Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC’s project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.
1A. Continuum of Care (CoC) Identification

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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1A-1. CoC Name and Number: OH-500 - Cincinnati/Hamilton County CoC

1A-2. Collaborative Applicant Name: Strategies to End Homelessness, Inc.

1A-3. CoC Designation: UFA

1A-4. HMIS Lead: Strategies to End Homelessness, Inc.
1B. Continuum of Care (CoC) Engagement

**Instructions:**
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1B-1. CoC Meeting Participants.
For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:
1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC’s coordinated entry system.

<table>
<thead>
<tr>
<th>Organization/Person</th>
<th>Participates in CoC Meetings</th>
<th>Votes, including selecting CoC Board Members</th>
<th>Participates in Coordinated Entry System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Government Staff/Officials</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>CDBG/HOME/ESG Entitlement Jurisdiction</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Local Jail(s)</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Hospital(s)</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>EMS/Crisis Response Team(s)</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Mental Health Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Substance Abuse Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Affordable Housing Developer(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Disability Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Disability Advocates</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Public Housing Authorities</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>CoC Funded Youth Homeless Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Non-CoC Funded Youth Homeless Organizations</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Applicant: Strategies to End Homelessness - CoC Applicant
Project: OH-500 CoC Registration and Application FY2019

FY2019 CoC Application Page 3 09/26/2019
1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:
1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2. communicates information during public meetings or other forums the CoC uses to solicit public information;
3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF.
(limit 2,000 characters)

1) CoC is open & inclusive. Community input thru 8 public workgroups, inclusive processes, focus groups & regular public meetings. CoC board includes wide perspectives re homelessness. Voting members: lived experience seats, prevention, shelter, outreach, housing providers (CoC, ESG, HOPWA, RHY, VAWA & non-federally funded), healthcare, advocacy, agency execs & govt leaders. UFA engages other systems (child welfare, criminal justice, workforce development, faith-based, etc.), local funders, corporate community & govt leaders to bring perspectives & extend reach of local priorities.
2) CoC communicates to public various ways: monthly wkgrp meetings, elistserve & social media, online calendar. Prioritization was live-streamed publicly. CoC conducts several yrly surveys, focus groups re strategies & overall system. UFA’s website & social media share info in & beyond local area. All workgroups, board & community meetings are advertised on newspaper community calendar, are open to public & have a chair with voting seat.
on/reporting to CoC Board.

3) CoC built on framework of community input & process; soliciting info from community always priority. CoC surveys & info gathered at community meetings inform UFA work & decisions made by CoC Board. E.g. in 2018, CoC rewrote scoring criteria for prioritization of CoC projects as result of community feedback that the historical process needed updating. 2019 Strategic plan focuses on empowering workgroups, community advocacy re housing/jobs & employment. Responsiveness to community has resulted in positive relationships with neighborhoods, allowing CoC to expand several PSH projects & other efforts to end homelessness.

4) CoC has strong social media/digital presence to engage full community. Forms and info on UFA site. Web videos on UFA site closed captioned. UFA site text files are text-to-speech compatible. Community prioritization event was live-streamed with audio and slides for remote participation.

1B-2. Open Invitation for New Members.

Applicants must describe:
1. the invitation process;
2. how the CoC communicates the invitation process to solicit new members;
3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
4. how often the CoC solicits new members; and
5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)

1) CoC welcomes new members to join & attend monthly workgroups & community meetings at any time during yr. Invitation process through official UFA communication (email newsletter, social media) or as result of direct meeting/phone call when potential member identified. The UFA encourages members to extend invitations.

2) CoC shares info on UFA’s website, social media outlets, email to CoC listserve & local news community online calendar. UFA regularly presents re CoC resources to City Council & County Commission on public access TV & has presence in local newspaper, TV & radio stations ensuring broad range of people aware of CoC resources. CoC consistently explains community process & how others can get involved.

3) Central Access Point (CAP) phone specialists trained to utilize TTY to expand access to hearing impaired & deaf community. CAP can be accessed via text. Web videos on UFA site closed captioned. CAP does outreach to County Disability Services, public library, hospitals, schools & Cincinnati Assoc for the Blind. UFA site text files are text-to-speech compatible.

4) UFA solicits new members & CoC applicants throughout annual CoC prioritization process/cycle. Membership to CoC mo’ly workgroups & other community meetings always open & dates always noticed to the public on the UFA website and local news’ online community calendar. Also, STEH offers yrly CoC Genl Orientation training to educate community & new organizations re CoC resources, regs, priorities, processes & strategic planning.
5) UFA facilitates focus groups with housing/shelter clients throughout year & informs how they can get involved. CoC specifically encourages participants to attend prioritization event. CoC has for years included persons with lived experience on board & work groups and formerly homeless youth sought for youth lead agency, Youth Advisory Board & to serve on Youth Workgroup & YHDP Committee. People with lived experience serve on full CoC Board.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:
1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and
5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding. (limit 2,000 characters)

1) UFA notifies community via CoC email listserve, UFA website, UFA Facebook & thru regional e-newsletter that it’s accepting new project proposals for projects eligible under CoC regs, proposals to be submitted via email. UFA regularly presents on CoC resources to City Council & County Commission & has presence in local newspapers & on TV/Radio. The presentations often explain funding availability & accessibility & how others can get involved. UFA also announced in person on 5/7/19 at CoC wide community meeting open to public, before NOFA issued. UFA spoke, emailed, &/or met with new agencies re proposals. Once NOFA was released, funding opportunity was shared via email, later posted digitally.

2) Applicants submit initial proposals for new projects to UFA via email, including an “Intent to Apply” form providing needed eligibility info & then schedule a meeting with UFA to discuss. This year 1 new agency submitted a proposal for an SSO that was not included because did not align with NOFA priorities. One new proposal was ineligible b/c would have operated outside CoC jurisdiction.

3) 5/7/19

4) Notices & forms are emailed & on UFA website for download & are in digital format that allows for text to speech for visually impaired persons. Forms are submitted to UFA via email. Community Prioritization event was live streamed with both audio and text slides for remote participation by community members.

5) The CoC accepts projects that meet eligibility requirements under CoC Regs & announced this to community in public & digitally. All eligible projects included in the competitive process. Ineligible projects are informed via direct email. Competition process deadlines are emailed & posted digitally on multiple
platforms. This year all eligible applicants are included in application & were informed of acceptance via public email & posting on the UFA website. Included-but-reduced projects were informed of reduction via direct email from the UFA.
1C. Continuum of Care (CoC) Coordination

Instructions:
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Resources:
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1C-1. CoCs Coordination, Planning, and Operation of Projects.
Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

<table>
<thead>
<tr>
<th>Entities or Organizations the CoC coordinates planning and operation of projects</th>
<th>Coordinates with Planning and Operation of Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Opportunities for Persons with AIDS (HOPWA)</td>
<td>Yes</td>
</tr>
<tr>
<td>Temporary Assistance for Needy Families (TANF)</td>
<td>Yes</td>
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<tr>
<td>Runaway and Homeless Youth (RHY)</td>
<td>Yes</td>
</tr>
<tr>
<td>Head Start Program</td>
<td>Yes</td>
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<tr>
<td>Funding Collaboratives</td>
<td>Yes</td>
</tr>
<tr>
<td>Private Foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and service programs funded through other Federal resources</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through State Government</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through Local Government</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and service programs funded through private entities, including foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>Other:(limit 50 characters)</td>
<td></td>
</tr>
<tr>
<td>Programs funded by faith based entities</td>
<td>Yes</td>
</tr>
</tbody>
</table>
1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.

(limit 2,000 characters)

1. OH-500 has 2 Consolidated Plan jurisdictions & ESG recipients – the City of Cincinnati & Hamilton County. Strategies to End Homelessness (STEH), the CoC UFA, administers ESG funds on behalf of both jurisdictions & interacts with them on a regular basis. Both jurisdictions have voting seats on the CoC board & participate in strategic planning, setting goals/objectives, reviewing gaps analysis & overseeing the local allocation of both ESG & CoC funds. Annually STEH consults with the City & County to make recommendation on how to strategically allocate ESG funds. A process for allocating ESG funds has been developed & adopted by the CoC Board. ESG funds are typically targeted where funding is the scarcest – emergency shelter operations/services, homelessness prevention & RRH.
2. Both the Cincinnati & Hamilton County jurisdictions are included in the evaluation of ESG projects. STEH reports performance through annual CAPERs, and the ESG shelter funding is allocated through a competitive community process in which better outcomes equal more funding. STEH shares system performance data, HIC/PIT data & annual data with both jurisdictions & the CoC board. Both jurisdictions have funded STEH to lead the effort to end homelessness & look to the CoC as the expert in preventing & ending homelessness.
3. STEH coordinates with the City of Cincinnati, Hamilton County, & CoC board to complete the homeless sections of the Consolidated Plan & both jurisdictions submit the same content to HUD. Both jurisdictions coordinate annual updates with STEH. Additionally, STEH has a seat on the City’s Community Development Advisory Board, ensuring that CDBG & HOME are coordinated with CoC & ESG, & that the interests of the homeless population are represented. In addition, CoC Board membership includes seats for each of the activities funded with ESG locally- Shelter, Shelter Diversion & RRH.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

Yes to both

1C-2b. Providing Other Data to Consolidated

Yes
Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and

2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality.

(limit 2,000 characters)

1) The Coordinated Entry System (CES) completes initial screening & connects clients to safety planning & protective shelter when needed. YWCA, the primary victim service provider also assists with safety planning & services when clients in other projects experience domestic violence, dating violence, sexual assault or stalking (DV/DV/SA/ST). The CES ensures clients in victim service projects are not excluded from resources. In alignment with best practices of victim-centered voluntary service models, clients can opt in or out of services. In 2019, YWCA & family shelter providers utilized Risking Connection, a trauma-informed (TIC) care module that emphasizes supportive, non-judgmental relationships to empower clients to make best decisions for themselves & their families. Adopting a complete TIC approach changed the culture of agencies resulting in improved services to clients. CoC-wide Emergency Transfer Plan policy allows victims of DV/DV/SA/ST to request an emergency transfer. All providers have been trained on the plan.

2) The CoC maximizes client choice by having diverse supportive housing projects including victim-service options. CES matches clients with project types based on an initial assessment + other supporting documentation. CES policy ensures that clients decide how much information they share & a refusal of services is not met with retribution. Survivors are prioritized for all CoC housing which are required to protect PII & YWCA protects confidentiality with a comparable HMIS database hosted securely on their own network, sharing only aggregate data with the CoC. YWCA’s scope of work leverages multiple funding sources for benefit to the CoC and client choice- emergency shelter, housing options, legal services, DV prevention resources, & TIC services for all survivors in the CoC’s geographic region. They manage: $1,972,424 - CoC/ESG; $322,095- DOJ JAG & VAWA; $163,000- HHS; $1.1 million- DOJ OVW (multi-yr.).

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:
1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.

1&2) The CoC hosts a training series for both CE partners & homeless service providers that includes topics of DV, Trauma Informed Care (TIC) & Motivational Interviewing, topics which enable direct service providers to better understand/serve clients. In the last year, the family providers, CoC staff, & Coordinated Entry staff all participated in an intense, 3-day TIC training to ensure best practice in programming. This “Risking Connection” training is offered four times yearly to ensure new staff are trained in a timely manner. A one-day TIC training is offered twice a year for non-direct staff at CoC agencies so that all agency staff understand the importance of being trauma-informed. An Ethics and/or Ethics in Supervision session is offered yearly. The CoC coordinated a community training on the CoC Emergency Transfer Plan; YWCA provided a 2-hour training on domestic violence screening & safety planning for CoC & ESG funded agencies; YWCA provided specific training on intimate partner violence & serving survivors of domestic violence, dating violence, sexual assault, & stalking to CoC agencies; CoC Workgroups discuss best practices in serving DV survivors & the community resources available to assist them. All are open to both project & CE staff.

Each year, YWCA trains thousands of service providers on issues related to best practices for DV survivors, including DV dynamics, trauma-informed care, legal needs of survivors, & best practices in working with underserved survivors (i.e., LGBTQ, immigrant & disability populations). When it is more appropriate for a non-victim service provider to house a DV survivor, YWCA assists with safety planning activities as needed. Additionally, YWCA staff participate in 5 different CoC workgroups, have seat on CoC Board, allowing for greater sharing of best practices for DV survivors among all CoC providers.

1C-3b. Domestic Violence—Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking.

The CoC, in partnership w/ YWCA, regularly examines data from multiple sources, particularly data from and collected in the victim service comparable database which YWCA uses to regularly report aggregate data to the CoC for performance reviews. The YWCA submits de-identified data from that comparable database which has been tailored to maintain the confidentiality of clients.

CoC also uses general homelessness data from HMIS, OH data from the OH Attorney General & national stats from the Natl Alliance for Safe Housing & the National Network to End DV. This combo of a strong comparable database with full coverage HMIS and outside data sources allows for a comprehensive view of homeless clients who may benefit from housing/services provided by our VSP. Local data from the Ohio Attorney General provides detail on rates of DV within the CoC’s geographic region which is broader than what is available in
the HMIS. National statistics inform local policies & practices as well as best practices in CES for survivors. Analyzing this data helps to identify gaps in supportive housing available to singles, families & youth who could benefit from specific victim service resources and to strategically plan for the needs of DV survivors.

*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC’s geographic area.

<table>
<thead>
<tr>
<th>Public Housing Agency Name</th>
<th>% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry</th>
<th>PHA has General or Limited Homeless Preference</th>
<th>PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cincinnati Metropolitan Housing Authority</td>
<td>32.00%</td>
<td>Yes-Both</td>
<td>Yes-Both</td>
</tr>
</tbody>
</table>

1C-4a. PHAs’ Written Policies on Homeless Admission Preferences.

Applicants must:
1. provide the steps the CoC has taken, with the two largest PHAs within the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

The CoC has an established Move-On strategy centering around a strong partnership w/ the single local PHA, Cincinnati Metropolitan Housing Authority (CMHA). It began in 2014 w/ homeless preference applied to 25 housing choice vouchers (HCV); currently STEH, on behalf of CoC, administers the homeless referral process for 700 HCVs per year. This “Coordinated Exit” strategy enables participants to move-on from a CoC supportive housing subsidy when services are stable but a rental subsidy is still needed. This strategy has increased turnover in PSH, allowing for more people to be housed, with a positive impact on recidivism. Local preference is given to PSH exits but referrals from RRH, TH, Shelter Diversion, & homeless Veterans programs are also eligible. This partnership is a national best practice showing true commitment between systems that are working to end homelessness. In the last fiscal year, 2,360 households moved into HCV subsidized housing, 32% were CoC referrals. STEH also verifies homelessness for households moving into CMHA owned buildings through the Asset Management program. HMIS data is used to verify homeless status & eligibility extends to people in shelter or sleeping in a place not meant for human habitation. 16% of new intakes in the asset management program were homeless prior to entry. Several CoC-funded partners develop affordable housing alongside their CoC projects. These agencies are able to transfer CoC participants into their non-CoC funded
housing & ensure ongoing stability at no cost to the CoC. Over the Rhine Community Housing, Tender Mercies & Excel Development have helped grow this move-on strategy for PSH participants & Lighthouse Youth & Family Services has done the same for youth.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If “Yes” is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)

CoC partners with local PHA, Cincy Metro Housing Auth (CMHA), in Move On as natl best practice to end homelessness. In last fiscal year, 2,360 households moved into HCV subsidized housing, 32% were CoC referrals. CMHA owns buildings through its Asset Management program and provides HCVs for units owned by private landlords. 16% of new intakes in the asset management program were homeless prior to entry. Separately, several CoC-funded partners develop affordable housing alongside their CoC projects. These agencies are able to transfer CoC participants into their non-CoC funded housing & ensure ongoing stability at no cost to the CoC. Over the Rhine Community Housing, Tender Mercies & Excel Development have helped grow this move-on strategy for PSH participants & Lighthouse Youth & Family Services has done the same for youth. CoC board works with local officials to vet/recommend agencies seeking LITC status for new affordable housing.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

OH-500 is committed to fair housing for all protected classes: race, color, religion, sex, gender identity, disability, familial status, or national origin & affirms its commitment through policies & procedures adopted by the CoC which specifically state that CE and all housing partners comply with the Fair Housing Act and including gender identity/orientation protections listed in HUD Equal Access final rule. In 2009, the CoC began requiring emergency shelters to adopt policies ensuring equal access to all. The CoC facilitates Equal Access trainings on the final rule, discusses requirements & implementation at CoC Workgroup meetings, & provides 1-on-1 technical assistance from the STEH compliance experts during each annual monitoring visit. CoC has since increased local requirements to include all agency staff are offered free LGBTQ cultural competency training. CoC is participating in SPARC initiatives for racial equity in Housing and to develop anti-racist communities. CoC connects with
Hamilton County Disability Services & the Cincinnati Association for the Blind. CAP phone specialists are trained to utilize TTY to expand access to the hearing-impaired & deaf community. CAP can also be accessed via text message. The CoC’s UFA manages the CES & implemented a CAP outreach strategy that ensures those with limited English proficiency are aware of CAP & can be engaged for CAP phone assessments. CoC works with Santa Maria Comm Serv’s to assist with the Spanish-speaking population. Local providers partner with translation services as needed. The CES utilizes the Language Line call center to assist with translation services over the phone.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source? Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act? Yes
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing? Yes

*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area.

1. Engaged/educated local policymakers: X
2. Engaged/educated law enforcement: X
3. Engaged/educated local business leaders: X
4. Implemented communitywide plans: X
5. No strategies have been implemented: 
6. Other:(limit 50 characters)

1C-7. Centralized or Coordinated Assessment System. Attachment
Applicants must:

1. demonstrate the coordinated entry system covers the entire CoC geographic area;
2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)

CES operates in compliance with CPD-17-01 1) OH500 operates a full coverage CES, spanning the geographic area & coordinating access to prevention/diversion, shelter, housing & exits to PHA subsidies. Central Access Point (CAP), a phone hotline serving as the virtual front door to prevention assistance & shelter, advertises in all public/charter schools, libraries, hospitals & large social service agencies across the County. Outreach teams cover the geographic area w/ specialized services for veterans, youth, mental health & those residing in the downtown area. Outreach is conducted 7 days a week. Shelter & Outreach projects have designated staff trained to administer the VI-SPDAT to all sheltered & unsheltered participants. VI-SPDAT data is entered in HMIS for inclusion on the Community Prioritization List.

2) CES screens in, not out. Strategies include: CAP works with case managers & other supports advocating for participants who aren’t able to apply for assistance on their own; a mobile app (Street Reach Cincy) enables the public to inform the CoC of homeless camps or people sleeping unsheltered, making immediate service connections via CAP; CES review panel examines VISPDAT outcomes that don’t represent the reality of participants' barriers or when a participant is not able to complete the survey.

3) Housing Priorities: TH-1) Household (HH) w/ longest history of homelessness; 2) HH w/ no/low income. RRH-1) HH with highest VI-SPDAT score & length of time homeless; 2) HH with no/low income; 3) HH w/ no history of RRH utilization. PSH- All beds categorized as Dedicated PLUS (DP) & CoC policy reflects a combination of DP order & HUD Notice CPD 16-11. Chronic is highest priority. CoC expectation is for all shelters to focus on identifying PH options on day 1 & CoC resources are reserved for those who cannot self-resolve. PSH is immediately available to the chronically homeless who are willing to accept housing.
1D. Continuum of Care (CoC) Discharge Planning

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

<table>
<thead>
<tr>
<th>System of Care</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Foster Care:</td>
<td>X</td>
</tr>
<tr>
<td>Health Care:</td>
<td>X</td>
</tr>
<tr>
<td>Mental Health Care:</td>
<td>X</td>
</tr>
<tr>
<td>Correctional Facilities:</td>
<td>X</td>
</tr>
<tr>
<td>None:</td>
<td></td>
</tr>
</tbody>
</table>
1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at:

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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition; Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline; Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and Yes
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline. Yes


Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served); Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served. Yes

Applicants must describe:
1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.
(limit 2,000 characters)

1) In the FY19 process, the CoC further refined the CoC Competition Scorecard which examined projects on 22 scored metrics. Severity of needs & vulnerabilities were a critical component of the local CoC competitive rank & review process this year. Specifically, the provision of housing/services to the following populations were considered in reviewing & ranking projects: % of veterans; % of youth age 18-24; % families with minor children; % of parenting youth age 18-24 with minor children; % persons fleeing/attempting to flee DV; participants w/no income at entry; participants w/ 2 or more physical/mental health conditions at entry; % entered from street or other locations not meant for human habitation.

2) CoC’s competitive rank & review process emphasizes both project performance & outcomes as well as a participant’s severity of need as listed above. The CoC Competition Scorecard also includes points for project housing rates in our CoC’s full-coverage Coordinated Entry System. CES systematically prioritizes those with severe needs & vulnerabilities. CoC projects are not individually responsible for identifying eligible participants beyond target subpopulations. The systematic prioritization of referrals is consistent with community approved CoC policies & projects are expected to house all matches from the CES. Scoring awarded points to projects that were most successful in moving CES matches into their housing project, thus incentivizing housing projects to provide truly low barrier services & to continue working with households with high vulnerabilities. Also, local community prioritization involves projects making public presentations to community members. Info presented on needs/vulnerabilities of specific population served, & community members factor in those needs/vulnerabilities when ranking projects.


Applicants must:
1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
2. check 6 if the CoC did not make public the review and ranking process; and
3. indicate how the CoC made public the CoC Consolidated Application–including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected–which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
4. check 6 if the CoC did not make public the CoC Consolidated Application.
1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 33%


Applicants must:
1. describe the CoC written process for reallocation;
2. indicate whether the CoC approved the reallocation process;
3. describe how the CoC communicated to all applicants the reallocation process;
4. describe how the CoC identified projects that were low performing or for which there is less need; and
5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.
(limit 2,000 characters)

1) In 2019, UFA led community process to refine CoC Prioritization, & CoC approved evaluation on 22 scored metrics. This improved system performance, cost effectiveness & reallocated resources to high-quality programs at renewal. Prioritization metrics: severity of needs; project outcomes & capacity; cost per client & grant management. Aside from annual prioritization, as UFA reallocation happens thru out year. $3.4M of funding was realloc’d thru out operating year. Since becoming UFA in 2016, CoC improved efficiency & effectiveness. CoC Board developed & adopted written recapture & reallocation policies resulting in over $1.3M reallocated in FY16 & $2.1M in FY17. OH-500 successfully spent 99%+ of renewal grant in FY16 & FY17. Per HUD formula for 1E-5, the percentage of reallocation since 2015 is 33%. CoC has reallocated over $5.3M total since FY15, typically through transfer of capacity & funding from low performing PH to new or higher performing PH projects. Majority of CoC funds awarded from FY15 - FY18 do fund PH.
2) Prioritization refined by CoC subcommittee members from funded & non-funded agencies; voted on by CoC board & formally accepted at CoC-wide meeting 5/7/2019. 3) Scoring matrix posted publicly 5/7/2019 & explanations & ranking event procedures also communicated to community. Rank voting by community at CoC-wide meeting 08/27, publicly noticed & live-streamed on social media. End results of score/rank process posted publicly on UFA’s web & social media & emailed to all stakeholders.

4&5) Significant improvement in evaluation of project performance is CoC method to ID most needed & highest performing projects. Low scoring projects fall to bottom of rank. All eligible projects were included in this year's application.
Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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1F-1  DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing:

<table>
<thead>
<tr>
<th>Applicant Name</th>
<th>DUNS Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>This list contains no items</td>
</tr>
</tbody>
</table>
2A. Homeless Management Information System (HMIS) Implementation

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

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2A-1. HMIS Vendor Identification.

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

Bitfocus

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Total Number of Beds in 2019 HIC</th>
<th>Total Beds Dedicated for DV in 2019 HIC</th>
<th>Total Number of 2019 HIC Beds in HMIS</th>
<th>HMIS Bed Coverage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter (ES) beds</td>
<td>694</td>
<td>77</td>
<td>617</td>
<td>100.00%</td>
</tr>
<tr>
<td>Safe Haven (SH) beds</td>
<td>20</td>
<td>0</td>
<td>20</td>
<td>100.00%</td>
</tr>
<tr>
<td>Transitional Housing (TH) beds</td>
<td>205</td>
<td>39</td>
<td>166</td>
<td>100.00%</td>
</tr>
<tr>
<td>Rapid Re-Housing (RRH) beds</td>
<td>1,187</td>
<td>66</td>
<td>1,121</td>
<td>100.00%</td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH) beds</td>
<td>2,236</td>
<td>0</td>
<td>2,236</td>
<td>100.00%</td>
</tr>
<tr>
<td>Other Permanent Housing (OPH) beds</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2, applicants must describe:
1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,000 characters)

N/A


Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0.

Yes

*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).

04/30/2019
2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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2B-1. PIT Count Date. 01/22/2019
Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data–HDX Submission Date. 04/30/2019
Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).


Applicants must describe:
1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s sheltered PIT count results; or
3. state “Not Applicable” if there were no changes.
(limit 2,000 characters)

1&2) There were no changes in methodology or data quality. It should be noted that on January 1, 2019, our CoC transitioned from our legacy HMIS vendor to current vendor, BitFocus and its software, Clarity. The month of January comprised the initial stages of HMIS transition. Additionally, our HMIS system includes a data exchange for projects choosing to continue using the legacy vendor for direct data entry. On the date of the 2019 PIT, the data exchange was not live yet and some of our CoC projects were using the legacy software, some using the new. So the PIT count data was collected in two separate software systems and STEH manually combined and de-duplicated them to
arrive at the complete PIT numbers. Some data quality issues have been recognized since then and HMIS department is consistently working to address and improve data quality, both by projects doing direct entry into the new HMIS as well as those participating through data exchange.

Year over year, our CoC has a degree of variation in the total numbers of particular bed types. Some slight changes may be seen in the capacity for particular bed types as a result.

*2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.

No

2B-5. Unsheltered PIT Count–Changes in Implementation.

Applicants must describe:
1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s unsheltered PIT count results; or
3. state “Not Applicable” if there were no changes.

(limit 2,000 characters)

1) This year, our CoC’s count teams did start searching later in night hoping to reach more persons. Coc increased focus on locating and serving all unsheltered youth during the PIT. UFA worked with the Youth Advisory Council (YAC) to plan and implement activities to promote awareness to youth experiencing homelessness. In preparation for the PIT, STEH and YAC partnered with the Hamilton Co Pub Library to use their Teen Center for 3 wks prior to the PIT. YAC members designed and passed out informational flyers to youth @ library informing of date of PIT, instructions re how to be counted & info on services for youth experiencing homelessness. The day of the PIT, YAC were at the library from 9AM-6PM with info booth in Teen Center & canvassed the library & space around the library handing out informational flyers about the PIT & homeless services to youth. On the night of the PIT, Lighthouse Youth & Family Services Street Outreach Team went out with the Homeless Outreach, PATH teams & others to conduct the PIT. LYS Outreach specifically serve youth experiencing homelessness between the ages of 14-24. These outreach workers have specialized knowledge of homeless camps & areas where young people tend to congregate, & led several of the volunteer groups during the PIT. 2) This daytime effort was well received by the youth in the community, but the outreach teams only found one youth 18-24 in the unsheltered count later that night. We hope to continue targeted outreach throughout the year and for the
2020 PIT count. As for data quality: PIT has been and continues to be a full-coverage, multi-team, in-person, real-time count of the full locality. Data quality is solid.

*2B-6. PIT Count–Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count.

Yes

2B-6a. PIT Count–Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

1. plan the 2019 PIT count;
2. select locations where youth experiencing homelessness are most likely to be identified; and
3. involve youth in counting during the 2019 PIT count.

(limit 2,000 characters)

1) This year, our CoC increased focus on locating and serving all unsheltered youth during the PIT. UFA worked with the Youth Advisory Council (YAC) to plan and implement activities to promote awareness to youth experiencing homelessness. In preparation for the PIT, STEH and YAC partnered with the Hamilton Co Pub Library to use their Teen Center for 3 wks prior to the PIT. YAC members designed and passed out informational flyers to youth @ library informing of date of PIT, instructions re how to be counted & info on services for youth experiencing homelessness. The day of the PIT, YAC were at the library from 9AM-6PM with info booth in Teen Center & canvassed the library & space around the library handing out informational flyers about the PIT & homeless services to youth. On the night of the PIT, Lighthouse Youth & Family Services Street Outreach Team went out with the Homeless Outreach, PATH teams & others to conduct the PIT. LYS Outreach specifically serve youth experiencing homelessness between the ages of 14-24. These outreach workers have specialized knowledge of homeless camps & areas where young people tend to congregate, & led several of the volunteer groups during the PIT. At least one youth participated in the counting that night as well.

2) This daytime effort was well received by the youth in the community, but the outreach teams only found one youth 18-24 in the unsheltered count later that night. We think this likely means that youth tend to stay unsheltered in locations separate from adult singles but inaccessible to street outreach teams, like apartment building basements and laundry rooms. We hope to continue this targeted outreach throughout the year and for the 2020 PIT count. As for data quality: PIT has been and continues to be a full-coverage, multi-team, in-person, real-time count of the full locality. The count teams did start searching later in night hoping to reach more persons. Data quality is solid.
2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:
1. individuals and families experiencing chronic homelessness;  
2. families with children experiencing homelessness; and  
3. Veterans experiencing homelessness. 
(limit 2,000 characters)

UFA is responsible for PIT data in HMIS. Note - this yr, CoC transitioned to new HMIS. PIT was conducted on date during HMIS transition when some agencies on legacy & some on new Bitfocus HMIS vendor. Unduplicated sheltered PIT collected in one or other & manually combined by UFA/HMIS Admin.

1) Homeless Outreach Group (HOG) = CoC wkgrp who conducts yrly unsheltered PIT. HOG includes people with lived experience & reps from all street outreach, CES, homeless advocates, police, OhioDofTransport, emrgncy assistance & homeless service providers. HOG has voting seat on CoC Board. Persons with lived experience were on teams conducting unsheltered PIT ct. Youth efforts answered above. Most chronic homeless (CH) pop in CoC are unsheltered singles. HOG identifies strategy to ensure all CH were counted on night of PIT. Outreach teams informed this population re scheduled PIT in advance & delivered food/supplies to camps on night of PIT.

2) Family homelessness providers helped plan & execute the 2019 PIT. Their input & outreach workers’ knowledge of encampments in geographic area ensured count covered all known locations of resting places of homeless families. PIT leaders planned for immediate access to shelter if encountering families with minor children. The overwhelming majority of homeless families reside in shelter without ever being unsheltered & this data is recorded in & accessible from HMIS.

3) The CoC & the VA coordinate for the PIT & for ongoing outreach. All GPD providers are on HMIS & their data was included in the 2019 PIT. The 2019 unsheltered count found 3 persons claiming vet status, all were connected to resources & the one confirmed as a vet received active housing offers through GPD, SSVF or VASH. Data on sheltered veterans is collected in the HMIS & accessible for PIT reporting.

The 2020 PIT planning to focus more directly on people with lived experience specifically with families & youth via focus groups & one-on-one conversations.
3A. Continuum of Care (CoC) System Performance

Instructions

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*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX. 4,551


Applicants must:
1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)

1) STEH employs data analyst who analyzes correlates to first time homelessness. CoC analyzes HMIS data & peer-reviewed lit on risk factors for first-time homelessness. CoC consults with service providers & Client focus groups & Risk factors reviewed regularly. Strategies adapt to the needs of system. Local risk factors include zero income, previous evictions, limited education, 2+ moves within the last 30 days, criminal convictions, & family size, mirroring households that enter shelter. Previous episodes of homelessness increase the risk of re-entering homelessness.

2) Prevention resources implemented in a variety of ways in the CoC:
a) Resources for at-risk households (eviction/utility/food assistance, etc.) are coordinated with emergency assistance providers using non-HUD funding; b) Shelter Diversion strategies managed within the CoC & implemented by the centralized intake phone hotline & the shelter providers when household presents for emergency shelter. Funding for shelter diversion offers services & limited financial assistance to assist households to stabilize in housing. CoC lead has actively worked to identify non-HUD resources for Diversion (state, city, United Way) but there is not enough funding to meet the need. Because ESG funding was previously used in the program, eligibility is defined by federal regulation; c) YHDP- implementation of youth specific prevention/diversion strategies that includes creative case management to help stabilize housing with safe & appropriate natural supports while continuing services to maintain PH; d) Foundation funding has been secured for Aftercare for all families that exit homelessness & for when a household with a previous episode of homelessness presents for shelter again; e) CoC focus on building system partnerships that feed into homelessness, specifically criminal justice, child welfare, education & healthcare.

3) Strategies to End Homelessness in coordination with the CoC Board

*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

| Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX. | 57 |


Applicants must:

1. describe the CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;
2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.

(limit 2,000 characters)

1) Strategies to reduce the LOT homeless are shared between shelter/outreach & housing providers. Strategies include: a) identification of housing resources outside of the CoC; b) expectation that shelter providers be housing focused & begin exit planning with clients immediately upon entry into homelessness; c) CoC review of CES performance data on a project & system level. The CES team is able to see all intake & housing data for CES matches & reviews it regularly at CoC workgroups; d) the annual CoC Competition rank & review process evaluated individual projects on how quickly they got people into housing & points were awarded to highest performers. This data is also reviewed monthly with CoC workgroups; e) Length of stay in shelter is a performance measure that affects funding in the annual ESG allocation process; f) Because the CoC has a low number of documented chronic homelessness, this population has immediate access to housing when willing to
accept. Chronically homeless individuals/families and those with the longest experiences of homelessness are highest priority for referral in the CES; g) CoC conducting system modeling of HMIS and public data to determine where resources will best improve system flow to graduate persons thru move-up programs.

2) Individuals/families with longest LOT homeless are identified by utilizing a system of "Homeless Certificates": a verification via the HMIS that calculates LOT based on encounters with Street Outreach/stays in shelter. The CES can access this data & considers LOT homeless & VI-SPDAT scores when matching people to housing; households with the longest LOT homeless are highest priority. Third-party verification of homelessness is used when HMIS data is not available.

3) Strategies to End Homelessness in coordination with the CoC Board.

*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.</td>
</tr>
<tr>
<td>2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.</td>
</tr>
</tbody>
</table>

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations; and
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations; and
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(2,000 characters)

1) Housing focused service strategies are expected in ES/SH/TH/RRH. Exit planning begins at intake with focus on connections to community supports, integrating long-term services into housing plans immediately. Homeless programs are connected to limited affordable housing resources available
outside of the CoC & CoC housing is prioritized for most vulnerable. CoC offers annual trainings for providers re best practice in housing case management. Clients have choice in housing plans but ES/SH/TH/RRH are not considered to be long-term & this is discussed with clients during service meetings. Regular analysis of project outcomes results in development of new strategies & recent analysis shows that across all subpopulations, permanent exits to friends/family are very temporary with a high rate of recidivism within 2 years. The CoC is piloting new aftercare strategies to make post-exit services available to test if added support increases permanency. Affordable housing development is ongoing & the CoC has been active on committee for City’s newly funded affordable housing trust fund.

3) Participants in PSH are the most vulnerable in the community. To help create a strong support network, they are immediately connected to community supports to supplement CoC case management services. Developing this network increases the likelihood of connecting to benefits, increasing income & maintaining housing. The CoC emphasizes importance of continued assessments to identify service need & participants who are ready to move-on. The CoC does not incentivize exits before clients are ready but providers are expected to utilize other long-term affordable/subsidized housing options after services are stabilized. The CoC & PHA have a move-on strategy prioritizing 700 HCVs to people exiting CoC Housing; PSH is top priority for this resource.

2&4) Strategies to End Homelessness in coordination w/ CoC Board

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.</td>
</tr>
<tr>
<td>2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.</td>
</tr>
</tbody>
</table>

3A-4a. Returns to Homelessness—CoC Strategy to Reduce Rate.

Applicants must:

1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
2. describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)

1) The CoC has greatly improved the analysis of HMIS data & the process has produced insights into common factors present in recidivism. On-staff data analyst examines HMIS data, info collected from participant focus groups & the experiences from service providers. This helped CoC identify new interventions to decrease returns. What we know: a) across sub-populations, more than 1 episode of homelessness increases the likelihood of future homelessness; b)
men are more likely to recidivate than women; c) exits to friends/family are at high risk of recidivism; d) Transition age youth report using shelter as a primary mechanism to access services; e) Households with at least $1,000/month in income are at lower risk of recidivism compared to those without income.

2) Recidivism metrics are emphasized by community. Strategies include: a) Identifying the first-time homeless & focusing on rapid exit from homelessness with short-term financial assistance services; b) Increasing resources for services to extend after exit. Family providers developed a consistent aftercare strategy offering post-services to all families exiting system. And CES now connects returning families to aftercare specialist before re-referring into shelter; c) Youth strategies focus on stabilizing relationships with client-identified natural supports. And, YHDP innovation will enable youth to maintain access to supportive services & reengage if housing is at risk; d) DedicatedPLUS PSH providing flexibility to prioritize high utilizers who may not yet meet the requirements to be deemed CH; e) Move-on strategy enables exits from CoC projects to access subsidized housing for long term stability f) formal partnership with CoC and Furniture bank to provide quick connection to furniture to further establish individuals in their home and create a greater sense of ownership.

3) Strategies to End Homelessness in coordination with the CoC Board

3A-5. Cash Income Changes as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.</td>
</tr>
<tr>
<td>2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.</td>
</tr>
</tbody>
</table>


Applicants must:

1. describe the CoC’s strategy to increase employment income;
2. describe the CoC’s strategy to increase access to employment;
3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
4. provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase jobs and income from employment. (limit 2,000 characters)

1) In CoC strategic plan, employment is high priority. CoC providers focus on increased income & CoC evaluates projects on this. CoC Employment Subcommittee increases access to employment resources & integrates employment strategies into service delivery. Multiple CoC agencies have employment staff. CoC holds targeted job fairs. CoC provider Ctr for Independent Living Options (CILO) holds job readiness trainings partnering with
local workforce development board, Ohio Means Jobs (OMJ).
2) CoC & VA both hold Job Fairs: 100s of CoC clients participating & dozens of local public & private employers prioritizing CoC clients for hire. CÍLO offers job readiness trainings in formal partnership with other CoC agencies, OMJ & Southwest Ohio Workforce Investment Board. Multiple CoC providers have hired employment counselors. VA (on CoC Board) publishes Homeless & Low Income Resources manual, linked on county website & runs Homeless Veterans Reintegration Program.

3) Employers @ CoC Job Fair: local, natl, public, private & non-profit: OMJ (local workforce dev board), VOA, CÍLO, Kable Staffing, Amazon, Census Bureau, CB Staffing, CM Personnel, Easter Seals, PubLibrary, Staffmark, Belflex, Express Employ’t Pros, Per Scholias, Urban League & health networks. Addl Partnerships: WIOA for job training/transportation; City of Cincy programs: Homeless to Work: connecting non-profits, local parks & others to provide homeless with employment; GeneroCity513: daily work w/ transportation for homeless persons; CityLink: job training & on-going employment support to RRH & shelter diversion clients; Strong partnership with community lead agency in SOAR services, which all CoC clients can access. Hamilton Co. Job & Family Services (child welfare) is active CoC partner collaborating within CoC to improve benefits access for families & youth. Child welfare workers connect families & youth to benefits quickly.

4) STEH in coordination with the CoC Board and its employment subcommittee.


Applicants must:
1. describe the CoC's strategy to increase non-employment cash income;
2. describe the CoC's strategy to increase access to non-employment cash sources;
3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.

1. Strategies to increase non-employment cash income include screening all participants for current non-employment cash income eligibility at intake & connecting anyone not receiving full benefits to dedicated staff person at county public benefits office (JFS). Besides the benefit to participant stability, the CoC incentivizes programs to focus on non-employment income for participants by using receipt of non-cash income as a scored outcome in the CoC’s annual project prioritization. Projects that assist participants in obtaining & increasing non-employment income at a high rate have a higher likelihood of continuing CoC funding.

2. The CoC has a strong, long-standing relationship with JFS. The CoC has established partnerships & agreements with JFS to improve access to non-cash benefits for participants, particularly families and youth, including dedicated staff for processing CoC participant applications, presumptive eligibility of CoC participants to expedite enrollment & case conferencing to evaluate progress in benefits acquisition. All housing projects are encouraged to have an in-house SOAR trained staff person to assist individuals in quickly acquiring SSI and SSDI when appropriate, all programs have access to dedicated SOAR-trained partner in the community. Through our YHDP plan, legal services are provided in-house to youth, including assistance in obtaining and/or increasing child
support payments and other cash benefits. The CoC has an excellent relationship with the local VA as well & is able to connect veterans to VA cash sources quickly through our partnership in the Coordinated Entry system.

3. STEH in coordination with the CoC Board.


Applicants must describe how the CoC:

1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and

2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.

(limit 2,000 characters)

1) CoC works with providers to increase both public & private employment opportunities for participants. CoC has active employment subcommittee: service providers, VA & UFA make available info re: private employers & staffing companies who hire homeless indivs. CoC holds targeted job fairs with dozens of local employers & staffing companies, public & private, to prioritize opportunities for CoC clients experiencing homelessness: Amazon, health networks, staffing co’s. CityLink provides job training & on-going employment support to RRH and Shelter Diversion clients; Goodwill, Freestore Foodbank, the YWCA have programs and partnerships with local businesses for employment and training. Multiple CoC providers have on-staff employment counselors and CoC works closely with VA who runs HVRP & publishes Homeless & Low Income Resources manual, which is also linked on the county website. Addl Partnerships: Ohio Means Jobs (local wkforce devel board), participates in the CoC Job Fair. FreestoreFoodbank has a culinary training program that also provides catering services, educating on customer service & management as well as food prep skills. CoC has ties with “re-entry” and “second chance” employers; WIOA assists with job training & transportation. 2) CoC partnerships with City of Cincinnati include: a) Homeless to Work: connecting non-profits, the local parks & others to provide homeless with employment b) GeneroCity513: providing transportation to & from job sites to homeless persons; CoC PSH service provider, CILO, partners with Ohio Means Job, SWOHio Wkforce Investmt Brd and Opportunities for Ohioans with Disabilities for free job readiness trainings for CoC clients, especially PSH, that are multi-week, basic courses re: prep for interview process, resumes/apps etc. Certain CoC service providers hire residents as support staff. Numerous service providers offer transportation passes/vouchers for clients to attend interviews & maintain employment.


Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people
experiencing homelessness in the CoC’s geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.

2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).

3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.

4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.

5. The CoC works with organizations to create volunteer opportunities for program participants.

6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).

7. Provider organizations within the CoC have incentives for employment.

8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.

3A-6. System Performance Measures 05/31/2019

Data–HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)
3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse) X
2. Number of previous homeless episodes X
3. Unsheltered homelessness X
4. Criminal History X
5. Bad credit or rental history
6. Head of Household with Mental/Physical Disability X

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:
1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once
assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless.
(limit 2,000 characters)

1) The CoC aims to prevent as many families as possible from becoming homeless but when homelessness occurs, shelter providers are housing focused & begin exit planning immediately. HMIS data is regularly examined & case managers/agency leadership meet with UFA & CES staff to discuss barriers to achieving the 30-day goal. CES connects approximately 80% of families who need RRH to RRH, so there is immediate focus on identifying housing & tailoring a service plan to empower families in move into PH quickly. Building & strengthening landlord partnerships are high priorities & the CoC works to recruit and educate landlords on housing first, building relationships & improving housing access for families. CoC shares methods of conflict resolution/problem-solving when working with homeless families. The FHP created common procedures across agencies to ensure all Case managers provide prompt and effective interventions for families coming out of shelter. They also employ housing specialists to promote CoC programs and build relationships with current and potential landlords.
2) All family providers have gone thorough Trauma Informed Care training via the Risking Connection curriculum. They also focus on multigenerational service approaches, providing tailored services to children as a means of increasing education access & ending the cycle of homelessness. Families access eligible benefits via a dedicated JFS worker & are directly connected to other community services as needed. Additionally, the family providers offer formalized aftercare support to all households providing supportive services & limited financial resources if housing destabilizes.
3) Strategies to End Homelessness in coordination with the CoC Board & the Family Housing Partnership.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.</td>
<td>X</td>
</tr>
<tr>
<td>2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.</td>
<td>X</td>
</tr>
<tr>
<td>3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.</td>
<td>X</td>
</tr>
<tr>
<td>4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.</td>
<td>X</td>
</tr>
</tbody>
</table>
3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Unsheltered homelessness</td>
<td></td>
</tr>
<tr>
<td>2. Human trafficking and other forms of exploitation</td>
<td></td>
</tr>
<tr>
<td>3. LGBT youth homelessness</td>
<td></td>
</tr>
<tr>
<td>4. Exits from foster care into homelessness</td>
<td></td>
</tr>
<tr>
<td>5. Family reunification and community engagement</td>
<td></td>
</tr>
<tr>
<td>6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs</td>
<td></td>
</tr>
</tbody>
</table>

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

<table>
<thead>
<tr>
<th>Priority Factor</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)</td>
<td>X</td>
</tr>
<tr>
<td>2. Number of Previous Homeless Episodes</td>
<td>X</td>
</tr>
<tr>
<td>3. Unsheltered Homelessness</td>
<td>X</td>
</tr>
<tr>
<td>4. Criminal History</td>
<td>X</td>
</tr>
<tr>
<td>5. Bad Credit or Rental History</td>
<td></td>
</tr>
</tbody>
</table>

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and
2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.

(limit 3,000 characters)

1) The CoC has prioritized improving the youth system since 2016. OH-500 is a
YHDP community with a HUD approved Comprehensive Community Plan (CCP) to end youth homelessness. Last year, unaccompanied youth between the ages of 18 & 24 accounted for about 10.25% of the homeless population but the CoC housing inventory has only 3.8% of its capacity dedicated to the population. The CCP, locally called KEYS to A Future Without Youth Homelessness (KEYS) outlines a progressive engagement strategy that will dramatically increase the number of youth who can access housing & services with a multisystem focus on preventing & ending youth homelessness. Young people with lived experience of homelessness were heavily involved in development of KEYS innovations, critiquing then-existing processes and decision-making re: improvement of services. Cornerstones of the plan center around the following, all which improve efficiency of current & new resources: a) developing formal partnership with community/system partners to make sure that youth can access existing resources, including dedicated TA through the Collaboration for Change initiative involving juvenile justice; b) focus on homelessness diversion; c) progressive engagement services & financial assistance including “lightest touch” approach, with intensity of the intervention driven by needs of each youth; & d) consistent services provided by dedicated youth team extending even after housing has been stabilized. KEYS outlines strategies that provide specific, culturally competent services under a positive youth development framework & this shift is expected to increase positive performance outcomes while decreasing the overall cost of assisting youth in their move to stable housing. In 2018, 365 young people were housed in PH & after full implementation of KEYS, it is anticipated that housing will be available for more than 600 youth; this is a result of increased funding & more cost-effective strategies.

2) Unsheltered youth can access all housing & service resources listed above & available in the youth system. With targeted shelter diversion/prevention strategies as well increased housing capacity, the length of stay in shelter will decrease which will ensure that emergency shelter resources are available to unsheltered youth who need them. However, young people will remain eligible for housing even if unwilling to go into shelter. The CoC currently has four street outreach programs, including one that is dedicated to serving unsheltered homeless youth, but the youth dedicated service team will improve the service delivery model of these street outreach services & will be more equipped to address the range of barriers that unsheltered youth may have.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:
1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)

1) The CoC measures effectiveness of current youth programming through analysis of HMIS data on KEYS project, part of YHDP. CoC tracks the effectiveness of KEYS innovations thru CoC-designed Continuous Quality
Improvement (CQI) process. HMIS data combined with KEYS Usability Testing Questions and scheduled client surveys allows CoC to consistently review outcomes & make revisions to strategy, policy, & data collection as needed. CoC is always committed to improving system performance & is focused on improving outcomes on the HUD defined metrics. The following outcomes will be measured by using our HMIS data: a) number of unaccompanied youth experiencing unsheltered homelessness; b) length of time a youth remains homeless; c) extent to which youth leave homelessness return to homelessness; d) overall reduction in the number of homeless youth; e) number of youth who become homeless for the first time; f) Successful housing placement or retention in PH destination. KEYS is also subject to the full scoring matrix applied to all CoC funded projects, which forms basis of community prioritization. In addition to HMIS data above, that scoring matrix includes measures for grant management, matched to housed time, project populations & project cost effectiveness. HMIS data quality is also valued by the community and subject to review.

2) To calculate effectiveness, KEYS will be measured in accordance with HUD’s System performance metrics outlined above. Additionally, the CoC has the RHY Safe & Appropriate Elements (socio-emotional wellbeing, perception of safety, positive connections, education, employment) & the USICH Criteria & Benchmarks for ending youth homelessness – proving that the system makes homeless rare, brief, & one-time.

3) These various metrics assess progress in different ways. Outcomes were selected as part of the YHDP community calls & they are in alignment with how the federal partners determined success. The CQI team will review data quality & outcomes regularly & measures of success will be revised as needed. Community will assess project performance via CoC scoring matrix as it does with all competing projects.

3B-1e. Collaboration—Education Services.

Applicants must describe:

1. the formal partnerships with:
   a. youth education providers;
   b. McKinney-Vento LEA or SEA; and
   c. school districts; and

2. how the CoC collaborates with:
   a. youth education providers;
   b. McKinney-Vento Local LEA or SEA; and
   c. school districts.

(limit 2,000 characters)

1) Project Connect (PC), the LEA & school district for the area, is an active participant in the CoC & has a voting seat on the CoC Board, identified as a formal partnership in the CoC governance charter. The CoC has a formal partnership with the National Center for Homeless Education as technical assistance provided under YHDP. The Children & Youth Taskforce meets with CoC Members monthly.

2) PC assists in strategic planning to increase education access to children/youth & helps the CoC engage with smaller schools that may not have fulltime staff dedicated to homeless students. The CoC is collaborating with
These partnerships developed under YHDP identified a previously unseen population of Transition Aged Youth at risk of homelessness; many of whom didn't graduate from traditional school but are working towards GED's. PC is a collaborative partner in managing 700 HCV referrals under the Move-on initiative. PC coordinates educational programs, protects students from discrimination & addresses issues for families & youth. They coordinate with SEAs on behalf of the CoC. The CoC is focused on implementing data sharing with the schools as well as connecting them to CES. All youth experiencing homelessness will be identified & included on the by-name list to ensure access to appropriate resources. The National Center for Homeless Education has helped UFA & Lead Agency engage in strategic planning with education providers, school districts & the LEA to determine action steps for data sharing & consistent services between systems. The Children & Youth Taskforce meets monthly to improve the lives of children & youth impacted by the trauma of homelessness. Membership includes: 4C for Children, Children’s Home, Children’s Hospital, Early Learning Centers, Preschool Promise, Family Nurturing Center, PC, United Way, University of Cincinnati, UpSpring, homeless service providers & community members.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

The CoC requires that all projects inform families & youth of educational resources when entering a shelter or housing project. CoC & ESG funded projects are required to have a designated staff person working to make educational resources known to participants & to work to connect interested participants to those services. Strategies to End Homelessness (STEH) confirms knowledge of this requirement from all CoC partners as a part of completing annual project applications. Additionally, as the UFA, STEH enters into funding agreements with all subrecipients requiring that they designate a staff person to be responsible for ensuring that children being served in the program are enrolled in school and connected to appropriate services in the community, including early childhood programs such as Head Start, part C of the Individuals with Disabilities Education Act, and programs authorized under subtitle B of title VII of the Act. All projects must establish policies & practices that are consistent with & do not restrict the exercise of rights provided by subtitle B of Title VII of the McKinney-Vento Act as amended & other laws related to the provision of education & related services to individuals & families experiencing homelessness. Every subrecipient receives at least an annual monitoring that includes review of all policies for consistency with the subaward & all federal, state & local requirements. The monitoring then tests the implementation of the policies & procedure. The UFA provides technical assistance as needed. The CoC collaborates with the Local Education Agency (LEA) & the Runaway & Homeless Youth (RHY) funded agency to inform & disseminate resources & best practice to all partners & both the LEA & RHY agency are voting members of the CoC Board.
3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

<table>
<thead>
<tr>
<th>Early Childhood Providers</th>
<th>MOU/MOA</th>
<th>Other Formal Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head Start</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Early Head Start</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Child Care and Development Fund</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Federal Home Visiting Program</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Healthy Start</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Public Pre-K</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Birth to 3 years</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Tribal Home Visiting Program</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4C for Children</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

3B-2a. VA Coordination–Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.


Applicants must:
1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or
2. select 7 if the CoC did not conduct a Racial Disparity Assessment.
### 3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC’s strategy to address any racial disparities identified in its Racial Disparities Assessment:

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
<th>Selection</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.</td>
<td>x</td>
</tr>
<tr>
<td>2.</td>
<td>The CoC has identified the cause(s) of racial disparities in their homeless system.</td>
<td>x</td>
</tr>
<tr>
<td>3.</td>
<td>The CoC has identified strategies to reduce disparities in their homeless system.</td>
<td>x</td>
</tr>
<tr>
<td>4.</td>
<td>The CoC has implemented strategies to reduce disparities in their homeless system.</td>
<td>x</td>
</tr>
<tr>
<td>5.</td>
<td>The CoC has identified resources available to reduce disparities in their homeless system.</td>
<td>x</td>
</tr>
<tr>
<td>6.</td>
<td>The CoC did not conduct a racial disparity assessment.</td>
<td></td>
</tr>
</tbody>
</table>
4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:
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4A-1. Healthcare–Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

<table>
<thead>
<tr>
<th>Type of Health Care</th>
<th>Assist with Enrollment</th>
<th>Assist with Utilization of Benefits?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Private Insurers:</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Non-Profit, Philanthropic:</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Federally Qualified Health Center</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>


Applicants must:
1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in.
health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.
(limit 2,000 characters)

1) The CoC hosts community training from benefit experts to ensure staff are knowledgeable about resources. UFA staff ensures all projects understand the SOAR program & have a full scope of resources available in the community. The CoC shares procedures with projects regularly and meets throughout month with all workgroups.

2) The CoC collaborates with community experts to ensure participants have access to apply & receive mainstream benefits. CoC Partners’ case workers connect clients to mainstream resources daily. Freestore Foodbank provides the largest capacity of SOAR resources to the CoC with services available to CoC Clients. Non-Cash benefits: The UFA partners with JFS to directly connect families with TANF resources & JFS has dedicated staff to work with homeless families to ensure access to other resources; Freestore Foodbank’s benefits outreach program works with all partners to ensure access to food assistance. VA publishes Homeless & Low Income Resources Guide re income, housing, food and healthcare disseminating online & in monthly Vet & street outreach workgroups. Applications for benefits happen in shelter and receipt of benefits often occurs in housing.

3) Health Insurance: The Cincinnati Health Network oversees HRSA resources, sits on the CoC Board & runs freestanding & shelter-based clinics employing benefit navigators to work with the homeless. University of Cincinnati Medical Center is a CoC partner serving a high number of homeless individuals/families with the ability to use presumptive determination for Medicaid. VA is active on CoC Board and in workgroups.

4) CoC agencies have partnership with job and family services for a designated JFS staff person to process CoC participant applications for both medicaid and non-income cash benefits.

5) Strategies to End Homelessness in coordination with the CoC Board

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.</td>
<td>42</td>
</tr>
<tr>
<td>2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.</td>
<td>41</td>
</tr>
</tbody>
</table>

Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. 98%


Applicants must:
1. describe the CoC’s street outreach efforts, including the methods it
uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;
3. describe how often the CoC conducts street outreach; and
4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)

1) OH-500 has 4 outreach teams with specific expertise: Youth, Mental Health (PATH), Veterans Administration, & 3CDC (covering Central Business District & immediately surrounding area). The UFA facilitates coordination of the teams & data sharing between them & CES. The CoC is also responsible for publicizing community services & through annual outreach planning ensures that community centers, disability service agencies, schools, hospitals & agencies serving non-English speakers know how to access homeless services. They are trained on how to use the Central Access Point (CAP), a homeless hotline that connects people in a housing crisis with appropriate resources such as: outreach services, prevention/diversion, shelter or Veteran housing.

2) Street outreach covers 100% of the CoC’s geographic area.

3) Street outreach is conducted 7 days a week. The 4 teams coordinate on their coverage strategies & meet monthly to discuss trends in the unsheltered population & to strategize about getting people off the street & into housing. The PATH team leads the initiative & maintains a real-time list of all active & recent locations. They also have regular office hours at the largest Men’s shelter to increase engagement with the population.

4) Coverage is planned at the monthly CoC Homeless Outreach Workgroup. This group is essential for identifying those least likely to seek out services. Outreach teams are highly respected & system partners connect with them directly to make connections when needed. CAP also works with case managers & other supports advocating for participants who aren't likely to ask for assistance on their own; a mobile app (Street Reach Cincy) enables the public to inform the CoC of homeless camps or people sleeping unsheltered, making immediate service connections. The local PATH team has been identified as one of the highest performers in the state of Ohio & leads the effort to connect all people sleeping unsheltered with resources.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

<table>
<thead>
<tr>
<th>RRH beds available to serve all populations in the HIC</th>
<th>2018</th>
<th>2019</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,258</td>
<td>1,187</td>
<td>-71</td>
</tr>
</tbody>
</table>


Applicants must indicate whether any new project application the CoC ranked and
submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting $200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other Federal Statutes. No

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.
4B. Attachments

Instructions:
Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site: https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource

<table>
<thead>
<tr>
<th>Document Type</th>
<th>Required?</th>
<th>Document Description</th>
<th>Date Attached</th>
</tr>
</thead>
<tbody>
<tr>
<td>1C-4. PHA Administrative Plan—Moving On Multifamily Assisted Housing Owners’ Preference.</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1C-4. PHA Administrative Plan Homeless Preference.</td>
<td>No</td>
<td>1C-4 - PHA Admin Plan</td>
<td>09/25/2019</td>
</tr>
<tr>
<td>1C-7. Centralized or Coordinated Assessment System.</td>
<td>Yes</td>
<td>Centralized or Coordinated Assessment System</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>1E-1 Public Posting—30-Day Local Competition Deadline.</td>
<td>Yes</td>
<td>Public Posting—30-Day Local Competition Deadline</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>1E-1. Public Posting—Local Competition Announcement.</td>
<td>Yes</td>
<td>Public Posting—Local Competition Announcement</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>1E-4. Public Posting—CoC-Approved Consolidated Application</td>
<td>Yes</td>
<td>Public Posting—CoC-Approved Consolidated Application</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>3A. Written Agreement with Local Education or Training Organization.</td>
<td>No</td>
<td>Written Agreement</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>3A. Written Agreement with State or Local Workforce Development Board.</td>
<td>No</td>
<td>Written Agreement</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>4A-7a. Project List-Homeless under Other Federal Statutes.</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Attachment Details

Document Description: CoC HDX Competition Report

Attachment Details

Document Description: 1C-4 - PHA Admin Plan Homeless Preference

Attachment Details

Document Description: 1C-4 - PHA Admin Plan Homeless Preference

Attachment Details

Document Description: Centralized or Coordinated Assessment System.

Attachment Details

Document Description: Public Posting–15-Day Notification -Projects Accepted.
Document Description: Public Posting–15-Day Notification -Projects Reduced.

Attachment Details

Document Description: Public Posting–30-Day Local Competition Deadline.

Attachment Details

Document Description: Public Posting–Local Competition Announcement.

Attachment Details

Document Description: Public Posting–CoC-Approved Consolidated Application

Attachment Details

Document Description: Written Agreement with Local Education or Training Organization.

Attachment Details

Document Description: Written Agreement with State or Local Workforce
Attachment Details

Document Description: Summary of Racial Disparity Assessment.

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:
Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

<table>
<thead>
<tr>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A. Identification</td>
</tr>
<tr>
<td>1B. Engagement</td>
</tr>
<tr>
<td>1C. Coordination</td>
</tr>
<tr>
<td>1D. Discharge Planning</td>
</tr>
<tr>
<td>1E. Local CoC Competition</td>
</tr>
<tr>
<td>1F. DV Bonus</td>
</tr>
<tr>
<td>2A. HMIS Implementation</td>
</tr>
<tr>
<td>2B. PIT Count</td>
</tr>
<tr>
<td>3A. System Performance</td>
</tr>
<tr>
<td>3B. Performance and Strategic Planning</td>
</tr>
<tr>
<td>4A. Mainstream Benefits and Additional Policies</td>
</tr>
<tr>
<td>4B. Attachments</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Last Updated</th>
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</thead>
<tbody>
<tr>
<td>09/17/2019</td>
</tr>
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<td>09/25/2019</td>
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<td>09/25/2019</td>
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</tr>
<tr>
<td>09/25/2019</td>
</tr>
<tr>
<td>No Input Required</td>
</tr>
<tr>
<td>09/25/2019</td>
</tr>
<tr>
<td>09/25/2019</td>
</tr>
<tr>
<td>09/25/2019</td>
</tr>
<tr>
<td>09/26/2019</td>
</tr>
<tr>
<td>Submission Summary</td>
</tr>
</tbody>
</table>
1. FY 2019 CoC Competition Report (HDX Report)

1. FY 2019 CoC Competition Report
2019 HDX Competition Report
PIT Count Data for OH-500 - Cincinnati/Hamilton County CoC

### Total Population PIT Count Data

<table>
<thead>
<tr>
<th></th>
<th>2016 PIT</th>
<th>2017 PIT</th>
<th>2018 PIT</th>
<th>2019 PIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered Count</td>
<td>1116</td>
<td>1162</td>
<td>1114</td>
<td>1082</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>761</td>
<td>829</td>
<td>810</td>
<td>865</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>0</td>
<td>15</td>
<td>31</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>295</td>
<td>259</td>
<td>242</td>
<td>155</td>
</tr>
<tr>
<td>Total Sheltered Count</td>
<td>1056</td>
<td>1088</td>
<td>1067</td>
<td>1051</td>
</tr>
<tr>
<td>Total Unsheltered Count</td>
<td>60</td>
<td>74</td>
<td>47</td>
<td>31</td>
</tr>
</tbody>
</table>

### Chronically Homeless PIT Counts

<table>
<thead>
<tr>
<th></th>
<th>2016 PIT</th>
<th>2017 PIT</th>
<th>2018 PIT</th>
<th>2019 PIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered Count of Chronically Homeless Persons</td>
<td>24</td>
<td>90</td>
<td>70</td>
<td>69</td>
</tr>
<tr>
<td>Sheltered Count of Chronically Homeless Persons</td>
<td>24</td>
<td>64</td>
<td>64</td>
<td>62</td>
</tr>
<tr>
<td>Unsheltered Count of Chronically Homeless Persons</td>
<td>0</td>
<td>26</td>
<td>6</td>
<td>7</td>
</tr>
</tbody>
</table>
2019 HDX Competition Report
PIT Count Data for OH-500 - Cincinnati/Hamilton County CoC

### Homeless Households with Children PIT Counts

<table>
<thead>
<tr>
<th></th>
<th>2016 PIT</th>
<th>2017 PIT</th>
<th>2018 PIT</th>
<th>2019 PIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children</td>
<td>80</td>
<td>80</td>
<td>82</td>
<td>87</td>
</tr>
<tr>
<td>Sheltered Count of Homeless Households with Children</td>
<td>80</td>
<td>80</td>
<td>82</td>
<td>87</td>
</tr>
<tr>
<td>Unsheltered Count of Homeless Households with Children</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### Homeless Veteran PIT Counts

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered Count of the Number of Homeless Veterans</td>
<td>192</td>
<td>185</td>
<td>192</td>
<td>161</td>
<td>139</td>
</tr>
<tr>
<td>Sheltered Count of Homeless Veterans</td>
<td>186</td>
<td>183</td>
<td>190</td>
<td>158</td>
<td>136</td>
</tr>
<tr>
<td>Unsheltered Count of Homeless Veterans</td>
<td>6</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>3</td>
</tr>
</tbody>
</table>
## HMIS Bed Coverage Rate

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Total Beds in 2019 HIC</th>
<th>Total Beds in 2019 HIC Dedicated for DV</th>
<th>Total Beds in HMIS</th>
<th>HMIS Bed Coverage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter (ES) Beds</td>
<td>694</td>
<td>77</td>
<td>617</td>
<td>100.00%</td>
</tr>
<tr>
<td>Safe Haven (SH) Beds</td>
<td>20</td>
<td>0</td>
<td>20</td>
<td>100.00%</td>
</tr>
<tr>
<td>Transitional Housing (TH) Beds</td>
<td>205</td>
<td>39</td>
<td>166</td>
<td>100.00%</td>
</tr>
<tr>
<td>Rapid Re-Housing (RRH) Beds</td>
<td>1187</td>
<td>66</td>
<td>1121</td>
<td>100.00%</td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH) Beds</td>
<td>2236</td>
<td>0</td>
<td>2236</td>
<td>100.00%</td>
</tr>
<tr>
<td>Other Permanent Housing (OPH) Beds</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>NA</td>
</tr>
<tr>
<td><strong>Total Beds</strong></td>
<td><strong>4,342</strong></td>
<td><strong>182</strong></td>
<td><strong>4160</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>
### PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

<table>
<thead>
<tr>
<th>Chronically Homeless Bed Counts</th>
<th>2016 HIC</th>
<th>2017 HIC</th>
<th>2018 HIC</th>
<th>2019 HIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC</td>
<td>622</td>
<td>687</td>
<td>887</td>
<td>1890</td>
</tr>
</tbody>
</table>

### Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

<table>
<thead>
<tr>
<th>Households with Children</th>
<th>2016 HIC</th>
<th>2017 HIC</th>
<th>2018 HIC</th>
<th>2019 HIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRH units available to serve families on the HIC</td>
<td>283</td>
<td>271</td>
<td>273</td>
<td>236</td>
</tr>
</tbody>
</table>

### Rapid Rehousing Beds Dedicated to All Persons

<table>
<thead>
<tr>
<th>All Household Types</th>
<th>2016 HIC</th>
<th>2017 HIC</th>
<th>2018 HIC</th>
<th>2019 HIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRH beds available to serve all populations on the HIC</td>
<td>1082</td>
<td>1215</td>
<td>1258</td>
<td>1187</td>
</tr>
</tbody>
</table>
Measure 1: Length of Time Persons Remain Homeless

This measure the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

<table>
<thead>
<tr>
<th></th>
<th>Universe (Persons)</th>
<th>Average LOT Homeless (bed nights)</th>
<th>Median LOT Homeless (bed nights)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 Persons in ES and SH</td>
<td>5869</td>
<td>5834</td>
<td>48</td>
</tr>
<tr>
<td>1.2 Persons in ES, SH, and TH</td>
<td>6337</td>
<td>6322</td>
<td>64</td>
</tr>
</tbody>
</table>

b. This measure is based on data element 3.17.

   This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

   The construction of this measure changed, per HUD’s specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.
### FY2018 - Performance Measurement Module (Sys PM)

<table>
<thead>
<tr>
<th></th>
<th>Universe (Persons)</th>
<th>Average LOT Homeless (bed nights)</th>
<th>Median LOT Homeless (bed nights)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Submitted FY 2017</td>
<td>FY 2018</td>
<td>Submitted FY 2017</td>
</tr>
<tr>
<td>1.1 Persons in ES, SH, and PH (prior to &quot;housing move in&quot;)</td>
<td>6260</td>
<td>6044</td>
<td>186</td>
</tr>
<tr>
<td></td>
<td>60</td>
<td>111</td>
<td>51</td>
</tr>
<tr>
<td>1.2 Persons in ES, SH, TH, and PH (prior to &quot;housing move in&quot;)</td>
<td>6702</td>
<td>6501</td>
<td>217</td>
</tr>
<tr>
<td></td>
<td>67</td>
<td>119</td>
<td>52</td>
</tr>
</tbody>
</table>
Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

<table>
<thead>
<tr>
<th>Exit was from</th>
<th>Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)</th>
<th>Returns to Homelessness in Less than 6 Months</th>
<th>Returns to Homelessness from 6 to 12 Months</th>
<th>Returns to Homelessness from 13 to 24 Months</th>
<th>Number of Returns in 2 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FY 2018</td>
<td>% of Returns</td>
<td>FY 2018</td>
<td>% of Returns</td>
<td>FY 2018</td>
</tr>
<tr>
<td>Exit was from SO</td>
<td>230</td>
<td>16</td>
<td>7%</td>
<td>10</td>
<td>4%</td>
</tr>
<tr>
<td>Exit was from ES</td>
<td>2546</td>
<td>232</td>
<td>9%</td>
<td>145</td>
<td>6%</td>
</tr>
<tr>
<td>Exit was from TH</td>
<td>281</td>
<td>42</td>
<td>15%</td>
<td>24</td>
<td>9%</td>
</tr>
<tr>
<td>Exit was from SH</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Exit was from PH</td>
<td>1143</td>
<td>59</td>
<td>5%</td>
<td>77</td>
<td>7%</td>
</tr>
<tr>
<td>TOTAL Returns to Homelessness</td>
<td>4200</td>
<td>349</td>
<td>8%</td>
<td>256</td>
<td>6%</td>
</tr>
</tbody>
</table>

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts
This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

<table>
<thead>
<tr>
<th></th>
<th>January 2017 PIT Count</th>
<th>January 2018 PIT Count</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Total PIT Count of sheltered and unsheltered persons</td>
<td>1162</td>
<td>1114</td>
<td>-48</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>829</td>
<td>810</td>
<td>-19</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>259</td>
<td>242</td>
<td>-17</td>
</tr>
<tr>
<td>Total Sheltered Count</td>
<td>1088</td>
<td>1067</td>
<td>-21</td>
</tr>
<tr>
<td>Unsheltered Count</td>
<td>74</td>
<td>47</td>
<td>-27</td>
</tr>
</tbody>
</table>

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Unduplicated Total sheltered homeless persons</td>
<td>6434</td>
<td>6446</td>
<td>12</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>5945</td>
<td>5948</td>
<td>3</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>78</td>
<td>78</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>747</td>
<td>698</td>
<td>-49</td>
</tr>
</tbody>
</table>
## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>1259</td>
<td>1235</td>
<td>-24</td>
</tr>
<tr>
<td>Number of adults with increased earned income</td>
<td>108</td>
<td>107</td>
<td>-1</td>
</tr>
<tr>
<td>Percentage of adults who increased earned income</td>
<td>9%</td>
<td>9%</td>
<td>0%</td>
</tr>
</tbody>
</table>

### Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>1259</td>
<td>1235</td>
<td>-24</td>
</tr>
<tr>
<td>Number of adults with increased non-employment cash income</td>
<td>432</td>
<td>426</td>
<td>-6</td>
</tr>
<tr>
<td>Percentage of adults who increased non-employment cash income</td>
<td>34%</td>
<td>34%</td>
<td>0%</td>
</tr>
</tbody>
</table>

### Metric 4.3 – Change in total income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>1259</td>
<td>1235</td>
<td>-24</td>
</tr>
<tr>
<td>Number of adults with increased total income</td>
<td>523</td>
<td>511</td>
<td>-12</td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td>42%</td>
<td>41%</td>
<td>-1%</td>
</tr>
</tbody>
</table>
## Metric 4.4 – Change in earned income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>767</td>
<td>1143</td>
<td>376</td>
</tr>
<tr>
<td>Number of adults who exited with increased earned income</td>
<td>193</td>
<td>291</td>
<td>98</td>
</tr>
<tr>
<td>Percentage of adults who increased earned income</td>
<td>25%</td>
<td>25%</td>
<td>0%</td>
</tr>
</tbody>
</table>

## Metric 4.5 – Change in non-employment cash income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>767</td>
<td>1143</td>
<td>376</td>
</tr>
<tr>
<td>Number of adults who exited with increased non-employment cash income</td>
<td>180</td>
<td>299</td>
<td>119</td>
</tr>
<tr>
<td>Percentage of adults who increased non-employment cash income</td>
<td>23%</td>
<td>26%</td>
<td>3%</td>
</tr>
</tbody>
</table>

## Metric 4.6 – Change in total income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>767</td>
<td>1143</td>
<td>376</td>
</tr>
<tr>
<td>Number of adults who exited with increased total income</td>
<td>345</td>
<td>561</td>
<td>216</td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td>45%</td>
<td>49%</td>
<td>4%</td>
</tr>
</tbody>
</table>
## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

<table>
<thead>
<tr>
<th>Metric 5.1</th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Person with entries into ES, SH or TH during the reporting period.</td>
<td>5789</td>
<td>5882</td>
<td>93</td>
</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.</td>
<td>1703</td>
<td>1674</td>
<td>-29</td>
</tr>
<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)</td>
<td>4086</td>
<td>4208</td>
<td>122</td>
</tr>
</tbody>
</table>

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

<table>
<thead>
<tr>
<th>Metric 5.2</th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Person with entries into ES, SH, TH or PH during the reporting period.</td>
<td>6576</td>
<td>6523</td>
<td>-53</td>
</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.</td>
<td>2033</td>
<td>1972</td>
<td>-61</td>
</tr>
<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)</td>
<td>4543</td>
<td>4551</td>
<td>8</td>
</tr>
</tbody>
</table>
2019 HDX Competition Report

FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD’s Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Persons who exit Street Outreach</td>
<td>789</td>
<td>602</td>
<td>-187</td>
</tr>
<tr>
<td>Of persons above, those who exited to temporary &amp; some institutional destinations</td>
<td>268</td>
<td>132</td>
<td>-136</td>
</tr>
<tr>
<td>Of the persons above, those who exited to permanent housing destinations</td>
<td>215</td>
<td>162</td>
<td>-53</td>
</tr>
<tr>
<td>% Successful exits</td>
<td>61%</td>
<td>49%</td>
<td>-12%</td>
</tr>
</tbody>
</table>

Metric 7b.1 – Change in exits to permanent housing destinations
## Metric 7b.2 – Change in exit to or retention of permanent housing

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Universe:</strong> Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing</td>
<td>5421</td>
<td>5484</td>
<td>63</td>
</tr>
<tr>
<td>Of the persons above, those who exited to permanent housing destinations</td>
<td>2653</td>
<td>2780</td>
<td>127</td>
</tr>
<tr>
<td>% Successful exits</td>
<td>49%</td>
<td>51%</td>
<td>2%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Universe:</strong> Persons in all PH projects except PH-RRH</td>
<td>2528</td>
<td>2454</td>
<td>-74</td>
</tr>
<tr>
<td>Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations</td>
<td>2468</td>
<td>2384</td>
<td>-84</td>
</tr>
<tr>
<td>% Successful exits/retention</td>
<td>98%</td>
<td>97%</td>
<td>-1%</td>
</tr>
</tbody>
</table>
This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.
## FY2018 - SysPM Data Quality

<table>
<thead>
<tr>
<th></th>
<th>All ES, SH</th>
<th>All TH</th>
<th>All PSH, OPH</th>
<th>All RRH</th>
<th>All Street Outreach</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Number of non-DV Beds on HIC</td>
<td>538</td>
<td>604</td>
<td>578</td>
<td>644</td>
<td>271</td>
</tr>
<tr>
<td>2. Number of HMIS Beds</td>
<td>538</td>
<td>604</td>
<td>578</td>
<td>644</td>
<td>271</td>
</tr>
<tr>
<td>3. HMIS Participation Rate from HIC (%)</td>
<td>100.00</td>
<td>100.00</td>
<td>100.00</td>
<td>100.00</td>
<td>100.00</td>
</tr>
<tr>
<td>4. Unduplicated Persons Served (HMIS)</td>
<td>5442</td>
<td>5730</td>
<td>5960</td>
<td>5967</td>
<td>1084</td>
</tr>
<tr>
<td>5. Total Leavers (HMIS)</td>
<td>4844</td>
<td>5071</td>
<td>5363</td>
<td>5318</td>
<td>856</td>
</tr>
<tr>
<td>6. Destination of Don't Know, Refused, or Missing (HMIS)</td>
<td>1324</td>
<td>1595</td>
<td>1932</td>
<td>1878</td>
<td>97</td>
</tr>
<tr>
<td>7. Destination Error Rate (%)</td>
<td>27.33</td>
<td>31.45</td>
<td>36.02</td>
<td>35.31</td>
<td>11.33</td>
</tr>
</tbody>
</table>
### Date of PIT Count

| Date CoC Conducted 2019 PIT Count | 1/22/2019 |

### Report Submission Date in HDX

<table>
<thead>
<tr>
<th>Submitted On</th>
<th>Met Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019 PIT Count Submittal Date</td>
<td>4/30/2019</td>
</tr>
<tr>
<td>2019 HIC Count Submittal Date</td>
<td>4/30/2019</td>
</tr>
<tr>
<td>2018 System PM Submittal Date</td>
<td>5/31/2019</td>
</tr>
</tbody>
</table>
1C-4. PHA Administrative Plan – Homeless Preference

1. Cincinnati Metropolitan Housing Authority Admissions and Continued Occupancy Policy

2. Cincinnati Metropolitan Housing Authority Administrative Plan: Local Preferences
**Purpose.** The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA’s operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA’s mission, goals and objectives for serving the needs of low-income, very low-income, and extremely low-income families.

**Applicability.** Form HUD-50075-ST is to be completed annually by STANDARD PHAs or TROUBLED PHAs. PHAs that meet the definition of a High Performer PHA, Small PHA, HCV-Only PHA or Qualified PHA do not need to submit this form.

**Definitions.**

1. **High-Performer PHA** – A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
2. **Small PHA** – A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
3. **Housing Choice Voucher (HCV) Only PHA** - A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment and does not own or manage public housing.
4. **Standard PHA** - A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS or SEMAP assessments.
5. **Troubled PHA** – A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
6. **Qualified PHA** - A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

### A. PHA Information.

| PHA Name: | Cincinnati Metropolitan Housing Authority |
| PHA Code: | OH004 |
| PHA Plan for Fiscal Year Beginning: (MM/YYYY): | 07/2019 |
| PHA Plan Submission Type: | ☑ Annual Submission |

**PHA Consortia: (Check box if submitting a Joint PHA Plan and complete table below)**

<table>
<thead>
<tr>
<th>Participating PHAs</th>
<th>PHA Code</th>
<th>Program(s) in the Consortia</th>
<th>Program(s) not in the Consortia</th>
<th>No. of Units in Each Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead PHA:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### B. Annual Plan Elements
ADMISSIONS & CONTINUED OCCUPANCY POLICY

Effective: 07/01/2019
2. Police officers and their families who may not otherwise be eligible for occupancy in public housing may be admitted in order to increase the presence of security for residents in a CMHA community.

3. Notwithstanding any other provision of this Admissions and Continued Occupancy Policy, each tenant living in a property at the time CMHA takes legal title to the property will have the right to become a public housing tenant in the dwelling unit the tenant occupies on the date CMHA takes legal title, provided (1) the tenant family income is within the income limits for admission to the public housing program on the day the tenant family signs the public housing lease; and (2) the tenant family is determined to be eligible based on other CMHA admission criteria; and the tenant’s household composition meets CMHA guidelines.

4. Preferences will be granted to applicants who are otherwise qualified and who, at the time of moving onto the site-based waiting list and meet the definitions of the preferences described below.

F. Local Preferences and Unit Selection

1. Site-based Waiting List Choice: Local preferences will be used in conjunction with CMHA’s site based waiting list(s). Applicants may choose as many sites as they would like for placement on its site-based waiting list.

2. Local Preference and Points Allocation: The local preferences in effect are as follows:

<table>
<thead>
<tr>
<th>Preference</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Victims of involuntary displacement by government agency or natural disaster – These individuals will supersede the point system and move to the top of the waiting list due to the exigent situation. These will also include individuals who are participants in the Housing Choice Voucher Program that move from their HCV subsidized unit/HCV participant due to the unit’s failed HQS and/or abatement from the program</td>
<td>32 Points</td>
</tr>
<tr>
<td>Victims of domestic violence - referral from YWCA, Women Helping Women, or Third-Party Social Service Agency</td>
<td>9 Points</td>
</tr>
<tr>
<td>Victims of domestic violence – Self certification only</td>
<td>4 Points</td>
</tr>
<tr>
<td><strong>Referral from Local Homeless Coalition</strong></td>
<td>4 Points</td>
</tr>
<tr>
<td>Veteran preference</td>
<td>9 Points</td>
</tr>
<tr>
<td>Full-time students (Head/Co-Head of Household with 3rd party verification from the school)</td>
<td>3 Points</td>
</tr>
<tr>
<td>Working Families, Disabled Families or Elderly</td>
<td>3 Points</td>
</tr>
<tr>
<td>Family Unification (see below/to be defined) and/or youths aging out of foster care who are between the ages of 18-24.</td>
<td>2 Points</td>
</tr>
<tr>
<td>Good Neighbor Program Completion</td>
<td>2 Points</td>
</tr>
</tbody>
</table>
3. **Definitions of Preferences:**

a. **Definition of Working Family Preference:** The *Working Family Preference* is given to households where the Head or Co-Head of Household is employed at the time of application and at the time of admission.

b. **Definition of Homeless:** An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
   - (1) Sleeping in a place not designed for or ordinarily used as a regular sleeping accommodation
   - (2) Or Living in a shelter (designated to provide temporary living arrangements)
   - (3) Or exiting an institution with no subsequent residence identified where they resided for 90 days or less AND were residing in emergency shelter or place not meant for human habitation immediately before entering institution

c. **Definition of Veteran:** In the selection of tenants for dwelling units, CMHA shall give preference, (as among applicants equally in need and eligible for occupancy of the dwelling unit), to families of veterans and persons serving in the active military or naval service of the United States, including families of deceased veterans or deceased persons who were so serving at the time of death. For purposes of the preference, “Veteran” means either of the following:
   - (1) A person who has served in the active military or naval service of the United States and who was discharged or released therefrom under conditions other than dishonorable;
   - (2) A person who served as a member of the United States merchant marine and to whom either of the following applies:
     - (a) The person has an honorable report of separation from active duty military service, form DD214 or DD215.
     - (b) The person served in the United States merchant marine between December 7, 1941, and December 31, 1946, and died on active duty while serving in a war zone during that period of service.
     - (c) “United States merchant marine” includes the United States army transport service and the United States naval transport service.

d. **Family Reunification:** the term “family reunification” as used this preference section is defined to describe a variety of programs that are intended to provide services to children and families who are
Housing Choice Voucher Program
Administrative Plan
July 1, 2018- June 30, 2019
 Except for Special Admissions, applicants for Housing Choice Voucher Program assistance will be taken from the Housing Choice Voucher Program wait list in order of the following local preferences:

- Families that have been designated as eligible for assistance under HUD’s Disaster Housing Assistance Program (DHAP). ** 50 points
- Referrals of disabled persons referred by Living Arrangements for the Developmentally Disabled (LADD) up to 150 referrals.** 35 points
- Referrals of disabled persons referred by the Center for Independent Living Options (CILO) up to 75 referrals.** 35 points
- HUD funded Family Unification Program (FUP) Voucher.**35 points
- Canceled voucher preference for applicant families whose vouchers were recalled due to insufficient funding. 75 points
- Displaced preference for voucher families who have been terminated from the program as a result of insufficient funding. 80 points
- Displaced preference for Asset Management/LIPH families in a hard to house situation, RAD conversion of AM/LIPH unit or due to demo/disposition of units. ** 80 points
- Referral from Asset Management/LIPH when a family or individual cannot be housed because of extenuating circumstances.** 45 points
- **Referral from Strategies to End Homelessness up to 750 referrals.** 30 points
- Veteran preference. 35 points
- Youths aging out of foster care age 18-24: Youth who can verify that they were residents of a state-run foster care system within twelve months of the onset of adulthood or emancipation up to 60 referrals** 30 points

CMHA will admit families who qualify under the Extremely Low Income limit to meet the income-targeting requirement, regardless of preference.

**Referrals will be accepted from CMHA Special Admissions, CMHA’s Asset Management/LIPH, DHAP, HUD funded FUP, Youths Aging Out of Foster Care, LADD, HUD VASH, Strategies to End Homelessness, CILO and Families referred from the regardless of whether a family is on the CMHA regular voucher wait list, regardless of whether the regular CMHA voucher wait list is open or closed, consistent with 24 CFR 982.206 (c).

C. **SPECIAL ADMISSIONS [24 CFR 982.54(d)(e), 982.203]**

CMHA admits a limited number of families under a Special Admissions procedure. Special Admissions families will be admitted outside of the regular wait list process. They do not have to qualify for any preferences, nor are they required to be on the program wait list. CMHA maintains separate records of these admissions.
continuously assisted as provided for under the 1937 Housing Act.

CMHA is also exempted from this requirement where it is providing assistance to low income or moderate-income families entitled to preservation assistance under the tenant-based program as a result of a mortgage prepayment or opt out.

E. PREFERENCE AND INCOME TARGETING ELIGIBILITY [24 CFR 982.207]

Change in Circumstances
Changes in an applicant's circumstances while on the wait list may affect the family's entitlement to a preference. Applicants are required to notify CMHA in writing when their circumstances change.

F. ORDER OF SELECTION [24 CFR 982.207(e)]

CMHA's method for selecting applicants from a preference category leaves a clear audit trail that can be used to verify that each applicant has been selected in accordance with the method specified in the Administrative Plan.

Local Preferences
Local preferences will be used to select families from the wait list. Households may qualify for more than one preference and will receive the points for each. CMHA has selected the following system to apply local preferences:

- Families that have been designated as eligible for assistance under HUD's Disaster Housing Assistance Program (DHAP). ** 50 points
- Referrals of disabled persons referred by Living Arrangements for the Developmentally Disabled (LADD) up to 150 referrals.** 35 points
- Referrals of disabled persons referred by the Center for Independent Living Options (CILO) up to 75 referrals.** 35 points
- HUD funded Family Unification Program (FUP) Voucher ** 35 points
- Canceled voucher preference for applicant families whose vouchers were recalled due to insufficient funding. **75 points
- Displaced preference for voucher families who have been terminated from the program as a result of insufficient funding. ** 85 points
- Displaced preference for Asset Management/LIPH families in a hard to house situation or RAD conversion of Am/LIPH unit or, due to demo/disposition of units. **80 points
- Referral from Asset Management/LIPH when a family or individual cannot be housed because of extenuating circumstances.** 45 points
- **Referral from Strategies to End Homelessness up to 750 referrals.** 30 points
- Veteran preference. 35 points
were residents of a state-run foster care system within twelve months of the onset of adulthood or emancipation up to 60 referrals. ** 30 points

** Referrals will be accepted from CMHA Special Admissions, Asset Management/LIPH, DHAP, HUD funded FUP, Youths aging out of foster care FUP, LADD, HUD VASH, Strategies to End Homelessness, CILO and for regardless of whether a family is on the PHA regular voucher wait list, regardless of whether the regular CMHA voucher wait list is open or closed, consistent with 24 CFR 982.206 (c).

