultural beliefs from your parents, guardians or caregivers?	<b>□ Y</b>	□N	☐ Refused				
c) Because your family or friends caused you to become homeless?	<b>□ Y</b>	□N	☐ Refused				
d) Because of conflicts around gender identity or sexual orientation?	<b>□ Y</b>	□N	☐ Refused				
			'	SCORE:			
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR <b>SOCIAL RELATI</b>	ONSH	IPS.					
e) Because of violence at home between family members?	□Ү	□N	☐ Refused				
f) Because of an unhealthy or abusive relationship, either at	<b>□ Y</b>		☐ Refused				
home or elsewhere?							
TE WEST TO ANY OF THE ABOVE THEN SCORE 4 FOR ABUSE TRAIN				SCORE:			
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR ABUSE/TRAUN	IA.						
		,					
D. Wellness							
16. Have you ever had to leave an apartment, shelter program, or other place you were staying because of your physical health?	<b>□ Y</b>	□N	☐ Refused				
17. Do you have any chronic health issues with your liver, kidneys, stomach, lungs or heart?	<b>□ Y</b>	□N	☐ Refused				
18. If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you?	<b>□ Y</b>	□N	□ Refused				
19. Do you have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you'd need help?	□ <b>Y</b>	□N	□ Refused				
20. When you are sick or not feeling well, do you avoid getting medical help?	<b>□ Y</b>	□N	☐ Refused				
21. Are you currently pregnant, have you ever been pregnant, or have you ever gotten someone pregnant?	<b>□ Y</b>	□N	□ Refused				
IE "VES" TO ANY OF THE AROVE THEN SCORE 1 FOR BUYSICAL HEA	ITH			SCORE:			
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR <b>PHYSICAL HEALTH.</b>							

22. Has your drinking or drug use led you to being kicked out of an apartment or program where you were staying in the past?	□ <b>Y</b>	□N	☐ Refused							
23. Will drinking or drug use make it difficult for you to stay housed or afford your housing?	<b>□ Y</b>	□N	☐ Refused							
24. If you've ever used marijuana, did you ever try it at age 12 or younger?	<b>□ Y</b>	□N	□ Refused							
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR <b>SUBSTANCE US</b>	E.									
25. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:										
a) A mental health issue or concern?	$\square$ Y	$\square$ N	☐ Refused							
b) A past head injury?	$\square$ Y	$\square$ N	☐ Refused							
c) A learning disability, developmental disability, or other impairment?	<b>□ Y</b>	□N	☐ Refused							
26. Do you have any mental health or brain issues that would make it hard for you to live independently because you'd need help?	<b>□ Y</b>	□N	□ Refused							
IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR <b>MENTAL HEALT</b>	н.									
				SCORE:						
IF THE RESPONENT SCORED 1 FOR <b>PHYSICAL HEALTH</b> AND 1 FOR <b>SU</b> FOR <b>MENTAL HEALTH</b> , SCORE 1 FOR <b>TRI-MORBIDITY</b> .	IBSTAI	NCE US	E AND 1	SCORE:						
27. Are there any medications that a doctor said you should be taking that, for whatever reason, you are not taking?	<b>□ Y</b>	□N	□ Refused							
28. Are there any medications like painkillers that you don't take the way the doctor prescribed or where you sell the medication?	<b>□ Y</b>	□N	□ Refused							
IF "YES" TO ANY OF THE ABOVE, SCORE 1 FOR <b>MEDICATIONS.</b>				SCORE:						

# **Scoring Summary**

DOMAIN	SUBTOTAL		RESULTS
PRE-SURVEY	/1	Score:	Recommendation:
A. HISTORY OF HOUSING & HOMELESSNESS	/2	0-3:	no moderate or high intensity
B. RISKS	/4		services be provided at this time
C. SOCIALIZATION & DAILY FUNCTIONS	/5	4-7:	assessment for time-limited sup-
D. WELLNESS	/5		ports with moderate intensity
GRAND TOTAL:	/17	8+:	assessment for long-term hous- ing with high service intensity

# **Follow-Up Questions**

On a regular day, where is it easiest to find you and what time of day is easiest to do so?	place: or
Is there a phone number and/or email where someone can get in touch with you or leave you a message?	phone: () email:
Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?	☐ Yes ☐ No ☐ Refused