CMHA will admit families who qualify under the Extremely Low Income limit to meet the income-targeting requirement, regardless of preference.

G. **FINAL VERIFICATION OF PREFERENCES [24 CFR 982.207]**

CMHA will verify that a family claiming an applicant preference qualifies for the preference based on the family's circumstances.

The family must also qualify for the claimed preference(s) at the time of application to the wait list.

If verification results in a change of preference status, the applicant will be notified of their failure to qualify for the preference. The preference will be removed and the family placed back on the wait list in the appropriate order.

H. **Special Programs**

CMHA will maintain a separate wait list for its Moderate Rehab, each Project Based Voucher Project, RAD Choice Mobility and HUD VASH programs. Referrals will be received for these programs in accordance with program regulations. Applicants will be ranked according to date and time of referral.

**Choice Mobility Wait List:** If the Voucher Inventory Turnover or Project Turnover Cap is reached, CMHA will create and maintain a waiting list in the order in which the requests from eligible households were received. Families will be issued vouchers in a ratio of up to 5 requests pulled per 100 families drawn from the HCV Tenant Based wait list.

**PBV to Voucher Wait List:** Requests will be maintained according to date and time of voucher request from eligible households. Families will be issued vouchers in a ratio of up to 5 requests pulled per 100 families drawn from the HCV Tenant Based wait list.

**RAD to Tenant Based Assistance:** Residents under the RAD PBRA provisions electing to move with a tenant based voucher, within the later of: (a) 24 months from date of execution of the HAP or (b) 24 months after the move-in date. Families will be issued vouchers in a ratio of up to 5 requests pulled per 100 families drawn from the HCV Tenant Based wait list.
Chapter 5

Opening the Wait List

When CMHA opens the wait list, CMHA will advertise through public notice in the local media outlets including minority publications and media entities, with the location(s), and program(s) for which applications are being accepted.

The notice will contain:

- The date and time when the wait list will open.
- The process by which families may apply.
- The program(s) for which applications will be taken.
- A brief description of the program(s).
- Notice that asset management residents must submit a separate application to apply.
- Limitations, if any, on who may apply.

The notices will be made in an accessible format if requested. The notice will also provide potential applicants with information that includes the Housing Choice Voucher Program’s address and telephone number, how to submit an application, information on eligibility requirements, and the availability of local preferences.

Upon request from a person with a disability, additional time will be given as an accommodation for submission of an application after the closing deadline. This accommodation is to allow persons with disabilities the opportunity to submit an application in cases when a social service organization provides inaccurate or untimely information about the closing date.

Closing the Wait List

CMHA may stop accepting applications if there are enough applicants to fill anticipated openings for the next 12 months. The wait list may not be closed if it would have a discriminatory effect inconsistent with applicable civil rights laws.

The open period shall be long enough to achieve a wait list adequate to cover projected turnover and new allocations over the next 12 months or longer. When the period for accepting applications is over, CMHA will add those new applicants to the wait list in accordance with the procedure detailed in the chapter of this Administrative Plan titled "Establishing Preferences and Maintaining the Wait List."

Referrals will be accepted from CMHA Special Admissions, Asset Management/LIPH, DHAP, HUD funded FUP, Youths aging out of foster care FUP, LADD, HUD VASH, Veterans, Strategies to End Homelessness, and CILO regardless of whether a family is on CMHA’s regular voucher wait list, regardless of whether the regular CMHA voucher wait list is open or closed, consistent with 24 CFR 982.206 (c).
Chapter 6

FUP Voucher Youth maximizing out of FUP: This preference is for HUD FUP eligible youths issued a HUD FUP voucher that has reached the 18-month maximum period of housing assistance under program rules.

Families that have been designated as eligible for assistance under HUD’s Disaster Housing Assistance Program (DHAP): FEMA-HUD initiative administered by HUD’s network of public housing agencies (PHAs) to provide monthly rental assistance, case management services, security and utility deposit assistance for certain families displaced from their homes by a disaster. HUD verification will be required to qualify for this preference.

Canceled voucher preference for applicant families whose vouchers were recalled due to insufficient funding: This preference applies to voucher issued by CMHA and recalled by CMHA due to insufficient funding for the HCV Program.

Displaced preference for voucher families who have been terminated from the program as a result of insufficient funding: This preference applies to families that were leased in a unit under a HAP Contract with CMHA and the HAP Contract was terminated by CMHA due to insufficient funding for the HCV Program.

Displaced preference for Asset Management/LIPH families in a hard to house situation due to demo/disposition of units: This preference applies to families residing Asset Management/LIPH units that are in need of a 4 or more bedroom unit. This preference requires a documented referral from CMHA’s Asset Management program.

Referral from Asset Management/LIPH when a family or individual cannot be housed because of extenuating circumstances: This preference applies to families residing in or applying for Asset Management/LIPH units that cannot be housed by the program because of extenuating circumstances as determined by CMHA. Extenuating circumstances can be but or not limited to threat of health, safety or structure; witness to or victim of a crime; etc. This preference requires a documented referral from CMHA’s Asset Management program.

Referral from the Local Homeless Coalition: This preference applies to an individual or family, referred to CMHA by the local Homeless Coalition, who lacks a fixed, regular, and adequate nighttime residence, or needing assistance for homelessness prevention. Meaning but not limited to:

(i) Sleeping in a place not designed for or ordinarily used as a regular sleeping accommodation
(ii) Or Living in a shelter (designated to provide temporary living arrangements
(iii) Or exiting an institution with no subsequent residence identified where they resided for 90 days or less AND were residing in emergency shelter or place not meat for human habitation immediately before entering institution.

This preference requires documented referral from the Strategies to End
Chapter 6

Homelessness.

**Veteran preference:** This preference applies to families of veterans and persons serving in the active military or naval service of the United States, including families of deceased veterans or deceased persons who were so serving at the time of death will require DD214 or other official service/discharge documentation from the armed services.

**Youths aging out of foster care age 18-24:** This preference applies to youth aging out of foster care who can verify that they were residents of a state-run foster care system within twelve months of the onset of adulthood or emancipation. This preference will require documented referral from Lighthouse Youth Services.
Centralized or Coordinated Assessment Tools

Phase 1: Homelessness Prevention Strategies

A. STEH Targeted Shelter Diversion Eligibility Screening
B. Youth Shelter Diversion Screening Tool
   - The Youth Shelter Diversion Screening Tool is a Cincinnati/Hamilton County pilot project associated with the KEYS to a Future Without Youth Homeless Plan, the HUD approved local Youth Homelessness Demonstration Project Coordinated Community Plan. Lessons learned from this pilot project will be applied to the current Shelter Diversion program, as well as other community initiatives.

Phase 2: Coordinated Access to CoC and ESG Housing

A. Coordinated Assessment Tool: Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) for Individuals
B. Coordinated Assessment Tool: Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) for Families
C. Coordinated Assessment Tool: Transition Age Youth - Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) for Youth

Phase 3: Coordinated Exit and Move-On

A. Coordinated Exit: CMHA HCV Homeless Preference Referral Form

1C-7. Attachment Guide

- Centralized or Coordinated Assessment System
  1. 2019 Cincinnati / Hamilton County Coordinated Entry System (CES) Overview
STEH Targeted Shelter Diversion Eligibility Screening

Homelessness Prevention Minimum Eligibility

Household must meet all of the following criteria:

- At imminent risk of homelessness:
  - Losing primary nighttime residence within 21 days
  - No subsequent residence identified
  - Lacks financial resources /support networks needed to obtain other housing
- Income below 30% AMI
- Currently living in Hamilton County
- Must have place to stay while working with program to secure other housing
- Is willing to participate in case management
- Verified there is not an active homeless certificate, shelter stay, HPRP assistance, or shelter diversion assistance in the past 12 months

A. Household Income (Check ONE that applies to the household.)

<table>
<thead>
<tr>
<th>Family Size</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
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<tbody>
<tr>
<td>15% of AMI</td>
<td>$685</td>
<td>$783</td>
<td>$881</td>
<td>$979</td>
<td>$1,058</td>
<td>$1,138</td>
<td>$1,215</td>
<td>$1,294</td>
</tr>
</tbody>
</table>

SCORE (0-10):

B. Re-Housing Challenge Factors (Check all that apply to any adult household member.)

- Eviction in last five years.........................................................3 points
- Convictions likely to impact housing (drug, sex crime, arson, etc)........3 points

SCORE (0-6):

C. High Risk of Homelessness Factors (Check all that apply to any adult household member.)

- Have stayed/slept in two or more places in last 30 days.........................10 points
- Have not been employed in last 6 months or are currently receiving SSDI/ SSI for self or minor child .........................................................5 points
- Have children under two years of age and/or pregnant..........................5 points
- No high school diploma/ GED.........................................................5 points
- Have 4 or more total household members...........................................5 points
- Head of household is age 24 or under..............................................5 points

SCORE (0-35):

C. Eligibility Determination

- Approved: score of 23 points or more
- Not Approved

TOTAL SCORE (0-51):

Override Approval  I approve override for this household. Justification is attached.
DIVERSION SCREENING

1. Where did you sleep last night?
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________  

2. What issues exist with you remaining in your current housing situation? How can those issues be resolved?
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________  

3. Is it possible/safe to stay in your current housing unit? What resources would you need to do that?
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________  

4. What other housing options do you have for the next days or weeks?
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________  

☐ Diversion is appropriate for youth. Continue on to page 2.
☐ Diversion is not appropriate for youth. Begin shelter intake.
Will having a youth stay with me jeopardize my current housing stability? __________

Youth can stay in my residence for ________________ (days/weeks/months)

Youth will connect with Youth Outreach Program __________
I can provide youth with the following (check all that apply):

- A bed to sleep in
- Running water
- Access to bathroom
- Access to shower
- Access to Breakfast
- Access to Lunch
- Access to Dinner
- Access to Laundry
- Access to internet
- Access to computer
- Transportation
- Help with job search assistance
- Help with finding an apartment
- Help with re-enrolling in school/applying to college
- Help with daily living skills (cooking, budgeting, paying bills, house cleaning)

I need assistance with the following:

- Rental Assistance Plan:_________________________
- Utilities Assistance Plan:________________________
- Money for groceries Plan:________________________
- Grocery Assistance Plan:________________________
- Assistance with communication / talking without arguing Plan:________________________
- Getting approval from landlord/parent/property owner to have youth stay with me Plan:________________________

What would need to change in order for the youth to stay with me indefinitely:

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
YOUTH OUTREACH PROGRAM - CASE PLAN CONFERENCING TOOL

Date of Meeting: ______________

Diversion Provider

I will provide:

I will receive assistance with:

Youth will leave house by __________ into ______________________________________________

Support Provider

Name: __________

Organization: __________

I will provide the following:

Name: __________

Organization: __________

I will provide the following:

Youth Case Plan

I will do the following:

I will need assistance with:
Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT)

Prescreen Triage Tool for Single Adults

AMERICAN VERSION 2.01

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1 (800) 355-0420 info@orgcode.com www.orgcode.com
Welcome to the SPDAT Line of Products

The Service Prioritization Decision Assistance Tool (SPDAT) has been around in various incarnations for over a decade, before being released to the public in 2010. Since its initial release, the use of the SPDAT has been expanding exponentially and is now used in over one thousand communities across the United States, Canada, and Australia.

More communities using the tool means there is an unprecedented demand for versions of the SPDAT, customized for specific client groups or types of users. With the release of SPDAT V4, there have been more current versions of SPDAT products than ever before.

VI-SPDAT Series

The Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) was developed as a pre-screening tool for communities that are very busy and do not have the resources to conduct a full SPDAT assessment for every client. It was made in collaboration with Community Solutions, creators of the Vulnerability Index, as a brief survey that can be conducted to quickly determine whether a client has high, moderate, or low acuity. The use of this survey can help prioritize which clients should be given a full SPDAT assessment first. Because it is a self-reported survey, no special training is required to use the VI-SPDAT.

Current versions available:
- VI-SPDAT V 2.0 for Individuals
- VI-SPDAT V 2.0 for Families
- VI-SPDAT V 1.0 for Youth

Information about all versions is available online at www.orgcode.com/products/vi-spdat/

SPDAT Series

The Service Prioritization Decision Assistance Tool (SPDAT) was developed as an assessment tool for front-line workers at agencies that work with homeless clients to prioritize which of those clients should receive assistance first. The SPDAT tools are also designed to help guide case management and improve housing stability outcomes. They provide an in-depth assessment that relies on the assessor’s ability to interpret responses and corroborate those with evidence. As a result, this tool may only be used by those who have received proper, up-to-date training provided by OrgCode Consulting, Inc. or an OrgCode certified trainer.

Current versions available:
- SPDAT V 4.0 for Individuals
- SPDAT V 2.0 for Families
- SPDAT V 1.0 for Youth

Information about all versions is available online at www.orgcode.com/products/spdat/
SPDAT Training Series

To use the SPDAT, training by OrgCode or an OrgCode certified trainer is required. We provide training on a wide variety of topics over a variety of mediums.

The full-day in-person SPDAT Level 1 training provides you the opportunity to bring together as many people as you want to be trained for one low fee. The webinar training allows for a maximum of 15 different computers to be logged into the training at one time. We also offer online courses for individuals that you can do at your own speed.

The training gives you the manual, case studies, application to current practice, a review of each component of the tool, conversation guidance with prospective clients – and more!

**Current SPDAT training available:**
- Level 0 SPDAT Training: VI-SPDAT for Frontline Workers
- Level 1 SPDAT Training: SPDAT for Frontline Workers
- Level 2 SPDAT Training: SPDAT for Supervisors
- Level 3 SPDAT Training: SPDAT for Trainers

**Other related training available:**
- Excellence in Housing-Based Case Management
- Coordinated Access & Common Assessment
- Motivational Interviewing
- Objective-Based Interactions

More information about SPDAT training, including pricing, is available online at

Administration

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<thead>
<tr>
<th>Interviewer’s Name</th>
<th>Agency</th>
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<table>
<thead>
<tr>
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<th>Survey Time</th>
<th>Survey Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>DD/MM/YYYY</td>
<td></td>
<td></td>
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</tbody>
</table>

Opening Script

Every assessor in your community regardless of organization completing the VI-SPDAT should use the same introductory script. In that script you should highlight the following information:

- the name of the assessor and their affiliation (organization that employs them, volunteer as part of a Point in Time Count, etc.)
- the purpose of the VI-SPDAT being completed
- that it usually takes less than 7 minutes to complete
- that only “Yes,” “No,” or one-word answers are being sought
- that any question can be skipped or refused
- where the information is going to be stored
- that if the participant does not understand a question or the assessor does not understand the question that clarification can be provided
- the importance of relaying accurate information to the assessor and not feeling that there is a correct or preferred answer that they need to provide, nor information they need to conceal

Basic Information

<table>
<thead>
<tr>
<th>First Name</th>
<th>Nickname</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>In what language do you feel best able to express yourself?</th>
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<tbody>
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<td></td>
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</table>

<table>
<thead>
<tr>
<th>Date of Birth</th>
<th>Age</th>
<th>Social Security Number</th>
<th>Consent to participate</th>
</tr>
</thead>
<tbody>
<tr>
<td>DD/MM/YYYY</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

IF THE PERSON IS 60 YEARS OF AGE OR OLDER, THEN SCORE 1.

SCORE: 0
A. History of Housing and Homelessness

1. Where do you sleep most frequently? (check one)
   - Shelters
   - Transitional Housing
   - Safe Haven
   - Outdoors
   - Other (specify):
   - Refused


SCORE: 0

2. How long has it been since you lived in permanent stable housing?

   ___ Years  Refused

3. In the last three years, how many times have you been homeless?

   Refused

IF THE PERSON HAS EXPERIENCED 1 OR MORE CONSECUTIVE YEARS OF HOMELESSNESS, AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1.

SCORE: 0

B. Risks

4. In the past six months, how many times have you...
   a) Received health care at an emergency department/room?
      ___  Refused
   b) Taken an ambulance to the hospital?
      ___  Refused
   c) Been hospitalized as an inpatient?
      ___  Refused
   d) Used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotlines?
      ___  Refused
   e) Talked to police because you witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime or because the police told you that you must move along?
      ___  Refused
   f) Stayed one or more nights in a holding cell, jail or prison, whether that was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between?
      ___  Refused

IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN SCORE 1 FOR EMERGENCY SERVICE USE.

SCORE: 0

5. Have you been attacked or beaten up since you’ve become homeless?

   Y  N  Refused

6. Have you threatened to or tried to harm yourself or anyone else in the last year?

   Y  N  Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.

SCORE: 0
7. Do you have any legal stuff going on right now that may result in you being locked up, having to pay fines, or that make it more difficult to rent a place to live?  
☐ Y  ☐ N  ☐ Refused

IF “YES,” THEN SCORE 1 FOR LEGAL ISSUES.

SCORE: 0

8. Does anybody force or trick you to do things that you do not want to do?  
☐ Y  ☐ N  ☐ Refused

9. Do you ever do things that may be considered to be risky like exchange sex for money, run drugs for someone, have unprotected sex with someone you don’t know, share a needle, or anything like that?  
☐ Y  ☐ N  ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF EXPLOITATION.

SCORE: 0

C. Socialization & Daily Functioning

10. Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you owe them money?  
☐ Y  ☐ N  ☐ Refused

11. Do you get any money from the government, a pension, an inheritance, working under the table, a regular job, or anything like that?  
☐ Y  ☐ N  ☐ Refused

IF “YES” TO QUESTION 10 OR “NO” TO QUESTION 11, THEN SCORE 1 FOR MONEY MANAGEMENT.

SCORE: 0

12. Do you have planned activities, other than just surviving, that make you feel happy and fulfilled?  
☐ Y  ☐ N  ☐ Refused

IF “NO,” THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY.

SCORE: 0

13. Are you currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean water and other things like that?  
☐ Y  ☐ N  ☐ Refused

IF “NO,” THEN SCORE 1 FOR SELF-CARE.

SCORE: 0

14. Is your current homelessness in any way caused by a relationship that broke down, an unhealthy or abusive relationship, or because family or friends caused you to become evicted?  
☐ Y  ☐ N  ☐ Refused

IF “YES,” THEN SCORE 1 FOR SOCIAL RELATIONSHIPS.

SCORE: 0
D. Wellness

15. Have you ever had to leave an apartment, shelter program, or other place you were staying because of your physical health?  □ Y □ N □ Refused

16. Do you have any chronic health issues with your liver, kidneys, stomach, lungs or heart?  □ Y □ N □ Refused

17. If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you?  □ Y □ N □ Refused

18. Do you have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you’d need help?  □ Y □ N □ Refused

19. When you are sick or not feeling well, do you avoid getting help?  □ Y □ N □ Refused

20. FOR FEMALE RESPONDENTS ONLY: Are you currently pregnant?  □ Y □ N □ N/A or Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH.  
SCORE: 0

21. Has your drinking or drug use led you to being kicked out of an apartment or program where you were staying in the past?  □ Y □ N □ Refused

22. Will drinking or drug use make it difficult for you to stay housed or afford your housing?  □ Y □ N □ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.  
SCORE: 0

23. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:
   a) A mental health issue or concern?  □ Y □ N □ Refused
   b) A past head injury?  □ Y □ N □ Refused
   c) A learning disability, developmental disability, or other impairment?  □ Y □ N □ Refused

24. Do you have any mental health or brain issues that would make it hard for you to live independently because you’d need help?  □ Y □ N □ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.  
SCORE: 0

IF THE RESPONDENT SCORED 1 FOR PHYSICAL HEALTH AND 1 FOR SUBSTANCE USE AND 1 FOR MENTAL HEALTH, SCORE 1 FOR TRI-MORBIDITY.  
SCORE: 0
25. Are there any medications that a doctor said you should be taking that, for whatever reason, you are not taking?  
   □ Y □ N □ Refused

26. Are there any medications like painkillers that you don’t take the way the doctor prescribed or where you sell the medication?  
   □ Y □ N □ Refused

IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.  
SCORE: 0

27. YES OR NO: Has your current period of homelessness been caused by an experience of emotional, physical, psychological, sexual, or other type of abuse, or by any other trauma you have experienced?  
   □ Y □ N □ Refused

IF “YES”, SCORE 1 FOR ABUSE AND TRAUMA.  
SCORE: 0

Scoring Summary

<table>
<thead>
<tr>
<th>DOMAIN</th>
<th>SUBTOTAL</th>
<th>RESULTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRE-SURVEY</td>
<td>0 /1</td>
<td></td>
</tr>
<tr>
<td>A. HISTORY OF HOUSING &amp; HOMELESSNESS</td>
<td>0 /2</td>
<td>Score:</td>
</tr>
<tr>
<td>B. RISKS</td>
<td>0 /4</td>
<td>Recommendation:</td>
</tr>
<tr>
<td>C. SOCIALIZATION &amp; DAILY FUNCTIONS</td>
<td>0 /4</td>
<td>0-3: no housing intervention</td>
</tr>
<tr>
<td>D. WELLNESS</td>
<td>0 /6</td>
<td>4-7: an assessment for Rapid Re-Housing</td>
</tr>
<tr>
<td>GRAND TOTAL:</td>
<td>0 /17</td>
<td>8+: an assessment for Permanent Supportive Housing/Housing First</td>
</tr>
</tbody>
</table>

Follow-Up Questions

On a regular day, where is it easiest to find you and what time of day is easiest to do so?  
place: ____________________________________________  
time: __ : __ or Night

Is there a phone number and/or email where someone can safely get in touch with you or leave you a message?  
phone: (___) ___-_______  
email: ____________________________________________

Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?  
□ Yes □ No □ Refused

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- military service and nature of discharge  
- ageing out of care  
- mobility issues  
- legal status in country  
- income and source of it  
- current restrictions on where a person can legally reside  
- children that may reside with the adult at some point in the future  
- safety planning
Appendix A: About the VI-SPDAT

The HEARTH Act and federal regulations require communities to have an assessment tool for coordinated entry - and the VI-SPDAT and SPDAT meet these requirements. Many communities have struggled to comply with this requirement, which demands an investment of considerable time, resources and expertise. Others are making it up as they go along, using “gut instincts” in lieu of solid evidence. Communities need practical, evidence-informed tools that enhance their ability to to satisfy federal regulations and quickly implement an effective approach to access and assessment. The VI-SPDAT is a first-of-its-kind tool designed to fill this need, helping communities end homelessness in a quick, strategic fashion.

The VI-SPDAT

The VI-SPDAT was initially created by combining the elements of the Vulnerability Index which was created and implemented by Community Solutions broadly in the 100,000 Homes Campaign, and the SPDAT Prescreen Instrument that was part of the Service Prioritization Decision Assistance Tool. The combination of these two instruments was performed through extensive research and development, and testing. The development process included the direct voice of hundreds of persons with lived experience.

The VI-SPDAT examines factors of current vulnerability and future housing stability. It follows the structure of the SPDAT assessment tool, and is informed by the same research backbone that supports the SPDAT - almost 300 peer reviewed published journal articles, government reports, clinical and quasi-clinical assessment tools, and large data sets. The SPDAT has been independently tested, as well as internally reviewed. The data overwhelmingly shows that when the SPDAT is used properly, housing outcomes are better than when no assessment tool is used.

The VI-SPDAT is a triage tool. It highlights areas of higher acuity, thereby helping to inform the type of support and housing intervention that may be most beneficial to improve long term housing outcomes. It also helps inform the order - or priority - in which people should be served. The VI-SPDAT does not make decisions; it informs decisions. The VI-SPDAT provides data that communities, service providers, and people experiencing homelessness can use to help determine the best course of action next.

Version 2

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A partial list of continua of care (CoCs) in the US where we know the VI-SPDAT is being used includes:

**Alabama**
- Parts of Alabama Balance of State

**Arizona**
- Statewide

**California**
- San Jose/Santa Clara City & County
- San Francisco
- Oakland/Alameda County
- Sacramento City & County
- Richmond/Contra Costa County
- Watsonville/Santa Cruz City & County
- Fresno/Madera County
- Napa City & County
- Los Angeles City & County
- San Diego
- Santa Maria/Santa Barbara County
- Bakersfield/Kern County
- Pasadena
- Riverside City & County
- Glendale
- San Luis Obispo County

**Colorado**
- Metropolitan Denver Homeless Initiative
- Parts of Colorado Balance of State

**Connecticut**
- Hartford
- Bridgeport/Stratford/Fairfield
- Connecticut Balance of State
- Norwalk/Fairfield County
- Stamford/Greenwich
- City of Waterbury

**District of Columbia**
- District of Columbia

**Florida**
- Sarasota/Bradenton/Manatee, Sarasota Counties
- Tampa/Hillsborough County
- St. Petersburg/Clearwater/Largo/Pinellas County
- Tallahassee/Leon County
- Orlando/Orange, Osceola, Seminole Counties
- Gainesville/Alachua, Putnam Counties
- Jacksonville-Duval, Clay Counties
- Palm Bay/Melbourne/Brevard County
- Ocala/Marion County
- Miami/Dade County
- West Palm Beach/Palm Beach County

**Georgia**
- Atlanta County
- Fulton County
- Columbus-Muscogee/Russell County
- Marietta/Cobb County
- DeKalb County

**Hawaii**
- Honolulu

**Illinois**
- Rockford/Winnebago, Boone Counties
- Waukegan/North Chicago/Lake County
- Chicago
- Cook County

**Iowa**
- Parts of Iowa Balance of State

**Kansas**
- Kansas City/Wyandotte County

**Kentucky**
- Louisville/Jefferson County

**Louisiana**
- Lafayette/Acadiana
- Shreveport/Bossier/Northwest
- New Orleans/Jefferson Parish
- Baton Rouge
- Alexandria/Central Louisiana CoC

**Massachusetts**
- Cape Cod Islands
- Springfield/Holyoke/ Chicopee/Westfield/Hampden County

**Maryland**
- Baltimore City
- Montgomery County

**Maine**
- Statewide

**Michigan**
- Statewide

**Minnesota**
- Minneapolis/Hennepin County
- Northwest Minnesota
- Moorhead/West Central Minnesota
- Southwest Minnesota

**Missouri**
- St. Louis County
- St. Louis City
- Joplin/Jasper, Newton Counties
- Kansas City/Independence/
  Lee’s Summit/Jackson County
- Parts of Missouri Balance of State

**Mississippi**
- Jackson/Rankin, Madison Counties
- Gulf Port/Gulf Coast Regional

**North Carolina**
- Winston Salem/Forsyth County
- Asheville/Buncombe County
- Greensboro/High Point

**North Dakota**
- Statewide

**Nebraska**
- Statewide

**New Mexico**
- Statewide

**Nevada**
- Las Vegas/Clark County

**New York**
- New York City
- Yonkers/Mount Vernon/New Rochelle/Westchester County

**Ohio**
- Toledo/Lucas County
- Canton/Massillon/Alliance/
  Stark County

**Oklahoma**
- Tulsa City & County/Broken
  Arrow
- Oklahoma City
- Norman/Cleveland County

**Pennsylvania**
- Philadelphia
- Lower Marion/Norristown/
  Abington/Montgomery County
- Allentown/Northeast
  Pennsylvania
- Lancaster City & County
- Bristol/Bensalem/Bucks
  County
- Pittsburgh/McKeesport/Penn
  Hills/Allegheny County

**Rhode Island**
- Statewide

**South Carolina**
- Statewide

**South Dakota**
- Statewide

**Texas**
- San Antonio/Bexar County
- Austin/Travis County
- Dallas City & County/Irving
- Fort Worth/Arlington/Tarrant
  County
- El Paso City and County
- Waco/McLennan County
- Texas Balance of State
- Amarillo
- Wichita Falls/Wise, Palo Pinto,
  Wichita, Archer Counties
- Bryan/College Station/Brazos
  Valley
- Beaumont/Port Arthur/South
  East Texas

**Utah**
- Statewide

**Virginia**
- Richmond/Henrico,
  Chesterfield, Hanover Counties
- Roanoke City & County/Salem
- Virginia Beach
- Portsmouth
- Virginia Balance of State
- Arlington County

**Washington**
- Seattle/King County
- Spokane City & County

**Wisconsin**
- Statewide

**West Virginia**
- Statewide

**Wyoming**
- Wyoming Statewide is in the process of implementing
Welcome to the SPDAT Line of Products

The Service Prioritization Decision Assistance Tool (SPDAT) has been around in various incarnations for over a decade, before being released to the public in 2010. Since its initial release, the use of the SPDAT has been expanding exponentially and is now used in over one thousand communities across the United States, Canada, and Australia.

More communities using the tool means there is an unprecedented demand for versions of the SPDAT, customized for specific client groups or types of users. With the release of SPDAT V4, there have been more current versions of SPDAT products than ever before.

VI-SPDAT Series

The Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) was developed as a pre-screening tool for communities that are very busy and do not have the resources to conduct a full SPDAT assessment for every client. It was made in collaboration with Community Solutions, creators of the Vulnerability Index, as a brief survey that can be conducted to quickly determine whether a client has high, moderate, or low acuity. The use of this survey can help prioritize which clients should be given a full SPDAT assessment first. Because it is a self-reported survey, no special training is required to use the VI-SPDAT.

Current versions available:
• VI-SPDAT V 2.0 for Individuals
• VI-SPDAT V 2.0 for Families
• VI-SPDAT V 2.0 for Youth

All versions are available online at
www.orgcode.com/products/vi-spdat/

SPDAT Series

The Service Prioritization Decision Assistance Tool (SPDAT) was developed as an assessment tool for front-line workers at agencies that work with homeless clients to prioritize which of those clients should receive assistance first. The SPDAT tools are also designed to help guide case management and improve housing stability outcomes. They provide an in-depth assessment that relies on the assessor’s ability to interpret responses and corroborate those with evidence. As a result, this tool may only be used by those who have received proper, up-to-date training provided by OrgCode Consulting, Inc. or an OrgCode certified trainer.

Current versions available:
• SPDAT V 4.0 for Individuals
• SPDAT V 4.0 for Families
• SPDAT V 4.0 for Youth

Information about all versions is available online at
www.orgcode.com/products/spdat/
SPDAT Training Series

To use the SPDAT, training by OrgCode or an OrgCode certified trainer is required. We provide training on a wide variety of topics over a variety of mediums.

The full-day in-person SPDAT Level 1 training provides you the opportunity to bring together as many people as you want to be trained for one low fee. The webinar training allows for a maximum of 15 different computers to be logged into the training at one time. We also offer online courses for individuals that you can do at your own speed.

The training gives you the manual, case studies, application to current practice, a review of each component of the tool, conversation guidance with prospective clients – and more!

**Current SPDAT training available:**
- Level 0 SPDAT Training: VI-SPDAT for Frontline Workers
- Level 1 SPDAT Training: SPDAT for Frontline Workers
- Level 2 SPDAT Training: SPDAT for Supervisors
- Level 3 SPDAT Training: SPDAT for Trainers

**Other related training available:**
- Excellence in Housing-Based Case Management
- Coordinated Access & Common Assessment
- Motivational Interviewing
- Objective-Based Interactions

More information about SPDAT training, including pricing, is available online at

http://www.orgcode.com/product-category/training/spdat/
## Administration

<table>
<thead>
<tr>
<th>Interviewer’s Name</th>
<th>Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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</tbody>
</table>

**Survey Date**  
DD/MM/YYYY  ____/____/____

### Opening Script

Every assessor in your community regardless of organization completing the VI-SPDAT should use the same introductory script. In that script you should highlight the following information:

- the name of the assessor and their affiliation (organization that employs them, volunteer as part of a Point in Time Count, etc.)
- the purpose of the VI-SPDAT being completed
- that it usually takes less than 7 minutes to complete
- that only “Yes,” “No,” or one-word answers are being sought
- that any question can be skipped or refused
- where the information is going to be stored
- that if the participant does not understand a question that clarification can be provided
- the importance of relaying accurate information to the assessor and not feeling that there is a correct or preferred answer that they need to provide, nor information they need to conceal

### Basic Information

**PARENT 1**

<table>
<thead>
<tr>
<th>First Name</th>
<th>Nickname</th>
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<tbody>
<tr>
<td></td>
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</table>

In what language do you feel best able to express yourself?  

<table>
<thead>
<tr>
<th>Age</th>
<th>Last 4 digits of Social Security Number</th>
<th>Consent to participate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Yes  No</td>
</tr>
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</table>

☐ No second parent currently part of the household

**PARENT 2**

<table>
<thead>
<tr>
<th>First Name</th>
<th>Nickname</th>
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<tr>
<td></td>
<td></td>
<td>Yes  No</td>
</tr>
</tbody>
</table>

If either head of household is 60 years of age or older, then score 1.

**SCORE:** 0
VULNERABILITY INDEX - SERVICE PRIORITIZATION DECISION ASSISTANCE TOOL (VI-SPDAT)

FAMILIES

Children

1. How many children under the age of 18 are currently with you? ☐ Refused

2. How many children under the age of 18 are not currently with your family, but you have reason to believe they will be joining you when you get housed? ☐ Refused

3. IF HOUSEHOLD INCLUDES A FEMALE: Is any member of the family currently pregnant? ☐ Y ☐ N ☐ Refused

4. Please provide a list of children’s names and ages:

<table>
<thead>
<tr>
<th>First Name</th>
<th>Age</th>
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<tbody>
<tr>
<td></td>
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</tbody>
</table>

IF THERE IS A SINGLE PARENT WITH 2+ CHILDREN, AND/OR A CHILD AGED 11 OR YOUNGER, AND/OR A CURRENT PREGNANCY, THEN SCORE 1 FOR FAMILY SIZE.

IF THERE ARE TWO PARENTS WITH 3+ CHILDREN, AND/OR A CHILD AGED 6 OR YOUNGER, AND/OR A CURRENT PREGNANCY, THEN SCORE 1 FOR FAMILY SIZE.

A. History of Housing and Homelessness

5. Where do you and your family sleep most frequently? (check one)

☐ Shelters
☐ Transitional Housing
☐ Safe Haven
☐ Outdoors
☐ Other (specify):

☐ Refused


SCORE: 0

6. How long has it been since you and your family lived in permanent stable housing? ☐ Refused

7. In the last three years, how many times have you and your family been homeless? ☐ Refused

IF THE FAMILY HAS EXPERIENCED 1 OR MORE CONSECUTIVE YEARS OF HOMELESSNESS, AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1.

SCORE: 0

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1 (800) 355-0420  info@orgcode.com  www.orgcode.com

5
B. Risks

8. In the past six months, how many times have you or anyone in your family...

   a) Received health care at an emergency department/room? ☐ Refused
   b) Taken an ambulance to the hospital? ☐ Refused
   c) Been hospitalized as an inpatient? ☐ Refused
   d) Used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotlines? ☐ Refused
   e) Talked to police because they witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime or because the police told them that they must move along? ☐ Refused
   f) Stayed one or more nights in a holding cell, jail or prison, whether that was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between? ☐ Refused

IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN SCORE 1 FOR EMERGENCY SERVICE USE.

9. Have you or anyone in your family been attacked or beaten up since they’ve become homeless? ☐ Y ☐ N ☐ Refused
10. Have you or anyone in your family threatened to or tried to harm themself or anyone else in the last year? ☐ Y ☐ N ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.

11. Do you or anyone in your family have any legal stuff going on right now that may result in them being locked up, having to pay fines, or that make it more difficult to rent a place to live? ☐ Y ☐ N ☐ Refused

IF “YES,” THEN SCORE 1 FOR LEGAL ISSUES.

12. Does anybody force or trick you or anyone in your family to do things that you do not want to do? ☐ Y ☐ N ☐ Refused
13. Do you or anyone in your family ever do things that may be considered to be risky like exchange sex for money, run drugs for someone, have unprotected sex with someone they don’t know, share a needle, or anything like that? ☐ Y ☐ N ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF EXPLOITATION.
VULNERABILITY INDEX - SERVICE PRIORITIZATION DECISION ASSISTANCE TOOL (VI-SPDAT)

FAMILIES

AMERICAN VERSION 2.0

C. Socialization & Daily Functioning

14. Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you or anyone in your family owe them money?

15. Do you or anyone in your family get any money from the government, a pension, an inheritance, working under the table, a regular job, or anything like that?

IF “YES” TO QUESTION 14 OR “NO” TO QUESTION 15, THEN SCORE 1 FOR MONEY MANAGEMENT. SCORE: 0

16. Does everyone in your family have planned activities, other than just surviving, that make them feel happy and fulfilled?

IF “NO,” THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY. SCORE: 0

17. Is everyone in your family currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean water and other things like that?

IF “NO,” THEN SCORE 1 FOR SELF-CARE. SCORE: 0

18. Is your family’s current homelessness in any way caused by a relationship that broke down, an unhealthy or abusive relationship, or because other family or friends caused your family to become evicted?

IF “YES,” THEN SCORE 1 FOR SOCIAL RELATIONSHIPS. SCORE: 0

D. Wellness

19. Has your family ever had to leave an apartment, shelter program, or other place you were staying because of the physical health of you or anyone in your family?

20. Do you or anyone in your family have any chronic health issues with your liver, kidneys, stomach, lungs or heart?

21. If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you or anyone in your family?

22. Does anyone in your family have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you’d need help?

23. When someone in your family is sick or not feeling well, does your family avoid getting medical help?

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH. SCORE: 0
24. Has drinking or drug use by you or anyone in your family led your family to being kicked out of an apartment or program where you were staying in the past?  
☐ Y ☐ N ☐ Refused

25. Will drinking or drug use make it difficult for your family to stay housed or afford your housing?  
☐ Y ☐ N ☐ Refused

**IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.**

SCORE: 0

26. Has your family ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:

a) A mental health issue or concern?  
☐ Y ☐ N ☐ Refused

b) A past head injury?  
☐ Y ☐ N ☐ Refused

c) A learning disability, developmental disability, or other impairment?  
☐ Y ☐ N ☐ Refused

27. Do you or anyone in your family have any mental health or brain issues that would make it hard for your family to live independently because help would be needed?  
☐ Y ☐ N ☐ Refused

**IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.**

SCORE: 0

28. **IF THE FAMILY SCORED 1 EACH FOR PHYSICAL HEALTH, SUBSTANCE USE, AND MENTAL HEALTH:** Does any single member of your household have a medical condition, mental health concerns, and experience with problematic substance use?  
☐ Y ☐ N ☐ N/A or Refused

**IF “YES”, SCORE 1 FOR TRI-MORBIDITY.**

SCORE: 0

29. Are there any medications that a doctor said you or anyone in your family should be taking that, for whatever reason, they are not taking?  
☐ Y ☐ N ☐ Refused

30. Are there any medications like painkillers that you or anyone in your family don’t take the way the doctor prescribed or where they sell the medication?  
☐ Y ☐ N ☐ Refused

**IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.**

SCORE: 0

31. **YES OR NO:** Has your family’s current period of homelessness been caused by an experience of emotional, physical, psychological, sexual, or other type of abuse, or by any other trauma you or anyone in your family have experienced?  
☐ Y ☐ N ☐ Refused

**IF “YES”, SCORE 1 FOR ABUSE AND TRAUMA.**

SCORE: 0
E. Family Unit

32. Are there any children that have been removed from the family by a child protection service within the last 180 days?  Y  N  Refused

33. Do you have any family legal issues that are being resolved in court or need to be resolved in court that would impact your housing or who may live within your housing?  Y  N  Refused

IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR FAMILY LEGAL ISSUES.  SCORE: 0

34. In the last 180 days have any children lived with family or friends because of your homelessness or housing situation?  Y  N  Refused

35. Has any child in the family experienced abuse or trauma in the last 180 days?  Y  N  Refused

36. IF THERE ARE SCHOOL-AGED CHILDREN: Do your children attend school more often than not each week?  Y  N  N/A or Refused

IF “YES” TO ANY OF QUESTIONS 34 OR 35, OR “NO” TO QUESTION 36, SCORE 1 FOR NEEDS OF CHILDREN.  SCORE: 0

37. Have the members of your family changed in the last 180 days, due to things like divorce, your kids coming back to live with you, someone leaving for military service or incarceration, a relative moving in, or anything like that?  Y  N  Refused

38. Do you anticipate any other adults or children coming to live with you within the first 180 days of being housed?  Y  N  Refused

IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR FAMILY STABILITY.  SCORE: 0

39. Do you have two or more planned activities each week as a family such as outings to the park, going to the library, visiting other family, watching a family movie, or anything like that?  Y  N  Refused

40. After school, or on weekends or days when there isn’t school, is the total time children spend each day where there is no interaction with you or another responsible adult...

a) 3 or more hours per day for children aged 13 or older?  Y  N  Refused

b) 2 or more hours per day for children aged 12 or younger?  Y  N  Refused

41. IF THERE ARE CHILDREN BOTH 12 AND UNDER & 13 AND OVER: Do your older kids spend 2 or more hours on a typical day helping their younger sibling(s) with things like getting ready for school, helping with homework, making them dinner, bathing them, or anything like that?  Y  N  N/A or Refused

IF “NO” TO QUESTION 39, OR “YES” TO ANY OF QUESTIONS 40 OR 41, SCORE 1 FOR PARENTAL ENGAGEMENT.  SCORE: 1
Scoring Summary

<table>
<thead>
<tr>
<th>DOMAIN</th>
<th>SUBTOTAL</th>
<th>RESULTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRE-SURVEY</td>
<td>0 /2</td>
<td><strong>Score:</strong> Recommendation:</td>
</tr>
<tr>
<td><strong>A. HISTORY OF HOUSING &amp; HOMELESSNESS</strong></td>
<td>0 /2</td>
<td>0-3 no housing intervention</td>
</tr>
<tr>
<td><strong>B. RISKS</strong></td>
<td>0 /4</td>
<td>4-8 an assessment for Rapid Re-Housing</td>
</tr>
<tr>
<td><strong>C. SOCIALIZATION &amp; DAILY FUNCTIONS</strong></td>
<td>0 /4</td>
<td>9+ an assessment for Permanent Supportive Housing/Housing First</td>
</tr>
<tr>
<td><strong>D. WELLNESS</strong></td>
<td>0 /6</td>
<td></td>
</tr>
<tr>
<td><strong>E. FAMILY UNIT</strong></td>
<td>1 /4</td>
<td></td>
</tr>
<tr>
<td><strong>GRAND TOTAL:</strong></td>
<td>1 /22</td>
<td></td>
</tr>
</tbody>
</table>

Follow-Up Questions

On a regular day, where is it easiest to find you and what time of day is easiest to do so?

place: ____________________________                time: ___ : ___ or Night

Is there a phone number and/or email where someone can safely get in touch with you or leave you a message?

phone: (____) _____ - ___________                email: ____________________________

Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?

☒ Yes ☒ No ☒ Refused

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- military service and nature of discharge
- ageing out of care
- mobility issues
- legal status in country
- income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the adult at some point in the future
- safety planning
Appendix A: About the VI-SPDAT

The HEARTH Act and federal regulations require communities to have an assessment tool for coordinated entry - and the VI-SPDAT and SPDAT meet these requirements. Many communities have struggled to comply with this requirement, which demands an investment of considerable time, resources and expertise. Others are making it up as they go along, using “gut instincts” in lieu of solid evidence. Communities need a practical, evidence-informed way to satisfy federal regulations while quickly implementing an effective approach to access and assessment. The VI-SPDAT is a first-of-its-kind tool designed to fill this need, helping communities end homelessness in a quick, strategic fashion.

The VI-SPDAT

The VI-SPDAT was initially created by combining the elements of the Vulnerability Index which was created and implemented by Community Solutions broadly in the 100,000 Homes Campaign, and the SPDAT Prescreen Instrument that was part of the Service Prioritization Decision Assistance Tool. The combination of these two instruments was performed through extensive research and development, and testing. The development process included the direct voice of hundreds of persons with lived experience.

The VI-SPDAT examines factors of current vulnerability and future housing stability. It follows the structure of the SPDAT assessment tool, and is informed by the same research backbone that supports the SPDAT - almost 300 peer reviewed published journal articles, government reports, clinical and quasi-clinical assessment tools, and large data sets. The SPDAT has been independently tested, as well as internally reviewed. The data overwhelmingly shows that when the SPDAT is used properly, housing outcomes are better than when no assessment tool is used.

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- Watsonville/Santa Cruz City & County
- Fresno/Madera County
- Los Angeles City & County
- Santa Maria/Santa Barbara County
- Bakersfield/Kern County
- Pasadena
- Riverside City & County
- Glendale
- San Luis Obispo County

**Colorado**
- Metropolitan Denver Homeless Initiative
- Parts of Colorado Balance of State

**Connecticut**
- Hartford
- Bridgeport/Stratford/Fairfield
- Connecticut Balance of State
- Norwalk/Fairfield County
- Stamford/Greenwich
- City of Waterbury

**District of Columbia**
- District of Columbia

**Florida**
- Sarasota/Bradenton/Manatee, Sarasota Counties
- Tampa/Hillsborough County
- St. Petersburg/Clearwater/Largo/Pinellas County
- Tallahassee/Leon County
- Orlando/Orange, Osceola, Seminole Counties
- Gainesville/Alachua, Putnam Counties
- Jacksonville-Duval, Clay Counties
- Palm Bay/Melbourne/Brevard County
- Ocala/Marion County
- Miami/Dade County
- West Palm Beach/Palm Beach County

**Georgia**
- Atlanta County
- Fulton County
- Columbus-Muscogee/Russell County
- Marietta/Cobb County
- DeKalb County

**Hawaii**
- Honolulu

**Illinois**
- Rockford/Winnebago, Boone Counties
- Waukegan/North Chicago/Lake County
- Chicago
- Parts of Iowa Balance of State
- Kansas City/Wyandotte County

**Iowa**
- Jackson/Rankin, Madison Counties
- Gulf Port/Gulf Coast Regional
- Winston Salem/Forsyth County
- Asheboro/Buncombe County
- Greensboro/High Point

**Kentucky**
- Louisville/Jefferson County

**Louisiana**
- Lafayette/Acadia
- Shreveport/Bossier/Northwest
- New Orleans/Jefferson Parish
- Baton Rouge
- Alexandria/Central Louisiana CoC

**Massachusetts**
- Cape Cod Islands
- Springfield/Holyoke/Chicopee/Westfield/Hampden County

**Maryland**
- Baltimore City
- Montgomery County

**Maine**
- Statewide

**Michigan**
- Statewide

**Minnesota**
- Minneapolis/Hennepin County
- Northwest Minnesota
- Moorhead/West Central Minnesota
- Southeast Minnesota

**Missouri**
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- St. Louis City
- Joplin/Jasper, Newton Counties
- Kansas City/Independence/Lee’s Summit/Jackson County
- Parts of Missouri Balance of State

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- Kansas City/Independence/Lee’s Summit/Jackson County
- Parts of Missouri Balance of State

**North Dakota**
- Statewide

**Nebraska**
- Statewide

**New Mexico**
- Las Vegas/Clark County

**New York**
- New York City
- Yonkers/Mount Vernon/New Rochelle/Westchester County

**Ohio**
- Toledo/Lucas County
- Canton/Massillon/Alliance/Stark County

**Oklahoma**
- Tulsa City & County/Broken Arrow
- Oklahoma City
- Norman/Cleveland County

**Pennsylvania**
- Philadelphia
- Lower Marion/Norristown/Abington/Montgomery County
- Allentown/Northeast Pennsylvania
- Lancaster City & County
- Bristol/Bensalem/Bucks County
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- Statewide

**South Carolina**
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- Texas Balance of State

**Utah**
- Statewide

**Virginia**
- Richmond/Henrico, Chesterfield, Hanover Counties
- Roanoke City & County/Salem
- Virginia Beach
- Virginia Beach
- Virginia Balance of State
- Arlington County

**Washington**
- Seattle/King County
- Spokane City & County

**Wisconsin**
- Statewide

**Wyoming**
- Wyoming Statewide is in the process of implementing
Transition Age Youth -
Vulnerability Index -
Service Prioritization Decision Assistance Tool
(TAY-VI-SPDAT)

“Next Step Tool for Homeless Youth”

AMERICAN VERSION 1.0

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1 (800) 355-0420  info@orgcode.com  www.orgcode.com
Welcome to the SPDAT Line of Products

The Service Prioritization Decision Assistance Tool (SPDAT) has been around in various incarnations for over a decade, before being released to the public in 2010. Since its initial release, the use of the SPDAT has been expanding exponentially and is now used in over one thousand communities across the United States, Canada, and Australia.

More communities using the tool means there is an unprecedented demand for versions of the SPDAT, customized for specific client groups or types of users. With the release of SPDAT V4, there have been more current versions of SPDAT products than ever before.

VI-SPDAT Series

The Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) was developed as a pre-screening tool for communities that are very busy and do not have the resources to conduct a full SPDAT assessment for every client. It was made in collaboration with Community Solutions, creators of the Vulnerability Index, as a brief survey that can be conducted to quickly determine whether a client has high, moderate, or low acuity. The use of this survey can help prioritize which clients should be given a full SPDAT assessment first. Because it is a self-reported survey, no special training is required to use the VI-SPDAT.

Current versions available:
- VI-SPDAT V 2.0
- Family VI-SPDAT V 2.0
- Next Step Tool for Homeless Youth V 1.0

All versions are available online at

www.orgcode.com/products/vi-spdat/

SPDAT Series

The Service Prioritization Decision Assistance Tool (SPDAT) was developed as an assessment tool for front-line workers at agencies that work with homeless clients to prioritize which of those clients should receive assistance first. The SPDAT tools are also designed to help guide case management and improve housing stability outcomes. They provide an in-depth assessment that relies on the assessor’s ability to interpret responses and corroborate those with evidence. As a result, this tool may only be used by those who have received proper, up-to-date training provided by OrgCode Consulting, Inc. or an OrgCode certified trainer.

Current versions available:
- SPDAT V 4.0 for Individuals
- F-SPDAT V 2.0 for Families
- Y-SPDAT V 1.0 for Youth

Information about all versions is available online at

www.orgcode.com/products/spdat/
SPDAT Training Series

To use the SPDAT assessment product, training by OrgCode or an OrgCode certified trainer is required. We provide training on a wide variety of topics over a variety of mediums.

The full-day in-person SPDAT Level 1 training provides you the opportunity to bring together as many people as you want to be trained for one low fee. The webinar training allows for a maximum of 15 different computers to be logged into the training at one time. We also offer online courses for individuals that you can do at your own speed.

The training gives you the manual, case studies, application to current practice, a review of each component of the tool, conversation guidance with prospective clients – and more!

Current SPDAT training available:
- Level 0 SPDAT Training: VI-SPDAT for Frontline Workers
- Level 1 SPDAT Training: SPDAT for Frontline Workers
- Level 2 SPDAT Training: SPDAT for Supervisors
- Level 3 SPDAT Training: SPDAT for Trainers

Other related training available:
- Excellence in Housing-Based Case Management
- Coordinated Access & Common Assessment
- Motivational Interviewing
- Objective-Based Interactions

More information about SPDAT training, including pricing, is available online at

http://www.orgcode.com/product-category/training/spdat/

The TAY-VI-SPDAT – The Next Step Tool for Homeless Youth

OrgCode Consulting, Inc. and Community Solutions joined forces with the Corporation for Supportive Housing (CSH) to combine the best parts of products and expertise to create one streamlined triage tool designed specifically for youth aged 24 or younger.
Administration

<table>
<thead>
<tr>
<th>Interviewer’s Name</th>
<th>Agency</th>
<th>Team</th>
<th>Staff</th>
<th>Volunteer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Survey Date</th>
<th>Survey Time</th>
<th>Survey Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>DD/MM/YYYY</td>
<td><em><strong>/</strong></em>/____</td>
<td>___ : ___</td>
</tr>
</tbody>
</table>
A. History of Housing and Homelessness

1. Where do you sleep most frequently? (check one)
   - Shelters
   - Transitional Housing
   - Safe Haven
   - Couch surfing
   - Outdoors
   - Refused
   - Other (specify):


   SCORE: 0

2. How long has it been since you lived in permanent stable housing?
   ____ Years ☐ Refused

3. In the last three years, how many times have you been homeless?
   __________ ☐ Refused

   IF THE PERSON HAS EXPERIENCED 1 OR MORE CONSECUTIVE YEARS OF HOMELESSNESS, AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1.

   SCORE: 0

B. Risks

4. In the past six months, how many times have you...
   a) Received health care at an emergency department/room?
   ____ ☐ Refused
   b) Taken an ambulance to the hospital?
   ____ ☐ Refused
   c) Been hospitalized as an inpatient?
   ____ ☐ Refused
   d) Used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotlines?
   ____ ☐ Refused
   e) Talked to police because you witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime or because the police told you that you must move along?
   ____ ☐ Refused
   f) Stayed one or more nights in a holding cell, jail, prison or juvenile detention, whether it was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between?
   ____ ☐ Refused

   IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN SCORE 1 FOR EMERGENCY SERVICE USE.

   SCORE: 0

5. Have you been attacked or beaten up since you’ve become homeless?
   ☐ Y ☐ N ☐ Refused

6. Have you threatened to or tried to harm yourself or anyone else in the last year?
   ☐ Y ☐ N ☐ Refused

   IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.

   SCORE: 0
7. Do you have any legal stuff going on right now that may result in you being locked up, having to pay fines, or that make it more difficult to rent a place to live?  
☐ Y ☐ N ☐ Refused

8. Were you ever incarcerated when younger than age 18?  
☐ Y ☐ N ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR **LEGAL ISSUES.**

SCORE: 0

9. Does anybody force or trick you to do things that you do not want to do?  
☐ Y ☐ N ☐ Refused

10. Do you ever do things that may be considered to be risky like exchange sex for money, food, drugs, or a place to stay, run drugs for someone, have unprotected sex with someone you don’t know, share a needle, or anything like that?  
☐ Y ☐ N ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR **RISK OF EXPLOITATION.**

SCORE: 0

C. Socialization & Daily Functioning

11. Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you owe them money?  
☐ Y ☐ N ☐ Refused

12. Do you get any money from the government, an inheritance, an allowance, working under the table, a regular job, or anything like that?  
☐ Y ☐ N ☐ Refused

IF “YES” TO QUESTION 11 OR “NO” TO QUESTION 12, THEN SCORE 1 FOR **MONEY MANAGEMENT.**

SCORE: 0

13. Do you have planned activities, other than just surviving, that make you feel happy and fulfilled?  
☐ Y ☐ N ☐ Refused

IF “NO,” THEN SCORE 1 FOR **MEANINGFUL DAILY ACTIVITY.**

SCORE: 0

14. Are you currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean water and other things like that?  
☐ Y ☐ N ☐ Refused

IF “NO,” THEN SCORE 1 FOR **SELF-CARE.**

SCORE: 0
15. Is your current lack of stable housing...
   a) Because you ran away from your family home, a group home or a foster home?  
      □ Y □ N □ Refused
   b) Because of a difference in religious or cultural beliefs from your parents, guardians or caregivers?  
      □ Y □ N □ Refused
   c) Because your family or friends caused you to become homeless?  
      □ Y □ N □ Refused
   d) Because of conflicts around gender identity or sexual orientation?  
      □ Y □ N □ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR SOCIAL RELATIONSHIPS.

SCORE:
0

16. Have you ever had to leave an apartment, shelter program, or other place you were staying because of your physical health?  
   □ Y □ N □ Refused

17. Do you have any chronic health issues with your liver, kidneys, stomach, lungs or heart?  
   □ Y □ N □ Refused

18. If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you?  
   □ Y □ N □ Refused

19. Do you have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you’d need help?  
   □ Y □ N □ Refused

20. When you are sick or not feeling well, do you avoid getting medical help?  
   □ Y □ N □ Refused

21. Are you currently pregnant, have you ever been pregnant, or have you ever gotten someone pregnant?  
   □ Y □ N □ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH.

SCORE:
0
22. Has your drinking or drug use led you to being kicked out of an apartment or program where you were staying in the past?
   - Y
   - N
   - Refused

23. Will drinking or drug use make it difficult for you to stay housed or afford your housing?
   - Y
   - N
   - Refused

24. If you’ve ever used marijuana, did you ever try it at age 12 or younger?
   - Y
   - N
   - Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.

SCORE:
0

25. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:
   a) A mental health issue or concern?
   - Y
   - N
   - Refused
   b) A past head injury?
   - Y
   - N
   - Refused
   c) A learning disability, developmental disability, or other impairment?
   - Y
   - N
   - Refused

26. Do you have any mental health or brain issues that would make it hard for you to live independently because you’d need help?
   - Y
   - N
   - Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.

SCORE:
0

IF THE RESPONENT SCORED 1 FOR PHYSICAL HEALTH AND 1 FOR SUBSTANCE USE AND 1 FOR MENTAL HEALTH, SCORE 1 FOR TRI-MORBIDITY.

SCORE:
0

27. Are there any medications that a doctor said you should be taking that, for whatever reason, you are not taking?
   - Y
   - N
   - Refused

28. Are there any medications like painkillers that you don’t take the way the doctor prescribed or where you sell the medication?
   - Y
   - N
   - Refused

IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.

SCORE:
0

Scoring Summary

<table>
<thead>
<tr>
<th>DOMAIN</th>
<th>SUBTOTAL</th>
<th>RESULTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRE-SURVEY</td>
<td>1 /1</td>
<td>Score:</td>
</tr>
<tr>
<td>A. HISTORY OF HOUSING &amp; HOMELESSNESS</td>
<td>0 /2</td>
<td>Recommendation:</td>
</tr>
<tr>
<td>B. RISKS</td>
<td>0 /4</td>
<td>0-3: no moderate or high intensity services be provided at this time</td>
</tr>
<tr>
<td>C. SOCIALIZATION &amp; DAILY FUNCTIONS</td>
<td>0 /5</td>
<td>4-7: assessment for time-limited supports with moderate intensity</td>
</tr>
<tr>
<td>D. WELLNESS</td>
<td>0 /5</td>
<td>8+: assessment for long-term housing with high service intensity</td>
</tr>
<tr>
<td>GRAND TOTAL:</td>
<td>1 /17</td>
<td></td>
</tr>
</tbody>
</table>
### Follow-Up Questions

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>On a regular day, where is it easiest to find you and what time of day is easiest to do so?</td>
<td>place: ____________________________</td>
</tr>
<tr>
<td></td>
<td>time: __ : ___ or Night</td>
</tr>
<tr>
<td>Is there a phone number and/or email where someone can get in touch with you or leave you a message?</td>
<td>phone: (____) ______ - ___________</td>
</tr>
<tr>
<td></td>
<td>email: __________________________</td>
</tr>
<tr>
<td>Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- military service and nature of discharge
- ageing out of care
- mobility issues
- legal status in country
- income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the youth at some point in the future
- safety planning
Appendix A: About the TAY-VI-SPDAT

The HEARTH Act and federal regulations require communities to have an assessment tool for coordinated entry - and the VI-SPDAT and SPDAT meet these requirements. Many communities have struggled to comply with this requirement, which demands an investment of considerable time, resources and expertise. Others are making it up as they go along, using “gut instincts” in lieu of solid evidence. Communities need practical, evidence-informed tools that enhance their ability to to satisfy federal regulations and quickly implement an effective approach to access and assessment. The VI-SPDAT is a first-of-its-kind tool designed to fill this need, helping communities end homelessness in a quick, strategic fashion.

The VI-SPDAT

The VI-SPDAT was initially created by combining the elements of the Vulnerability Index which was created and implemented by Community Solutions broadly in the 100,000 Homes Campaign, and the SPDAT Prescreen Instrument that was part of the Service Prioritization Decision Assistance Tool. The combination of these two instruments was performed through extensive research and development, and testing. The development process included the direct voice of hundreds of persons with lived experience.

The VI-SPDAT examines factors of current vulnerability and future housing stability. It follows the structure of the SPDAT assessment tool, and is informed by the same research backbone that supports the SPDAT - almost 300 peer reviewed published journal articles, government reports, clinical and quasi-clinical assessment tools, and large data sets. The SPDAT has been independently tested, as well as internally reviewed. The data overwhelmingly shows that when the SPDAT is used properly, housing outcomes are better than when no assessment tool is used.

The VI-SPDAT is a triage tool. It highlights areas of higher acuity, thereby helping to inform the type of support and housing intervention that may be most beneficial to improve long term housing outcomes. It also helps inform the order - or priority - in which people should be served. The VI-SPDAT does not make decisions; it informs decisions. The VI-SPDAT provides data that communities, service providers, and people experiencing homelessness can use to help determine the best course of action next.

The Youth – Transition Age Youth Tool from CSH

Released in May 2013, the Corporation for Supportive Housing (CSH) partnered with Dr. Eric Rice, Assistant Professor at the University of Southern California (USC) School of Social Work, to develop a triage tool that targets homeless Transition Age Youth (TAY) for permanent supportive housing. It consists of six items associated with long-term homelessness (five or more years) among transition-aged youth (age 18-24).

Version 2 of the VI-SPDAT

Version 2 builds upon the success of Version 1 of the VI-SPDAT with some refinements. Starting in August 2014, a survey was launched of existing VI-SPDAT users to get their input on what should be amended, improved, or maintained in the tool.

Analysis was completed across all of these responses. Further research was conducted. Questions were tested and refined over several months, again including the direct voice of persons with lived experience and frontline practitioners. Input was also gathered from senior government officials that create policy and programs to help ensure alignment with guidelines and funding requirements.
The TAY-VI-SPDAT – The Next Step Tool for Homeless Youth

One piece of feedback was the growing concern that youth tended to score lower on the VI-SPDAT, since the Vulnerability Index assesses risk of mortality which is less prevalent among younger populations. So, in version 2 of the VI-SPDAT, OrgCode Consulting, Inc. and Community Solutions joined forces with CSH to combine the best parts of the TAY, the VI, and the SPDAT to create one streamlined triage tool designed specifically for youth aged 24 or younger.

If you are familiar with the VI-SPDAT, you will notice some differences in the TAY-VI-SPDAT compared to VI-SPDAT version 1. Namely:

• it is shorter, usually taking less than 7 minutes to complete;
• subjective elements through observation are now gone, which means the exact same instrument can be used over the phone or in-person;
• medical, substance use, and mental health questions are all refined;
• you can now explicitly see which component of the full SPDAT each VI-SPDAT question links to; and,
• the scoring range is slightly different (Don’t worry, we can provide instructions on how these relate to results from Version 1).
Appendix B: Where the VI-SPDAT is being used in the United States

Since the VI-SPDAT is provided completely free of charge, and no training is required, any community is able to use the VI-SPDAT without the explicit permission of Community Solutions or OrgCode Consulting, Inc. As a result, the VI-SPDAT is being used in more communities than we know of. It is also being used in Canada and Australia.
A partial list of continua of care (CoCs) in the US where we know the VI-SPDAT is being used includes:

**Alabama**
- Parts of Alabama Balance of State

**Arizona**
- Statewide

**California**
- San Jose/Santa Clara City & County
- San Francisco
- Oakland/Alameda County
- Sacramento City & County
- Richmond/Contra Costa County
- Watsonville/Santa Cruz City & County
- Fresno/Madera County
- Napa City & County
- Los Angeles City & County
- San Diego
- Santa Maria/Santa Barbara County
- Bakersfield/Kern County
- Riverside City & County
- Pasadena
- Riverside City & County
- Glendale
- San Luis Obispo County

**Colorado**
- Metropolitan Denver Homeless Initiative
- Parts of Colorado Balance of State

**Connecticut**
- Hartford
- Bridgeport/Stratford/Fairfield
- Connecticut Balance of State
- Norwalk/Fairfield County
- Stamford/Greenwich
- City of Waterbury

**District of Columbia**
- District of Columbia

**Florida**
- Sarasota/Bradenton/Manatee, Sarasota Counties
- Tampa/Hillsborough County
- St. Petersburg/Clearwater/Largo/Pinellas County
- Tallahassee/Leon County
- Orlando/Orange, Osceola, Seminole Counties
- Gainesville/Alachua, Putnam Counties
- Jacksonville-Duval, Clay Counties
- Palm Bay/Melbourne/Brevard County
- Ocala/Marion County
- Miami/Dade County
- West Palm Beach/Palm Beach County

**Georgia**
- Atlanta County
- Fulton County
- Columbus-Muscogee/Russell County
- Marietta/Cobb County
- DeKalb County

**Hawaii**
- Honolulu

**Illinois**
- Rockford/Winnebago, Boone Counties
- Waukegan/North Chicago/Lake County
- Chicago
- Cook County

**Iowa**
- Parts of Iowa Balance of State

**Kansas**
- Kansas City/Wyandotte County

**Kentucky**
- Louisville/Jefferson County

**Louisiana**
- Lafayette/Acadia
- Shreveport/Bossier/Northwest
- New Orleans/Jefferson Parish
- Baton Rouge
- Alexandria/Central Louisiana CoC

**Massachusetts**
- Cape Cod Islands
- Springfield/Holyoke/ Chicopee/Westfield/Hampden County

**Maryland**
- Baltimore City
- Montgomery County

**Maine**
- Statewide

**Michigan**
- Statewide

**Minnesota**
- Minneapolis/Hennepin County
- Northfield Minnesota
- Moorhead/West Central Minnesota
- Southwest Minnesota

**Missouri**
- St. Louis County
- St. Louis City
- Joplin/Jasper, Newton Counties
- Kansas City/Independence/Lee’s Summit/Jackson County
- Parts of Missouri Balance of State

**Mississippi**
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- Gulf Port/Gulf Coast Regional

**North Carolina**
- Winston Salem/Forsyth County
- Asheville/Buncombe County
- Greensboro/High Point

**North Dakota**
- Statewide

**Nebraska**
- Statewide

**New Mexico**
- Statewide

**Nevada**
- Las Vegas/Clark County

**New York**
- New York City
- Yonkers/Mount Vernon/New Rochelle/Westchester County

**Ohio**
- Toledo/Lucas County
- Canton/Massillon/ Alliance/Stark County

**Oklahoma**
- Tulsa City & County/Broken Arrow
- Oklahoma City
- Norman/Cleveland County

**Pennsylvania**
- Philadelphia
- Lower Marion/Norristown/Abington/Montgomery County
- Allentown/Northeast Pennsylvania
- Lancaster City & County
- Bristol/Bensalem/Bucks County
- Pittsburgh/McKeesport/Penn Hills/Allegheny County

**Rhode Island**
- Statewide

**South Carolina**
- Charleston/Low Country
- Columbia/Midlands

**Tennessee**
- Chattanooga/Southeast Tennessee
- Memphis/Shelby County
- Nashville/Davidson County

**Texas**
- San Antonio/Bexar County
- Austin/Travis County
- Dallas City & County/Irving
- Fort Worth/Arlington/Tarrant County
- El Paso City and County
- Waco/McLennan County
- Texas Balance of State
- Amarillo
- Wichita Falls/Wise, Palo Pinto, Wichita, Archer Counties
- Bryan/College Station/Brazos Valley
- Beaumont/Port Arthur/South East Texas

**Utah**
- Statewide

**Virginia**
- Richmond/Henrico, Chesterfield, Hanover Counties
- Roanoke City & County/Salem
- Virginia Beach
- Portsmouth
- Virginia Balance of State
- Arlington County

**Washington**
- Seattle/King County
- Spokane City & County

**Wisconsin**
- Statewide

**Wyoming**
- Wyoming Statewide is in the process of implementing
**Coordinated Exit: CMHA HCV Homeless Preference Referral Form**

Client Public ID: ___________________________  Case Manager: ___________________________  Agency: ____________

**YES or NO ANSWER EVERY QUESTION**-If this form is not completed it will not be reviewed.

<table>
<thead>
<tr>
<th>Current Status</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Y</strong> Yes</td>
<td></td>
</tr>
<tr>
<td><strong>N</strong> No</td>
<td></td>
</tr>
</tbody>
</table>

**Current Status**

- Household is ready to exit CoC Housing Program (PSH, RRH, TH, SD, SSVF)
- Household is stabilized in services

**How long has client been in current housing unit? Enter response in notes field**

**Eligibility—Anyone in the household**

- Been evicted from housing for drug related or criminal activity in the last 3 years?
- Have any convictions for manufacture or production of methamphetamine?
- Required to register as a registered sex offender?
- Owe money to ANY subsidized housing in ANY state?
  
  Balance amount if yes $________
  
  Older than 8 years? **Y** Yes  **N** No
- Been evicted from public housing in last 12 months?
- Have any criminal history other than traffic violations within the past 3 years (misdemeanor or felony)? – If yes, please explain
- Current police check from Sheriff’s dept included with this referral?

**Additional Information**

- Are utilities currently on in client’s name?
  
  If no, can client have utilities on in their name? Explain in notes field
- Will Landlord accept CMHA Housing Choice Voucher?
  
  If question above is no, does client have resources to pay deposit and first month rent? Explain in notes field
- Does client have resources to pay their rent? (30% of income, minimum $50)
- Does the client have income? If yes, enter source in notes field

**Application—Does household have:**

- Photo ID for all members of the household 18 and over
- Birth certificates and social security cards for all members of the household
- All supplemental documentation (if needed)

Briefly state which services client is currently stabilized in. Then, please note current barriers preventing client from a successful exit. If necessary, please make clarifications regarding any information on the form overall.

Please return the completed form, along with a current “blue” background check to Strategies to End Homelessness, attn: Tia Alexander at 2368 Victory Parkway, Suite 600, 45206 OR email to coordinatedexit@end-homelessness.org.
Coordinated Entry System Overview

Version 1.1 – January 2018
Version 1.2 – Revised September 2019
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Vision

The OH-500 Coordinated Assessment System, known locally as Coordinated Entry, will ensure that individuals and families experiencing homelessness will have an equitable and centralized process for access to appropriate resources, in a person-centered approach that preserves choice and dignity.

Guiding Principles

The Coordinated Entry system for Cincinnati/Hamilton County is:

- Collaborative
- Client-focused
- Flexible
- Housing-focused
- Accessible
- Transparent and accountable
- Sustainable

Governance

The Coordinated Entry system is administered by Strategies to End Homelessness with standards and governance established by CoC Workgroups and approved by the Homeless Clearinghouse (CoC Board). Governance and development of the Coordinated Entry system is ongoing and feedback on the Coordinated Entry system is solicited from workgroup members each month.

Definitions

*Coordinated Assessment* – According to HUD: “a centralized or coordinated process designed to coordinate program participant intake, assessment, and provision of referrals. A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool.”

*Chronic Homelessness* - A “homeless individual with a disability,” as defined in the Act, who: Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and

1. Has been homeless (as described above) continuously for at least 12 months or on at least 4 separate occasions in the last 3 years where the combined occasions must total at least 12 months
2. An individual who has been residing in an institutional care facility for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or

3. A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraphs (1) or (2) of this definition, including a family whose composition has fluctuated while the head of household has been homeless

*DedicatedPLUS* - A permanent supportive housing (PSH) project where 100 percent of the beds are dedicated to serve individuals with disabilities and families in which one adult or child has a disability, including unaccompanied homeless youth, that at intake meet one of the criteria listed in the PSH prioritization process (Priorities 2-6).

*Family* – The community defines “family” as “two or more individuals, with or without minor children, related by biological ties, a legal relationship and/or expectations of loyalty and commitment for the foreseeable future. However, service placement may vary based upon agency structure.”

*Youth* – A Head of Household aged 18 through 24, with or without minor children in their care.

*Homeless* - According to HUD, there are four categories of homelessness, listed below.

- **Category 1 – Literally Homeless** - People who are living in a place not meant for human habitation, in emergency shelter, in transitional housing, or are exiting an institution where they temporarily resided.
- **Category 2 - Imminent Risk of Homelessness** - People who are losing their primary nighttime residence, which may include a motel or hotel or a doubled up situation, within 14 days and lack resources or support networks to remain in housing.
- **Category 3 – Homeless under other Federal Statutes** - Families with children or unaccompanied youth who are unstably housed and likely to continue in that state. This applies to families with children or unaccompanied youth who have not had a lease or ownership interest in a housing unit in the last 60 or more days, have had two or more moves in the last 60 days, and who are likely to continue to be unstably housed because of disability or multiple barriers to employment.
- **Category 4 – Fleeing/Attempting to Flee DV** - People who are fleeing or attempting to flee domestic violence, have no other residence, and lack the resources or support networks to obtain other permanent housing. This category is similar to the current practice regarding people who are fleeing domestic violence.

*Housing First* - Housing First is an approach to quickly and successfully connect individuals and families experiencing homelessness to permanent housing without preconditions and barriers to entry, such as sobriety, treatment or service participation requirements. Supportive services are offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry.

*HMIS* – Acronym for Homeless Management Information System, is a class of database applications used to confidentially aggregate data on homeless populations served in the United States. Such software applications record and store client-level information on the characteristics and service needs of homeless persons.
Qualifying Disability – As defined by the act, 1) Is expected to be long-continuing or of indefinite duration; 2) Substantially impedes the individual’s ability to live independently; and 3) Could be improved by the provision of more suitable housing conditions.

Severity of Service Needs – Used often in this manual, this term is quantified through the VI-SPDAT score.

VI-SPDAT - Acronym for Vulnerability Index – Service Prioritization Decision Assistance Tool, created by OrgCode. The VI-SPDAT is Cincinnati/Hamilton County CoC’s Coordinated Entry common assessment tool.

Core Requirements

HUD’s primary goals for coordinated assessment processes are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how people present. Cincinnati’s process, known locally as Coordinated Entry (CE) (which is comprised of three phases, including centralized intake and exit) prioritizes assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner.

Since January 4, 2016, Cincinnati CoC has met HUD’s Core Requirements for Coordinated Entry in HUD’s Coordinated Entry Policy Brief, published February 2015.

CE covers the entire geographic area. The Coordinated Entry system covers the CoC’s entire geographic area of Hamilton County and the City of Cincinnati.

CE is easily accessed by individuals and families seeking housing or services. The coordinated entry process does not screen people out for assistance because of perceived barriers to housing or services, including, but not limited to, lack of employment or income, drug or alcohol use, or having a criminal record. In addition, housing and homelessness programs have worked to lower their screening barriers in partnership with the coordinated entry process.

CE is well-advertised. CoC affirmatively markets housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, transgender status, age, familial status, handicap or who are least likely to apply in the absence of special outreach. Marketing strategies include direct outreach to people on the street and other service sites, informational flyers and posters left at service sites and public locations, announcements during CoC and other coalition meetings, social media posts, and educating mainstream service providers.

Outreach. The coordinated entry process is linked to street outreach efforts so that people sleeping on the streets are prioritized for assistance in the same manner as any other person assessed through the coordinated entry system.

Fair and Equal Access. All literally homeless people in the CoC’s geographic area have fair and equal access to the coordinated entry process, regardless of where or how they present for services. Designated shelter case managers at all shelters and all outreach workers are trained and approved to complete the standardized assessment tool with every client that is eligible for their services. Those at risk of homelessness are diverted from shelter, as resources are available. Shelter workers, even at the front doors of our shelter, refer at risk
clients to the Central Access Point help line (381-SAFE). All physical entry points to shelters are accessible to people with disabilities, or are able to make appropriate accommodations, and are easily accessible by public transportation.

**CE includes a comprehensive and standardized assessment tool(s).** All shelters and outreach programs participating in coordinated entry offer the same assessment approach and referrals using uniform decision making processes. All access points use the VI-SPDAT survey tool.

**Prioritization.** A community–wide prioritization list is managed by a neutral agency, the CoC Lead, to ensure the highest priority households on the list (those most vulnerable) are prioritized for housing resources first. All CoC and ESG funded housing programs, in addition to other interventions are connected to the Coordinated Entry system.

**Emergency services.** The coordinated entry process does not delay access to emergency services such as shelter. The standardized assessment is not completed until a few days have passed since the client’s initial intake to shelter or initial engagement on the street. This ensures Coordinated Entry is not creating unnecessary barriers for people to access emergency resources.

**Housing First orientation.** The coordinated entry process is Housing First oriented, such that people are housed quickly without preconditions or service participation requirements.

**Person-Centered.** The coordinated entry process incorporates participant choice, which is facilitated by the information given in the match emails and in training with staff to ensure they communicate to the client the client’s ability to choose where they live. Clients can decline a housing offer without penalty to them through the Coordinated Entry process. They maintain their “place” on the list.

**CE ensures all people in different populations and subpopulations in the CoC’s geographic area, including people experiencing chronic homelessness, veterans, families with children, youth, and survivors of domestic violence, have fair and equal access to the coordinated entry process.** The coordinated entry system includes all subpopulations, including people experiencing chronic homelessness, Veterans, families, youth, and survivors of domestic violence. Domestic violence is screened through CAP and is addressed through the Crisis Hotline. Staff at the domestic violence shelter are trained in completing the standardized assessment. All families are placed in shelter through CAP, whereas some single shelters accept walk-ins and others require a CAP referral. The CoC continuously evaluates and improves this process ensuring that all subpopulations are well served.

**Ongoing planning and stakeholder consultation.** The CoC engages in ongoing planning with all stakeholders participating in the coordinated entry process. An open bi-monthly workgroup is held to ensure ongoing evaluation from partner agencies is gathered. This planning includes evaluating and updating the coordinated entry process at least annually. Twice-annual client Focus Groups are held at rotating shelters to gather feedback from CE participants.

**Informing local planning.** Information gathered through the coordinated entry system is used to guide homeless assistance planning and system change efforts in the community. Data collected is used to inform all workgroups of current agency performance and outcomes.

**Leverage local attributes and capacity.** The physical and political geography, including the capacity of partners in a community, and the opportunities unique to the community’s context, inform local coordinated entry implementation. For instance, the community has a Grants for the Benefit of Homeless Individuals
(GBHI) grant that is integrated with Coordinated Entry to ensure the most vulnerable clients in the system are assisted first with wrap around services to quickly rehouse them.

**Safety planning.** The coordinated entry process has protocols in place to ensure the safety of the individuals seeking assistance. CAP staff are trained to connect domestic violence victims with the crisis hotline quickly. These protocols ensure that people fleeing domestic violence have safe and confidential access to the coordinated entry process and domestic violence services. Data collection at these locations adhere to the Violence Against Women Act (VAWA).

**Referral to projects.** The coordinated entry system makes referrals to all projects receiving Emergency Solutions Grants (ESG) and CoC Program funds, including emergency shelter, RRH, PSH, joint RRH/TH, and transitional housing (TH), as well as other housing and homelessness projects. Projects in the community that are dedicated to serving people experiencing homelessness (CoC/ESG) fill all vacancies through Coordinated Entry referrals, while other housing and services projects determine the extent to which they rely on referrals from the coordinated entry process.

**Referral protocols.** Programs that participate in the CoC’s coordinated entry process accept all eligible referrals.

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**Nondiscrimination Policy**

Cincinnati CoC Coordinated Entry complies with applicable civil rights and fair housing laws and requirements. Recipients and subrecipients of CoC Program and ESG Program-funded projects must comply with the nondiscrimination and equal opportunity provisions of Federal civil rights laws, including the following:

- Fair Housing Act prohibits discriminatory housing practices based on race, color, religion, sex, national origin, disability, or familial status.
- Section 504 of the Rehabilitation Act prohibits discrimination on the basis of disability under any program or activity receiving Federal financial assistance.
- Title VI of the Civil Rights Act prohibits discrimination on the basis of race, color, or national origin under any program or activity receiving Federal financial assistance.
- Title II of the Americans with Disabilities Act prohibits public entities, which includes State and local governments, and special purpose districts, from discriminating against individuals with disabilities in all their services, programs, and activities, which include housing, and housing related services such as housing search and referral assistance.
- Title III of the Americans with Disabilities Act prohibits private entities that own, lease, and operate places of public accommodation, which include shelters, social service establishments, and other public accommodations providing housing, from discriminating on the basis of disability.

All participants of the Coordinated Entry System have the ability to file a nondiscrimination complaint. Providers are required to provide the Coordinated Entry Grievance Policy and Procedure to all clients participating in Coordinated Entry.
Coordinated Entry PHASE ONE – Central Access Point

The first phase in the Coordinated Entry system is to determine an individual or household’s immediacy of need and likelihood of becoming literally homeless. A brief screening completed at Central Access Point (CAP) allows our community to prioritize access to shelter beds to those who really have no other option than emergency shelter. The idea is to try to determine whether there is another safe place for someone to stay the night rather than entering the homeless system.

Households with a housing crisis and in need of one-time emergency assistance to prevent eviction or utility disconnection will be referred to other community resources, primarily the United Way of Greater Cincinnati’s 211 hotline.

Households imminently at-risk of homelessness and seeking emergency shelter, but with a safe place to stay temporarily, may be diverted from shelter entry by referral to the Shelter Diversion Program, when space allows.

Below are some examples of questions that CAP uses to determine appropriate placement and referrals for callers.

Examples of questions to ask to verify client meets eligibility:

- Where did you sleep last night?
- Where have you been staying?
- How long have you been staying there?
- Why can’t you continue to stay there?
- When did the people you are staying with say you have to be out of their apartment/house?
- Where else can you stay tonight?
- What family/friends do you have in this area?
- Why can’t you stay with them?
- When was the last time you had permanent housing in your name?
- What county do you reside in? – still considered a Hamilton County resident if last permanent housing was in Hamilton County and wants to return to Hamilton County but staying in another county due to that being the only place they could stay
- If household is still in their own housing: Do you have a notice to vacate? Do you have a court date for eviction?
- What is your income?
- Does your household have any other financial resources?

People are at greater risk of entering shelter if:

- They have been staying with family/friends less than 90 days
- Moved more than 2 times in last 2 months
- Lives in severely overcrowded housing (efficiency with more than 2 persons or another type of housing in which there reside more than 1.5 persons per room)
- Have experienced literal homelessness in the past
Coordinated Entry PHASE TWO – Housing Access

The Vulnerability Index & Service Prioritization Decision Assistance Tool (VI-SPDAT) has been identified as the Coordinated Entry common assessment tool to be used to determine the most appropriate housing intervention for persons currently experiencing homelessness.

All providers who receive CoC or ESG funding participate fully in the Coordinated Entry system.

The VI-SPDAT is being programmed into the Cincinnati/Hamilton County CoC’s HMIS. Designated staff at each Street Outreach and Emergency Shelter program must receive training to be given access to the program in HMIS. Other criteria for determining a staff person’s eligibility to be granted access to this project in HMIS are:

- Excellent data quality
- Low error alerts
- Timeliness of data entry
- At least 6 months of experience using HMIS. (Can be waived if this requirement will cause undue hardship to the agency in serving clients effectively.)

What is the VI-SPDAT:

The VI-SPDAT assessment takes approximately 7 minutes to administer (single/youth) or 10 minutes (family), and can be conducted by any provider who has been trained by Strategies to End Homelessness to administer the tool and record the results. (Providers are highly encouraged to watch the 30 minute training video found on STEH’s website prior to administering the tool as well.)

All users receive training on standardized messaging so that the assessment process and its results are communicated clearly and consistently across the community. Below is the suggested script to be used.

“"I’d like to tell you about a short survey that we could do together that would help us learn more about you and will give us recommendations to help you move out of homelessness. It will help us identify your housing and service needs as we make a plan together. Would you like to hear more?"”

“The assessment will take about 7 minutes (single/youth) or 10 minutes (family). It only asks for a yes or no, or very short, one word answers.

“I want to make sure you know, this doesn’t guarantee you housing, but it allows us to get a better sense of your needs and what resources I can refer you to.

“It’s also important for you to know that this process is meant to ensure equal opportunity for everyone, and you have the ability to file a non-discrimination complaint if you feel you have been discriminated against at any point in this process.” (Must provide Coordinated Entry Grievance Policy and Procedure)

“This tool also helps us as a community to better identify what housing resources we need to end homelessness.”
Choosing the Correct Version of the VI-SPDAT Tool

- Single – Any individual 25 or older without minor children in their household. A couple (aged 25+) without minor children in their care should both receive a Single VI-SPDAT and be placed separately on the Prioritization List.
- Youth – Any individual aged 18-24 without minor children in the household.
- Family – Any household with at least one minor child, regardless of the Head of Household’s age. If the child(ren) is(are) temporarily out of the household due to Children Services involvement, they should still be considered to be a part of the household.

### VI-SPDAT Recommended Housing Intervention

<table>
<thead>
<tr>
<th></th>
<th>Singles</th>
<th>Youth</th>
<th>Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Supportive Housing</td>
<td>8+</td>
<td>8+</td>
<td>9+</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>8-11</td>
<td>8-11</td>
<td>9-12</td>
</tr>
<tr>
<td>Rapid Re-Housing</td>
<td>4-10</td>
<td>4-10</td>
<td>4-11</td>
</tr>
<tr>
<td>Affordable Housing Options</td>
<td>0-3</td>
<td>0-3</td>
<td>0-3</td>
</tr>
</tbody>
</table>

Privacy Protections

The Coordinated Entry System ensures adequate privacy protections of all participant information.

Individuals/families that agree to participate in the Coordinated Entry System will be asked to sign a release of information (ROI) before completing the VI-SPDAT. If a client refuses to give consent for their information to be shared, they will remain eligible to be considered for housing services. See Privacy Protections and Confidentiality Policy for more detail.

Housing Matching Prioritization Process

The following represents the uniform process to be used across the community for assessing households, matching them to an intervention, and within each range, prioritizing placement into housing.

The VI-SPDAT (including F-VI-SPDAT and TAY-VI-SPDAT) is the only tool to be used to assess individuals at the point of entry into the homeless system. (Other tools may be used by individual agencies to collect additional information only, not to determine eligibility or screen out clients from their housing program). The VI-SPDAT scores will be used to triage individuals into the appropriate category of intervention.

The Coordinated Entry system will make accommodations for any client whose first spoken language is not English, to ensure equal access.

**Permanent Supportive Housing Projects:**

For households that score 11 or above on the single and youth VI-SPDAT and 12 or above on the family tool, which indicates a need for permanent supportive housing, households will be prioritized based on the following criteria (only going on to the next level as needed to break a tie between 2 or more households):
All PSH units that are not dedicated to serving the chronically homeless will prioritize the chronically homeless upon turnover. The Coordinated Entry System is required to follow this order of priority when making referrals to PSH projects. As of 7/1/2018 (the FY17 operating year start date), all PSH beds in the CoC have a DedicatedPLUS (DP) designation. This policy combines the recommended orders of priority as established in HUD’s Notice CPD-16-11 and HUD’s DedicatedPLUS description/definition as outlined in the FY2017 Notice of Funding Availability (NOFA).