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- · military service and nature of discharge
- · ageing out of care
- · mobility issues
- legal status in country
- · income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the youth at some point in the future
- safety planning

Has the client s	served any tim	ne in the n	nilitary?	Yes	No	Refused
If answer to pre services?	vious questio Yes	n was "ye No	es", is the cl Refused	ient medic	ally eligib	le for VA

Is this client Chronically Homeless, as defined by HUD's final rule, effective 1/15/2016?(Qualifying Diagnosis, AND either previous 12 months of consecutive homelessness or total of 12 months homeless with at least 4 instances in past 3 years)

Yes (Must provide additional information below) No

#### **Overview of Client Chronic Homelessness Documentation**

Client has a qualifying chronic disability (check one): Y N 

If no, stop here; client not chronically homeless

You only have to document one day in a calendar month to count the whole month, unless there is evidence of a break. Please note this form is not sufficient documentation as proof of chronic homelessness. If using anything other than 3rd party documentation, you must document the steps you took to try and obtain it. See HUD's definition of Chronic Homelessness and recordkeeping requirements for more information.

#### Instructions: Follow the steps in order, stop once you have the required months to document chronic homelessness.

- 1. Cross off months that are more than 3 years ago.
- 2. Start with 3rd Party Documentation, putting a "3" in any month there is 3rd Party evidence of client's homelessness.
- 3. Write a "W" in any month there is documentation of worker observation of client's homelessness.
- 4. Write an "S" in any month the client certifies their own homelessness.
- 5. Put a clear "/" in any month there is evidence of a break of at least 7 consecutive nights in client's homelessness (One "/" per break). Remember, self report is allowable for documenting all breaks.

Note: There may be more than one symbol in each month; be sure to write them in chronological order.

	1-Jan	2-Feb	3-Mar	4-Apr	5-May	6-Jun	7-Jul	8-Aug	9-Sep	10-Oct	11-Nov	12-Dec
2013												
2014												
2015												
2016												

#### According to the above information, check one of the following:

,
Client has been homeless 12 consecutive months
3rd Party Documentation
Worker Documentation
Self-Certification

/=Evidence of break

Client has been homeless at least 4 times in the past 3 years, and the instances add up to at least 12 months total (must have at least 3 breaks documented)

Total Months Documented with 3rd Party:	
Total Months Documented with worker observation:	
Total Months Documented by Self-Certification:	
Total Months Documented:	
Total Breaks Documented (if applicable)	

# **Appendix A: About the TAY-VI-SPDAT**

The HEARTH Act and federal regulations require communities to have an assessment tool for coordinated entry - and the VI-SPDAT and SPDAT meet these requirements. Many communities have struggled to comply with this requirement, which demands an investment of considerable time, resources and expertise. Others are making it up as they go along, using "gut instincts" in lieu of solid evidence. Communities need practical, evidence-informed tools that enhance their ability to to satisfy federal regulations and quickly implement an effective approach to access and assessment. The VI-SPDAT is a first-of-its-kind tool designed to fill this need, helping communities end homelessness in a quick, strategic fashion.

### The VI-SPDAT

The VI-SPDAT was initially created by combining the elements of the Vulnerability Index which was created and implemented by Community Solutions broadly in the 100,000 Homes Campaign, and the SPDAT Prescreen Instrument that was part of the Service Prioritization Decision Assistance Tool. The combination of these two instruments was performed through extensive research and development, and testing. The development process included the direct voice of hundreds of persons with lived experience.

The VI-SPDAT examines factors of current vulnerability and future housing stability. It follows the structure of the SPDAT assessment tool, and is informed by the same research backbone that supports the SPDAT - almost 300 peer reviewed published journal articles, government reports, clinical and quasi-clinical assessment tools, and large data sets. The SPDAT has been independently tested, as well as internally reviewed. The data overwhelmingly shows that when the SPDAT is used properly, housing outcomes are better than when no assessment tool is used.

The VI-SPDAT is a triage tool. It highlights areas of higher acuity, thereby helping to inform the type of support and housing intervention that may be most beneficial to improve long term housing outcomes. It also helps inform the order - or priority - in which people should be served. The VI-SPDAT does not make decisions; it informs decisions. The VI-SPDAT provides data that communities, service providers, and people experiencing homelessness can use to help determine the best course of action next.