- **(DP) First Priority**: Chronically homeless individuals and families with the longest history of homelessness and with the most severe service needs
- **(DP) Second Priority**: Homeless individuals and families with a disability who are residing and have resided in a place not meant for human habitation, a safe haven, or emergency shelter for at least 12 months in the last three years, but has not done so on four separate occasions.
- **(DP) Third Priority**: Homeless individuals and families with a disability who are residing in a place not meant for human habitation, emergency shelter, or safe haven; but the individuals or families experiencing chronic homelessness as defined at 24 CFR 578.3 had been admitted and enrolled in a permanent housing project within the last year and were unable to maintain a housing placement.
- **(DP) Fourth Priority**: Homeless individuals and families with a disability who are residing in a transitional housing project that will be eliminated and meets the definition of chronically homeless in effect at the time in which the individual or family entered the transitional housing project.
- **(DP) Fifth Priority**: Homeless individuals and families with a disability who are residing in transitional housing funded by a Joint TH and PH-RRH component project and who were experiencing chronic homelessness as defined at 24 CFR 578.3 prior to entering the project.
- **(DP) Sixth Priority**: Homeless individuals and families with a disability who are receiving assistance through a Department of Veterans Affairs (VA)-funded homeless assistance program and met one of the above criteria at initial intake to the VA’s homeless assistance system.
- **Seventh Priority**: Homeless individuals and families with a disability with long periods of episodic homelessness and severe service needs
- **Eighth Priority**: Homeless individuals and families with a disability with severe service needs
- **Ninth Priority**: Homeless individuals and families with a disability without severe service needs
- **Tenth Priority**: Homeless Individuals and families with a disability coming from transitional housing (and resided on the street or in shelter prior to entering transitional housing)

*For the purposes of this policy, “most severe service needs” is determined by highest VI-SPDAT score*

**Transitional Housing Projects:**

In Cincinnati’s CoC, Transitional Housing projects have specific sub-population focuses: Domestic Violence (families), and Substance Abuse (individuals). As these projects are designed to be time-limited, short to medium term projects focused specifically on meeting the needs of the persons in these subpopulations, the universe of participants considered for the Transitional Housing projects is limited to the households who score 9-11 on the single and youth VI-SPDAT, and 10-12 on the family tool. For those households who score in this range, and have an identified need in the focus area of one of the TH projects, the households will be referred to the project as openings are identified.
Rapid Re-Housing Projects:

For households scoring 4-10 on the single and youth VI-SPDAT and 4-11 on the family VI-SPDAT, the following process will be used to prioritize for rapid re-housing placement:

- All clients scoring 4-10 on the single and youth VI-SPDAT and 4-11 on the family VI-SPDAT will be prioritized together based on longest length of stay in shelter or on the street.
- When possible, clients will be matched to an opening in the same agency they are a resident in shelter at, to help avoid any potential lapse in service time.

For households that enter shelter or street on the same date, the following criteria will be used to break ties:

- **First Priority** - Household with the highest VI-SPDAT score
- **Second Priority** - Individuals or families that have no income or some income. Priority will be given to extremely low income individuals and families. (Below or at 30 percent AMI)
- **Third Priority** - Individuals or families without a history of utilizing Rapid Re-Housing Programs in the past.

Joint Transitional Housing/Rapid Re-Housing:

Joint Transitional Housing/Rapid Re-Housing Program combines Transitional and Rapid Re-Housing into a single project to serve individuals and families experiencing homelessness. Coordinated Entry will take the agency’s target subpopulation and policies into account before the procedure below. Clients matched with TH/RRH will be given the choice between TH and RRH based on availability.

- **First Priority** - Head of households with the most shelter and outreach stays in the last three years as head of household
- **Second Priority** - Households with the highest VI-SPDAT score
- **Third Priority** - Households with the longest length of stay in their current episode of homelessness

Housing Referral Process:

Each day, the Coordinated Entry Specialist will review the community-wide prioritization report. Housing projects are responsible for communicating to STEH when they have an opening in their project. Housing projects complete a “Housing Opening Form” (link on STEH website) to inform STEH of openings. Clients on the prioritization list will be matched with appropriate available project openings.

Coordinated Entry Specialist will email both the agency that completed VI-SPDAT and the housing program to inform them of the match. Coordinated Entry Specialist will complete a Housing Offer form in the VI-SPDAT project in HMIS, leaving the client response section blank. It is the shelter/outreach worker’s responsibility to inform the client of the housing opportunity and record the client’s response. If the client accepts the offer, a pending intake will appear on the housing project’s dashboard in HMIS and they will then be responsible for making contact with the client.
The below table details Best Practice Timeframes for various phases of this process, as established and adopted by the Coordinated Entry Workgroup:

<table>
<thead>
<tr>
<th>Phase</th>
<th>Established Timeframe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Match Email to Agency Confirmation</td>
<td>1 Business day (by email)</td>
</tr>
<tr>
<td>Match Email to Housing Provider Contact with client (Project Start Date)</td>
<td>7 days for clients in shelter</td>
</tr>
<tr>
<td></td>
<td>14 days for clients in unsheltered locations</td>
</tr>
<tr>
<td>Match Email to Housed (Housing Move-In Date)</td>
<td>30 days (15 days stretch goal)*</td>
</tr>
</tbody>
</table>

*The Coordinated Entry Workgroup has established a policy for how to address situations when clients who are matched to a housing program spend time in an institution for less than 90 days, since one measurement of success of a housing program is how quickly they house referrals on average. Because the client will maintain their eligibility for the housing program according to HUD, they will not lose their housing offer, but the time spent in the institution may be waived for a housing provider if they provide the necessary intake/discharge documentation to STEH.

In addition, if a housing provider is not able to make contact with a referral that is in shelter after one week, they are to email Coordinated Entry staff at STEH, who will attempt to intervene. This requirement is 2 weeks for clients working with Street Outreach. The housing match may be replaced if the client cannot be found or the shelter/outreach worker confirms the client is not interested in the housing offer.

**Coordinated Entry Review Panel:**

The Coordinated Entry Workgroup recognizes the need to have an alternate process for housing placement to ensure equal access for those individuals whose needs may not be fully addressed by the normal system. A Review Panel will be used to allow for some element of individual attention and conversation in this process while at the same time allowing for a uniform, transparent process. The following represents parameters for this review panel:

A case manager that feels their client’s situation and vulnerability was not properly captured by the VI-SPDAT or was not able to complete a survey at all due to a mental health, physical, cognitive, substance abuse or other impairment may fill out a Coordinated Entry Review Panel Form. The purpose of this process is to provide a safety net for households where the tool did not reveal the full depth and/or urgency of the situation—not a side door process. Assessors/case managers will have to demonstrate professional judgment in this process. Those that repeatedly refer a large percentage of households to the review panel may be subject to additional training and/or other measures.

**Addressing the Needs of Survivors of Domestic Violence:**

People calling Central Access Point for shelter who identify domestic violence as an imminent danger are immediately referred to the local Domestic Violence Hotline for safety assessment and potential placement in shelter with a confidential location. If the hotline staff determine the situation to be an imminent threat to the caller’s personal safety, they will provide immediate access to shelter in a non-disclosed location. If the situation is not deemed an imminent threat to the caller’s personal safety, they will be referred back to CAP who will proceed with their regular procedures.
When a homeless or at-risk household is identified by the Coordinated Entry System to be in need of domestic violence services, or who is potentially a domestic violence survivor, that household is referred to the victim services provider immediately. If the household does not wish to seek DV specific services, the household will have full access to the Coordinated Entry System, in accordance with all protocols described in this manual and policies and procedures pertaining to the Coordinated Entry System. Privacy protections will adhere to VAWA requirements.

Case managers and other staff in non-VSP locations are expected to be trained in basic safety planning best practices to accommodate people in dangerous domestic violence situations, and the CoC provides access to trainings on these issues annually.

The community’s Victim Service Provider (VSP) participates fully in the Coordinated Entry System, and works closely with STEH. The VSP maintains their own Prioritization list and refers to their DV-specific housing programs using the same prioritization criteria listed in this manual. Coordinated Entry staff also have the ability to refer a household from the main list to a DV housing program if appropriate.

**Coordinated Entry PHASE THREE – Coordinated Exit**

**Description**

Through a partnership with the local Public Housing Authority, Cincinnati Metropolitan Housing Authority (CMHA), households are provided with “homeless preference points” for the Housing Choice Voucher (HCV) program. Since its inception in August 2015, and due to the success of this program, the number of available voucher referrals has steadily increased from 25 to the hundreds in CMHA’s current plan.

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>25</td>
</tr>
<tr>
<td>2016</td>
<td>200</td>
</tr>
<tr>
<td>2017</td>
<td>500</td>
</tr>
<tr>
<td>2018</td>
<td>750</td>
</tr>
<tr>
<td>2019</td>
<td>750</td>
</tr>
</tbody>
</table>

This is the largest number allotted to any agency that receives local preference points in Hamilton County. These preference points allow households to be placed on the otherwise closed CMHA waiting list and allow for higher prioritization on the waiting list. Using guidance from HUD’s “Move-Up” strategy, CMHA HCV vouchers allow households currently in CoC funded housing who are stabilized in services, but still require ongoing financial assistance to successfully exit from their CoC program with an HCV subsidy in place. This partnership allows for movement in the programs because as people successfully exit CoC/ESG housing, those projects can take in new participants and the system can serve more people who are in need.
Participation
The CMHA referral process is available to any of the CoC/ESG funded housing programs in the Continuum. Additionally, due to the increase in available referrals beginning in July 2017, non-CoC funded housing providers are also able to make referrals through this process. This includes Veteran Administration funded programs as well as the Shelter Diversion program administered by STEH. As alluded to above, certain non-ESG/CoC funded agencies are participating in CMHA’s referral process due to recognized community need and the value the system brings for the participants and the programs.

Referral Process
Housing staff continually assess their client’s need for ongoing supportive services. When they feel a client is stabilized in services and ready to move on from the supportive nature of their current housing subsidy, they submit a referral form to the CMHA Sub-Committee for review and approval. The HCV program maintains strict eligibility requirements, so the sub-committee is responsible for ensuring referrals are appropriate for the HCV program and have a high chance of being determined eligible. Once a referral is approved, households submit completed applications to STEH staff for review. Complete applications include a letter from STEH documenting the homeless preference and are then sent to CMHA. STEH staff maintains communication with CMHA and the service providers, ensuring that clients and case managers are aware of additional documentation requests and briefing invitations. This partnership allows for comprehensive client services during the transition from CoC housing into public housing.
Continuum of Care

Comprehensive Program Policy Manual

All policies herein have been approved by the Homeless Clearinghouse in accordance with the terms of The CoC Governance Charter.
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Policy Development

In accordance with [Page 10-11 of] the OH-500 CoC Continuum of Care Governance Charter, Section IV(D)(v) Committees and Workgroups, the CoC, through its standing workgroups, “establishes CoC-wide policies and procedures as directed by the Homeless Clearinghouse, for approval by the Homeless Clearinghouse” in order to fulfill the required responsibilities of operating the CoC which includes developing and following all policies and procedures needed to comply with CoC requirements as defined by HUD.

The following are the most recently updated versions of those policies as of September 24, 2019.


**CoC Expenditure Threshold Policy and Procedure _E0418**

**TITLE:** Continuum of Care Expenditure Threshold Policy & Procedure  
**POLICY ADMINISTRATION:** The “Homeless Clearinghouse”, Cincinnati and Hamilton County’s Continuum of Care Board.  
**PURPOSE:** To maximize use of Continuum of Care (CoC) funding  
**EFFECTIVE DATE:** April 17, 2018

**POLICY:** It is the policy of the Clearinghouse to minimize unspent funding returned to HUD in an effort to maximize limited resources. The board has adopted the following Expenditure Threshold Procedure. This policy is not applicable to new projects.

**PROCEDURE:** Acknowledging that CoC subawards state that funding must be drawn at least quarterly, the Homeless Clearinghouse has defined it as a *best practice* for projects to draw monthly on their CoC funded projects.

Strategies to End Homelessness (STEH) will monitor spending on all CoC funded projects and recapture funding based on the schedule below. Recaptured funding will be reallocated per a separate Clearinghouse-approved procedure. STEH will engage in regular discussions with all provider agencies about pace of spending based on the expectation that approximately 1/12 of the grant funds will be drawn monthly.

STEH will provide the Homeless Clearinghouse with a report of spending per project quarterly. Requests for Reimbursement must be submitted by noon on the tenth of the month or the nearest business day, subsequent to the end of the quarter in order to be included in the quarterly calculation. STEH will complete quarterly calculations and notify agencies of recapture within 5 business days following the billing submission deadline.

<table>
<thead>
<tr>
<th>Quarterly Reviews</th>
<th>Expected % spent:</th>
<th>Recapture of funding if:</th>
<th>Discussion with CoC staff about spending plan in following Quarter if between:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1: through September</td>
<td>25%</td>
<td>&lt; 15%</td>
<td>15-24.9%</td>
</tr>
<tr>
<td>2: through December</td>
<td>50%</td>
<td>&lt; 45%</td>
<td>45-49.9%</td>
</tr>
<tr>
<td>3: through March</td>
<td>75%</td>
<td>&lt;75%</td>
<td></td>
</tr>
<tr>
<td>4: through June</td>
<td>Final billings are due 40 days after the close of the operating year.</td>
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</table>

The amount of funds recaptured will be based on the difference between actual amount expended and recapture threshold defined above. Funding will be recaptured proportional to original budget line items. Provider agencies will have an opportunity to appeal the recapture of funds by submitting a
formal request to the Compliance Director; including a detailed spend-down plan. Decisions will be made by the Monitoring Subcommittee of the Homeless Clearinghouse.

If funding is recaptured, projects will be eligible to renew at a funding level at or below the current funding amount based on the average of the following:

1. The total amount expended in the last completed operating year, and;
2. The projected amount to be spent for the current operating year, as of the end of the third quarter as defined above. Quarter 4 spending projections will equal the amount of funds that the project expended in Quarter 3.

If the average of the annual spending of the completed year and the projection for the current year is less than the current contracted project subaward, the project will be able to renew up to 110% of this average annual amount, not to exceed the current contracted subaward amount.

This policy is subject to annual review by the Homeless Clearinghouse depending on timeliness of the availability of funds.
POLICY TITLE: Continuum of Care Reallocation of CoC Funding

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board.

EFFECTIVE DATE: 5/1/19

POLICY: In coordination with the Continuum of Care Expenditure Threshold Policy & Procedure, it is the policy of the Clearinghouse to maximize the effectiveness of Continuum of Care (CoC) Funding and to assist as many people as possible in exiting homelessness. Throughout the funding year and particularly at the ends of grant quarters, STEH will review grant funds and determine if any unallocated, give-back and/or recaptured funds are available to be reallocated to and used by the CoC members. Within the terms of this particular policy, these funds, regardless of exact type, will be referred to herein as “unallocated funds.”

PROCEDURE:

1. Funding Priority:
   The CoC will prioritize the use of unallocated CoC funds:

   1) As a means of staffing, maintaining and servicing the HMIS project, during and following the HMIS transition period, priority for unallocated CoC funds will be assigned to STEH as HMIS Lead/HMIS Administrator, when after a good faith review, funding is shown or estimated to be needed for particular software upgrades, build-outs, customizations etc. and only to the extent need is shown in that project.

   2) As a means of managing and maintaining the Homeless Preference Housing Choice Vouchers issued to the CoC by Cincinnati Metropolitan Housing Authority, priority for unallocated CoC funds will be assigned to supporting the community’s CMHA liaison, currently employed by STEH, when after a good faith review, funding is shown or estimated to be needed and only to the extent need is shown in that project.

   3) So as to increase Rapid Re-Housing capacity in Cincinnati and Hamilton County. Rapid Re-Housing will provide services and short or medium-term rental assistance to individuals and families in accordance with 24 CFR 578.

      i. If such funds are available in the 4th quarter of a given grant year, the Homeless Clearinghouse may approve a Rapid Re-Housing project to specifically provide one-time rental assistance and eligible moving costs to participants in need of minimal resources to exit homelessness, subject to the RRH One Time Rental Assistance Policy.

   4) Other eligible CoC projects may also be considered to receive unallocated funds.

2. Eligibility Criteria:
In order to receive CoC funding through the process outlined below, the agency requesting funds must meet the following criteria:

a. Is currently a CoC Program sub-recipient of Strategies to End Homelessness for the administration of a CoC renewal project.
b. Is currently meeting or exceeding spending thresholds as outlined in the Continuum of Care Expenditure Threshold Policy & Procedure;
c. Is currently administering the project component type for which funding is requested.
d. Is participating in HMIS and is able to generate HMIS data to complete an Annual Performance Report (APR)
e. Must be operating and must agree to continue operating the project in accordance with all applicable laws and regulations, including providing the required match.

3. Re-Allocation Considerations:
The following factors may be considered in helping the Clearinghouse to determine which projects’ requests are approved for funding reallocations. This list is not exclusive and is presented in no particular order of priority:

a. Whether the project is currently under a monitoring sanction by the Homeless Clearinghouse.
b. Whether a project will be able to assist additional persons beyond those estimated in their original funding applications.
c. Will current funding level (without additions) result in a need/gap that would result in the project exiting people to homelessness?
d. What is the project’s matched-to-housed ratio?
e. Whether the project has a target population aligned with HUD’s focus on priority subpopulations.

4. Re-allocation Process:

a. STEH will periodically release Funding Request Forms within a reasonable period of time from when it is determined that said funds are known to be available.
b. Funding request forms will outline available unallocated funds as well as particular conditions regarding the unallocated funds and/or additional funding requests, if any.
c. Funding request forms may state in their release terms that they are subject to submission deadlines. Reasons for deadlines could include the following, but said reasons do not need to be stated on the face of the request for submissions.

   i. to be eligible for given monthly Clearinghouse votes, and/or
   ii. when particularly large amounts of unallocated funding become available.

d. Funding request forms subject to submission deadlines will state both the deadline requirement and the date of the deadline plainly in their release terms.
e. Agencies interested in said additional CoC funds must complete the Funding Request form as released by STEH and submit it to the Director of Planning and Evaluation at Strategies to End Homelessness (STEH).
f. If a given agency’s funding request is timely and otherwise eligible, it will be submitted to the Homeless Clearinghouse for a vote according to the schedule released.
g. Subject to subsection “l.ii” below; if a given agency’s funding request goes unfunded in a given round of voting by the Clearinghouse, that agency will not be required to submit another request that quarter unless or until its said request is fully funded if/when additional unallocated funds become available. Further, if a given agency submits a request after a given funding/voting deadline has passed, while that request will not be eligible for that scheduled round of funding, if the request is otherwise determined to be eligible, that later-received request will be held and considered for further rounds of reallocations/voting in the instance that a given funding amount is not fully reallocated and/or if additional funds become available for reallocation over the remaining months of the given quarter of a given spending year. Any and all requests for unallocated funding which remain unfunded at the close of a given grant quarter in which the request was submitted shall be deemed to have expired as of the end of that quarter.

h. If the intent of a given agency’s funding request is not clear, STEH will make reasonable efforts to contact said agency to have it provide additional information pertinent to that request.

i. STEH will inform agencies if funding requests are ineligible for CoC funding.

j. Once all funding requests are received for a given deadline, STEH will gather them all and present them to the Homeless Clearinghouse with the following information: the amount of funds available for reallocation, an overview of all Funding Requests received (ineligible requests will be noted), copies of submitted Funding Request forms, and any information regarding the elements listed in the prioritization section of this document.

i. If STEH determines that funding is needed for the HUD required HMIS and/or Coordinated Entry Programs, STEH will include a request to the Clearinghouse for said funds along with the requests submitted from other agencies, to be considered according to the prioritization outlined above.

k. The Clearinghouse will make final funding decisions and STEH may not issue contract amendments to increase CoC funding to any projects without first receiving the results of the official vote by the Homeless Clearinghouse.

l. Clearinghouse funding votes will be taken at their regularly scheduled monthly meeting, or via email if unusual circumstances indicate that a vote should be taken during the interim period prior to the next scheduled monthly meeting.

i. The Clearinghouse may vote to fund all, a portion or none of a given request and may vote to deny a given request outright.

ii. If the Clearinghouse votes to deny a given request outright, said request will no longer be considered pending.

m. The following is an exception to the requirement for a funding vote by the Clearinghouse:

i. If, after the process outlined above, there is still unallocated funding remaining available at the close of Quarters 1, 2, or 3 of a given grant year, a re-check of funding levels in the HMIS project and CMHA program will be conducted again and reallocated in order of their priority listed above. If said funding exceeds the need in those priority areas, the amount of said funding will be held and added to the amount to be reallocated through this process in the next following quarter.

ii. In the event that re-allocation funding becomes available after the May meeting of the Homeless Clearinghouse in a given funding year, the Clearinghouse authorizes STEH to use its good faith discretion as UFA to
pair as best as possible the available reallocated funding to projects requesting funds, which projects are
1. eligible under the usual terms of this policy, and
2. to be considered in accordance with the priorities listed in Section 1 and the factors listed in Section 3 herein above.

iii. In such event, and in an effort to assist STEH with guidance regarding factors to be considered when such discretion on STEH’s part is authorized, each May at its regularly scheduled monthly meeting, the Clearinghouse will perform a review of CoC system flow, utilization, funding and other factors, in order to aid in determining potential areas of priority for disbursing remaining reallocation funds during the final quarter of a given year. Each May, the Clearinghouse will list the guidance factors it chooses and communicate them to STEH via email to the Director of Planning and Evaluation. STEH will follow said yearly guidance, to the best extent practicable, and will consult with the Steering team when using its discretion to reallocate such remaining funds. Said guidance may change from year to year.

5. Additional Information:

a. Agencies requesting to increase Rapid Re-Housing capacity may submit one Funding Request form for as much capacity as can be added. If a Funding Request cannot be fully awarded in a single reallocation period, the Funding Request will remain on file and the Clearinghouse can decide to award additional funding if/when funds are available.

b. Funding awarded under this process will not be renewed. However, agencies may use renewal funding for the following year to continue to serve the persons intaked under the reallocation funding assuming the intake was done as a traditional housing intake rather than as a RRH one-time assistance intake.

c. In addition, projects may be able to apply for new CoC projects to maintain increased capacity in housing projects dependent on information released in the annual CoC Notice of Funding Availability (NOFA) and as defined in the local prioritization process.

d. Agencies receiving additional funds will be required to provide match funding as required by 24 CFR 578 and detailed in each sub-award.

e. STEH will continue to monitor the pace of spending on projects that receive reallocated CoC funding. However, projects approved to increase housing capacity will not be held to the recapture timeline outlined in the Continuum of Care Expenditure Threshold Policy & Procedure for the current operating year.

f. The Homeless Clearinghouse may retract funding awarded under this process if the receiving agency is not utilizing the additional funds and alternative funding requests could immediately utilize the funds for eligible projects.

g. STEH may work directly with an agency to move funds between CoC projects within that same Agency. With STEH approval, CoC funding may be shifted between program budget lines in an amount not to exceed 10% of the award. These funding transfers do not require Homeless Clearinghouse approval.

h. NOTE: Mere completion and/or timely submission of a given request does not guarantee funding by the Clearinghouse.
**Coordinated Entry Policies**

Continuum of Care Prioritization Policy _E0816

**POLICY TITLE:** Continuum of Care Prioritization Policy

**POLICY ADMINISTRATION:** The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

**EFFECTIVE DATE:** 8/19/2016

**POLICY:** The Cincinnati and Hamilton County Continuum of Care (CoC) has adopted the priority populations as identified in the nation’s first comprehensive federal strategy to prevent and end homelessness, *Opening Doors*. The CoC is committed to:

- Ending Veteran Homelessness by December 31, 2016
- Ending Chronic Homelessness by December 31, 2017
- Ending Family Homelessness and Youth Homelessness by 2020

**PROCEDURE:**

- All CoC and Emergency Solutions Grant funded emergency shelter or housing projects are participating in the local Coordinated Entry System. All literally homeless participants in the system will receive a common assessment and be placed on a community-wide prioritization list. All housing referrals will be made in alignment with the CoC adopted Coordinated Entry policies and procedures. The Coordinated entry system will allow for individual projects to maintain their target subpopulations but will prioritize referrals consistent with the policy listed above.

- New projects: Priority will be given to new projects interested in applying for CoC or Emergency Solutions Grant (ESG) funding whose target population includes one or more of the priority populations listed in the policy above.

- The CoC will define additional prioritization policies specific to housing types. Notifications from the Department of Housing and Urban Development (HUD) that include a recommendation for the order of prioritization for specific housing types will be adopted and implemented by the CoC following the announcement.
POLICY TITLE: Coordinated Entry Review Panel Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: Because assessment tools might not produce the entire body of information necessary to determine a household’s prioritization for various reasons, the Coordinated Entry Review Panel is in place to allow case managers and others working with households to have the opportunity to provide additional case manager input to ensure accurate prioritization and determination of vulnerability. Only information relevant to factors listed in the coordinated entry written policies and procedures are used by this body to make prioritization decisions. (Per Section II.B.3.Paragraph 4)

The Panel is made up of members representing the following subpopulations: street outreach, shelter, homeless families, PSH, RRH, TH, VSPs, HOPWA, youth and Coordinated Entry staff to ensure adequate expert input.

PROCEDURE:

- When a case manager recognizes that a client’s assessment does not accurately represent their entire situation, they can complete a Review Panel Form explaining the situation in detail. Case managers must detail which specific questions do not reflect the client’s situation and what 3rd party evidence they have to verify this, if any.
  - Once the form is completed, it is to be submitted to Coordinated Entry staff, and is reviewed at monthly Review Panel meetings.

- At the Review Panel meetings, the panel will go through each form submitted, and review the accompanying documentation. From there, they will make decisions based on what is the most appropriate for the client’s current situation.
  - Once decisions have been made, the case managers will be notified via email regarding what the panel decided.

- Coordinated Entry staff will update the questions changed in HMIS, and document the changes in detail in case notes.

- If a case manager is not satisfied with the Review Panel’s decision, they may attend the next meeting to appeal and bring any additional relevant documentation.
POLICY TITLE: Coordinated Entry Privacy Protections and Confidentiality Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: The Coordinated Entry System ensures adequate privacy protections of all participant information through the following:

- Users of the Coordinated Entry project in HMIS must sign a VI-SPDAT User Agreement form annually, and must abide by all requirements within that document. Strategies to End Homelessness staff must approve all users of the Coordinated Entry project in HMIS, and reserve the right to revoke access to the project if the user fails to remain in good standing with their agency, the Coordinated Entry system, or within other HMIS projects.
- Participants of Coordinated Entry are free to decide what information they provide during the assessment process.
- Coordinated Entry will not deny assessment or services to a participant if the participant refuses to provide certain pieces of information, unless the information is necessary to establish or document program eligibility per the applicable program regulation.
- Coordinated Entry will not deny services to participants if the participant refuses to allow their data to be shared unless Federal statute requires collection, use, storage, and reporting of a participant’s personally identifiable information (PII) as a condition of program participation.
- Participants will not be denied access to the Coordinated Entry system on the basis that the participant is or has been a victim of domestic violence, dating violence, sexual assault or stalking. Further, records containing PII are kept secure and confidential and the address of any family violence project will not be made public, per section 578.103(b) of the CoC program rule.
- The assessment and prioritization process does not require disclosure of specific disabilities or diagnoses. Specific diagnosis or disability information will only be obtained for purposes of determining program eligibility to make appropriate referrals.
- Participants will be informed of the ability to file a nondiscrimination complaint.

PROCEDURE: Before a VI-SPDAT can be completed, a VI-SPDAT consent needs to be reviewed with the client, signed and entered in HMIS. This consent form details which information is shared and with whom it is shared and for what purpose.

During the intake process in the VI-SPDAT project, the user will be prompted to complete a consent. The consent can be completed in two ways:

- If the case manager has an electronic signature pad, the consent can be completed and submitted electronically.
- If there is not an electronic signature pad available, the case manager will need to print out the consent, have the client sign it, and immediately upload it into HMIS before moving forward with the assessment.

Clients who do not have a VI-SPDAT consent completed and uploaded in HMIS in a timely manner may be removed from HMIS.

Note: clients who refuse to give consent for their information to be shared are still eligible to be considered for housing services. In these cases, the case manager should inform Coordinated Entry staff of the client’s VI-SPDAT score only, in order for them to be considered for housing. Other information may be requested in order to determine eligibility for specific programs.
POLICY TITLE: Coordinated Entry Planning and Stakeholder Consultation Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: The CoC facilitates ongoing planning and stakeholder consultation concerning the implementation of Coordinated Entry at least annually. This policy meets the requirements set forth in the HUD Coordinated Entry Notice CPD 17-01 Section II.B.15.

PROCEDURES:
Hamilton County Continuum of Care Coordinated Entry Workgroup utilizes two methods of gathering feedback from participants on the Coordinated Entry system:

- The Hamilton County Continuum of Care Coordinated Entry Workgroup will conduct bi-yearly focus groups of consumers engaged in the Coordinated Entry process that are currently in shelter
  - The Hamilton County Continuum of Care Coordinated Entry Workgroup will rotate shelters to host the focus group so all populations will be covered in the evaluation process.
  - The host shelter will be responsible for inviting its consumers to attend the focus group. If at least 5 participants are not available, the focus group may be rescheduled.

- The Hamilton County Continuum of Care Coordinated Entry Workgroup will ask housing agencies to conduct a short questionnaire at program entry designed to obtain feedback on the Coordinated Entry process
  - Agencies will then share the information gathered with the Hamilton County Continuum of Care Coordinated Entry Workgroup

- If once these methods have been conducted, it is determined that a representative sample was not obtained, Coordinated Entry staff will reach out to individual projects to request one-on-one meetings with current and/or past participants.
  - Coordinated Entry staff will work with individual projects to ensure clients surveyed in one-on-one meetings would complete a representative sample.

Information gathered at the bi-yearly focus group, the housing program entry questionnaire, and any other feedback methods used will be discussed at the monthly Hamilton County Continuum of Care Coordinated Entry Workgroup and will be used to make necessary updates to the Coordinated Entry system.

Coordinated Entry will ensure appropriate privacy protections of all participant information.
CE Grievance Policy and Procedure _E1217

POLICY TITLE: Coordinated Entry Grievance Policy and Procedure

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: Coordinated Entry (CE) will respond to grievances in the following manner, depending on the nature of the concern or grievance.

Coordinated Entry prohibits retaliation of any kind against individuals who have submitted a grievance.

PROCEDURE:

- Housing Program Grievance – Grievances about experience(s) with homeless housing programs will be redirected back to the program to follow grievance policies and procedures of that organization. Agencies should maintain internal documentation of all complaints received. This information should not be sent to CE unless requested, either by the client or by CE. The foregoing procedures are in addition to, and not in lieu of, the anti-discrimination policies of Cincinnati Continuum of Care. If you are not satisfied with the housing program’s response to your grievance, contact Strategies to End Homelessness to request that CE review the grievance. You may make your request by telephone or in writing.

- Program Grievance – Grievances about Coordinated Entry policies and procedures should be sent to Strategies to End Homelessness’ Executive Assistant following the procedures below. A grievance is an expression of dissatisfaction about any aspect of CE service delivery. It is an informal process that can be initiated orally or in writing. Upon receipt of an informal complaint, reasonable assistance will be provided by the Agency staff involved and may include supervisory or administrative staff to help obtain a satisfactory resolution to the concern.

Please send your grievance letter to Strategies to End Homelessness at 2368 Victory Parkway, Suite 600, Cincinnati, OH 45206, or by email to jvanlaningham@end-homelessness.org, or by calling the Main Line at 513-236-2780.

For all grievance letters, please include:

1. Your name
2. The date
3. Your contact information
4. The best times and ways you can be reached
5. An explanation of your concern/grievance
6. Your signature

Coordinated Entry or Strategies to End Homelessness, whichever is appropriate, will respond to your grievance in writing within 14 days. If you are not satisfied with CE’s response to your grievance, you can schedule a grievance hearing with the Coordinated Entry Leadership Subcommittee.
POLICY TITLE: Coordinated Entry Clients’ Right to Self-Determination Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY:

- Per the HUD Coordinated Entry Notice: Section II.B.11, CoC Coordinated Entry participants are freely allowed to decide what information they provide during the assessment process, to refuse to answer assessment questions and to refuse housing and service options without retribution or limiting their access to other forms of assistance.
- Per the HUD Coordinated Entry Notice: Section II.B.12.f, the Coordinated Entry assessment process does NOT require disclosure of specific disabilities or diagnosis. Specific diagnosis or disability information is only obtained for purposes of determining program eligibility to make appropriate referrals.

PROCEDURE:

- When a housing opening is submitted to STEH, the highest priority household is matched to that opening. An email is sent to both the housing provider and the case manager working with the client in shelter or on the streets. At this time, the housing opportunity should be presented to the client. The client can then choose to accept the match, or deny it.
- At any point in the process if the client denies the housing match, his/her case manager should notify STEH.
- The housing offer will be removed from the client’s record in HMIS and they will immediately be placed back on the prioritization list in the same order.
- STEH may seek additional information as to the reason the housing opportunity was denied so as not to match the client to another program that would not be suitable for the client’s needs and stated objectives.
POLICY TITLE: Coordinated Entry Access to Emergency Services Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: The Coordinated Entry system allows emergency services, including all domestic violence and emergency services hotlines, drop-in service programs, and emergency shelters, including domestic violence shelters and other short term crisis residential programs, to operate with as few barriers to entry as possible. This policy meets the requirement in HUD Coordinated Entry Notice CPD 17-01 Section II.B.7.b

Emergency Shelter is not prioritized based on severity of service need or vulnerability, allowing for an immediate crisis response.

PROCEDURE:

Central Access Point (CAP) makes direct, immediate referrals into participating emergency shelters, Transitional Housing and Veteran housing services. When CAP is not open, there is a message directing people to emergency services, including drop in shelters, that are available 24/7, and encourages people to call CAP back during regular business hours. Callers may also leave a voicemail which will be returned by CAP staff within 24 hours. Staff at all emergency shelters and Street Outreach teams are able to assist clients in accessing Coordinated Entry at any time of day, including outside of regular business hours (nights and weekends).
POLICY TITLE: Access to Coordinated Entry for Non-English Speakers Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: All people experiencing homelessness in Hamilton County will have equal access to Coordinated Entry, regardless of their first spoken language. The Coordinated Entry system will ensure all non-English speakers will have the opportunity to complete the VI-SPDAT in their preferred language.

PROCEDURE:

- When a client is identified by a shelter or outreach team that needs to complete a VI-SPDAT but does not speak English fluently, agencies are expected to utilize a professional language interpretation service to complete the VI-SPDAT in the client’s preferred language. If these services are not available within the agency, staff may notify the Coordinated Entry Manager at Strategies to End Homelessness for approval of the use of the STEH Language Line account.
  - Upon approval, Coordinated Entry staff will facilitate a connection to the Central Access Point’s (CAP) Language Line account over the phone with the shelter/outreach staff.
  - Shelter/outreach staff will call the CAP Line at the agreed upon time with the client on speakerphone. The shelter or outreach staff must be an approved VI-SPDAT assessor.
  - CAP staff will then call the Language Line and set up an interpreter for the designated language.
  - Shelter/outreach staff will then proceed with the VI-SPDAT assessment over the phone, using the Language Line interpreter.
  - Shelter/outreach staff should record this encounter in the Case Notes section in the client’s VI-SPDAT HMIS record.
POLICY TITLE: Coordinated Entry Time in Institutional Facility Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County
Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY: When a client who has been matched through Coordinated Entry to a housing
program enters an institutional facility prior to entering housing and stays for under 90 days, the
time spent in the institutional facility is eligible to be waived from the housing agency’s “Match to
Housed” time for this client, upon submission of appropriate documentation to STEH
Coordinated Entry Staff. The applicable criteria are:
   o Client was matched through Coordinated Entry,
   o Client had an HMIS-documented stay in a place designated as a literal
     homeless location on the night before their first night in the institution,
   o Client stayed in the institution for under 90 days, and
   o Client has been housed in program.

PROCEDURE:
A housing program that has a client that meets the above criteria should follow the below
procedure to have the client’s time in an institutional facility waived from the client’s “Match to
Housed” time:

   • Housing program staff should inform Coordinated Entry staff by email of the eligible
     institutional stay and include dated documentation from the institution.
   • With appropriate documentation, STEH Coordinated Entry staff will remove the total
     number of days the client stayed in the institution from their “Match to Housed” record.
       o (Ex.: If match was made 8/1/2017 and the client was housed 9/15/2017, but was
         in jail from 8/10/17-8/25/2017, the Match to Housed time would be 29 days, not
         45.)
POLICY TITLE: Coordinated Entry Clients’ Right to Self-Determination Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/15/2017

POLICY:
- Per the HUD Coordinated Entry Notice: Section II.B.11, CoC Coordinated Entry participants are freely allowed to decide what information they provide during the assessment process, to refuse to answer assessment questions and to refuse housing and service options without retribution or limiting their access to other forms of assistance.
- Per the HUD Coordinated Entry Notice: Section II.B.12.f, the Coordinated Entry assessment process does NOT require disclosure of specific disabilities or diagnosis. Specific diagnosis or disability information is only obtained for purposes of determining program eligibility to make appropriate referrals.

PROCEDURE:
- When a housing opening is submitted to STEH, the highest priority household is matched to that opening. An email is sent to both the housing provider and the case manager working with the client in shelter or on the streets. At this time, the housing opportunity should be presented to the client. The client can then choose to accept the match, or deny it.
- At any point in the process if the client denies the housing match, his/her case manager should notify STEH.
- The housing offer will be removed from the client’s record in HMIS and they will immediately be placed back on the prioritization list in the same order.
- STEH may seek additional information as to the reason the housing opportunity was denied so as not to match the client to another program that would not be suitable for the client’s needs and stated objectives.
POLICY TITLE: Coordinated Entry Fair Housing Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/14/2018

POLICY: Cincinnati’s Coordinated Entry system complies with all of Housing and Urban Development’s Fair Housing laws and regulations, including the Fair Housing Act of 1968, as amended.

Coordinated Entry will ensure fair and equal access to housing programs and services for all clients regardless of actual or perceived race, sex, color, religion, national or ethnic origin, age, gender identity, pregnancy, citizenship, family or marital status, household composition, disability, veteran status, sexual orientation or transgender status. Further, Coordinated Entry shall make reasonable accommodations in rules, policies, and services to give persons with disabilities fair and equal inclusion in the Coordinated Entry process.
POLICY TITLE: Process for Returning Referrals From Coordinated Entry

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 2/14/2017

POLICY: All CoC/ESG funded housing projects in Cincinnati/Hamilton County’s Continuum of Care (CoC) will accept all referrals made to them by the Coordinated Entry Process except in cases where the client is found to be ineligible for the housing program at any time either after the match has been made to them or before the client is housed in the program.

- Coordinated Entry staff ensure clients being matched with housing openings are eligible at time of match.
  - Eligibility criteria used are those decided upon by each CoC workgroup and HUD.
  - Coordinated Entry will not screen out clients based on perceived barriers to housing stability such as lack of income, disability, criminal history, rental history, or any other factor not included in eligibility criteria set forth by HUD and the CoC workgroups.

PROCEDURE:

- If an agency feels the client referred to them does not meet eligibility criteria, they may take the following steps:
  - Email Coordinated Entry Manager the client’s PublicID and the reason they believe the client does not meet their program’s eligibility criteria within 2 business days of discovering the alleged ineligible criteria.
  - Coordinated Entry Manager will respond within 2 business days to the email with one of three resolutions:
    - An acceptance of the request to return the referral and any follow-up steps needed;
    - A denial of the request to return the referral and explanation of why, with a description of how to appeal the decision to the community Review Panel; or
    - A request for additional information and possible recommendation that the case be brought to the Review Panel.
  - The agency always has a right to bring a case to the Review Panel, regardless of outcome of a request for return of referral detailed above.
- Coordinated Entry staff will maintain a record of all determinations to be reviewed by the community Review Panel as needed.
POLICY TITLE: Coordinated Entry System Policy for Addressing the Needs of People Fleeing or Attempting to Flee Domestic Violence

POLICY ADMINISTRATION: Hamilton County Continuum of Care Coordinated Entry Workgroup

EFFECTIVE DATE: 5/18/2018

POLICY: Per the CoC Program interim rule: 24 CFR 578.7(a)(8), Coordinated Entry will address the needs of individuals and families who are fleeing, or attempting to flee domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter or services from non-victim services providers (VSP).

PROCEDURE:
- People calling the Central Access Point hotline for shelter who identify domestic violence as an imminent danger are immediately referred to the local Domestic Violence Hotline for safety assessment and potential placement in shelter with a confidential location.
- If someone who is fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking presents at a non-VSP for services, the person will not be denied services, but the person will also be connected to a victim service provider for additional appropriate services, if the person is interested.
- Case managers and other staff in non-VSP locations should be trained in basic safety planning best practices to accommodate people in dangerous domestic violence situations.
EFFECTIVE DATE: 12/14/2018

POLICY: The community has adopted the VI-SPDAT as the identified standardized assessment tool to be used in the Coordinated Entry process.

All programs receiving Continuum of Care (CoC) or Emergency Solutions Grant (ESG) funding in Cincinnati are required to participate in the Coordinated Entry process and adhere to the policies and procedures of this process.

PROCEDURE:

For Shelter/Outreach Programs:
- All street outreach staff and designated shelter workers must be trained by STEH (or other approved staff) before administering the VI SPDAT to clients.
  - Users must be approved by their supervisor and STEH to have access to the Coordinated Entry project in HMIS.
  - Staff with access to Coordinated Entry project in HMIS must maintain good standing regarding their overall HMIS access and use.
  - Once trained, users will be required to annually sign a User Agreement specific to the Coordinated Entry Project.
  - If at any time users fail to maintain appropriate HMIS user performance, STEH may require additional training or restrict their access to the Coordinated Entry Project.
- All eligible households (families, youth, singles) encountered by street outreach staff or with an active intake in shelter must be offered the VI-SPDAT to assist in determining appropriate housing intervention.

Staff will enter all VI-SPDAT information in the HMIS.

For Housing Programs:
- Housing project staff will notify STEH of openings in their programs in a timely manner to ensure quick access to housing for clients.
  - Housing project staff will submit Google Doc form via link on STEH Coordinated Entry webpage to notify STEH of openings.
- Effective February 1st 2016, CoC funded housing projects will only accept referrals made through the above stated Coordinated Entry process.

CE Alignment with HUD’s Coordinated Entry Policy Brief _E0217

POLICY TITLE: Cincinnati CE’s Alignment with HUD’s Coordinated Entry Policy Brief

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board
HUD’s primary goals for coordinated entry processes are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how people present. Cincinnati’s Coordinated Entry process helps prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner. Cincinnati’s Coordinated Entry system meets or exceeds all stated qualities of HUD’s Coordinated Entry Policy Brief, published February 2015.

- **Prioritization.** A community–wide prioritization list is managed by a neutral agency, the CoC Lead to ensure the highest priority households on the list are prioritized for housing resources first. All CoC and ESG funded housing programs, in addition to other interventions are connected to the Coordinated Entry system.

- **Low Barrier.** The coordinated entry process does not screen people out for assistance because of perceived barriers to housing or services, including, but not limited to, lack of employment or income, drug or alcohol use, or having a criminal record. In addition, housing and homelessness programs have worked to lower their screening barriers in partnership with the coordinated entry process.

- **Housing First orientation.** The coordinated entry process is Housing First oriented, such that people are housed quickly without preconditions or service participation requirements.

- **Person-Centered.** The coordinated entry process incorporates participant choice, which is facilitated by the information given in the match emails and in training with staff to ensure they communicate to the client the client’s ability to choose where they live. Clients can decline a housing offer without penalty to them through the Coordinated Entry process. They maintain their “place” on the list.

- **Fair and Equal Access.** All literally homeless people in the CoC’s geographic area have fair and equal access to the coordinated entry process, regardless of where or how they present for services. Designated shelter case managers at all shelters and all outreach workers are trained and approved to complete the standardized assessment with every client that is eligible for their services. Those at risk of homelessness are diverted from shelter as resources are available from the front door of our shelters, which is the Central Access Point call line (381-SAFE). Marketing strategies include direct outreach to people on the street and other service sites, informational flyers left at service sites and public locations, announcements during CoC and other coalition meetings, and educating mainstream service providers. All physical entry points are accessible to people with disabilities, or are able to make appropriate accommodations, and easily accessible by public transportation.

- **Emergency services.** The coordinated entry process does not delay access to emergency services such as shelter. The standardized assessment is not completed until a few days have passed since the client’s initial intake to shelter or initial engagement on the street. This ensures Coordinated Entry is not creating unnecessary barriers for people to access emergency resources.

- **Standardized Access and Assessment.** All shelters and outreach programs participating in coordinated entry offer the same assessment approach and referrals using uniform decision making processes.

- **Inclusive.** The coordinated entry system includes all subpopulations, including people experiencing chronic homelessness, Veterans, families, youth, and survivors of domestic
violence. Domestic violence is screened through CAP and is addressed through the Crisis Hotline. Staff at the domestic violence shelter are trained in completing the standardized assessment. All families are placed in shelter through CAP, whereas some single shelters accept walk-ins and other require a CAP referral. The CoC continuously evaluates and improves this process ensuring that all subpopulations are well served.

- **Referral to projects.** The coordinated entry system makes referrals to all projects receiving Emergency Solutions Grants (ESG) and CoC Program funds, including emergency shelter, RRH, PSH, and transitional housing (TH), as well as other housing and homelessness projects. Projects in the community that are dedicated to serving people experiencing homelessness (CoC/ESG) fill all vacancies through Coordinated Entry referrals, while other housing and services projects determine the extent to which they rely on referrals from the coordinated entry process.

- **Referral protocols.** Programs that participate in the CoC’s coordinated entry process accept all eligible referrals.

- **Outreach.** The coordinated entry process is linked to street outreach efforts so that people sleeping on the streets are prioritized for assistance in the same manner as any other person assessed through the coordinated entry system.

- **Ongoing planning and stakeholder consultation.** The CoC engages in ongoing planning with all stakeholders participating in the coordinated entry process. An open monthly workgroup is held to ensure ongoing evaluation from partner agencies is gathered. This planning includes evaluating and updating the coordinated entry process at least annually.

- **Informing local planning.** Information gathered through the coordinated entry system is used to guide homeless assistance planning and system change efforts in the community. Data collected is used to inform all workgroups of current agency performance and outcomes.

- **Leverage local attributes and capacity.** The physical and political geography, including the capacity of partners in a community, and the opportunities unique to the community’s context, inform local coordinated entry implementation. Coordinated Entry and agency staff coordinate referrals with other wrap-around services available in the community to ensure the most vulnerable clients in the system are assisted first with essential services to quickly rehouse them.

- **Safety planning.** The coordinated entry process has protocols in place to ensure the safety of the individuals seeking assistance. CAP staff are trained to connect domestic violence victims with the crisis hotline quickly. These protocols ensure that people fleeing domestic violence have safe and confidential access to the coordinated entry process and domestic violence services. Data collection at these locations adhere to the Violence Against Women Act (VAWA).

- **Using HMIS and other systems for coordinated entry.** The CoC uses the HMIS to collect VI-SPDAT surveys, populate the community-wide prioritization list and manage housing offers for clients.

- **Full coverage.** The Coordinated Entry system covers the CoC’s entire geographic area of Hamilton County and the City of Cincinnati. For programs that serve people outside of this geographic area, Coordinated Entry works to assist them in matching them to eligible clients wishing to live in these outlying areas.
Transitional Housing Policies

CE Transitional Housing Prioritization of Referrals Policy _E0217

POLICY TITLE: Coordinated Entry Transitional Housing Prioritization of Referrals Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 2/14/2017

POLICY: Transitional Housing Programs provide subsidized housing and supportive services, for a period not to exceed 24 months, to individuals and families who are homeless. CoC/ESG TH Programs must fill all openings using the Coordinated Entry System.

PROCEDURE:

For households scoring 8-11 on the single and youth VI-SPDAT and 9-12 on the family VI-SPDAT, the following process will be used to prioritize for Transitional Housing placements:

- Client with the highest VI-SPDAT score within the TH range that meets the eligibility criteria of the program with an opening will be matched first.
- First Priority: Individuals or families with the longest history of homelessness (continued or episodic)
- Second Priority: Individuals or families that have no income or low income. Priority will be given to extremely low income individuals and families. (Below or at 30 percent AMI)

OTHER ELIGIBILITY CONSIDERATIONS:

- Participants must be certified homeless through HMIS or confirmed through a third party statement documenting homelessness. Individuals and families must be homeless per the HUD Homeless Definition, Category 1, literally homeless or Category 4, fleeing or attempting to flee domestic violence.
- In addition, priority for entry into TH programs will be given to non-chronically homeless individuals and families.
- Clients must not have income to exceed 30% AMI.

EXCEPTIONS:

- Some Transitional Housing programs may utilize the Central Access Point (CAP) to receive referrals for their program. These clients are still referred from the community Prioritization List.
**Joint Transitional Housing / Rapid-Rehousing Policies**

**CE Prioritization Policy for DV TH/RRH _0919**

**POLICY TITLE:** Coordinated Entry Prioritization Policy for Victim Service Provider TH/RRH Housing Programs

**POLICY ADMINISTRATION:** The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board.

**EFFECTIVE DATE:** 9/20/2019

**Policy:** Victim Service Providers’ joint Transitional Housing/Rapid Re-Housing Programs serving survivors of intimate partner violence will offer access to emergency housing for survivors and their children/legal dependents who are fleeing/attempting to flee domestic violence or who have become homeless due to domestic violence. When space is available in the housing project, applications for Category 4 homeless (fleeing/attempting to flee domestic violence) may be submitted to the Victim Service Provider and all applicants will be given a VI-SPDAT and placed on a separate prioritization list. Remaining openings will be filled by survivors who sought and entered shelter as a result of fleeing domestic violence. Applicants who are matched with the TH/RRH program are entitled to be given the choice between TH and RRH, but at any given time both may not be available. In that case, the survivor will be given the choice of the available unit type or to wait until their preference becomes available. All openings will be filled using this policy.

Applications will be prioritized as follows, only going to the next priority in order to break ties:
- **First Priority** - Applicants actively attempting to flee a domestic violence situation.
- **Second Priority** - Applicants with the most ‘yes’ responses to questions #9-13 on the Domestic Violence Housing Application.
- **Third Priority** – Applicants homeless due to domestic violence with the highest VI-SPDAT score
- **Fourth Priority** - Households with the longest history of category 1 and/or 4 homelessness.

**Procedure:**

1. People who are fleeing/attempting to flee domestic violence may be referred to the TH/RRH program by domestic violence crisis hotline advocates and other community partners serving survivors of Intimate Partner Violence (such as, but not limited to, Jobs and Family Services Child Welfare Domestic Violence Connection Program, Family Justice Centers of Price Hill and Colerain Township, Women Helping Women, Legal Aid Society, and Safe Care).
2. The application list will be re-opened approximately one week prior to a participant’s confirmed move out date. During that time, applications may be submitted and all applicants will receive a call back within 1-2 business days to be assessed for eligibility and complete the VI-SPDAT. Applicants will be placed on a separate VI-SPDAT list using a non-identifying client number to be submitted to Strategies to End Homelessness (STEH).
3. At the end of the one-week “open” period, the prioritization list will be submitted to STEH and a housing opening will be submitted. Matches will be made based on the prioritization process outlined above.

4. Once the match email has been received, program staff will contact that applicant to fully explain the program and allow the survivor to choose whether or not they want to participate. If the applicant is in agreement, a face-to-face meeting will be scheduled to complete paperwork and intake process. Applicants who are not matched will also receive a call back to inform them of this and staff will provide other resources and/or assist with accessing emergency shelter.

5. Openings that remain after all applicants on the TH/RRH VI-SPDAT list (those attempting to flee domestic violence, Category 4) have been matched will be filled by people in shelter or outreach who are currently fleeing domestic violence. These openings will also be filled using the prioritization process listed above.

6. Each applicant’s status as a survivor of domestic violence will be verified either by 3rd party documentation or self-certification.
POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 7/19/2019

POLICY: Joint Transitional Housing/Rapid Re-Housing Program combines Transitional and Rapid Re-Housing into a single project to serve individuals and families experiencing homelessness. Coordinated Entry will take the agency’s target subpopulation into account before the procedure below. Clients matched with TH/RRH will be given the choice between TH and RRH based on availability.

CoC Joint TH/RRH Programs must fill all openings using the Coordinated Entry System.

PROCEDURE:

- **First Priority**- Head of households with the most shelter and outreach stays in the last three years as head of household
- **Second Priority**- Households with the highest VI-SPDAT score
- **Third Priority**- Households with the longest length of stay in their current episode of homelessness

**Rapid Re-housing Policies**

CE RRH Prioritization of Referrals Policy _E0618

POLICY TITLE: Coordinated Entry Rapid Re-Housing Prioritization of Referrals Policy
**POLICY ADMINISTRATION:** Hamilton County Continuum of Care Coordinated Entry Workgroup

**EFFECTIVE DATE:** 6/29/2018

POLICY: CoC/ESG RRH Programs must fill all openings using the Coordinated Entry System.

**PROCEDURES:**

For households scoring 4-10 on the single and youth VI-SPDAT and 4-11 on the family VI-SPDAT, the following process will be used to prioritize for rapid re-housing placement:

- All clients scoring 4-10 on the single and youth VI-SPDAT and 4-11 on the family VI-SPDAT will be prioritized together based on longest length of stay in shelter or on the street.
- When possible, clients will be matched to an opening in the same agency they are a resident in shelter at, to help avoid any lapse in service time.

For households that enter shelter or street on the same date, the following criteria will be used to break ties:

- **First Priority** - Household with the highest VI-SPDAT score
- **Second Priority** - Individuals or families that have no income or some income. Priority will be given to extremely low income individuals and families. (Below or at 30 percent AMI)
- **Third Priority** - Individuals or families without a history of utilizing Rapid Re-Housing Programs in the past.
4th Quarter Re-Allocation One Time RRH Rental Assistance Policy _E0419

POLICY TITLE: Continuum of Care 4th Quarter Re-allocation Funds One-Time Rental Assistance Policy and Procedure

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County
Continuum of Care Board

EFFECTIVE DATE: 4/19/19

POLICY: In coordination with the Continuum of Care Expenditure Threshold Policy & Procedure, as well as the CoC Reallocation of Funding Policy, it is the policy of the Clearinghouse to maximize the effectiveness of Continuum of Care (CoC) Funding and to assist as many people as possible in exiting homelessness.

Subject to and within the framework of the CoC Re-allocation of Funding policy, it may from time to time occur that Strategies to End Homelessness (STEH) identifies that there will be CoC Program Rental Assistance funds available in the 4th quarter of a given grant year. In such event, the community, through the Clearinghouse, may opt to utilize these available 4th quarter funds for “One-time assistance”.

The following are the conditions under and the process by which one time assistance projects may be approved within that framework:

1. One-time assistance projects may only be approved for operation in the 4th quarter of a given grant year. Once the given grant year is complete, any such funding of one-time assistance will cease as of June 30 of that year.

2. One-time assistance projects may only be funded for operation with reallocated funds, as defined in the CoC Re-allocation Policy.

3. Agencies must seek special permission and status through Homeless Clearinghouse to operate a one-time assistance project.
   a. According to the CoC Re-allocation policy, STEH will periodically release Funding Request Forms outlining available “unallocated” funds and particular conditions regarding the requests for said funds, if any.
   b. If a given agency is seeking to operate a one-time assistance project, the agency must submit an otherwise eligible Funding Request Form which specifically proposes the terms of the project as including one-time assistance.
c. If the Funding Request for said project including one-time assistance is approved by the Clearinghouse, the agency operating the project will be considered a Designate Agency, the responsibilities of which are outlined below in this policy and which status will only be in effect for the remainder of that grant year.

4. Any agency wishing to run a one-time assistance project with Re-allocated funds must re-apply for said permission each year through and subject to the CoC Re-allocation process. Approval of a given project in any given year does not guarantee approval to that same agency for a similar project in any given subsequent year.

5. Requests to operate a one-time assistance project as a Designated Agency may not be presented to the Clearinghouse any earlier than at its first scheduled meeting to occur during the 4th quarter of that given grant year.

6. The Clearinghouse will have discretion as to whether any such requests are approved.

Agencies submitting client referrals to an agency approved and granted status as a “Designated Agency” will be required to refer only eligible clients.

The receiving Designated Agency then has the responsibility to obtain and maintain eligibility and program documentation in accordance with CoC Program requirements. Documentation must be available for STEH to review during on-site monitoring processes.

**Eligibility Criteria for Referral:**

- A VI-SPDAT must be completed with the client.
- The Client must have documentation of homelessness.
- A housing unit must be identified before referral
- A clear, legible, and unsigned lease must be present and outline a period of at least one year
- Client’s monthly income must meet or exceed the rental amount listed in the lease
- The unit must meet rent reasonableness standards
- The unit must have already undergone and passed a Housing Quality Standards (HQS) Inspection*

* It is the responsibility of the referring agency to have an HQS inspection completed prior to submitting the referral to STEH. However, if the referring agency does not
have housing projects of its own, the referring agency may request that the receiving Designated Agency perform the HQS inspection by submitting a Request for Inspection Form simultaneous with the One-Time Assistance Referral Form

**Referral Procedure:**

- The referring agency must complete a One-Time Assistance Referral Form and email it to the Coordinated Entry Specialist at STEH. The supporting eligibility documentation itself remains with the referring agency.
- STEH will perform a review of the One-Time Assistance Referral Form to determine if, on its face, the referral form appears to be complete and/or the client is eligible.
- If in the event the referral form facially is incomplete and/or the client appears ineligible, STEH will contact the referring agency and indicate what information is lacking and/or the reason for ineligibility.
  - It is the responsibility of the referring agency to obtain the outstanding information and/or correct the referral.
- If/once the referral form is complete and reflects an eligible referral, STEH will forward the One-Time Assistance Referral Form (and the Request for Inspection Form, as applicable) to the appropriate Designated Agency in the same procedure and format as the standard Coordinated Entry match email.
- STEH will complete a referral in HMIS, or its alternate system during HMIS transition period, to the Designated Agency, or in the event that multiple agencies have been approved for “Designated Agency” status, to the Designated Agency deemed most appropriate by the Coordinated Entry Specialist.

**Rental Assistance Procedure:**

- Once the match has been made, the receiving Designated Agency will contact the referring agency directly, which referring agency has the responsibility to submit eligibility documentation, including:
  1. Homeless Certification
  2. Lease - unsigned
  3. Rent Reasonableness documentation
  4. HQS Inspection documentation
  5. Income Verification and Evaluation – self-declarations are acceptable in the event that other sources of documentation are unobtainable by the client and/or referring agency.
The receiving Designated Agency will review the documentation before initiating the intake:
  o If the documentation provided is not complete as to the list outlined immediately above in this policy, the receiving Designated Agency will notify the referring agency directly and indicate what information remains outstanding.
  o The referring agency is responsible for obtaining all additional required documentation and resubmitting it directly to the receiving Designated Agency for review.

Once documentation is approved, the receiving Designated Agency will contact the referring agency and ask them to proceed with the lease signing.

Within 24 hours after signing the lease, the referring agency will contact the receiving Designated Agency and arrange an intake appointment for the client.
  o Every effort should be made to schedule the appointment for the next business day.
  o The case manager (or other named point of contact) from the referring agency is solely responsible for ensuring the client’s attendance at the intake appointment.

If all documents are in order and after the intake is completed, the receiving Designated Agency will process the one-time rental assistance payment.

The client should move into housing when the lease is signed and they are provided keys by the landlord, as arranged at lease signing.

**CoC Program Compliance Responsibility:**
Reallocated funding will be made available to a given Designated Agency through a CoC funding agreement amendment of an existing CoC Renewal project. A given Designated Agency is responsible for compliance with all applicable CoC funding requirements including matching the funds, documenting all eligibility criteria, participating in Coordinated Entry and HMIS, and complying with the end date of the funding agreement amendment, and/or the time-limits prescribed in this policy.
RRH Rental Determination Policy _E1118

TITLE: Rapid Re-Housing Rental Determination Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati and Hamilton County’s Continuum of Care Board.

PURPOSE: To standardize client rental amount determination across all RRH Programs

EFFECTIVE DATE: 11/16/2018

Financial Assistance
The RRH program has the ability to support participants with temporary financial assistance in the form of a rental subsidy/utility assistance, security or utility deposit assistance and/or relocation assistance on a short or medium-term basis. The amount and duration financial assistance are determined during monthly rental determinations, and is not guaranteed each month.

All financial assistance must be paid to eligible third party vendors, such as landlords, utility companies, moving companies, etc. Under no circumstances can financial assistance be provided directly to a participant or a member of a participant’s household that is enrolled in the project, even as reimbursement for expenses undertaken by the participant to secure housing.

Eligible Expenses:

- **Security Deposits:** A maximum of two times the monthly rent for a unit is allowed. At times, a relocation may warrant additional security deposits for new location. This must be approved by the RRH Project Manager and documented as a need though budget assessment.

- **Utility Deposits:** If, in order to begin utility service, the participant must provide a deposit to a utility company, the RRH project may assist with this deposit.

- **Utility Assistance:** Participants who are responsible for the utilities associated with the lease held during participation in the RRH project are entitled to utility assistance from the project. HUD Notice CPD-17-11 provides detailed guidance as to how this assistance must be calculated. Agencies must utilize the monthly Utility Consumption Amounts as determined by the local Public Housing Authority, and any utility allowance must be paid directly to the utility company.
  - For Purposes of the CoC Program, Utilities are defined as gas, oil, electric, sewage, water and trash removal. Telephone, internet, cable/satellite for television are excluded as a covered utility.

- **Rental Assistance payments:** The project may provide tenant-based rental assistance to a participant for up to 24 months, however, the amount of rental assistance paid must be determined by the participant and the RRH HCM each month. RRH projects are required to follow the community’s process for determining financial assistance as described in this document.

Other Financial Assistance
RRH funds may be used for other financial assistance that is directly related to helping participants secure housing. Examples of additional financial assistance expenditures that may be permitted include:

- Rental application fees
- Cost of credit check
- Transportation assistance when directly connected to gaining housing, such as to attend a housing interview or attend a housing-related class or group
- Moving costs may be eligible and must be approved by the RRH project manager
Determining the Amount of Financial Assistance

The level of financial assistance offered by the RRH project is primarily based on the participant (or household) income. The participant’s income and goals should be taken into account when identifying a housing unit, and HCM’s should encourage participants to move into units that they will reasonably be able to financially maintain after RRH assistance has ended.

HCM’s are responsible for determining the level of need of each participant, and RRH project managers (or equivalent) are required to approve all rental expenses prior to payment. Some participants may need one-time assistance while others may need a deeper level of support, and both levels are allowable in the RRH project. RRH projects will pay 100% of the initial move-in costs for the participant, including expenses listed in section 3.1 of this document.

The goal is to provide the lowest effective level of assistance (lightest touch) for the shortest duration necessary with the expectation that the participant takes over full responsibility for gross rent when the rental assistance ends. Monthly budget discussions are required to be documented on a CoC approved budget form that includes a list of all income sources and all expenses. While participants may be eligible for up to 24 months of support, the need for continued rental assistance and/or the amount of rental assistance provided must be evaluated monthly.

As a general rule, beginning the second full month of rental assistance, participants are required to pay as a contribution toward the gross rent, the higher of:

- 30% Household’s monthly adjusted income
- 10% Household’s monthly gross income

If a participant has no income, the RRH funds may subsidize the entire gross rent amount on behalf of the participant.

RRH projects are required to use the CoC approved rental calculation and income evaluation forms to make a rental determination when the participant has income. The gross rent calculation must incorporate the applicable utility allowance, and the project participants’ utility company must be reimbursed for any amount that exceeds the project participant’s share of rent. This utility reimbursement may be paid using rental assistance funds.

Rental assistance may not be conditioned on the participant achieving their agreements as part of the HSP and should never be offered for more than one (1) month at a time. To continue rental assistance after three (3) months, the project must update the HSP as a means of recertifying the participant and this must be done at a minimum of every three (3) months.

Waivers of Participant Rent

It is expected that some participants may be challenged by paying a portion of their rent. Under exceptional circumstances, projects may waive the participant’s rental portion, so that income can be used to pay existing debts that present barriers to present or future housing stability, such as:

- Payment of debts owed to subsidized housing
- Payment of outstanding utility arrears
- Legal Fees
The monthly budget must document the need, and that the full amount of the waived rental portion was used to pay the special expense/debt. All waivers must be approved by the agency’s RRH Project Manager. Waivers may only be approved for a period of one (1) month with the circumstances being reviewed regularly for continuation. A participant can receive more than one (1) month of waived rent, but no more than three (3) months during their participation in the project, and each month must be approved by the RRH Project Manager as a part of the monthly budget discussion and rental determination process.

Example of waiver implementation: A participant who has an extremely high utility bill and is unable to get utilities on in their name may identify that 30% of the income paid to Duke Energy instead of towards their rent is beneficial to maintaining housing. It would be acceptable to approve a rental payment waiver and document that 30% of the income is being paid to Duke Energy for arrears. Paying down the participant’s past due bill will improve their ability to maintain housing after RRH assistance.
Permanent Supportive Housing Policies

PSH Eligibility Requirements & Prioritization Policy _E0718

POLICY TITLE: Permanent Supportive Housing Eligibility Requirements & Prioritization Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 7/20/2018

POLICY: Permanent Supportive Housing (PSH) projects provide housing and supportive services to assist homeless persons with a disability to live independently. The goal of this policy is to ensure that PSH is targeted to the most vulnerable, with continued prioritization of chronically homeless individuals and families, while providing flexibility by expanding bed categorization from “Dedicated” to “DedicatedPLUS”.

ELIGIBILITY CRITERIA: In order to be served in a PSH program the individual or family must:
- be literally homeless; and
- be a member of a household that contains at least one documented disabled adult or minor living with an adult legal guardian; and
- be a member of a zero to low-income household

Under some circumstances, congregate living facilities may include additional eligibility criteria. All projects are required to comply with HUD’s Equal Access Rule and any additional eligibility requirements must be approved by Strategies to End Homelessness prior to inclusion into the community’s Coordinated Entry System.

COORDINATED ENTRY: All literally homeless clients are prioritized based on completion of a standardized assessment. The CoC has adopted the Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT). All CoC-funded PSH projects will accept referrals only through a single community-wide prioritization list that is generated in the HMIS.

PRIORITIZATION: All PSH units that are not dedicated to serving the chronically homeless will prioritize the chronically homeless upon turnover. The Coordinated Entry System is required to follow this order of priority when making referrals to PSH projects. As of 7/1/2018 (the FY17 operating year start date), all PSH beds in the CoC have a DedicatedPLUS (DP) designation. This policy combines the recommended orders of priority as established in HUD’s Notice CPD-16-11 and HUD’s DedicatedPLUS description/definition as outlined in the FY2017 Notice of Funding Availability (NOFA).

- **(DP) First Priority**: Chronically homeless individuals and families with the longest history of homelessness and with the most severe service needs
- **(DP) Second Priority**: Homeless individuals and families with a disability who are residing and have resided in a place not meant for human habitation, a safe haven, or emergency shelter for at least 12 months in the last three years, but has not done so on four separate occasions.
- **(DP) Third Priority**: Homeless individuals and families with a disability who are residing in a place not meant for human habitation, emergency shelter, or safe haven; but the
individuals or families experiencing chronic homelessness as defined at 24 CFR 578.3 had been admitted and enrolled in a permanent housing project within the last year and were unable to maintain a housing placement.

- **(DP) Fourth Priority**: Homeless individuals and families with a disability who are residing in a transitional housing project that will be eliminated and meets the definition of chronically homeless in effect at the time in which the individual or family entered the transitional housing project.
- **(DP) Fifth Priority**: Homeless individuals and families with a disability who are residing in transitional housing funded by a Joint TH and PH-RRH component project and who were experiencing chronic homelessness as defined at 24 CFR 578.3 prior to entering the project.
- **(DP) Sixth Priority**: Homeless individuals and families with a disability who are receiving assistance through a Department of Veterans Affairs (VA)-funded homeless assistance program and met one of the above criteria at initial intake to the VA’s homeless assistance system.
- **Seventh Priority**: Homeless individuals and families with a disability with long periods of episodic homelessness and severe service needs
- **Eighth Priority**: Homeless individuals and families with a disability with severe service needs
- **Ninth Priority**: Homeless individuals and families with a disability without severe service needs
- **Tenth Priority**: Homeless individuals and families with a disability coming from transitional housing (and resided on the street or in shelter prior to entering transitional housing)

**DEFINITIONS:**

**Literally Homeless** (Category 1): An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:

- An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground;
- An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or
- An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution

**Disabled:**

- A person shall be considered to have a disability if he or she has a disability that:
  - Is expected to be long-continuing or of indefinite duration;
  - Substantially impedes the individual’s ability to live independently;
  - Could be improved by the provision of more suitable housing conditions; and
  - Is a physical, mental, or emotional impairment, including an impairment caused by alcohol or drug abuse, posttraumatic stress disorder, or brain injury.
A person will also be considered to have a disability if he or she has a developmental disability, as defined by HUD.

A person will also be considered to have a disability if he or she has acquired immunodeficiency syndrome (AIDS) or any conditions arising from the etiologic agent for acquired immunodeficiency syndrome, including infection with the human immunodeficiency virus (HIV).

Documentation of disability must be maintained with client records.

**Chronically Homeless:**

A “homeless individual with a disability,” as defined in section 401(9) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11360(9)), and by this document who:

- Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
- Has been homeless and living as described in bullet 1 of this listed definition continuously for at least 12 months or on at least 4 separate occasions in the last 3 years, as long as the combined occasions equal at least 12 months and each break in homelessness separating the occasions included at least 7 consecutive nights of not living as described in bullet 1 of this definition. Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are included in the 12-month total, as long as the individual was living or residing in a place not meant for human habitation, a safe haven, or an emergency shelter immediately before entering the institutional care facility;
- An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in bullet 1 of this listed definition, before entering that facility; or
- A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in bullet 1 or 2 of this listed definition, including a family whose composition has fluctuated while the head of household has been homeless.

Documentation of Chronic Homelessness must be maintained with client records and meet the following criteria, following HUD’s established order of priority for obtaining evidence:

- **1st Priority** - Third Party Documentation
- **2nd Priority** - Intake worker observation
- **3rd Priority** - Certification from the individual seeking assistance
  - Documentation includes a letter signed by the individual seeking assistance
  - A single encounter in a month is sufficient to consider household homeless for entire month unless evidence of a break.
  - “Break” is defined as at least 7 nights not residing in an emergency shelter, safe haven, or residing in a place meant for human habitation
  - Acceptable documentation of a break includes: Third party evidence or a self-report of the individual seeking assistance
- Attempts to obtain third-party documentation and if necessary, reasons for why third-party documentation was not obtained must be thoroughly documented in each client record.
  - For all clients, up to 3 months can be documented through self-certification
  - If third-party documentation cannot be obtained, a written record of intake workers due diligence to obtain, the intake worker’s
documentation of the living situation, AND the individual’s self-certification of the living situation is required in client file.

- In limited circumstances (no more than 25% of households served in an operating year), up to the full 12 months can be obtained through self-certification
  - Documentation requires previous approval from the CoC – approval must be maintained in client record, if applicable.

### Institutional Stays – acceptable documentation:

- Discharge paperwork or written/oral referral from a social worker, case manager, or other appropriate official stating the beginning and end dates of the time residing in the institutional care facility
- Where the above is not attainable, a written record of intake workers due diligence to obtain AND the individual’s self-certification that he or she is exiting an institutional care facility where resided less than 90 days

**Severity of Service Needs:**

- History of high utilization of crisis services, which include but are not limited to, emergency rooms, jails, and psychiatric facilities; or
- Significant health or behavioral health challenges or functional impairments which require a significant level of support in order to maintain permanent housing; or
- For youth and victims of domestic violence, high-risk of continued trauma or high risk of harm or exposure to very dangerous living situations.

**DedicatedPLUS:**

- A permanent supportive housing project where 100 percent of the beds are dedicated to serve individuals with disabilities and families in which one adult or child has a disability, including unaccompanied homeless youth, that at intake meet one of the above listed criteria (Priorities 2-6 above).
POLICY TITLE: Permanent Supportive Housing Program Termination of Services Policy

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 12/14/2018

POLICY: Permanent Supportive Housing programs provide housing and supportive services to assist homeless persons with a disability to live independently. It is the responsibility of the program to exercise good judgment and examine all extenuating circumstances in determining when program violations are serious enough to result in termination from the program.

Rental assistance payments can only be made for units that pass the Department of Housing and Urban Development Housing Quality Standards (24 CFR 982.401) within 30 days of an initial and annual inspection.

Failure to comply with the federal regulations of the program will result in termination from the program. Per the federal regulations, participants must:

- Receive an annual assessment of needs; and
- Provide all required documentation to verify program eligibility initially and as changes occur.

Termination will also occur when the qualifying member of the household:

- Is institutionalized or incarcerated for 90 days or more;
- Moves out of the service area;
- Voluntarily exits the program; or
- Dies.

PROCEDURE:

Participants will be provided a written copy of the program rules and the termination process upon entry into the program. Participants who repeatedly and/or seriously violate program rules or conditions may be terminated from the program. In the spirit of the supportive aspects of the program, the participating agency will document reasonable efforts and interventions that demonstrate attempts to encourage participants’ compliance with program rules and expectations. In some severe cases, (e.g. violence, or serious threats of violence, toward program staff, volunteers, or other participants), termination from the program may be immediate.

When termination is necessary, the participant will be provided notice that clearly states the reason for termination. The program must deliver all termination-related notices in writing. The participant will be given the opportunity to dispute the termination with a person other than the staff member who made or approved the termination. Notice of the final decision will be provided to the program participant in a timely manner. The termination process must be consistent with federal regulations and the agency policy.
POLICY TITLE: Continuum of Care Housing PSH Transfer Policy & Procedure

POLICY ADMINISTRATION: The Homeless Clearinghouse, Cincinnati/Hamilton County Continuum of Care Board

EFFECTIVE DATE: 4/19/19

POLICY: During participation in the CoC program, the source and/or the housing accommodation of a participant’s Permanent Supportive Housing (PSH) assistance may change under certain circumstances. When a change in housing accommodations is necessary, and the current service agency is no longer able to appropriately house and/or service the participant, the existing and the prospective service agency will coordinate with Strategies to End Homelessness (STEH) to meet the requested accommodations. These policies and procedures should be followed in alignment with best practices of housing first methodologies and be centered around participant choice in their housing.

- This policy is applicable to housing transfers between projects/agencies in the same housing component, specifically PSH to PSH. RRH to RRH transfers are not permissible unless specifically allowed by HUD on a case-by-case basis.
- This policy does not cover the process of transferring clients when a CoC/ESG project is closing. When an entire project is closing, STEH will work with the applicable project/agency, HUD, and the Homeless Clearinghouse to define a plan of action to attempt to ensure that, to the extent possible, no participants are exited to homelessness.

ELIGIBILITY FOR PROGRAM PARTICIPANT TRANSFER:

- Documentation of original program eligibility must be maintained by both the agency the participant is transferring from and the agency the participant is transferring to. This documentation must be available for review by STEH.

PROCEDURE:

- STEH must approve all program participant transfers between supportive housing projects.
- The supportive housing manager (or equivalent) of the project/agency requesting the transfer must make the program participant transfer request in writing to STEH. At minimum the request must include:
  - Reasons for the request (outline the circumstances necessitating the transfer)
  - Housing accommodations being requested
Confirmation that an assessment for service need has been completed and that the participant is in need of ongoing supportive services

Description of how the transfer will positively impact service delivery to the participant

Confirmation that the participant has been included in the housing discussion and is supportive of the transfer request

If applicable, the project/agency requesting the transfer will provide written advocacy from a third-party service provider. If possible, the project/agency requesting the transfer will provide written documentation from the participant acknowledging the transfer is their choice.

- STEH will complete an internal review of all requests and communicate with the project/agency requesting the transfer and the program participant, as needed. STEH will approve the request on the condition a subsidy of the type requested is available and that the transfer is warranted, considering the information received in the transfer request.
- STEH will document decisions via email:
  - Denials to the supportive housing manager (or equivalent) at the requesting project/agency, including the rationale for the denial.
  - Approvals via email to the supportive housing manager (or equivalent) at the requesting project/agency and the receiving project/agency.
- If the transfer request is approved the email will include the data collection requirements that must be followed in order to maintain consistency in HMIS participant data.

**DOCUMENTATION REQUIREMENTS:**

When a transfer is approved, both projects/agencies are required to maintain documentation of the process and approval. The following documentation must be maintained:

- A physical copy of the “Homeless Certificate” or documentation used to determine eligibility into the original supportive housing project.
- Transfer request as submitted by original supportive housing project/agency
- STEH approval email
- All other eligibility documentation as required by the program type (i.e. disability documentation, original Coordinated Entry referral, etc.)

**EXAMPLES:**
While not meant to be all inclusive, the following are examples of when a program participant might transfer:

1. A transfer from scattered-site to site based housing: A participant in scattered site PSH is experiencing difficulty in complying with the terms of the lease and all parties agree that housing stability may increase with a site-based unit where a non-profit organization is the landlord.

2. A transfer from site-based housing to scattered site housing: A participant has had a stable tenancy in a site-based unit and wishes to increase their self-sufficiency by moving to a unit in the private rental market.

3. A participant is identified as having sub-population specific service needs and service delivery would be enhanced by transferring the participant to a more appropriate project/agency that can deliver specialized care to the participant.

4. Family composition changes and appropriate unit size (reunification or reduction).

CONTACTS AT STEH:

- Jamie Hummer, Program Director jhummer@end-homelessness.org
- Jennifer Steigerwald, Coordinated Entry Specialist jsteigerwald@end-homelessness.org
In accordance with 24 CFR 578.51(c)(4), program participants receiving tenant-based rental assistance (TBRA) through the Continuum of Care (CoC) Program are allowed to choose housing outside of our CoC’s geographic area (Cincinnati/Hamilton County) if certain conditions are or can be met.

CoC Program Requirements for Requests for Moving Outside Cincinnati/Hamilton County

The subrecipient may not decline a request to choose housing outside Cincinnati/Hamilton County unless certain restrictions apply. The subrecipient must decline a program participant’s request to choose housing outside of the CoC’s geographic area if:

- The subrecipient cannot reasonably meet all of the CoC Program Requirements including but not limited to:
  - Ensuring the housing meets Housing Quality Standards (HQS);
  - Calculating the program participant’s income for determining rent contributions;
  - Conducting an annual assessment of the program participant’s needs;
  - Making appropriate supportive services available for the duration the program participant receives assistance (PSH and RRH);
  - Providing monthly case management in Rapid Rehousing (RRH) projects; and
  - Determining rent reasonableness of the housing chosen;
  - Ensuring children are enrolled in school and connected to appropriate services in the community;
- Cincinnati/Hamilton County has met the maximum percentage of units assisted outside the area allowed by HUD (50%); and/or
- The program participant has not complied with program requirements while receiving assistance.

Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking
When all program requirements can be met, it is considered best practice to meet them; however, per 24 CFR 578.51(c)(3), all subrecipients are exempt from compliance with all nonstatutory regulations when a program participant moves to flee domestic violence, dating violence, sexual assault, or stalking. Program participants who are fleeing domestic violence must have complied with all program requirements during their residence in order to be exempt from regulatory requirements.

Statutory requirements that a subrecipient must continue to meet if a participant moves outside of the CoC’s geographical area to flee domestic violence, dating violence, sexual assault, or stalking include, but are not limited to:

- Ensuring the housing meets Housing Quality Standards (HQS);
- Making appropriate supportive services available for the duration the program participant receives assistance (PSH and RRH);
- Ensuring children are enrolled in school and connected to appropriate services in the community
Coordinated Entry System Policy for Addressing the Needs of People Fleeing or Attempting to Flee Domestic Violence

POLICY TITLE: Coordinated Entry System Policy for Addressing the Needs of People Fleeing or Attempting to Flee Domestic Violence

POLICY ADMINISTRATION: Hamilton County Continuum of Care Coordinated Entry Workgroup

EFFECTIVE DATE: 5/18/2018

POLICY: Per the CoC Program interim rule: 24 CFR 578.7(a)(8), Coordinated Entry will address the needs of individuals and families who are fleeing, or attempting to flee domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter or services from non-victim services providers (VSP).

PROCEDURE:
- People calling the Central Access Point hotline for shelter who identify domestic violence as an imminent danger are immediately referred to the local Domestic Violence Hotline for safety assessment and potential placement in shelter with a confidential location.
- If someone who is fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking presents at a non-VSP for services, the person will not be denied services, but the person will also be connected to a victim service provider for additional appropriate services, if the person is interested.
- Case managers and other staff in non-VSP locations should be trained in basic safety planning best practices to accommodate people in dangerous domestic violence situations.
Emergency Transfer Plan for Victims of Domestic Violence – Effective 10.18

Housing Providers with ESG and CoC Program Funds
Emergency Transfer Plan for Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking

All Emergency Solutions Grant (ESG) and Continuum of Care (CoC) Program housing providers (HP) are concerned about the safety of their tenants, and such concern extends to tenants who are victims of domestic violence, dating violence, sexual assault, or stalking (collectively “domestic violence”). In accordance with the Violence Against Women Act (VAWA),1 HPs allow tenants who are victims of domestic violence to request an emergency transfer from the tenant’s current unit to another unit. For purposes of this policy, an internal emergency transfer refers to an emergency relocation of a tenant to another unit where the tenant would not be categorized as a new applicant; that is, the tenant may reside in the new unit without having to undergo an application process. An external emergency transfer refers to an emergency relocation of a tenant to another unit where the tenant would be categorized as a new applicant; that is, the tenant must undergo an application process in order to reside in the new unit. Safe unit refers to a unit that the victim of domestic violence believes is safe.

The ability to request a transfer is available regardless of sex, gender identity, or sexual orientation.2 The ability of an HP to honor such requests for tenants currently receiving assistance, however, may depend upon a preliminary determination that the tenant is or has been a victim of domestic violence, and on whether HP has another dwelling unit that is available and is safe to offer the tenant for temporary or more permanent occupancy.

1 Despite the name of this law, VAWA protection is available to all victims of domestic violence, dating violence, sexual assault, and stalking, regardless of sex, gender identity, or sexual orientation.
2 Housing providers cannot discriminate on the basis of any protected characteristic, including race, color, national origin, religion, sex, familial status, disability, or age. HUD-assisted and HUD-insured housing must be made available to all otherwise eligible individuals regardless of actual or perceived sexual orientation, gender identity, or marital status.

This plan identifies:
1. VAWA documentation that all HPs are required to provide to tenants;
2. Required provisions that must be included in agreements between landlords or housing owners (collectively “landlord”) and participants and/or HP, and between HP and participants;
3. Tenant eligibility for an emergency transfer;
4. Prohibition of denial, termination of assistance, or eviction on the basis of or directly resulting from a person’s experience of domestic violence;
5. Documentation needed to request protection under VAWA;
6. Confidentiality protections;
7. How an emergency transfer may occur; and
8. Guidance to tenants on safety and security.
This plan is based on a model emergency transfer plan published by the U.S. Department of Housing and Urban Development (HUD), the Federal agency that oversees Cincinnati/Hamilton County’s ESG and CoC, programs comply with VAWA requirements.

**Notification of Occupancy Rights under VAWA, and Certification Form.**

HP must provide to each of its applicants and to each of its tenants the notice of occupancy rights and the certification form as described in this section:

1. A “Notice of Occupancy Rights under the Violence Against Women Act,” as prescribed and in accordance with directions provided by HUD, that explains the VAWA protections under this policy, including the right to confidentiality, and any limitations on those protections; and
2. A certification form, (HUD-5382), which may be completed by the victim to document an incident of domestic violence that:
   
   i) States that the applicant or tenant is a victim of domestic violence, dating violence, sexual assault, or stalking;
   
   ii) States that the incident of domestic violence that is the ground for protection under this subpart meets the applicable definition for such incident under 24 CFR § 5.2003; and
   
   iii) Includes the name of the individual who committed the domestic violence, if the name is known and safe to provide.

The notice and certification form must be provided to an applicant or tenant no later than at each of the following times:

1. At the time the applicant is denied assistance or admission under a covered housing program
2. At the time the tenant is provided assistance or admission under the covered housing program
3. With any notification of eviction or notification of termination of assistance

The notice and certification form are available in multiple languages at https://www.hud.gov/program_offices/administration/hudclips/forms/hud5a, and hard copies must be provided to participants in the appropriate language as needed.

**Contract/Lease Provisions**

A contracts or lease between HP and a landlord must be in place, and must include

1. The requirement to comply with 24 CFR part 5, subpart L;
2. Provision of the Notice of Occupancy Rights and Certification Form described above with any notification of eviction;
3. The landlord’s obligation to comply with the confidentiality requirements under 24 CFR 5.2007(c);
4. If the landlord will have a lease with a program participant, the obligation to include a lease provision that includes all requirements that apply to tenants, the landlord, or the lease under 24 CFR part 5 subpart L, as supplemented by 24 CFR 576 and 578 as applicable, including the prohibited bases for eviction and restrictions on construing lease terms under 24 CFR 5.20005(b) and (c). The lease may specify that the protections under 24 CFR part 5, subpart L, only apply while the program participant receives tenant-based rental assistance under the Continuum of Care Program or Emergency Solutions Grant Programs.
Any lease, sublease or occupancy agreement between HP and participant must include a provision stating all requirements that apply to tenants, the owner or the lease under 24 CFR part 5, subpart L, as supplemented by 24 CFR 576 and 578 as applicable, including the prohibited bases for eviction and restrictions on construing lease terms under 24 CFR 5.2005(b) and (c). The lease, sublease, and occupancy agreement may specify that the protections under 24 CFR part 5, subpart L, apply only during the period of assistance under the Continuum of Care or Emergency Solutions Grant Program, as applicable. The period of assistance for housing where grant funds were used for acquisition, construction, or rehabilitation is 15 years from the date of initial occupancy or date of initial service provision.

Site based projects must require that any lease, sublease, or occupancy agreement with a program participants permits the program participant to terminate the lease, sublease, or occupancy agreement without penalty if HP determines that the program participant qualifies for an emergency transfer under this plan.

**Eligibility for Emergency Transfers**

A tenant who is a victim of domestic violence as provided in HUD’s regulations at 24 CFR § 5, subpart L is eligible for an emergency transfer, if the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant remains within the same unit. If the tenant is a victim of sexual assault, the tenant may also be eligible to transfer if the sexual assault occurred on the premises within the 90-calendars period preceding a request for an emergency transfer.

A tenant requesting an emergency transfer must expressly request the transfer in accordance with the procedures described in this plan.

Tenants who are not in good standing may still request an emergency transfer if they meet the eligibility requirements in this section.

**Prohibited Basis for Denial, Termination of Assistance, or Eviction**

An applicant for assistance or tenant assisted under a covered HP may not be denied admission to, denied assistance under, terminated from participation in, or evicted from the housing on the basis or as a direct result of the fact that the applicant or tenant is or has been a victim of domestic violence if the applicant or tenant otherwise qualifies for admission, assistance, participation, or occupancy.

A tenant in a HP may not be denied tenancy or occupancy rights solely on the basis of criminal activity directly relating to domestic violence if:
1. The criminal activity is engaged in by a member of the household of the tenant or any guest or other person under the control of the tenant, and
2. The tenant or an affiliated individual of the tenant is the victim or threatened victim of such domestic violence.

An incident of actual or threatened domestic violence shall not be construed as a serious or repeated violation of a lease executed under a covered housing program by the victim or threatened victim of such incident; or good cause for terminating the assistance, tenancy, or occupancy rights under a covered housing program of the victim or threatened victim of such incident.
Emergency Transfer Request, and other VAWA Documentation

To request an emergency transfer, the tenant shall notify HP’s office and submit a written request for a transfer to that office. HP will provide reasonable accommodations to this policy for individuals with disabilities. The Certification Form (HUD-5382) is not a request to transfer. HUD form 5383 may be used to complete the request, but is not required. All requests must include either:

1. A statement expressing that the tenant is a victim of domestic violence, is requesting a transfer, and reasonably believes that there is a threat of imminent harm from further violence if the tenant were to remain in the same dwelling unit assisted under HP’s program; OR

2. A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant’s request for an emergency transfer.

If a participant seeks the protections granted under VAWA (including, but not limited to an emergency transfer,) HP may, but is not required to, request in writing that the applicant or tenant submit documentation of the occurrence of domestic violence. If the HP requests such documentation, the tenant may submit any one of the following:

1. The HUD-approved certification form (HUD-5382) that was provided along with the Notice of Occupancy Rights Under VAWA
2. A document:
   a. Signed by an employee, agent, or volunteer of a victim service provider, an attorney, or medical professional, or a mental health professional (collectively, “professional”) from whom the victim has sought assistance relating to, or the effects of abuse;
   b. Signed by the applicant or tenant; and
   c. That specifies, under penalty of perjury, that the professional believes in the occurrence of the incident of domestic violence that is the ground for protection and remedies under this subpart, and that the incident meets the applicable definition of domestic violence under §5.2003; or
3. A record of a Federal, State, tribal, territorial or local law enforcement agency, court, or administrative agency; or
4. At the discretion of a covered housing provider, a statement or other evidence provided by the applicant or tenant.

It is at the discretion of the tenant or applicant which one of the above forms of documentation to submit.

If HP requests documentation as described above, and the tenant does not provide it within 14 business days after the date that the tenant receives the written request for such documentation, nothing in §5.2005 or §5.2009, which addresses the protections of VAWA, may be construed to limit the authority of the covered housing provider to:

1. Deny admission by the applicant or tenant to the covered housing program;
2. Deny assistance under the covered housing program to the applicant or tenant;
3. Terminate the participation of the tenant in the covered housing program; or
4. Evict the tenant, or a lawful occupant that commits a violation of a lease.

A covered housing provider may, at its discretion, extend the 14-business-day deadline.
If HP receives documentation containing conflicting information (including certification forms from two or more members of a household each claiming to be a victim and naming one or more of the other petitioning household members as the perpetrator), the covered HP may require an applicant or tenant to submit third-party documentation within 30 calendar days of the date of the request for the third-party documentation.

While requesting documentation of the instance of violence is optional for internal and external transfers, HPs are required to retain the following documentation for each CoC program participant who moved to a different Continuum of Care due to imminent threat of domestic violence (ESG program providers must contact CE for moves outside of Cincinnati/Hamilton County):

1. Documentation of the original incidence of domestic violence, only if the original violence is not already documented in the program participant's case file. This may be written observation of the housing or service provider; a letter or other documentation from a victim service provider, social worker, legal assistance provider, pastoral counselor, mental health provider, or other professional from whom the victim has sought assistance; medical or dental records; court records or law enforcement records; or written certification by the program participant to whom the violence occurred or by the head of household.

2. Documentation of the reasonable belief of imminent threat of further domestic violence, which would include threats from a third-party, such as a friend or family member of the perpetrator of the violence. This may be written observation by the housing or service provider; a letter or other documentation from a victim service provider, social worker, legal assistance provider, pastoral counselor, mental health provider, or other professional from whom the victim has sought assistance; current restraining order; recent court order or other court records; law enforcement report or records; communication records from the perpetrator of the violence or family members or friends of the perpetrator of the violence, including emails, voicemails, text messages, and social media posts; or a written certification by the program participant to whom the violence occurred or the head of household.

HP and Coordinated Entry must keep a record of all internal and external emergency transfers requested under this emergency transfer plan, and the outcomes of the request, for a period in compliance with CoC and ESG program requirements. Emergency transfer requests and outcomes of such requests must be reported to HUD, as required.

Confidentiality

HP and Coordinated Entry staff will keep confidential any information that the tenant submits in requesting an emergency transfer, and information about the emergency transfer, unless the tenant gives HP written permission to release the information on a time limited basis, or disclosure of the information is required by law or required for use in an eviction proceeding or hearing regarding termination of assistance from the covered program. This includes keeping confidential the new location of the dwelling unit of the tenant, if one is provided, from the person(s) that committed an act(s) of domestic violence against the tenant. See the Notice of Occupancy Rights under the Violence Against Women Act For All Tenants for more information about HP’s responsibility to maintain the confidentiality of information related to incidents of domestic violence.
Emergency Transfer Timing and Availability

HP cannot guarantee that a transfer request will be approved or how long it will take to process a transfer request. However, HP and Coordinated Entry staff will act as quickly as possible to move a tenant who is a victim of domestic violence to another unit, subject to availability and safety of a unit. If a tenant reasonably believes a proposed transfer would not be safe, the tenant may request a transfer to a different unit. If an available unit is not immediately available, the transferred tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant has been transferred. HP and Coordinated Entry staff may be unable to transfer a tenant to a particular unit if the tenant has not or cannot establish eligibility for that unit.

Site-based housing projects must allow a tenant to make an internal transfer under VAWA when a safe unit is immediately available within the same project. If a safe unit is not immediately available, HP must contact Coordinated Entry to arrange for an external transfer to a safe unit in a different housing project, whether it be with the same HP or a partner agency. Tenant-based housing projects also must allow a tenant to make an emergency transfer to a safe unit. If a safe unit is not immediately available for an internal transfer, HP may contact Coordinated Entry to prioritize a tenant for an external transfer into a site-based project. CoC-funded tenant-based rental assistance programs may use CoC or ESG program funds to pay amounts owed for participants breaking the lease if the family qualifies for an emergency transfer under this plan. At the tenant’s request, HP will also assist tenants in contacting the local organizations offering assistance to victims of domestic violence that are attached to this plan. Coordinated Entry will prioritize tenants who require an emergency transfer to a safe unit over all other applicants. Nothing may prevent a tenant of a site-based project from seeking both an internal and external transfer concurrently if a safe unit is not immediately available.

For both site-based and tenant-based housing projects, when allowing an internal or external transfer, nothing in this policy may be construed to supersede eligibility or other occupancy requirements of a project. The tenant may not be required to meet any eligibility criteria or preferences unless it is covered by law, regulation, or HUD NOFA. The tenant shall retain their original homeless or chronically homeless status for the purpose of the transfer.

HP may bifurcate the participant’s lease in order to evict the individual or terminate the assistance of the individual who has engaged in criminal activity (the abuser or perpetrator) directly relating to domestic violence. If HP chooses to remove the abuser or perpetrator, HP may not take away the rights of eligible tenants to the unit or otherwise punish the remaining tenants. If the evicted abuser or perpetrator was the sole tenant to have established eligibility for assistance under a CoC Permanent Supportive Housing program in terms of disability or chronic homelessness, HP must allow the tenant who is or has been a victim and other household members to remain in the unit until the end of the lease. HP will assist them to establish eligibility under the program or under another HUD housing program, or to find alternative housing. For all other housing programs, the remaining household members will be eligible to remain in the project.
In removing the abuser or perpetrator from the household, HP must follow Federal, State, and local eviction procedures. In order to divide a lease, HP may, but is not required to, ask for documentation or certification of the incidences of domestic violence, dating violence, sexual assault, or stalking.

**Safety and Security of Tenants**

Pending processing of the transfer and the actual transfer, if it is approved and occurs, the tenant is urged to take all reasonable precautions to be safe. Tenants who are or have been victims of domestic violence are encouraged to contact the National Domestic Violence Hotline at 1-800-799-7233, the YWCA's local domestic violence shelter at (513)872-9259, or The Women's Crisis Center at (859)491-3335 for assistance in creating a safety plan. For persons with hearing impairments, the National Domestic Violence Hotline can be accessed by calling 1-800-787-3224 (TTY).

Tenants who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE, or visit the online hotline at [https://ohl.rainn.org/online/](https://ohl.rainn.org/online/).

Tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime’s Stalking Resource Center at [https://www.victimsofcrime.org/our-programs/stalking-resource-center](https://www.victimsofcrime.org/our-programs/stalking-resource-center)
TO BE COMPLETED BY OR ON BEHALF OF THE VICTIM OF DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL ASSAULT, OR STALKING

1. Date the written request is received by victim: _________________________________________

2. Name of victim: _______________________________________________________________

3. Your name (if different from victim’s): _____________________________________________

4. Name(s) of other family member(s) listed on the lease: ______________________________
_________________________________________________________________________________

5. Residence of victim: ______________________________________________________________

6. Name of the accused perpetrator (if known and can be safely disclosed): ________________
_________________________________________________________________________________

7. Relationship of the accused perpetrator to the victim: _________________________________

8. Date(s) and times(s) of incident(s) (if known): ______________________________________
_________________________________________________________________________________

9. Location of incident(s): __________________________________________________________

This is to certify that the information provided on this form is true and correct to the best of my knowledge and recollection, and that the individual named above in Item 2 is or has been a victim of domestic violence, dating violence, sexual assault, or stalking. I acknowledge that submission of false information could jeopardize program eligibility and could be the basis for denial of admission, termination of assistance, or eviction.

Signature __________________________________Signed on (Date) ___________________________

Public Reporting Burden: The public reporting burden for this collection of information is estimated to average 1 hour per response. This includes the time for collecting, reviewing, and reporting the data. The information provided is to be used by the housing provider to request certification that the applicant or tenant is a victim of domestic violence, dating violence, sexual assault, or stalking. The information is subject to the confidentiality requirements of VAWA. This agency may not collect this information, and you are not required to complete this form, unless it displays a currently valid Office of Management and Budget control number.
**LEASE ADDENDUM**

**VIOLENCE AGAINST WOMEN AND JUSTICE DEPARTMENT REAUTHORIZATION ACT OF 2005**

<table>
<thead>
<tr>
<th>TENANT</th>
<th>LANDLORD</th>
<th>UNIT NO. &amp; ADDRESS</th>
</tr>
</thead>
</table>

This lease addendum adds the following paragraphs to the Lease between the above referenced Tenant and Landlord.

**Purpose of the Addendum**

The lease for the above referenced unit is being amended to include the provisions of the Violence Against Women and Justice Department Reauthorization Act of 2005 (VAWA).

**Conflicts with Other Provisions of the Lease**

In case of any conflict between the provisions of this Addendum and other sections of the Lease, the provisions of this Addendum shall prevail.

**Term of the Lease Addendum**

The effective date of this Lease Addendum is ______________. This Lease Addendum shall continue to be in effect until the Lease is terminated.

**VAWA Protections**

1. The Landlord may not consider incidents of domestic violence, dating violence or stalking as serious or repeated violations of the lease or other “good cause” for termination of assistance, tenancy or occupancy rights of the victim of abuse.
2. The Landlord may not consider criminal activity directly relating to abuse, engaged in by a member of a tenant’s household or any guest or other person under the tenant’s control, cause for termination of assistance, tenancy, or occupancy rights if the tenant or an immediate member of the tenant’s family is the victim or threatened victim of that abuse.
3. The Landlord may request in writing that the victim, or a family member on the victim’s behalf, certify that the individual is a victim of abuse and that the Certification of Domestic Violence, Dating Violence or Stalking, Form HUD-91066, or other documentation as noted on the certification form, be completed and submitted within 14 business days, or an agreed upon extension date, to receive protection under the VAWA. Failure to provide the certification or other supporting documentation within the specified timeframe may result in eviction.

<table>
<thead>
<tr>
<th>Tenant</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>______________________</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Landlord</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>______________________</td>
<td></td>
</tr>
</tbody>
</table>
Purpose of Form: If you are a victim of domestic violence, dating violence, sexual assault, or stalking, and you are seeking an emergency transfer, you may use this form to request an emergency transfer and certify that you meet the requirements of eligibility for an emergency transfer under the Violence Against Women Act (VAWA). Although the statutory name references women, VAWA rights and protections apply to all victims of domestic violence, dating violence, sexual assault or stalking. Using this form does not necessarily mean that you will receive an emergency transfer. See your housing provider’s emergency transfer plan for more information about the availability of emergency transfers.

The requirements you must meet are:

(1) You are a victim of domestic violence, dating violence, sexual assault, or stalking. If your housing provider does not already have documentation that you are a victim of domestic violence, dating violence, sexual assault, or stalking, your housing provider may ask you for such documentation. In response, you may submit Form HUD-5382, or any one of the other types of documentation listed on that Form.

(2) You expressly request the emergency transfer. Submission of this form confirms that you have expressly requested a transfer. Your housing provider may choose to require that you submit this form, or may accept another written or oral request. Please see your housing provider’s emergency transfer plan for more details.

(3) You reasonably believe you are threatened with imminent harm from further violence if you remain in your current unit. This means you have a reason to fear that if you do not receive a transfer you would suffer violence in the very near future. OR

You are a victim of sexual assault and the assault occurred on the premises during the 90-calendar-day period before you request a transfer. If you are a victim of sexual assault, then in addition to qualifying for an emergency transfer because you reasonably believe you are threatened with imminent harm from further violence if you remain in your unit, you may qualify for an emergency transfer if the sexual assault occurred on the premises of the property from which you are seeking your transfer, and that assault happened within the 90-calendar-day period before you submit this form or otherwise expressly request the transfer.

Submission of Documentation: If you have third-party documentation that demonstrates why you are eligible for an emergency transfer, you should submit that documentation to your housing provider if it is safe for you to do so. Examples of third party documentation include, but are not limited to: a letter or other documentation from a victim service provider, social worker, legal assistance provider, pastoral counselor, mental health provider, or other professional from whom you have sought assistance; a current restraining order; a recent court order or other court records; a law enforcement report or records; communication records from the perpetrator of the violence or family members or friends of the perpetrator of the violence, including emails, voicemails, text messages, and social media posts.
Confidentiality: All information provided to your housing provider concerning the incident(s) of domestic violence, dating violence, sexual assault, or stalking, and concerning your request for an emergency transfer shall be kept confidential. Such details shall not be entered into any shared database. Employees of your housing provider are not to have access to these details unless to grant or deny VAWA protections or an emergency transfer to you. Such employees may not disclose this information to any other entity or individual, except to the extent that disclosure is: (i) consented to by you in writing in a time-limited release; (ii) required for use in an eviction proceeding or hearing regarding termination of assistance; or (iii) otherwise required by applicable law.

TO BE COMPLETED BY OR ON BEHALF OF THE PERSON REQUESTING A TRANSFER
1. Name of victim requesting an emergency transfer: ______________________________________
2. Your name (if different from victim’s)_________________________________________________
3. Name(s) of other family member(s) listed on the lease:____________________________________
4. Name(s) of other family member(s) who would transfer with the victim:____________________
5. Address of location from which the victim seeks to transfer:____________________________________
6. Address or phone number for contacting the victim:____________________________________
7. Name of the accused perpetrator (if known and can be safely disclosed):____________________
8. Relationship of the accused perpetrator to the victim:___________________________________
9. Date(s), Time(s) and location(s) of incident(s):___________________________________________
10. Is the person requesting the transfer a victim of a sexual assault that occurred in the past 90 days on the premises of the property from which the victim is seeking a transfer? (If yes, skip question 11. If no, fill out question 11.) ______________
11. Describe why the victim believes they are threatened with imminent harm from further violence if they remain in their current unit.
   ______________________________________________________________________________________
   ______________________________________________________________________________________
12. If voluntarily provided, list any third-party documentation you are providing along with this notice: _________________________________________________________________

This is to certify that the information provided on this form is true and correct to the best of my knowledge, and that the individual named above in Item 1 meets the requirement laid out on this form for an emergency transfer. I acknowledge that submission of false information could jeopardize program eligibility and could be the basis for denial of admission, termination of assistance, or eviction.

Signature ________________________________________Signed on (Date) _________________________
1E-1: Public Posting—15-Day Notification Outside e-snaps—Projects Accepted.

1. Email Notification informing Community of Public Posting of Projects Accepted into 2019 CoC Application

2. Social Media Posting informing Community of Public Posting of Projects Accepted into 2019 CoC Application

3. STEH Website Postings informing Community of Public Posting of Projects Accepted into 2019 CoC Application

4. Rank order of Projects Accepted as referenced in above notifications
Good afternoon Community Members:

HUD requires STEIM, as OH-500’s UFA/Collaborative Applicant in the FY19 CoC Competition program, to publicly “notify applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps (HUD’s submission software), at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.” While STEIM has already informed projects in writing in various public and direct communications, please accept this as specific public notification that all projects which have submitted applications to STEIM in this 2019 CoC Competition cycle are included in the OH-500 CoC Program Competition Application to HUD. Please find the list of those projects and their 2019 CoC Application priority rankings attached. STEIM will post this public notification and the priority ranking list on our website and on our social media outlets, as well.

Once again, thank you for all you do for the most vulnerable in our community!
Public Notification – CoC Application – 2019 OH-500 Accepted Project Applications with Rank Order

Wednesday, September 18th, 2019 | News

HUD requires STEH, as OH-530’s UFA/Collaborative Applicant in the FY19 CoC Competition program, to publicly notify applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-naps (HUD’s submission software), at least 15 days before the FY 2019 CoC Program Competition Application submission deadline. While STEH has already informed projects in writing in various public and direct communications, please accept this as specific public notification that all projects which have submitted applications to STEH in this 2019 CoC Competition cycle are included in the OH-530 CoC Program Competition Application to HUD. Please find the list of those projects and their 2019 CoC Application priority rankings below. STEH will post this public notification and the priority rank list on our social media outlets, as well.

Once again, thank you for all you do for the most vulnerable in our community!

DOWNLOAD PRIORITY RANK LIST

Community Prioritization Event 2019: Rank Results and Order Prioritization Released

Community Prioritization Event 2019: Rank Results and Order Prioritization Released

Our CoC held its annual Community Prioritization Event on August 27, 2019. 182 projects were asked to present at the EPC this year in order to compete for placement in this year’s CoC Application to HUD. Following those presentations at the EPC, the community members completed ranking sheets and STEH has since tallied those results. The (complete) prioritized projects were ranked as follows:

1. Lighthouse P51 (Renewal)
2. Sabot House PH1 (Renewal)
3. CLD Permanent Housing (Renewal)
4. Valhalla Activity Room (New)
5. Shaker House Room (New)

STEH has since also prepared the attached prioritization list of all the projects to go into our CoC’s Application to HUD this year. While this year HUD has allowed our CoC to apply for a sum of money that covers all of the eligible projects that have requested to be included, and that does not mean that HUD guarantees that the entire amount applied for will be funded.

STEH will submit the CoC’s Application to HUD by the deadline of September 30, 2019. We will update on word from headquarters.

In the meantime, STEH truly appreciates the effort and involvement of all our community members in this process. And most importantly, as always — thank you for all you do for the most vulnerable in our community!

DOWNLOAD PRIORITIZATION LIST
### Project Scoring Ranked from Highest on the CoC Competition Scorecard and CPE Results

<table>
<thead>
<tr>
<th>CoC Application Rank Order</th>
<th>Agency</th>
<th>Project Name</th>
<th>Type</th>
<th>Funding Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Tender Mercies</td>
<td>Harkavy Hall SRA</td>
<td>PSH</td>
<td>$78,838</td>
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<tr>
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<td>Caracole</td>
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<td>PSH</td>
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<td>Tender Mercies</td>
<td>Duna Hotel</td>
<td>PSH</td>
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<td>PSH</td>
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<td>Family Housing Partnership</td>
<td>SSO</td>
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<td>Bethany House Services</td>
<td>Rapid Re-Housing 2</td>
<td>RRH</td>
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<td>Tender Mercies</td>
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<td>YWCA</td>
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<td>TH/RRH</td>
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<td>Youth Outreach Program</td>
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<td>Salvation Army</td>
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<td>RRH</td>
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<td>Excel</td>
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<td>East Clifton Homes/ Carrie’s Place</td>
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<td>Ohio Valley Goodwill</td>
<td>Mt Rapid Re-Housing</td>
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<td>National Church Residences</td>
<td>Commons at South Cumminsville</td>
<td>PSH</td>
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<td>Tender Mercies</td>
<td>821 Flats</td>
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<td>Strategies to End Homelessness</td>
<td>Coordinated Entry</td>
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<tr>
<td>44</td>
<td>Strategies to End Homelessness</td>
<td>2019 RRH Project</td>
<td>RRH</td>
<td>$350,902</td>
</tr>
</tbody>
</table>

**Total** $21,541,997

**Bonus** $1,025,809

**Tier 1** $19,517,365

**Tier 2** $2,004,632

**ARD** $20,516,188.00

**CILO Budget** $330,911.00

**Tier 1** $180,774.00
Good afternoon Community Members:

HUD requires STEH, as OH-500’s UFA/Collaborative Applicant in the FY19 CoC Competition program, to publicly “notify applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps (HUD’s submission software), at least 15 days before the
FY 2019 CoC Program Competition Application submission deadline.” While STEH has already informed projects in writing in various public and direct communications, please accept this as specific public notification that all projects which have submitted applications to STEH in this 2019 CoC Competition cycle are included in the OH-500 CoC Program Competition Application to HUD.

Please find the list of those projects and their 2019 CoC Application priority rankings attached. STEH will post this public notification and the priority rank list on our website and on our social media outlets, as well.

Once again, thank you for all you do for the most vulnerable in our community!

Amy Stewart
Director of Planning and Evaluation
p. 513.263-2789 | f. 513.221.8444

2368 Victory Parkway, Suite 600
Cincinnati, OH 45206
www.strategiestoendhomelessness.org
astewart@end-homelessness.org

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1E-1. Public Posting–15-Day Notification Outside e-snaps–Projects Rejected or Reduced.

1. Email to Community dated 09/10/19 re Projects rejected or reduced
   a. Including: OTRCH, Tender Mercies, YWCA, NISRE

2. Social Media posting dated 09/11/19 re Projects rejected or reduced

3. STEH Website Blog Post dated 09/10/19 re Projects rejected or reduced
To:
georgine@ourdailybread.us; pamela@ourdailybread.us; ahuwel@otrch.org;
amcdonald@otrch.org; delkins@otrch.org; asilver@otrch.org; bolsen@otrch.org;
jstein@otrch.org; kfogle@otrch.org; mburke@otrch.org; mchristopher@otrch.org;
psmoor@otrch.org; sgulfoile@otrch.org; cwooten@otrch.org; lstoll@otrch.org;
laudin@cincigoodwill.org; pamelaskeens@cincigoodwill.org;
cgreen@cincigoodwill.org; cblythe@cincigoodwill.org; janelgreen@cincigoodwill.org;
jfarley@cincigoodwill.org; mmatthewles@cincigoodwill.org;
brown@cincigoodwill.org; MSpeed@cincigoodwill.org; Spressley@cincigoodwill.org;
lewisr@cps-k12.org; Beatchr@cpsboe.k12.oh.us;
edward.manier@use.salvationarmy.org; nicole.simon@use.salvationarmy.org;
Billie.Watkins@use.salvationarmy.org; Jim.hickok@use.salvationarmy.org; Onika Davis;
Sarah.Wagner@USE.SalvationArmy.Org; fjohnson@dropinn.org;
anolan@shelterhousecincy.org; serco@shelterhousecincy.org;
aleigh@shelterhousecincy.org; bjohnson@shelterhousecincy.org;
eilliott@shelterhousecincy.org; gmack@shelterhousecincy.org;
kkellogg@shelterhousecincy.org; iperson@shelterhousecincy.org;
mhorejs@shelterhousecincy.org; mlinnette@shelterhousecincy.org;
nreolon@shelterhousecincy.org; rbowman@shelterhousecincy.org;
sblack@shelterhousecincy.org; twardy@shelterhousecincy.org;
aaghotte@shelterhousecincy.org; dward@shelterhousecincy.org;
st国防部@shelterhousecincy.org; twardy@shelterhousecincy.org;
lhorne@shelterhousecincy.org; spowell@shelterhousecincy.org;
sharney@shelterhousecincy.org; swashington@shelterhousecincy.org;
wcraddock@talberthouse.org; gstephens@talberthouse.org;
lennings@talberthouse.org; lwilson@talberthouse.org;
moniquelinnette@talberthouse.org; sdavis@talberthouse.org; vshirleyp@talberthouse.org;
ami@talberthouse.org; amelia.wehr; Molly Swaidan; susan.conrad; Jamie Hummer;
Aaron Flicker; Kevin Finn; Kim Manning; D'Arcy Drescher; Jennifer Steigerwald; Ryan Hall;
Aaron Whitehead; Becky Dabbert; Boyang Zhang; Darlene Davis; Jenna Van Laningham;
Jennifer McEvilley; Jessie Modderman; John Raines; Mark Brown; Sherry Gamble; Stacie
Berger; Suzanne Brownchurch; Tia Alexander; Tori Dixon;
james.wilson@talberthouse.org; Neil.Tilow@talberthouse.org;
deborah.wiley@talberthouse.org; hope.godfrey@talberthouse.org;
vivian.watkins@talberthouse.org; Alisha.Mills@talberthouse.org;
arian.danks@talberthouse.org; brenda.oliver@talberthouse.org;
carla.brooks@talberthouse.org; Jessica.grant@talberthouse.org;
keara.wright@talberthouse.org; lavern.sutton@talberthouse.org; Lora.Ellis-
Mazzarolo@talberthouse.org; michael.coppage@talberthouse.org;
sheryl.vice@talberthouse.org; thomas.lentz@talberthouse.org; tracey.booker-
mall@talberthouse.org; rwinters@tendermerciesinc.org; khalter@tendermerciesinc.org;
jdrummonds@tendermerciesinc.org; ksvensson@tendermerciesinc.org;
mgrover@tendermerciesinc.org; cfryman@tendermerciesinc.org;
kayannister@tendermerciesinc.org; ltucker@tendermerciesinc.org;
riffln@tendermerciesinc.org; rbanks@tendermerciesinc.org;
switherspoon@tendermerciesinc.org; tdixon@tendermerciesinc.org; Alex@upspring.org;
Sally.Hammit@va.gov; bethany.hamilton-clary@va.gov; christie.watson@va.gov;
Christina.Adams-Medina@va.gov; elizabeth.appelman@va.gov; emily.hunt2@va.gov;
lequita.potter@va.gov; Meaghan.white@va.gov; shanna.whitten@va.gov;
Shannon.Hampton@va.gov; Steven.Knight2@va.gov; astollenwerk@vicrc.org;
chinkel@vicrc.org; jkeuffer@vicrc.org; mlanza@vicrc.org;
stephanie.nelson@voago.org; glenn@warriorhomesteads.org; dbrooks@ywcacin.org;
lstrode@ywcacin.org; ttaleff@ywcacin.org; dnhichols@ywcacin.org; Glsaacs@ywcacin.org;
jmilani@ywcacin.org; Jmays@ywcacin.org; Juwana Hall; kstaples@ywcacin.org;
To: kherms@ywcin.org; rstrasinger@ywcin.org; pastorjohn@poplcmscinci.org; ‘Fannie Johnson’; Michaelson, Nicole, VHACIN (Nicole.Michaelson@va.gov); mathew.cooper@va.gov; Matthew Horejs; ‘Matt Brucato’; mmccomas@caracole.org; Kate Ionna; kbennett@cintihealthnetwork.org; Rebeka Beech; ‘Janice Sawyer’; staff@catholicworkercincinnati.org; info@jfsinti.org; lvogel@jfsinti.org; skaplan@jfsinti.org; HA.Musser@santamaria-cincy.org; Shari.Patrick@santamaria-cincy.org; Mary Reid; Mike Dunn; Amy Weber; Alicia Harter; Meredith Hicks; emcnair@FranciscanMinistries.org; wanda.easterling@voago.org; jenny.perez@marymagdalenhouse.org; ‘jennifer@ihncincinnati.org’; ‘Kelly Freyler’; ‘Susan Schiller’; Taryn Frymire; ‘Peg Dierkers’; ‘lseeiter@caracole.org’; ‘Mark McComas’; ‘jridenour@caracole.org’; ‘Suzanne Moore’; ‘RFestenstein@ciolo.net’; ‘Suzanne Hopkins’; ‘lbrassell@ciolo.net’; Stacey Burge; ‘MerryBeth McKee’; ‘Crystal Steele’; ‘Paul Haffner’; ‘Bonita Campbell’; ‘Judy Oakman’; ‘Janice Sawyer’; ‘michele.johnson@theexitprogram.com’; ‘gwen.copenhaver@theexitprogram.com’; ‘Andy Hutzel’; ‘Mary B. Rivers’; ‘Lisa Cecil’; ‘Charlie Blythe’; ‘Pamela Skeens’; ‘Arlene Nolan’; ‘Aaron Slovin’; ‘Matthew Horejs’; ‘Fannie Johnson’; ‘Lahray Curtis’; ‘Lora M. Ellis-Mazzaro’; ‘James L. Wilson’; ‘Carla.Brooks@talberthouse.org’; ‘Sheryl.Vice@talberthouse.org’; ‘Sherri.Lythe@talberthouse.org’; ‘Russell Winters’; ‘John Drummonds’; ‘Randy Damron’; ‘Kelli Halter’; Onika Davis; Sarah Wagner; ‘Debbie Brooks’; ‘Jessica Mays’; ‘Jwuana Hall’; ‘Matt Brucato’; ‘Kevin Cooley’; ‘Deborah Avery’; ‘Neil.Tilow@talberthouse.org’; ‘mzimmerman@nationalchurchresidences.org’; ‘arosenthal@nationalchurchresidences.org’; ‘Stephanie Johnson’; ‘Kathy.Price@USE.SalvationArmy.Org’; ‘Carolyn Yorio’; ‘Cc: roy.hackworth@cincinnati-oh.gov’; ‘Spatholt, David’; ‘Pierson, Joy’; ‘Keara Wrightsman’; ‘Gregory Payton’; ‘Josh Spring’; ‘Katie Bennett’; ‘Rebeka Beach’; ‘Megan Jones’; ‘mthompson@citygospelmission.org’; ‘Kelly Dunnigan’; ‘alia.patterson@josephhouse.com’; ‘eelliott@shelterhousecincy.org’; ‘mhorjes@shelterhousecincy.org’; ‘fjohnson@shelterhousecincy.org’; ‘msw1913@aol.com’; ‘Nicole Moran’; ‘jharding@lys.org’; ‘Sonya.Jennings@use.salvationarmy.org’; ‘sarahelizabethhenry@gmail.com’; ‘cgilbert@childrenslawky.org’; ‘jmiller@exceldev.org’; Cherish Edwards; ‘ddemarcus@gcbhs.com’; ‘monajenkins@cincihomeless.org’; ‘MarkMussman@cincihomeless.org’; ‘maryellen@stlydiashouse.org’; ‘cbain@ncr.org’; ‘wspinner@ncr.org’; ‘mzimmerman@nationalchurchresidences.org’; ‘vwalls@theexitprogram.com’; ‘alia.patterson@josephhouse.com’; ‘janelgentry@cincigoodwill.org’; ‘wolfel01@jfs.hamilton-co.org’; ‘Brooke.Prince-Slocum@va.gov’; ‘Christie.Watson@va.gov’; ‘wanda.easterling@voago.org’; ‘Cheryl Blakeman’; ‘kurstin.jones@use.salvationarmy.org’; ‘Lavelle Horne’; ‘Kathleen.Atkins@voago.org’; ‘Kathleen.Atkins@voago.org’; ‘Brooke.Prince-Slocum@va.gov’; ‘Christie.Watson@va.gov’; ‘Timothy.eppstein@cincinnati-oh.gov’; ‘Lanne@citygospelmission.org’; ‘jmcbride@citygospelmission.org’; ‘mthompson@citygospelmission.org’; ‘sally.hammitt@va.gov’; Michaelson, Nicole, VHACIN (Nicole.Michaelson@va.gov); ‘mathew.cooper@va.gov’; ‘stephanie.nelson@voago.org’; ‘mmccomas@caracole.org’; ‘Stacey Burge’; Nicole Moran; Michaelson, Nicole, VHACIN (Nicole.Michaelson@va.gov); ‘kdunnigan@lys.org’; ‘Cheryl Blakeman’; ‘joakman@lys.org’; Rob Kruetzkamp; Pierson, Joy; roy.hackworth@cincinnati-oh.gov; ‘Jan’el Gentry; Suzanne Hopkins; ‘Sonya.Jennings@use.salvationarmy.org’; ‘Kathy.Price@USE.SalvationArmy.Org’; ‘mhines@caracole.org’; ‘Kelli Halter’; ‘Gwen Finegan’; Tomika Hedrington; ‘monajenkins@cincihomeless.org’; ‘robert.wall@uc.edu’; ‘mreid@svdpcincinnati.org’; ‘wanda.easterling@voago.org’; Cherish Edwards; kurstin.jones@use.salvationarmy.org; Stacie Berger; Kate Ionna; ‘Lavelle Horne’; ‘eelliott@shelterhousecincy.org’

Subject: PUBLIC NOTIFICATION re CoC Application - Projects with Budgets to be Reduced
Dear CoC Community Members:

HUD requires that STEH (as the UFA/Collaborative Applicant for the CoC Program Competition funds) publicly notify the community as to which projects applying for CoC funds have been accepted into the CoC application, rejected from the application, and/or which have had their budgets reduced. HUD also asks that we specifically detail for HUD the amount of money reallocated between projects submitted by our CoC.

We will issue a separate email containing the final priority list of all projects, but as we have previously communicated, all projects which have applied for CoC funding by submitting a project application and participating in our local 2019 CoC competition will be included in the full OH-500 CoC Application to HUD, including all 6 projects which presented at the Community Prioritization Event. This year, NO projects which have submitted applications through STEH as OH-500 UFA/Collaborative applicant have been rejected. However, it is important to keep in mind that a project being included in the application is not a guarantee of funding, as HUD ultimately decides how many of the projects in our CoC application will be funded.

Regarding projects that have reduced their budgets, freeing up funds to be reallocated to other projects: throughout the past year, STEH has worked with the following projects regarding reducing their budgets from 2018 CoC funding amounts. STEH is required to notify the full community which projects reduced their budgets, and to notify each such project in writing of the reason(s) for those reductions. Generally, those projects have already been involved in thorough written communication and collaboration with STEH regarding the amount of and reasoning for the reductions.

To meet the HUD community notification requirement, we are providing you with a list of reduced projects and that reasoning below:

**Over the Rhine Community Housing**
- **Paths to Recovery 0302 – Reduction = $72.00.** This small reduction occurred because the project budget was initially increased to serve a greater number of participants but then budget was reduced slightly after recalculating to align with FMR. This project will be included in the 2019 CoC application at this reduced amount.
- **Anna Louise Inn 0363 – Reduction = $302,864.00.** This project elected not to renew through the CoC Program. The project did not submit an application into the CoC Competition this year and therefore will not be included in the 2019 CoC application.

**Nothing Into Something Real Estate 0439 – Reduction = $79,479.00.** Project budget was reduced because subrecipient chose to reduce client capacity. Budget was reduced accordingly. This project will be included in the 2019 CoC application at this reduced amount.

**Tender Mercies Dana Hotel 0362 – Reduction = $19,669.00.** Project was reduced in accordance with the CoC Expenditure Threshold Policy that only allows projects to renew for projected spending of a maximum of 110% of the amount of the contracted subaward amount from the previous operating year. This project will be included in the 2019 CoC application at this reduced amount.

**YWCA HUD DV RRH 0325 – Reduction = $1,318.00.** Project was reduced in accordance with the CoC Expenditure Threshold Policy that only allows projects to renew for projected spending of a maximum of 110% of the amount of the contracted subaward amount from the previous operating year. This project will be included in the 2019 CoC application at this reduced amount.

As always, thank you for all you do for the most vulnerable in our community!
HUD requires that @toEndHomeless (as the CoC lead agency) publicly notify the community which projects applying for funds have been accepted into the application, rejected from the application, and/or which have had their budgets reduced. HUD also asks that we specifically detail for HUD the amount of money reallocated between projects submitted by our CoC.

We will issue a separate email containing the full list of all projects, but as we have previously communicated, all projects which have part of the CoC funding by submitting a project application and participating in our local GFO CoC competitions will be included in the 2019 CoC Allocation to HUD. Included are projects which received at minimum $100,000 in local GFO CoC competitions this year. The projects which have submitted applications through 2019 with the CoC and which have been funded.

Regarding projects that have reduced their budgets, budget up to $50k for reallocation to other projects throughout the year. This has worked with the following projects regarding reducing their budget from 2019 CoC funding amounts. Allocated to notify the full community which projects reduced their budgets, and to notify such each project in writing of the reason(s) for those reductions. Generally, projects should already have been involved in thorough written communications and collaboration with STD regarding the amount of reallocation and the reductions.

To meet this community notification requirement, we are providing you with a list of reduced projects and the reasoning below:

**Under the Umbrella Community Housing**
- Paths to Recovery 650K — Reduction $172,300. This small reduction occurred because the project budget was initially increased to serve a greater number of participants but then budget was reduced slightly after recalculating to align with MWR. The project will be included in the 2019 CoC application at the reduced amount.
- Anna Louise Inn 550K — Reduction $300,865. The project elected not to renew through the CoC Program. The project did not submit an application into the CoC Competition this year and therefore will not be included in the 2019 CoC application.

**Nurturing Something Real Estate 600K — Reduction $79,470.** Project budget was reduced because subrecipient chose to reduce their capacity. Budget was reduced accordingly. The project will be included in the 2019 CoC application at the reduced amount.

**Trans Merced Dual Intake 600K — Reduction $16,881.** Project was reduced in accordance with the CoC Expenditure Threshold Policy that only allows projects to renew the project spending at a maximum of 110% of the amount of the contracted subaward amount from the previous spending year. This project will be reduced in the 2019 CoC application at the reduced amount.

**PIMIC 510K CN-20V2320 — Reduction $11,719.** Project was reduced in accordance with the CoC Expenditure Threshold Policy that only allows projects to renew the projected spending at a maximum of 110% of the amount of the contracted subaward amount from the previous operating year. This project will be reduced in the 2019 CoC application at the reduced amount.

As always, thank you for all you do for the most vulnerable in our community!
Public Notification – CoC Application – Projects with Budgets to be Reduced

Tuesday, September 10, 2019  |  News  |  News and updates

The U.S. Department of Housing & Urban Development (HUD) requires that Strategies to End Homelessness (as the EPA/Cooperative Applicant for the Continuum of Care (CoC) Program Competition funds) publicly notify the community as to which projects applying for CoC funds have been accepted into the CoC application, and which have had their budgets reduced. HUD also states that we specifically identify for HUD the amount of money reallocated between projects submitted by our CoC.

We will have a separate email containing the final list of all projects, but as we have previously communicated, all projects which have applied for CoC funding by submitting a strong application and participating in our annual CoC competition will be included in the final CoC application to HUD, including all projects which were presented at the Community Prioritization Event.

This year, 40 projects which have submitted applications through Strategies to End Homelessness as the EPA/Cooperative Applicant have been accepted. However, if it is important to keep in mind that a project being included in the application is not a guarantee of funding, as HUD ultimately decides how many of the projects in our CoC application will be funded.

Regarding projects that have reduced their budgets. Freeing up funds to be reallocated to other projects throughout the year. Strategies to End Homelessness has worked with the following projects regarding reducing their budgets from 2019 CoC funding amounts. Strategies to End Homelessness is required to notify the following projects which projects reduced their budgets, and to notify each such project in writing of the reasons for those reductions. Generally, those projects have already been included in thorough written communication and collaboration with Strategies to End Homelessness regarding the amount of and reasoning for the reductions.

To meet the HUD community notification requirement, we are providing you with a list of reduced projects and that reasoning below:

Over the Beehive Community Housing - Pathways to Recovery (PTP) – Reduction: $72,980. This was a reduction occurred because the project budget was initially higher than a greater number of participants in that budget, was reduced slightly after recontacting of their staff and with HUD. This project will be included in the 2019 CoC application at the reduced amount.

Pathways to Recovery (PTP) – Reduction: $29,294. This project has a low capacity, and the amount has been reduced accordingly. This project will be included in the 2019 CoC application at the reduced amount.

Tender Mercies: Day Home (TM) – Reduction: $96,000. This project was reduced in accordance with the CoC Competition Threshold Policy for projects to remove scenarios of spending of a maximum of 115% of the amount of contracted subaward amount from the previous operating year. This project will be included in the 2019 CoC application at the reduced amount.

YWCA NUD 99T 1002 – Reduction: $1,310.80. This was reduced in accordance with the CoC Competition Threshold Policy that only allow projects to remove for projected spending of a maximum of 115% of the amount of the contracted subaward amount from the previous operating year. This project will be included in the 2019 CoC application at the reduced amount.

For more information, please contact Strategies to End Homelessness at 801-328-2314.
Attachment Guide: 1E-1.Public Posting–30-Day Local Competition Deadline

- Email to Community dated 04/27/19 re Competition Score Card Criteria Community Meeting on 05/07/19
- Screen Cap of STEH Website announcing registration for 05/07/19 Competition Score Card Criteria Community Meeting
- Screen Cap of STEH Social Media Posting dated 05/31/19 informing of June 2019 deadlines for to submit Intent to Apply and Intent to Renew forms to CoC
- Screen Cap of STEH Website Posting dated 05/31/19 informing of June 2019 deadlines for to submit Intent to Apply and Intent to Renew forms to CoC
- Email to Community dated 07/03/19 re Prioritization Event Schedule, and NOFA release details
- Email to Community dated 07/09/19 re Competition Timeline dates/details and Prioritization Event Schedule
- Email to Community dated 07/19/19 re Prioritization Event Postponement and updated Competition Timeline dates/details
- Screen Cap of Cincinnati.com community calendar site announcing Community Prioritization Event
- Screen Cap of STEH Website announcing registration for 08/27/19 Community Prioritization Event
- Screen Cap of STEH Social Media Announcing Facebook Live-Stream of Community Prioritization Event on 08/27/19.
- Screen Cap of STEH website dated 09.10.2019 showing Competition documents available to agencies
Dear Community Members,

Please mark your calendars for **Tuesday, May 7th from 2:00 pm – 4:00 pm** for the meeting at which the 2019 Community Prioritization Event Scorecard metrics, as approved by the Homeless Clearinghouse, will be presented and explained to the Community. The meeting will take place at **Interact for Health, Choice Care Room. Registration is required and can be done on Strategies to End Homelessness website: [https://www.strategiestoendhomelessness.org/events/2019-scoring-criteria-community-meeting/](https://www.strategiestoendhomelessness.org/events/2019-scoring-criteria-community-meeting/)**

Please also note that the **Community Prioritization Event is currently scheduled for July 25th** at the same location. Registration is not yet open for the Prioritization Event. Additional information regarding the timeline for scoring and the CoC Application is attached. Many of the dates are estimates and/or yet to be determined as the HUD NOFA has not yet been released. Please note that while some dates may have to be revised once the NOFA is released, we are attempting to give the community as much lead time as possible for the next few months.

It is expected that the CoC Application will due to HUD in late August. This is weeks earlier than last year, so please plan ahead that July will be quite tight and that you may need to account for staffing time to complete your scorecard data as soon as the HUD grant year closed on June 30, 2019.
As always, thanks for all you do for the most vulnerable in the community!

Yours very truly,

Amy Stewart  
Director of Planning and Evaluation  
p. 513.263-2789 | f. 513.221.8444  
STRATEGIES TO  
END HOMELESSNESS  
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www.strategiesendhomelessness.org  
astewart@end-homelessness.org  
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Follow us!  

Google Play  Apple App Store
Event Registration –

2019 Scoring Criteria Community Meeting

Tuesday May 7th, 2019

**Date/Time**
Date(s) - 05/07/2019
2:00 pm - 4:00 pm

**Location**
Interact for Health - ChoiceCare Room
3805 Edwards Rd #300
Cincinnati, Ohio 45209

Scorecard released and CoC prioritization process review

At this meeting, the CoC 2019 will be released and the full CoC will have it opportunity to hear a detailed explanation of the 2019 scoring criteria for projects applying to be in the FY 2019 CoC application to HUD. The metrics have been proposed by the Scoring Sub-committee and the final version is anticipated to have been approved by the Homeless Clearinghouse by this date. Attendees will be trained on how to complete the NEW 2019 CoC Competition Scorecard.

Registration required below.

Registration
Strategies to End Homelessness @toEndHomeless • May 31

Attention partners! @toEndHomeless is now accepting applications for 2019 Continuum of Care program funding.

Intent to Renew Deadline: 6/14
Intent to Apply New Deadline: 6/21

Visit buff.ly/2MuUQ8G to learn more.
Please share!
Continuum of Care 2019 Application Forms & Deadlines

Strategies to End Homelessness is pleased to accept grant applications for HUD’s 2019 Continuum of Care for the Homelessness program in the Cincinnati/Hamilton County, OH area. HUD’s Notice of Funding Availability for 2019 has not yet been released, but we anticipate that HUD will send out the notification soon.

Deadlines to Note:
* June 15th, 4PM - Renewal Intent Forms Due
* June 21st, 4PM - Intent to Apply Forms Due

Click here to access both forms.

Forms must be emailed to Amy Stewart, Director of Planning and Evaluation (astewart@end-homelessness.org).

If you have questions, please contact Amy.
*****SECOND UPDATE - COMMUNITY PRIORITIZATION EVENT WILL BE HELD JULY 25th AS ORIGINALLY SCHEDULED *****

HUD has now released the 2019 CoC Program Competition NOFA, which can be found at the link provided below. Given that we now have a firm deadline for the full CoC application, we believe it is best that the Community Prioritization Event be held on Tuesday July 25th as originally scheduled. All deadlines prior to the event will remain as previously set subject to one note below. We will inform the community of the details of the NOFA next week, once we at STEH have had a chance to fully examine its contents. We will also provide additional post-prioritization event deadlines regarding project applications next week as well.

In the meantime, please proceed with completing as much of your scorecards as possible. The deadline for completed scorecards remains July 11th.

PLEASE NOTE - STEH is aware that there are issues with the data surrounding recidivism and we continue to ask the community to wait to pull reports regarding the recidivism metric. We will issue further guidances regarding the recidivism metric along with the details of the NOFA in the coming week.

Thank you for your patience with this process and for all you do for the most vulnerable in our community!

Amy Stewart
Director of Planning and Evaluation
Strategies to End Homelessness
The FY 2019 CoC Program Competition is Now Open

The Notice of Funding Availability (NOFA) for the Fiscal Year (FY) 2019 Continuum of Care (CoC) Program Competition has been posted to the FY 2019 CoC Program Competition: Funding Availability page on the HUD Exchange. Additional resources are available on the e-snaps page on the HUD Exchange.

The CoC Application, CoC Priority Listing, and Project Applications will be available the week of July 8, 2019 in e-snaps. Collaborative Applicants and project applicants will be able to access the applications to review, update, and enter information that is required for the application process.

Submission Deadline: Monday, September 30, 2019 at 8:00 PM EDT

Project Applicants

- Returning project applicants can choose to import the FY 2018 renewal project application responses; however, this must be requested during your registration of the Renewal Funding Opportunity in e-snaps and is only available if you submitted a renewal project application in last year’s FY 2018 CoC Program Competition. Imported responses should be carefully reviewed to ensure accuracy and that the information is a true representation of the project activities.

- First-time renewal projects must complete the entire renewal project application.

- New project applications must be completed in full and in line with the new project application components permitted in this year’s competition

- CoC planning and UFA Costs applications will only be reviewed if submitted by the CoC’s designated Collaborative Applicant identified in the CoC Applicant
Profile in e-snaps.

- Dedicated HMIS projects, renewal and new, can only be submitted by the CoC’s designated HMIS Lead as identified in the CoC Applicant Profile in e-snaps.

**Collaborative Applicants**

- The CoC Application and CoC Priority Listing with all project applications accepted and ranked or rejected are separate submissions in e-snaps. Collaborative Applicants must submit both parts of the CoC Consolidated Application by the application submission deadline for HUD to consider the CoC Consolidated Application to be complete.

- The CoC Competition Report, and [instructions on how to access the report](#), that includes data reported in the [Homelessness Data Exchange](#) (HDX) is available for use by Collaborative Applicants to complete portions of the FY 2019 CoC Application.

**What’s New for the FY 2019 CoC Program Competition**

The list below highlights some important information regarding new concepts CoCs should consider while planning for the FY 2019 CoC Program Competition. This list is not exhaustive and additional details are in the NOFA.

- **Youth Homelessness Demonstration Program (YHDP) Renewals.** Many of the YHDP projects awarded in FY 2016 are due for first-time renewal in the FY 2019 CoC Program Competition. See Section II.B.6 of the NOFA for additional details.

- **Expansion Projects.** The application submission process for renewal projects that want to submit a new expansion project has changed. See Section III.C.2.j of the NOFA for additional details.

- **Domestic Violence (DV) Bonus Projects.** There is another up to $50 million available for new DV Bonus projects (Section III.B.2.c of the NOFA) and many of the DV Bonus projects awarded in last year’s FY 2018 CoC Program Competition are eligible for renewal.

- **CoC Bonus.** The CoC Bonus is calculated differently in FY 2019. As stated in Section III.C.2.c of the NOFA, “…CoC is eligible to apply for up to 5 percent of its Final Pro Rata Need (FPRN), or 25 percent of the CoC’s Preliminary Pro Rata Need (PPRN) minus its Annual Renewal Demand (ARD), whichever is greater. To be eligible to receive a bonus project, a CoC must demonstrate that it ranks projects based on how they improve system performance as outlined in Section VII.B.1.a of this NOFA. The available amount per CoC can be found on the CoC Estimated ARD Report on the HUD Exchange.

**Additional Guidance**

HUD has posted, or will post, additional guidance regarding the FY 2019 CoC Program Competition that includes, but is not limited to:

Available Today:

- FY 2019 CoC Estimated ARD Report
• CoC Program Competition Report (HDX)
• PHA Crosswalk

Available in the coming weeks:

• Frequently Asked Questions (FAQs)
• Detailed Instructions and Navigational Guides
  ◦ CoC Application
  ◦ CoC Priority Listing
  ◦ Project Applications

See the e-snaps: CoC Program Applications and Grants Management System and the FY 2019 CoC Program Competition: Funding Availability pages on the HUD Exchange for a complete listing of information and guidance.

Questions

If you have questions pertaining to e-snaps technical issues or the FY 2019 CoC Program Competition, submit your questions to the e-snaps Ask A Question (AAQ) portal. To submit a question to the e-snaps AAQ portal, select “e-snaps” from the “My question is related to” dropdown list on Step 2 of the question submission process.

If you have questions related to the CoC Program interim rule or a policy related question, submit your questions to the CoC Program AAQ portal. To submit a question to the CoC AAQ portal, select “CoC: Continuum of Care Program” from the “My question is related to” dropdown list on Step 2 of the question submission process.

Listserv Notifications

If you are aware or suspect that the Collaborative Applicant for your CoC is not currently receiving these listserv messages, please forward the following link so the Collaborative Applicant can register to receive listserv messages as this is the only form HUD uses to communicate CoC Program information to the public: https://www.hudexchange.info/mailinglist/.
Good afternoon CoC Agency Partners:
Attached please find the FINAL UPDATED timeline for Scorecard procedures, the Community Prioritization Event and CoC Application Deadlines.

Immediately Upcoming Highlights:

- **Thursday July 11** – Completed Scorecards due to back to STEH
- **Monday July 22** – Community Prioritization Event REGISTRATION CLOSES – Please visit STEH’s website to register.
- **Tuesday July 23** – Power point presentations due to STEH from agencies required to present at Community Prioritization Event
- **Thursday July 25** – Community Prioritization Event
- **Friday August 9** – Match certification due to STEH

Please see the attached timeline for more details, particularly re deadlines after the Community Prioritization Event. If you have questions, please contact me.

Thanks
The Clearinghouse met this morning, and after long deliberations, voted to POSTPONE the Community Prioritization Event (aka Large Group Scoring) until Tuesday, August 27th, 2019 (12:30 pm – 5:00 pm), in order to give the Community time to address issues discovered during the scorecard submission process.

(The July 27, 2019 date next week has been cancelled.)

At this time, we do not anticipate that projects would have to resubmit any information for their scorecards. We will continue to follow up with you next week with more information as to how the process is moving forward.

We truly appreciate the community’s patience and we will continue to update you.

Thank you.

Amy Stewart
Director of Planning and Evaluation
p. 513.263-2789 | f. 513.221.8444

2368 Victory Parkway, Suite 600
Cincinnati, OH 45206
Community Prioritization Event

Tuesday
Aug 27, 2019 – 12:30 PM - 4:00 PM

Interact for Health
3810 Edwards Road, #500
Cincinnati, OH 45209
Map

More Info
Cincinnati Hamilton County Continuum of Care for the Homeless' annual agency funding prioritization event.
Registration required to participate in person. You may also participate via online live streaming.
To register:
https://www.strategiesendhomelessness.org/register/

The live stream will be via Facebook Live on Strategies to End Homelessness Facebook page which is public.

Free but Registration is required to attend in person.
Community Prioritization Event

Date/Time
Date(s) - 08/27/2019
12:30 pm - 5:00 pm

Location
Interact for Health- ChoiceCare Room
3655 Edwards Rd #500
Cincinnati, Ohio 45239

Registration
Notifications via Social Media –

**Strategies to End Homelessness**
August 27 at 8:17 AM

Join us right here on Facebook later today to watch our Continuum of Care Community Prioritization Event.

This is part of the local process that enables us to apply for funds so that our partner agencies can serve people experiencing homelessness.

---

**2019 CoC Community Prioritization Event**
Tuesday, August 27th
12:30 pm - 5:00 pm

Watch on Facebook Live
Apply for funds

Continuum of Care funding

### 2019 Continuum of Care Competition

- 2019 Community Prioritization Award Agencies
- 2019 COC Funding App Timelines for Community
- COC Comprehensive Plan - FY 2019
- COC Program Competition NSM FY 2019
- COC Continuum Reassessment for Community in Your States RFP
- NSM, 2019 USH National Network 5-10
- 2019 Homeless Data Fund
- 2019 Impact to Action Fund

### 2019 Governance

- COC Governance Process 2019
- Opening House homeless strut 2019
1E-1 Attachment Guide: Public Posting—Local Competition Announcement

- Email to Community dated 04/27/19 re Competition Score Card Criteria Community Meeting on 05/07/19
- Screen Cap of STEH Website announcing registration for 05/07/19 Competition Score Card Criteria Community Meeting
- Screen Cap of STEH Social Media Posting dated 05/31/19 informing of June 2019 deadlines for to submit Intent to Apply and Intent to Renew forms to CoC
- Screen Cap of STEH Website Posting dated 05/31/19 informing of June 2019 deadlines for to submit Intent to Apply and Intent to Renew forms to CoC
- Email to Community dated 07/03/19 re Prioritization Event Schedule, and NOFA release
- Email to Community dated 07/09/19 re NOFA Details
- Screen Cap of Cincinnati.com community calendar site announcing Community Prioritization Event
- Screen Cap of STEH Website announcing registration for 08/27/19 Community Prioritization Event
- Screen Cap of STEH Social Media Announcing Facebook Live-Stream of Community Prioritization Event on 08/27/19.
- Screen Cap of STEH website dated 09.10.2019 showing Competition documents available to agencies
Dear Community Members,

Please mark your calendars for **Tuesday, May 7th from 2:00 pm – 4:00 pm** for the meeting at which the 2019 Community Prioritization Event Scorecard metrics, as approved by the Homeless Clearinghouse, will be presented and explained to the Community. The meeting will take place at **Interact for Health, Choice Care Room**. Registration is **required and can be done on Strategies to End Homelessness website**:

https://www.strategiestoendhomelessness.org/events/2019-scoring-criteria-community-meeting/

Please also note that the **Community Prioritization Event is currently scheduled for July 25th** at the same location. Registration is not yet open for the Prioritization Event. Additional information regarding the timeline for scoring and the CoC Application is attached. Many of the dates are estimates and/or yet to be determined as the HUD NOFA has not yet been released. Please note that while some dates may have to be revised once the NOFA is released, we are attempting to give the community as much lead time as possible for the next few months.
It is expected that the CoC Application will due to HUD in late August. This is weeks earlier than last year, so please plan ahead that July will be quite tight and that you may need to account for staffing time to complete your scorecard data as soon as the HUD grant year closed on June 30, 2019.

As always, thanks for all you do for the most vulnerable in the community!

Yours very truly,

Amy Stewart
Director of Planning and Evaluation
p. 513.263-2789 | f. 513.221.8444
steh_logocolor

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astewart@end-homelessness.org

Download the Street Reach app!

Follow us!
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Date/Time
Date(s) - 05/07/2019
2:00 pm - 4:00 pm

Location
Interact for Health- ChoiceCare Room
3655 Edwards Rd #300
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Scorecard released and CoC prioritization process review

At this meeting, the CoC 2019 will be released and the full CoC will have it opportunity to hear a detailed explanation of the 2019 scoring criteria for projects applying to be in the FY 2019 CoC application to HUD. The metrics have been proposed by the Scoring Sub-committee and the final version is anticipated to have been approved by the Homeless Clearinghouse by this date. Attendees will be trained on how to complete the NEW 2019 CoC Competition Scorecard.

Registration required below.

Registration
Attention partners! @toEndHomeless is now accepting applications for 2019 Continuum of Care program funding.

Intent to Renew Deadline: 6/14
Intent to Apply New Deadline: 6/21

Visit buff.ly/2MuU08G to learn more. Please share!
Continuum of Care 2019 Application Forms & Deadlines

Strategies to End Homelessness is pleased to accept grant applications for HUD’s 2019 Continuum of Care for the Homeless Program in the Cincinnati/Hamilton County area. HUD’s Notice of Funding Availability for 2019 has not yet been released, but we anticipate that HUD will send out the notification soon.

Deadlines to Note:
* June 18th, 4PM – Renewal Intent Forms Due
* June 21st, 4PM – Intent to Apply Forms Due

Click here to access both forms.

Forms must be emailed to Amy Stewart, Director of Planning and Evaluation (astewart@end-homelessness.org).

If you have questions, please contact Amy.

Join the fight to end homelessness in Cincinnati! Subscribe to our newsletter

Email Address
First Name
Last Name

Subscribe
*****SECOND UPDATE - COMMUNITY PRIORITIZATION EVENT WILL BE HELD JULY 25th AS ORIGINALLY SCHEDULED *****

HUD has now released the 2019 CoC Program Competition NOFA, which can be found at the link provided below. Given that we now have a firm deadline for the full CoC application, we believe it is best that the Community Prioritization Event be held on Tuesday July 25th as originally scheduled. All deadlines prior to the event will remain as previously set subject to one note below. We will inform the community of the details of the NOFA next week, once we at STEH have had a chance to fully examine its contents. We will also provide additional post-prioritization event deadlines regarding project applications next week as well.

In the meantime, please proceed with completing as much of your scorecards as possible. The deadline for completed scorecards remains July 11th.

PLEASE NOTE - STEH is aware that there are issues with the data surrounding recidivism and we continue to ask the community to wait to pull reports regarding the recidivism metric. We will issue further guidances regarding the recidivism metric along with the details of the NOFA in the coming week.

Thank you for your patience with this process and for all you do for the most vulnerable in our community!

Amy Stewart
Director of Planning and Evaluation
Strategies to End Homelessness
The FY 2019 CoC Program Competition is Now Open

The Notice of Funding Availability (NOFA) for the Fiscal Year (FY) 2019 Continuum of Care (CoC) Program Competition has been posted to the FY 2019 CoC Program Competition: Funding Availability page on the HUD Exchange. Additional resources are available on the e-snaps page on the HUD Exchange.

The CoC Application, CoC Priority Listing, and Project Applications will be available the week of July 8, 2019 in e-snaps. Collaborative Applicants and project applicants will be able to access the applications to review, update, and enter information that is required for the application process.

Submission Deadline: Monday, September 30, 2019 at 8:00 PM EDT

Project Applicants

- Returning project applicants can choose to import the FY 2018 renewal project application responses; however, this must be requested during your registration of the Renewal Funding Opportunity in e-snaps and is only available if you submitted a renewal project application in last year’s FY 2018 CoC Program Competition. Imported responses should be carefully reviewed to ensure accuracy and that the information is a true representation of the project activities.

- First-time renewal projects must complete the entire renewal project application.

- New project applications must be completed in full and in line with the new project application components permitted in this year’s competition

- CoC planning and UFA Costs applications will only be reviewed if submitted by the CoC’s designated Collaborative Applicant identified in the CoC Applicant
Profile in e-snaps.

- Dedicated HMIS projects, renewal and new, can only be submitted by the CoC’s designated HMIS Lead as identified in the CoC Applicant Profile in e-snaps.

**Collaborative Applicants**

- The CoC Application and CoC Priority Listing with all project applications accepted and ranked or rejected are separate submissions in e-snaps. Collaborative Applicants must submit both parts of the CoC Consolidated Application by the application submission deadline for HUD to consider the CoC Consolidated Application to be complete.

- The CoC Competition Report, and instructions on how to access the report, that includes data reported in the Homelessness Data Exchange (HDX) is available for use by Collaborative Applicants to complete portions of the FY 2019 CoC Application.

**What’s New for the FY 2019 CoC Program Competition**

The list below highlights some important information regarding new concepts CoCs should consider while planning for the FY 2019 CoC Program Competition. This list is not exhaustive and additional details are in the NOFA.

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Visit the HUD Exchange at https://www.hudexchange.info

Forward to a Friend | Update Subscription | Unsubscribe from the List
Good afternoon CoC Agency Partners,

At STEH, we wanted to get back to you all regarding information contained in this year’s CoC Notice of Funding Availability (NOFA). This NOFA speaks to funding which our community will apply for by a deadline of 9/30/2019, & which funding will be available on 7/1/2020.

Additional information regarding this year’s CoC application & process:

- **Application Timeline & Deadline**: as already mentioned, the deadline for the application is 9/30/2019. We have worked backward from that date to finalize a timeline for the rest of the CoC process. The updated timeline will be sent in a separate email today. Please keep in mind that, per HUD, project applications for specific projects to be funded within the larger CoC application must be complete by 30 days before the deadline, so all of the information we may need from you for project applications will be due before the end of August.

- **Bonus funding**: again this year, CoC’s can apply for Bonus Funds of up to 5 percent of the CoC’s Final Pro Rata Need (FPRN), which is $1,025,809 this year.

- **Housing First changes**: while the language in the NOFA makes it clear that CoC funded projects must continue to follow Housing First principles regarding placement into permanent housing (both RRH & PSH) without preconditions, some language in the NOFA also indicates that HUD is considering allowing projects to include requirements for participation in services “once a person is housed, & to promote important outcomes”. To be clear, this does not change what is required of CoC funded projects related to following Housing First principles at this time. Several things will have to happen before local CoC projects would be able to begin requiring any level of service participation, including:
- **Additional information from HUD**: we would need significantly more information from HUD regarding what is expected going forward before we could consider adding service requirements.
- **Timing of funding**: the funding of this NOFA, & therefore the conditions of this NOFA, do not take effect until 7/1/2020, so we have until that time to clarify changes.
- **Local policies**: our local CoC policies also govern how local CoC programs operate as it pertains to Housing First principles, & these local policies would also need to be changed before participation in services could be required.

  - **Eligibility changes**:
    - **Categories of homelessness**: as you likely know, HUD has historically only permitted CoC & ESG funded projects to serve clients that fall within Category 1 (street & shelter) & Category 4 (fleeing Domestic Violence) of the federal definition of homelessness. The NOFA seems to indicate that HUD is moving in the direction of allowing some broader consideration of who is homeless. For example:
      - The NOFA states that, “private non-profit organizations whose primary mission is to provide services to youth age 24 & under”, may be able to serve youth “living in unsafe situations”.
      - The NOFA states that new and renewal RRH & Joint TH & RRH projects may serve persons who qualify as homeless under the section of 24 CFR that is Category 2 of the federal homeless definition, meaning people who are precariously housed.
    - **Human trafficking**: HUD did clarify in the NOFA that “persons who are fleeing or attempting to flee human trafficking may qualify as homeless under paragraph 4 of the homeless definition”.

Again, to be clear, these statements in the NOFA do not change the operation of CoC funded projects at this time, as several things will have to happen before local CoC projects would be able to begin broadening who they are serving, including:

- **Additional information from HUD**: we would need significantly more information from HUD regarding what is expected going forward before we could make changes.
- **Timing of funding**: the funding of this NOFA, & therefore the conditions of this NOFA, do not take effect until 7/1/2020, so we have until that time to clarify changes.
- **Local policies**: our local CoC policies also govern how local CoC programs operate, & these local policies would also need to be updated before changes are made.

The updated timeline for this year’s CoC process will be sent in a separate email today. Please let me know if you have questions about either of these.
Search Events

Community Prioritization Event

Tuesday
Aug 27, 2019 – 12:30 PM - 4:00 PM

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3810 Edwards Road, #500
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More Info

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*Strategies to End Homelessness*

**August 27 at 8:17 AM**

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Apply for funds

Continuum of Care funding

2019 Continuum of Care Competition

- 2018 Community Prevention Event Agenda
- 2016 CoC Housing App Timelines for Community
- CoC Overview of Process - PechaKucha
- CoC Program Competition Form FY 2019
- CoC Workplan Revisions for Community as of October 5
- ECM 2016 U.S. Housing Market 5-19
- 2019 Impact on Terrace Fund
- 2018 Impact on Terrace Fund

2019 Governance

- CoC Governance Plan 2019
- Openhouse Network- Fell 2015

https://www.strategies2endhomelessness.org/partner-agencies/apply-for-funds/
1E-1 Attachment Guide: Public Posting—CoC Approved Consolidated Application

- Email to Community dated 04/27/19 re Competition Score Card Criteria Community Meeting on 05/07/19
- Screen Cap of STEH Website announcing registration for 05/07/19 Competition Score Card Criteria Community Meeting
- Completed Scorecard from one renewal project
- Screen Cap of STEH website dated 09.10.2019 showing Competition documents available to agencies
- Project Scores and Rank Order following Community Prioritization Event
  - Projects showing no number in “Score” column did not have a full year of data.
- Priority List Ranking Tool
- Email to Community re Public Posting of CoC Approved Consolidated Application
- Screen Cap of STEH Website showing public posting of CoC Approved Consolidated Application
- Screen Cap of STEH Social Media showing public posting of CoC Approved Consolidated Application
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Amy Stewart

PSI: 2019 CoC Scoring-App Timeline - for community - some dates TBD.pdf
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Date/Time
Date(s) - 05/07/2019
2:00 pm - 4:00 pm

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Registration required below.

Registration
### Project Information

- **Agency:** 0
- **Project Name:** 0
- **Project Type:** PSH
- **Project Set-up:** Site-based
- **Most Recently Ended Grant Term:** 1/0/1900

### A. Project Performance

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<th>Performance Measurement</th>
<th>Scoresheet</th>
<th>Explanation</th>
<th>For Quartile Calc</th>
<th>Score</th>
<th>Quartile Value</th>
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<td>Housing Stability (more than 90 days)</td>
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<td>Quartile 4</td>
<td>100.00%</td>
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<tr>
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<td>Housing First / Low Barrier</td>
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<td>Each point on questionnaire = 2.175 points in score</td>
<td>16.68</td>
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<td></td>
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<tr>
<td>In the project’s most recently ended grant year, did the project have funds recaptured?</td>
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<td>No recap in Q1 = +1</td>
<td>5</td>
<td></td>
<td></td>
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<tr>
<td>Percent of CoC project funding expended for housing vs. supportive services. RRH PROJECTS ONLY</td>
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<td>Fill fields above</td>
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<td>0</td>
<td>1, 1.5, 3, 5</td>
</tr>
<tr>
<td>Percent of CoC project funding expended for housing vs. supportive services. PSH PROJECTS ONLY</td>
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<td>100%</td>
<td>5</td>
<td>1</td>
<td>1, 1.5, 3, 5</td>
</tr>
<tr>
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<td>Yes = 2</td>
<td>2</td>
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</tr>
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<td>Completeness of Corrective Action Plan</td>
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</tr>
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<td>0</td>
<td>0</td>
<td></td>
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</tr>
<tr>
<td>Match to Housed Time (Scattered Site projects) HOUSING PROJECTS ONLY</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Successful Housing Match HOUSING PROJECTS ONLY</td>
<td>100.00%</td>
<td>100.00%</td>
<td>5</td>
<td>1</td>
<td>1, 1.5, 3, 5</td>
</tr>
<tr>
<td>% of Youth ages 18-24 Served</td>
<td>0</td>
<td>&gt; 50% = 1.1</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>% of Families (HH w/ Minor Children) Served</td>
<td>0.00%</td>
<td>25% - 50% = 0.5</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>% of Parenting Youth ages 18-24 with Minor Children Served</td>
<td>0.00%</td>
<td>&lt; 25% = 0</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>% of Persons Receiving or Attempting to Flee Domestic Violence</td>
<td>Fill fields above</td>
<td>Fill fields above</td>
<td>ERROR n/a</td>
<td>0</td>
<td>1, 1.5, 3, 5</td>
</tr>
<tr>
<td>Participants are “hard to serve” as defined by no income at entry</td>
<td>85.37%</td>
<td>&gt; 60% = 2.2</td>
<td>2.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Participants are “hard to serve” as defined by 2 or more physical/mental health conditions at entry</td>
<td>85.37%</td>
<td>&lt; 40% = 0</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entered from street or other locations not meant for human habitation</td>
<td>14.63%</td>
<td>&gt; 25% = 1.1</td>
<td>1.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applicant has at least 1 staff member regularly participating in at least 2 of the CoC Workgroups</td>
<td>1</td>
<td>≥ 2 workgroups = 2</td>
<td>2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total Score:** 84.78

**Weighted (SSO):** 119.51

**Weighted (Small agencies):** 87.605
Apply for funds

Continuum of Care funding

2019 Continuum of Care Competition

- 2016 Community Prevention Research Grant
- 2016 GCC Grant Application for Community
- GCC Overview and Tips for applying
- GCC Program Competition NOFA FY 2019
- Cold Weather Emergency for Community in Year Stated
- NREL 2015 US Energy Information 5-19
- 2019 Illinois Access Fund
- 2019 Illinois Access Fund

2019 Governance

- GCC Governance Report 2019
- Ombudsman Network Report 2019
### Project Scoring Ranked from Highest on the CoC Competition Scorecard

<table>
<thead>
<tr>
<th>Status</th>
<th>Pre-Score Rank</th>
<th>Score</th>
<th>Agency</th>
<th>Project Name</th>
<th>Type</th>
<th>Funding Amount</th>
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<tbody>
<tr>
<td>Renewal</td>
<td>1</td>
<td>91.42</td>
<td>Tender Mercies</td>
<td>Harkavy Hall SRA</td>
<td>PSH</td>
<td>$78,838</td>
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<td>91.40</td>
<td>Caracole</td>
<td>Caracole House 3</td>
<td>PSH</td>
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<tr>
<td>Renewal</td>
<td>3</td>
<td>90.49</td>
<td>Tender Mercies</td>
<td>Dana Hotel</td>
<td>PSH</td>
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<td>Haven Hall PSH</td>
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<td>84.70</td>
<td>Bethany House Services</td>
<td>Family Housing Partnership</td>
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<tr>
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<tr>
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<td>81.22</td>
<td>Tender Mercies</td>
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<tr>
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<td>Over the Rhine Community Housing</td>
<td>Jimmy Heath House</td>
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<tr>
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<td>YWCA</td>
<td>DV Jr TH/RRH</td>
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<td>Youth Outreach Program</td>
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</tr>
<tr>
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<td>77.50</td>
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<td>75.00</td>
<td>Interfaith Hospitality Network</td>
<td>Permanent Supportive Housing 2</td>
<td>PSH</td>
<td>$367,070</td>
</tr>
<tr>
<td>Renewal</td>
<td>16</td>
<td>73.60</td>
<td>Salvation Army</td>
<td>RRH 2 for Families</td>
<td>RRH</td>
<td>$243,191</td>
</tr>
<tr>
<td>Renewal</td>
<td>17</td>
<td>72.10</td>
<td>Excel</td>
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<td>Renewal</td>
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<td>71.97</td>
<td>Shelterhouse</td>
<td>Homeless Individual Partnership</td>
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<td>19</td>
<td>70.80</td>
<td>Over the Rhine Community Housing</td>
<td>East Clifton Homes/ Carrie’s Place</td>
<td>PSH</td>
<td>$213,226</td>
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<tr>
<td>Renewal</td>
<td>20</td>
<td>70.10</td>
<td>Ohio Valley Goodwill</td>
<td>Phi Rapid Re-Housing</td>
<td>PSH</td>
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<tr>
<td>Renewal</td>
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<td>69.60</td>
<td>Over the Rhine Community Housing</td>
<td>Recovery Hotel SRA PSH</td>
<td>PSH</td>
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<tr>
<td>Renewal</td>
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<td>69.20</td>
<td>Bethany House Services</td>
<td>Rapid Re-Housing 1</td>
<td>RRH</td>
<td>$797,486</td>
</tr>
<tr>
<td>Renewal</td>
<td>23</td>
<td>68.90</td>
<td>Shelterhouse</td>
<td>HUD RRH</td>
<td>RRH</td>
<td>$1,406,020</td>
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<tr>
<td>Renewal</td>
<td>24</td>
<td>62.88</td>
<td>Talbert House Services</td>
<td>Permanent Supportive Housing 2</td>
<td>PSH</td>
<td>$972,188</td>
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<td>25</td>
<td>61.40</td>
<td>YWCA</td>
<td>DV RRH</td>
<td>RRH</td>
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<tr>
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<td>Lighthouse Youth &amp; Family Services</td>
<td>Scattered Site RRH</td>
<td>RRH</td>
<td>$160,457</td>
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<tr>
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<td>Renewal</td>
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<tr>
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<tr>
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<td>*Talbert House</td>
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<td>TH/RRH</td>
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<td>Harkavy Hall SRA</td>
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<tr>
<td>Renewal</td>
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<td>Bethany House Services</td>
<td>Rapid Re-Housing 5</td>
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<td>$425,688</td>
</tr>
<tr>
<td>Renewal</td>
<td>35</td>
<td>51.50</td>
<td>LFS, BHS, YWCA, IHN, SA</td>
<td>Youth Homelessness Demo Program</td>
<td>RRH</td>
<td>$1,880,601</td>
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<tr>
<td>Renewal</td>
<td>36</td>
<td>51.40</td>
<td>*National Church Residences</td>
<td>Commons at South Cummminsille</td>
<td>PSH</td>
<td>$427,177</td>
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<tr>
<td>Renewal</td>
<td>37</td>
<td>51.30</td>
<td>*Tender Mercies</td>
<td>821 Flats</td>
<td>PSH</td>
<td>$441,633</td>
</tr>
<tr>
<td>Renewal</td>
<td>38</td>
<td>51.20</td>
<td>Strategies to End Homelessness</td>
<td>Coordinated Entry</td>
<td>SSO</td>
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<tr>
<td>Renewal</td>
<td>39</td>
<td>51.10</td>
<td>Strategies to End Homelessness</td>
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<tr>
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<tr>
<td>Renewal</td>
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<tr>
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<td>*Shelterhouse</td>
<td>Rapid Re-Housing NEW</td>
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<tr>
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<td>*Nothing into Something Real Estate</td>
<td>Exit PSH</td>
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<td>Permanent Housing Program</td>
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<td>$21,000</td>
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<td>Strategies to End Homelessness</td>
<td>Permanent Housing Program</td>
<td>PSH</td>
<td>$200,000</td>
</tr>
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<td>Permanent Housing Program</td>
<td>PSH</td>
<td>$200,000</td>
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<tr>
<td>Renewal</td>
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<td>Strategies to End Homelessness</td>
<td>Permanent Housing Program</td>
<td>PSH</td>
<td>$200,000</td>
</tr>
</tbody>
</table>

Projects presenting are marked with asterisk.

Lighthouse PSH and Talbert House PSH1 finished in Tier 1 following the CPE rankings and will therefore be placed above the non-competing renewal projects, who are automatically placed at the bottom of Tier 1.

CIGO will remain at the bottom of Tier 1 due to its straddling of Tier 1 and Tier 2.
### CoC Application Rank List for CoC Application

**CoC Competition FY19 Project List - Community Prioritization Event Results**

**Project Scoring Ranked from Highest on the CoC Competition Scorecard and CPE Results**

<table>
<thead>
<tr>
<th>CoC Application Rank Order</th>
<th>Applicant Name</th>
<th>Agency</th>
<th>Project Name</th>
<th>Name</th>
<th>Type</th>
<th>Funding Amount</th>
<th>Running Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Strategies to End Homelessness</td>
<td>Tender Mercies</td>
<td>Over the Rhine Community Housing</td>
<td>RRH 2</td>
<td>RRH</td>
<td>21,541,997</td>
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<td>Over the Rhine Community Housing</td>
<td>RRH 2</td>
<td>RRH</td>
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<tr>
<td>3</td>
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<td>RRH 2</td>
<td>RRH</td>
<td>233,191</td>
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<tr>
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<td>RRH 2</td>
<td>RRH</td>
<td>30,911</td>
<td>$1,673,721.00</td>
</tr>
<tr>
<td>5</td>
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<td>Over the Rhine Community Housing</td>
<td>RRH 2</td>
<td>RRH</td>
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<td>7</td>
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<td>RRH 2</td>
<td>RRH</td>
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<td>8</td>
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<td>RRH 2</td>
<td>RRH</td>
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<td>RRH 2</td>
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<td>Over the Rhine Community Housing</td>
<td>RRH 2</td>
<td>RRH</td>
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</tr>
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<td>11</td>
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<td>RRH 2</td>
<td>RRH</td>
<td>8,989,423</td>
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<td>12</td>
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<td>RRH</td>
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<td>13</td>
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<td>Over the Rhine Community Housing</td>
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<td>RRH</td>
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<tr>
<td>14</td>
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<td>Over the Rhine Community Housing</td>
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</tr>
<tr>
<td>15</td>
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<td>Tender Mercies</td>
<td>Over the Rhine Community Housing</td>
<td>RRH 2</td>
<td>RRH</td>
<td>1,673,721.00</td>
<td></td>
</tr>
</tbody>
</table>
3A. Attachment Guide

**Written Agreement with Local Education or Training Organization**

demonstrating a partnership with a local education or training organization that includes prioritized access to education and training opportunities for people experiencing homelessness.

- **Letter from CoC funded partner agency: Center for Independent Living Options**
  - CILO provides prioritized access to education and training opportunities for people experiencing homelessness by conducting job readiness classes to CoC participants.

- **Agreements by Ohio Valley Goodwill, Inc. (OVGI), to conduct VRE for Veterans**
  - OVGI provides prioritized access to education and training opportunities for people experiencing homelessness by conducting Vocational Rehab and Employment Classes to Veterans, some of whom are homeless and in OVGI's CoC funded housing programs.
  - Screen Cap of VA Website re explanation of VR& E program
  - Screen Cap of OVGI Homeless Veterans Reintegration Project resources, which are VA programs, contracted with OVGI.

- **VA HVRP and Homeless and Low Income Resources Guide**
  - Homeless Veterans Reintegration Projects
  - VA publishes the detailed Homeless and Low Income Resources Guide including employment resources and links to mainstream benefit sources.
  - Hamilton County also makes the VA's guide available on its hamiltoncoohio.gov website. Screen Cap of HamiltonCountyOhio.gov website attached.
September 12, 2019

To Whom It May Concern,

This letter confirms The Center for Independent Living Options (CILO) has formal agreements with the following agencies to provide access to employment opportunities or co-enrollment in workforce and homeless assistance programs for people experiencing homelessness:

SOUTHWEST OHIO REGION WORKFORCE INVESTMENT BOARD
OHIO MEANS JOBS
OPPORTUNITIES FOR OHIOANS WITH DISABILITIES (OOD)

CILO offers an in-house five-week job readiness program called, StepAhead, for consumers with disabilities of the Permanent Supportive Housing program. This program is also extended to agencies of the CoC. Once consumers complete the job readiness program, they are referred to the above listed agencies to work in partnership with CILO to provide employment services, assessments and personalized direct services to help consumers obtain or retain employment.

In addition, CILO has a partnership with OOD by having a liaison come to our office once a month to meet with consumers and connect them with the Bureau of Vocational Rehabilitation Services.

Sincerely,

[Signature]

Rob Festenstein
Executive Director

CILO is funded in part by: U.S. Department of Housing and Urban Development, U.S. Department of Health and Human Services – Administration for Community Living, Ohio Department of Medicaid-HOME Choice, Opportunities for Ohioans with Disabilities, Kentucky Housing Corporation, Kentucky Department for Aging and Independent Living, Northern Kentucky Area Development District, Gateway Area Development District
Title 38 United States Code Section 3679(e) Facility Compliance Form for Chapter 31 Only Facilities

As part of the Veterans Benefits and Transition Act of 2018, section 3679 of title 38 United States Code was amended. Facilities approved for use by the Department of Veterans Affairs (VA) Chapter 31 Vocational Rehabilitation and Employment (VR&E) program will be required to sign this form to confirm compliance with the enrollment policies detailed below.

Effective August 1, 2019, the VA must disapprove a course of education provided by a facility that has in effect a policy that is inconsistent with the areas below. If your facility needs more time to comply with the law, please indicate this below and provide a reason(s) for the delay. An extension for these facilities will require approval by the Secretary of the Department of Veterans Affairs.

NOTE: A Covered Individual is any individual who is entitled to educational assistance under Chapter 31 VR&E.

- Your policy must permit any covered individual to attend or participate in the course(s) of education during the period beginning on the date the covered individual provides to the facility a valid VA authorization, such as a VAF 28-1905 form for VR&E beneficiaries, and ending on the earlier of the following dates:
  1. The date on which tuition/fees (T&F) payment from the VA is made to the facility.
  2. 90 days after the date the facility submits a valid T&F invoice to the VA following receipt of the VA authorization.

- Your policy must ensure that your facility will not impose any penalty, including the assessment of late fees; the denial of access to classes, libraries or other institutional facilities; or require any covered individual to borrow additional funds due to delayed T&F payment from the VA under Chapter 31 VR&E.

Your signature on this document attests that your facility currently complies with the requirements of 38 USC 3679(e), or will comply by the effective date of August 1, 2019.

Please ensure that policies in the next publication of your catalog, bulletin, or addendum align with all the above requirements.

Kelly Manns; Assistant Director

Print Name and Title of Official

____________________
Signature and Date

Please check if an extension is needed to have enrollment policies that comply with the law. Provide the reason(s) for the delay and approximately how much additional time is required:  

____________________


In addition, the statute allows your policy to require the covered individual to take the following additional actions:

1. Submit a valid VA authorization, such as a VAF 28-1905 form for VR&E beneficiaries, no later than the first day of a course of education.

2. Provide additional information necessary for the proper enrollment certification of the covered individual by the facility.

3. Submit a written request to use Chapter 31 VR&E benefits at the facility.

The statute considers these to be additional actions, however, a valid VA authorization and information for enrollment certification are required by all facilities. While the law permits a facility to require that a VA authorization form be provided by the first day of a course(s), this is not always possible for VR&E given the unique needs of Servicemembers and Veterans (SM/V) with service-connected disabilities. Therefore, facilities with enrollment policies that permit a VA authorization to be provided after the first day of a course(s) will increase the number of SM/Vs that can potentially utilize VR&E benefits at the facility.

Please indicate below, by placing an X on the line, if your facility will require one of the additional actions of a covered individual.

X The facility requires that a valid VA authorization, such as a VAF 28-1905 form for VR&E beneficiaries, be provided no later than the first day of a course(s) for a covered individual to participate in the course(s). A VA authorization will not be accepted after the first day of a course, and therefore, a SM/V will not be able to participate in the course(s) if the authorization is not received by the first day.

_____ The facility requires a covered individual to submit a written request to use his or her Chapter 31 VR&E benefits at the facility.
homeless veterans reintegration projects (hvrp)

The Homeless Veterans Reintegration Projects (HVRP) are employment-driven Department of Labor funded programs designed to provide the supports and assistance needed for eligible veterans to obtain employment, housing assistance, and economic stability. Each veteran is assigned a case manager who provides assistance in all aspects of helping the veteran rejoin their community as a fully integrated member.

Goodwill’s HVRP services are available throughout the greater Cincinnati and Northern Kentucky areas, as well as in Adams, Brown, and Clermont counties in rural Ohio.

VA funded “Per diem” residential program

Goodwill also operates a VA funded “Per diem” residential program which is a program for eligible homeless veterans in need of employment assistance and intensive and holistic services in order to achieve long-term self-sufficiency. The goal of all participants is to ultimately achieve full-time employment within the community.
**What is HVRP?**

- Administered through the Department of Labor Veterans’ Employment and Training Service (DOL-VETS), the Homeless Veterans Reintegration Program (HVRP) is the only federal program that focuses exclusively on the employment of Veterans who are experiencing homelessness.

- As of 2015, over 150 HVRP grants operate in 40 states, Puerto Rico, and the District of Columbia. These grants range from $100,000 to $300,000, depending on the size of the program and the service area.