# The Youth - Transition Age Youth Tool from CSH

Released in May 2013, the Corporation for Supportive Housing (CSH) partnered with Dr. Eric Rice, Assistant Professor at the University of Southern California (USC) School of Social Work, to develop a triage tool that targets homeless Transition Age Youth (TAY) for permanent supportive housing. It consists of six items associated with long-term homelessness (five or more years) among transition-aged youth (age 18-24).

# **Version 2 of the VI-SPDAT**

Version 2 builds upon the success of Version 1 of the VI-SPDAT with some refinements. Starting in August 2014, a survey was launched of existing VI-SPDAT users to get their input on what should be amended, improved, or maintained in the tool.

Analysis was completed across all of these responses. Further research was conducted. Questions were tested and refined over several months, again including the direct voice of persons with lived experience and frontline practitioners. Input was also gathered from senior government officials that create policy and programs to help ensure alignment with guidelines and funding requirements.

# The TAY-VI-SPDAT - The Next Step Tool for Homeless Youth

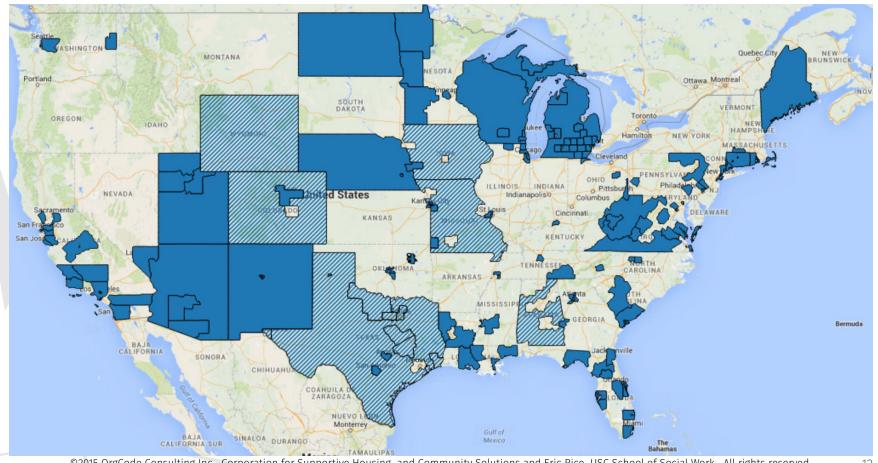
One piece of feedback was the growing concern that youth tended to score lower on the VI-SPDAT, since the Vulnerability Index assesses risk of mortality which is less prevalent among younger populations. So, in version 2 of the VI-SPDAT, OrgCode Consulting, Inc. and Community Solutions joined forces with CSH to combine the best parts of the TAY, the VI, and the SPDAT to create one streamlined triage tool designed specifically for youth aged 24 or younger.

If you are familiar with the VI-SPDAT, you will notice some differences in the TAY-VI-SPDAT compared to VI-SPDAT version 1. Namely:

- it is shorter, usually taking less than 7 minutes to complete;
- subjective elements through observation are now gone, which means the exact same instrument can be used over the phone or in-person;
- medical, substance use, and mental health questions are all refined;
- you can now explicitly see which component of the full SPDAT each VI-SPDAT question links to; and,
- the scoring range is slightly different (Don't worry, we can provide instructions on how these relate to results from Version 1).

# Appendix B: Where the VI-SPDAT is being used in the United States

Since the VI-SPDAT is provided completely free of charge, and no training is required, any community is able to use the VI-SPDAT without the explicit permission of Community Solutions or OrgCode Consulting, Inc. As a result, the VI-SPDAT is being used in more communities than we know of. It is also being used in Canada and Australia.



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A partial list of continua of care (CoCs) in the US where we know the VI-SPDAT is being used includes:

#### Alabama

· Parts of Alabama Balance of State

#### Arizona

· Statewide

#### California

- San Jose/Santa Clara City & County
- · San Francisco
- Oakland/Alameda County
- Sacramento City & County
- Richmond/Contra Costa County
- Watsonville/Santa Cruz City & County
- Fresno/Madera County
- Napa City & County
- · Los Angeles City & County
- · San Diego
- Santa Maria/Santa Barbara County
- Bakersfield/Kern County
- Pasadena
- Riverside City & County
- Glendale
- San Luis Obispo County