- Even though the structure and name will look different depending on where you are, all HVRP grantees have the same mission: help Veterans experiencing homelessness get competitive jobs. The program connects Veterans to gainful employment informed by the labor market and facilitates the connection of service delivery systems. To meet this dual objective, HVRP grantees embrace four core principles:

  - **A Spectrum of Services**
    
    HVRP grantees provide a wide array of employment services to help Veterans who are experiencing homelessness obtain and maintain gainful employment. These services are tailored to the needs in the community and the individual Veterans enrolled in the program.

  - **A Coordinated Effort**
    
    In most communities, HVRP grantees tap into the wider community network to help with outreach, training, and other services that cannot be paid for by HVRP, like child care, legal services, or housing.

  - **Connecting Training to Real Jobs**
    
    HVRP grantees focus on job-driven training principles - employment opportunities pursued by Veterans in HVRP are based on the local labor market and involve skills-based training. The goal is competitive employment in the local workforce.

  - **Knowing the Veterans**
    
    HVRP grantees use a client-centered case management approach to services, recognizing that strong employment outcomes are linked to housing stability.

**What kind of services can HVRP provide?**

- HVRP grantees provide a core set of services determined by the needs of Veterans, the employers in the area, and the local labor market. Services are focused on providing Veterans experiencing homelessness with relevant skills, connecting these Veterans to employers, and improving employment outcomes and earnings for Veterans while they are enrolled. The program focuses on more than applying for jobs online - quality placements and sustained retention are critical. HVRP does this through four core activities:

  - **Outreach**
    
    Outreach activities include outreach to Veterans, but also to partners and employers. Outreach often includes project orientation workshops for partners like SSVF. HVRP grantees utilize Stand Down as a major outreach activity and funds from DOL-VETS are available to host a Stand Down.

  - **Assessment and Intake**
    
    Assessment and intake for HVRP may look similar to an SSVF intake. Assessment is not the same as enrollment for HVRP, and some Veterans you refer for assessment may not end up enrolled. All HVRPs will ask the Veteran about his or her willingness to engage in services and go back to work before enrollment. They will assess barriers to employment and skills and knowledge gaps. Even if they do not enroll a Veteran in HVRP after he or she is assessed, they will still refer him or her to community resources, like SSVF, for support.

  - **Job-Driven Training and Employment**
    
    Job-Driven Training and Employment is the largest section of services for HVRP. HVRPs focus on developing training that is targeted to the specific industries, occupations, and skills that are in demand locally. Priority is given to work-based, over classroom-based, learning opportunities. Many HVRP grantees provide pre-employment services and partner with the American Job Center’s Local Veterans Employment Representatives (LVERS) for job placement. Training and employment activities could include: job search workshops, job counseling using mock and motivational interviewing, resume writing, and connection to work-based training like on the job training (OJT) or Registered Apprenticeship.

  - **Follow-Up Services**
    
    Follow-up services through HVRP last for 270 days. HVRP reports on each Veteran participant’s employment retention. Often, they will host services like job clubs, alumni groups, or continuing education classes to keep Veterans engaged after they achieve employment. Working together, you and the HVRP grantee can stay in contact with the Veterans you serve so those at risk do not lose employment or fall back into homelessness.
Because both SSVF and HVRP can pay for some transportation costs, some agencies with both programs create transportation logs. Veterans enrolled in both programs can use SSVF transportation support to get to medical appointments and other meetings related to care, and HVRP transportation support to get to job interviews and other meetings related to work. The date and purpose of these trips are documented in the log. SSVF and HVRP programs can use these logs to track efforts, ensure consistent communication, and identify gaps in coverage.

Co-enrollment in SSVF and HVRP fosters stability through a combination of housing and employment, but not every Veteran is eligible for both programs. Contact your local HVRP right away to discuss specific cases and specific agency eligibility restrictions.

Co-enrollment in SSVF and HVRP fosters stability through a combination of housing and employment, but not every Veteran is eligible for both programs. Contact your local HVRP right away to discuss specific cases and specific agency eligibility restrictions.

**How are HVRP and SSVF similar?**

- As a community, your goal is to help as many Veterans achieve housing stability as possible. That mission has two components: housing and stability. Each program can leverage its unique skill sets to foster stability through a combination of housing and employment.

- Like SSVFs, all HVRP grantee programs are structured differently. While some HVRPs are part of larger service agencies working with all people experiencing homelessness in the community, other HVRP grantee programs focus specifically on Veteran employment.

- Like SSVF, the name of the HVRP in your community is likely not just “HVRP”. In fact, some large agencies may have both SSVF and HVRP under the same roof.

- Like SSVF, HVRP has a few sub-programs to serve special focus areas. HVRP has carve-outs for female Veterans and SSVF serves a higher proportion of female vets than any other VA homeless program. HVRP is also further divided into urban and rural programs.

**How are HVRP and SSVF different?**

- While both programs seek to foster stability, each focuses on different components of a Veteran’s needs. While SSVF is focused on the housing placement, HVRP can help foster long-term stability through employment. SSVF is primarily a service program, not only a financial assistance program. HVRP, on the other hand, cannot pay for any housing related costs.

- SSVF and HVRP may have different service timelines based on the Veteran’s unique needs. For instance, HVRP keeps in contact with all Veterans for 270 days whereas SSVF engagements are unique to each Veteran household and may be longer or shorter than that timeframe.

- SSVF is intended for both homeless veterans and veterans who are imminently at-risk of literal homelessness and their families, while HVRP is only for Veterans experiencing homelessness, including those who will be homeless within 14 days.

- Many SSVF grantees employ social workers and housing navigators. At HVRP, staff members are often trained in vocational services or vocational rehabilitation.

- HVRPs are not all 501(c)3 agencies. HVRP grantees may be State Workforce Investment Boards, public agencies like city or county governments, Native American tribal organizations, for-profit agencies, or nonprofit organizations.

**How else can you work together with HVRP?**

**Transportation**

Because both SSVF and HVRP can pay for some transportation costs, some agencies with both programs create transportation logs. Veterans enrolled in both programs can use SSVF transportation support to get to medical appointments and other meetings related to care, and HVRP transportation support to get to job interviews and other meetings related to work. The date and purpose of these trips are documented in the log. SSVF and HVRP programs can use these logs to track efforts, ensure consistent communication, and identify gaps in coverage.

**Credentials and Work Supplies**

Because both SSVF and HVRP can potentially pay for credentials and work supplies, one agency with both grants in their community had weekly team meetings to make sure the SSVF and HVRP teams were dividing up training dollars to fill gaps for Veterans on their joint caseload. For example, when the SSVF program was low on funds near the end of the program year, the HVRP program was able to use its training funds to pay for food safety certifications and work boots.

**Data Sharing**

HVRP and SSVF report into different date systems (VOPAR and HMIS respectively). But, that does not mean agencies with both or even communities with both programs do not communicate. One community employed MOUs outlining what information could be shared between programs. All Veterans coming into SSVF were screened for HVRP and referred immediately. This community hosted bi-weekly meetings of case management teams from both programs to go over specific cases and used a joint online calendar to share trainings and workshops so Veterans enrolled in both did not miss out because of conflicting schedules.
Homeless and Low Income Resources

Greater Cincinnati Area
Cincinnati VA Medical Center
Community Outreach Division
859-362-3698

Drs. Chaitali Basu, MD, DDS, Director, Community Outreach Division
Compiled by: Sharon Grant, LEED-A, Social Worker

*If you have corrections or additions, please email them to sharon.grant@va.gov
Homeless and Low Income Resources
7th Edition

Greater Cincinnati Area
Cincinnati VA Medical Center
Community Outreach Division
513.977.6800

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Edited by: Emily Hunt, LISW-S, LICDC

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*Special thanks to Chris Chatfield, Chief, Social Work Services, for his vision and guidance in developing this resource manual

*If you have corrections or additions, please email them to Christie.Watson@va.gov
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IN:  Southeast Counties: 12

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**
EMERGENCY SHELTERS – INDIVIDUALS

American Red Cross--------------------------------------------- 513.579.3000
2111 Dana Avenue; Cincinnati, Ohio 45207
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Bethany House----------------------------------------------------513.381.7233 (SAFE)
1841 Fairmont Avenue; Cincinnati, OH 45214
Website: [http://www.bethanyhouseservices.org/*](http://www.bethanyhouseservices.org/*)
- Accepts single women without children and women with children
- Provides emergency shelter at local hotels for fathers and boys over age 12
- Must look for jobs and housing daily; Case management services

Catholic Worker House ----------------------------------------513.381.7233 (SAFE)
1437 Walnut Street; Cincinnati, OH
Website: [http://www.catholicworkercincinnati.org/*](http://www.catholicworkercincinnati.org/*)
- Offers shelter to fifteen men, with most stays limited to eight weeks
- Provides three meals a day. The men must have goals, work on those goals, and start a savings account within three weeks
- All who live in the house cook meals, house-sit, clean, and take responsibility for themselves and one another

Center for Respite Care -------------------------------513.621.1868
3550 Washington Avenue; Cincinnati, OH 45229
Website: [http://www.centerforrespitecare.org/](http://www.centerforrespitecare.org/)
- In-patient medical services for homeless adult men and women (no families)
- 15 beds for persons recovering from hospital surgery, etc. Length of stay: 30 days
City Gospel Mission -------------------------------------- 513.241.5525
1805 Dalton Street; Cincinnati, OH 45214
Website: http://www.citygospelmission.org/
- $15 shelter fee per week (provides bed, locker, breakfast, and dinner)
- First come, first serve; doors open at 6:15pm
- First time guests who are not able to cover the shelter fee are welcomed, and a plan for them to earn the fee is put into action
- 74 beds for homeless, sober men

David and Rebecca Barron Center for Men-------------- 513.721.0643
Formerly the Drop Inn Center
411 Gest Street; Cincinnati, OH 45203
Website: http://www.shelterhousecincy.org/
- 150 beds for homeless men 18+
- Non-dormitory sleeping quarters
- Individualized case management supportive services
- On-site medical and dental clinic
- Goal is to transition into permanent housing in 30 days or less and an increase in income
- VA has 15 Grant and Per Diem beds for men (and women)

Ester Marie Hatton Center for Women --------------- 513.562.1980
Formerly the Drop Inn Center
2499 Reading Road; Cincinnati, OH 45202
Website: http://www.shelterhousecincy.org/
- 60 beds for homeless women 18+
- Non-dormitory sleeping quarters
- Individualized case management services
- On-site medical clinic
- Goal is to transition into permanent housing in 30 days or less with an increase in income
- VA has 15 Grant and Per Diem beds for women (and men)

Shalom Center for Elder Abuse --------------------- 888.295.7453
513.754.3100
5467 Cedar Village Drive; Mason, OH 45040
Website: http://www.cedarvillage.org/Care/ShalomCenter.aspx*
- The first shelter in Ohio for victims of Elder Abuse
- Serves Seniors 65+ in Hamilton, Butler, Clermont, and Warren Counties
- Individual accepted for admission will have an emergency stay for 90-120 days
- A variety of services including medical, nursing, and therapy will be available
Sheakley Center for Youth --------------------------------------------- 513.221.3350
2522 Highland Avenue; Cincinnati, OH
Website: http://www.lys.org/*
- Resource Center on 1st Floor (previously known as Anthony House) where homeless teens and youth up to age 24 can go M-F 9am-9pm for food, clothing, personal hygiene products, medical care, free laundry, shower, telephone, mail service (bus tokens available for those working or looking for work)
- Homeless Shelter on 2nd Floor for men and women ages 18-24 with a structured educational and life-skills curriculum
- Step-Up component with a comprehensive plan to attain permanent housing within 30 days
- Youth who exit from the shelter are eligible for After Care services for a period of up to 90 days to ensure ongoing contact and success in the community

Volunteers of America, Veterans Resource Center ----- 513.513.381.7233 (SAFE)
7938 Hamilton Avenue; Mt. Healthy, OH 45231
Website: http://www.voago.org/*
- 50 beds serving Veterans with SMI, Dual Diagnoses, Former or Current justice-involved
- 46 beds for male Veterans and 4 beds in a separate wing set aside for female Veterans

**OHIO: HAMILTON COUNTY**
**EMERGENCY SHELTERS – FAMILIES**

American Red Cross--------------------------------------------- 513.579.3000
2111 Dana Avenue; Cincinnati, Ohio 45207
Website: http://www.cincinnatiredcross.org/index.asp?IDCapitulo=K2FA49812E
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Bethany House --------------------------------------------- 513.381.7233 (SAFE)
1841 Fairmont Avenue; Cincinnati, OH 45214
Website: http://www.bethanyhouseservices.org/
- Single women with and without children (female children any age and male children 12 years old and younger)
- Provides emergency shelter at local hotels for fathers and boys over age 12
- Must look for jobs and housing daily; Case management services
Interfaith Hospitality Network ------------------------------- 513.381.7233 (SAFE)
990 Nassau St.; Cincinnati, OH 45206
Website: http://www.ihncincinnati.org/*

- To be accepted as a guest at Interfaith Hospitality Network, you must be currently homeless and have children
- Single parent men and women with children, as well as married couples with children are all accepted
- 3pm curfew: Interfaith Hospitality Network is not recommended for people whose work hours would prohibit them meeting this curfew
- You are not allowed to drink alcohol or use drugs while in the Interfaith Hospitality Network program. Do not accept guests who have a legal history of violent crimes or crimes against children
- Pet support program allowing children and parents who become homeless to keep their dog/ cat and/or small companion animals with them during their shelter stay

Salvation Army--------------------------------------------- 513.381.7233 (SAFE)
131 E 12th Street; Cincinnati, OH
Website: http://www.salvationarmycincinnati.org/*

- The program provides emergency housing to single women and their minor children (including boys up to age 12) who are homeless
- We provide a safe, stable and clean environment with hot meals, case management, employment programs and training programs, money management and life skills

**OHIO: HAMILTON COUNTY**
**EMERGENCY SHELTERS – DOMESTIC VIOLENCE**

YWCA Domestic Violence Shelter-------------------------- 513.872.9259
898 Walnut Street; Cincinnati, OH (business address) 888.872.9259
Website: http://www.ywca.org/site/apps/lk/content2.aspx?c=agLGKXNOE&b=5917125*

- Confidential, 72 bed shelter, with 24-hour access for survivors of domestic violence
- Boys are accepted up to the age of 18. Adult male victims are provided shelter and services in another location
- Services include case management, advocacy, housing assistance, financial assistance, interpreter assistance, transportation, educational groups, children’s programming, social activities, pet protection, and basic needs

**OHIO: HAMILTON COUNTY**
**EMERGENCY SHELTERS – YOUTH**

Lighthouse Youth Crisis Center -------------------------- 513.961.4080
3330 Jefferson Avenue; Cincinnati, OH 45220
Website: https://www.lys.org/services/homeless-and-runaway-youth/youth-crisis-center/

- 20 bed emergency facility where unaccompanied youth, 10-17 years old, can seek shelter and safety
- Under Ohio law youth may seek shelter at the Youth Crisis Center without consent but may not participate without parent’s consent
Cincinnati VA Community Outreach Division: 7th Edition 2019

OHIO: BUTLER COUNTY
EMERGENCY SHELTERS — INDIVIDUALS & FAMILIES

American Red Cross--------------------------------------------- 513.868.7616
6730 Roosevelt Ave, Suite 400; Franklin OH 45005
Website: http://www.redcross.org/local/ohio/greater-cincinnati-dayton
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Haven House ----------------------------------------------- 513.863.8866
550 High Street; Hamilton, OH 45011
Website: http://www.havenhouseshelter.org/*
- Family shelter for either married men or women with children, single mothers with children, or single fathers with children; average stay: 20-30 days
- Must be a resident of Butler County
- If married, must have proof of marriage

Hope House Center for Men --------------------------------- 513.424.4673 (HOPE)
34 S. Main Street; Middletown, OH 45044
Website: http://hhmission.org/shelter
- Housing for men

Hope House Center for Women and Children ------------------ 513.217.5056
1300 Girard Avenue; Middletown, OH 45044
Website: http://hhmission.org/shelter
- Housing for families and females with children

Serve City (The Chosen) ------------------------------------- 513.737.8900
622 East Avenue; Hamilton, OH 45011
Website: http://www.sercitychosen.org/chosen1.htm*
- Provides shelter for up to 40 men and 12 women

Shalom Center for Elder Abuse ------------------------------- 888.295.7453
5467 Cedar Village Drive; Mason, OH 45040
Website: http://cedarvillage.org/shalom-center/
- Faith-based shelter in Ohio for victims of Elder Abuse
- Serves Seniors 65+ in Hamilton, Butler, Clermont, and Warren Counties
- Individual accepted for admission will have an emergency stay for 90-120 days
- A variety of services including medical, nursing
Shalom Emergency Shelter ----------------------------------- 513.594.8072
120 South Broad Street; Middletown, OH 45044 (First United Methodist Church)
Website: http://www.shalomhomeless.com/*
- Serves Butler County residents (individuals and families)
- Program only runs from November - March; Dinner and Breakfast are served
- SHALOM is a collaborative effort of churches, service providers and citizens who wanted to
  provide shelter for the homeless
- LOS up to 30 days

**OHIO: BUTLER COUNTY**
**EMERGENCY SHELTERS – DOMESTIC VIOLENCE**

Crisis Line for Domestic Violence in Butler County ------- 513.863.7099

Dove House (YWCA) -----------------------------------------------1.800.618.6523
244 Dayton Street; Hamilton, OH 45011
Website: http://www.ywcahamilton.com/*
- Butler County’s protective shelter for victims of domestic violence

**OHIO: CLERMONT COUNTY**
**EMERGENCY SHELTERS – INDIVIDUALS & FAMILIES**

American Red Cross----------------------------------------------- 513. 724.2010
1227 Manchester Avenue; Middletown, OH 45042
Website: http://www.redcross.org/local/ohio/greater-cincinnati-dayton
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

James Sauls Homeless Shelter ------------------------------- 513.732.6464
2403 Old State Route 32; Batavia, OH 45103
Website: http://www.cccsi.org/shelter.html*
- Shelter for Individuals and Families; Operated by Clermont County Community Services
- Three meals and laundry service provided free of charge
- Once a person enters the shelter they must adhere to standards including a curfew, no
  drugs or alcohol, and must obtain employment within one week or show social security
  benefits are available
- Case Management services are provided to assist clients with goals and obtaining housing
  Financial Assistance is available for rent and security deposits for persons exiting the shelter
- LOS is 60 days

Shalom Center for Elder Abuse ------------------------------ 888.295.7453
5467 Cedar Village Drive; Mason, OH 45040
Website: http://cedarvillage.org/shalom-center/
- Faith-based shelter in Ohio for victims of Elder Abuse
- Serves Seniors 65+ in Hamilton, Butler, Clermont, and Warren Counties
- Individual accepted for admission will have an emergency stay for 90-120 days
- A variety of services including medical, nursing, and therapy
OHIO: CLERMONT COUNTY
EMERGENCY SHELTERS – DOMESTIC VIOLENCE

YWCA House of Peace Domestic Violence Shelter ----- 513.753.7281
55 South Fourth Street; Batavia, OH 45103 (business address)
Website: http://www.ywca.org/site/pp.asp?c=agLGXNOE&b=295671&*
- Confidential, 16 bed shelter, with 24-hour access for survivors of domestic violence
- Serves Adams, Brown, and Clermont County residents
- Boys are accepted up to the age of 18. Adult male victims are provided shelter and services in another location
- Services include case management, advocacy, housing assistance, financial assistance, interpreter assistance, transportation, educational groups, children’s programming, social activities, pet protection, and basic needs

OHIO: ADAMS & BROWN COUNTIES
EMERGENCY SHELTERS – INDIVIDUALS & FAMILIES

Adams County Shelter for the Homeless, Inc. ------------ 937.544.8164
11483 State Route 41; West Union, OH 45693
Website: http://acsh1.org/*
- Accommodates families as well as single males and single females
- Application required for admission (not a drop off shelter)
- Limited to 30 day stay

American Red Cross ---------------------------------------- 877.272.7337
2111 Dana Avenue; Cincinnati, OH 45207
Website: http://www.redcross.org/local/ohio/greater-cincinnati-dayton
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Highland County Shelter ------------------------------- 937.393.0634
145 Homestead Ave; Hillsboro, OH 45133
Website: http://www.hcshelter.org/*
- Emergency housing for up to 28 men, women and children
- Maximum stay is 90 days
- Serve individuals from Highland County and surrounding areas including Brown County
**OHIO: ADAMS & BROWN COUNTIES**

**EMERGENCY SHELTERS – DOMESTIC VIOLENCE**

YWCA House of Peace Domestic Violence Shelter ----- 513.732.0450
55 South Fourth Street; Batavia, OH 45103 (business address)
- Confidential, 16 bed shelter, with 24-hour access for survivors of domestic violence
- Serves Adams, Brown, and Clermont County residents
- Boys are accepted up to the age of 18. Adult male victims are provided shelter and services in another location
- Services include case management, advocacy, housing assistance, financial assistance, interpreter assistance, transportation, educational groups, children’s programming, social activities, pet protection, and basic needs

**NORTHERN KENTUCKY**

**EMERGENCY SHELTERS – INDIVIDUALS**

American Red Cross--------------------------------------------- 877.272.7337
2111 Dana Avenue; Cincinnati, Ohio 45207
Website: [http://www.redcross.org/*](http://www.redcross.org/*)
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Emergency Shelter of Northern Kentucky ---------------------- 859.291.4555
634 Scott Street; Covington, KY 41011
Website: [http://www.emergencyshelternky.org/*](http://www.emergencyshelternky.org/*)
- No longer called the Cold Shelter
- Open every day from 6pm-830am between May-August and November-March
- Adult **Men and Women**; Need KY ID
- When temperature is below 32 degrees, will make every attempt to shelter everyone
- To apply for a bed for the summer transitional program (men only), go to the shelter any Monday- Friday from 10am-2pm beginning on April 6 with doors opening on May 1 for the first 30 men accepted into the program

Fair Haven Rescue Mission ----------------------------------- 859.491.1027
260 Pike Street; Covington, KY 41012
Website: [http://www.fairhavenmission.org/*](http://www.fairhavenmission.org/*)
- Shelter for homeless **men** 18 years or older; must have a picture ID;
- Must pass Breathalyzer test prior to admission
- Intake: 545pm-630pm every evening; Hot meal every evening at 6pm
- Must leave the shelter every morning to look for work, unless in the long-term recovery program
- Length of stay up to 14 nights (unless in long term recovery program)
Homeward Bound Shelter (Brighton Center) 859.581.1111
13-15 East 20th Street; Covington, KY 41014
Website: [http://brightoncenter.com/*](http://brightoncenter.com/*)
- Northern Kentucky’s only emergency shelter for homeless and runaway youth
- The shelter accepts youth who are age 11-17 for residency if they have run away from home, been kicked out of their home, or are at risk of becoming a run away
- The shelter also accepts youth who are in danger of being abused at home
- Many of the services provided at shelter are designed to aid in the reunification of the youth in their home with the parents

**NORTHERN KENTUCKY EMERGENCY SHELTERS- SINGLE WOMEN & FAMILIES**

American Red Cross 877.272.7337
2111 Dana Avenue; Cincinnati, Ohio 45207
Website: [http://www.redcross.org/*](http://www.redcross.org/*)
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Family Promise of Northern Kentucky 859.360.0905
336 West 9th Street; Newport, KY 41072
Website: [http://www.nkyfamilypromise.org](http://www.nkyfamilypromise.org)
- Provides a shelter program for up to four homeless men and/or women with children including transportation, meals, and overnight shelter in local churches with intense case management services at our Day Center in Newport
- Offers a mentoring program with assistance in financial management, parenting, and basic life-skills
- Provides pet therapy and an after-school education program
- Provides 3 apartment units for Transitional Housing, allowing those guests in our Shelter Program who have achieved job security to live free of rent and utility expenses for 3 to 6 months while they accumulate enough savings to pay off previous debt and save for a deposit/down payment on permanent housing.

Welcome House 859.431.8717
205 West Pike Street; Covington, KY 41011
Website: [http://www.welcomehouseky.org/*](http://www.welcomehouseky.org/*)
- Provide shelter to 30 single women with & without children (boys no older than 11 years old)
- Must be 18 years old; 3 meals a day; no addiction
NORTHERN KENTUCKY
EMERGENCY SHELTERS – DOMESTIC VIOLENCE

Women's Crisis Center -------------------------------------859.491.3335
835 Madison Avenue; Covington, KY 41011
Website: [http://www.wccky.org/*](http://www.wccky.org/*)
- Provides safe shelter for women and children who are victims of DV or sexual abuse
- Average stay: 3-4 weeks; Shelter, meals, counseling, advocacy, support group
- Provides temporary housing for family pets

INDIANA
EMERGENCY SHELTERS – INDIVIDUALS & FAMILIES

American Red Cross------------------------------------------877.272.7337
2111 Dana Avenue; Cincinnati, Ohio 45207
Website: [http://www.redcross.org/*](http://www.redcross.org/*)
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Heart House, Inc. ------------------------------------------812.926.4890
6815 US Highway 50; Aurora, IN 47001
No website
- 72 bed shelter for single individuals, families with children, or married adults
- Serves people in Dearborn, Franklin, Ohio, Ripley, & Switzerland counties
- Must bring a background check with you to enter shelter

INDIANA
EMERGENCY SHELTERS – DOMESTIC VIOLENCE

Safe Passage, Inc. -----------------------------------------877.733.1990
P.O. Box 235; Batesville, IN 47006
Website: [http://www.safepassageinc.org/*](http://www.safepassageinc.org/*)
- Domestic violence shelter for victims and their children
- Serves residents in Dearborn, Franklin, Ohio, Ripley, & Switzerland counties; however, will offer assistance to anyone who contacts the Help Line
Transitional Housing

Counties by page number

KY:  All 8 NKY: 21-23
IN:  Southeast Counties: 23

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**

**TRANSITIONAL HOUSING – WOMEN**

Ann’s House (The Junia Company) 513.544.6957
P.O. Box 40471; Cincinnati, OH 45240
Website: [http://www.juniacompany.com/](http://www.juniacompany.com/)
- 5-bedroom facility for single women with children who are homeless and health challenged
- Must be alcohol/drug free, no violent offenses (may have a record), and be able to work
- Can stay for up to 12 months and will be provided with life skills training

Anna Louise Inn 513.421.5211
2401 Reading Road; Cincinnati, OH 45202
- Offers dormitory-style, furnished SRO rooms for single women at $60/month

Cincinnati Restoration Church 513.333.0212
1101 Harrison Avenue; Cincinnati, Ohio, 45214
Website: [http://cintirestoration.org/](http://cintirestoration.org/)
- Residential Treatment Center, Christian, Utilizes spiritual counseling and fundraising
- Utilizes spiritual counseling and fundraising

Living Hope Transitional Homes 513.598.6333
3765 Ebenezer Road; Cincinnati, OH 45248
Website: [http://lhth.org/](http://lhth.org/)
- Faith-based organization that provides long term transitional housing (approx. 6-18 months) for women, age 18-30, with or without children
- Must be six months clean from drugs and alcohol
- Between 2 sites, program can house 26 women and their children

Off the Streets 513.378.2534
2401 Reading Road; Cincinnati, OH 45202
Website: [http://www.cinunionbethel.org/](http://www.cinunionbethel.org/)
- Emergency housing and services for any woman who has a history of sex trafficking and exploitation
- Many of the woman who participate in the program have been charged with prostitution
Swan House -------------------------------------------- 513.531.9111
1836 Brewster Avenue; Cincinnati, OH 45207 (Evanston)
Website: http://www.iamsomebodyministries.org/
- Faith-based organization that offers transitional housing for up to 13 women
- Many of the women who seek refuge at The Swan House have been battered and abused, experienced homelessness and suffered from addictions

Tom Geiger Guest House ---------------------------------- 513.961.4555
2634 Melrose Avenue; Cincinnati, OH 45206
No website
- 24 one, two and three-bedroom transitional housing apartments in two buildings
- Transitional housing is available to women and their children as they transition from the YWCA Domestic Violence Emergency Shelter to permanent housing
- Typical length of stay is in transitional housing is 18 months; cost is 30% of adjusted gross income
- Residents entering the permanent housing come from emergency shelters, transitional housing or similar living situations

YWCA Transitional Housing ------------------------------- 513.281.5770
898 Walnut Street; Cincinnati, OH
Website: http://www.ywca.org/site/pp.asp?c=agLGKXNOE&b=61485
- Transitional Housing for women coming out of YWCA emergency services
- 30 furnished apartments at private locations; Average stay: 6 to 18 months
- Must be referred by an emergency shelter

OHIO: HAMILTON COUNTY
TRANSITIONAL HOUSING – INDIVIDUALS

Adult Rehabilitation Center (ARC) ------------------------- 513.351.3457 ext. 314
2250 Park Avenue; Norwood, OH 45212
Website: http://easternusa.salvationarmy.org/*
- 6-month residential Christian based recovery program for homeless men
- 105 bed capacity, men do not need to have substance abuse problems

Caracole, Inc. -------------------------------------------- 513.761.1480
4138 Hamilton Avenue; Cincinnati, OH 45223
Website: http://www.caracole.org/*
- Caracole House is open to individuals with HIV/AIDS who have no appropriate alternative living option
- The house is a four-unit apartment building that houses up to eleven individuals
- Each resident has his or her own bedroom in a three-bedroom suite
- Food, linen and household supplies are provided
- Each resident receives intensive case management and referral services
Lighthouse Youth Services ------------------------------- 513.961.4080
3330 Jefferson Avenue; Cincinnati, OH 45220
Website: https://www.lys.org/
- Transitional Living Program offers housing, case management services and self-sufficiency training to young people from their late teens (18 years old) to their early twenties including young women with children
- The Shelter-Plus-Care program offers permanent supported housing for young adults who have emotional or substance abuse disabilities
- BrightLife is a housing program designed to give homeless LGBTQ young adults immediate access to permanent housing; contact Reginald Harris at 513.581.5602

Living Hope Transitional Homes ---------------------- 513.598.6333
3765 Ebenezer Road; Cincinnati, OH 45248
Website: http://lhtth.org/*
- Faith-based organization that provides long term transitional housing (approx. 6-18 months) for women, age 18-30, with or without children
- Must be six months clean from drugs and alcohol

Ohio Valley Goodwill Industries ------------------------ 513.381.7233 (SAFE)
10600 Springfield Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/*
- Grant and Per Diem Transitional dorm for homeless men; 15 beds available
- Can stay up to 2 years per episode of care
- Receives assistance with finding permanent employment, housing, case management, and computer training

Parkway Center (Formerly Mt. Airy Shelter) --------- 513.381.7233 (SAFE)
2880 Central Parkway; Cincinnati, OH 45225
Website: http://www.talberthouse.org/
- The VA has 18 Grant and Per Diem beds available for Veterans (70 total beds)
- Provides meals, employment assistance, and substance abuse services

Tender Mercies, Inc. ------------------------------ 513.721.8666
27 W 12th Street; Cincinnati, OH 45202
Website: http://www.tendermerciesinc.org/*
- Permanent Housing for homeless men and women with mental illness
- SRO Rooms; basic furnishings provided; average stay: six to nine months

VA Homeless Domiciliary----------------------------- 859.572.6202
1000 South Fort Thomas Avenue; Fort Thomas, KY
Website: http://www.cincinnati.va.gov/services/Ft_Thomas.asp
- 60 bed unit for Men and Women Veterans; 3-6-month average length of stay
- Extensive vocational rehabilitation services, groups and classes
OHIO: HAMILTON COUNTY
TRANSITIONAL HOUSING – FAMILIES

Community Action Agency -------------------------------------- 513.569.1840 ext. 1464
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/*
• Operates the Roosevelt Townhouse Apartments in Springfield Township
• The eight-unit complex serves as a temporary home (average stay of 2 years) for individuals and families who are transitioning from homelessness to self-sufficiency
• Residents participate in a 16-week training program where they receive counseling on how to eliminate debt, utilize available resources, and develop a more positive outlook
• Eligible families must: Earn an income at or below 125% of the http://www.cincy-caa.org/povertyguidelines.asp*; be a Hamilton County resident; be homeless; have a Head Start age child/children (2-4 years old); and have structured goals, such as seeking to improve their education or employment skills

Living Hope Transitional Homes ----------------------------- 513.598.6333
3765 Ebenezer Road; Cincinnati, OH 45248
Website: http://lhth.org/*
• Faith-based organization that provides long term transitional housing (approx. 6-18 months) for women, age 18-30, with or without children
• Must be six months clean from drugs and alcohol

Salvation Army Family Service Bureau -------------------- 513.381.7233(SAFE)
131 E 12th Street; Cincinnati, OH 45202
Website: http://www.salvationarmy.org/
• Provides mid-range temporary housing in leased apartments downtown for families
• Accepts females with children 12 years old and under

YWCA Transitional Housing ---------------------------------- 513.281.5770
898 Walnut Street; Cincinnati, OH
Website: http://www.ywca.org/site/pp.asp?c=agLGKXNOE&b=61485*
• Transitional Housing for women coming out of YWCA emergency services
• 30 furnished apartments at private locations; Average stay: 6 to 18 months
OHIO: HAMILTON COUNTY
TRANSITIONAL HOUSING
WOMEN: CHEMICAL DEPENDENCY

Crossroads (Chaney Allen Residential) ------------------------ 513.475.5300
311 Martin Luther King Drive E; Cincinnati, OH 45220
Website: http://www.thecrossroadscenter.com/
- Residential substance abuse treatment facility for drug involved (not requiring detoxification) 18 years or older women
- Pregnant women are a priority for admission
- Women participating in residential treatment may bring 2 children under the age of 5 to be co-located with her as she completes her non-medical community residential treatment
- Provides individual and group therapy, case management, childcare, & MH treatment
- The Cheney Allen-Pregnant and Post-Natal Women’s Program (PPW) is a program within Cheney Allen designed to provide outpatient or residential treatment to substance-abusing women who are pregnant or have given birth, experienced a miscarriage, or had an abortion within 12 months preceding admission.

First Step Home --------------------------------------------------------- 513.961.4663
2203 Fulton Avenue; Cincinnati, OH 45206 (Walnut Hills)
Website: http://www.firststephome.org/*
- Housing for single women, pregnant women and women with children up to the age of 12
- Provides both residential and outpatient services

Having the Courage to Change (City Gospel Mission) - 513.345.1094
1805 Dalton Avenue; Cincinnati, OH 45214
Website: https://www.citygospelmission.org/need-help/#recovery
- Women’s residential recovery program
- A woman does not need to suffer from addiction to apply; help women with addictions and a wide range of other issues
- Staffed 24 hours a day by professionals and paraprofessionals
- Goal-driven and not time-driven; Length of stay may be up to 2 years to make transition to independent living.

Living Hope Transitional Homes -------------------------------------- 513.598.6333
3765 Ebenezer Road; Cincinnati, OH 45248
Website: http://lhth.org/*
- Faith-based organization that provides long term transitional housing (approx. 6-18 months) for women, age 18-30, with or without children
- Must be six months clean from drugs and alcohol

Recovery Hotel ---------------------------------------------------------- 513.381.1171
1225 Vine Street; Cincinnati, OH 45202
Website: http://otrch.org/want-to-be-a-resident/properties/
- 20 furnished, permanent housing apartments for men and women in recovery from drug and alcohol abuse
- There is on-site case management with 24-hour door monitoring
- Rent is subsidized through Cincinnati Metropolitan Housing Authority (CMHA)
Women’s Recovery House of Freedom and Miracles – 513.542.1439
1053 Rosemont Avenue; Cincinnati, OH 45205
Website: http://www.serenityrecoverynetwork.org/our-programs.html
- House women in need of residence upon leaving treatment centers, homeless shelters or incarceration needing support to establish life-long recovery from the disease of addiction/alcoholism

**OHIO: HAMILTON COUNTY**

**MEN: CHEMICAL DEPENDENCY**

Adult Rehabilitation Center (ARC) ----------------------------- 513.351.3457 ext. 314
2250 Park Avenue; Norwood, OH 45212
Website: http://easterntsa.salvationarmy.org/
- 6-month residential Christian based recovery program for homeless men
- 105 bed capacity, men do not need to have substance abuse problems

Charlie's 3/4 House ----------------------------------------------- 513.784.1853
2121 Vine Street; Cincinnati, OH 45202
Website: Charlie’s 3/4 House*
- Transitional housing for homeless men with substance abuse problems; 50 beds
- Requires completion of detox program prior to admission; upon admission, must submit to random drug/alcohol screens, attend daily AA meetings (6 meetings a week required), demonstrate a commitment to sobriety and a willingness to find gainful employment
- If an individual is a convicted sexual offender or predator or have been convicted of arson, they are not eligible for the program
- If have income, cost is $75/week or $250/month, food not included
- No methadone, Suboxone, Seroquel, Benzos, or medications for sleep allowed

Cincinnati Restoration Church ----------------------------------- 513.333.0212
1101 Harrison Avenue; Cincinnati, Ohio, 45214
Website: http://cintirestoration.org
- Residential Treatment Center, Christian, Utilizes spiritual counseling and fundraising

Exodus (City Gospel Mission) -------------------------------------- 513.345.1094
1805 Dalton Street; Cincinnati, OH 45214
Website: http://citygospelmission.org/mens-recovery/*
- Long-term residential recovery program for men struggling with drug or alcohol addictions (do not have to suffer from addiction to apply- help men with addictions and a wide range of other issues)
- Typical LOS is 10-12 months; No cost for program
- Graduates are encouraged to participate in the Aftercare Program where they are eligible to stay in one of the Aftercare Houses and continue to receive support
Gateway House ---------------------------- 513.421.9333
2232 Vine Street; Cincinnati, OH 45219
Website: http://gatewayhouserecover.org/*
- Men live in two or three-bedroom apartments; 50 bed facility
- $275/month rent plus must buy own food; Employment within 30 days required
- Commitment of at least 90 days (5 meetings a week) required (12 step program)
- Curfew: Sunday-Thursday at 1130pm and Friday-Saturday at 130am for first 90 days and then after that, there is no curfew
- Full time employment (20 hours per week minimum- 40 hours per week maximum for the first 90 days) will be obtained within 30 days of entry into Gateway House

Jimmy Heath House -------------------------- 513.381.0008
219 Odeon Street; Cincinnati, OH 45202
Website: http://otrch.org/want-to-be-a-resident/properties/
- 25-unit permanent supportive housing for the chronically homeless with alcohol problems; Also has 35 scattered sites 1-bedroom apartments
- Based on a Housing First model

Joseph House for Homeless Veterans -------- 513.381.7233 (SAFE)
1526 Republic Street; Cincinnati, OH 45202
Website: http://josephhouse.com/*
- 123 bed residential substance abuse treatment facility serving homeless Veterans, of which 63 beds are for the VA Grant and Per Diem Program

Prospect House, Inc. ----------------------- 513.921.1613
682 Hawthorn Avenue; Cincinnati, OH 45205 (Price Hill)
Website: http://www.prospect-house.org/*
- Residential treatment facility for recovering male substance abusers; 60 beds
- 18-month average stay in the transitional program;

Recovery Hotel ----------------------------- 513.455.5046
1225 Vine Street; Cincinnati, OH 45202
Website: http://www.otrch.org/*
- 20 furnished apartments of transitional housing for men and women in recovery from drug and alcohol abuse.
- There is on-site case management with 24-hour door monitoring.
- Rent is subsidized through Cincinnati Metropolitan Housing Authority (CMHA)
- Narcotics Anonymous and Alcoholics Anonymous meetings occur on-site

Serenity House ----------------------------- 513.921.1986
508 Elberon; Cincinnati, OH 45205
Website: http://www.serenityrecoverynetwork.org/
- Faith-based, residential homes in Cincinnati operated by Serenity Consultants for males needing support to establish life-long recovery from the disease of addiction/alcoholism
- Has 2 men’s houses: Serenity House- up to 15 residents and Basset House- up to 6 senior residents
- Average LOS is 8-9 months followed by 6 months continued care
Sober Living -------------------------------------------------- 513.681.0324
4041 Reading Road; Cincinnati, OH 45229 859.653.5380
Website: http://www.soberlivingohio.com/*
- Safe, affordable, sober housing for men and women recovering from alcohol and drug addiction
- 7 houses in the Cincinnati and Northern KY area
- Residents are required to have stable employment or volunteer work

Talbert House --------------------------------------------- 513.281.2273
2600 Victory Parkway; Cincinnati, OH 45206
Website: http://www.talberthouse.org/*
- A residential substance abuse program that provides assessment, employment, chemical dependency services, and reintegration for drug dependent homeless men

**OHIO: BUTLER COUNTY**
**TRANSITIONAL HOUSING**
**WOMEN: CHEMICAL DEPENDENCY**

Sojourner House, Inc. ------------------------------------- 513.868.7654
314 Erie Highway; Hamilton, OH 45011
Website: http://sojournerrecovery.com/
- Residential treatment for men and women (family unit with onsite child care)
- There are 7 locations and walk in assessment at 1420 University Blvd, Hamilton, OH 45011, Monday-Thursday 8am-2pm

**OHIO: BUTLER COUNTY**
**TRANSITIONAL HOUSING**
**MEN: CHEMICAL DEPENDENCY**

Sojourner House, Inc. ------------------------------------- 513.868.7654
314 Erie Highway; Hamilton OH 45011
Website: http://sojournerrecovery.com/
- Residential treatment for men and women (family unit with onsite child care)
- There are 7 locations and walk in assessment at 1420 University Blvd, Hamilton, OH 45011, Monday-Thursday 8am-2pm

Serenity Hall (Talbert House) ----------------------------- 513.863.2975
439 South 2nd Street; Hamilton, OH 45011
Website: http://www.talberthouse.org/*
- A corrections program that provides assessment, treatment, and reintegration for adult males in a residential setting
- Admission criteria: adult male felony offenders on supervision (parole, transitional control, post release control or probation)
OHIO: CLERMONT COUNTY
TRANSITIONAL HOUSING – INDIVIDUALS

Teen Challenge, INC. ----------------------------------------- 513.248.0452
1466 State Route 50, PO Box 249; Milford, OH 45150
Website: http://www.teenchallengecincinnati.org/about.html*

- Men's Ranch: faith based drug and alcohol residential treatment center for men ages 18-35
- Women’s Maternity Home: Residential faith based maternity home for pregnant and non-pregnant women from ages 18 to 40 in desperate circumstances – addiction, jail, destructive relationship, destitute, etc. and serves up to 9 women.
- Residents must pay a non-refundable intake fee of $350 and a monthly assessed fee of $900
- Subsidize all students through individual, corporate and church donations.
- 25% of the bed space is allocated for truly destitute individuals

OHIO: CLERMONT COUNTY
TRANSITIONAL HOUSING – FAMILIES

Ozanam House (St. Andrew Parish) -------------------------- 513.831.7837
552 Main Street; Milford, OH 45150
Website: http://www.standrew-milford.org/*

- Transitional apartments for homeless families working to find a solution to their housing problem
- The house gives residents a period of time to accumulate savings toward rent deposit or down payment and advance toward self-sufficiency in their housing needs
- Operated by St. Vincent de Paul

YWCA Transitional Housing ------------------------------- 513.281.5770
898 Walnut Street; Cincinnati, OH
Website: http://www.ywca.org/site/pp.asp?c=agLGKXNOE&b=61485*

- Transitional housing for women coming out of YWCA emergency services
- 30 furnished apartments at private locations; Average stay: 6 to 18 months

NORTHERN KENTUCKY
TRANSITIONAL HOUSING – INDIVIDUALS

Emergency Shelter of Northern Kentucky ------------------ 859.291.4555
634 Scott Street; Covington, KY 41011
Website: http://emergencyshelternky.org/

- Summer transitional program for adult men (18+)
- Must have a desire and willingness to make commitments, keep appointments, and implement necessary changes to better current circumstances
- Intake assessments are conducted Monday-Friday from 10am-02pm beginning on April 6th
- Doors open on May 1 for the first 30 men accepted into the program
- Must have a Kentucky ID
Gardens at Greenup (Welcome House) ---------------------- 859.360.2129
1102 Greenup Street; Covington, KY 41011
Website: http://welcomehouseky.org/programs-services/housing/
- Operates 20 units containing 2, 3, and 4-bedroom apartments with onsite supportive services
- Requirements for residency include: having at least
- Families receive a rent subsidy; must be either enrolling in an educational program or working to gain specialized employment skills to bring in more income for their families

Madonna House--------------------------------------------- 859.344.1191
25 Orphanage Road; Ft. Mitchell, KY 41017
Website: http://www.madonnahousenky.org/*
- Christian, one-year residential program for 18 + single women, in the last trimester of pregnancy or with children under the age of 2

Mercy Maternity Home ----------------------------------- 859.371.1888
3837 Turfway Road; Erlanger, KY 41018
No website
- Non-profit, Christian, residential transition home for 6 pregnant women and their babies (up to 6-8 weeks)
- Provides women with connections to resources to find health care, permanent housing, employment, or further education
- Provides Christian spiritual support and life skills mentoring

Transitional Living Program (TLP) ------------------------ 859.491.8303
706 Park Avenue; Newport, KY 41017
Website: http://brightoncenter.com/*
- TLP works with young adults (18-24) experiencing homelessness, helping them find safety from the streets, and giving them access to resources to help them move from crisis to healthy functioning and independent lives

NORTHERN KENTUCKY TRANSITIONAL HOUSING
INDIVIDUALS: CHEMICAL DEPENDENCY

Brighton Recovery Center for Women -------------------- 859.282.9390
375 Weaver Road; Florence, KY 41042
Website: http://www.brightoncenter.com/*
- 100-bed residential treatment facility for recovering female substance abusers
- VA has 3 GPD beds for female Veterans with substance abuse diagnoses

Grateful Life Center for Men ----------------------------- 859.359.4500
305 Pleasure Isle Drive; Erlanger, KY 41017
Website: http://transitionsky.org/*
- 9-12-month residential recovery program for men based on model used by the Healing Place in Louisville, KY
- Does not provide detox services
Sober Living ----------------------------------------------- 513.681.0324 or 859.653.5380
4041 Reading Road; Cincinnati, OH
Website: http://www.soberlivingohio.com/*
  • Safe, affordable, sober housing for men and women recovering from alcohol and drug addiction
  • 7 houses in the Cincinnati and Northern KY area
  • Residents are required to have stable employment or volunteer work
  • Rent is $70/week

Transitions Inc. (Willow Run Transitional Housing) ------ 859.261.8600
211 East 12th Street, Covington, KY 41011
Website: http://www.transitionsky.org/*
  • Transitional housing and case management services for adult women and men recovering from chemical dependency (11 units)

INDIANA
TRANSITIONAL HOUSING – INDIVIDUALS & FAMILIES

Heart House, Inc. ------------------------------------------ 812.926.4890
6815 US Highway 50; Aurora, IN 47001
Website: http://www.homelessshelterdirectory.org/cgi-bin/shelter.cgi?shelter=10453*
  • 12-unit transitional apartment building for people leaving the Heart House Shelter
  • Serves people in Dearborn, Franklin, Ohio, and Ripley, & Switzerland counties
  • Must have a criminal background check with you to enter shelter
Low Income Permanent Housing

***Applicants to the following programs should bring a picture ID, SS card or printout, and birth certificate for themselves and any other adult or child living with them***

**Counties by page number**


**KY:** All 8 NKY: 35-40

**IN:** Southeast Counties: 40-42

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.*

*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**

**LOW INCOME PERMANENT HOUSING**

Apartment Home Living ------------------------------- No Number
Website: [http://www.apartmenthomeliving.com/](http://www.apartmenthomeliving.com/)
Apartment listings for rent in the Greater Cincinnati Tri-state area
Updates daily

Apex Properties --------------------------------------- 513.242.0719
4851 Paddock Road; Cincinnati, OH 45237
No website

Arts Department at Music Hall Apartments ------------- 513.381.7356
845 Ezzard Charles Drive; Cincinnati, OH 45203
Website: [http://www.artsatmusichall.com/*](http://www.artsatmusichall.com/*)
- One-bedroom apartments starting at $545 ($200 deposit), 2 bedroom: $625 ($555 deposit), 3 bedroom: $695 ($645 deposit)
- $25 application fee

Ashwood Apartments ---------------------------------- 513.541.3000
1717 Casey Drive; Cincinnati, OH 45223
No website
- Provides low income housing

Beechwood Villa -------------------------------------- 844.552.8960
4704 Beechwood Road; Cincinnati, OH 45244
Website: [http://lawlerwoodhousing.com/our-communities/ohio/*](http://lawlerwoodhousing.com/our-communities/ohio/*)
Benchmark Management of Ohio, Inc. -------------------------- 800.876.6275
Multiple local apartments
Website: http://www.benchmarkgrp.com/*
  • Low income and subsidized housing

Brickstone Properties ---------------------------------------- 513.421.6999
21 W. 13th Street; Cincinnati, OH 45202
Website: http://brickstone.net/default.html
  • Manages low income, subsidized, and section 8 apartments

Buddy's Place Supportive Housing -------------------------- 513.381.1171
Over-the-Rhine Community Housing
114 West 14th Street; Cincinnati, OH 45210
Website: http://otrch.org/want-to-be-a-resident/properties/
  • 20 Furnished permanent apartments for homeless men and women
  • To qualify, you must be single, homeless, and low-income
  • Rent is subsidized through CMHA and all utilities are included
  • Off-site case management provided and off-street parking available

Centennial Estates Co-op --------------------------------- 513.733.4700
9801 Mangham Drive; Cincinnati, OH 45215
Website: http://www.athomenet.com/centennialestates/outside_home.asp
  • Offers Section 8 and contract based subsidy

Cincinnati Metropolitan Housing Authority ----------------- 513.977.5800
1627 Western Avenue; Cincinnati, OH 45214
Website: http://www.cintimha.com/*
  • Operates 12 high-rise buildings, 3 large family communities, numerous small family communities
and many single-family homes throughout Hamilton County
  • Residents pay 30% of adjusted gross income
  • Housing Choice Voucher Program, Section 8, and Senior Housing

Craigslist ------------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
  • Apartment listings for rent in the Greater Cincinnati Tri-State Area

Colonial Village ------------------------------------------ 844.754.2429
3614 Irving Street; Cincinnati, OH 45220
Website: https://www.apartmentfinder.com/Ohio/Cincinnati-Apartments/Colonial-Village-Apartments
  • Contract based subsidized housing, do not have to have a voucher to get subsidy
  • Townhomes based on income for individuals or families
Community Action Agency ------------------------------------- 513.569.1840
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/
- Eight-unit temporary home complex (average stay 2 years) for individuals and families transitioning from homelessness to self-sufficiency
- Residents participate in a 16-week training program where they receive counseling on how to eliminate debt, utilize available resources, and develop a more positive outlook on life
- Residents also receive assistance with clothing, food, furniture, job readiness training/referrals/placements, career counseling, adult literacy classes, GED services, and computer training
- Families must: Earn an income at or below 125% of the Federal Poverty Guidelines; Be a Hamilton County resident; Be homeless; Have a Head Start age child/children (2-4 years old); and have structured goals, such as seeking to improve their education or employment skills

Cutter Apartments ------------------------------------- 513.241.4504
2026 Eleanor Place, Suite 40; Cincinnati, OH 45219
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=130*
- Mix of efficiency, one, two, and three-bedroom apartments and townhomes; on bus-line

Dean Wilkerson ------------------------------------- 513.617.7924
8109 Vine Street; Cincinnati, OH 45216
No website
- Private landlord who accepts people with felonies and sex offenses
- Sleep Rooms for men only

Downtown Property Management ------------------------------------- 513.665.4376
8322 Arborcrest Drive; Cincinnati, OH 45236
Website: http://downtownpropertymanagement.com/
- Call for a listing of their available properties
- Vouchers and Section 8 accepted

Fairfield Homes, Inc. ------------------------------------- 513.922.7934
Website: http://www.fairfieldhomesohio.com/*
- Some apartments are voucher and Section 8 appointed

Field Terrace Apartments ------------------------------------- 513.818.6033
3771 Robb Avenue; Cincinnati, OH 45211
No website
- One Bedroom: $575 (includes heat and water); Two Bedroom: $675 (includes heat and water); $300 deposit
- Swimming pool; laundry facilities; No elevator
- No income requirements; senior living

Folkers Management Corporation ------------------------------------- 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
- Manages subsidized housing in Ohio and Kentucky
Fulton-Chateau Apartments .............................. 513.559.9119
901 Rue De La Paix; Cincinnati, OH 45220
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=129*
  • One and Two Bedroom apartments at scattered sites around Cincinnati

Gateway Plaza ................................................... 513.726.3307
400 W 9th Street; Cincinnati, OH 45203
Website: https://www.edgewoodmgmt.com/
  • Subsidized low-income housing

Glen Meadows .................................................. 513.631.3032
7076B Glen Meadows Lane; Cincinnati, OH 45237
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=152*
  • One, two, three-bedroom apartments (includes window A/C units)

Greentree Village ............................................ 513.528.1284
101 Newlun Court; Cincinnati, OH 45244
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=12
  • Two, three, and four-bedroom townhomes and one and two-bedroom apartments

Haddon Hall Apartments ................................. 513.281.7722
3418 Reading Road; Cincinnati, OH 45229
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=135*
  • Efficiencies and one-bedroom apartments; pet friendly; bus line

Hollister House ............................................... 513.651.5747
21 West McMillian Street; Cincinnati, OH 45219
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=137**
  • One-bedroom apartments; pet friendly; on bus line

Housing & Urban Development (HUD) .................. 513.684.3451
Website: http://www.hud.gov/apps/section8/step2.cfm?state=OH,Ohio
  • HUD’s mission is to create strong, sustainable, inclusive communities and quality affordable homes for all Hamilton, Butler, and Clermont Counties
  • To find affordable housing, go to: http://www.gosection8.com/*

LJF Management .............................................. 513.688.0104
45255 Mt Carmel Tobasco Rd # 6, Cincinnati, OH
No website
  • Low income and subsidized housing, accepts section 8
  • Two properties that accept low income: Milford (three-bedroom apartments and four-bedroom townhouses) and Seven Hills (two and three-bedroom townhouses)

Loveland Pines Apartments ............................... 513.677.1972
112 Englade Road; Loveland, OH 45140-2599
Website: http://www.publichousing.com/details/loveland_pines_apartments*
  • A family low-income apartment subsidized by HUD
Macarthur Park ----------------------------------------------- 513.683.5081
665 Park Avenue, Suite K-1; Loveland, OH 45140
Website: http://www.lhp.net/our-communities/
   • One, two, and three-bedroom low-income apartments

Malvern Apartments ----------------------------------------------- 513.241.4504
2026 Eleanor Place, Suite 40; Cincinnati, OH 45219
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=132*
   • One, two, three, and four-bedroom apartments and studios; on bus line

Model Group ----------------------------------------------- 513.559.0048
2170 Gilbert Avenue; Cincinnati, OH 45206
Website: http://www.modelgroup.net/*
   • Manages subsidized and low-income apartments, vouchers and section 8 accepted

Nelson and Associates ----------------------------------------------- 513.961.6011
5181 Natorp Blvd., Suite 140; Mason, OH 45040
Website: http://www.nelsonasc.com/*
   • Manages subsidized and low-income apartments, vouchers and section 8 accepted

Over-the-Rhine Community Housing ----------------------------------------------- 513.381.1171
114 W 14th Street; Cincinnati, OH 45202
Website: http://www.otrch.org/*
   • Affordable, low income housing scattered around OTR; historic 3-4 story buildings
   • Efficiencies, one, two, three and four-bedroom apartments with fully equipped kitchens
   • Efficiencies start at $225
   • Rental applications are taken in their office Monday-Wednesday: 10am-3pm

Page Towers ----------------------------------------------- 513.579.8384
619 Central Ave # 1; Cincinnati, OH 45202
Website: http://www.nelsonasc.com/pagetower/outside_home.asp
   • 169 unit Hi-Rise Apartment community under the HUD section 8 program
   • One and two bedrooms include gas, electric, water, garbage and sewer

Paradigm Properties ----------------------------------------------- 513.741.0240
1130 Saint Gregory Street; Cincinnati, OH 45202
Website: http://www.paradigmcommunities.com/*
   • Provides low income housing for people of any age in Cincinnati and Northern Kentucky

Provisions Homes ----------------------------------------------- 513.259.5308(5311)
P.O. Box 11369; Cincinnati OH 45211
No website
   • Serves men and women living with mental illness, substance abuse and/or AIDS
   • The homes are located on the West side of town and in Mt. Healthy
   • Provide food, clothes, help with medications, transportation, and assistance with daily living needs and mental support
Rockdale Apartments ---------------------------------- 513.532.0143
230 Rockdale Avenue; Cincinnati, OH 45229
No website
  • One bedroom subsidized, low-income apartments
  • Visit management office to apply for housing

RLJ Management, Inc. ------------------------------------------ 614.942.2020
3021 East-Dublin Granville Road; Columbus, OH 43231 (Main Office)
No website
  • Housing for seniors, families and the disabled
  • Vouchers and Section 8 accepted

RTS & Associates ------------------------------------------ 513.621.5452
1418 Central Pkwy # 202; Cincinnati, OH 45202
No website
  • One-bedroom subsidized apartments for seniors and the disabled
  • Two-bedroom subsidized apartments for families
  • Apply Monday-Thursday: 10am-1pm at the main office-must bring ID, birth certificate, social security card, current police check (within 30 days), an income verification (if any)
  • No evictions or drug charges

Silver Oaks Estate ------------------------------------------ 513.242.6100
5435 Winneste Avenue; Cincinnati, OH 45232
No website
  • Furnished apartments are affordable rentals for college students, adults with a low income, seniors on a fixed income, and anyone looking for affordable housing in Cincinnati
  • Townhouses, fully equipped with amenities like central heating and air conditioning, are an excellent value for those looking to rent townhouses in the city

Stern Hendy properties ----------------------------------- 513.221.1212
1003 Lincoln Avenue; Cincinnati, OH 45206
No website

Villages at Roll Hill ------------------------------------------ 513.542.8333
3710 President Drive; Cincinnati, OH 45225
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=133
  • Low income one, two, and three-bedroom apartments

Wallick Hendy Properties -------------------------------------- 614.863.4640
6880 Tussing Road; Reynoldsburg, OH 43068
Website: http://www.wallickcos.com/index.asp*
  • Subsidized, senior, and family housing

Wes-Del Apartments ------------------------------------------ 513.574.8316
625 Delhi Avenue; Cincinnati, OH 45204
No website
  • Subsidized one, two, three, four, five-bedroom apartments
Westover Village --------------------------------- 513.683.1550
800 West Main Street; Loveland, OH 45140
Website: http://www.ledic.westovervillageapt.com/
- Contract based subsidy, do not need voucher
- One, two and three-bedroom apartments

Woodview of Cincinnati ------------------------ 513 389 3083
2399 Harrison Avenue; Cincinnati, OH 45211
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=194*
- One and two-bedroom apartments; on bus line
- No age limit but all applicants must be legally disabled

**OHIO: BUTLER COUNTY**
**LOW INCOME HOUSING**

**Apartment Home Living** ------------------------ No Number
Website: http://www.apartmenthomeliving.com/
- Apartment listings for rent in the Greater Cincinnati Tri-State area
- Updated daily

**Butler Metropolitan Housing Authority** --------- 513.896.4411
4110 Hamilton Middletown Road; Hamilton, OH 45011
Website: http://butlermetro.org/*
- Call for an appointment

**Choice Management** --------------------------- 513.734.4640
760,770,812 Gordon Smith St; Hamilton, OH 45013
Website: http://www.choicemanagement.us/hamilton.htm*
- Three buildings on Gordon Smith in Hamilton, Ohio
- One, two, three-bedroom apartments available ($475-$575)
- Laundry room and w/d hook-ups in every apartment

**College Properties** --------------------------- 513.523.6658
5020 College Corner Pike; Oxford, OH 45056
Website: http://www.collegepropertymanagement.com/*
- Rental varies in cost

**Craigslist** --------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
- Apartment listings for rent in the Greater Cincinnati Tri-State Area

**Day Estates** ------------------------------- 513.523.8511
5273 College Corner Pike # 10, Oxford, OH 45056
Website: http://www.dayestates.com/Home_Page.html*
- Two, three, four-bedroom apartments, townhouses, and houses
- Credit and criminal check
Hometown Rentals ------------------------------------- 513.523.2611
5145 College Corner Pike, Oxford, OH 45056
No website
  • One, two, three-bedroom apartments
  • Credit and criminal check

Housing & Urban Development (HUD) -------------- 513.684.3451
632 Vine Street, Fifth Floor; Cincinnati, OH 45202
Website: http://www.hud.gov/apps/section8/step2.cfm?state=OH,Ohio
  • To find affordable housing, go to: http://www.gosection8.com/
  • Use internet for contact information

Indian Trace Apartments ----------------------------- 513.523.4241
5081 Red Cloud Court, Oxford, OH 45056
No website
  • Rent: $639-$775; two and three-bedroom

Miami Village Apartments -------------------------- 513.523.3130
909 Arrowhead Drive, Oxford, OH 45056
No website
  • One, two, and three-bedroom apartments

Middletown Public Housing Agency --------------- 513.217.5801
835 Elliott Drive; Middletown, OH 45044
Website: https://www.cityofmiddletown.org/
  • Mission is to assist very low, low and moderate-income families with affordable, decent and safe housing opportunities through the Housing Choice Voucher program

Oxford Square -------------------------------------- 513.392.4096
612 South College Avenue, Oxford, OH
No website
  • One, two and three-bedroom apartments and two-bedroom townhomes

Parkview Arms Apartments -------------------------- 513.523.6454
5032 College Corner Pike # 11; Oxford, OH 45056
No website
  • One, two, three-bedroom subsidized apartments based on income
  • Credit and criminal check

Trailbridge Townhomes ----------------------------- 844.829.7070
Website: https://www.apartments.com/trailbridge-townhomes-middletown-oh/nx48l2q/
660 Lafayette Avenue; Middletown, OH 45044
  • One, two, three and four-bedroom apartments

Wallick Hendy Properties --------------------------- 614.863.4640
160 W. Main Street, Suite 200; New Albany, OH 43054
Website: http://www.wallickcos.com/index.asp*
  • Subsidized, senior and family housing
Wintergreen Apartments ---------------------------------------- 513.523.1629
5412 College Corner Pike # 109, Oxford, OH 45056
No website
- One and two-bedroom apartments
- Credit Check: Yes; Criminal Check: No

**OHIO: CLERMONT COUNTY**
**LOW INCOME HOUSING**

Amelia Court Apartments ---------------------------------------- 513.753.7689
1381 State Route 125 # 1B; Amelia, OH 45102
Website: [http://www.ameliacourtapts.com/*](http://www.ameliacourtapts.com/*)
- Efficiency: $389; one-bedroom: $589; and two-bedroom: $739 (for singles or couples) $20 application fee
- Ranch-style living; pet friendly; W/D in each apartment; attic storage
- Most people are 50+ but there is no minimum age requirement

Apartment Home Living ---------------------------------------- No Number
Website: [http://www.apartmenthomeliving.com/](http://www.apartmenthomeliving.com/)
- Apartment listings for rent in the Greater Cincinnati Tri-State area
- Updated daily

Batavia Village ---------------------------------------- 513.732.3364
4362 Armstrong Blvd; Batavia, OH 45103
- Two, three, and four-bedroom townhouses
- Section 8 rental assistance available

Beechwood Villa ---------------------------------------- 513.528.2263
4704 Beechwood Road, Cincinnati, OH 45244
Website: [https://www.apartmentfinder.com/Ohio/Cincinnati-Apartments/Beechwood-Villas-Apartments](https://www.apartmentfinder.com/Ohio/Cincinnati-Apartments/Beechwood-Villas-Apartments)
- Project based Section 8 apartments
- One, two, and three-bedroom apartments

Benchmark Management of Ohio, Inc. ------------------------ 800.876.0160
Multiple local apartments
Website: [http://www.benchmarkgrp.com/*](http://www.benchmarkgrp.com/*)
- Low income and subsidized housing

Bella Vista ---------------------------------------- 513.732.2462
350 University Lane; Batavia 45103
No website
- Contract based subsidy, do not need voucher

Craigslist ---------------------------------------- No Number
Website: [http://cincinnati.craigslist.org/*](http://cincinnati.craigslist.org/*)
- Apartment listings for rent in the Greater Cincinnati Tri-State Area
Forest Glade Apartments ---------------------------------------- 937.378.4565
9001 Airport Road; Georgetown, OH 45121
- Offers one, two, and three-bedroom apartments

Hidden Meadows ----------------------------------------------- 513.742.2926
2333 Hidden meadows Drive, Cincinnati, OH 45231
No website
- Low income and subsidized housing

Housing & Urban Development (HUD) -------------------------- 513.684.3451
632 Vine Street, Fifth Floor; Cincinnati, OH 45202
- To find affordable housing, go to: [http://www.gosection8.com/*](http://www.gosection8.com/*)
- Covers Hamilton, Butler, and Clermont Counties in Ohio

Hyde Park West --------------------------------------------------- 937.444.3509
2 Hyde Park Road; Mount Orab, OH 45154
- One, two, and three-bedroom apartments; family friendly

LJF Management ------------------------------------------------- 513.688.0104
4165 Mt Carmel Tobasco Rd #6; Cincinnati, OH 45255
No website
- Accepts vouchers and section 8

Thomaston Woods --------------------------------------------- 513.752.1588
1460 Thomaston Drive; Amelia, OH 45102
- Offers senior housing and one, two, and three-bedroom apartments

Wallick Hendy Properties -------------------------------------- 614.863.4640
6880 Tussing Road; Reynoldsburg, OH 43068
Website: [http://www.wallickcommunities.com/](http://www.wallickcommunities.com/)
- Offers subsidized, senior, and conventional multi-family apartments

**OHIO: ADAMS & BROWN COUNTY**

**LOW INCOME HOUSING**

406 Plum Street; Georgetown, OH 45121
Website: [http://abcap.net/index.php](http://abcap.net/index.php)
- Variety of apartments and single-family homes for persons 62+; for persons with disabilities; and for low-moderate income households
Apartment Home Living ---------------------------------------- No Number
Website: http://www.apartmenthomeliving.com/
- Apartment listings for rent in the Greater Cincinnati Tri-State area
- Updated daily

Craigslist ----------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/
- Apartment listings for rent in the Greater Cincinnati Tri-State Area

Eddy’s Apartments ----------------------------------------- 937.544.9899
222 Rice Drive, West Union, OH 45693
No website
- Subsidized apartments for families in Adams County

Fair Park Apartments -------------------------------------- 937.446.3494
133 Maple Avenue, Sardinia, OH 45171
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=149
- Subsidized apartments for families in Brown County

Forest Glade --------------------------------------------- 937.378.4565
9001 Airport Road, Georgetown, OH 45121
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=150
- Subsidized one, two, three-bedroom apartments

Georgetown II (Markley Square Apartments) -------------- 937.378.6460
610 Markley Avenue, Georgetown, OH 45121
No website
- Subsidized apartments for families in Brown County
- No application fee; HUD vouchers accepted

Hyde Park West ------------------------------------------ 937.444.3509
2 Hyde Park Drive, Mount Orab, OH 45154
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=142
- Subsidized one, two, three-bedroom apartments

Lake Grant Apartments ---------------------------------- 937.444.4213
455 West Main Street, Mount Orab, OH 45154
No website
- Subsidized apartments for families in Brown County

Ripley Housing ------------------------------------------- 937.378.6041 ext. 285
406 West Plum Street, Georgetown, OH 45121-1056
Website: http://abcap.net/housing-services-for-Adams-County-and-Brown-County-Ohio.htm*
- A variety of apartments and single-family homes owned and operated by the Brown Metropolitan Housing Authority
- Rent is based on 30% of family income. A family must have 4-6 household members, or one adult and two children under the age of 18
- Applications for this program are taken on Wednesday: 1pm-4pm
Riverview Apartments ------------------------------------ 937.392.4780
101 Governor Street, Ripley 45167
No website
• Subsidized apartments for families in Brown County

Timber Ridge -------------------------------------------- 937.544.7217
50 Timber Ridge, West Union 45693
No website
• Subsidized apartments for families in Adams County

NORTHERN KENTUCKY
LOW INCOME HOUSING

Abbeywood Apartments ------------------------------------ 859.654.6405
97 Abbeywood Drive, Office 100; Falmouth, KY 41040
No website
• One and two-bedroom, subsidized apartments

Academy Place Apartments ---------------------------------- 859.824.4643
285 Old Corinth Owenton Road; Corinth, KY 41010
No website

Adair Hill Apartments ------------------------------------- 502.484.3400
117 East Adair Street; Owenton, KY 40359
Website: http://www.winterwoodonline.com/find-a-community.html

Apartment Home Living ------------------------------------- No Number
Website: http://www.apartmenthomeliving.com/
• Apartment listings for rent in the Greater Cincinnati Tri-State area
• Updated daily

Ashwood Apartments and Townhomes ------------------------ 859.727.2256
621 Debbie Lane; Erlanger, KY 41018
Website: http://www.ashcraftrealty.com/ashwoodapttownhomes.html*
• One, two, and three-bedroom apartments starting at $450

Bedford House ------------------------------------------- 859.654.3957
301 Licking Street; Falmouth, KY 41040
No website
• One-bedroom apartments; all project based vouchers
• Assisted living

Bedford Village ------------------------------------------ 502.255.7483
701 Leasure Ct; Bedford, KY 40006
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=22*
• One, two, and three-bedroom townhomes and single-family houses for families and senior citizens
Boone County Assisted Housing Department -------------- 859.334.2105
2950 Washington Street; Burlington, KY 41005 (3rd Floor)
Website: https://www.boonecountyky.org/departments/assisted_housing/
- Administers the local Section 8 Rental Assistance Program
- Pre–Applications are now taken online only

Bracken Creek ----------------------------------------------------------------- 606.756.3217
Route 1; Augusta, KY 41002
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=144*
- One, two, and three-bedroom single family homes

Bromley Group --------------------------------------------------------------- 859.431.1604
200 Boone Street; Bromley, KY 41016
No website
- Property based vouchers
- Cannot make over 130% of the federal poverty guidelines in order to rent

Brook Run Apartments -------------------------------------------------------- 859.371.3400
8134 Diane Drive; Florence, KY 41042
Website: https://www.candmpropertiesllc.com/brookrun.html
- One-bedroom apartments
- Call for pricing

Brooksville Green ----------------------------------------------------------- 606.735.3623
213 Elizabeth Street, Suite 29; Brooksville, KY 41004
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=127*
- One and two-bedroom garden apartments

Campbell County Department of Housing ----------------------------------- 859.261.5200
1010 Monmouth Street; Newport, KY 41071
Website: http://www.campbellcountyky.org/*
- Assists with Section 8
- Handicap, disabled and elderly given preference

Cambridge Square ---------------------------------------------------------- 859.431.2205
101 Promontory; Covington, KY 41015
Website: https://www.cambridgesquarecovington.com/
- Project-based vouchers for families and some Seniors 62+
- Only provide appointments on Tuesday: 9am-11am and 1pm-3pm

Carrollton Landmark -------------------------------------------------------- 502.732.4196
254 Landmark Court; Carrollton, KY 41008
No website

Carrollton Village Apartments --------------------------------------------- 502.732.4162
298 Village Lane; Carrollton, KY 41008
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=40*
- One, two, and three-bedroom apartments
City Heights Apartments --------------------------------- 859.292.3258
2500 Todd Ct; Covington, KY 41011
- Subsidized apartments for singles, elderly, disabled, and families
- Resident pays 30% of their income with a minimum rent of $50/month; all utilities included
- Interested people must apply through the Covington Housing Authority Monday-Friday

Colonial Heights --------------------------------------- 859.525.6900
6900 Hopeful Road; Florence, KY 41042
Website: [http://www.colonialheightsandgardens.com/*](http://www.colonialheightsandgardens.com/*)
- Retirement housing options and services for senior adults according to their needs

Covington Housing Authority --------------------------------- 859.491.5311
2300 Madison Avenue; Covington, KY 41014
Website: [http://www.hacov.org/*](http://www.hacov.org/*)
- Accepts applications Monday-Friday: 8am-330pm
- Provides public housing for Latonia Terrace, Jacob Price, City Heights, and Golden Towers
- Before an application can be filled out, the following items are needed: Picture ID for all adult household members, Birth Certificates for all household members, Social Security cards for all household members, and verification of residency
- Income based housing wherein resident pays 30% of their income for an apartment

Covington Housing Development Department ------- 859.292.2188
2300 Madison Avenue; Covington, KY 41014
No website
- Accepts applications on Monday 830am-4pm

Craigslist ----------------------------------------------- No Number
Website: [http://cincinnati.craigslist.org/*](http://cincinnati.craigslist.org/*)
- Apartment listings for rent in the Greater Cincinnati Tri-State Area

Crittenden Place Apartments ---------------------------- 859.813.8219
195 Vincent Blvd; Crittenden, KY 41030
No website
- Subsidized housing

Folkers Management Corporation ------------------------ 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
- Manages subsidized housing in Ohio and Kentucky

Fredericksburg Apartments ----------------------------- 859.567.5833
500 Center Street; Warsaw, KY 41095
No website
- Have 24 low income units
Housing Authority of Carrollton ------------------------------- 502.732.4330
1201 9th Street; Carrollton, KY 41008
No website
• Accepts applications Monday-Friday: 8am-4pm

Housing Authority of Dayton ------------------------------- 859.491.7749
201 Clay Street; Dayton, KY 41074
No website
• Accepts applications on Wednesday: 130pm-3pm

Housing Authority of Dry Ridge ----------------------------- 859.824.4432
300 Meadowview Circle; Dry Ridge, KY 41035
No website
• Accepts applications Monday-Friday: 9am-5pm
• Has 20 senior units and 46 single and family units

Housing Authority of Falmouth ----------------------------- 859.654.8492
412 Beach Street; Falmouth, KY 41040
No website
• Accepts applications Tuesday-Friday: 12pm-5pm

Housing Authority of Owenton ----------------------------- 502.484.2939
100 Gaines Village Drive, P.O. Box 463; Dry Ridge, KY 40359
No website
• Accepts applications Tuesday and Thursday: 10am-12pm and 1pm-4pm

Housing Authority of Williamstown ------------------------- 859.823.1512
514 Helton Heights; Williamstown, KY 41097
No website

Housing Opportunities of Northern Kentucky --------------- 859.581.4665
502 Fry Street; Covington, KY 41011
Website: [http://www.honkhomes.org/*](http://www.honkhomes.org/*)
• Provides Section 8 and HUD to individuals and families

Kentucky Housing Corporation ----------------------------- 502.564.7630
1231 Louisville Road; Frankfort, KY 40601
Website: [http://www.kyhousing.org/Pages/default.aspx](http://www.kyhousing.org/Pages/default.aspx)
• Offers a variety of rental assistance programs to assist families across Kentucky in securing affordable rental housing
• Most common programs are Project-Based Contract Administration (PBCA) and the Housing Choice Voucher (HCV) Program

Latonia Terrace ------------------------------------------ 859.292.3247
2490 Madison Avenue; Covington, KY 41015
Website: [http://www.hacov.org/public-housing/communities;/atonia-terrace.aspx](http://www.hacov.org/public-housing/communities;/atonia-terrace.aspx)
• Subsidized apartments for singles, elderly, disabled, and families.
• Resident pays 30% of their income with a minimum rent of $50/month; all utilities included
• Interested people must apply through the Covington Housing Authority Monday-Friday
Locust Ridge Apartments ------------------------------- 859.823.4481
275 McCoy Road; Dry Ridge, KY 41035
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=155*
  • One, two, and three-bedroom, handicapped accessible, landscaped garden apartments and
townhomes

Magnolia Glen Apartments ------------------------------- 859.795.3405
10285 Memory Lane; Florence, KY 41042
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=200*
  • Two and three-bedroom garden apartments
  • Have apartments accessible for tenants with disabilities

Manor House Apartments ------------------------------- 502.484.5802
107 E. Perry Street; Owenton, KY 40359
No website

Mount Auburn Apartments ------------------------------- 513.831.5700
Highway 159 North 10496; Butler, KY 41006
No website

Newport Housing Authority------------------------------- 859.581.2533
30 East 8th Street; Newport, KY 41071
Website: http://www.neighborhoodfoundations.com/main/index.php*
  • Applications will be accepted Monday-Friday: 9am-3pm
  • Must have birth certificates, SS cards, and picture ID for all adults
  • Provides public housing and Section 8

Norwood Apartments ------------------------------- 859.824.5663
206 Humes Ridge Road; Williamstown, KY 41097
No website

Owenton Apartments ------------------------------- 606.485.7396
315 North Main Street; Owenton, KY 40359
No website
  • Low-income apartments

Paradigm Properties ------------------------------- 513.741.0240
Website: http://www.paradigmcommunities.com/*
1130 Saint Gregory Street; Cincinnati, Ohio 45202
  • Provides low income housing for people of any age in Cincinnati and Northern Kentucky

Parkview Manor Apartments ------------------------------- 859.824.7722
228 South Main; Williamstown, KY 41097
No website

Riverside Square Apartments ------------------------------- 859.567.2531
400 Center Avenue; Warsaw, KY 41095
No website
Royal Pines Apartments ------------------------------- 859.567.4722
303 Royal Pines Drive; Warsaw, KY 41095
No website

Taylor Ridge ---------------------------------------- 859.356.2500
904 Regal Ridge; Independence, KY 41051
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=159*
  • Two and three-bedroom townhomes; on bus line

The Landings at Maysville High School Apartment ----- 606 563 9160
215 Limestone, # 17; Maysville, KY 41056
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=156*
  • One, two, and three-bedroom apartments
  • All apartments are handicapped accessible

Victoria Square -------------------------------------- 859.581.8500
506 Central Avenue; Newport, KY 41071
No website
  • Accepts Newport Section 8; pets allowed under 20 pounds; credit check completed

Village of Cross Creek Apartments -------------------- 859.283.2930
7536 Hillcrest Drive; Florence, KY 41012
No website

Walton Commons ------------------------------------- 859.485.9309
25 Kuchle Drive; Walton, KY 41094
No website

Walton Village I Apartments -------------------------- 502.484.5802
35 School Road; Walton, KY 41097
No website
  • Senior low-income apartments

Winter Wood, INC ----------------------------------- 502.633.3742
823 Washington Street; Shelbyville, KY 40066
No website

INDIANA
LOW INCOME HOUSING

Apartment Home Living ------------------------------- No Number
Website: http://www.apartmenthomeliving.com/
  • Apartment listings for rent in the Greater Cincinnati Tri-State area
  • Updated daily

Buckeye Village ------------------------------------- 888.848.5698
830 South Buckeye Street; Osgood, IN 47037 (Ripley County)
Website: http://www.agingcare.com/local/Buckeye-Village-Osgood-Independent-Living-IN
Candlewood Place Apartments ------------------------------ 812.438.2133
1115 Burgess Avenue Room 100; Rising Sun, IN 47040 (Ohio County)
No website
  - Low-income apartments

Craigslist ----------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
  - Apartment listings for rent in the Greater Cincinnati Tri-State Area

Colonial Manor Apartments ------------------------------- 812.689.6783
100 Water Street; Versailles, IN 47042 (Ripley County)
No website

Country Wood Apartments ------------------------------- 812.689.7205
745 Ashwood Drive; Versailles, IN 47042 (Ripley County)
Website http://www.dominionrealty.com/country-wood-apartments*
  - Income based housing
  - One, two, three, and four-bedroom apartments and townhouses

Edenburg Senior Apartments ----------------------------- 812.532.3557
333 St. Clair Street; Lawrenceburg, IN 47025 (Dearborn County)
No website
  - Income based housing

Fairhaven East & West Apartments ------------------------- 812.537.4059
East: 455 St. Clair Street; Lawrenceburg, IN 47025 (Dearborn County)
West: 137 Vine Street; Lawrenceburg, IN 47025 (Dearborn County)
No website
  - Senior housing

Gaslight Square Apartments ------------------------------- 812.689.4048
319 Gaslight Drive, Suite 100; Versailles, IN 47042 (Ripley County)
No website

Golden Villa Apartments --------------------------------- 812.934.5055
333 South Mulberry Street; Batesville, IN 47006 (Franklin County)
No website

Heritage Haus Apartments --------------------------------- 812.934.5055
333 South Mulberry Street; Batesville, IN 47006 (Franklin County)
No website

High View Apartments ------------------------------------ 812.537.0437
100 High View Drive; Lawrenceburg, IN 47025 (Dearborn County)
No website

Knoll Park Apartments ------------------------------------ 812.537.4566
2512 Knoll Court; Lawrenceburg, IN 47025 (Dearborn County)
No website
Lawrenceburg Village Apartments ---------------------------- 812.537.4913
410 Valley Drive; Lawrenceburg, IN 47025 (Dearborn County)
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=198
  • 75 units; some handicap accessible units
  • One-bedroom garden units, two-bedroom townhomes, three-bedroom townhomes

Meadow Park Apartments ------------------------------------- 812.852.4994
3891 West Millhousen Road; Osgood, IN 47037 (Ripley County)
No website

Northridge Apartments --------------------------------------- 812.438.3049
1114 5th Street; Rising Sun, IN 47040 (Ohio County)
No website
  • Income based and HUD housing

Raintree Terrace Apartments ---------------------------------- 812.623.4805
229 South Meridian Street, Room 33; Sunman, IN 47041 (Ripley County)
No website

Ridge Park Apartments --------------------------------------- 812.537.5549
1175 Forest Drive; Lawrenceburg, IN 47025 (Dearborn County)
No website

River Park Apartments ---------------------------------------- 812.926.2212
439 Park Avenue; Aurora, IN 47001 (Dearborn County)
No website

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*
  • Provides Section 8 Subsidized housing vouchers

Tyson Manor, INC. ------------------------------------------ 812.689.6783
215 West Tyson Street; Versailles, IN 41042
No website

Willow Trace Apartments ------------------------------------ 812.438.3544
6974 Morning Sun Lane; Rising Sun, IN 47040 (Ohio County)
Website: http://willowtraceapartments.net/*
  • One, two, and three-bedroom apartments
Senior and Disabled Subsidized Housing

***Applicants to the following programs should bring a picture ID, SS card or printout, and birth certificate for themselves and anyone living with them***

**Counties by page number**


**KY:** Campbell: 52-54 Kenton: 55-57 Pendleton: 57-58 Grant: 58-59

**Bracken:** 59-60 **Carroll:** 60 **Gallatin:** 60 **Boone:** 61-62

**IN:** Southeast Counties: 63

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.

*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**

**SENIOR AND DISABLED SUBSIDIZED HOUSING**

**Antioch Manor** ------------------------------------------------ 513.921.7213

3710 Westmont Drive # A; Cincinnati, OH 45205

Website: https://www.voa.org/housing_properties/antioch-manor

- Serves individuals with physical and mental disabilities; one and two-bedroom apartment units that are wheelchair accessible
- Residents pay 30% of their income towards rent; waste, sewage, trash paid. No age restrictions. Operated by the VOA

**Avon View** ---------------------------------------------------------- 513.221.1234

3613 Reading Road; Cincinnati, OH 45229

Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=195*

- Senior apartments with optional daily activities; on bus line

**Booth Residence** ----------------------------------------------- 513.242.4482

6000 Townvista Drive; Cincinnati, OH 45224

No website

- Contract based subsidy, do not have to have a voucher to get subsidy
- Will automatically be on Section 8 once you become a resident here
- Must be 62+ or 55+ with a Disability

**Caracole Shelter plus Care** -------------------------------------- 513.761.1540

P.O. Box 19087; Cincinnati, OH 45219

Website: http://www.caracole.org/*

- Provides permanent housing and case management for individuals and families who are homeless with HIV/AIDS
Center for Independent Living Options --------------------- 513.241.2600
2031 Auburn Avenue; Cincinnati, OH 45219
Website: http://www.cilo.net/*
- Provides scattered site permanent housing for homeless individuals and families with physical, cognitive, or sensory disabilities
- Provides support services to prevent future homelessness

Cincinnati Metropolitan Housing Authority ----------------- 513.421.2642
1635 Western Avenue; Cincinnati, OH 45214
Website: http://www.cintimha.com/*
- Operates twelve high-rise buildings for Seniors
- Residents pay 30% of adjusted gross income
- Apply Monday and Tuesday: 8am-430pm and bring ID, SS card, birth certificate, and proof of income and a police report for everyone over 18

Clifton Place ------------------------------------------ 513.559.9119
900 Rue De La Paix; Cincinnati, OH 45220
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=128*
- Apartments for people 62+; utilities included; laundry on each floor; free van/shuttle
- Elevator; Clifton Senior Center on site; planned activities; meals on wheels; pet friendly
- Rent based on 30% of income

Corbly Trace ---------------------------------------- 513.624.7183
6416 Corbly Road; Cincinnati, OH 45230
Website: http://mkcseniorhousing.org/
- Apartments for people 62+ who have incomes under 50% of the area median income

Council on Aging of Southwest Ohio ------------------- 513.721.1025
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246
Website: https://www.help4seniors.org/Find-Resources/Document-Library/
- The above website lists Subsidized Senior Housing available in Hamilton, Butler, and Clermont Counties
- Council on Aging plans, coordinates, and funds services for older adults to improve their lives, especially those with limited incomes and resources

Courtyard ----------------------------------------- 513.731.2000
7126 Hirsch Drive; Cincinnati, OH 45237
Website: https://www.dominiumapartments.com/find-apartment/properties/ohio/cincinnati/courtyard-senior-apartments.html
- Section 8 housing for Seniors 62+ and people with disabilities; pet friendly
- Qualified residents will pay rent based on 30% of gross income

Ebcon, Inc ---------------------------------------- 513.557.2893
4463 Glenhaven Road # 1A; Cincinnati, OH 45238-Multiple rental sites
Website: http://www.cincinnatiaffordableapts.com/
- Must be 62+ or 55+ with a disability
- Rent is 30% of monthly income
- All utilities are included; pet friendly
Excel Shelter plus Care ------------------------------------------ 513.632.7179
2403 Auburn Avenue; Cincinnati, OH 45219
Website: http://exceldev.org/
- Provides permanent housing for individuals and families with severe mental illness
- On-going case management services are provided by contract mental agencies of the Mental Health and Recovery Services Board

Freestore Foodbank Permanent Housing ---------------------- 513.241.7260
112 East Liberty Street; Cincinnati, OH 45202
Website: http://www.fsfbmedia.org/beta/*
- Provides permanent housing for disabled, homeless individuals and case management services to enable them to access and maintain permanent housing

Goodwill Permanent Supportive Housing ---------------------- 513.631.4500
10600 Springfield Pike, Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/*
- Provides permanent housing to homeless individuals that are also disabled
- This includes persons with barriers in the form of substance abuse, mental illness, HIV/ADIS, and physical, cognitive, or sensory disorders
- Provides case management and supportive services that lead to long term self sufficiency

Hillcrest Elderly Apartments ------------------------------- 513.731.6012
1829 Losantiville; Cincinnati, OH
No website
- One Bedroom apartments for people 62+; all utilities included
- Small pets welcome; rent based on 30% of income; beauty salon; elevator; laundry room

Jerusalem Judson Meadows ------------------------------- 513.841.0881
4855 Ridge Avenue; Cincinnati, OH 45209
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=173*
- Three story secured building for seniors 62+; on bus line
- Pet friendly; utilities included

Judson Terrace --------------------------------------------- 513.389.3083
2371 Harrison Avenue; Cincinnati, OH 45211
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=191*
- Senior 62+ apartment with one bedroom and efficiency apartments; on bus line
- Pet friendly; utilities included

Lighthouse Youth Services Shelter plus Care ------------- 513.861.1111
3330 Jefferson Avenue; Cincinnati, OH 45220
Website: http://www.lys.org/*
- Provides permanent housing and case management services to homeless individuals and families between the ages of 18-25 with a mental illness or substance abuse concerns
Mount View Terrace --------------------------------------------- 513.821.2471
650 East Benson Street; Reading, OH 45215
Website: [http://exceldev.org/](http://exceldev.org/)
- Apartments for people 62+ or at least 18+ who need a handicapped accessible unit
- 50 apartments- 45 are for seniors; 5 are for 18+ handicapped disabled
- Pet friendly (under 30 lbs.); smoke free facility

Madison Villa ----------------------------------------------- 513.561.5997
5615 Madison Road; Cincinnati, OH 45227
- Electric paid; pet friendly
- 96 apartment community for people 62+; efficiency, one or two-bedroom apartments
- On a bus line

Parkway Towers Volunteers of America ---------------------- 513.721.1988
1674 Central Parkway; Cincinnati, OH 45202
No website
- Single homeless individuals who may also have a disability such as mental illness or substance abuse
- One-bedroom apartment or efficiency
- Office hours: Monday-Friday 9am-4pm

Ridgewood II Apartments ------------------------------------- 513.521.5801
8125 Seward Avenue; Cincinnati, OH 45231
- One and two-bedroom apartments for people 62+; all utilities included
- Pets welcome; elevator; laundry room; activities club
- Residents pay 30% of their income towards rent

SEM Manor ----------------------------------------------------- 513.474.5827
1348 Pebble Court; Cincinnati, OH (Anderson Township)
Website: [http://semmanor.org/*](http://semmanor.org/)
- Efficiency and one-bedroom apartments; laundry facilities; hair salon
- Residents who qualify, pay 30% of their income
- Rental assistance is available for those who qualify

Silver Oaks Estate --------------------------------------------- 513.242.6100
5670 Winneste Avenue; Cincinnati, OH 45232
- Furnished apartments are affordable rentals for college students, adults with a low income, seniors on a fixed income, and anyone looking for affordable housing in Cincinnati
- Townhouses, fully equipped with amenities like central heating and air conditioning, are an excellent value for those looking to rent townhouses in the city

St. Francis Court Apartments ------------------------------- 513.471.2209
1860 Queen City Avenue; Cincinnati, OH 45214
No website
- Provides property based Section 8 for people 55+ or for people with Disabilities
Talbert House -------------------------------------- 513.281.2273
2600 Victory Parkway; Cincinnati, OH 45206
Website: http://www.talberthouse.org/*
- Provides permanent housing and case management services to homeless individuals

Templewood Apartments -------------------------------------- 513.734.4640
3040 Temple Avenue; Cincinnati, OH 45211 (Corner of Harrison and Boudinot Avenue)
Website: http://www.choicemanagement.us/chevoit.htm*
- Senior Apartments, however there is no minimum age requirement; elevator on site
- One Bedroom: $475 (includes heat, water, trash, sewage), resident pays electric
- Secure building close to shopping and bus line

Tender Mercies -------------------------------------- 513.639.7042
27 W 12th Street; Cincinnati, OH 45202
Website: http://www.tendermerciesinc.org/*
- Provides income based housing and related services to homeless persons with mental illness

The Meadows -------------------------------------- 513.782.2472
11050 Springfield Pike, Cincinnati, OH 45215 (on the campus of Maple Knoll Village)
Website: http://www.mkcseniorhousing.org/meadows.php
- HUD subsidized building for seniors only, 62 +
- Rent includes all utilities; cable arrangement so that residents pay a modest hook up fee, and then have basic cable at no charge to them
- Smoke-free facility
- Pet friendly (cats and dogs under 25 lbs. are welcome)

Town Square Senior Apartments -------------------------------------- 513.984.1131
4719 Alma Avenue; Blue Ash, OH 45242
Website: http://www.townssquareseniorapartments.com/*
- One and two-bedroom apartments for people 62+; pets welcome; Beauty/barber shop
- One bedroom: $950 (includes sewage, water, trash); Two-bedroom: $1095
- Resident pays electric

Walnut Hills Apartments -------------------------------------- 513.281.1288
861 Beecher Street; Cincinnati, OH 45206
No website
- One-bedroom apartments for people 62+ or people of any age who receive SSDI
- Residents pay 30% of their income towards rent

White Cliff Apartments -------------------------------------- 513.563.2716
6 Dorothy Court; Cincinnati, OH 45215-1910 (Lincoln Heights)
No website
- Subsidized Senior Housing Apartments for people aged 55+ or with disabilities
- Rent is based on 30% of income; Pet friendly
**OHIO: BUTLER COUNTY**

**SENIOR AND DISABLED SUBSIDIZED HOUSING**

Council on Aging of Southwest Ohio ------------------------------- 513.721.1025
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246
Website: [http://www.help4seniors.org/*](http://www.help4seniors.org/*)
- The above website lists all the Subsidized Senior Housing available in Hamilton, Butler, Clermont and Warren Counties
- Council on Aging plans, coordinates, and funds services to older adults, making life better for them, especially those with limited incomes and resources

Talaford Manor ----------------------------------------------- 513.523.5742
912 Tollgate Drive, Oxford, OH 45056
No website
- One-bedroom subsidized apartments for people 63+

The Woodlands of Middletown ------------------------------- 866.893.7194
3000 McGee Avenue; Middletown, OH 45044
Website: [http://www.capitalsenior.com/woodlandsofmiddletown/](http://www.capitalsenior.com/woodlandsofmiddletown/)
- Assisted living and Memory Care community

**OHIO: CLERMONT COUNTY**

**SENIOR AND DISABLED SUBSIDIZED HOUSING**

Amelia Court Apartments --------------------------------- 513.753.7689
1381 State Route 125 # 1-B; Amelia, OH 45102
Website: [http://www.ameliacourtapts.com/*](http://www.ameliacourtapts.com/*)
- Efficiency: $399 and one Bedroom: $519 (for singles or couples)
- Ranch-style living; pet friendly; W/D in each apartment; attic storage
- Most people are 50+ but there is no minimum age requirement

Clermont Senior Services --------------------------------- 513.724.1255
2085 James E. Sauls Sr. Drive; Batavia, OH 45103
Website: [http://www.clermontseniors.com/*](http://www.clermontseniors.com/*)
- Operate seven senior housing facilities located in Amelia, Felicity, Goshen, New Richmond, Williamsburg, and Union Township
- Must be 62+ years old
- All utilities are included in the monthly rent, which is based on 30% of an individuals’ monthly income

Council on Aging of Southwest Ohio ------------------------ 513.721.1025
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246
Website: [http://www.help4seniors.org/*](http://www.help4seniors.org/*)
- The above website lists Subsidized Senior Housing available to residents in Hamilton, Butler, and Clermont Counties
- Council on Aging plans, coordinates, and funds services to older adults, to improve life, especially those with limited incomes and resources
Crossings of Amelia  --------------------------------------------  513.947.1207
58 Amelia-Olive Branch Road, Amelia, OH 45102
Website: http://www.clermontseniors.com/services/housing/*
  • 62+; handicapped accessible; elevator; activities; residents pay 30% of their income
  • Rent includes refrigerator, range, disposal, carpet, central air, and utilities
  • Laundry facility, coin operated

Dimmitt Woods  --------------------------------------------  513.732.3700
611 College Drive; Batavia, OH 45103
Website: http://www.clermontseniors.com/services/housing/
  • 62+; handicapped accessible; activities, residents pay 30% of their income towards rent

Life Point Solutions  --------------------------------------------  513.947.7000
43 East Main Street; Amelia, OH 45102
512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*
  • Provides a range of housing options to Clermont County residents who are diagnosed with severe mental illnesses, ranging from 24/7 supervised residential group home placements to subsidized independent housing in the community

Lytle Trace, Inc.  --------------------------------------------  513.724.3358
299 Lytle Avenue; Williamsburg, OH 45176
Website: http://www.clermontseniors.com/services/housing/*
  • 62+; handicapped accessible; elevator; activities; residents pay 30% of their income
  • Rent includes refrigerator, range, disposal, carpet, central air, and utilities
  • Laundry facility, coin operated

O'Bannon Terrace  --------------------------------------------  513.575.9946
6716 State Route 132; Goshen, OH 45122
Website: http://www.clermontseniors.com/services/housing/*
  • 62+; handicapped accessible; elevator; activities; residents pay 30% of their income
  • Rent includes refrigerator, range, disposal, carpet, central air, and utilities
  • Laundry facility, coin operated

SEM Villa  ---------------------------------------------------------------  513.831.3262
201 Mound Street; Milford, OH 45150
Website: http://semvilla.org/*
  • Apartments for people 62+; pets welcome; hair salon; transportation
  • Resident who qualify, pay 30% of their income for rent plus the cost of 3 meals/day

Steamboat Trails, Inc.  --------------------------------------------  513.553.1620
1221 Bethel-New Richmond Road; New Richmond, OH 45157
Website: http://www.clermontseniors.com/services/housing/*
  • 62+; handicapped accessible; elevator; activities; residents pay 30% of their income
  • Rent includes refrigerator, range, disposal, carpet, central air, and utilities
  • Laundry facility, coin operated
St. Mark's Community ---------------------------------------- 513.575.5021
5853 Buckwheat Road; Milford, OH 45150
No website
- Affordable housing for people 62+
- Efficiency and one-bedroom apartments; rent includes most utilities except electricity, cable TV, internet and phone
- Smoke-free facility

Summerside Wood, Inc. ---------------------------------------- 513.688.1700
4584 Summerside Road; Cincinnati, OH 45244
Website: [http://www.clermontseniors.com/services/housing/*](http://www.clermontseniors.com/services/housing/*)
- 62+; handicapped accessible; elevator; activities; residents pay 30% of their income
- Rent includes refrigerator, range, disposal, carpet, central air, and utilities
- Laundry facility, coin operated

### OHIO: ADAMS & BROWN COUNTY SENIOR AND DISABLED SUBSIDIZED HOUSING

Adams County Apartments ---------------------------------------- 937.544.8116
230 Spruce Lane; West Union, OH 45693
No website
- Thirteen, one-bedroom apartments in West Union, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income

Brown County Apartments ---------------------------------------- 937.378.6041
100 Banting Drive; Georgetown, OH 45121
No website
- Thirteen, one-bedroom apartments in Georgetown, Ohio targeted to special needs

Erin House Apartments ---------------------------------------- 937.378.6041
1520 Dorsey Road; Winchester, OH 45697
No website
- Five, one-bedroom apartments in Winchester, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have a preference on the waiting list

Glendale and Eddy’s Apartments ---------------------------------------- 937.544.5690
310 Rice Drive; West Union, OH 45693
No website
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
Graces Way Elderly ---------------------------------------- 937.378.6041
350 Spruce Lane; West Union, OH 45693
No website
- Five, one-bedroom apartments in West Union, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

Joshua Manor of Peebles -------------------------------------- 937.378.6041
91 Simmons Avenue; Peebles, OH 45660
No website
- Thirteen, one-bedroom apartments in Peebles, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

Lafayette Place Apartments ------------------------------------- 937.378.6041
190 Lindsey Drive; Fayetteville, OH 45118
No website
- Thirty, one-bedroom apartments in Fayetteville, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

Leslie Haven ----------------------------------------------------- 937.378.6041
374 Spruce Lane; West Union, OH 45693
No website
- Five, one-bedroom apartments in West Union, Adams County, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

Marie View Apartments ------------------------------------------ 937.378.6041
302 Spruce Lane; West Union, OH 45693
No website
- Fifteen, one-bedroom apartments in West Union, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

Montgomery Manor Disabled ------------------------------------ 937.378.6041
109 Dewey Drive; Sardinia, OH 45171
No website
- Fourteen, one-bedroom apartments in Sardinia, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list
Springwood Commons -------------------------------------- 937.444.3880
205 South High Street; Mount Orab, OH 45154
No website
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income

Village Garden ------------------------------------------ 937.378.6041
1520 Dorsey Road; Winchester, OH 45697
No website
- Thirty, one-bedroom apartments in Winchester, Ohio
- You must be 62+ or disabled and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

Vintage Square Apartments ----------------------------- 937.378.6041
282 Spruce Street; West Union, OH 45693
No website
- Five, one-bedroom apartments in West Union, Ohio
- You must be 62+ and within income limits
- Rent is based on 30% of adjusted family income
- Veterans have preference on the waiting list

KENTUCKY: CAMPBELL COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Alexandria Manor --------------------------------------- 800.728.5802
6 Breckenridge Drive; Alexandria, KY 41001
Website: http://www.ashcraftrealty.com/rentals.html*
- One-bedroom, subsidized apartments for elderly, disabled or handicapped
- Income restrictions apply

Austinburg Apartments --------------------------------- 859.291.9047
411 Patton Street Apt. 3N; Covington, KY 41014
Website: https://www.brightoncenter.com/programs/housing/senior-housing
- Income based senior housing for people 62+
- Rental assistance available to qualified applicants
- Efficiency and one-bedroom units

Campbell County Department of Housing -------------- 859.261.5200
1010 Monmouth Street; Newport, KY 41071
Website: http://www.campbellcountyky.org/*
- Assists with Section 8
- Handicap, disabled and elderly given preference
Corpus Christi Apartments --------------------------- 859.581.2533 Ext. 207
840 Isabella Street; Newport, KY 41071
Website: https://www.neighborhoodfoundations.com/corpus-christi
- Twenty income based, one-bedroom units for people 55+ with good rental history
- Units are priced at $410 to $460 monthly, residents pay electric
- Applications are available at Neighborhood Foundations (30 E 8th Street; Newport, KY 41071)

Dayton Square Apartments -------------------------- 859.446.7290
208 8th Street; Dayton, KY 41074
No website
- One-bedroom apartments - $609-$649; two-bedroom, one bathroom - $749; two-bedroom, two bathroom- $799
- Elevator; near bus line; off street parking; coin laundry; no pets

Grand Towers Apartments ------------------------- 859.581.2533 ext. 302 (Peggy)
1359 North Grand Avenue; Newport, KY 41075
Website: https://www.neighborhoodfoundations.com/grand-towers
- One-bedroom units for people 55 +
- All units are income based
- Applications are available at Neighborhood Foundations (30 E 8th Street; Newport, KY 41071)
- Applications will be accepted at Grand Towers Apartments (1359 North Grand Avenue; Newport, KY 41075) Monday-Friday: 9am-4pm

Highland Village -------------------------- 859.581.2533 Ext. 220
located at Lincoln Road and Main Avenue in Highland Heights Kentucky. Bounded by Main Avenue, Lincoln Road, and Interstate 275.
Website: https://www.neighborhoodfoundations.com/highland-village
- Rent is based on a portion of annual, adjusted income; Good Rental History
- 1BR: $575.00 (max) 2BR: $730.00 (max)

Housing Authority of Dayton ----------------------- 859.491.7749
201 Clay Street; Dayton, KY 41074
No website:
- Accepts applications on Wednesday: 130pm-3pm
- Affordable apartments for low-income families, the elderly, and persons with disabilities

Newport Commons Apartments --------------------- 859.431.2166
726 Roberts Street; Newport, KY 41071
No website
- Mobility impaired restriction
- No age restriction
- Income based
Newport Housing Authority ------------------------ 859.581.2533
30 East 8th Street; Newport, KY 41071
Website: http://www.neighborhoodfoundations.com/main/index.php*
- Applications will be accepted Tuesday and Thursday: 830-3pm
- Applications may be picked up Monday-Friday: 8am-4pm
- Must have birth certificates, SS cards, and picture ID for all adults
- Provides public housing and Section 8

Paradigm Properties --------------------------- 513.741.0240
Website: http://www.paradigmcommunities.com/*
- Provides low income housing for people of any age in Cincinnati and Northern Kentucky

Saratoga Place ---------------------------------- 859.291.6200
798 Saratoga Place; Newport, KY 41017
Website: https://www.brightoncenter.com/programs/housing/senior-housing
- Applications accepted for individuals 55+; one-bedroom apartments: $446/month
- Accepts Section 8; income limited (single individual’s income cannot exceed $25,000/year
- Can walk-in to complete application Monday-Friday: 9am-2pm
- Must bring picture ID, SS card, and birth certificate

Two Rivers Apartments -------------------------- 859.431.2166
411 Elm Street Ste. A; Newport, KY 41071
Website: https://www.brightoncenter.com/programs/housing/senior-housing
- Specially designed for mobility impaired and people 62 +
- Rental assistance available to qualified applicants
- One bedroom and handicap accessible units

Washington Apartments ------------------------- 513.741.0240
300 Washington Street; Bellevue, KY 41073
Website: http://www.thewashingtonapts.com/amenities.aspx
- Subsidized senior housing for people 55+ with elevator; water/sewage/trash paid
- Located in an old school

Williams Place Apartments --------------------- 859.472.1860
210 Matilda Street; Butler, KY 41006
No website
- One and two-bedroom apartments
- Six units are designed to meet the needs for physical disabilities and one hearing impaired unit

Victoria Square -------------------------------- 859.581.8500
506 Central Avenue; Newport, KY 41071
No website
- Accepts Newport Section 8; pets allowed under 20 pounds; credit check completed
KENTUCKY: KENTON COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Academy Flats ------------------------------------------ 513.559.5832
1726 Woodburn Avenue; Covington, KY 41011
Website:  http://www.modelgroup.net/portfolio/academy-flats.aspx*
  - Twenty-six one-bedroom apartments for seniors; it was a former school

Aireshire Apartments Ltd. ------------------------------- 859.428.3575
110 Aireshire Place; Crittendon, KY 41030
Website:  http://www.mlpmgt.com/property_detail_view.php?development_id=20
  - Subsidized senior apartments
  - Utilities that are included with rental amount are water, sewer, and trash collection

Baptist Village II --------------------------------------- 859.727.9330
2990 Riggs Avenue; Erlanger, KY 41018
Website:  http://www.blcnky.com/communities.htm*
  - Subsidized senior housing apartments

Cambridge Square ---------------------------------------- 859.431.2205
101 Promontory; Covington, KY 41015
Website:  https://www.cambridgesquarecovington.com/
  - Project-based vouchers for families and some Seniors 62+
  - Only provide appointments on Tuesday: 9am-11am and 1pm-3pm

City Heights Apartments --------------------------------- 859.292.3258
2500 Todd Ct; Covington, KY 41011
No website
  - Subsidized apartments for singles, elderly, disabled, and families
  - Resident pays 30% of their income with a minimum rent of $50/month; all utilities included
  - Interested people must apply through the Covington Housing Authority Monday-Friday

Covington Housing Authority --------------------------- 859.491.5311
2300 Madison Avenue; Covington, KY 41014
Website:  http://www.hacov.org/*
  - Accepts applications Monday-Friday: 8am-330pm
  - Provides public housing for Latonia Terrace, Jacob Price, City Heights, and Golden Towers
  - Before an application can be filled out, the following items are needed: Picture ID for all adult household members, Birth Certificates for all household members, Social Security cards for all household members, and verification of residency.
  - Income based housing wherein resident pays 30% of their income for an apartment

Covington Housing Development Department ------------ 859.292.2188
2300 Madison Avenue; Covington, KY 41014
  - Accepts applications on Monday 830am-4pm
Colony
----------------------------------------------- 859.581.2214
3800 Locke Street; Covington, KY 41015
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=147*
- Subsidized senior housing for people 62+ or any age for people who receive SSDI
- Rent is based on 30% of income; utilities included; activities; pet friendly; bus line

Craigslist
----------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
- Apartment listings for rent in the Greater Cincinnati Tri-State Area

Folkers Management Corporation
----------------------------------------------- 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
- Manages subsidized housing in Ohio and Kentucky

Golden Towers
----------------------------------------------- 859.292.3264
50 East 11th Street; Covington, KY 41011
Website: http://www.hacov.org/public-housing/communities/the-golden-tower.aspx
- Subsidized senior housing for people 50+

Goodwill Village
----------------------------------------------- 859.581.0755
1550 Banklick Street; Covington, KY 41011
Website: http://www.goodwill.org/
- HUD funded 32-unit apartment complex featuring one and two-bedroom apartments, specifically designed for persons with disabilities
- The applicant must have a condition that "limits or impedes mobility"

Hathaway Court
----------------------------------------------- 859.491.5301
1200 Highway Avenue; Covington, KY 41011
Website: http://www.hathawaycourtapts.com/
- Subsidized senior housing apartment for people 62+
- All utilities included; bus line, pet friendly

Highpoint Apartments
----------------------------------------------- 859.491.7365
110 Hay Street; Ludlow, KY 41016
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=153*
- Applications for disabled persons and seniors living on Social Security
- Utilities included; on-site parking, laundry facilities, transportation
- Residents pay 30% of their income towards rent
- Accepts applications Tuesday and Friday: 830am-5pm (out for lunch 12pm-1pm)

Housing Opportunities of Northern Kentucky
----------------------------------------------- 859.581.4665
502 Fry Street; Covington, KY 41011
Website: http://www.honkhomes.org/*
- Provides Section 8 and HUD to individuals and families
La Salette Gardens Apartments ----------------------------- 859.431.5369  
702 Greenup Street; Covington, KY 41011  
No website  
  • Subsidized senior housing for people 62+

Latonia Terrace ------------------------------------------ 859.581.2269  
2490 Madison Avenue; Covington, KY 41015  
Website: http://www.hacov.org/public-housing/communities/latonia-terrace.aspx  
  • Subsidized apartments for singles, elderly, disabled, and families.  
  • Resident pays 30% of their income with a minimum rent of $50/month; all utilities included  
  • Interested people must apply through the Covington Housing Authority Monday-Friday

Munro House --------------------------------------------- 859.817.3290  
3034 Riggs Avenue; Erlanger, KY 41018  
Website: https://blcnky.com/munro-house  
Subsidized Senior Apartments

Paradigm Properties -------------------------------------- 513.741.0240  
Website: http://www.paradigmcommunities.com/*  
  • Provides low income housing for people of any age in Cincinnati and Northern Kentucky

Panorama Senior Citizen Apartments ----------------------- 859.581.4445  
117 Brent Spence Square; Covington, KY 41011  
Website: http://www.panorama-apts.com/*  
  • All utilities included; Barbershop, restaurant, and social club in building  
  • 62+; Studio, one-bedroom, two-bedroom

St. Aloysius Apartments ---------------------------------- 859.581.2269  
410 West 8th Street; Covington, KY 41011  
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=158*  
  • Subsidized housing for people 62+ or any age if disabled  
  • Trash pickup, lawn care and maintenance are included; bus line  
  • Office hours: Monday, Wednesday, and alternating Friday

Taylor Ridge -------------------------------------------- 859.356.2500  
904 Regal Ridge; Independence, KY 41051  
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=159*  
  • Two and three-bedroom townhomes; on bus line

**KENTUCKY: PENDLETON COUNTY**  
**SENIOR AND DISABLED SUBSIDIZED HOUSING**

Abbeywood Apartments ----------------------------------- 859.654.8492  
100 Abbeywood Drive, Office 100; Falmouth, KY 41040  
No website
Bedford House 859.654.3957
301 Licking Street; Falmouth, KY 41040
No website
- Section 8 community for 62+ and/or disabled adults
- Pet friendly

Craigslist No Number
Website: [http://cincinnati.craigslist.org/*](http://cincinnati.craigslist.org/*)
- Apartment listings for rent in the Greater Cincinnati Tri-State Area

Folks Management Corporation 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
- Manages subsidized housing in Ohio and Kentucky

Housing Authority of Falmouth 859.654.8492
412 Beach Street; Falmouth, KY 41040
No website
- Accepts applications Tuesday through Friday: 12pm-5pm

Mount Auburn Apartments 859.472.2889
10496 Highway 159 North; Butler, KY 41006
No website
- 62+ or with a disability
- 30% of annual income

**KENTUCKY: GRANT COUNTY**

**SENIOR AND DISABLED SUBSIDIZED HOUSING**

Academy Apartments 859.824.4643
285 Old Corinth Road; Corinth, KY 41010
- Senior Subsidized Apartments

Aireshire Apartments 859.428.3575
30 Vincent Boulevard, Crittenden, KY 41030
- One-bedroom Elderly, Handicap or Disabled Apartment Homes
- Utilities included with the rental rate are water, sewer and trash collection

Corinth Country Homes 859.292.9315
255 Church Street; Corinth, KY 41010
- Subsidized Senior Apartments
- Utilities included in rental rate are water, sewer, and trash collection
Craigslist ---------------------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
• Apartment listings for rent in the Greater Cincinnati Tri-State Area

Crittenden Place Apartments ------------------------------- 859.485.9309
175 Vincent Blvd; Crittenden, KY 41030
No website
• Subsidized housing

Folkers Management Corporation ---------------------------- 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
• Manages subsidized housing in Ohio and Kentucky

Housing Authority of Dry Ridge ----------------------------- 859.824.4432
300 Meadowview Circle; Dry Ridge, KY 41035
No website
• Accepts applications Monday-Friday 9am-5pm
• Has twenty senior units and forty-six single and family units

Housing Authority of Williamstown ------------------------- 859.823.1512
514 Helton Heights; Williamstown, KY 41097
No website

Locust Ridge Apartments --------------------------------- 859.823.4481
275 McCoy Road; Dry Ridge, KY 41035
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=155*
• One, two, and three-bedroom apartments

Parkview Manor Apartments ------------------------------- 859.824.7722
228 South Main; Williamstown, KY 41097
No website

KENTUCKY: BRACKEN COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Bracken Creek -------------------------------------------- 606.756.3217
Route 1; Augusta, KY 41002
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=144*
• One, two, and three-bedroom apartments

Brooksville Green ----------------------------------------- 606.735.3623
213 Elizabeth Street, Suite 29; Brooksville, KY 41004
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=127*
• One and two-bedroom apartments
Folkers Management Corporation ------------------------ 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
  • Manages subsidized housing in Ohio and Kentucky

KENTUCKY: CARROLL COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Carrollton Landmark --------------------------------------- 502.732.4196
254 Landmark Court; Carrollton, KY 41008
No website

Carrollton Village Apartments ----------------------------- 502.732.4162
298 Village Lane; Carrollton, KY 41008
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=40*
  • One, two, and three-bedroom apartments
  • Water and sewage included in rent

Craigslist ----------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
  • Apartment listings for rent in the Greater Cincinnati Tri-State Area

Folkers Management Corporation ------------------------ 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
  • Manages subsidized housing in Ohio and Kentucky

Housing Authority of Carrollton -------------------------- 502.732.4330
809 Hawkins Street; Carrollton, KY 41008
No website
  • Accepts applications Monday-Friday: 8am-4pm

KENTUCKY: GALLATIN COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Fredericksburg Apartments --------------------------- 937.223.3656
500 Center Street; Warsaw, KY 41095
No website

Riverside Square Apartments --------------------------- 859.567.2531
400 Center Avenue; Warsaw, KY 41095
No website

Royal Pines Apartments ------------------------------- 256.878.2408
303 Royal Pines Drive; Warsaw, KY 41095
No website
KENTUCKY: BOONE COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Aldersgate Apartments -------------------------------------- 859.282.1180
8551 Aldersgate Street; Florence, KY 41042
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=143*
  • Subsidized senior housing for people 62+; all utilities included; transportation services
  • Rent based on 30% of income

Arcadia Park Apartments ------------------------------------ 859.594.4140
100 Christian Drive, Florence, KY 41042
No website
  • Applications accepted for individuals 62+ and people with mobility impairment

Boone County Assisted Housing Department ----------------- 859.334.2105
2950 Washington Street; Burlington, KY 41005 (3rd Floor)
Website: http://www.boonecountyky.org/departments/assisted_housing/index.aspx
  • Administers the local Section 8 Rental Assistance Program

Brookview Town Homes ------------------------------------- 859.485.6293
12661 Dixie Highway; Walton, KY 41094
Website: http://www.mlpmgt.com/property_detail_view.php?development_id=3
  • Subsidized Senior Housing

Brook Run ------------------------------------------ 859.371.3400
8134 Diane Drive; Florence, KY 41042
Website: https://www.candmpropertiesllc.com/brookrun.html
  • On bus line

Burlington Terrace Apartments --------------------------- 859.586.5628
2895 Douglas Drive; Burlington, KY 41005
Website: http://www.mlpmgt.com/property_detail_view.php?development_id=28
  • Subsidized Senior Housing

Circle Park Apartments ---------------------------------- 859.746.3979
7525 US Highway 42, Florence, KY 41042
No website
  • One and two-bedroom apartments for people 55+; Free heat and water; on bus line
  • Low security deposit; Laundry facilities; pets allowed
  • One bedroom: $495-$515; not subsidized by HUD

Colonial Heights --------------------------------------- 859.525.6900
6900 Hopeful Road; Florence, KY 41042
Website: http://www.colonialheightsandgardens.com/*
  • Two meals (of your choice) served daily in the restaurant style dining room; meals can be
delivered to your apartment if requested for a small fee
  • Weekly housekeeping services (includes changing bed linens)
  • Utilities paid (except telephone); cable TV provided free

Cincinnati VA Community Outreach Division: 7th Edition 2019
Dixie Apartments --------------------------------------------- 859.525.1207
7832 Riehl Road; Florence, KY
No website
  • Subsidized Senior Apartments

Housing Opportunities of Northern Kentucky --------------- 859.581.4665
502 Fry Street; Covington, KY 41011
Website: [http://www.honkhomes.org/*](http://www.honkhomes.org/*)
  • Provides Section 8 and HUD to individuals and families

Magnolia Glen Apartments ------------------------------- 859.795.3405
10285 Memory Lane; Florence, KY 41042
  • Family apartments

Panorama Plus --------------------------------------------- 859.746.8090
8510 Old Toll Road # 1; Florence, KY 41042
No website
  • Applications accepted for people 62+
  • Must have voucher from Boone County HUD, it is not a contract based subsidy

Paradigm Properties -------------------------------------- 513.741.0240
Website: [http://www.paradigmcommunities.com/*](http://www.paradigmcommunities.com/*)
  • Provides low income housing for people of any age in Cincinnati and Northern Kentucky

Parkland Apartments -------------------------------------- 859.371.2749
6751 Parkland Place, #49; Florence, KY 41042
No website
  • Subsidized Senior Apartments
  • Pets welcome with deposit

Village of Cross Creek ----------------------------------- 859.283.2930
7536 Hillcrest Drive; Florence, KY 41042
Website: [http://villageofcrosscreek.com/](http://villageofcrosscreek.com/)
  • One and two-bedroom apartments; three-bedroom townhomes

Walton Commons ----------------------------------------- 859.276.5388
25 Kuchle Drive; Walton, KY 41094
Website: [http://www.winterwoodonline.com/](http://www.winterwoodonline.com/)

Walton Village Apartments ---------------------------- 859.728.5802
35 School Road; Walton, KY 41094
Website: [http://www.ashcraftrealty.com/rentals.html](http://www.ashcraftrealty.com/rentals.html)
  • Subsidized apartments for seniors and disabled adults
INDIANA
SENIOR AND DISABLED SUBSIDIZED HOUSING

Englewood Place Apartments --------------------------------- 812.537.4916
60 Doughty Road; Lawrenceburg, IN 47025 (Dearborn County)
No website
- Must be 62+ or disabled
- Income based housing

Greendale Village Apartments ----------------------------- 855.759.1915
489 Ludlow Street; Lawrenceburg, IN 47025 (Dearborn County)
No website
- Subsidized housing for people 62+ or for people with a disability

Harborview Senior Housing ------------------------------- 812.926.3393
110 Exporting Street; Aurora, IN 47001
No website

Lamplite Villa -------------------------------------------- 888.670.8254
213 Maple Street; Milan, IN 47031 (Ripley County)
No website
- Must be 62+

Lifetime Housing Group ---------------------------------- 812.432.5282
10145 Alpha Drive; Dillsboro, IN 47018 (Dearborn); Dillsboro Village Apartments
100 North High Street; Versailles, IN 47042 (Ripley County); Tyson School Apartments
Website: http://www.housing.lifetime-resources.org/**
- Low income housing including section 8, HUD, and income based
- Some apartments are for people 55+ and others are for people 62+ or disabled

Lutheran Community --------------------------------------- 812.537.1305
15 Village Drive; Lawrenceburg, IN 47025 (Dearborn County)
Website: http://www.graceworks.org/*
- Affordable housing for people 62+ and/or disabled

Dearborn Village Apartments ----------------------------- 812.656.8800
25795 Unity Street; West Harrison, IN 47060 (Dearborn County)
Website: http://www.housing.lifetime-resources.org/NDV.htm*
- Income based housing for people 55+ or disabled
Rent, Utility, and Financial Assistance

Counties by page number
IN: Southeast Counties: 85-87

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
RENT, UTILITY, AND FINANCIAL ASSISTANCE

All Saints Catholic Church SVDP ------------------------------- 513.421.0602
8939 Montgomery Road; Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

American Association of Retired Persons (AARP) ------- 888.687.2277
800 Vine Street; Cincinnati, OH (Cincinnati Main Library)
Website: http://www.cincinnatilibrary.org/services/taxassistance.asp*
  • The American Association of Retired Persons (AARP) volunteers offer free tax assistance on
    Fridays from 9am-3pm, from February 1-April 12 in Room 3B of the Main Library
  • The service is for taxpayers 50 and over
  • Volunteers will also assist in State of Ohio returns
  • Returns prepared by AARP volunteers are filed electronically

Annunciation Church SVDP ------------------------------- 513.421.0602
3547 Clifton Avenue; Cincinnati, OH 45220
Website: https://www.svdpcincinnati.org/

Apprisen ----------------------------------------------- 513.366.4500
9545 Kenwood Road, Suite 204; Cincinnati, OH 45242
Website: www.cccservices.com
  • Non-profit organization dedicated to assisting in personal money management, debt
    management, and money management education
  • No income restrictions but clients need a referral

Bellarmine Chapel SVDP ------------------------------- 513.421.0602
3800 Victory Parkway; Cincinnati, OH 45207
Website: https://www.svdpcincinnati.org/
Benefits Check-Up ---------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bethel Baptist Church --------------------------------------- 513.961.0804
2712 Alms Place; Cincinnati, OH 45206
Website: http://www.bethelbaptistwalnuthills.org/
  • Hours: 1st and 3rd Friday of each month: 10am-330pm
  • Provides rent/utility and other financial assistance to residents of Greater Cincinnati

Christ Church Cathedral ------------------------------------- 513.621.1817
318 East Fourth Street; Cincinnati 45202
Website: http://www.christchurchcincinnati.org/*
  • Plumb Line Ministry

Christ's Community in College Hill ------------------------- 513.541.0303
5819 Salvia Avenue; Cincinnati, OH 45224
Website: http://www.christscommunityinch.org/*
  • Open Monday-Thursday: 9am-3pm
  • Rent/Utility assistance, food, and clothing for College Hill residents (45224) only

Churches Active in Northside (CAIN) ---------------------- 513.591.2246
4230 Hamilton Avenue; Cincinnati, OH 45223
Website: http://www.cainministry.org/*
  • Pantry hours: Monday: 6pm-8pm; Tuesday and Thursday: 10am-1pm
  • Serves residents of 45223 zip code only
  • Provides food, clothing, household items, bus tokens, diapers, fans, rent/utilities assistance, furniture referrals
  • Must bring: photo ID, current proof of address, verification of household members

Church of the Resurrection ----------------------------- 513.242.0400
1619 California Avenue; Cincinnati, OH 45237 (Bond Hill)
Website: http://www.resurrectioncinci.org/*
  • Food Pantry Hours: Wednesday: 1pm-3pm every week except during month of June/ Monday: 10am-12pm at the Evanston location
  • SVDP assists with food, clothing
  • Serves residents 45237 and 45229 zip code
Cincinnati Computer Cooperative --------------------------- 513.771.3262  
49 Noyner Drive; Cincinnati, OH 45215  
Website: [http://cincinnaticomputercooperative.org/*](http://cincinnaticomputercooperative.org/*)  
- System prices range from $75 to $150 including computer, monitor, mouse and keyboard, making technology affordable for all qualified buyers, which includes K-14 students, seniors (over 55) and individuals receiving state or federal assistance.  
- Hours: Tuesday: 3pm-7pm, Wednesday: 3pm-9pm, Thursday: 3pm-7pm, Friday: 3pm-7pm and Saturday: 9am-12pm  
- Cincinnati Computer Cooperative customers can also sign up for low cost internet access with Cincinnati Bell for $15 for high speed internet or $5 for dial up service.

Community Action Agency ------------------------------- 513.569.1840(ext.1031)  
1740 Langdon Farm Road; Cincinnati, OH 45237  
Website: [http://www.cincy-caa.org/*](http://www.cincy-caa.org/*)  
- Provides rent/mortgage and utility assistance

Corpus Christi Church SVDP ---------------------------- 513.421.0602  
2014 Springdale Road; Cincinnati, OH 45231  
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)  

Council on Aging -------------------------------------- 513.721.1025  
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246  
Website: [http://www.help4seniors.org/*](http://www.help4seniors.org/*)  
- Financial assistance for low-income elderly or disabled persons, allowing them to live in a community-based group home environment

Freestore/ Foodbank ------------------------------------ 513.241.1064  
112 E Liberty; Cincinnati, OH 45202  
Website: [http://www.fsfbmedia.org/beta/*](http://www.fsfbmedia.org/beta/*)  
- Emergency assistance with rent, utilities, and heaters/fans/air-conditioners (in season)  
- Must bring: photo ID, proof of current address, birth certificate or social security card for each person in the household

The Good Shepherd SVDP -------------------------------- 513.421.0602  
8815 East Kemper Road; Cincinnati, OH 45249  
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Goodwill Industries ------------------------------------ 513.631.4500  
10600 Springfield Pike; Cincinnati, OH 45215  
Website: [http://www.cincinnatigoodwill.org/services/veterans.php*](http://www.cincinnatigoodwill.org/services/veterans.php*)  
- Programs are operated for homeless individuals, including but not limited toVeterans  
- Assistance with rent payments, security deposits, and delinquent utility bills

Guardian Angels SDVP ---------------------------------- 513.421.0602  
6531 Beechmont Avenue; Cincinnati, OH 45230  
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)
Hamilton County Dept. of Job and Family Services ---- 513.946.1000
222 E Central Parkway; Cincinnati, OH 45202
Website: http://www.hcjfs.hamilton-co.org/
- PRC (Prevention, Retention and Contingency) Program is designed to assist residents with a short-term or immediate need for rental assistance to prevent eviction or financial assistance to pay an electric bill so that service is not cut off.
- A child must be living in the home or a woman must be at least 6 months pregnant
- Hours: Monday-Friday: 730am-430pm

Hamilton County Veteran Service Commission ------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: http://www.hamiltoncountyohio.gov/veterans/
- Provides financial emergency assistance for food, rent/utilities, etc. to Veterans and their dependents who reside in Hamilton County

Holy Family Church Food Pantry ------------------------- 513.921.7527
3006 West 8th Street; Cincinnati, OH 45205
No website
- Provides food, vouchers for clothing, furniture and household items
- Hours: Monday and Friday: 11am-1pm
- Serves residents in the following zip codes: 45204, 45205, 45238, 45214

Home Energy Assistance Program (HEAP) ------------- 513.569.1850
222 E. Central Parkway; Cincinnati, OH
Website: http://www.cincycaa.org/homenergy.asp*
- Federally-funded assistance for eligible low-income Ohioans with winter heating bills; based on household size, income, location of residence, and type of heating fuel used
- Those eligible receive a credit or a voucher, which is applied toward their heating bill
- Available from November through March, or until funds are depleted
- Applications at the Community Action Agency (1740 Langdon Farm Road, Cincinnati) or Hamilton County Job and Family Services (222 E. Central Parkway, Cincinnati)

Homeless Prevention & Rapid Re-housing Program --- 513.934.5250
Website: http://portal.hud.gov/hudportal/HUD?src=/recovery/programs/homelessness
- Intensive case management and financial assistance provided to cover security deposits, rent and utility assistance, past due utility or rental payments
- Program is designed to assist homeless individuals or families or to prevent individuals or families who are at imminent risk of homelessness

Homestead Urban Development ------------------------ 513.961.2800
2820 Vernon Place; Cincinnati, OH 45219
Website: http://www.hometoday.cc/*
- Down payment assistance, home improvement and repairs assistance and loans

Immaculate Heart of Mary SVDP ---------------------- 513.421.0602
7820 Beechmont Avenue; Cincinnati, OH 45255
Website: https://www.svdpccincinnati.org/
Jewish Family Services (Barbash Family Vital Support Center) - 513.469.1188
3113 Clifton Avenue; Cincinnati, OH 45220- (campus of Hebrew Union College)
Website: http://www.jfscinti.org/*
- Provides Kosher food and emergency assistance to prevent homelessness to anyone in the Greater Cincinnati Jewish Community as well as anyone living in the 45220-zip code
- Helps households avoid eviction through HUD Program (Homelessness Prevention and Rapid Re-housing Program)

Lifeline Telephone Discounts ------------------------------- 513.565.5433 (LIFE)
Cincinnati Bell Central Office, 895 Central Avenue; Cincinnati, OH
Website: http://www.cincinnatibell.com/customer_support/consumer_information/lifeline/*
- Exclusive discounts for obtaining landline telephone service for OH, IN, KY consumers
- Lifeline customers typically pay between $11.00-$13.00/month
- To qualify, one must be receiving one of these benefits: Public Housing; Section 8; Medicaid; Food Stamps; SSI; or HEAP

Madisonville Education & Assistance Center ------------------ 513.271.5501
4600 Erie Avenue; Cincinnati, OH 45227
Website: http://www.meaconline.org/*
- Assistance to individuals who reside in the 45227, 45226, 45208, and 45209 zip codes (Fairfax, Madison Place, Madisonville, and Mariemont, Oakley, East End, Hyde Park)
- Hours: Tuesday and Thursday: 930am-330pm, Monday night meal: 5pm-630pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must show SS card or print out for each member of household

Mercy Health - St. John's ------------------------------------ 513.981.5800
1800 Logan Street  Cincinnati, OH 45202
Website: http://www.e-mercy.com/social-services-st-john.aspx*
- Assistance with rent and utilities, fans and air-conditioners

Mercy Neighborhood Ministries ------------------------------- 513.751.2500 option 1
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
Website: http://www.mercyneighborhoodministries.org/
- Provides rent and utility emergency assistance for residents in the 45206 and 45207 zip codes
- Hours: Monday-Thursday from 9am-1130 am except the third Tuesday of the month
- Must be interviewed in person and must bring a picture ID, income verification, and residential verification

Mother of Christ Church ----------------------------------- 513.242.0164
5301 Winneste Avenue; Cincinnati, OH 45232
Website: http://www.motherofchrist.homestead.com/*
- Helps with food, clothing, and rental/utility assistance
- Hours: Saturday: 10am-1130am
Mt. Healthy Alliance Community ------------------------------- 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
- Provides food, bus tokens, and referrals for clothing, furniture, and financial assistance
- Hours: Monday: 11am-1pm; Tuesday: 5pm-7pm; Thursday and Saturday: 9am-12pm
- Wellness Program every 3rd Tuesday from 5pm-7pm; blood pressure checks, referral for prescription assistance and eyeglasses to eligible families
- Must be a resident of Mt Healthy or 45231 zip code
- Must show picture ID and proof of residency postmarked within the last 30 days

Nativity Parish SVDP ------------------------------------------- 513.421.0602
5935 Pandora Ave, Cincinnati, OH 45213
Website: https://www.svdpcincinnati.org/

NEEDS (NE Emergency Distribution Services) ----------- 513.891.0850
8341 Kenwood Road; Cincinnati, OH 45236 (Kenwood Baptist Church)
Website: http://www.cincyneeds.org/welcome.html
- Hours: Tuesday and Thursday: 9am-1pm
- Serves Northeastern Hamilton County residents by providing food baskets, hygiene items, rent/utility assistance, and financial assistance for medical expenses

Ohio Benefit Bank ------------------------------------------ 800.648.1176
Website: http://www.ohiobenefits.org/*
- Ohioans can call or use website to complete applications for Food Stamps, Medicaid, Child Care Vouchers, Ohio Works First, HEAP, and all JFS services

Our Daily Bread --------------------------------------------- 513.621.6364
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/*
- Hours: Monday- Friday: 945am-1145am for food service
- Social worker provides assistance with rent/utilities, bus tokens to get to work/medical appointments, and assistance with obtaining/paying for ID's and birth certificates
- Kids Club is open Tuesday, Wednesday, and Thursday: 230pm-5pm to provide a snack after school activities to neighborhood children

Our Lady of Lourdes SVDP ----------------------------------- 513.421.0602
2832 Rosebud Drive; Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/

Our Lady of the Rosary -------------------------------------- 513.421.0602
17 Farragut Road; Cincinnati, OH 45218
Website: https://www.svdpcincinnati.org/

Our Lady of the Visitation SVDP ----------------------------- 513.421.0602
3172 South Road; Cincinnati, OH 45248
Website: https://www.svdpcincinnati.org/
Our Lady of Victory SVDP -------------------------------------- 513.421.0602
810 Neeb Road; Cincinnati, OH 45233
Website: https://www.svdp Cincinnati.org/

Our Lord Christ the King SVDP------------------------------- 513.421.0602
3223 Linwood Road; Cincinnati, OH 45226
Website: https://www.svdp Cincinnati.org/

Parkside Christian Church Outreach Ministry -------------- 513.871.8611
3710 Eastern Avenue; Cincinnati, OH 45226
Website: http://www.christ outreach.org/
  - Hours: Tuesday and Thursday: 330pm-630pm
  - Provides monthly groceries, rent/utility assistance for residents of 45226 (all), 45230 (all), 45208 (Eastern Avenue only), 45202 (Riverside and side streets off Riverside that are east of Hazen)

People Working Cooperatively ------------------------------- 513.351.7921
4612 Paddock Road; Cincinnati, OH 45229
Website: http://www.pwchomerepairs.org/*
  - People Working Cooperatively is a non-profit organization serving low-income, elderly, and disabled homeowners in Ohio, Kentucky, and Indiana. PWC provides free professional critical home repairs, weatherization, mobility modification, and maintenance services to help residents stay safely in their homes

Safe Link ---------------------------------------------------------- 800.SAFELINK
Website: http://www.safelink.com/*
  - Public assistance program that ensures wireless telephone service is available and affordable for low-income subscribers. Offers an allotment of free airtime minutes
  - Typically, individuals are eligible if they participate in a public assistance program such as Food Stamps, Medicaid, SSI, TANF, HEAP, Free School Lunch, and Section 8

Salvation Army ----------------------------------------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use_cincinnati.nsf/*
  - Hours: Monday through Friday: 9am - 430pm; Occasional rent assistance
  - Utilities: once a year program starts in Jan. and lasts until funds run out
  - Heat-Share is administered by Salvation Army: applications accepted January-April

Salvation Army Family Service Bureau --------------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use_cincinnati.nsf/*
  - Homeless Prevention Program: must have a child under the age of 18, be at risk for homelessness, meet the current year poverty guidelines, and be willing to be in a case management program
Santa Maria --------------------------------------------- 513.557.2700
3301 Warsaw Avenue; Cincinnati 45205
Website: https://www.santamaria-cincy.org/
- Works with Price Hill households to help tenants: Avoid eviction; Assist with rent; Improve housing conditions including rental issues, problem properties, and absentee landlords
- Helps elderly/disabled/low-income homeowners with home improvement projects, mortgage delinquency, foreclosure counseling, and mortgage default resolution advice

SEM Food Pantry -------------------------------------- 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
- Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
- Hours: Monday, Wednesday, Thursday, Friday: 930am-130pm; Tuesday: 530pm-730pm
- Call for appointment; must have proof of residency and photo ID for appointment

Seven Hills Neighborhood Houses --------------------- 513.407.5362
901 Findlay Street; Cincinnati, OH 45214
Website: http://7hillsnh.com/
- Food pantry Hours: Monday-Friday: 9am-1pm; Walk-ins welcome
- Serves residents of the West End and OTR; May receive help once every 30 days
- Assist with making referrals for rent, utilities, and other basic necessities

Smart Money Community Services --------------------- 513.241.7266
800 Bank Street; Cincinnati, OH 45214 (City Link Center)
Website: http://www.smart-money.org/*
- Provides financial services and economic education to underserved individuals in Over the Rhine and Greater Cincinnati

SON Ministries ---------------------------------------- 513.385.1793
8871 Colerain Avenue; Cincinnati, OH 45251 (Groesbeck United Methodist Church)
Website: http://www.groesbeckumc.org/*
- Emergency food pantry open Monday, Wednesday: 10am-12pm (must arrive by 1130am); Wednesday evening: 430pm-630pm
- Must live in the following zip code areas to be eligible: 45239, 45247, 45251, & 45252
- For assistance with food, bring picture ID and proof of residence
- For assistance with rent/utilities, bring utility disconnect or eviction notice

St. Aloysius Gonzaga SVDP --------------------------- 513.421.0602
4366 Bridgetown Road, Cincinnati, OH 45211
Website: https://www.svdpccincinnati.org/

St. Ann Catholic Church SVDP ------------------------ 513.421.0602
2900 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpccincinnati.org/

St. Antoninus SVDP ----------------------------------- 513.421.0602
1500 Linneman Road; Cincinnati, OH 45238
Website: https://www.svdpccincinnati.org/
St. Bartholomew SVDP ---------------------------------- 513.421.0602
9375 Winton Road; Cincinnati, OH 45231
Website: https://www.svdpcincinnati.org/

St. Bernard Parish (Spring Grove Village) SVDP ------ 513.421.0602
735 Derby Avenue; Cincinnati, OH 45232
Website: https://www.svdpcincinnati.org/

St. Bernard (Taylor Creek) SVDP ------------------------ 513.421.0602
7130 Harrison Avenue; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. Catharine of Siena Church SVDP ---------------------- 513.421.0602
2848 Fischer Place; Cincinnati, OH 45211
Website: https://www.svdpcincinnati.org/

St. Cecilia Church SVDP --------------------------------- 513.421.0602
3105 Madison Avenue; Cincinnati, OH 45209
Website: https://www.svdpcincinnati.org/

St. Clare Church SVDP ---------------------------------- 513.421.0602
1443 Cedar Avenue; Cincinnati, OH 45224 (College Hill)
Website: https://www.svdpcincinnati.org/

St. Dominic Church SVDP --------------------------------- 513.421.0602
4551 Delhi Pike; Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/

St. Gertrude/St. John Fisher SVDP ------------------------- 513.421.0602
6543 Miami Avenue; Cincinnati, OH 45243
Website: https://www.svdpcincinnati.org/

St. Ignatius of Loyola Church SVDP ----------------------- 513.421.0602
5222 North Bend Road; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. James of the Valley SVDP ----------------------------- 513.421.0602
411 Springfield Pike; Wyoming, OH 45215
Website: https://www.svdpcincinnati.org/

St. James of White Oak Church SVDP----------------------- 513.421.0602
3565 Hubble Road; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. John the Baptist Dry Ridge SVDP ----------------------- 513.421.0602
5361 Dry Ridge Road; Cincinnati, OH 45252
Website: https://www.svdpcincinnati.org/
St. John the Baptist SVDP ------------------------------- 513.421.0602
509 Harrison Avenue; Harrison, OH 45030
Website: https://www.svdpcincinnati.org/

St. John the Evangelist Church SVDP ------------------ 513.421.0602
7121 Plainfield Road; Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

St. Joseph Catholic Church SVDP --------------------- 513.421.0602
745 Ezzard Charles Drive; Cincinnati, OH 45203
Website: https://www.svdpcincinnati.org/

St. Margaret Mary Church SVDP ---------------------- 513.421.0602
1830 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpcincinnati.org/

St. Margaret-St. John Church SVDP ------------------- 513.421.0602
4100 Watterson Street; Cincinnati, OH 45227
Website: https://www.svdpcincinnati.org/

St. Martin of Tours SVDP ----------------------------- 513.421.0602
3720 St. Martins Place; Cincinnati, OH 45211
Website: https://www.svdpcincinnati.org/

St. Mary's Church SVDP ----------------------------------- 513.421.0602
2853 Erie Avenue; Cincinnati, OH 45208
Website: https://www.svdpcincinnati.org/

St. Matthias the Apostle SVDP ------------------------ 513.421.0602
1050 West Kemper Road; Cincinnati, OH 45240
Website: https://www.svdpcincinnati.org/

St. Michael the Archangel ----------------------------- 513.563.6377
11144 Spinner Avenue, Cincinnati, OH 45241
Website: http://www.saintmichaelchurch.net/*
  • Serves residents of Sharonville (45241)

St. Peter and Paul Church SVDP ----------------------- 513.421.0602
330 West Vine Street; Reading, OH 45215
Website: https://www.svdpcincinnati.org/

St. Peter in Chains Cathedral SVDP ------------------- 513.421.0602
325 West 8th Street; Cincinnati, OH 45202
Website: https://www.svdpcincinnati.org/

St. Saviour Parish SVDP ------------------------------ 513.421.0602
4136 Myrtle Avenue, Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/
St. Vincent DePaul Emergency Services .......................... 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- Assistance with rent and occasionally with mortgages if funds are available
- Assistance with gas and electric bills; water bills
- Must complete Request Form either in person Monday-Friday: 8am-430pm, online, or over the phone by calling 513.421.0602
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address, for example a utility bill, lease or piece of dated mail

St. Vivian SVDP .......................................................... 513.421.0602
7600 Winton Road; Cincinnati, OH 45224
Website: https://www.svdpcincinnati.org/

St William SVDP Society .............................................. 513.421.0602
4108 West Eighth Street; Cincinnati, OH 45205
Website: https://www.svdpcincinnati.org/

The Caring Place .......................................................... 513.841.1499
6312 Kennedy Avenue; Cincinnati, OH 45213
Website: http://www.thecaringplace.info/*
- Provides food, clothing, furniture, financial assistance, and bus tokens
- Serves residents of Golf Manor, Kennedy Heights, Pleasant Ridge, and Silverton (45213 zip code and some of 45212, 45236, 45237)
- Requires photo ID and proof of address
- Hours: Tuesday and Thursday: 9am-2pm

Union Baptist Church Food Pantry ............................... 513.381.3858
405 W Seventh Street; Cincinnati, Ohio 45203
Website: http://www.union-baptist.net/site/
- Open 3rd and 4th Monday beginning at 12pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must show SS card or print out for each member of household

Valley Interfaith Food and Clothing Center ................. 513.821.3233
420 West Wyoming Avenue; Cincinnati, OH 45215 (Lockland)
Website: http://www.vifcc.org/*
- Provides food, clothing, and emergency financial assistance to forestall an eviction or utility shut-off, and limited funds for medication
- Serves residents in 45215, 45216 as well as parts of 45231 and 45217
- Hours: Monday, Tuesday, Thursday, Friday: 10am-130pm and Wednesday: 5pm-630pm
OHIO: BUTLER COUNTY
RENT, UTILITY, AND FINANCIAL ASSISTANCE

Benefits Check-Up ---------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
• Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bethel Baptist Church ------------------------------- 513.961.0804
2712 Alms Place; Cincinnati, OH 45206
Website: http://www.bethelbaptistwalnuthills.org/foodpantry.php
• Hours: 1st (seniors only) and 3rd (any age) Friday of each month: 1pm-3pm
• Provides rent/utility and other financial assistance to residents of Greater Cincinnati

Butler County Veteran Service Commission ---------- 513.887.3600
315 High Street (First Floor); Hamilton, Ohio 45011
Website: http://www.bcvets.org/*
• Provides financial assistance to eligible Veterans, spouses, dependent children, and surviving spouses on an emergency basis for utilities

Community Action Agency (SELF) --------------------- 513.868.9300
1790 S. Erie Highway, Ste. A-C; Hamilton, OH 45011
(With satellite offices in Middletown, West Chester and Oxford)
Website: http://www.selfhelps.org/*
• SELF, or Supports to Encourage Low-income Families, is the community action agency for Butler County, Ohio. They offer several programs to help local residents with their bills and expenses, and that will also help people become self-sufficient over the long term
• Some of their programs include: Weatherization (installing free upgrades to clients’ homes, including extra insulation, caulking, windows, furnace tune ups, etc. to help people reduce their utility and heating bills) and Utility and Heating Bill Assistance from the Home Energy Assistance Program and Summer Crisis Cooling Program

Family Resource Center ----------------------------- 513.523.5859
5445 College Corner Pike; Oxford, OH 45056
Website: http://www.frcoxford.org/*
• Assists with rent and utilities
• Must live in the Talawanda school district; have a household income of less than 125% of the federal poverty guideline; household has recently experienced an unexpected financial change
• Please call to schedule appointment
• Please bring to appointment: proof of identification for all household members; proof of address; proof of income; proof of your financial hardship; bills

Holy Family Parish SVDP --------------------------- 513.421.0602
201 Clark St.; Middletown 45042
Website: https://www.svdpcincinnati.org/
Lifeline Telephone Discounts ------------------------------------------ 513.565.5433 (LIFE)
Cincinnati Bell Central Office, 895 Central Avenue; Cincinnati, OH
Website: http://www.cincinnatibell.com/customer_support/consumer_information/lifeline/*
- Exclusive discounts for obtaining landline telephone service for OH, IN, KY consumers
- Lifeline customers typically pay between $12.00-$15.00/month
- To qualify, one must be receiving one of these benefits: Public Housing; Section 8; Medicaid; Food Stamps; SSI; or HEAP

Mercy Health St. Raphael -------------------------------------------- 513.981.4204
610 High Street; Hamilton, OH 45011
Website: http://www.e-mercy.com/mercy-health-st-raphael.aspx
- Provides food, prescription assistance and financial assistance for rent, utilities, and security deposits.
- Fans and A/C units distributed to clients with documented need
- Need to pick up applications on Monday only beginning at 9am

Ohio Benefit Bank ----------------------------------------------- 800.648.1176
Website: http://www.ohiobenefits.org/*
- Ohioans can call or use website to complete applications for Food Stamps, Medicaid, Child Care Vouchers, Ohio Works First, HEAP, and all JFS services

People Working Cooperatively ------------------------------------- 513.351.7921
4612 Paddock Road; Cincinnati, OH 45229
Website: http://www.pwchomerepairs.org/*
- People Working Cooperatively is a non-profit organization serving low-income, elderly, and disabled homeowners in Ohio, Kentucky, and Indiana. PWC provides free professional critical home repairs, weatherization, mobility modification, and maintenance services to help residents stay safely in their homes

Safe Link ---------------------------------------------------------- 800.SAFELINK
Website: http://www.safelink.com/*
- Public assistance program that ensures wireless telephone service is available and affordable for low-income subscribers. Offers an allotment of free airtime minutes
- Typically, individuals are eligible if they participate in a public assistance program such as Food Stamps, Medicaid, SSI, TANF, HEAP, Free School Lunch, and Section 8

Salvation Army ---------------------------------------------- 513.863.1445
235 Ludlow Street; Hamilton, OH 45011
Website: http://www.salvationarmyusa.org/*
- Assists with rent and utilities
- Accepts phone calls for assistance only Monday-Thursday: 930am-1130am.
- Afternoon hours are for scheduled appointments. No walk-in services

Salvation Army ---------------------------------------------- 513.423.9452
1914 First Avenue, P.O. Box 420445; Middletown, OH 45044
Website: http://www.salvationarmyusa.org/*
- Hours: Monday-Friday: 9am-11am and 1pm-3pm; Assistance with utilities and food
- Please bring photo ID; Social Security card; proof of address
Smart Money Community Services -------------------------- 513.868.3210 or 888.597.2751
1900 Fairgrove Avenue; Hamilton, 45011
Website: http://www.smart-money.org/*
- Provides financial services and economic education to underserved individuals in Over the Rhine and Greater Cincinnati.
- Provides assistance with school loans; individual budget planning; bankruptcy management

OHIO: CLERMONT COUNTY
RENT, UTILITY, AND FINANCIAL ASSISTANCE

Benefits Check-Up --------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bethel Baptist Church ---------------------------------------- 513.961.0804
2712 Alms Place; Cincinnati, OH 45206
Website: http://www.bethelbaptistwalnuthills.org/
- Pantry Hours: 1st (seniors) and 3rd (any age) Friday of each month: 1pm-3pm
- Provides rent/utility and other financial assistance to residents of Greater Cincinnati
- Can apply for financial assistance anytime by calling the main phone number

Bethel United Methodist Church ----------------------------- 513.734.4357
402 W. Plane Street; Bethel, OH 45106
Website: http://www.bumcinfo.org/ministries/missions/local/*
- Ministerial Association (not the church) for assistance with rent, and utilities

Christian Help Center -------------------------------------- 513.735.9400
247 East Main Street; Batavia, OH 45103
Website: http://www.christianhelpcenterohio.org
- Provides food, clothing, rent/utilities, and Christian counseling
- Pantry hours: Tuesday and Thursday 1130am-330pm

Clermont County Community Services, Inc. ------------------- 513.732.2277
3003 Hospital Drive; Batavia, Ohio 45103
Website: http://www.cccsi.org/about.html*
- Emergency HEAP, weatherization, and can direct people to rent assistance programs

Clermont County Veterans Service Commission ------ 513.732.7363
76 South Riverside Drive (Heritage Bldg-3rd. Floor); Batavia, OH 45103
Website: http://www.clermontcountyveterans.com/*
- Emergency funds for utilities may be provided to Veterans and/or their dependents
Goshen United Methodist Church -------------------------- 513.722.2541
6710 Goshen Road; Goshen, OH 45122
No website
  • Please call: Monday-Thursday: 9am-1pm to schedule an appointment
  • Provides food and some financial assistance for Goshen residents only

Holy Trinity Church & St. Ann Church SVDP -------------- 513.421.0602
140 North 6th & Wood Streets; Batavia, OH 45103
Website: https://www.svdpccincinnati.org/

Lifeline Telephone Discounts ------------------------------ 513.565.5433 (LIFE)
Cincinnati Bell Central Office, 895 Central Avenue; Cincinnati, OH
Website: http://www.cincinnatibell.com/customer_support/consumer_information/lifeline/*
  • Exclusive discounts for obtaining landline telephone service for OH, IN, KY consumers
  • Lifeline customers typically pay between $12.00-$15.00/month
  • To qualify, one must be receiving one of these benefits: Public Housing; Section 8; Medicaid;
    Food Stamps; SSI; or HEAP

Milford Miami Ministry ---------------------------------- 513.248.1114
State Route 131; Milford, OH 45150
Website: http://mmministry.org/index2.html*
  • Hours: Tuesday and Thursday: 9am-12pm; Wednesday: 630pm-8pm, 2nd and 4th Saturday: 9am-
    11am
  • Assistance provided to residents in the Milford School District or Miami Township only
  • Assists with rent and utilities
  • Required to apply: picture ID, piece of mail to verify address, current utility bill, name and
    address of your landlord (if applying for rent assistance), and a disconnect notice from your utility
    provider or a leave premises notice from your landlord

Ohio Benefit Bank -------------------------------------- 800.648.1176
Website: http://www.ohiobenefits.org/*
  • Ohioans can call or use website to complete applications for Food Stamps, Medicaid, Child Care
    Vouchers, Ohio Works First, HEAP, and all JFS services

People Working Cooperatively (PWC) --------------------- 513.351.7921
4612 Paddock Road; Cincinnati, OH 45229
Website: http://www.pwchomerepairs.org/*
  • People Working Cooperatively is a non-profit organization serving low-income, elderly, and
    disabled homeowners in Ohio, Kentucky, and Indiana. PWC provides free professional critical
    home repairs, weatherization, mobility modification, and maintenance services to help residents
    stay safely in their homes

Safe Link ------------------------------------------------ 800.SAFELINK
Website: http://www.safelink.com/*
  • Public assistance program that ensures wireless telephone service is available and affordable for
    low-income subscribers. Offers an allotment of free airtime minutes
  • Typically, individuals are eligible if they participate in a public assistance program such as Food
    Stamps, Medicaid, SSI, TANF, HEAP, Free School Lunch, and Section 8
Salvation Army Family Service Bureau ------------------------ 513.762.5600
114 East Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use_cincinnati.nsf/*
  • Emergency assistance with rent/utilities; May be able to help Clermont County residents

Salvation Army of Batavia ---------------------------------- 513.732.6328
87 North Market Street; Batavia, OH 45103
Website: http://www.salvos.com/Batavia/default.htm*
  • Offers monetary assistance with rent evictions and utility disconnects
  • Please call ahead

SEM Food Pantry ------------------------------------------- 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
  • Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
  • Hours: Monday, Wednesday, Thursday, Friday: 930am-130pm; Tuesday: 530pm-730pm

Smart Money Community Services ----------------------------- 513.241.7266
800 Bank Street; Cincinnati, OH 45214 (City Link Center)
Website: http://www.smart-money.org/*
  • Provides financial services and economic education to underserved individuals in Over the Rhine and Greater Cincinnati

St. Andrew SVDP ------------------------------------------ 513.421.0602
552 Main Street; Milford, OH 45150
Website: https://www.svdpcincinnati.org/

St. Bernadette SVDP -------------------------------------- 513.421.0602
1479 Locust Lake Road; Amelia, OH 45102
Website: https://www.svdpcincinnati.org/

St. Columban SVDP --------------------------------------- 513.421.0602
894 Oakland Road; Loveland, OH 45140
Website: https://www.svdpcincinnati.org/

St. Elizabeth Seton SVDP ---------------------------------- 513.421.0602
5890 Buckwheat Road; Milford, OH 45150
Website: https://www.svdpcincinnati.org/

St. Mary's SVDP ------------------------------------------ 513.421.0602
3398 SR 125; Bethel, OH 45106
Website: https://www.svdpcincinnati.org/

St. Veronica SVDP ---------------------------------------- 513.421.0602
4473 Mount Carmel Tobasco Road; Cincinnati, OH 45244
Website: https://www.svdpcincinnati.org/
Williamsburg Emergency Mission ------------------------------ 513.724.6305
330 Gay Street; Williamsburg, OH 45176
Website: http://www.williamsburgumc.com/*
• Must be a resident of Williamsburg and show proof of residency
• Provides assistance with rent and utilities

OHIO: ADAMS & BROWN COUNTY
RENT, UTILITY, AND FINANCIAL ASSISTANCE

Benefits Check-Up -------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
• Website helps you find state, federal, and private benefits programs available where you live.
  These benefits programs can help pay for prescriptions, health care, food, utilities, and more.
  You can also get help with tax relief, transportation, legal issues, or finding work

Bethel Baptist Church ------------------------------------------ 513.961.0804
2712 Alms Place; Cincinnati, OH 45206
Website: http://www.bumcinfo.org/ministries/missions/local/
• Pantry Hours: 1st and 3rd Friday of each month: 1pm-3pm
• Provides rent/utility and other financial assistance to residents of Greater Cincinnati
• Can apply for financial assistance anytime by calling the main phone number

Lifeline Telephone Discounts ---------------------------------- 513.565.5433 (LIFE)
Cincinnati Bell Central Office, 895 Central Avenue; Cincinnati, OH
Website: http://www.cincinnatibell.com/customer_support/consumer_information/lifeline/*
• Exclusive discounts for obtaining landline telephone service for OH, IN, KY consumers

Ohio Benefit Bank --------------------------------------------- 800.648.1176
Website: http://www.ohiobenefits.org/*
• Ohioans can call or use website to complete applications for Food Stamps, Medicaid, Child Care
  Vouchers, Ohio Works First, HEAP, and all JFS services

People Working Cooperatively (PWC) -------------------------- 513.351.7921
4612 Paddock Road; Cincinnati, OH 45229
Website: http://www.pwchomerepairs.org/*
• People Working Cooperatively is a non-profit organization serving low-income, elderly, and
disabled homeowners in Ohio, Kentucky, and Indiana. PWC provides free professional critical
home repairs, weatherization, mobility modification, and maintenance services to help residents
stay safely in their homes

Smart Money Community Services ----------------------------- 513.241.7266
800 Bank Street; Cincinnati, OH 45214
Website: http://www.smart-money.org/*
• Provides financial services and economic education to underserved individuals in Over the Rhine
  and Greater Cincinnati
• Provides assistance with unexpected car repairs, utility bills, emergency food assistance, and
  foreclosure/eviction prevention
Winchester Church of Christ in Christian Union ---------- 937.695.0025
1540 Tri County Road; Winchester, OH 45697
Website: http://www.w3cu.com/*
- Hours: Food Pantry: 3rd Thursday of the month: 230pm-630pm; Clothing: 3rd Thursday of the month: 330pm-630pm
- Provides food, clothing, financial assistance, and cars to residents of Adams County
- Can give food 1x only for non-Adams County residents; call ahead

NORTHERN KENTUCKY RENT, UTILITY, AND FINANCIAL ASSISTANCE

Benefits Check-Up --------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Brighton Center ----------------------------------- 859.491.8303
741 Central Avenue; Newport, KY 41072
Website: http://brightoncenter.com/*
- Serves residents in all 8 Northern Kentucky counties

Catholic Charities --------------------------------- 859.581.8974
3629 Church Street; Covington, KY 41015
Website: http://www.covingtoncharities.org/*
- Housing program includes budget and credit repair counseling, home purchase preparation, landlord/tenant mediation, financial literacy education, foreclosure and loss mitigation counseling, foreclosure education and home repair and maintenance skill development
- Soup Kitchen (Parish Kitchen): Open daily: 1130am-130pm
- Other services provided: mental health; substance abuse; parenting classes; supportive housing

Center for Independent Living Options (CILO) ------- 859.341.4346
525 West 5th Street, Suite 218; Covington, KY 41011
Website: http://www.cilo.net/*
- Assistance with rental if you are in the program
- Must be homeless and have a homeless certification; have a disability and income

Goodwill Industries, Inc. -------------------------- 859.292.6666
320 Garrard St, Covington, KY 41011
Website: http://www.cincinnatigoodwill.org/services/veterans.php*
Henry Hosea House ------------------------------------------ 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Serves evening meal 7 days a week from 4pm-530pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals

Homeless Prevention & Rapid Re-housing Program ------- 859.341.4346
Center for Independent Living Options (CILO)
525 West 5th Street, Suite 218; Covington, KY 41011
Website: http://portal.hud.gov/hudportal/HUD?src=/recovery/programs/homelessness
- Rapid Re-Housing and Homeless Prevention Grant
- Assistance with rental or utility security deposit for residents of Boone, Kenton, and Campbell Counties with an income of $1,249/month for single individuals
- Must be homeless or at risk of homelessness; have a disability and income

Kentucky Department of Veteran Affairs Region 12 -------- 859.282.8583
7129 Price Pike; Florence, KY 41042
Website: http://veterans.ky.gov/
- Covers residents of Boone, Campbell, and Kenton County
- Provides Veterans with financial assistance, one time only, for rent, utilities, deposit, etc.

Kentucky Department of Veteran Affairs Region--------------- 859.282.8583
101 N. Main Street; Williamstown, KY 41097
Website: http://veterans.ky.gov/
- Covers residents of Bracken, Carroll, Franklin, Gallatin, Grant, Harrison, Henry, Owen, Pendleton, Scott, and Trimble County
- Provides Veterans with financial assistance, one time only, for rent, utilities, deposit, etc.

Kentucky Unemployment Bridge Program -------------- 800.633.8896(KY only)
502.564.7630 (Outside of KY)
Website: http://www.kyhousing.org/protect/default.aspx?id=3586*
- A loan forgiveness program that provides mortgage relief to people who have lost their jobs or had a reduction in income to prevent homeowners from foreclosure

Lifeline Telephone Discounts ------------------------------- 513.565.5433 (LIFE)
Cincinnati Bell Central Office, 895 Central Avenue; Cincinnati, OH
Website: http://www.cincinnatibell.com/customer_support/consumer_information/lifeline/*
- Exclusive discounts for obtaining landline telephone service for OH, IN, KY consumers
- Lifeline customers typically pay between $13.00-$15.00/month
- To qualify, one must be receiving one of these benefits: Public Housing; Section 8; Medicaid; Food Stamps; SSI; or HEAP

Safe Link ----------------------------------------------- 800.SAFELINK
Website: http://www.safelink.com/*
- Public assistance program that ensures wireless telephone service is available and affordable for low-income subscribers. Offers an allotment of free airtime minutes
- Typically, individuals are eligible if they participate in a public assistance program such as Food Stamps, Medicaid, SSI, TANF, HEAP, Free School Lunch, and Section 8
Salvation Army ------------------------------------------- 859.431.1063
340 West 10th Street; Newport, KY 41071
Website: [https://www.use.salvationarmy.org/*](https://www.use.salvationarmy.org/*)
- Call 10am-4pm Monday-Friday to schedule an apt
- Assistance with rent, utilities, bus passes

Smart Money Community Services -------------------------- 513.241.7266
800 Bank Street; Cincinnati, OH 45214 (City Link Center)
Website: [http://www.smart-money.org/*](http://www.smart-money.org/*)
- Provides financial services and economic education to underserved individuals in Over the Rhine and Greater Cincinnati

St. Vincent De Paul --------------------------------------- 859.341.3212
2655 Crescent Springs Road; Covington, KY 41017
Website: [http://www.svdpcovington.org/*](http://www.svdpcovington.org/*)
- Hours: Monday-Friday: 10am-3pm
- Provides food, clothing, medicines, rent/utilities, and furniture to all Northern KY residents
- Need to bring photo ID and SS card

United Ministries ---------------------------------------- 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
Website: [http://www.umnky.org/*](http://www.umnky.org/*)
- Serves all 8 Northern Kentucky counties
- Food Pantry: Monday-Friday (1x month): 12pm-230pm; Thrift Store: Wednesday, Thursday, Friday: 9am-12pm; Saturday: 9am-1pm
- Provides financial assistance with doctor’s appointments, prescriptions, and other medical supply needs
- Each person must meet with a Case Manager
- Please call to schedule appointment

KENTUCKY: CAMPBELL COUNTY
RENT, UTILITY AND FINANCIAL ASSISTANCE

Community Action Commission: Campbell County------- 859.581.6607
717 Madison Avenue; Covington, KY 41011
Website: [http://www.nkcac.org/*](http://www.nkcac.org/*)
- Bring your bill, letter by landlord, and verification of your income. No apt. needed, but call ahead to make sure someone will be in the office. Will help for up to $75
- Utility and winter heating assistance; Limited funds for rent assistance

Family Support of Campbell County ------------------------ 855.306.8959
601 Washington Avenue; Newport, KY 41071
Website: [http://chfs.ky.gov/dcbs/dfs/](http://chfs.ky.gov/dcbs/dfs/)
- Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address
Holy Spirit Parish (First Baptist Church) ----------------------- 859.261.0818
809 York Street; Newport, KY 41071
Website: http://www.parishesonline.com/scripts/hostedsites/Org.asp?ID=19261*
  • Offers emergency assistance: Monday, Wednesday, and Friday: 9am-12pm; Photo ID required

Salvation Army --------------------------------------------- 859.431.1063
340 West 10th Street; Newport, KY 41071
Website: http://salvationarmyusa.org/*
  • Call 10am-4pm Monday-Friday to schedule an apt; Assistance with rent, utilities, bus passes

KENTUCKY: KENTON COUNTY
RENT, UTILITY, AND FINANCIAL ASSISTANCE

Community Action Commission: Kenton County -------- 859.291.8607
315 East 15th Street; Covington, KY 41011
Website: http://www.nkcac.org/*
  • Bring your bill, letter by landlord, and verification of your income. No apt. needed, but call ahead to make sure someone will be in the office
  • Utility and winter heating assistance; Limited funds for rent assistance
  • Will assist financially with more than $75 if funds are available

Family Support of Kenton County -------------------------- 859.491.4114
333 Scott Street, Suite 300 (First Floor); Covington, KY 41011
Website: http://chfs.ky.gov/dcbs/dfs/
  • Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
  • Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Salvation Army -------------------------------------------- 859.261.0835
1806 Scott Street; Covington, KY 41014
Website: https://www.use.salvationarmy.org/*
  • Provides emergency assistance. Need to be Kenton County resident, show ID

St. Agnes Church SVDP ------------------------------- 513.421.0602
2655 Crescent Springs Road; Covington, KY 41017 (St. Vincent de Paul)
Website: https://www.svdpcincinnati.org/
United Christian Volunteers------------------------------- 859.727.4417
15 Kenton Street; Erlanger, KY 41018
Website: http://unitedchristianvolun.wix.com/ucv#
Assistance with: rent/utilities/security deposit; food; clothing; prescriptions; personal care items; and furniture.
  • Hours: Monday-Friday: 9am-1130am
  • Serves residents of Erlanger and Elsmere: must show ID, proof of residency postmarked within the last 30 days, & SS card/print out or birth certificate for each member of the household

KENTUCKY: BOONE COUNTY
RENT, UTILITY, AND FINANCIAL ASSISTANCE

Community Action Commission: Boone County ------- 859.586.9250
7938 Tanners Gate; Florence, KY 41042
Website: http://www.nkcac.org/*
  • Bring your bill, letter by landlord, and verification of your income. No apt. needed, but call ahead to make sure someone will be in the office
  • Utility and winter heating assistance; Limited funds for rent assistance
  • Will assist financially with more than $75 if funds available

Family Support of Boone County ---------------------- 859.371.6900
8311 US Highway 42; Florence, KY 41042
Website: http://chfs.ky.gov/dcbs/dfs/
  • Offers assistance to families in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
  • Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Hope Ministries -------------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
  • Serves Boone County residents only; Helps with rent/utilities once a year
  • Hours: Monday-Friday: 9am-12pm

INDIANA
RENT, UTILITY, AND FINANCIAL ASSISTANCE

Batesville Area Ministerial Association ------------------- 812.932.2622
P.O. Box 383; Batesville, IN 47006
Website: http://www.batesvillefoodpantry.org/*
  • Rent/utility assistance for Batesville citizens, open on Wednesday: 12pm-4pm
  • Pantry open Wednesday: 12pm-4pm
  • Clients can visit pantry monthly
Benefits Check-Up ------------------------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*

- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work.