#### Colorado

- Metropolitan Denver Homeless Initiative
- · Parts of Colorado Balance of State

#### Connecticut

- Hartford
- · Bridgeport/Stratford/Fairfield
- · Connecticut Balance of State
- Norwalk/Fairfield County
- Stamford/Greenwich
- · City of Waterbury

#### District of Columbia

· District of Columbia

#### Florida

- Sarasota/Bradenton/ Manatee. Sarasota Counties
- Tampa/Hillsborough County
- St. Petersburg/Clearwater/ Largo/Pinellas County
- Tallahassee/Leon County
- · Orlando/Orange, Osceola, Seminole Counties
- Gainesville/Alachua, Putnam Counties
- Jacksonville-Duval, Clay Counties
- Palm Bay/Melbourne/Brevard County
- Ocala/Marion County
- Miami/Dade County
- West Palm Beach/Palm Beach County

#### Georgia

- Atlanta County
- **Fulton County**
- · Columbus-Muscogee/Russell County
- Marietta/Cobb County
- DeKalb County

#### Hawaii

Honolulu

#### Illinois

- · Rockford/Winnebago, Boone Counties
- Waukegan/North Chicago/ Lake County
- Chicago
- Cook County

#### Iowa

Parts of Iowa Balance of State

#### Kansas

· Kansas City/Wyandotte County

#### Kentucky

Louisville/Jefferson County

#### Louisiana

- Lafavette/Acadiana
- Shreveport/Bossier/ Northwest
- New Orleans/Jefferson Parish
- · Baton Rouge
- Alexandria/Central Louisiana CoC

#### Massachusetts

- Cape Cod Islands
- Springfield/Holvoke/ Chicopee/Westfield/Hampden County

#### Maryland

- Baltimore City
- · Montgomery County

#### Maine

Statewide

#### Michigan

· Statewide

#### Minnesota

- · Minneapolis/Hennepin County
- · Northwest Minnesota
- Moorhead/West Central Minnesota
- · Southwest Minnesota

#### Missouri

- St. Louis County
- · St. Louis City
- · Joplin/Jasper, Newton Counties
- Kansas City/Independence/ Lee's Summit/Jackson County
- · Parts of Missouri Balance of State

#### Mississippi

- Jackson/Rankin, Madison Counties
- Gulf Port/Gulf Coast Regional

#### North Carolina

- Winston Salem/Forsyth County
- Asheville/Buncombe County
- Greensboro/High Point

#### **North Dakota**

· Statewide

#### Nebraska

Statewide

#### New Mexico

· Statewide

#### Nevada

Las Vegas/Clark County

#### **New York**

- New York City
- Yonkers/Mount Vernon/New Rochelle/Westchester County

#### Ohio

- Toledo/Lucas County
- Canton/Massillon/Alliance/ Stark County

#### Oklahoma

- Tulsa City & County/Broken Arrow
- Oklahoma City
- Norman/Cleveland County

#### Pennsylvania

- Philadelphia
- Lower Marion/Norristown/ Abington/Montgomery County
- Allentown/Northeast Pennsylvania
- Lancaster City & County
- Bristol/Bensalem/Bucks County
- Pittsburgh/McKeesport/Penn Hills/Alleghenv County

#### **Rhode Island**

Statewide

#### South Carolina

- · Charleston/Low Country
- Columbia/Midlands

#### Tennessee

- Chattanooga/Southeast Tennessee
- · Memphis/Shelby County
- Nashville/Davidson County

#### Texas

- San Antonio/Bexar County
- Austin/Travis County
- Dallas City & County/Irving
- Fort Worth/Arlington/Tarrant County
- El Paso City and County
- Waco/McLennan County
- Texas Balance of State
- Amarillo
- · Wichita Falls/Wise. Palo Pinto. Wichita. Archer Counties
- Bryan/College Station/Brazos Valley
- Beaumont/Port Arthur/South Fast Texas

#### Utah

Statewide

#### Virginia

- · Richmond/Henrico, Chesterfield, Hanover Counties
- Roanoke City & County/Salem
- · Virginia Beach
- Portsmouth
- · Virginia Balance of State · Arlington County

- Washington
- · Seattle/King County

#### Spokane City & County

Wisconsin · Statewide

#### **West Virginia** Statewide

Wyoming · Wyoming Statewide is in the process of implementing