City of Lawrenceburg --------------------------------------------- 812.532.3558
No website
- Has funds available for city residents only for heating, AC, and other roof repairs

Indiana Housing and Community Development Authority -- 800.872.0371
Website: http://www.in.gov/ihcda/

- Free financial consultations for homeowners who have been sent a foreclosure notice or who are falling behind on their mortgage

Lifeline Telephone Discounts ------------------------------- 513.565.5433 (LIFE)
Cincinnati Bell Central Office, 895 Central Avenue; Cincinnati, OH
Website: http://www.cincinnatibell.com/customer_support/consumer_information/lifeline/*

- Exclusive discounts for obtaining landline telephone service for OH, IN, KY consumers
- Lifeline customers typically pay between $13.00-$15.00/month
- To qualify, one must be receiving one of these benefits: Public Housing; Section 8; Medicaid; Food Stamps; SSI; or HEAP

People Working Cooperatively (PWC) --------------------------- 513.351.7921
4612 Paddock Road; Cincinnati, OH 45229
Website: http://www.pwchomerepairs.org/*

- People Working Cooperatively is a non-profit organization serving low-income, elderly, and disabled homeowners in Ohio, Kentucky, and Indiana. PWC provides free professional critical home repairs, weatherization, mobility modification, and maintenance services to help residents stay safely in their homes

Safe Link -------------------------------------------------------- 800.SAFELINK
Website: http://www.safelink.com/*

- Public assistance program that ensures wireless telephone service is available and affordable for low-income subscribers. Offers an allotment of free airtime minutes
- Typically, individuals are eligible if they participate in a public assistance program such as Food Stamps, Medicaid, SSI, TANF, HEAP, Free School Lunch, and Section 8

Salvation Army (Dearborn County) ----------------------------- 812.926.1585
110 Imparting Street; Aurora, IN 47001
Website: http://www.salvationarmyindiana.org/*

Salvation Army (Ripley County) ------------------------------- 812.689.4323
Osgood Nazarene Church
1006 North Columbia Avenue; Osgood, IN 47037
Website: http://www.salvationarmyindiana.org/*
Smart Money Community Services ------------------------ 513.241.7266
19 West Elder Street; Cincinnati, OH
Website: http://www.smart-money.org/*
- Provides financial services and economic education to underserved individuals in Over the Rhine and Greater Cincinnati

Southeastern Indiana Economic Opportunity Corp ----- 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*
- Home Energy Assistance Program, Home Weatherization, Rent/Utility assistance

St. Mary's Church SVDP ------------------------------------ 513.421.0602
203 West 4th Street, Aurora, IN 47001-1298
Website: https://www.svdpcincinnati.org/

Town Trustees in Ripley, Dearborn, Franklin, or Ohio Indiana
- Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance with rent, heating and utilities
**Furniture Assistance**

**Counties by page number**

**OH:**  
Hamilton: 89-93  
Butler: 93-94  
Clermont: 94-95  
Adams & Brown: 95

**KY:**  
All 8 NKY: 96-97

**IN:**  
Southeast Counties: 97-98

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.  
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**

**FURNITURE ASSISTANCE**

Adventist Outreach Ministry  
8359 Burns Avenue; Cincinnati, OH 45216  
- Provides food, clothing, furniture and care packs for seniors to anyone in need  
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

All Saints Catholic Church SVDP  
8939 Montgomery Road; Cincinnati, OH 45236  
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Annunciation Church SVDP  
3547 Clifton Avenue; Cincinnati, OH 45220  
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Bellarmine Chapel SVDP  
3800 Victory Parkway; Cincinnati, OH 45207  
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Building Value  
4040 Spring Grove Avenue; Cincinnati, OH 45223 (Northside)  
Website: [http://www.buildingvalue.org/*](http://www.buildingvalue.org/)  
- A nonprofit social enterprise that salvages reusable materials for sale to the public  
- A source for new and used building materials priced up to 75% below retail!  
- Retail Outlet hours: Monday-Friday: 9am-6pm and Saturday: 9am-5pm
C.A.R.E. Mission 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm; 1rst & 3rd Saturday: 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food, clothing (1x month), household goods (1x month), furniture (1x month), eyeglasses
- Can utilize the pantry every 30 days

Churches Active in Northside (CAIN) 513.591.2246
4230 Hamilton Avenue; Cincinnati, OH 45223
Website: http://www.cainministry.org/*
- Hours: Monday: 630pm-830pm; Tuesday and Thursday: 10am-1pm
- Serves residents of 45223 zip code only
- Provides food, clothing, household items, bus tokens, diapers, fans, rent/utilities assistance, furniture referrals
- Must bring: photo ID, current proof of address, verification of household members

Church of the Resurrection 513.242.0400
1619 California Avenue; Cincinnati, OH 45237 (Bond Hill)
Website: http://churchoftheresurrection.co
- Food Pantry Hours: Wednesday: 1pm-3pm every week except during month of June
- SVDP assists with furniture vouchers for residents in 45237 and 45229 zip codes

Corpus Christi Church SVDP 513.421.0602
2014 Springdale Road; Cincinnati, OH 45231
Website: https://www.svdpcincinnati.org/

Crossroads Church 513.731.7400
3500 Madison Road; Cincinnati, OH 45209
Website: http://www.crossroads.net/*
- New Beginnings works with individuals and families who need furniture and household essentials. Connects with the families, builds relationships with them and gets to know their unique circumstances; Helps with moving, furnishing, and cleaning homes
- Visit website for free items: http://www.crossroads.net/corkboard*

Feast of Love 513.541.5676 ext.167
5742 Hamilton Avenue; Cincinnati, OH 45224
Website: http://www.feastofloveministries.org
- Basic household items, furniture, and small appliances
- Do not provide delivery services
- Must call and make an appointment

Freestore/ Foodbank 513.241.1064
112 E Liberty; Cincinnati, OH
Website: http://freestorefoodbank.org/
Good Shepherd SVDP ------------------------------- 513.421.0602
8815 East Kemper Road; Cincinnati, OH 45249
Website: https://www.svdpcincinnati.org/

Goodwill Industries ---------------------------------- 513.771.4800
10600 Springfield Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/services/veterans.php*
- Assistance with furniture and other household furnishings

Guardian Angels SDVP ------------------------------- 513.421.0602
6531 Beechmont Avenue; Cincinnati, OH 45230
Website: https://www.svdpcincinnati.org/

Habitat for Humanity Restore ------------------------- 513.721.4483
4910 Para Drive, Cincinnati, OH 45237
Website: http://habitatcincinnati.org/*
- Hours: Monday-Friday: 9am-6pm; Saturday: 9am-5pm
- Sells household items and furniture at a discounted rate

Immaculate Heart of Mary SVDP ---------------------- 513.421.0602
7820 Beechmont Avenue, Cincinnati, OH 45255
Website: https://www.svdpcincinnati.org/

Madisonville Education & Assistance Center ---------- 513.271.5501
4600 Erie Avenue; Cincinnati, OH 45227
Website: http://www.meaconline.org/*
- Assistance to individuals who reside in the 45227, 45226, 45208, and 45209 zip codes (Fairfax, Madison Place, Madisonville, and Mariemont, Oakley, East End, Hyde Park)

Mt. Healthy Alliance Community ---------------------- 513.521.3700
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
- Provides food, bus tokens, and referrals for clothing, furniture, and financial assistance
- Hours: Monday: 11am-1pm; Tuesday: 5pm-7pm; Thursday and Saturday: 9am-12pm
- Must be a resident of Mt Healthy or 45231 zip code
- Must show picture ID and proof of residency postmarked within the last 30 days

Nativity Parish SVDP ------------------------------- 513.421.0602
5935 Pandora Ave, Cincinnati, OH 45213
Website: https://www.svdpcincinnati.org/

New Life Furniture ---------------------------------- 513.313.0530
11431 Williamson Road, Unit D; Cincinnati, Ohio 45241
Website: http://www.nlfurniture.org/*
- Provides/delivers gently used furniture to families in need in the Greater Cincinnati Area
- Must be referred by a partner agency who pays $100 per client
Oak Hills United Methodist Church ---------------------------- 513.574.1131
6069 Bridgetown Road; Cincinnati, OH 45248 (at the intersection of Bridgetown and Ebenezer Road-
driveway entrance is on Ebenezer Road)
Website: http://www.oakhillsumc.org/*
• Sissy’s Pantry: Free food, clothing, small appliances and furniture (limited furniture because of
limited space)
• No income limits or other restrictions
• Hours: Wednesday: 630pm-830pm and 1st and 3rd Saturday: 9am-11am
• Please call if you need a specific item, and the staff will attempt to locate it for you

Our Lady of Lourdes SVDP ------------------------------- 513.421.0602
2832 Rosebud Drive; Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/

Our Lady of the Rosary SVDP ----------------------------- 513.421.0602
17 Farragut Road; Cincinnati, OH 45218
Website: https://www.svdpcincinnati.org/

Our Lady of Victory SVDP ------------------------------- 513.421.0602
810 Neeb Road; Cincinnati, OH 45233
Website: https://www.svdpcincinnati.org/

Our Lord Christ the King SVDP --------------------------- 513.421.0602
3223 Linwood Road; Cincinnati, OH 45226
Website: https://www.svdpcincinnati.org/

San Carlos Hispanic Church ----------------------------- 513.277.0391
115 West Seymour Avenue; Cincinnati, OH 45216
Website: http://www.sancarloscincinnati.org/*
• Provides clothing and furniture to Spanish Speaking residents of Carthage

Springdale Church of Nazarene ------------------------- 513.771.3571
11177 Springfield Pike; Cincinnati, OH 45246
Website: http://www.springdalenazchurch.com/*
• Assists with furniture

St. Bernard Parish (Spring Grove Village) SVDP ------- 513.421.0602
735 Derby Avenue; Cincinnati, OH 45232
Website: https://www.svdpcincinnati.org/

St. Bernard (Taylor Creek) SVDP ------------------------ 513.421.0602
7130 Harrison Avenue; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. Clare Church SVDP --------------------------------- 513.421.0602
1443 Cedar Avenue; Cincinnati, OH 45224 (College Hill)
Website: https://www.svdpcincinnati.org/
St. Gertrude/St. John Fisher SVDP ------------------------ 513.421.0602
3227 Church Street; Cincinnati, OH 45244
Website: https://www.svdpcincinnati.org/

St. James of the Valley SVDP -------------------------- 513.421.0602
411 Springfield Pike; Wyoming, OH 45215
Website: https://www.svdpcincinnati.org/

St. John the Baptist SVDP -------------------------- 513.421.0602
509 Harrison Avenue; Harrison, OH 45030
Website: https://www.svdpcincinnati.org/

St. John the Evangelist Church SVDP ------------------ 513.421.0602
7121 Plainfield Road; Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

St. Joseph Church SVDP ---------------------------- 513.421.0602
25 East Harrison Avenue; North Bend, OH 45052
Website: https://www.svdpcincinnati.org/

St. Jude Church SVDP ----------------------------- 513.421.0602
5924 Bridgetown Road; Cincinnati, OH 45248
Website: https://www.svdpcincinnati.org/

St. Margaret Mary Church SVDP ------------------- 513.421.0602
1830 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpcincinnati.org/

St. Michael the Archangel -------------------------- 513.563.6377 ext. 5
11144 Spinner Avenue, Cincinnati, OH 45241
Website: http://www.saintmichaelchurch.net/*
  • Provides food, clothing, rent/utilities, and furniture to residents of Sharonville (45241)

St. Peter and Paul Church SVDP ---------------------- 513.421.0602
330 West Vine Street; Reading, OH 45215
Website: https://www.svdpcincinnati.org/

St. Peter in Chains Cathedral SVDP ----------------- 513.421.0602
325 West 8th Street; Cincinnati, OH 45202
Website: https://www.svdpcincinnati.org/

St. Saviour Parish SVDP -------------------------- 513.421.0602
4136 Myrtle Avenue, Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

St. Teresa of Avila SVDP ------------------------ 513.421.0602
St. Vincent DePaul Emergency Services ---------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/
- Emergency assistance with small appliances and other household items available for people in the following zip codes: 45214, 45201, & 45225
- Assistance with furniture is also available for those who do not live in an area served by a St. Vincent de Paul conference. Accepts the first 50 furniture applications each month in person at our Bank St. Outreach Center or by phone at 513-421-0602

St. Vivian SVDP ------------------------------------------ 513.421.0602
7600 Winton Road; Cincinnati, OH 45224
Website: https://www.svdpcincinnati.org/

St. William SVDP Society ------------------------------- 513.421.0602
4108 West Eighth Street; Cincinnati, OH 45205
Website: https://www.svdpcincinnati.org/

The Caring Place ---------------------------------------- 513.841.1499
6312 Kennedy Avenue; Cincinnati, OH 45213
Website: http://www.thecaringplace.info/
- Provides food, clothing, furniture, financial assistance, and bus tokens
- Serves residents of Golf Manor, Kennedy Heights, Pleasant Ridge, and Silverton (45213 zip code and some of 4212, 45236, 45237)
- Requires photo ID and proof of address
- Hours: Tuesday and Thursday: 9am-2pm

Washington United Church of Christ ---------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org/
- Hours: Tuesday: 12pm-245pm and Thursday: 12pm-145pm
- Provides clothing, household goods, food, and furniture to anyone
- Must show picture ID and proof of residency postmarked within the last 30 days
- Free lunch: Monday-Thursday: 12pm-1pm

OHIO: BUTLER COUNTY
FURNITURE ASSISTANCE

Adventist Outreach Ministry ----------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/
- Provides food, clothing, furniture and care packs for seniors to anyone in need
- Hours: Monday, Tuesday, Wednesday 1030am-1pm (closed 1st week of the month)
C.A.R.E. Mission ------------------------------------------ 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
   • Hours: Tuesday: 9am-2pm; Thursday: 9am-12pm; 1st and 3rd Saturday: 9am-12pm
   • Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
   • Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
   • Can utilize the pantry every 30 days

New Life Furniture ---------------------------------------- 513.313.0530
11431 Williamson Road Unit D; Cincinnati, OH 45241
Website: http://www.nlffurniture.org/*
   • Provides/delivers gently used furniture to families in need in the Greater Cincinnati Area
   • Must be referred by a partner agency who pays $100/client

Washington United Church of Christ ---------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org/
   • Hours: Tuesday:12pm-245pm and Thursday: 12pm-145pm
   • Provides clothing, household goods, and furniture to anyone
   • Must show picture ID and proof of residency postmarked within the last 30 days
   • Free lunch Monday-Thursday: 12pm-1pm

OHIO: CLERMONT COUNTY
FURNITURE ASSISTANCE

Adventist Outreach Ministry ----------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
   • Provides food, clothing, furniture and care packs for anyone in need
   • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

C.A.R.E. Mission ----------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41001
Website: http://www.caremission.net/*
   • Hours: Tuesday: 9am-2pm; Thursday: 9am-12pm; 1st and 3rd Saturday: 9am-12pm
   • Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
   • Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
   • Can utilize pantry every 30 days
Holy Trinity Church & St. Ann Church SVDP ----------- 513.421.0602
140 North 6th & Wood Streets; Batavia, OH 45103
Website:  https://www.svdpcincinnati.org/

New Life Furniture ------------------------------------- 513.313.0530
11431 Williamson Road Unit D; Cincinnati, OH 45241
Website:  http://www.nlffurniture.org/*
  • Provides gently used furniture to families in need in the Greater Cincinnati Area
  • Must be referred by a partner agency who pays $100/client

St. Andrew SVDP ------------------------------------- 513.421.0602
552 Main Street; Milford, OH 45150
Website:  https://www.svdpcincinnati.org/

Washington United Church of Christ ------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website:  http://www.washingtonucc.org/
  • Hours: Tuesday: 12pm-245pm and Thursday: 12pm-145pm
  • Provides food to residents of Camp Washington only
  • Provides clothing, household goods, and furniture to anyone
  • Must show picture ID and proof of residency postmarked within the last 30 days
  • Free lunch Monday-Thursday: 12pm-1pm

### OHIO: ADAMS & BROWN COUNTY FURNITURE ASSISTANCE

Adventist Outreach Ministry ----------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website:  http://emmanuel26.adventistchurchconnect.org/*
  • Provides food, clothing, furniture and care packs to anyone in need
  • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Hope Emergency Program --------------------------------- 937.364.1055
5333 Kernan Road; Lynchburg, OH 45142
Website:  http://hopeemergency.org/*
  • Hours: Wednesday: 9am-1145am and 1pm-230pm
  • Provides food, clothing, rent/utility assistance, medication assistance, furniture
  • Serves residents of Brown, Adams, Clinton, and Highland counties

Washington United Church of Christ ------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website:  http://www.washingtonucc.org/
  • Hours: Tuesday: 12pm-245pm and Thursday: 12pm-145pm
  • Provides food to residents of Camp Washington only
• Provides clothing, household goods, and furniture to anyone
• Must show picture ID and proof of residency postmarked within the last 30 days
• Free lunch Monday-Thursday: 12pm-1pm

NORTHERN KENTUCKY
FURNITURE ASSISTANCE

Adventist Outreach Ministry -------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
  • Provides food, clothing, furniture and care packs to anyone in need
  • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

C.A.R.E. Mission ------------------------------------------ 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
  • Hours: Tuesday: 9am-2pm; Thursday: 9am-12pm; 1st and 3rd Saturday: 9am-12pm
  • Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
  • Provides food, clothing (1x month), household goods (1x month), furniture, and eyeglasses
  • Can utilize pantry every 30 days

Family Support of Boone County -------------------------- 859.371.6900
8311 US Highway 42; Florence, KY 41042
Website: http://chfs.ky.gov/dcbs/dfs/
  • Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
  • Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Family Support of Campbell County ------------------------ 859.292.6700
601 Washington Avenue; Newport, KY 41071
Website: http://chfs.ky.gov/dcbs/dfs/
  • Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
  • Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Family Support of Kenton County -------------------------- 859.491.4114
333 Scott Street, Suite 300 (First Floor); Covington, KY 41011
Website: http://chfs.ky.gov/dcbs/dfs/*
  • Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
  • Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address
Hope Ministries of NKY ---------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
- Hours: Monday-Friday: 9am-12pm; Wednesday: 5pm-7pm
- Assists with food, clothes, household items, and furniture

New Life Furniture ---------------------------------- 513.313.0530
11431 Williamson Road Unit D; Cincinnati, OH 45241
Website: http://www.nlfurniture.org/*
- Provides/delivers gently used furniture to families in need in the Greater Cincinnati Area
- Must be referred by a partner agency who pays $100/client

St. Vincent DePaul ---------------------------------- 859.341.3219
2655 Crescent Springs Road; Covington, KY
Website: http://www.svdp covington.org/*
- Provides furniture to all Northern Kentucky residents; Hours: Monday-Friday: 10am-2pm

United Christian Volunteers --------------------------- 859.727.4417
15 Kenton Street; Elsmere, KY 41018
No website
- Assistance with: rent/utilities/security deposit; food; clothing; prescriptions; personal care items; and furniture.
- Hours: Monday-Friday: 9am-12pm
- Serves residents of Erlanger and Elsmere: must show ID, proof of residency postmarked within the last 30 days, & SS card/print out or birth certificate for each member of the household

Washington United Church of Christ ------------------ 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org/
- Hours: Tuesday: 12pm-245pm and Thursday: 12pm-145pm
- Provides food to residents of Camp Washington only
- Provides clothing, household goods, and furniture to anyone
- Must show picture ID and proof of residency postmarked within the last 30 days
- Free lunch Monday-Thursday: 12pm-1pm

**INDIANA FURNITURE RESOURCES**

Adventist Outreach Ministry ------------------------ 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)
Christian Outreach Center --------------------------------- 812.438.3805
430 5th Street; Rising Sun, IN 47040 (Ohio County)
Website: http://www.homelessshelterdirectory.org/cgi-bin/id/foodbank.cgi?foodbank=5882*
- Provides assistance with food, clothing, household goods, and furniture
- Food Pantry Hours: Thursday: 4pm-6pm and Saturday: 11am-1pm

Washington United Church of Christ ------------ 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org/
- Hours: Tuesday: 12pm-245pm and Thursday: 12pm-145pm
- Provides clothing, household goods, food, and furniture to anyone
- Must show picture ID and proof of residency postmarked within the last 30 days
- Free lunch Monday-Thursday: 12pm-1pm
## Employment Resources

**Companies who hire ex-offenders**

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adecco Staffing</td>
<td>513.241.2342</td>
</tr>
<tr>
<td>Albertson Network</td>
<td>513.943.8800</td>
</tr>
<tr>
<td>Allright Parking</td>
<td>513.621.1622</td>
</tr>
<tr>
<td>Aramark</td>
<td>513.455.4900</td>
</tr>
<tr>
<td>Arby's</td>
<td>513.362.8900</td>
</tr>
<tr>
<td>Belcan Staffing Solutions</td>
<td>513.241.8367</td>
</tr>
<tr>
<td>Black Machining &amp; Technology</td>
<td>513.752.8625</td>
</tr>
<tr>
<td>Bob Evans</td>
<td>513.389.0600</td>
</tr>
<tr>
<td>Burger King</td>
<td>513.471.8399</td>
</tr>
<tr>
<td>CB Quality Staffing</td>
<td>513.241.0050</td>
</tr>
<tr>
<td>Cincinnati Temporary Labor</td>
<td>513.354.2430</td>
</tr>
<tr>
<td>Club Chef</td>
<td>513.772.7242</td>
</tr>
<tr>
<td>Crown Temporary Agency</td>
<td>513.421.4666</td>
</tr>
<tr>
<td>Dairy Mart</td>
<td>513.242.1004</td>
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<tr>
<td>Donato's</td>
<td>513.271.1119</td>
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<tr>
<td>Durobag Mfg.</td>
<td>513.961.2660</td>
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<tr>
<td>Eastern Personnel Temporary</td>
<td>513.751.7978</td>
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<tr>
<td>Evans Landscaping</td>
<td>513.751.354.2430</td>
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<tr>
<td>Express Emp. Prof.</td>
<td>513.631.6348</td>
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<tr>
<td>Falcon Fabricators</td>
<td>513.752.1894</td>
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<tr>
<td>Fidelity Merchant Consultants</td>
<td>513.791.1942</td>
</tr>
<tr>
<td>Forge Industrial Staffing</td>
<td>513.351.2224</td>
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<tr>
<td>Frisch's</td>
<td>513.351.1942</td>
</tr>
<tr>
<td>General Data Company Inc</td>
<td>513.351.354.2430</td>
</tr>
<tr>
<td>Goodwill</td>
<td>513.665.4600</td>
</tr>
<tr>
<td>Hampton</td>
<td>513.455.4900</td>
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<tr>
<td>HTG/Brazing &amp; Metal Treating</td>
<td>513.561.4803</td>
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<tr>
<td>Independent Electrical</td>
<td>513.575.5300</td>
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<tr>
<td>Jiffy Lube</td>
<td>513.621.2053</td>
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<tr>
<td>Kaiser Foods</td>
<td>513.354.2430</td>
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<tr>
<td>Kelly Services Temp Agency</td>
<td>513.221.3473</td>
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<tr>
<td>Kentucky Fried Chicken</td>
<td>513.241.3366</td>
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<tr>
<td>Kinko's Copy Center</td>
<td>513.242.1004</td>
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<tr>
<td>Klosterman Bakery</td>
<td>513.671.1432</td>
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<tr>
<td>Kohl's Department Stores</td>
<td>513.961.7900</td>
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<tr>
<td>Lee's Famous Recipe</td>
<td>513.351.2224</td>
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<tr>
<td>Max &amp; Erma's</td>
<td>513.943.5700</td>
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<tr>
<td>McDonald's</td>
<td>513.631.6348</td>
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<tr>
<td>Meijer's</td>
<td>513.751.2739</td>
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<tr>
<td>Midas Muffler</td>
<td>513.791.1942</td>
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<tr>
<td>Minute Men, Inc.</td>
<td>513.751.1111</td>
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<td>Mobilized Systems</td>
<td>513.943.0080</td>
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<tr>
<td>Montgomery Inn</td>
<td>513.961.2660</td>
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<tr>
<td>Multi-Color Corp.</td>
<td>513.751.7978</td>
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<tr>
<td>Oasis Lawn &amp; Landscape</td>
<td>513.241.3366</td>
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<tr>
<td>Overhead Door</td>
<td>513.751.7978</td>
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<td>Perkins</td>
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<td>Plastic Moldings</td>
<td>513.751.7978</td>
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<td>Ponderosa</td>
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<td>Rally's Hamburger</td>
<td>513.751.7978</td>
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<td>Red Roof Inn</td>
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<td>Revo</td>
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<td>Rumpke</td>
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<td>Sears</td>
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<td>Shawnee Systems</td>
<td>513.751.7978</td>
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<td>Sheet Metal Workers Intn'l</td>
<td>513.751.7978</td>
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<tr>
<td>Spaulding Outdoor Lighting</td>
<td>513.751.7978</td>
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<td>Speedway</td>
<td>513.751.7978</td>
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<tr>
<td>Staffmark Temporary Agency</td>
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<td>Staples</td>
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<td>Subway</td>
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<td>Sunoco</td>
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<td>Super America</td>
<td>513.751.7978</td>
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<tr>
<td>TLC Temporary Agency</td>
<td>513.751.7978</td>
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<tr>
<td>Trentec Inc</td>
<td>513.751.7978</td>
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<tr>
<td>Washington Inventory</td>
<td>513.751.7978</td>
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<tr>
<td>Whitt Plumbing Company</td>
<td>513.751.7978</td>
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<tr>
<td>Vandemark</td>
<td>513.751.7978</td>
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<tr>
<td>Victory Industrial Products, Inc</td>
<td>513.751.7978</td>
</tr>
</tbody>
</table>
Employment Resources

Counties by page number
KY: All 8 NKY: 111-113
IN: Southeast Counties: 114

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
EMPLOYMENT RESOURCES

Adecco Temporary Agency ------------------------------- 513.241.2342
580 Walnut Street, # B; Cincinnati, OH 45202
Website: http://www.adeccousa.com/*
- Accepts people with criminal records

Belflex Staffing Network --------------------------------- 513.241.8367
4411 Montgomery Road; Norwood, Ohio 45212
Website: https://www.belflex.com/
- Accepts people with criminal records

Benefits Check-Up --------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bridge Ministry (Prince of Peace Lutheran Church) ----- 513.621.7265
1528 Race Street; Cincinnati, OH 45202
Website: http://poplcmscinci.org/the-bridge-ministry.html
- Faith-based organization that provides mentorship, transportation counseling, support groups, referrals for ID/SSN, and employment/education assistance
- Hours: Monday, Tuesday, Thursday: 10am-2pm (closed on holidays)
Building Value Job Training ------------------------------- 513.475.6783
4040 Spring Grove Avenue; Cincinnati, OH 45223 (Northside)
Website: http://www.buildingvalue.org/*
  • A nonprofit social enterprise that salvages reusable materials for sale to the public
  • On-the-job training positions act as a bridge to move people with workforce disadvantages into construction and retail careers
  • The temporary nature of these positions (3-9 months) gives associates time to remove barriers that have prevented them from staying employed in the past (lack of transportation, child care, high school diploma, etc.)

Bureau of Vocational Rehabilitation (BVR) ----------------- 513.852.3260
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH
Website: http://www.ood.ohio.gov/Core-Services/BVR
  • State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

CB Quality Staffing ------------------------------------- 513.761.0321
7311 Vine Street; Cincinnati, OH 45216
Website: https://www.cbqualitystaffing.com/
  • Accepts individuals with criminal backgrounds

CFA Staffing ------------------------------------------- 513.381.0583
644 Linn Street; Cincinnati, OH 45203
Website: http://cfastaffing.com
  • Accepts individuals with criminal backgrounds

CFA Staffing ------------------------------------------- 513.531.4190
4318 Montgomery Road; Cincinnati, OH 45212
Website: http://cfastaffing.com
  • Accepts individuals with criminal backgrounds

Cincinnati Cooks -------------------------------------- 513.482.3665
1141 Central Parkway; Cincinnati, OH 45202
Website: http://www.cincinnaticookscatering.org/?page_id=14*
  • A free, 10-week program for those looking to improve their lives by finding work in the food service industry offered by the Freestore Foodbank

Cincinnati Job Corps Center -------------------------- 800.733.5627
1409 Western Avenue; Cincinnati, OH 45214
Website: https://cincinnati.jobcorps.gov/
  • Offers a residential no-cost education and career training program for low-income young adults ages 16-24. Training includes Auto repair, Carpentry, Culinary Arts, Welding and Clerical skills as well as GED Classes and Job placement
Cincinnati Manufacturing Certificates (CMC) ----------------- 513.569.1840
Hamilton County Community Action Agency
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/
- A training course available at no cost to individuals seeking to sharpen their skills and obtain production technician certifications sought after by nine different manufacturing sub-industries. The CMC program equips laid-off or low-earning individuals with the high-tech skills and knowledge needed within the manufacturing industry
- Provides 140 hours of education and testing on topics such as hazardous material safety, blueprint reading, and machine operations
- Upon successful completion of the program, CMC staff will help graduates secure job interviews with area companies. Trainees are provided with a stipend over the course of the training and resources for transportation

Cincinnati Temporary Labor ------------------------------------------513.241.0050
1109 Vine Street; Cincinnati, OH 45202
No website
- Show up at 530am to see if there is work available
- Accepts people with criminal records

Cincinnati Works ------------------------------------------------------513.744.9675
708 Walnut Street (Floor 2); Cincinnati, OH 45202
Website: http://www.cincinnatiworks.org/*
- Cincinnati Works serves two Customers: those individuals in the community who are currently unemployed or underemployed e.g. the working poor and who have entry level positions. The short-term goal for the unemployed is to help them stabilize in a job that pays $8.00 - $11.00 (or more) per hour with health benefits; Provides transportation
- Hours: Monday-Thursday: 8am-430pm; Friday: 8am-4pm

CM Personnel Temporary Agency -------------------------------------- 513.772.3666
270 Northland Boulevard #125; Cincinnati, OH 45246
Website: http://www.cmpersonnel.com/*
- Accepts people with criminal records

City Link Center ------------------------------------------------------ 513.357.2000
800 Bank Street; Cincinnati, OH 45214
Website: http://citylinkcenter.org/*
- Assists clients with finding employment and/or educational advancement
- Provides referrals and resources

Community Action Agency ------------------------------------------- 513.569.1840
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/*
- GED/Literacy classes; Job Training/employment; computer training
- Fresh Start: Assists ex-offenders in finding employment
Crown Temporary Agency -------------------------------------- 513.772.7242
4050 Executive Park Drive Suite 110; Cincinnati, OH (Sharonville) 45241
Website: http://www.crownservices.com/*
- Accepts people with criminal records

Eastern Personnel Temporary Agency ------------------------ 513.421.4666
619 Central Avenue; Cincinnati, OH 45202
Website: http://www.easternpersonnelservices.com/*
- Accepts people with criminal records

Express Temporary Agency ---------------------------------- 513.489.7787
4766 Cornell Road; Cincinnati, OH (Blue Ash) 45241 (multiple locations)
Website: http://www.expresspros.com/*
- Accepts people with criminal records

Goodwill Industries Employment & Training Center----- 513.631.4500
7162 Reading Road; Cincinnati, OH 45237
Website: http://www.cincinnatigoodwill.org/
- Goodwill's training and employment programs are operated for homeless individuals, including but not limited to military Veterans
- Special Project Homeless Veteran Reintegration Project- employment driven program designed to provide support and assistance for eligible Veterans to obtain employment, housing and economic stability. Available throughout Greater Cincinnati, Northern Kentucky, Southeast Indiana, Adams, Brown, and Clermont counties in rural Ohio

IKRON Rehabilitation Center ------------------------------ 513.621.1117
2347 Vine Street; Cincinnati, OH 45219
Website: http://www.ikron.org/*
- Provides a variety of vocational rehabilitation modalities for supported employment, customized employment, trial work experience, community based assessments and work adjustment services for individuals with mental illness/substance abuse

Jewish Vocational Service Career Services ------------------ 513.936.9675
4540 Cooper Road, Suite 300; Cincinnati, Ohio 45242
No website
- Provides customized career services to individuals and employers in Greater Cincinnati

Jobs Plus ----------------------------------------------- 513.241.1800
1211 York Street; Cincinnati, Ohio 45214
Website: http://citygospelmision.org/job-readiness/*
- A Christian based agency to assist people in low-income communities
- All clients are enrolled in a 10-week, 5-step program - Job Readiness Seminar; Jobs- Plus-Club; Job Placement Interview/ Job Search
- Fast Track Job Readiness and Placement Program for more advanced clients- enrolled clients complete a 5 week- 5 step program
- Resource Center provides access to computers and telephones to assist in job search
Kelly Services Temporary Agency ----------------------------- 513.533.0377
3655 Michigan Avenue; Cincinnati, OH 45208
Website: http://www.kellyservices.com
  • Accepts people with criminal records

Labor Ready ----------------------------------------------- 513.388.9675
7868 Beechmont Avenue; Cincinnati, OH 45255
Website: http://www.laborready.com/*

Labor Works --------------------------------------------- 513.961.7900
2236 Gilbert Avenue; Cincinnati, OH 45206
Website: http://www.laborworks.com/*
  • Accepts people with criminal records

Life Point Solutions -------------------------------------- 513.947.7120
3730 Glenway Avenue; Cincinnati, OH 45205 (513.381.6300)
43 East Main Street; Amelia, OH 45102
Website: http://www.lifepointsolutions.org/*
  • Whether clients are recovering from the onset of a serious mental illness, coping with employment or underemployment, or are new to this country and seeking a job to support a new life, the vocational staff at Life Point Solutions bring tools to assess their needs, work through barriers, and connect them to competitive jobs in our community

Mature Services - Cincinnati Office ----------------------- 513.924.9100
644 Linn Street; Cincinnati, OH 45203
Website: http://www.matureservices.org/ets/cincinnati.php
  • Administers the Senior Community Employment Service Program in Hamilton and Butler counties

Mercy Neighborhood Ministries --------------------------- 513.751.2500
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
Website: http://www.mercyneighborhoodministries.org
  • Employment assistance; adult education services

Military Veterans Resource Center ------------------------- 513.252.2395
633 High Street, Suite 101; Hamilton, OH 45011
Website: http://milvetsrc.org/
  • Offers career services, skills training, transportation services, job readiness workshops
  • Serves Veterans, Service Members, Guard and Reservists who have an honorable discharge in Hamilton, Butler, and Warren counties

Minute Men, Inc. ----------------------------------------- 513.579.0010
10740 Reading Road; Cincinnati, OH 45241
Website: http://www.minutemeninc.com/branch_locations.php*
  • Accepts people with criminal records
Ohio Means Jobs ------------------------------------- 513.946.7200
1916 Central Parkway; Cincinnati, OH 45214
Website: [http://www.omj-cinham.org](http://www.omj-cinham.org)

Operation Vets Thrive-Easter Seals Tristate --------------- 513.878.2000
2901 Gilbert Road; Cincinnati, OH 45206
- Veterans employment initiative provides skills and resources to support and succeed in the workplace
- Easter Seals Community One Source provides information and assistance with navigating resources

Power Inspires Progress --------------------------------- 513.221.7020
727 Ezzard Charles; Cincinnati, OH 45203
- Paid on-the-job training tailored for inner city residents at Venice on Vine restaurant and catering services
- Connects employers and work-ready employees

Salvation Army Family Service Bureau --------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: [http://www.salvationarmy.org/](http://www.salvationarmy.org/)
- Empowerment Center provides computer based resources to complete GED, resumes, development and job search
- Supported services for employment/unemployment needs

Staffmark ----------------------------------------------- 513.489.1688
9135 Fields Ertel Road; Cincinnati, OH 45249
Website: [http://www.staffmark.com/home/*](http://www.staffmark.com/home/*)
- Accepts people with criminal records

St. Vincent DePaul Emergency Services ------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: [http://www.svdpcincinnati.org/*](http://www.svdpcincinnati.org/*)
- Job readiness program; financial literacy program

Su Casa Hispanic Center of Cincinnati ------------------- 513.761.1588
7162 Reading Road, Suite 610; Cincinnati, OH 45237
Website: [http://www.ccswoh.org/services/sucasa/*](http://www.ccswoh.org/services/sucasa/*)
- Job fairs; interview/resume training;
- Assists Hispanic employees to find employment

The Healing Center ---------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: [http://www.healingcentercincinnati.org/*](http://www.healingcentercincinnati.org/*)
- Hours: Saturday: 10am-12pm; Thursday: 7pm-9pm
- Job coaches help with job search, resume writing, interviewing, and career planning
TLC Temporary Agency ---------------------------------------- 513.241.6852
1628 Central Parkway; Cincinnati, OH 45202
Website: http://www.tlcstaffing.com/
  • Accepts people with criminal records

Trac Staffing Services ---------------------------------------- 513.792.8801
625 Eden Park Drive #300; Cincinnati, OH 45202
No website

Tristate Veterans Community Alliance ------------------------ 513.357.2008
800 Bank Street; Cincinnati, OH 45214
Website: http://www.tristatevca.org/
  • Veteran In-Processing (VIP) Welcome Center is designed to help veterans manage the financial, social and personal reintegration needs to ensure a successful transition from military life to civilian life

Urban League of Greater Cincinnati -------------------------- 513.281.9955
3458 Reading Road; Cincinnati, OH 45229 (Avondale)
Website: http://www.gcul.org/*
  • Accessing the Career Center, you can explore job opportunities with our employment partners. A job coach will assist you in the process

VOA, Veteran Employment Services -------------------------- 513.946.7236
1916 Central Parkway; Cincinnati, OH 45214
Website: http://www.voago.org
  • Case Management and employment services for female Veterans and Veteran’s family

**OHIO: BUTLER COUNTY EMPLOYMENT RESOURCES**

Belflex Staffing Network ------------------------------------- 513.939.3444
4757 Dixie Highway; Fairfield, OH 45014
Website: http://www.belflex.com
  • Accepts individuals with criminal backgrounds

Benefits Check-Up ------------------------------------------ 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work
Bureau of Vocational Rehabilitation (BVR) 513.852.3260
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH 45202
Website: http://www.ood.ohio.gov/*
- State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

CM Temporary Services, INC. 513.887.5720
646 High Street; Hamilton, OH 45011
Website: http://www cmpersonnel.com/index.htm

Community Action Agency (SELF) 513.868.9300
1790 S. Erie Highway, Ste. A-C; Hamilton, OH 45011
(With satellite offices in Middletown, West Chester and Oxford)
Website: http://www.selfhelps.org/*
- SELF, or Supports to Encourage Low-income Families, is the community action agency for Butler County Ohio
- Some of their programs include: Job search assistance, job training, resume building, budget development, work and interview clothes, and acquiring reliable transportation

Crown Services 513.942.2927
5649 Union Centre Boulevard; West Chester, OH 45069
Website: http://www.crownservices.com/*

Express Employment Professionals 513.755.8212
8116 Beckett Center Drive; West Chester, OH 45069
No website

Family Resource Center 513.523.5859
5445 College Corner Pike; Oxford, OH 45056
Website: http://www.frcoxford.org/*
- The FRC center promotes self-sufficiency by helping clients with short-term financial planning, work training opportunities, long-term goal management, GED test training, work clothing vouchers, assistance and help with other employment, and English lessons for speakers of another language
- Must live in the Talawanda school district to receive services

Flexstaff 513.874.7275
9900 Princeton-Glendale Road #109; West Chester, OH 45246
No website

Labor Ready 513.772.6369
9880 Springfield Pike; Cincinnati, OH 45215
Website: http://www.laborready.com/*

Labor Works 513.844.8800
3195 Dixie Highway; Hamilton, OH 45016
No website
Military Veterans Resource Center ------------------------------- 513.252.2395
63 High Street #101; Hamilton, OH 45011
No website

Manpower ----------------------------------------------- 513.772.2220
8743 Union Centre Blvd; West Chester, OH 45069
Website: http://www.manpower.us/en/index.htm*
  • Offers a range of services including permanent and temporary and temporary-to-permanent placement

Mature Services ----------------------------------------------- 513.924.9100
644 Linn Street; Cincinnati, OH 45203
Website: http://www.matureservices.org/ets/cincinnati
  • Provides part-time paid training for 55+

Office Team ----------------------------------------------- 513.942.8250
10300 Alliance Road; Blue Ash, OH 45242
Website: http://www.officeteam.com/*

Ohio Means Jobs ----------------------------------------------- 513.785.6500
4631 Dixie Highway; Fairfield, OH 45014
Website: http://workforceoneofbutlercounty.com/index.cfm?page=home
  • Hours: Monday-Friday: 8am-4pm

Palmer Temps Inc. ----------------------------------------------- 513.777.2322
4302 Roosevelt Blvd; Middletown, OH 45044
Website: http://www.palmergroup.com/*

Patrick Staffing ----------------------------------------------- 513.829.8833
447 Nilles Road; Fairfield, OH 45014
Website: http://patrickstaffing.com/*

Premium Personnel Services ----------------------------------------------- 513.829.7764
1115 Hicks Boulevard Suite 1; Fairfield, OH 45014
No website

Pride Staff ----------------------------------------------- 513.795.7185
8736 Union Centre Boulevard; West Chester, OH 45069
No website

Randstad ----------------------------------------------- 513.771.4455
11459 Princeton Pike; Springdale, OH 45246
No website

Select Staffing ----------------------------------------------- 513.671.7600
52 East Park Place; Oxford, OH 45056
No website
  • Medical/Pharmaceutical sales and clinical jobs
Staffmark Employment Agency ------------------------- 513.682.2800
10162 Princeton-Glendale Road; Cincinnati, OH 45246
Website: http://www.staffmark.com

The Healing Center ------------------------------------ 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: Wednesday-Saturday: from 9am-12pm; Thursday: 6:30pm-9pm
- Job coaches are available to help you with your job search, resume writing, interviewing, and career planning

Unity Staffing ---------------------------------------- 513.874.3334
6560 Dixie Highway, Suite G; Fairfield, OH 45014
Website: http://unitystaffingllc.com/home.php*

OHIO: CLERMONT COUNTY EMPLOYMENT RESOURCES

Adecco Employment Services -------------------------- 513.943.4440
8303 Eastgate South Drive; Cincinnati, OH 45245
No website

Belflex Staffing Network ----------------------------- 513.831.6414
201 River Edge Drive; Milford, OH 45150
Website: http://www.belflex.com

Benefits Check-Up ----------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Chartwells Staffing Solutions ------------------------ 513.943.0080
4053 Clough Woods Drive; Batavia, OH 45103
Website: http://chartwellstaff.com/
- Hours: Monday-Friday: 7:30am-5:30pm

Express Employment Professionals ------------------- 513.842.8000
754 Cincinnati- Batavia Pike; Cincinnati, OH 45245
No website

Labor Ready ------------------------------------------ 513.388.9675
7868 Beechmont Avenue, Cincinnati, OH 45255
Website: http://www.laborready.com/*
Life Point Solutions ----------------------------------------------- 513.721.7600
43 East Main Street; Amelia, OH 45102
512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*
  • Whether clients are recovering from the onset of a serious mental illness, coping with unemployment or underemployment, or are new to this country and seeking a job to support a new life, vocational staff at Life Point Solutions bring tools to assess their needs, work through barriers, and connect them to competitive jobs in our community

Ohio Means Jobs, Clermont County ------------------------------- 513.943.3000
756 Old State Route 74; Cincinnati, OH 45245
Website: http://jobseeker.ohiomeansjobs.monster.com/

Opportunities for Ohioans with Disabilities ---------------------- 513.852.3260
895 Central Avenue 7th Floor (Centennial Plaza); Cincinnati, OH 45202
Website: http://ood.ohio.gov/
  • Assists anyone who has a physical or emotional disability with job placement.
  • Also helps them find financial aid for training or school tuition

Pride Staff -------------------------------------------------------- 513.575.1900
1083 State Route 28; Milford, OH 45150
Website: http://www.pridestaff.com/ecincinnati

The Healing Center ----------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
  • Hours: Wednesday-Saturday: 9am-12pm; Thursday: 630pm-9pm
  • Job coaches are available to help you with your job search, resume writing, interviewing, and career planning

The Senior Employment Center ----------------------------------- 513.943.8025
756 Old State Route 74 Suite A; Cincinnati, OH 45203
No website
  • Senior Community Service Employment Program
  • Must be 55+ and low-income

OHIO: ADAMS & BROWN COUNTY
EMPLOYMENT RESOURCES

Benefits Check-Up ----------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work
Ohio Means Jobs, Adams County ---------------------------------- 800.233.7891
19221 State Route 136, P.O. Box 188; Winchester, OH 45697
Website: http://www.workforceconnections.biz/
- Hours: Monday-Friday: 730am-530pm
- Job Fairs; Job placement; Career planning; Resume development; Job search assistance

Ohio Means Jobs, Brown County ---------------------------------- 937.378.3431 ext. 261
406 West Plum Street; Georgetown, OH 45121
Website: http://www.workforceconnections.biz/
- Hours: Monday-Friday: 8am-4pm, except Tuesdays: 9am-4pm
- Job Fairs; Job Placement; Career Planning; Resume Development; Job Search Assistance

Senior Employment Center ---------------------------------- 937.840.0055
1575 North High Street Suite 402; Hillsboro, OH 45133
No website
- Serves Adams and Brown county

**NORTHERN KENTUCKY EMPLOYMENT RESOURCES**

Benefits Check-Up ---------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Brighton Center ---------------------------------- 859.491.8303 ext.2201
Center for Employment Training
601 Washington Avenue, Suite 140; Newport, KY 41071
Website: http://www.brightoncenter.com/home/index.php*
- Serves residents in all 8 Northern Kentucky counties
- Offers classes in budgeting, saving, building credit, credit repair, and money management
- Job training programs for adults and youth

Disabled American Veterans (DAV) ---------------------------------- 877.426.2328
3725 Alexandria Pike; Cold Springs, KY 41076
Website: https://www.dav.org/

Kelly Services ---------------------------------- 859.525.8770
Turfway Ridge Office Park
7300 Turfway Road Suite 140; Florence, KY 41042
Website: http://www.kellyservices.com/Global/Home/
Life Learning Center, Inc. -------------------------- 859.431.0100
315 East 15th Street; Covington, KY 41011
Website: [http://www.nkyllc.org/*](http://www.nkyllc.org/*)
- Serves residents of Boone, Butler, Campbell, Carroll, Clermont, Gallatin, Grant, Hamilton, Kenton, Owen, Pendleton, Warren
- United way funded, not-for-profit organization that helps prepare people for work through education, job search training, and life coaching
- Requirements: Committed to finding and keeping a job, drug free, attend 5 days of daytime training, attend one evening session per week for 12 weeks

Life Point Solutions -------------------------- 859.291.1121
434 Scott Boulevard; Covington, KY 41011
Website: [http://www.lifepointsolutions.org/*](http://www.lifepointsolutions.org/*)
- Whether clients are recovering from the onset of a serious mental illness, coping with unemployment or underemployment, or are new to this country and seeking a job to support a new life, vocational staff bring tools to assess their needs, work through barriers, and connect them to competitive jobs in our community

Manpower -------------------------- 859.525.1030
8860 Bankers Street; Florence, KY 41042

Northern Kentucky Career Center, Carroll City ---------- 502.732.4300
1209 Highland Avenue Suite E; Carrollton, KY 41008
Website: [http://www.nkcareercenter.org](http://www.nkcareercenter.org)
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

Northern Kentucky Career Center, Covington ---------- 859.292.6666
1324 Madison Ave; Covington KY 41011
Website: [http://www.nkcareercenter.org](http://www.nkcareercenter.org)
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

Northern Kentucky Career Center, Florence ---------- 859.371.0808
8020 Veterans Memorial Drive; Florence, KY 41011
Website: [http://www.nkcareercenter.org](http://www.nkcareercenter.org)
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

Northern Kentucky Career Center, Grant County ------ 859.813.8124
2020 Taft Highway; Dry Ridge, KY 41035
Website: [http://www.nkcareercenter.org](http://www.nkcareercenter.org)
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment
- Hours: Monday-Friday: 8am-430pm, closed 12pm-1pm (lunch)
Northern Kentucky Career Center, Pendleton County ----- 859.654.3325
Falmouth School Center
500 Chapel Street; Falmouth, KY 41040
Website: http://www.nkcareercenter.org
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment
- Hours: Monday-Thursday: 9am-4pm (closed 12pm-1pm); Friday: 9am-12pm

One Stop Northern Kentucky (Boone) ------------------ 859.371.0808
8020 Veterans Memorial Drive; Florence, KY 41011
Website: http://www.nkyonestop.org/*
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

One Stop Northern Kentucky (Kenton) ----------------------- 859.292.6666
320 Garrard Street; Covington KY
Website: http://www.nkyonestop.org/*
- Provides case management to help people find employment
- Assists with bus transportation, interview clothing, training, and workforce readiness.

The Healing Center ----------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: Wednesday-Saturday: 9am-12pm; Thursday: 630pm-9pm
- Job coaches are available to help you with your job search, resume writing, interviewing, and career planning

TLC Staffing -------------------------------------------- 859.291.6852
1234 Madison Avenue; Covington, KY
No website
- Accepts applications Monday-Friday: 8am-10am and 3pm-5pm

Two Hawks Employment --------------------------------- 859.282.0421
7575 Empire Drive #2; Florence KY 41042
Website: http://twohawk.net/

Welcome House of Northern Kentucky ---------------- 859.431.8717
205 West Pike Street, Covington, KY 41011
Website: http://www.welcomehouseky.org/*
- Money management, SSI outreach, and employment assistance
INDIANA
EMPLOYMENT RESOURCES

Benefits Check-Up ------------------------------- 202.479.1200
1901 L Street, NW 4th Floor; Washington D.C. 20036
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you
    live. These benefits programs can help pay for prescriptions, health care, food, utilities, and
    more. You can also get help with tax relief, transportation, legal issues, or finding work

Indiana Workone, Dearborn County ---------------------- 812.537.1117
110 Walnut Street; Lawrenceburg, IN 47025
No website

Indiana Workone, Franklin County ---------------------- 765.647.4031
919 Main Street; Brookville, IN 47012
No website

Indiana Workone, Ohio County ------------------------ 812.438.2257
503 Second Street; Rising Sun, IN 47040
No website

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*
  • Provides assistance to residents of Dearborn, Franklin, Ohio, and Ripley Counties
  • Provides employment assistance
Transportation Assistance

Counties by page number
KY:  All 8 NKY: 121-122
IN:  Southeast Counties: 122

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
TRANSPORTATION ASSISTANCE

Benefits Check-Up -------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bridge Ministry (Prince of Peace Lutheran Church) ----- 513.621.7265
1528 Race Street; Cincinnati, OH 45202
Website: http://poplcmscincic.org/wed-worship--meal.html*
  • Faith-based organization that provides mentorship, transportation, counseling, support groups, referrals for ID/SSN, and employment/education assistance.
  • Hours: Monday, Tuesday, Thursday: 10am-2pm

Community Action Agency --------------------------------------- 513.569.1840 ext. 1115
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincycaa.org/*
  • Assistance with transportation and bus tokens

Council on Aging of Southwest Ohio ---------------------------- 513.721.1025
175 Tri County Parkway; Cincinnati, OH 45246
Website: http://www.help4seniors.org/*
  • Council on Aging plans, coordinates, and funds services to older adults, making life better for them, especially those with limited incomes and resources
  • Works to ensure that seniors who need help with transportation can get it through programs such as Title III, PASSPORT, and the Elderly Services Program

Freestore/ Foodbank ----------------------------------------- 513.241.1064
112 E Liberty Cincinnati, OH
Website: http://www.fsfbmedia.org/beta/*
  • Emergency assistance with bus tokens
Goodwill Industries --------------------------------------------- 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/services/veterans.php*
  • Programs are operated for homeless individuals, including but not limited to Veterans
  • Funds may be available to the individual for transportation while looking for employment or
    while participating in a training program

Goodwill Auto Auction ------------------------------------------ 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/shop/goodwill-auto-auction/
  • Auctions are open to the public and held every Saturday
  • Doors open at 8am for Registration and the Auction starts at 9am
  • Vehicles must be paid for by 11:30am on Saturday

Hamilton County Dept. of Job and Family Services ------ 513.946.1000
222 E Central Parkway; Cincinnati, OH
Website: http://www.hcjfs.org/*
  • Non-Emergency Transportation (NET) provides transportation to and from Medicaid
    providers; May be in the form of bus tokens, cab, or mileage reimbursement

Hamilton County Veteran Service Commission ---------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: http://www.hamiltoncountyohio.gov/veterans/*
  • Provides transportation to Veterans to help them get to their medical appointments

Metro ----------------------------------------------- 513.632.7540
Website: http://www.go-metro.com/*
  • Fare Deal Cards: allows eligible riders to obtain a Fare Deal identification card valid for half-
    price fares on any Metro trip or a Fare Deal monthly sticker for unlimited rides each month at
    $38.50/month. Eligible participants include: Adults 65 and older, Medicare card holders,
    Riders with disabilities, and Access card holders
  • Online transit trip planner: Allows riders to enter departure and arrival addresses along with
    necessary time of arrival and this planner will show you which bus you need to take and the
    best bus route available

Mt. Healthy Alliance Community -------------------------- 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
  • Provides food, bus tokens, and referrals for clothing, furniture, and financial assistance
  • Hours: Monday: 11am-1pm; Tuesday and Thursday: 9am-12pm; Saturday: 9am-12pm
  • Must be a resident of Mt Healthy or 45231 zip code
  • Must show picture ID and proof of residency postmarked within the last 30 days
Nativity Parish SVDP ---------------------------------------- 513.421.0602
5935 Pandora Avenue; Cincinnati, OH 45213
Website: https://www.svdpcincinnati.org/

Our Daily Bread ------------------------------------------ 513.621.6364
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailyybread.us/*
- Hours: Monday-Friday: 9:45am-11:45am for food service
- Social worker provides assistance with rent/utilities, bus tokens to get to medical appointments, and assistance with obtaining/paying for ID's and birth certificates (Monday-Thursday: 8:30am-12pm)
- Kids Club is open Tuesday, Wednesday, and Thursday: 2:30pm-5pm to provide a snack and after school activities to neighborhood children

Salvation Army ------------------------------------------ 513.762.5649
120 East Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use.nsf*
- Stranded Travelers Program: Must be a stranded traveler or homeless due to travel emergency; need ID or SS card; Must identify a person or agency at the client's destination who will receive them into their home or program, or verify residency
- Assists with bus tokens

St. Mary's Church SVDP ------------------------------- 513.421.0602
2853 Erie Avenue; Cincinnati, OH 45208
Website: https://www.svdpcincinnati.org/

St. Peter in Chains Cathedral SVDP ---------------------- 513.421.0602
325 West 8th Street; Cincinnati, OH 45202
Website: https://www.svdpcincinnati.org/

St. Vincent DePaul Emergency Services ------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- For those requesting assistance with bus tokens for employment or medical appointments, walk-ins are welcomed every Monday and Thursday: 9am-11am
- Tokens only available the first week of each month
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household such as: ADC, SSI, SS printouts or letters. Last two paycheck stubs, letter from employer or letter from the Unemployment Office or Worker Compensation. If you no longer receive an income you must bring verification such as a letter from your last employer, a letter from the Department of Human Services or the Social Security Office; Proof of address, for example a utility bill, lease or piece of dated mail; For bus tokens, proof of employment or documentation of medical appointments are required
The Caring Place -------------------------------------- 513.841.1499
6312 Kennedy Avenue; Cincinnati, OH 45213
Website: http://www.thecaringplace.info/*
- Provides food, clothing, furniture, financial assistance, and bus tokens
- Serves residents of Golf Manor, Kennedy Heights, Pleasant Ridge, and Silverton (45213 zip code and some of 4212, 45236, 45237)
- Requires photo ID and proof of address
- Hours: Tuesday and Thursday: 9am-2pm

The Healing Center ----------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: New guest: Wednesday-Saturday: 10am or Thursday: 7pm first come first served basis, bring proof of residency
- Bike Ministry: Gives 1 adult bike per eligible household

Universal Transportation Systems (UTS) --------------- 1.800.339.0323
5284 Winton Road; Fairfield, OH 45014
Website: http://www.uts-ohio.com/contact.php
- Contracts with MRDD, JFS, Council on Aging, Veterans, Schools, Medicaid, etc.
- Cost depends upon agency providing service

OHIO: BUTLER COUNTY TRANSPORTATION ASSISTANCE

Benefits Check-Up ------------------------------------- 571.527.3990
251 18th Street South, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Butler County Veteran Service Commission --------------- 513.887.3600
315 High Street (First Floor); Hamilton, Ohio 45011
Website: http://www.bcvets.org/*
- Provides transportation to Veterans to help them get to their medical appointments

Council on Aging of Southwest Ohio --------------------- 513.721.1025
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246
Website: http://www.help4seniors.org/*
- Council on Aging plans, coordinates, and funds services to older adults, making life better for them, especially those with limited incomes and resources.
- Works to ensure that seniors who need help with transportation can get it through programs such as Title III, PASSPORT, and the Elderly Services Program
St. Vincent DePaul Society, Oxford -------------------- 513.523.2153
111 East High Street; Oxford, OH 45056
Website: [http://www.svdpcincinnati.org/*](http://www.svdpcincinnati.org/*)
- Hours: Monday-Friday: 9am-5pm, for Oxford area residents who live in 45056 zip code
- Assists with emergency gas vouchers. Proof of doctor’s appointment or other destination is needed before gas voucher can be issued

The Healing Center -------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: [http://www.healingcentercincinnati.org/*](http://www.healingcentercincinnati.org/*)
- Hours: New guest: Wednesday-Saturday: 10am or Thursday: 7pm first come first served basis, bring proof of residency
- Bike Ministry: Gives 1 adult bike per eligible household

Universal Transportation Systems (UTS) ----------------------- 1.800.339.0323
5284 Winton Road; Fairfield, OH 45014
Website: [http://www.uts-ohio.com/contact.php](http://www.uts-ohio.com/contact.php)
- Contracts with MRDD, JFS, Council on Aging, Veterans, Schools, Medicaid, etc.
- Cost depends upon agency providing service

**OHIO: CLERMONT COUNTY TRANSPORTATION ASSISTANCE**

Benefits Check-Up --------------------------------------------- 571.527.3990
251 18th Street South, Suite 500; Arlington, VA 22202
Website: [http://www.benefitscheckup.org/*](http://www.benefitscheckup.org/*)
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Clermont County Veterans Service Commission -------- 513.732.7363
76 South Riverside Drive (Heritage Bldg-3rd. Floor); Batavia, OH 45103
Website: [http://www.clermontcountyveterans.com/*](http://www.clermontcountyveterans.com/*)
- Provides transportation to/from medical appointments at VA
- Please contact office at least 5 business days prior to appointment to schedule a ride
- Proof of Veteran eligibility is required (DD form 214)

Clermont Senior Services ---------------------------------------- 513.536.4115
2085 James E. Sauls Sr. Drive; Batavia, OH 45103
Website: [http://www.clermontseniors.com/*](http://www.clermontseniors.com/*)
- Residents of Clermont County age 60 and older, need to request at least one week ahead
- Suggested donation: $2.00- Clermont County (round trip) $4.00- Hamilton County (round trip)
Clermont Transportation Connection (CTC) --------------- 513.732.7433 (option 2)
4003 Filager Road; Batavia, OH 45103
Website: [http://ctc.clermontcountyohio.gov/](http://ctc.clermontcountyohio.gov/)
- Provides rides to/from locations within Clermont County
- One way: Adults $4.75, Seniors $2.35, People with Disabilities $2.35, Children $2.35

Council on Aging of Southwest Ohio ------------------ 513.721.1025
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246
Website: [http://www.help4seniors.org/*](http://www.help4seniors.org/*)
- Council on Aging plans, coordinates, and funds services to older adults, making life better for them, especially those with limited incomes and resources
- Works to ensure that seniors who need help with transportation can get it through programs such as [Title III](https://www.elderhelp.org/about/), [PASSPORT](https://www.elderhelp.org/about/), and the [Elderly Services Program](https://www.elderhelp.org/about/)

The Healing Center ----------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: [http://www.healingcentercincinnati.org/*](http://www.healingcentercincinnati.org/*)
- Hours: New guest: Wednesday-Saturday: 10am or Thursday: 7pm first come first served basis, bring proof of residency
- Bike Ministry: Gives 1 adult bike per eligible household

Universal Transportation Systems (UTS) --------------- 1.800.339.0323
5284 Winton Road; Fairfield, OH 45014
Website: [http://www.uts-ohio.com/contact.php](http://www.uts-ohio.com/contact.php)
- Contracts with MRDD, JFS, Council on Aging, Veterans, Schools, Medicaid, etc.
- Cost depends upon agency providing service

**OHIO: ADAMS & BROWN COUNTY TRANSPORTATION ASSISTANCE**

Benefits Check-Up ----------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: [http://www.benefitscheckup.org/*](http://www.benefitscheckup.org/*)
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Winchester Church of Christ in Christian Union ------- 937.695.0025
1540 Tri County Road P.O. Box 356; Winchester, OH 45697
Website: [http://www.w3cu.com/*](http://www.w3cu.com/*)
- Food and Clothing Hours: 3rd Thursday of the month: 230pm-630pm; Provides cars to residents of Adams County (only available when cars are donated)
Benefits Check-Up ------------------------------------------ 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*

- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work.

Family Support of Boone County ------------------------- 859.371.6900
8311 US Highway 42; Florence, KY 41042
Website: http://chfs.ky.gov/dcbs/dfs/

- Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-4:30pm; Bring ID, SS card, and proof of address

Family Support of Campbell County ---------------------- 859.292.6707
601 Washington Avenue; Newport, KY 41071
Website: http://chfs.ky.gov/dcbs/dfs/

- Offers assistance to families in Campbell County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-4:30pm; Bring ID, SS card, and proof of address

Family Support of Kenton County ------------------------ 859.491.4114
333 Scott Street, Suite 300 (First Floor); Covington, KY 41011
Website: http://chfs.ky.gov/dcbs/dfs/

- Offers assistance to families in Kenton County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-4:30pm; Bring ID, SS card, and proof of address

Mental Health Association of NKY ------------------------ 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*

- Provides assistance with obtaining bus passes for individuals with mental health issues

Northern Kentucky Independent District Health Dept.---- 859.341.4264
2388 Grandview Drive, Fort Mitchell, KY 41017
Website: http://www.nkyhealth.org/*

- Provides transportation for people with HIV/AIDS
The Healing Center ---------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: Saturday: 9am-12pm, first come first served basis
- Auto Clinic: Volunteers evaluate your car's problems and make minor repairs; Labor is free but the car owner pays for needed parts; Oil Changes performed at a reduced cost
- Donated vehicle program and Bike Ministry: Gives 1 adult bike per eligible household

INDIANA TRANSPORTATION ASSISTANCE

Benefits Check-Up ---------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Catch-A-Ride ---------------------------------------------- 812.432.3960
13091 Benedict Drive; Dillsboro, IN 47018
Website: http://www.car.lifetime-resources.org/*
- Provides affordable transportation to anyone in Southeastern Indiana

The Healing Center ---------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: New guest: Wednesday-Saturday: 10am or Thursday: 7pm first come first served basis, bring proof of residency
- Bike Ministry: Gives 1 adult bike per eligible household

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*
- Provides assistance to residents of Dearborn, Franklin, Ohio, and Ripley Counties
- Provides money for gasoline to people who are financially eligible

Town Trustees in Ripley, Dearborn, Franklin, or Ohio Indiana
- Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance, counseling, and information on resources and programs for the needy. The programs are limited in nature, and a Trustee will review each application. Assistance provided by your town is usually provided on a-one-time-per-year basis
Soup Kitchens

Counties by page number
KY:  All 8 NKY: 126

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY

SOUP KITCHENS

Church of Our Saviour ------------------------------------------ 513.241.1870
65 East Hollister Street; Cincinnati, OH 45219
Website: http://churchofoursaviourcincinnati.org/*
• Hours: Wednesday: 5pm-630pm; Sunday: 1230pm-
• Serves residents of Clifton, Mt Auburn, and Coryville

Church of the Advent Open Door Ministry --------------------- 513.961.2259
2366 Kemper Lane (Walnut Hills); Cincinnati, OH 45206
Website: http://www.advent-cincinnati.diosohio.org/*
• Serves coffee and doughnuts: Monday- Friday: 930am-1230pm
• Hot meal provided Monday, Wednesday, and Friday: around 10am
• Serves people in 45206, 45207, 45219 zip codes
• Food Pantry: Monday-Friday: 930am-1230pm (arrive by 930 to sign up and bring your own bag)
• Food Pantry is available 1x month and bring ID and proof of address
• Payee Program for individuals with mental illness

City Gospel Mission --------------------------------------------- 513.241.5525
1805 Dalton Avenue; Cincinnati, OH 45202
Website: http://www.citygospelmission.org/*
• Hours: Daily: 630am (doors open at 530am); 7pm (doors open at 615pm)
• ID required

First Lutheran Church ------------------------------------------ 513.241.0065
1208 Race Street; Cincinnati, OH 45202
Website: http://www.firstlutherancincy.org/*
• Hours: The last Monday of each month from 12pm until everyone is fed

Nast Trinity Church --------------------------------------------- 513.721.7339
1310 Race Street; Cincinnati, OH 45202
No website
• Hours: Sunday: 6am-730am (breakfast); 4pm-5pm (dinner) First come, first serve
New Mission Missionary Baptist Church ------------------ 513.271.8377
4809 Ravenna Street; Cincinnati, OH 45227
Website: http://newmissionbaptist.org/*
  • Provides a hot meal Tuesday and Thursday: 11am-1pm to anyone in need

Our Daily Bread ------------------------------------------ 513.621.6364
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/*
  • Hours: Monday-Friday: 9:45am-11:45am for food service
  • Kids Club is open Tuesday, Wednesday, and Thursday to provide a snack and after school activities to neighborhood children

Over the Rhine Kitchen ---------------------------------- 513.241.5121
1620 Vine Street; Cincinnati, OH 45202
Website: http://www.overtherhinekitchen.org/*
  • Meals served Tuesday, Wednesday, Thursday: 12pm-1pm

Prince of Peace Lutheran Church ------------------------ 513.621.7265
1528 Race Street; Cincinnati, OH 45202
Website: http://poplcmscinci.org/wed-worship-meal.html*
  • Wednesday Supper (doors open at 5pm, dinner served at 6:30pm)

Salvation Army ------------------------------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: https://swo.salvationarmy.org/
  • Hours: Sunday: 1:30pm (directly after 11am service)

St. Francis-St. Joseph Catholic Worker House ---------- 513.381.4941
1437 Walnut Street; Cincinnati, OH 45202
Website: http://www.catholicworkercincinnati.org/*
  • Hours: Tuesday, Thursday, Saturday: 11am - 1pm

St. Francis Seraph Soup Kitchen ------------------------ 513.535.2918
1615 Republic Street; Cincinnati, OH 45202
Website: https://www.sfsministries.org/our-ministries/soup-kitchen/
  • Hours: Monday-Friday: Breakfast- 7:30am-8:30am; Dinner- 4:30pm-5:30pm

St. John United Church of Christ ------------------------ 513.821.1740
729 Jefferson Avenue; Reading, OH 45215
Website: http://www.stjohnunitedchurchofchrist.com/
  • Free meal every Thursday from 5pm-6pm

Queen City Kitchen -------------------------------------- 513.961.1983
2631 Gilbert Avenue; 45206
Website: https://www.queencitykitchen.org/
  • Hours: Tuesday, Wednesday, and Thursday: 12pm-1pm; Saturday 9:30-10:30am and 3pm-4pm; Sunday 5pm-6pm
OHIO: BUTLER COUNTY
SOUP KITCHENS

Faith Community United Methodist Church Pantry ----- 513.777.9533
8230 Cox Road West Chester, OH 45069
Website: http://www.faithcommunityumc.org/*
- Serves people in zip codes: 45011, 45013, 45014, 45015, & 45069 (Lakota School District)
- Serves dinner on Tuesday evenings from 6pm-7pm
- Food Pantry: Tuesday: 1pm-230pm, 630pm-8pm; Saturday: 10am-1130am

Lindenwald United Methodist Church ------------------------ 513.863.8822
3501 Pleasant Avenue; Hamilton, OH 45015
Website: http://lindenwaldumc.org/*
- Meals served the 3rd Saturday of each month from 5pm to 630pm; at the same time as the meals this facility offers a food pantry
- This Facility will also offer free transportation within the Butler County area, but you must call the church by Friday of the week of the meal

New Life Mission ------------------------------------------ 513.896.9800
415 Henry Street; Hamilton, OH 45011
Website:
- Hours: Monday-Thursday: 12pm-130pm and Saturday (bagged lunches): 12pm-130pm

Salvation Army --------------------------------------------- 513.863.1445
235 Ludlow Street; Hamilton, OH 45012
Website: http://www.salvationarmy.org/*
- Hours: Serves meals Monday-Friday 12pm-1pm
- Serves Butler County residents except Middletown

OHIO: CLERMONT COUNTY
SOUP KITCHENS

Bethel United Methodist Church ----------------------------- 513.734.7201
402 West Plane Street; Bethel, OH 45106
Website: http://www.bumcinfo.org/*
- Kitchen of Hope Food Pantry open each Saturday: 11am-1230pm

Clermont County Veterans Service Commission ------- 513.732.7363
76 South Riverside Drive (Heritage Bldg-3rd. Floor); Batavia, OH 45103
Website: http://www.clermontcountyyveterans.com/*
- Emergency funds for food may be provided to Veterans and/or their dependents
Milford Miami Ministry ----------------------------------------------- 513.248.1114
844 State Route 131; Milford, OH 45150
Website: http://mmministry.org/*
• Pantry hours: Tuesday and Thursday: 9am-12pm; Wednesday: 630pm-8pm; 2nd and 4th Saturday: 9am-11am
• Assistance provided to residents in the Milford School District or Miami Township only

Williamsburg Community Mission ------------------------------------- 513.724.0085
330 Gay Street; Williamsburg, OH 45176
Website: http://www.williamsburgumc.com/*
• Food Pantry Hours: Tuesday, Wednesday, and Friday: 10am-1pm
• Must be a resident of Williamsburg and show proof of residency

NORTHERN KENTUCKY SOUP KITCHENS

Fairhaven Rescue Mission --------------------------------------------- 859.491.1027
260 Pike Street; Covington, KY 41012
Website: http://www.fairhavenmission.org/*
• Serves dinner for men every evening at 5:45pm (men do not have to stay at the shelter)

Henry Hosea House ----------------------------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
• Serves some evening meals 7 days a week from 4pm-5:30pm
• Personal care items given out during this time
• Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals

Parish Kitchen ------------------------------------------------------------- 859.581.7745
141 W. Pike Street; Covington, KY 41011
Website: http://parishkitchen.org/*
• Serves meals daily 11:30am-1:30pm

Vineyard Christian Church --------------------------------------------- 859.689.0777
7101 Pleasant Valley Road; Florence, KY 41042
Website: http://www.vineyardchristian.org/*
• Dinner served every 3rd Thursday of the month from: 6:30-8:30pm at Florence campus
• Meal served at Newport location 4th Saturday of the month (601 E. 2nd Street; Newport)
• Food pantry open 1st Thursday at the Florence campus: 10am-12pm
• Dinner served 1st Sunday at Grace Methodist Church- 131 East 5th Street; Covington, KY 41011
Food Assistance

Counties by page number

OH:  Hamilton: 127-142  Butler: 142-147  Clermont: 147-152
Adams & Brown: 152-154
IN:  Counties: 164-166

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OHIO: HAMILTON COUNTY

FOOD ASSISTANCE

Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/
  • Provides food, clothing, furniture and care packs for seniors to anyone in need
  • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

All Saints Catholic Church SVDP ----------------------------- 513.421.0602
8939 Montgomery Road; Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

Anderson Ferry Church of Christ ----------------------------- 513.451.3555
380 Greenwell Road; Cincinnati, OH 45238
Website: https://afcofc.org/foodpantry/
  • Provides food, clothing, household items and Christmas giveaways
  • Hours: Monday and Thursday: 10am-2pm
  • Serves residents in the following zip codes: 45001, 45002, 45030, 45033, 45041, 45052, 45204, 45211, 45233, 45238, 45248
  • Must have photo ID, proof of income, proof of residency, birth certificates or custody papers for children

Bellarmine Chapel SVDP ---------------------------------- 513.421.0602
3800 Victory Parkway; Cincinnati, OH 45207
Website: https://www.svdpcincinnati.org/
Benefits Check-Up ---------------------------------- 571.527.3900
251 18th Street South, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

C.A.R.E. Mission ---------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
- Hours: Tuesday: 9am-2pm and 6pm-8pm, Thursday: 9am-2pm, 1st and 3rd Saturday: 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food, clothing, household goods, furniture, prescription assistance, eyeglasses
- Can utilize pantry every 30 days

Central Parkway Ministries ------------------------ 513.559.1886
3220 Central Parkway; Cincinnati, OH 45225
Website: http://www.centralparkwaycog.org/*
- Provides food boxes to anyone in need, no geographical restrictions
- Hours: Monday-Thursday: 9am-4pm
- Need to be referred by Pastor, Case Worker, or Employer

Christ’s Community in College Hill --------------- 513.541.0303
5819 Salvia Avenue; Cincinnati, OH 45224
Website: http://www.christscommunityinch.org/*
- Open Monday-Thursday: 9am-3pm
- Rent/Utility assistance, food, and clothing for College Hill residents (45224) only
- Can receive food one time per month

Church of Our Saviour --------------------------- 513.241.1870
65 East Hollister Street; Cincinnati, OH 45219
Website: http://churchofoursaviourcincinnati.org/*
- Hours: Wednesday: 515pm-630pm; Sunday: 1230pm-1pm
- Serves residents of Clifton, Mt Auburn, and Corryville

Church of the Advent Open Door Ministry --------- 513.961.2259
2366 Kemper Lane (Walnut Hills); Cincinnati 45206
Website: http://advent-cincinnati.diosohio.org/*
- Serves residents in zip codes: 45206, 45207 & 45219
- Hours: Monday, Wednesday, Thursday, Friday: 930am-1230pm
- Arrive by 930am to sign up and bring your own bag, ID, and proof of address
- Food Pantry is available 1 x month
Church of the Resurrection ---------------------------------- 513.242.0400
1619 California Avenue; Cincinnati, OH 45237 (Bond Hill)
Website: http://www.resurrectioncinci.org/pastoral-care/st-vincent-de-paul-society/food-pantries/*
• Food Pantry Hours: Wednesday: 1pm-3pm every week except during month of April, July and October
• Serves residents in 45237 and 45229 zip codes

Churches Active in Northside (CAIN) ---------------------- 513.591.2246
4230 Hamilton Avenue; Cincinnati, OH 45223
Website: http://www.cainministry.org/*
• Hours: Monday: 6pm-8pm; Tuesday and Thursday: 10am-1pm
• Serves residents of 45223 zip code only
• Provides food, clothing, household items, diapers, fans, rent/utilities assistance, furniture referrals
• Must bring: photo ID, current proof of address, verification of household members

Community Action Agency ------------------------------- 513.569.1850
2905 Woodburn Avenue; Cincinnati, OH 45206
Website: http://www.cincy-caa.org/*
• Emergency assistance with food vouchers upon request

Corinthian Baptist Church ------------------------------- 513.221.7351
772 Whittier Street; Cincinnati, OH 45229
Website: http://www.corinthianbaptist-cincinnati.com/*
• Open 3rd Saturday of the month: 11am-1pm
• Open to area residents; Requires picture ID

Corpus Christi Church SVDP ----------------------------- 513.421.0602
2014 Springdale Road; Cincinnati, OH 45231
Website: https://www.svdpcincinnati.org/

Eden Chapel: Helping Hands ----------------------------- 513.941.4183
150 Dahlia Avenue; Cincinnati, OH 45233
Website: http://www.holisticinc.org/serving-saylor-park/*
• Provides food to residents within the Saylor Park School District and 45233
• Hours: 3rd Wednesday: 6pm-7pm and Thursday: 10am-1130am (closed 3rd Thursday)

Faith Food Pantry ---------------------------------------- 513.651.4673
2000 Central Parkway; Cincinnati, OH 45214 (River of Life Church)
Website: http://www.riveroflifecincy.org/ministries/faith-food-pantry/*
• Hours: Wednesday: 9am-12pm
• Provides food, clothing, and household items
• Serves residents of 45202, 45210, 45214 zip codes
Freestore Foodbank --------------------------------------------- 513.241.1064
112 E Liberty Street; Cincinnati, OH 45202
Website: http://www.fsfbmedia.org/beta/*
- Individuals and families are eligible for food once every 30 days
- Must have proof of income and address and picture ID
- Hours: Monday-Friday: 8:15am-3:30pm

Fresh Start Ministries --------------------------------------------- 513.985.0668
7429 Hamilton Avenue; Cincinnati, OH 45231
Website: http://www.freshstart4u.org
- Hours: 3rd Saturday of every month: 11am-1pm
- Serves residents of 45231, 45224, 45232, 45239, 45251, 45240, 45246, and 45215

Good Shepherd SVDP--------------------------------------------- 513.421.0602
8815 East Kemper Road; Cincinnati, OH 45249
Website: https://www.svdpcincinnati.org/

Goodwill Industries ----------------------------------------------- 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/services/veterans.php*
- Programs are operated for homeless individuals, including but not limited to Veterans.
- Funds may be available to the individual for the purchase of food while looking for employment or while participating in a training program

Grace Lutheran Church (Westfed Food Pantry) ------------ 513.661.5166
3628 Boudinot Avenue; Cincinnati, OH 45211
Website: http://www.gracemin.org/church/index.htm*
- Hours: Last two Thursdays of the month: 1:30pm-2:30pm; Walk-ins welcome
- Serves people in 45211 and 45238 zip codes
- Must show picture ID and proof of residency postmarked within 30 days

Gray Road Church of Christ --------------------------------------- 513.541.4100
4826 Gray Road; Cincinnati, OH 45232
Website: http://www.grayroadchurchofchrist.org/*
- Open by appointment only
- Provides food to residents in the following zip codes: 45224, 45231 and 45232
- Must show picture ID and proof of residency postmarked within the last 30 days

Greater Bethlehem Temple Apostolic ----------------------------- 513.681.9665
4781 Hamilton Avenue; Cincinnati, OH 45223
Website: http://www.gbtac.org/index.html*
- Hours: Monday-Friday: 9am-5pm; Serves residents of Millcreek Valley

Greater New Hope Missionary Baptist Church --------------------- 513.281.3251
3655 Harvey Avenue; Cincinnati, OH 45229
No website
- Hours: 3rd Saturday of each month: 10am-12pm and by appointment
- Provides food and clothing to anyone in need; No restrictions
Guardian Angels SDVP ------------------------------------- 513.421.0602
6531 Beechmont Avenue; Cincinnati, OH 45230
Website: https://www.svdpncincinnati.org/

Harrison Avenue Assembly of God ------------------------ 513.367.6109
949 Harrison Avenue; Harrison, OH 45030
Website: http://www.harrisonaq.org/*
  - Hours: Tuesday-Friday: 9am-3pm but must call for appointment, no walk-ins
  - Food pantry serving residents of Harrison Ohio, Cleves, and the west side of Indiana
  - Must bring picture ID

Healing Center ------------------------------------------ 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
Hours: Wednesday-Saturday: 9am-12pm; Thursday: 630pm-9pm
  - Food, clothing, referrals, etc.
  - Open to anyone in need; No residency restrictions
  - Must show picture ID and proof of residency postmarked within the last 30 days

Holy Family Church SVDP Pantry ------------------------ 513.421.0602
3006 West 8th Street; Cincinnati, OH 45205
Website: https://www.svdpncincinnati.org/

Immaculate Heart of Mary SVDP -------------------------- 513.421.0602
7770 Beechmont Avenue, Cincinnati, OH 45255
Website: https://www.svdpncincinnati.org/

Immanuel United Church of Christ ----------------------- 513.921.1167
1520 Queen City Avenue; Cincinnati, OH 45214
Website: http://www.ucc.org/*
  - Open 3rd Tuesday of the month at 10am until the food is gone
  - Soup kitchen every Wednesday: 12pm
  - Serves residents in the 45214 and 45225 zip codes

Inter Parish Ministry (Newtown) ------------------------ 513.561.3932
3509 De bolt Road; Newtown, OH 45244
Website: http://www.interparish.org/*
  - Our Choice Food/Clothing Pantry in Newtown is open Monday- Friday: 10am-2pm and
    Monday: 6pm-8pm
  - Serves residents of Eastern Hamilton County and Clermont County
  - Must show picture ID and proof of residency postmarked within the last 30 days
Jewish Family Services ------------------------------------------ 513.469.1188
8487 Ridge Road, Cincinnati, OH 45236
Website: http://www.jfscinti.org/*
- Provides Kosher food and emergency assistance to prevent homelessness
- Helps households avoid eviction through HUD Program (Homelessness Prevention and Rapid Re-housing Program)

L.I.F.E. (Loveland Interfaith Effort) --------------------------- 513.583.8222
101 South Lebanon Road; Loveland, OH 45140 (Prince of Peace Lutheran Church)
Website: http://www.lovelandinterfaith.org/*
- Hours: Monday: 4pm-630pm and Wednesday-Saturday: 10am-1230pm
- Emergency assistance with food

Little Flower Church SVDP ---------------------------------- 513.421.0602
5560 Kirby Road; Cincinnati, OH 45239
Website: https://www.svdpcincinnati.org/

Madisonville Education & Assistance Center ------------------ 513.271.5501 ext.15
4600 Erie Avenue; Cincinnati, OH 45227
Website: http://www.meaconline.org/*
- Assistance to individuals who reside in the 45227, 45226, 45208, and 45209 zip codes (Fairfax, Madison Place, Madisonville, and Mariemont, Oakley, East End, Hyde Park)
- Hours: Tuesday and Thursday: 930am-330pm
- Monday night meal: 5pm-630pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must show SS card or print out for each member of household

Manna Outreach Inc. Pantry ---------------------------------- 513.921.5344
931 McPherson Avenue; Cincinnati, OH 45205 (Price Hill)
Website: http://mannaoutreach.org/*
- Hours: Wednesday: 11am-1230pm and Last Saturday of the month: 11am-1230pm
- Provides groceries (1 x month), clothing, and household items to 45238, 45204, 45205 residents
- Pantry located in the basement of BLOC Ministries in Price Hill on the corner of McPherson and VanVey Avenue
- Bring ID and current piece of mail

Mercy Health - St. John's ------------------------------------- 513.981.5800
1800 Logan Street; Cincinnati, OH 45202
Website: http://e-mercy.com/social-services-st-john.aspx*
- Emergency assistance with food; Open Monday-Friday: 9am-11am
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must show SS card or print out for each member of household
Mercy Neighborhood Ministries ---------------------------------- 513.751.2500 ext. 215
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
No website
- Food pantry serves residents in zip codes: 45206 and 45207
- Open Monday and Tuesday: 9:30am-11am;
- Seniors in the above zip codes can also receive financial assistance and help completing forms for financial assistance, medical claims, Social Security, food stamps and housing

Morning Star Baptist Church ---------------------------------- 513.961.2600
722 Oak Street; Cincinnati, OH 45206
No website
- Hours: 3rd Wednesday of the month: 12pm-2pm for anyone in need, no residency limitations

Mother of Christ Church ---------------------------------------- 513.242.0164
5301 Winneste Avenue; Cincinnati, OH 45232
Website: http://www.motherofchrist.homestead.com/*
- Walk-ins accepted Monday: 10am-11:30am
- Serves residents of Winton Hills area; Picture ID and proof of residence required

Mt. Healthy Alliance Community ------------------------------- 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
- Provides food, bus tokens, and referrals for clothing, furniture, and financial assistance
- Hours: Monday: 11am-1pm; Tuesday: 5pm-7pm; Thursday-Saturday: 9am-12pm
- Must be a resident of Mt Healthy or 45231 zip code
- Must show picture ID, SS card, utility bills, bank statements, rental agreements

Mt. Hope Baptist Church --------------------------------------- 513.367.0450
9200 Stimple Road; Harrison, OH 45030
Website: http://www.believe.com/church/MT-Hope-Baptist-Church-HARRISON/*
- Open Monday, 10am-2pm (walk-ins); Tuesday & Wednesday: appointment only
- Must show picture ID and proof of residency postmarked within the last 30 days
- Serves residents of Harrison and Cleves

Nativity Parish SVDP ------------------------------------------- 513.421.0602
5935 Pandora Ave; Cincinnati, OH 45213 (Pleasant Ridge)
Website: https://www.svdpncincinnati.org/

NEEDS (NE Emergency Distribution Services) ------------- 513.891.0850
8341 Kenwood Road; Cincinnati, OH 45236 (Kenwood Baptist Church)
Website: http://www.cincyneeds.org/welcome.html
- Hours: Tuesday and Thursday: 9am-1pm
- Serves Northeastern Hamilton County residents by providing food baskets, hygiene items, rent/utility assistance, and financial assistance for medical expenses
New Life Temple Church ------------------------------------------ 513.527.5943 ext.3
5922 Prentice Street; Cincinnati, OH 45227
Website: http://www.newlifetemplechurch.org/#/home*
  • Food pantry open by appointment only; Hot meals every Wednesday: 12pm-130pm
  • Serves food to residents of Madisonville

Oak Hills United Methodist Church ---------------------------------- 513.574.1131
6069 Bridgetown Road; Cincinnati, OH 45248
Website: http://www.oakhillsumc.org/*
  • Sissy's Pantry: Free food, clothing, small appliances and furniture
  • No income limits or other restrictions
  • Hours: Wednesday 630pm-830pm and 1st and 3rd Saturday: 9am-11am

Oakley Community Food Pantry --------------------------------------- 513.871.3136
United Church of Christ
4100 Taylor Avenue; Cincinnati, OH 45209
No website
  • Hours: Tuesday: 10am-11am and by appointment
  • Provides food residents of 45209 zip code

Our Daily Bread ----------------------------------------------- 513.621.6364
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/*
  • Hours: Monday- Friday: 945am-1145am for food service
  • Social worker provides assistance with rent/utilities, bus tokens to get to work/medical appointments, and assistance with obtaining/paying for ID's and birth certificates

Our Lady of Lourdes SVDP ------------------------------------- 513.421.0602
2832 Rosebud Drive; Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/

Our Lady of the Rosary ------------------------------------------- 513.825.8626
17 Farragut Road; Cincinnati, OH 45218
Website: http://olr.net/
  • Provides food, clothing, and rent/utilities to residents of Fairfield, Greenhills, Springfield Township, and Forest Park

Our Lady of Victory SVDP -------------------------------------- 513.421.0602
810 Neeb Road; Cincinnati, OH 45233
Website: https://www.svdpcincinnati.org/

Our Lord Christ the King SVDP ---------------------------------- 513.421.0602
3223 Linwood Road; Cincinnati, OH 45226
Website: https://www.svdpcincinnati.org/
Over-the-Rhine Kitchen ------------------------------- 513.241.5121
1620 Vine Street; Cincinnati, OH 45202
Website: http://www.overtherhinekitchen.org/
- Hot meal served 5 days each week

Resurrection Church SVDP-----------------------------513.421.0602
1744 Iliff Avenue; Cincinnati, OH 45205
Website: https://www.svdpcincinnati.org/

Rescue Community Center ----------------------------- 513.221.6246
725 Whittier Avenue; Cincinnati, OH 45229
Website: http://www.mosaicvineyard.com/rescue-center.html*
- Food, clothing, household items, and furniture available to all, no eligibility requirement
- Hours: Wednesday, and Friday: 10am-3pm; Bring ID

Roselawn Lutheran Church Food Pantry ------------------ 513.821.5730
1608 Summit Road; Cincinnati, OH 45237
Website: http://roselawnlutheran.org/roselawnhome.html*
- Provides food to residents of Roselawn (45237)
- Hours: 1st and 3rd Wednesday: 12pm-2pm; Scheduled Sundays

Salvation Army Family Service Bureau ------------------- 513.762.5660
114 E. Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use_cincinnati.nsf/*
- Emergency assistance with food

SEM Food Pantry ------------------------------------- 513.231.1412
6446 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
- Provides food, utility assistance, and prescription assistance
- Serves residents of Mt. Washington, Anderson Township, and Western Clermont County
- Hours: Monday, Wednesday, Thursday, Friday: 9:30am-1:30pm; Tuesday: 5:30pm-7:30pm

Shiloh Seventh Day Adventist Church Food Pantry ----- 513.961.5684
3660 Washington Avenue; Cincinnati, OH 45229
Website: http://shiloh26.adventistchurchconnect.org/*
- Food Pantry for anyone in need; No eligibility requirements; Bring ID
- Hours: Monday, Tuesday, Wednesday: 10am-2:30pm (Not open the first week of the month)

SON Ministries --------------------------------------- 513.385.1793
8871 Colerain Avenue; Cincinnati, OH 45251 (Grosbeck United Methodist Church)
Website: http://www.groesbeckumc.org/
- Emergency food pantry open Monday: 10am-12pm and Wednesday: 10am-12pm, 4:30-6:30pm
- Must live in the following zip code areas to be eligible: 45239, 45247, 45251, & 45252
- For assistance with food, bring picture ID and proof of residence
- For assistance with rent/utilities, bring utility disconnect or eviction notice
St. Aloysius Gonzaga SVDP ---------------------------------- 513.421.0602
4366 Bridgetown Road; Cincinnati, OH 45211
Website: https://www.svdpjcincinnati.org/

St. Andrew's Pantry ---------------------------------------- 513.531.4337
1809 Rutland Avenue; Cincinnati, OH 45207 (Evanston)
Website: http://www.standrewscincinnati.org/*
- Hours: Tuesday and Wednesday: 1pm-215pm
- Provides food and clothing to residents of Evanston
- Primarily provides food

St. Ann Catholic Church SVDP ----------------------------- 513.421.0602
2900 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpjcincinnati.org/

St. Bartholomew SVDP ------------------------------------- 513.421.0602
9375 Winton Road; Cincinnati, OH 45231
Website: https://www.svdpjcincinnati.org/

St. Bernard Parish (Spring Grove Village) SVDP ---------- 513.421.0602
735 Derby Avenue; Cincinnati, OH 45232
Website: https://www.svdpjcincinnati.org/

St. Boniface Pantry SVDP ---------------------------------- 513.421.0602
1750 Chase Avenue; Cincinnati, OH 45223
Website: https://www.svdpjcincinnati.org/

St. Catherine of Siena Church SVDP ------------------------ 513.421.0602
2848 Fischer Place; Cincinnati, OH 45211
Website: https://www.svdpjcincinnati.org/

St. Cecilia Church SVDP ----------------------------------- 513.421.0602
3105 Madison Avenue; Cincinnati, OH 45209
Website: https://www.svdpjcincinnati.org/

St. Clare Church SVDP ------------------------------------ 513.421.0602
1443 Cedar Avenue; Cincinnati, OH 45224 (College Hill)
Website: https://www.svdpjcincinnati.org/

St. Dominic Church SVDP ---------------------------------- 513.421.0602
4551 Delhi Pike; Cincinnati, OH 45238
Website: https://www.svdpjcincinnati.org/

St. Gabriel Church SVDP ---------------------------------- 513.421.0602
48 West Sharon Avenue; Cincinnati, OH 45246
Website: https://www.svdpjcincinnati.org/
St. George Interfaith Food Pantry --------------------------- 513.751.8771
108 Calhoun Street; Cincinnati, OH 45219 (Entrance on Dennis Street)
Website: http://sites.google.com/site/stgeorgefoodpantry/*
- Serves people living in the following zip code areas: 45217, 45219, and 45220
- Hours: Monday, Tuesday, and last 2 Wednesday of the month: 6pm-7:30pm; Last Friday of the month: 1pm-230pm; Last Saturday of the month: 10am-11:30am
- Bring piece of mail to verify address; Entrance on Dennis Street
- Provides food and clothing; Requires picture ID and proof of address

St. Gertrude/St. John Fisher SVDP --------------------------- 513.421.0602
3227 Church Street; Cincinnati, OH 45244
Website: https://www.svdpkcincinnati.org/

St. Ignatius of Loyola Church SVDP --------------------------- 513.421.0602
5222 North Bend Road; Cincinnati, OH 45247
Website: https://www.svdpkcincinnati.org/

St. James of the Valley SVDP --------------------------- 513.421.0602
411 Springfield Pike; Wyoming, OH 45215
Website: https://www.svdpkcincinnati.org/

St. James of White Oak Church SVDP --------------------------- 513.421.0602
3565 Hubble Road; Cincinnati, OH 45247
Website: https://www.svdpkcincinnati.org/

St. John the Baptist SVDP --------------------------- 513.421.0602
110 Hill Street; Harrison, OH 45030
Website: https://www.svdpkcincinnati.org/

St. John the Baptist Dry Ridge SVDP --------------------------- 513.421.0602
5361 Dry Ridge Road; Cincinnati, OH 45252
Website: https://www.svdpkcincinnati.org/

St. John the Evangelist Church SVDP --------------------------- 513.421.0602
7121 Plainfield Road; Cincinnati, OH 45236
Website: https://www.svdpkcincinnati.org/

St. John United Church of Christ --------------------------- 513.821.1740
729 Jefferson Avenue; Reading, OH 45215
Website: http://stjohnunitedcc.org/*
- Food pantry hours: Thursday: 9am-11:30am and 5pm-6pm

St. Joseph Catholic Church SVDP --------------------------- 513.421.0602
745 Ezzard Charles Drive; Cincinnati, OH 45203
Website: https://www.svdpkcincinnati.org/
St. Joseph Church SVDP ------------------------------- 513.421.0602
25 East Harrison Avenue; North Bend, OH 45052
Website: https://www.svdpcincinnati.org/

St. Jude Church SVDP --------------------------------- 513.421.0602
5924 Bridgetown Road; Cincinnati, OH 45248
Website: https://www.svdpcincinnati.org/

St. Leo Church -------------------------------------- 513.921.1044
2573 St. Leo Place; Cincinnati, OH 45225
Website: http://www.saint-leo.org/*
- Hours: Monday, Wednesday, Friday: 1pm-4pm except for the 1st week of the month
- Provides groceries to residents of 45225 (North Fairmont, English Woods, East Westwood and Fay Apartments).
- Must show picture ID, SS card, and proof of residency postmarked within the last 30 days

St. Margaret Mary Church SVDP ---------------------- 513.421.0602
1830 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpcincinnati.org/

St. Margaret-St. John Church SVDP-------------------- 513.421.0602
4100 Watterson Street; Cincinnati, OH 45227
Website: https://www.svdpcincinnati.org/

St. Mark Food Pantry ------------------------------- 513.961.1961
3500 Montgomery Road; Cincinnati, OH 45207 (Evanston)
Website: http://www.resurrectioncinci.org/pastoral-care/st-vincent-de-paul-society/food-pantries/*
- Hours: Monday and Friday: 10am-12pm (closed 1st full week of each month and the entire month of August)
- Serves residents of Evanston (45207 zip code)

St. Mary's Church SVDP ------------------------------- 513.421.0602
2853 Erie Avenue; Cincinnati, OH 45208
Website: https://www.svdpcincinnati.org/

St. Martin of Tours SVDP ------------------------------- 513.421.0602
3720 St. Martins Place; Cincinnati, OH 45211
Website: https://www.svdpcincinnati.org/

St. Matthias the Apostle SVDP ------------------------ 513.421.0602
1050 West Kemper Road; Cincinnati, OH 45240
Website: https://www.svdpcincinnati.org/
St. Michael's Center ----------------------------------------------- 513.244.2214
2104 St. Michael Street; Cincinnati, OH 45204 (lower Price Hill)
Website: http://www.lphcs.org/*
• Hours: Monday-Thursday: 9am-5pm; Provides food for residents of 45204 zip code only
• Must show picture ID and proof of residency postmarked within the last 30 days
• Must show SS card or print out for each member of household

St. Michael the Archangel ---------------------------------------- 513.563.6377
11144 Spinner Avenue, Cincinnati, OH 45241
Website: http://www.saintmichaelchurch.net/*
• Provides food, clothing, rent/utilities, and furniture to residents of Sharonville (45241)

St. Peter and Paul Church SVDP ---------------------------------- 513.421.0602
330 West Vine Street; Reading, OH 45215
Website: https://www.svdpcincinnati.org/

St. Peter in Chains Cathedral SVDP --------------------------------- 513.421.0602
325 West 8th Street; Cincinnati, OH 45202
Website: https://www.svdpcincinnati.org/

St. Saviour Parish SVDP ------------------------------------------ 513.421.0602
4136 Myrtle Avenue, Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

St. Vincent de Paul Society ----------------------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
• Hours: Tuesday, Friday, and Saturday: 10am-12pm
• Free food, clothing, pots/pans, and small appliances
• Those living in the following zip codes are welcome to come: 45202, 45203, 45214, 45219, 45225, 45229, and 45232. For those living outside the zip code range, please call (513) 421-0602 to locate a food pantry in your area
• Please bring Picture ID, Social Security Cards or a printout for the entire household. Proof of address, for example a recent utility bill in your name postmarked within the last 30 days

St. Vivian SVDP ----------------------------------------------- 513.421.0602
7600 Winton Road; Cincinnati, OH 45224
Website: https://www.svdpcincinnati.org/

St William SVDP Society ---------------------------------------- 513.921.0247
4108 West Eighth Street; Cincinnati, OH 45205
Website: https://www.svdpcincinnati.org/

Su Casa Hispanic Center of Cincinnati -------------------------- 513.241.7745
100 East Eighth Street; Cincinnati, OH 45202
Website: http://ccswoh.org/services/sucasa
• Provides assistance with food to the Hispanic Community of Greater Cincinnati
• Hours: Monday-Friday: 830am-430pm (closed 1230pm-130pm for lunch)
The Caring Place ------------------------------------------ 513.841.1499
6312 Kennedy Avenue; Cincinnati, OH 45213
Website: http://www.thecaringplace.info/*
- Provides food, clothing, furniture, financial assistance, and bus tokens
- Serves residents of Golf Manor, Kennedy Heights, Pleasant Ridge, and Silverton (45213 zip code and some of 4212, 45236, 45237)
- Requires photo ID and proof of address
- Hours: Tuesday and Thursday: 9am-2pm

The Healing Center -------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

The Lord's Pantry ---------------------------------------- 513.621.5300
1200 Race Street; Cincinnati, OH 45202
Website: http://focas-us.org/*
- Bible study + lunch served Monday-Friday: 12pm-1pm
- Open Tuesday, Wednesday and Thursday: 12pm-2pm
- Must show picture ID and proof of residency postmarked within the last 30 days

Tri-County Soul Ministries ----------------------------- 513.772.2277
11177 Springfield Pike; Cincinnati, OH 45246 (Springdale)
No website
- Provides food and clothing to residents of Greenhills, Forest Park and Springdale
- Hours: Monday, Tuesday, Wednesday, Friday mornings: 930am-11am; Monday, Tuesday, and Wednesday evenings: 6pm-7:30pm; Last Saturday of the month: 930am-11am
- Must bring two bills addressed to you, your picture ID, and birth certificate/SS card for other members of the family

Union Baptist Church Food Pantry ---------------------- 513.381.3858
405 W Seventh Street; Cincinnati, Ohio 45203
Website: http://www.union-baptist.net/cms/
- Open 3rd and 4th Monday beginning at 12pm; All are welcome
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must show SS card or print out for each member of household

Valley Interfaith Food and Clothing Center ------------ 513.821.3233
420A West Wyoming Avenue; Cincinnati, OH 45215
Website: http://www.vifcc.org/*
- Provides food, clothing, and emergency financial assistance to forestall an eviction or utility shut-off, and limited funds for medication
- Serves residents in 45215, 45216 as well as parts of 45231 and 45217
- Hours: Monday, Tuesday, Thursday, Friday: 10am-2pm and Wednesday: 5pm-7pm
Walnut Hills Food Pantry ---------------------------------- 513.961.1983
2631 Gilbert Avenue; Cincinnati, OH 45206 (Next to Assumption Church)
Website: http://www.walnuthillskitchen.org/*
- Picture ID is required for adults. SS card required for children under 17 years old
- Distributes groceries Tuesday and Thursday: 130pm-230pm

Washington United Church of Christ ------------------------ 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org/*
- Hours: Tuesday: 12pm-245pm; Thursday: 12pm-145pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Camp Community Café offers a free lunch for anyone who attends. Hours: Monday-Thursday: 12pm-1230pm

West College Hill Neighborhood Services ---------------------- 513.542.7379
2062 West North Bend Road; Cincinnati, OH 45224
No website
- Hours: Monday and Friday: 9am-12pm; Tuesday 6pm-8pm
- Must bring ID; can only access pantry services only once a month
- Serves residents of 45224 zip code

West End Emergency Center ---------------------------------- 513.381.5882
727 Ezzard Charles Drive; Cincinnati, OH 45203
No website
- Hours: Tuesday, Wednesday, Thursday: 10am-12pm and 1pm-2pm
- Serves residents of 45203 and 45214 zip codes (West End and Over the Rhine)
- Provides food and clothing; Need proof of residency and picture ID

Westwood United Methodist Church --------------------------- 513.661.2505
My Neighbor's Place Food Pantry
3150 Harrison Avenue; Cincinnati, OH 45211
Website: http://westwoodunitedmethodist.org/my-neighbors-place/*
- Hours for Food Pantry: Wednesday: 10am-12pm
- Hours for Clothing Closet: Tuesday: 10am-12pm
- Serves residents of 45211, 45238 and the Westside of Cincinnati
- Must show picture ID and proof of residency postmarked within the last 30 days

York Street United Methodist Church ------------------------- 513.721.8095
816 York Street; Cincinnati, OH 45214
No website
- Hours: Wednesday: 10am-11am
- Provides food and gently used clothing for residents of downtown and 45214 zip code
- Must show picture ID and proof of residency postmarked within the last 30 days
Zion UCC Food Pantry ------------------------------- 513.531.5400
2332 Sherwood Lane; Norwood, OH 45212
No website
- Hours: Tuesday: 10am-1130am (closed the 5th Tuesday of the month)
- Must show picture ID, proof of residency (Norwood), and birth certificates for any children

**OHIO: BUTLER COUNTY FOOD ASSISTANCE**

Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
- Provides food, clothing, furniture and care packs for seniors to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Allison Avenue Baptist Church Food Pantry -------------- 513.868.0641
5915 Allison Avenue; Hamilton 45011
Website: [http://www.allisonavenue.org/*](http://www.allisonavenue.org/*)
- Call for an appointment

Benefits Check-Up ---------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: [http://www.benefitscheckup.org/*](http://www.benefitscheckup.org/*)
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Butler County Veteran Service Commission --------------- 513.887.3600
315 High Street (First Floor); Hamilton, Ohio 45011
Website: [http://bcvets.org/*](http://bcvets.org/*)
- Provides financial assistance to eligible Veterans, spouses, dependent children, and surviving spouses on an emergency basis for food
- Call for an appointment

C.A.R.E. Mission ------------------------------------------ 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: [http://www.caremission.net/*](http://www.caremission.net/*)
- Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm; 1st and 3rd Saturday: 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
- Can utilize pantry every 30 days
Christian Family Center -------------------------------------- 513.844.6807  
601 Heaton Street; Hamilton, OH 45011  
No website  

- Hours: Friday: 1pm-2pm

Covenant Community Church ----------------------------------- 513.942.5570  
2860 Mack Road; Fairfield, OH 45014  
Website: http://www.ffcov.org/*  

- Hours: Monday-Friday: 8am-12pm and 1pm-4pm

Fairfield Church of God Food Pantry -------------------------- 513.874.2434  
6001 Dixie Highway; Fairfield, OH 45014  
Website: http://www.fairfieldcog.com/*  

- Serves people in zip codes: 45011, 45013, 45014, 45015, and 45069  
- Must show picture ID and proof of residency postmarked within the last 30 days  
- Must also show SS card, print out, or birth certificates for each member of household

Fairfield Food Pantry ---------------------------------------- 513.829.9047  
1085 Magie Avenue; Fairfield, OH 45014  
No website  

- Hours: Monday, Tuesday, and Thursday: 12pm-3pm  
- Serves residents of Fairfield and Ross; Bring ID, proof of total household income, utility or phone bill for establishing residency

Faith Community United Methodist Church Pantry -------- 513.777.9533  
8230 Cox Rd West Chester, OH 45069  
Website: http://www.faithcommunityumc.org/*  

- Serves people in zip codes: 45011, 45013, 45014, 45015, and 45069  
- Must show picture ID and proof of residency postmarked within the last 30 days  
- Tuesday: 1pm-230pm, 630pm-8pm; Saturday: 10am-1130am

Family Services of Middletown ----------------------------- 513.423.4637  
1311 Columbia Avenue; Middletown, OH 45044  
Website: http://www.fsmiddletown.webs.com  

- Hours: Monday: 9am-1130am, 1230pm-130pm, Wednesday: 9am-1130am, 1230pm-130pm; Friday: 9am-1130am  
- Must wait 30 days between seeking services

Fellowship Christian Center Pantry ------------------------ 937.322.5381  
2301 Valley Loop Road; Springfield, OH 45504  
Website: http://fellowshipchristian.org/pages/page.asp?page_id=241387*  

- Hours: 2nd and 4th Saturday: 10am-12pm

Freedom House Church of God ----------------------------- 513.988.7001  
5346 Trenton Rd; Trenton 45067  
No website  

- Hours: Monday: 10am-1pm or call for appointment  
- No verification or documents needed; Food pantry
Hamilton Community Outreach Pantry -------------- 513.869.6866
134 Walnut Street; Hamilton, OH 45011
Website: http://mtolive22.adventistchurchconnect.org/*
  • Call on Saturday after 130pm

Hamilton Lighthouse Fellowship Food Pantry -------- 513.867.9463
626 Ridgelawn Avenue; Hamilton 45013
Website: http://www.hamiltonlighthouse.org/*
  • Hours: Saturday: 930am-1230pm

Holding Hands/Pat’s Pantry --------------------------- 513.868.3265
2355 Jacksonburg Road; Hamilton 45011
Website: http://www.mycalvaryonline.org/weblog/*
  • Hours: Monday: 5pm-7pm and Saturday: 10am-12pm
  • Must show picture ID and proof of residency postmarked within the last 30 days

Lindenwald United Methodist Church ------------------- 513.863.8822
3501 Pleasant Avenue; Hamilton, OH 45015
Website: http://lindenwaldumc.org/
  • Meals served the 3rd Saturday of each month from 5pm to 630pm; at the same time as the meals this facility offers a food pantry. This Facility will also offer free transportation within the Butler County area, but you must call the church by Friday of the week of the meal
  • The food pantry is open during dinner service

Lord’s Cupboard Pantry ------------------------------- 513.737.9701
622 East Avenue; Hamilton, OH 45011
Website: http://www.servcitychosen.org/lords_cupboard1.htm*
  • Hours: Tuesday, Thursday, Saturday: 10am-12pm; Show proof of residency and ID

Love Chambers --------------------------------------- 513.988.7001
5346 Hamilton Trenton Road; Trenton, OH 45067
No website
  • Hours: Monday: 10am-12pm or call for appointment

Mercy Health St. Raphael ---------------------------- 513.603.8200
610 High Street; Hamilton, OH 45011
Website: http://straphael-hamilton.com/
  • Pantry Hours: Monday, Wednesday, Friday: 11am-2pm or the 1st 40 people
  • Lunch Window Hours: Monday, Wednesday, Friday: 12pm- 2pm

Morning Star Baptist Church ------------------------ 513.961.2600
722 Oak Street; Cincinnati, OH 45206
No website
  • Hours: 3rd Wednesday of the month: 12pm-2pm for anyone in need, no residency limitations
Mt. Zion Apostolic Temple Pantry -------------------------- 513.863.0430
271 Morris Avenue; Hamilton, OH45011
No website
- Hours: Sunday: 11am–1pm; Wednesday: 6pm–8pm; Saturday: 10am–11am

New Life Baptist Mission Pantry ----------------------------- 513.896.9800
415 Henry Street; Hamilton, OH 45011
Website: http://www.newlifebaptistmission.us/*
- Hours: Monday-Thursday: 10am-1130am and 130pm-330pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must also show SS card, print out, or birth certificates for each member of household
- Hot meals served Monday-Thursday, Saturday: 12pm-130pm, Sunday: 5pm

Oasis Pantry ----------------------------------------------- 513.424.7150
6927 Lefferson Rd; Middletown 45044
Website: http://oasiswired.org/*
- Hours: Tuesday, Thursday, Friday: 10am-12pm; Monday: 5pm-7pm
- Must show picture ID and proof of residency postmarked within the last 30 days

Open Door Pantry ------------------------------------------ 513.868.3276
800 South Front Street; Hamilton, OH 45011
No website
- Hours: Monday-Wednesday: 9am-3pm and Thursday: 430pm-630pm
- Need photo ID and proof of residency

Oxford Community Choice Pantry --------------------------- 513.523.3851
400 W. Withrow Street; Oxford, OH 45056
Website: http://oxchoicepantry.org/
- Hours: Monday and Thursday: 5pm - 7pm; Saturday: 2pm-4pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must also show SS card, print out, or birth certificates for each member of household

Poastown First Church of God ------------------------------- 513.292.4275
5376 Germantown Road; Middletown, OH 45042
Website: http://poasttownfirstchurchofgod.webs.com/*
- Hours: Tuesday 11am-3pm
- Must show picture ID, and proof of residency postmarked within the last 30 days

Princeton Pike Church of God Pantry ----------------------- 513.867.1995
2470 Princeton Pike Road; Hamilton, OH 45011
Website: http://www.ppcog.com/make-a-way-food-pantry/*
- Hours: Tuesday and Friday: 8am-10am; Need ID, rent receipt, proof of income, and SS card
- Can utilize service once a month
Reach Out Lakota ---------------------------------------------------------- 513.779.7515
6561 Station Road; West Chester, OH 45069
Website: http://www.reachoutlakota.org/*
- Provides food, clothing, personal care items, and household goods to local families
- Hours: Monday: 5pm-7pm; Friday: 10am-12pm; Friday: 10am-12pm
- Food given 3x’s per year with 1 month in between requests

Salvation Army (Middletown) --------------------------------------------- 513.423.9452
1735 S. University Blvd.; Middletown 45044
Website: http://www.salvationarmy.org/*
- Hours: Monday-Friday: 9am-11am and 1pm-3pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must also show SS card, print out, or birth certificates for each member of household

Serve City Food Pantry ---------------------------------------------------- 513.737.9701
622 East Avenue; Hamilton, OH 45011
Website: http://www.servecitychosen.org/chosen1.htm*
- Bring ID; eligibility is based on income
- Hours: Tuesday, Thursday, Saturday: 10am-12pm

St Vincent DePaul (Middletown) ------------------------------------------ 513.421.0602
Holy Family Parish
201 Clark Street; Middletown, OH 45042
Website: www.svvpcincinnati.org

Su Casa Hispanic Center of Cincinnati ------------------------------- 513.241.7745
100 East Eighth Street; Cincinnati; OH 45202
Website: http://ccswoh.org/services/sucasa/
- Provides assistance with food upon request to residents of Greater Cincinnati
- Hours: Monday-Friday: 830am-430pm

The Healing Center -------------------------------------------------------- 513.346.4080
11340 Century Circle West; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

The Living Word ---------------------------------------------------------- 513.424.7150
6927 Jefferson Road; Middletown, OH 45044
Website: http://timsheets.org/oasischurch.htm*
- Hours: Monday: 5pm-7pm; Tuesday and Friday: 10am-12pm
Tri-County Assembly Pantry --------------------------------- 513.874.8575  
7350 Dixie Hwy; Fairfield, OH 45014  
Website: http://choicepantry.com/*  
- Hours: Sunday: 6pm - 730pm; Wednesday: 7pm - 830pm; Friday: 10am-12pm  
- Must show picture ID and proof of residency postmarked within the last 30 days  
- Must also show SS card, print out, or birth certificates for each member of household

Yankee Road First Church of God Pantry---------------------- 513.424.2292  
3029 Yankee Rd; Middletown 45044  
Website: http://www.yankeeroad.org/

**OHIO: CLERMONT COUNTY FOOD ASSISTANCE**

Adventist Outreach Ministry --------------------------------- 513.223.7601  
8359 Burns Avenue; Cincinnati; OH 45216  
Website: http://emmanuel26.adventistchurchconnect.org/*  
- Provides food, clothing, furniture and care packs for seniors to anyone in need  
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Amelia Church of the Nazarene ----------------------------- 513.753.9446  
1295 West Ohio Pike; Amelia, OH 45102  
Website: http://www.amelianaz.org/*  
- Call for appointment

Amelia United Methodist Church ----------------------------- 513.753.6770  
19 E. Main Street P.O Box 189; Amelia, OH 45102  
Website: http://www.ameliaumc.org/*  
- Call for appointment

Benefits Check-Up ------------------------------------------- 513.527.3900  
251 18th Street South, Suite 500; Arlington VA, 22202  
Website: http://www.benefitscheckup.org/*  
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bethel Ministerial Association ------------------------------- 513.734.4357  
211 East Plane Street; Bethel, OH 45106  
Website: http://www.bumcinfo.org/about-us/*  
- Offers a hot meal every Saturday: 11am-1pm  
- Requires proof of county residence
C.A.R.E. Mission ----------------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
- Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday 9am-2pm; 1st and 3rd Saturday: 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses. Can utilize pantry every 30 days

Christian Help Center ----------------------------------------- 513.735.9400
247 East Main Street; Batavia, OH 45103
Website: http://christian-help-center.com/*
- Provides food, clothing, rent/utilities, and Christian counseling
- Pantry hours: Tuesday and Thursday: 11am-4pm

Clermont Senior Services -------------------------------------- 513.724.1255
2085 James E. Sauls Sr. Drive; Batavia, OH 45103
Website: http://www.clermontseniors.com/*
- Home delivered meals and congregate meal sites for seniors
- Call 513.536.4033 for eligibility

Cornerstone Baptist Church ----------------------------------- 513.732.1971
2249 Batavia-Williamsburg Rd; Batavia, OH 45103
Website: http://www.wsprog.com/cbc/*
- Serves Batavia and Batavia Township
- Hours: Monday-Thursday: 9am-12pm and 1pm-4pm

Day Star Worship Center --------------------------------------- 513.223.5660
6018 Vine Street; Cincinnati, OH 45216
Website: http://www.daystarworshipcenter.org/index.html*
- Hours: 3rd Monday of each month: 6pm-7:30pm or 24/7 for emergencies
- Open to help anyone in Ohio

Faith Christian Fellowship Church ----------------------------- 513.271.8442
The Lord's Pantry
6800 Church Street; Newton, OH 45244
Website: http://www.fcfc.us/*
- Food pantry and low-priced retail shop
- Serves residents of 45244 zip code
- Hours: Wednesday: 5:30pm-7pm
- Office Hours: Monday-Thursday: 10am-4pm

Felicity Community Mission ------------------------------------ 513.876.2147
420 West Walnut Street; Felicity, OH 45120
No website
- Serves Felicity residents; Open 3rd Thursday: 9am-1pm (call for appointment)
First Baptist Church: Edenton ------------------------------- 513.374.4187
6655 Edenton Pleasant Plain Road; Pleasant Plain, OH 45162
Website: http://www.edentonfbc.org/*
- A well-stocked food pantry that is available any time by appointment
- During times of increased demand, food pantry can only assist those families in the Blanchester/Goshen area

First Baptist Church: Milford ------------------------------- 513.575.1705
1367 Woodville Pike; Milford, OH 45150
Website: http://www.fbcm.org/*
- Hours: Monday by appointment only

First Presbyterian Church ------------------------------- 513.732.0510
277 North Street; Batavia, OH 45103
Website: http://www.presbyteryofcincinnati.org/*
- Hours: Saturday: 10am-2pm
- Serves residents in the 45103-zip code
- Must show picture ID and proof of residency postmarked within the last 30 days

Goshen United Methodist Church ------------------------------- 513.722.2541
6710 Goshen Road; Goshen, OH 45122
No website
- Provides food and some financial assistance for Goshen residents only

Holy Trinity SVDP ------------------------------- 513.421.0602
140 North Sixth Street; Batavia, OH 45103
Website: https://www.svdpcincinnati.org/

House of Restoration Worship Center ------------------------------- 513.575.2011 (ext305)
1487 State Route 131; Milford, OH 45150
No website
- Serves Milford area residents by appointment only; Picture ID required

Inter Parish Ministry (Newtown) ------------------------------- 513.561.3932
3509 Debolt Road; Newtown, OH 45244
Website: http://www.interparish.org/*
- Our Choice Food/Clothing Pantry in Newtown is open Monday: 10am-2pm and 6pm-8pm
- Batavia location at the Batavia Presbyterian Church: Saturday: 10am-2pm
- Serves residents of Eastern Hamilton County and Clermont County
- Must show picture ID and proof of residency postmarked within the last 30 days

Kitchen of Hope ------------------------------- 513.734.7201
Bethel United Methodist Church
402 West Plane Street; Bethel, OH 45106
Website: http://www.bumcinfo.org/ministries/missions/local/*
- Hours: Saturday: 11am-1230pm
L.I.F.E. Food Pantry -------------------------------------------- 513.583.8222
Prince of Peace Lutheran Church
101 South Lebanon Road; Loveland, OH 45140
Website: http://www.lovelandinterfaith.org/
- Hours: Wednesday and Saturday: 10 am-1pm and Thursday: 4pm-7pm
- Must bring proof of income, picture ID, and proof of residence
- Must live in Loveland School District and qualify under Federal Income Guidelines
- Please arrive 30 minutes prior to pantry closing

Morning Star Baptist Church ---------------------------------- 513.961.2600
722 Oak Street; Cincinnati, OH 45206
Website: http://themorningstarbc.org/
- Hours: 3rd Wednesday of the month: 12pm-2pm for anyone in need, no residency limitations

Mt. Nebo United Methodist Church --------------------------- 937.379.1225
11693 State Route 774; Bethel, OH 45106
Website: http://www.mtnesbourmcoh.com/
- Call for appointment between 8am-12pm

Mt. Repose Baptist Church ----------------------------------- 513.575.1121
6088 Branch Hill Guinea Pike; Milford, OH 45150
Website: http://www.mtrepose.org/

New Richmond Village Food Pantry ---------------------------- 513.553.3800
112 Union Street; New Richmond, OH 45157
No website
- Hours: Monday: 11am-2pm
- Provides food to residents in New Richmond School District
- Bring picture ID and proof of residence

Newtownsville Church of the Nazarene ------------------------ 513.625.9408
2696 State Route 131; Batavia, OH 45158
No website
- Hours: Wednesday: 4pm-730pm and Sunday: 930am-130pm (by appointment only)

Salvation Army Family Services Bureau ----------------------- 513.732.6328
87 N. Market Street; Batavia, OH 4510
Website: http://www.salvos.com/Batavia*
- Food Distribution Ministry hours: Thursday: 9am-1145pm; Office hours: Monday-Friday: 9am-2pm
SEM Food Pantry ------------------------------------------ 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html
- Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
- Hours: Monday, Wednesday, Thursday, Friday: 930am-145pm; Tuesday 530pm-730pm
- Proof of residence and picture ID

St. Andrew SVDP ---------------------------------------- 513.421.0602
552 Main Street; Milford, OH 45150
Website: https://www.svdpcincinnati.org/

St. Bernadette SVDP ------------------------------------ 513.421.0602
1479 Locust Lake Road; Amelia, OH 45102
Website: https://www.svdpcincinnati.org/

St. Columban SVDP ------------------------------------- 513.421.0602
894 Oakland Road; Loveland, OH 45140
Website: https://www.svdpcincinnati.org/

St. Elizabeth Seton SVDP ------------------------------- 513.421.0602
5900 Buckwheat Road; Milford, OH 45150
Website: https://www.svdpcincinnati.org/

St. Mary’s SVDP ---------------------------------------- 513.421.0602
3398 State Route 125; Bethel, OH 45106
Website: https://www.svdpcincinnati.org/

St. Peter’s SVDP ---------------------------------------- 513.421.0602
1192 Bethel-New Richmond Road; New Richmond, OH 45157
Website: https://www.svdpcincinnati.org/

St. Veronica SVDP --------------------------------------- 513.421.0602
4473 Mount Carmel Tobasco Road; Cincinnati, OH 45244
Website: https://www.svdpcincinnati.org/

Su Casa Hispanic Center of Cincinnati ------------------- 513.241.7745
100 East Eighth Street; Cincinnati; OH 45202
Website: http://ccswoh.org/services/sucasa/*
- Provides assistance with food upon request to residents of Greater Cincinnati
- Hours: Monday-Friday: 9am-5pm
- Call for an appointment
The Healing Center ---------------------------------------------------------- 513.346.4080
11340 Century Circle West; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday, Saturday: 9am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

Vineyard Eastgate Community Church ------------------------------- 513.753.1993
1005 Old State route 74; Batavia, OH 45103
Website: https://vineyardcincinnati.com/eastgate*

West Fork Baptist Church ------------------------------------------- 937.378.3335
10127 W. Fork Road; Georgetown, OH 45121
Website: http://www.westforkbaptist.org/*
- Distributes the 3rd Saturday of every month: 9am-12pm
- Thursday hours: 9am-12pm for first time need only
- Participants are limited to one distribution per month and must meet ODJFS guidelines

Williamsburg Emergency Mission ------------------------------- 513.724.6305
330 Gay Street; Williamsburg, OH 45176
Website: http://www.williamsburgumc.com/*
- Food Pantry Hours: Tuesday, Wednesday, and Friday: 10am-1pm
- Lunch served 2nd and 4th Saturday of the month: 12pm-1:30pm
- Must be a resident of Williamsburg and show proof of residency

YWCA of Greater Cincinnati ---------------------------------------- 513.732.0450
55 South Fourth Street; Batavia, OH 45103
Website: http://www.ywca.org/site/pp.asp?c=agLGKXNOE&b=295671*
- Hours: Monday and Thursday: 8am-4pm
- Serves Clermont County residents
- Must show picture ID and proof of residency postmarked within the last 30 days

**OHIO: ADAMS & BROWN COUNTY FOOD ASSISTANCE**

Adventist Outreach Ministry -------------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs for seniors to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)
Benefits Check-Up ------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Community Care Center ------------------------------------- 937.549.8700
Corner of Pike Street and US 52; Manchester, OH 45144
No website
- Hours: Tuesday and Thursday: 1030am-230pm
- Serves residents of Adams County

Helping Hands in Christian Service -------------------------- 937.378.6942
688 Camp Run Road; Georgetown, OH 45121
No website
- Hours: Monday, Tuesday, Thursday, Friday: 9am-12pm
- Provides food, clothing, and household items for residents of Brown County
- Must bring state ID and proof of address dated within the last 60 days

Hope Emergency Program ---------------------------------- 937.364.1055
5333 Kernan Road; Lynchburg, OH 45142
Website: http://hopeemergency.org/*
- Hours: Wednesday: 9am-1145am and 1pm-230pm
- Provides food, clothing, rent/utility assistance, medication assistance, furniture
- Serves residents of Brown, Adams, Clinton, and Highland counties

Interfaith Emergency Assistance Association, Inc. ------ 937.544.7141
503 East North Street; West Union, OH 45693
No website
- Hours: Wednesday and Friday: 11am-3pm
- Provides food and clothing to residents of Adams County

Morning Star Baptist Church -------------------------------- 513.961.2600
722 Oak Street; Cincinnati, OH 45206
Website: http://www.morningstarbc.net/
- Hours: 3rd Wednesday of the month: 12pm-2pm for anyone in need, no residency limitations

Mt. Orab United Methodist Church -------------------------- 937.444.1046
US 68 and Elm Street; Mt. Orab, OH 45154
Website: http://mtorabumc.org/*
- Hours: Fridays: 9am-12pm
- Provides food for residents in the Western Brown School District (Brown County)

New Vienna UMC -------------------------------------------- 937.987.2800
11576 Street, Route 28; New Vienna, OH 45159
Website: http://www.nvumc.com/blog/*
- Hours: 4th Saturday of each month: 10am-12pm for Brown County residents
Operation Safety Net Pantry ------------------------------------ 740.353.4085
615 W. 8th Street; Portsmouth, OH 45662
No website
- Hours: Monday and Wednesday: 9:30am-11:30am
- Provides food and rent/utility assistance to residents of Adams County

The Healing Center ----------------------------------------------- 513.346.4080
11340 Century Circle West; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9:00am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

Westfork Baptist Outreach Pantry ----------------------------------- 937.378.3335
10127 Westfork Road; Georgetown, OH 45121
Website: http://westforkbaptist.org/index.html
- Hours: 3rd Saturday: 9am-12pm and Thursday: 9am-12pm (1st time need only)
- Serves residents of Georgetown, Ripley, and Sardinia
- Can obtain food 1 x per month

Winchester Church of Christ in Christian Union ----------------- 937.695.0025
1540 Tri County Highway; Winchester, OH 45697
Website: http://www.w3cu.com/*
- Food Pantry Hours: 3rd Thursday of the month: 230pm-6:30pm; Clothing Hours: 3rd Thursday of the month: 3:30pm-6:30pm
- Provides food, clothing, financial assistance, and cars to residents of Adams County

Be Concerned -------------------------------------------------------- 859.291.6789
714 Washington St.; Covington, KY 41011
Website: http://www.beconcerned.org/home/home.html*
- Groceries and toiletries are distributed weekly to low income families at no charge
- Can also shop by appointment at food pantry
- Hours: Tuesday: 430pm-6pm and Wednesday, Thursday, Friday: 10am-12pm
- New people can sign up on Monday or Tuesday: 10am-12pm
- Serve residents of Boone, Campbell, and Kenton counties

NORTHERN KENTUCKY FOOD ASSISTANCE

Adventist Outreach Ministry --------------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs for seniors to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)
Benefits Check-Up --------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work.

Brighton Center ---------------------------------- 859.491.8303
799 Ann Street; Newport, KY 41072
Website: http://www.brightoncenter.com/*
- Provides food pantry services to families in all 8 Northern Kentucky counties
- Bring proof of income, picture ID or SS card, and proof of residency
- Hours: Monday-Friday: 130pm-4pm; Thursday: 830am-5pm
- Can obtain food 1 x per month

C.A.R.E. Mission ------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
- Hours: Tuesday: 9am-2pm and 6pm-8pm, Thursday: 9am-2pm; 1st and 3rd Saturday: 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
- Can obtain food 1 x per month

Faith Christian Center ------------------------- 859.491.2850
1101 Amsterdam Road; Park Hills, KY 41011
Website: http://myfaithchurch.com/
- Provides food and sometimes provides clothing
- Must make an appointment; Bring picture ID; No geographical restrictions

First Baptist Church of Highland Heights-------- 859.441.7274
Pantry of Hope
2315 Alexandria Pike; Highland Heights, Kentucky 4107
Website: http://www.fbchighlandheights.org/
- Serves the following Counties: Boone, Butler, Campbell, Carroll, Clermont, Gallatin, Grant, Hamilton, Kenton, Owen, Pendleton, Warren
- Provides clothing, food, and personal care items
- Food pantry open every Saturday: 9am-12pm
- Please have a ID of some sort and proof of income
- Can obtain food 1 x per month
Freestore Foodbank --------------------------------- 513.241.1064
112 E Liberty Street; Cincinnati, OH 45202
Website: http://www.fsfbmedia.org/beta/*
- Individuals and families are eligible for food once every 30 days
- Must have proof of income and address and picture ID
- Hours: Monday-Friday: 815am-330pm

Grace Ministry Center --------------------------------- 859.431.9888
Immanuel United Methodist Church
Website: http://immanuelumc.org/*
131 East 5th Street; Covington, KY 41011 (5th & Greenup)
- Sunday Night Live: Every Sunday from 4pm-6pm, there is a community meal, live Christian music, a brief devotional message as well as a food pantry and other social services

Henry Hosea House --------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/index.php*
- Serves evening meal 7 days a week from 4pm-530pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals; and foot clinic

Hope Ministries of NKY -------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
- Hours: Monday-Friday: 9am-12pm; Wednesday: 630pm-8pm
- Assists with food, clothes, household items, and furniture

Hospitality House ------------------------------------ 859.746.9491
10637 Dixie Highway; Walton, KY 41092
No website
- Distributes food and clothes to needy families in Northern Kentucky

Lakeside Christian Church --------------------------- 859.341.1160
195 Buttermilk Pike; Lakeside Park, KY 41017
Website: http://www.lakeside.org/who-we-are/about-us/*
- Emergency food assistance, food bags (last up to 2 days)
- Hours: Monday-Friday: 9am-5pm

Lifeline Ministry of Northern Kentucky -------------- 859.653.7446
4115 Dixie Highway; Elsmere, Kentucky 41018
Website: http://lifelineofnky.org/*
- Provides dry food, frozen food, and fresh produce

Morning Star Baptist Church ------------------------- 513.961.2600
722 Oak Street; Cincinnati, OH 45206
No website
- Hours: 3rd Wednesday of the month: 12pm-2pm for anyone in need, no residency limitations
New Hope Christian Center --------------------------------------------- 859.491.5616
941 Central Avenue; Newport, KY 41091
Website: [http://newhopechurchnewport.com/*](http://newhopechurchnewport.com/*)
  • Food pantry open every Friday: 1pm-2pm

New Hope Ministry Center -------------------------------------------- 859.781.1660
Immanuel United Methodist Church
22 West Blatt Avenue; Southgate, KY 41071
Website: [http://immanuelumc.org/*](http://immanuelumc.org/*)
  • Food Pantry Hours: 4th Saturday of the month: 930am-11am

Northern Kentucky Independent District Health Dept. --- 859.578.7660
2388 Grandview Drive; Fort Mitchell, KY 41017
Website: [http://www.nkyhealth.org/mx/hm.asp?id=healthandsocneeds*](http://www.nkyhealth.org/mx/hm.asp?id=healthandsocneeds*)
  • Provides food assistance for people with HIV/AIDS and their families

Pantry of Hope -------------------------------------------------------- 859.441.7274
2315 Alexandria Pike; Alexandria, KY
No website
  • Food pantry is open every Saturday: 9am-12pm
  • Bring proof of income and ID

Senior Services of Northern Kentucky ------------------------------- 859.491.0522
1032 Madison Avenue; Covington, KY 41011
Website: [http://www.seniorservicesnky.org/*](http://www.seniorservicesnky.org/*)
  • Meals-on-Wheels program provides one meal to an eligible adult age 60 years or older
  • Pantry Hours: Thursday: 930am-230pm
  • Must show picture ID and proof of residency postmarked within the last 30 days
  • Must also show SS card, print out, or birth certificates for each member of household

St. Vincent DePaul ---------------------------------------------------- 859.341.3219
2655 Crescent Springs Road; Covington, KY
Website: [http://www.svdpcovington.org/*](http://www.svdpcovington.org/*)
  • Provides food to all Northern Kentucky residents
  • Hours: Tuesday and Thursday: 10am-3pm
  • Must show picture ID and proof of residency postmarked within the last 30 days
  • Must also show SS card, print out, or birth certificates for each member of household

Su Casa Hispanic Center of Cincinnati ----------------------------- 513.241.7745
100 Eighth Street; Cincinnati, OH 45202
Website: [http://ccswoh.org/services/sucasa/](http://ccswoh.org/services/sucasa/)
  • Provides assistance with food upon request to residents of Greater Cincinnati
  • Hours: Monday-Friday: 9am-5pm
The Healing Center ------------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

Vineyard Christian Church ------------------------------------------ 859.689.0777
7101 Pleasant Valley Road; Florence, KY 41042
Website: http://www.vineyardchristian.org/*
- Food pantry open 1st Thursday of the month: 10am-2pm except 3rd Thursday when it is open in the evening only from 630pm-830pm

KENTUCKY: CAMPBELL COUNTY
FOOD ASSISTANCE

Campbell County Community Action Commission -------- 859.431.4177
437 West 9th Street; Newport, KY 41017
Website: http://www.nkcac.org/*
- Food pantry: May-June; Senior commodities all year

Family Support of Campbell County -------------------------- 859.292.6700
601 Washington Avenue; Newport, KY 41071
Website: http://chfs.ky.gov/dcbs/dfs/
- Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

First Baptist Church of Cold Springs Pantry ------------ 859.441.6184
4410 Alexandria Pike; Cold Spring, KY 41076
Website: http://www.fbccs.com/*
- Canned goods available by appointment only
- Hours: Monday-Thursday: 8am-4pm and Friday: 8am-12pm

First Baptist Church of Highland Heights Pantry --------- 859.441.7274
2315 Alexandria Pike; Highland Heights, KY 41076
Website: http://www.fbchighlandheights.org/*
- Hours: Saturday: 9am-12pm
- Can obtain food 1 x per month
- Clothing is available as needed
Holy Spirit Parish (First Baptist Church) ------------------------ 859.261.0818
809 York Street; Newport, KY 41071
Website: http://www.parishesonline.com/scripts/hostedsites/Org.asp?ID=19261*
  • Offers food Monday, and Tuesday 9am-1pm
  • Photo ID is required

Immanuel Methodist Church ------------------------------------ 859.781.1660
22 William F Blatt Street; Newport, KY 41071
Website: http://www.immanuelumc.org/asp/index.asp
  • Food pantry the last Saturday of each month at 11am

Main Street Baptist CARE Ministry ----------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41001
Website: http://www.caremission.net/*
  • Hours: Tuesday and Thursday: 9am-2pm; Tuesday: 6pm-8pm; Saturday: 9am-12pm
  • Photo ID and face to face interview required; Assistance with food given every 30 days
  • Provides assistance with food, clothing, and prescription assistance to residents of Campbell County who meet income qualifications

Northern Kentucky Baptist Church ----------------------------- 859.341.5968
2681 Turkeyfoot Road; Lakeside Park, KY 41017
Website: http://nkbc.org/*
  • By appointment only

O.A.S.I.S. ------------------------------------------------------ 859.655.9800
1016 Greenup Avenue; Covington, KY 41011
Website: www.oasis-inc.org
  • Provides food and rent assistance to low income residents of Northern Kentucky
  • Hours: Tuesday-Thursday: 11am-4pm

Pantry of Hope -------------------------------------------------- 859.441.7274
2315 Alexandria Pike; Alexandria, KY
No website
  • Food pantry is open every Saturday: 9am-12pm
  • Bring proof of income and ID

Salvation Army -------------------------------------------------- 859.431.1063
340 West 10th Street; Newport, KY 41071
Website: https://www.use.salvationarmy.org/*
  • Provides emergency assistance with food
  • Call Monday-Friday: 10am-4pm to schedule an appointment
  • Commodities given out 1 x per month Monday-Thursday:10am-12pm and 1pm-3pm

St. Bernard Parish --------------------------------------------- 859.291.4393
701 5th Street; Dayton, KY 41097
No website
  • Hours: Monday and Thursday: 10am-12pm and 2pm-4pm; Serves residents of Dayton, KY
St. Paul's Church Pantry ---------------------------------------- 859.581.7640
7 Court Place; Newport, KY 41071
Website: [http://www.stpaulsnewport.org/*](http://www.stpaulsnewport.org/*)
- Hours: Every Wednesday: 530pm-730pm (registration for appointment time starts at 4pm)
- Can obtain food one time per calendar year
- Serves residents of Newport Kentucky, 41071 and 41073 zip codes
- Guests must provide identification showing residency (driver’s license or utility bill)
- ID’s are required for all family members

Southside Church of Christ -------------------------------------- 859.654.8827
20 Southside Church Road; Falmouth, KY 41040
No website
- Hours: Last Saturday of the month: 10am-11am (November & December: last Saturday before holiday)
- Provides food, diapers, and OTC medications

St. John’s UCC Food Pantry ------------------------------------- 859.431.1818
415 Park Avenue; Newport, KY
Website: [http://www.stjohnsuccnewport.org/*](http://www.stjohnsuccnewport.org/*)
- Provides food Thursday: 9am-12pm

St. Mary’s Assumption SDVP Food Pantry -------------------------- 513.421.0602
4271 Indian Trace; Alexandria, KY 41001
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

**KENTUCKY: KENTON COUNTY FOOD ASSISTANCE**

Action Ministries Food Pantry ------------------------------------ 859.261.3649
4375 Boron Drive; Covington, KY 41015
Website: [http://www.actionministries.org/?page_id=14*](http://www.actionministries.org/?page_id=14*)
Hours: Monday-Friday: 9am-12pm; 1st Monday of month: 630pm-830pm; 3rd Monday of month: 6pm-730pm
- Service area includes Kenton County, south of 28th Street in Covington; excludes Erlanger and Elsmere
- Bring for your first visit: 2 forms of ID, food stamp award letter (if receiving food stamps), and copy of pay stub

Fairhaven Rescue Mission -------------------------------------- 859.491.1027
260 Pike Street; Covington, KY 41011
Website: [http://www.fairhavenmission.org/*](http://www.fairhavenmission.org/*)
- Provides groceries for women and families
Family Support of Kenton County -------------------------- 859.491.4114
333 Scott Street, Suite 300 (First Floor); Covington, KY 41011
Website: http://chfs.ky.gov/dcbs/dfs/
- Offers assistance to families in Boone County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Garrard Street Church of Christ -------------------------- 859.431.1613
218 Garrard Street; Covington, KY 41011
Website: http://www.garrardstreetcoc.org/*
- Serves residents of inner city Covington
- Contact the church for an appointment

Immanuel United Church of Christ ---------------- ----------- 859.261.8858
110 Boone Street; Bromley, KY 41016
No website
- Food Pantry open 4th Tuesday of the month: 5pm-630pm
- Serves residents of Covington, Ludlow, Bromley, and Crescent Springs

Isaiah House Ministries ---------------------------- 859.491.2850
1101 Amsterdam Road; Covington, KY 41011
Website: http://www.isaiah-house.com/*
- Distributes food and personal care items
- Hours: Last Saturday of the month at 10am
- Emergency food assistance available by appointment only

Kenton County Community Action Commission ---------- 859.291.8607
315 East 15th Street; Covington, KY 41011
Website: http://www.nkcac.org/*
- Call for appointment

Our Savior Church ------------------------------- 859.491.5872
246 East 10th Street; Covington, KY 41011
Website: http://mother-of-god.org/
- By appointment only

Salvation Army -------------------------------------- 859.261.0835
1806 Scott Street; Covington, KY 41014
Website: http://easternusa.salvationarmy.org/*
- Provides emergency assistance with food. Need to be Kenton County resident, show ID
- Commodities are given out on Tuesday-Thursday: 9am-1130am and 130pm-3pm and Friday: 9am-1130am
Southside Baptist Church ------------------------------------------ 859.431.1314
1501 Holman Avenue; Covington, KY 41011
Website: http://southsidebaptistministries.net/*
- Hours: Thursday: 10am-12pm
- Must show ID, proof of residency postmarked within the last 30 days, & SS card/print out or birth certificate for each member of the household
- Serves residents of downtown Covington and City Heights

United Christian Volunteers ----------------------------------- 859.727.4417
15 Kenton Street; Erlanger, KY 41018
No website
- Assistance with: rent/utilities/security deposit; food; clothing; prescriptions; personal care items; and furniture.
- Hours: Monday-Friday: 9am-12pm
- Serves residents of Erlanger and Elsmere: must show ID, proof of residency postmarked within the last 30 days, and SS card/print out or birth certificate for each member of the household

United Ministries --------------------------------------------- 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
Website: http://www.umnky.org/*
- Food pantry open Monday-Friday: 12pm-230pm
- Serves residents from Southern Kenton County (excluding Covington and Latonia) and all of Boone County with emergency assistance
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must also show SS card, print out, or birth certificates for each member of household
- Can obtain food 1 x month

Welcome House ----------------------------------------------- 859.431.8717
205 West Pike Street Covington, KY 41011
Website: http://www.welcomehouseky.org/*
- Resource Pantry is open the 1st Tuesday of every month for income qualifying Northern Kentucky residents; Distributes hygiene items, cleaning supplies, etc.
- Serves residents of Kenton County only
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must also show SS card, print out, or birth certificates for each member of household

KENTUCKY: BOONE COUNTY

FOOD ASSISTANCE

Community Action Commission: Boone County -------- 859. 586.9250
7938 Tanners Gate; Florence, KY 41042
Website: http://www.nkcac.org/*
- Provides food to people at or below 120% of the poverty level
- Bring ID, SS card, and proof of income Monday-Friday: 8am-430pm
Family Support of Boone County --------------------------- 859.371.6900
8311 US Highway 42; Florence, KY 41042
Website: http://chfs.ky.gov/dcbs/dfs/
- Offers assistance to families in Boone County need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities,
- Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Hebron Church of Christ ------------------------------- 859.689.4341
2966 Damascus Road; Hebron, KY 41048
Website: http://www.hebronchurchofchrist.org/*

Hope Ministries -------------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
- Provides food, clothing, financial assistance, and furniture to Boone County residents only
- Hours: Tuesday-Friday: 930am-1130am; Call for an appointment
- Bring ID and 2 pieces of mail

New Beginnings --------------------------------------- 859.655.9100
522 5th Street; Dayton, KY 41074
Website: http://nbcommunity.com/*
- Food pantry hours: Friday: 1pm-3pm
- Free hot meals on Sunday at 1pm (first come, first served)

The Good Guys Club ------------------------------------- 859.356.9240
415 Jones Road; Walton, KY 41094
Website: http://www.legion.org/*
- Provides Holiday meals and other food assistance to low income residents in Boone County

United Ministries -------------------------------------- 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
Website: http://www.umnky.org/*
- Food pantry open Monday-Friday: 12pm-230pm
- Serves residents from Southern Kenton County (excluding Covington and Latonia) and all of Boone County with emergency assistance
- Must show picture ID and proof of residency postmarked within the last 30 days
- Must also show SS card, print out, or birth certificates for each member of household
- Can obtain food 1x month
- Must meet with a Case Manager
- Please call to schedule appointment
INDIANA
FOOD ASSISTANCE

Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
   • Provides food, clothing, furniture and care packs for seniors to anyone in need
   • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Batesville Area Ministerial Association Food Pantry ---- 812.932.2622
208 Pearl Street; Batesville, IN 47006 (Ripley County)
Website: http://www.batesvillefoodpantry.org/*
   • Serves Batesville citizens, can visit on a monthly basis on Wednesday: 12pm-4pm

Benefits Check-Up ------------------------------------------ 202.479.1200
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
   • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Christian Outreach Center ------------------------------- 812.438.3805
430 5th Street; Rising Sun, IN 47040 (Ohio County)
No website
   • Provides assistance with food, clothing, household goods, and furniture
   • Hours: Thursday: 4pm-6pm and Saturday: 11am-1pm

Clearinghouse (Aurora) ------------------------------------ 812.926.1198
215 Fourth Street; Aurora, IN 47001
No website
   • Hours: Monday and Wednesday: 10am-1pm
   • Provides food to residents of Dearborn, Franklin, Switzerland, Ohio, and Ripley

Clearinghouse (Greendale) ------------------------------- 812.926.1198
495 Ludlow; Greendale, IN 47025
No website
   • Hours: Thursday 10am-1pm

Clearinghouse (Lawrenceburg) ------------------------------- 812.926.1198
340 Walnut Street; Lawrenceburg, IN 47025
No website
   • Hours: Tuesday 10am-1pm
Community United Methodist Church -------------------------- 812.623.2382
Possum Ridge Road 7 State Highway 148; Aurora, IN 47001
Website: http://www.beaconumc.com/*
  • Hours: Thursday: 5pm-6:30pm (except legal holiday)
  • Must show picture ID and proof of residency postmarked within the last 30 days
  • Must also show SS card, print out, or birth certificates for each member of household

Dillsboro Community Pantry ------------------------------- 812.432.5719
12806 North Street; Dillsboro, IN 47018
No website
  • Hours: Tuesday: 9am-12pm; Thursday: 4pm-7pm; 1st and 3rd Saturday: 9am-12pm
  • Open to eligible residents of Dillsboro community school district

First Baptist Church ------------------------------------- 812.537.1642
45 Tebbs Avenue; Greendale, IN 47025
Website: http://fbcgreendale.net/
Hours: 2nd Monday: 9am-12pm

Milan Community Emergency Relief ----------------------- 812.654.3642
205 West Carr Street; Milan, IN 47031
No website
  • Hours: Tuesday: 9am-10am
  • Serves Milan residents

Morning Star Baptist Church --------------------------- 513.961.2600
722 Oak Street; Cincinnati, OH 45206
No website
  • Hours: 3rd Wednesday of the month: 12pm-2pm for anyone in need, no residency limitations

Moores Hill Community Food Pantry ---------------------- 812.744.3733
16603 S. Broadway Street; Moores Hill, IN 47032
No website
  • Hours: Tuesday: 9am-11am and 6pm-8pm
  • Must show picture ID and proof of residency postmarked within the last 30 days
  • Must also show SS card, print out, or birth certificates for each member of household

North Dearborn Pantry -------------------------- 812.637.2841
2517 N Dearborn Road; West Harrison, IN 47060 (Dearborn County)
Website: http://www.northdearbornpantry.org/need.html
  • Food Pantry Hours: Monday 9am-12pm; Tuesday 530pm-8pm; Saturday 9am-12pm
  • Soup kitchen open once a month, call for details
  • Serves residents of Jackson, Kelso, Logan, Harrison, Miller, York counties that lie within Dearborn County

St. Jacob's United Church of Christ ---------------------- 812.623.3410
29959 Blue Creek Road; Sunman, IN 47041 (Ripley County)
No website
  • Food pantry open Saturday: 9am-11am
St. Mary's Church SVDP ----------------------------------- 513.421.0602
203 West 4th Street, Aurora, IN 47001-1298
Website: https://www.svdpcincinnati.org/

St. Vincent De Paul Society ---------------------------------- 513.421.0602
210 5th Street; Aurora, IN (Dearborn County)
Website: https://www.svdpcincinnati.org/

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001 (Dearborn County)
Website: http://www.sieoc.org/*
- Call for an appointment

Su Casa Hispanic Center of Cincinnati ---------------------- 513.241.7745
100 East Eighth Street; Cincinnati, OH 45202
Website: http://ccswoh.org/services/sucasa/
- Provides assistance with food upon request to residents of Greater Cincinnati
- Hours: Monday-Friday: 9am-5pm

Sunman Community Church ----------------------------------- 812.623.3135
304 West Vine Street, Sunman, IN 47041
Website: http://sunmancommunity.com/*

Sunman Food Pantry ---------------------------------------- 812.623.2570
8917 East County Road 1300 North; Sunman, IN 47041
Website: http://sunmancommunity.com/

The Healing Center ------------------------------------------ 513.346.4080
Website: http://www.healingcentercincinnati.org/*
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

Versailles Church of Christ ---------------------------------- 812.689.6873
115 Jarvis Drive, Versailles, IN 47042
No website
- Call for appointment
Clothing Assistance

Counties by page number
IN: Southeast Counties: 186-187

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites. *Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY CLOTHING ASSISTANCE**

All Saints Catholic Church SVDP ----------------------------- 513.421.0602
8939 Montgomery Road; Cincinnati, OH 45236
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Anderson Ferry Church of Christ ----------------------------- 513.451.3555
380 Greenwell Road; Cincinnati, OH 45238
Website: [https://afcofc.org/foodpantry/](https://afcofc.org/foodpantry/)
- Provides food, clothing, household items, and Christmas giveaways
- Serves residents in the following zip codes: 45001, 45002, 45030, 45033, 45041, 45052, 45204, 45211, 45233, 45238, 45248, 45247
- Hours: Monday and Thursday: 10am-2pm
- Bring picture ID, proof of income, proof of residence for all individuals living in the household 18 or older, if under 18, birth certificate or social security card

Annunciation Church SVDP ----------------------------- 513.421.0602
3547 Clifton Avenue; Cincinnati, OH 45220
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Bethlehem Baptist: Love Star Pantry ----------------------------- 513.221.5049
760 North Fred Shuttlesworth Circle; Cincinnati, OH 45229
No website
- Open 3rd Wednesday of the month: 10am – 1230pm
- Provides food and clothing to residents of 45229 and 45217 zip codes
- Please call pantry before arriving to confirm hours have not changed
C.A.R.E. Mission ------------------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
• Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm; 1st and 3rd Saturday: 9am-12pm
• Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
• Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
• Can utilize pantry every 30 days

Churches Active in Northside (CAIN) ----------------------------- 513.591.2246
4230 Hamilton Avenue; Cincinnati, OH 45223
Website: http://www.cainministry.org/*
• Hours: Monday: 630pm-830pm; Tuesday and Thursday: 10am-1pm
• Serves residents of 45223 zip code only
• Provides food, clothing, household items, bus tokens, diapers, fans, rent/utilities assistance, furniture referrals
• Must bring: photo ID, current proof of address, verification of household members

Church of the Resurrection ----------------------------------- 513.242.0400
1619 California Avenue; Cincinnati, OH 45237 (Bond Hill)
Website: http://www.resurrectioncinci.org/*
• Food Pantry Hours: Wednesday: 1pm-3pm every week except during month of June
• SVDP assists with clothing assistance
• Serves residents of the 45237 and 45229 zip codes

Contact Center ----------------------------------------------------- 513.381.4242
1227 Vine Street; Cincinnati, OH 45202
Website: http://www.contactcentercincinnati.org/*
• Clothing for sale at modest prices; Hours: 9am - 3pm

Dress for Success ---------------------------------------------------- 513.651.3372
205 West 4th Street Suite 900; Cincinnati, OH 45202
Website: http://www.dfscincy.org/*
• Quality clothing for women for interviews and work
• An organization cannot refer a client until a referral agreement has been signed

First Lutheran Church ------------------------------------------- 513.421.0065
1208 Race Street; Cincinnati, OH 45202
Website: http://www.firstlutherancincy.org/*
• Clothing distribution 2nd Monday of the month; Hours: 12pm-1pm
Freestore: Back on Track Work Wear ------------------ 513.357.4822
112 E Liberty; Cincinnati, OH 45202
Website: http://www.freestorefoodbank.org/
  • Free men's and women's quality clothing for job interviews and emergency need
  • Hours: Tuesday and Thursday: 9am-1130pm, 1pm- 2pm; Must have a referral
  • Office wear and construction/factory clothing

Good Shepherd SVDP ------------------------------- 513.421.0602
8815 East Kemper Road; Cincinnati, OH 45249
Website: https://www.svdpcincinnati.org/

Goodwill (Cheviot) ----------------------------------------- 513.662.7080
3980 North Bend Road; Cincinnati, OH
Website: http://www.cincinnatigoodwill.org/*

Goodwill (Oakley) ----------------------------------------- 513.631.6348
3080 Markbreit Avenue; Cincinnati, OH
Website: http://www.cincinnatigoodwill.org/*

Goodwill (Tri-County) -------------------------------------- 513.771.4804
10600 Springdale Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/

Guardian Angels SDVP -------------------------------------- 513.421.0602
6531 Beechmont Avenue; Cincinnati, OH 45230
Website: https://www.svdpcincinnati.org/

Holy Family Church Food Pantry ----------------------------- 513.921.7527
3006 West 8th Street; Cincinnati, OH 45205
Website: http://hfschool.org/*
  • Hours: Monday and Friday: 11pm-1pm
  • Serves residents in the following zip codes: 45204, 45205, 45238, 45214
  • Provides food, vouchers for clothing, furniture and household items

Immaculate Heart of Mary SVDP ----------------------------- 513.421.0602
7820 Beechmont Avenue, Cincinnati, OH 45255
Website: https://www.svdpcincinnati.org/

Inter Parish Ministry (Newtown) ---------------------------- 513.561.3932
3509 Debolt Road; Newtown, OH 45244
Website: http://www.interparish.org/*
  • Choice Food/Clothing Pantry in Newtown is open Monday: 10 am-2pm and 6pm-8pm;
  Monday-Friday: 10am-2pm; Monday evening: 6pm-8pm
  • Serves residents of Anderson, Cherry Grove, Newton, and Clermont County
  • Must show picture ID and proof of residency postmarked within the last 30 days
Madisonville Education & Assistance Center ----------- 513.271.5501
4600 Erie Avenue; Cincinnati, OH 45227
Website: http://www.meaconline.org/*
  • Assistance to individuals who reside in the 45227, 45226, 45208, and 45209 zip codes (Fairfax, Madison Place, Madisonville, and Mariemont, Oakley, East End, Hyde Park)
  • Hours: Tuesday and Thursday: 930am-3pm
  • Must show picture ID and proof of residency postmarked within the last 30 days
  • Must show SS card or print out for each member of household
  • Provides food, clothing, rent, utility assistance
  • Assistance with applying for food stamps, medical benefits and WIC

Manna Outreach Inc. Pantry ------------------------------ 513.921.5344
931 McPherson Avenue; Cincinnati, OH 45205
Website: http://www.mannaoutreach.org/*
  • Hours: Wednesday: 11am-1230pm, last Saturday of the month: 11am-1230pm
  • Provides groceries, clothing, and household items to 45238, 45204, 45205 residents
  • Bring picture ID and current piece of mail no older than 60 days

Mary Magdalen House ------------------------------- 513.721.4811
1223 Main Street; Cincinnati, OH 45202
Website: http://marymagdalenhouse.org/pages/home.htm*
  • Hours: Monday- Friday: 8am-4pm; Saturday: 8 am-12pm
  • Individuals leave their clothes when they take a shower; are given fresh clean clothes to wear; and then get their original clothes back when they come to take another shower

Mercy Health - St. John's ----------------------------- 513.981.5800
1800 Logan Street; Cincinnati, OH 45202
Website: http://www.e-mercy.com/social-services-st-john.aspx*
  • Emergency assistance with clothing vouchers; Monday-Friday: 8am-430pm

Morning Start Missionary Baptist Church ------------- 513.961.2600
722 Oak Street; Cincinnati, OH 45206
No website
  • Gives away clothing; Hours: 3rd Wednesday of the month as available
    Food Pantry hours: 3rd Wednesday of the month: 12pm-2pm

Mother of Christ Church ----------------------------- 513.242.0164
5301 Winneste Avenue; Cincinnati, OH 45232
Website: http://www.motherofchrist.homestead.com/*
  • Helps with food, clothing, and rental/utility assistance
  • Hours: Saturday: 10am-1130am
  • Serves residents of Winton Hills area; Picture ID and proof of residence required
Mt. Healthy Alliance Community -------------------------- 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
- Provides food, bus cards, and referrals for clothing, furniture, and financial assistance
- Hours: Monday and Thursday 930am-12pm; Tuesday: 5pm-7pm; Saturday: 9am-12pm
- Must be a resident of Mt Healthy or 45231 zip code
- Must show picture ID and proof of residency postmarked within the last 30 days

Nativity Parish SVDP ---------------------------------------- 513.421.0602
5935 Pandora Ave; Cincinnati, OH 45213
Website: https://www.svdpcincinnati.org/

Oak Hills United Methodist Church -------------------------- 513-574.1131
6069 Bridgetown Road; Cincinnati, OH 45248
Website: http://www.oakhillsumc.org/*
- Sissy’s Pantry: Free food, clothing, small appliances and furniture
- No income limits or other restrictions
- Hours: Wednesday: 630pm-830pm and 1st and 3rd Saturday: 9am-11am

Our Daily Bread --------------------------------------------- 513.621.6364
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/*
- Hours: Monday- Friday: 945am-1145am for food service (doors open to guests Monday-
  Thursday: 830am-230pm, and Friday: 830am-12pm
- Social worker provides assistance with rent/utilities, bus cards to get to work/medical
  appointments, and assistance with obtaining/paying for ID’s and birth certificates
- Kids Club is open Tuesday, Wednesday, and Thursday to provide a snack and after school
  activities to neighborhood children

Our Lady of Lourdes SVDP ------------------------------------ 513.421.0602
2832 Rosebud Drive; Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/

Our Lady of the Rosary SVDP --------------------------------- 513.421.0602
17 Farragut Road; Cincinnati, OH 45218
Website: https://www.svdpcincinnati.org/

Our Lady of Victory SVDP------------------------------- 513.421.0602
810 Neeb Road; Cincinnati, OH 45233
Website: https://www.svdpcincinnati.org/

Our Lord Christ the King SVDP ------------------------------ 513.421.0602
3223 Linwood Road; Cincinnati, OH 45226
Website: https://www.svdpcincinnati.org/
Salvation Army Family Service Bureau ----------------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use_cincinnati.nsf/*
  • Low cost clothing available

Salvation Army (Norwood) ---------------------------------------- 513.351.3457
220 Park Avenue; Cincinnati, OH
Website: http://www.use.salvationarmy.org/use/www_use_cincinnati.nsf/*
  • Low cost clothing available

San Carlos Hispanic Church --------------------------------------- 513.948.1760
115 West Seymour Avenue; Cincinnati, OH 45216
Website: http://www.sancarlosscincinnati.org/*
  • Provides clothing and furniture to Spanish Speaking residents of Carthage

Shiloh Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://shiloh26.adventistchurchconnect.org/*
  • Provides food, clothing, furniture and care packs to anyone in need
  • Hours: Monday, Tuesday, Wednesday: 1130am-1pm (closed 1st week of the month)

St. Aloysius Gonzaga SVDP ---------------------------------------- 513.421.0602
4366 Bridgetown Road, Cincinnati, OH 45211
Website: https://www.svdpcincinnati.org/

St Andrews Pantry ----------------------------------------------- 513.531.4337
1809 Rutland Avenue; Cincinnati, OH 45207 (Evanston)
Website: http://www.standrewscincinnati.org/*
  • Hours: Tuesday and Wednesday: 1230pm-130pm
  • Provides food and clothing to residents of Evanston
  • Must provide proof of residency in Evanston

St. Ann Catholic Church SVDP ------------------------------------ 513.421.0602
2900 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpcincinnati.org/

St. Antoninus SVDP ---------------------------------------------- 513.421.0602
1500 Linneman Road; Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/

St. Bernard Parish (Spring Grove Village) SVDP ------ 513.421.0602
735 Derby Avenue; Cincinnati, OH 45232
Website: https://www.svdpcincinnati.org/

St. Bernard (Taylor Creek) SVDP ------------------------------- 513.421.0602
7130 Harrison Avenue; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. Catherine of Siena Church SVDP -------------------------- 513.421.0602
2848 Fischer Place; Cincinnati, OH 45211
Website: https://www.svdpcincinnati.org/

St. Cecilia Church SVDP ----------------------------------- 513.421.0602
3105 Madison Avenue; Cincinnati, OH 45209
Website: https://www.svdpcincinnati.org/

St. Clare Church SVDP ------------------------------------ 513.421.0602
1443 Cedar Avenue; Cincinnati, OH 45224 (College Hill)
Website: https://www.svdpcincinnati.org/

St. George Interfaith Center Food Pantry --------------------- 513.751.8771
108 Calhoun Street; Cincinnati, OH 45219 (Entrance on Dennis Street)
Website: http://sites.google.com/site/stgeorgefoodpantry/
- Serves people living in the following zip code areas: 45217, 45219, and 45220
- Hours: Monday, Tuesday, and last 2 Wednesdays of the month: 6pm-7:30pm; Last Friday of
  the month: 1pm-2:30pm; Last Saturday of the month: 10am-11:30am
- Bring picture ID and piece of mail to verify address
- Provides food, household items, personal care items, and clothing

St. Ignatius of Loyola Church SVDP -------------------------- 513.421.0602
5222 North Bend Road; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. James of the Valley SVDP ------------------------------- 513.421.0602
411 Springfield Pike; Wyoming, OH 45215
Website: https://www.svdpcincinnati.org/

St. James of White Oak Church SVDP------------------------- 513.421.0602
3565 Hubble Road; Cincinnati, OH 45247
Website: https://www.svdpcincinnati.org/

St. John the Baptist SVDP --------------------------------- 513.421.0602
509 Harrison Avenue; Harrison, OH 45030
Website: https://www.svdpcincinnati.org/

St. John the Baptist Dry Ridge SVDP ------------------------- 513.421.0602
5361 Dry Ridge Road; Cincinnati, OH 45252
Website: https://www.svdpcincinnati.org/

St. John the Evangelist Church SVDP ------------------------ 513.421.0602
7121 Plainfield Road; Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/
St. Joseph Catholic Church SVDP -------------------------- 513.421.0602
745 Ezzard Charles Drive; Cincinnati, OH 45203
Website: https://www.svdpcincinnati.org/

St. Joseph Church SVDP ---------------------------------- 513.421.0602
25 East Harrison Avenue; North Bend, OH 45052
Website: https://www.svdpcincinnati.org/

St. Jude Church SVDP ------------------------------------- 513.421.0602
5924 Bridgetown Road; Cincinnati, OH 45248
Website: https://www.svdpcincinnati.org/

St. Margaret Mary Church SVDP -------------------------- 513.421.0602
1830 West Galbraith Road; Cincinnati, OH 45239
Website: https://www.svdpcincinnati.org/

St. Mary's Church SVDP ---------------------------------- 513.421.0602
2853 Erie Avenue; Cincinnati, OH 45208
Website: https://www.svdpcincinnati.org/

St. Michael the Archangel ------------------------------- 513.421.0602
11144 Spinner Avenue, Cincinnati, OH 45241
Website: https://www.svdpcincinnati.org/

St. Peter and Paul Church SVDP -------------------------- 513.421.0602
330 West Vine Street; Reading, OH 45215
Website: https://www.svdpcincinnati.org/

St. Peter in Chains Cathedral SVDP ----------------------- 513.421.0602
325 West 8th Street; Cincinnati, OH 45202
Website: https://www.svdpcincinnati.org/

St. Saviour Parish SVDP ---------------------------------- 513.421.0602
4136 Myrtle Avenue, Cincinnati, OH 45236
Website: https://www.svdpcincinnati.org/

St. Teresa of Avila SVDP --------------------------------- 513.421.0602
1175 Overlook Avenue, Cincinnati, OH 45238
Website: https://www.svdpcincinnati.org/
St. Vincent de Paul Society --------------------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/
- Hours: Tuesday, Friday, and Saturday: 10am-12pm
- Free food, clothing, pots/pan, and small appliances
- Those living in the following zip codes are welcome to come: 45202, 45203, 45214, 45219, 45225, 45229, and 45232. For those living outside the zip code range, please call (513) 421-0602 to locate a food pantry in your area
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household. Proof of address, for example a recent utility bill or any piece of mail with your name and address on it, postmarked within the last 30 days

St. Vivian SVDP ------------------------------------------- 513.421.0602
7600 Winton Road; Cincinnati, OH 45224
Website: https://www.svdpcincinnati.org/

St William SVDP Society ----------------------------------- 513.421.0602
4108 West Eighth Street; Cincinnati, OH 45205
Website: https://www.svdpcincinnati.org/

The Caring Place ------------------------------------------ 513.841.1499
6312 Kennedy Avenue; Cincinnati, OH 45213
Website: http://www.thecaringplace.info/*
- Provides food, clothing, furniture, rent and utility assistance, and bus cards
- Serves residents of Golf Manor, Kennedy Heights, Pleasant Ridge, and Silverton (45213 zip code and some of 45212, 45236, 45237)
- Requires photo ID and proof of address
- Hours: Tuesday and Thursday: 9am-2pm

The Healing Center ---------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://healingcentercincinnati.org/*
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9am–12pm and Thursday: 7pm-9pm
- Can help anyone in need (no residence limitations)

Tri-County Soul Ministries ------------------------------- 513.772.2277
11177 Springfield Pike; Cincinnati, OH 45246 (Springdale)
No website
- Provides food and clothing to residents of Greenhills, Forest Park and Springdale
- Hours: Monday, Tuesday, Wednesday, Friday: 930am-11am; Monday, Tuesday, and Wednesday: 6pm–730pm; Last Saturday of the month: 930am-11am
- Must bring two bills addressed to you (less than 30 days old), your picture ID, and birth certificate/SS card for other members of the family (or children’s school records)
Valley Interfaith Food and Clothing Center -------------- 513.821.3233
420A West Wyoming Avenue; Cincinnati, OH 45215 (Lockland)
Website: http://www.vifcc.org/*
- Provides food, clothing, and emergency financial assistance to forestall an eviction or utility shut-off, and limited funds for medication
- Communities that are served: Arlington Heights, Carthage, Elmwood Place, Finneytown, Glendale, Hartwell, Lincoln Heights, Lockland, Reading, St. Bernard, Sharonville (by referral), Woodlawn, Wyoming
- Hours: Monday, Tuesday, Thursday, Friday: 10am-130pm and Wednesday: 5pm-630pm

Washington United Church of Christ ----------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org
- Hours: Tuesday: 12pm-3pm and Saturday: 12pm-2pm except 3rd Saturday
- Provides food to residents of Camp Washington only
- Provides clothing and household goods to anyone

West End Emergency Center ------------------------------- 513.381.5882
727 Ezzard Charles Drive; Cincinnati, OH 45203
No website
- Hours: Tuesday, Wednesday, Thursday: 10am-12pm and 1pm-2pm
- Serves residents of 45203 and 45214 zip codes (West End and Over the Rhine)
- Provides food and clothing; Need proof of residency and picture ID

Westwood United Methodist Church ----------------------- 513.661.2505
My Neighbor's Place Food Pantry
3150 Harrison Avenue; Cincinnati, OH 45211
Website: http://westwoodunitedmethodist.org/*
- Hours for Food Pantry: Wednesday: 10am-12pm
- Hours for Clothing Closet: Tuesday: 9am-12pm
- Serves residents of 45211, parts of 45238, and 45214 (Westwood/Cheviot area)

OHIO: BUTLER COUNTY
CLOTHING ASSISTANCE

Adventist Outreach Ministry ----------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)
C.A.R.E. Mission ------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
- Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm, 1st and 3rd Saturday: 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas
- Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and, eyeglasses

Community Action Agency (SELF) -------------------------- 513.868.9300
1790 S. Erie Highway, Ste. A-C; Hamilton, OH 45011
(With satellite offices in Middletown, West Chester and Oxford)
Website: http://www.selfhelps.org/*
- SELF, or Supports to Encourage Low-income Families, is the community action agency for Butler County Ohio. SELF helps low-income individuals preparing for job interviews and will provide business attire for work or interviews

Faith Community United Methodist Church Pantry------ 513.777.9533
8230 Cox Rd West Chester, OH 45069
Website: http://www.faithcommunityumc.org/*
- Open Tuesday: from 1pm-2:30 pm; Saturday: 10am-1130am

Reach Out Lakota ------------------------------------- 513.779.7515
6561 Station Road; West Chester, OH 45069
Website: http://www.reachoutlakota.org/*
- Provides food, clothing, personal care items, and household goods to local families
- Hours: Monday: 5pm-7pm; Wednesday and Friday: 10am-12pm

Serve City Clothing Pantry ---------------------------- 513.737.9701
622 East Avenue; Hamilton, OH 45011
Website: http://www.servecitychosen.org/chosen1.htm*
- Clothing is sold for $5/ per large bag and the money raised is used to buy food for the pantry
- Hours: Tuesday, Thursday and Saturday: 10am-12pm
- Bring current ID

Salvation Army --------------------------------------- 513.423.9452
1735 S. University Blvd.; Middletown, OH 45044
Website: http://www.salvationarmyusa.org/*
- Hours: Monday-Friday: 9am-11am and 1pm-3pm
- Assists with clothing

The Healing Center ----------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://healingcentercincinnati.org/*
- Assistance with food, clothing, household items, auto repair, etc.
• Service Hours: Wednesday, Thursday, Friday and Saturday 9am–12pm and Thursday: 7pm-9pm
• Can help anyone in need (no residence limitations)

Washington United Church of Christ ----------------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org
• Hours: Tuesday: 12pm-245pm and Saturday: 12pm-145pm
• Provides clothing and household goods to anyone
• Must show picture ID and proof of residency postmarked within the last 30 days
• Free lunch Monday-Thursday: 12pm-1230pm

OHIO: CLERMONT COUNTY
CLOTHING ASSISTANCE

Adventist Outreach Ministry --------------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
• Provides food, clothing, furniture and care packs to anyone in need
• Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

C.A.R.E. Mission ----------------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
• Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm; 1st and 3rd Saturday: 9am-12pm
• Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
• Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
• Can utilize pantry every 30 days

Christian Help Center ------------------------------------------ 513.735.9400
247 East Main Street; Batavia, OH 45103
Website: http://christian-help-center.com/*
• Provides food, clothing, rent/utilities, and Christian counseling
• Hours: Tuesday and Thursday: 11am-4pm

Faith Christian Fellowship Church ------------------------------- 513.271.8442
6800 School Street; Newton, OH 45244
Website: http://www.fcfc.us/*
• Food pantry and low-priced retail shop; Hours: Monday-Thursday: 10am-4pm
• Serves residents of 45244 zip code

First Presbyterian Food Pantry --------------------------------- 513.732.0510
277 North Street; Batavia, OH 45103
Website: http://www.presbyteryofcincinnati.org/Congregations/Batavia.htm*
• Provides food, financial assistance, and clothing

Free Clothing Store --------------------------------------------- 513.734.7201
Bethel United Methodist Church
402 West Plane Street; Bethel, OH 45106
Website: [http://www.bumcinfo.org/ministries/missions/local/*](http://www.bumcinfo.org/ministries/missions/local/*)
• Hours: Monday, Tuesday, Wednesday: 1pm-4pm and Saturday: 11am-2pm

Holy Trinity Church & St. Ann Church SVDP --------------- 513.421.0602
140 North 6th & Wood Streets; Batavia, OH 45103
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

Inter Parish Ministry (Newtown) ------------------------------- 513.561.3932
3509 Debolt Road; Newtown, OH 45244
Website: [http://www.interparish.org/*](http://www.interparish.org/*)
• Our Choice Food/Clothing Pantry in Newtown is open Monday: 10am-2pm and 6pm-8pm; Tuesday-Friday: 10am-2pm
• Serves residents of Eastern Hamilton County and Clermont County
• Must show picture ID and proof of residency postmarked within the last 30 days

Mt. Repose Baptist Church -------------------------------------- 513.575.1121
6088 Branch Hill Guinea Pike; Milford, OH 45150
Website: [http://www.mtrepose.org/*](http://www.mtrepose.org/*)

Once Around Thrift Store (OATS) ------------------------------- 513.752.2221
1141 Ohio Pike (State Route 125); Amelia, OH 45102
No website
• Clothing and small appliances provided free for emergency purposes
• Hours: Tuesday- Friday: 10am-4pm; Saturday:10am-3pm

Salvation Army Family Service Bureau -------------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: [http://www.salvationarmyusa.org/](http://www.salvationarmyusa.org/)
• Emergency assistance with clothing
• May be able to help residents of Clermont County
• Hours: Monday-Thursday: 9am-3pm; Friday: 9am-2pm

Salvation Army (Union Township) ---------------------------- 513.732.6993
199 East Route 22; Union Township, OH
Website: [http://www.salvationarmyusa.org/*](http://www.salvationarmyusa.org/*)
• Low cost clothing available

St. Andrew SVDP --------------------------------------------- 513.421.0602
552 Main Street; Milford, OH 45150
Website: [https://www.svdpcincinnati.org/](https://www.svdpcincinnati.org/)

St. Bernadette SVDP ----------------------------------------- 513.421.0602
1479 Locust Lake Road; Amelia, OH 45102
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Columban SVDP -------------------------------------------- 513.421.0602
894 Oakland Road; Loveland, OH 45140
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Elizabeth Seton SVDP -------------------------------------- 513.421.0602
5900 Buckwheat Road; Milford, OH 45150
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Gertrude/St. John Fisher SVDP ----------------------------- 513.421.0602
3227 Church Street; Cincinnati, OH 45244
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Mary's SVDP --------------------------------------------- 513.421.0602
3398 State Route 125; Bethel, OH 45106
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Peter's SVDP --------------------------------------------- 513.421.0602
1192 Bethel-New Richmond Road; New Richmond, OH 45157
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Veronica SVDP --------------------------------------------- 513.421.0602
4473 Mount Carmel Tobasco Road; Cincinnati, OH 45244
Website: [https://www.svdpiccincinnati.org/](https://www.svdpiccincinnati.org/)

St. Vincent de Paul Thrift Store ------------------------------- 513.248.2664
813 Main Street; Milford, OH 45150
Website: [http://www.svdpiccincinnati.org/*](http://www.svdpiccincinnati.org/*)
- Hours: Monday-Saturday: 9am-8pm; Sunday: 10am-6pm

The Healing Center ------------------------------------------ 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: [http://healingcentercincinnati.org/*](http://healingcentercincinnati.org/*)
- Assistance with food, clothing, household items, auto repair, etc.
- Service Hours: Wednesday, Thursday, Friday and Saturday: 9am-12pm and Thursday:7pm-9pm
- Can help anyone in need (no residence limitations)

Washington United Church of Christ -------------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: [http://www.washingtonucc.org](http://www.washingtonucc.org)
- Hours: Tuesday: 12pm-245pm; Thursday: 12pm-145pm
- Provides clothing and household goods to anyone
- Must show picture ID and proof of residency postmarked within the last 30 days
- Free lunch Monday-Thursday: 12pm-1230pm
OHIO: ADAMS & BROWN COUNTY
CLOTHING ASSISTANCE

Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
• Provides food, clothing, furniture and care packs to anyone in need
• Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Helping Hands in Christian Service ----------------------- 937.378.6942
668 Camp Run Road; Georgetown, OH 45121
No website
• Hours: Monday, Tuesday, Thursday, Friday: 9am-12pm
• Provides food, clothing, and household items for residents of Brown County

Hope Emergency Program ------------------------------- 937.364.1055
5333 Kernan Road; Lynchburg, OH 45142
Website: http://hopeemergency.org/*
• Hours: Wednesday: 9am-1145am and 1pm-230pm
• Provides food, clothing, furniture, and personal care items
• Serves residents of Brown, Adams, Highland, and Clinton counties

Interfaith Emergency Assistance Association, Inc. ------- 937.544.7141
503 East North Street; West Union, OH 45693
No website
• Hours: Wednesday and Friday: 11am-3pm
• Provides food and clothing to residents of Adams County

The Healing Center -------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
• Hours: Wednesdays-Saturday: 9am-12pm and Thursday: 630pm-9pm
• Food, clothing, referrals, etc.
• Open to anyone in need; No residency restrictions
• Must show picture ID and proof of residency postmarked within the last 30 days

Washington United Church of Christ ---------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org
• Hours: Tuesday: 12pm-245pm; Thursday: 12pm-145pm
• Must show picture ID and proof of residency postmarked within the last 30 days
• Provides clothing and household goods to anyone
• Free lunch Monday-Thursday: 12pm-1230pm
Winchester Church of Christ in Christian Union -------- 937.695.0025
1540 Tri County Road; Winchester, OH 45697
Website: http://www.w3cu.com/*
- Hours: 3rd Thursday of the month: 230pm-630pm for food; 330pm-630pm for clothing
- Provides food, clothing, financial assistance, and cars to residents of Adams County

NORTHERN KENTUCKY CLOTHING ASSISTANCE

Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Be-Concerned -------------------------------------------- 859.291.6789
714 Washington St.; Covington, KY 41011
Website: http://www.beconcerned.org/home/home.html*
- Clothing store open Wednesday and Friday: 10am-1230pm; most prices are 50 cents

Brighton Center ------------------------------------------ 859.491.8303
799 Ann Street; Newport, KY 41072
Website: http://www.brightoncenter.com/*
- Clothing closet hours: Monday-Friday: 10am-4pm; Saturday: 10am-1pm (provides vouchers)
- Serves residents in all 8 Northern Kentucky counties

C.A.R.E. Mission ------------------------------------------ 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
- Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm; 1st and 3rd Saturday 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
- Can utilize pantry every 30 days

Fairhaven Rescue Mission ------------------------------- 859.491.1027
260 Pike Street; Covington, KY 41012
Website: http://www.fairhavenmission.org/*
- Clothing store (vouchers provided if needed)
- Hours: Monday and Friday: 11am (women only); Tuesday, Wednesday, Friday: 545pm-630pm (men only)
Faith Christian Center -------------------------------------- 859.491.2850
1101 Amsterdam Road; Park Hills, KY 41011
Website: http://myfaithchurch.com/*
- Provides food and sometimes provides clothing
- Must make an appointment; Bring picture ID; No geographical restrictions

First Baptist Church of Highland Heights ------------------- 859.441.7274
Pantry of Hope
2315 Alexandria Pike; Highland Heights, Kentucky 4107
Website: http://www.fbchighlandheights.org/*
- Serves the following Counties: Boone, Butler, Campbell, Carroll, Clermont, Gallatin, Grant, Hamilton, Kenton, Owen, Pendleton, Warren
- Provides clothing and food 1 x month
- Pantry open every Saturday: 9am-12pm
- Please have a ID of some sort and proof of income

Henry Hosea House -------------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Serves evening meal 7 days a week from 4pm-530pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals

Hope Ministries of NKY ----------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
- Hours: Monday-Friday: 9am-12pm; Wednesday: 630pm-8pm
- Assists with food, clothes, household items, and furniture

Lifeline Ministry of Northern Kentucky ------------------ 859.653.7446
4115 Dixie Highway; Elsmere, Kentucky 41018
Website: http://lifelineofnky.org/*
- Provides new and gently used clothing
- Hours: Tuesday: 530pm-8pm; Wednesday: 10am-5pm; Friday: 10am-7pm

St. Vincent DePaul ---------------------------------------- 859.341.3219
2655 Crescent Springs Road; Covington, KY
Website: http://www.svdpcovington.org/*
- Provides clothing to all Northern Kentucky residents in need
- Hours: Monday-Friday: 10am-3pm
- Need to bring photo ID and SS card
The Healing Center ----------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: Wednesdays-Saturday: 9am-12pm; Thursday: 6:30pm-9pm
- Food, clothing, referrals, etc.
- Open to anyone in need; No residency restrictions
- Must show picture ID and proof of residency postmarked within the last 30 days

Washington United Church of Christ -------------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org
- Hours: Tuesday: 12pm-2:45pm and Saturday: 12pm-1:45pm
- Provides clothing and household goods to anyone
- Free lunch: Monday-Thursday: 12pm-12:30pm

KENTUCKY: CAMPBELL COUNTY
CLOTHING ASSISTANCE

C.A.R.E. Mission ----------------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41001
Website: http://www.caremission.net/*
- Hours: Tuesday and Thursday: 9am-2pm; Tuesday: 6pm-8pm; 1st and 3rd Saturday: 9am-12pm
- Photo ID (more than two months old) and face to face interview required; Assistance with food, clothing, and household items given every 30 days
- Provides assistance with food (1x month), clothing (1x month) to Northern Kentucky and Greater Cincinnati residents who meet income qualifications

Henry Hosea House ------------------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Serves evening meal 7 days a week from 4pm-5:30pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals

Holy Spirit Outreach Ministry ------------------------------- 859.261.0818
809 York Street; Newport, KY 41071
Website: http://www.holyspiritnk.org/outreach-ministry/thrift-store
- Thrift store hours: Monday and Tuesday: 9am-1pm
- Provide clean, useable clothing and home goods at low, reasonable prices

Pantry of Hope ----------------------------------------------- 859.441.7274
2315 Alexandria Pike; Alexandria, KY
No website
- Clothing pantry open every Saturday: 9am-12pm
Can pick up food 1 x month

Salvation Army
340 West 10th Street; Newport, KY 41071
Website: [https://www.use.salvationarmy.org/*](https://www.use.salvationarmy.org/*)

- Call between 10am-4pm Monday-Friday to schedule an appointment; can come once/month
- Commodities given out Monday, Wednesday, Friday: 10am-12pm and 1pm-3pm
- Serves Campbell County residents

**KENTUCKY: KENTON COUNTY CLOTHING ASSISTANCE**

Salvation Army
1806 Scott Street; Covington, KY 41014
Website: [https://www.use.salvationarmy.org/*](https://www.use.salvationarmy.org/*)

- Provides emergency assistance to Kenton County residents, show ID
- Commodities are given out on Tuesday-Thursday: 9am-1130am and 130pm-3pm; Friday: 9am-1130am

United Christian Volunteers
15 Kenton Street; Erlanger, KY 41018
No website

- Assistance with: rent/utilities/security deposit; food; clothing; personal care items; and furniture
- Hours: Monday-Friday: 9am-12pm
- Serves residents of Erlanger and Elsmere: must show ID, proof of residency postmarked within the last 30 days, & SS card/print out or birth certificate for each member of the household

United Ministries
525 Graves Avenue; Erlanger, KY 41018

- Thrift Store hours: Wednesday- Friday: 9am-12pm; Saturday: 9am-1pm
- Must meet with a Case Manager
- Clients in need of items they cannot afford in the Thrift Store are welcome to speak to a Case Manager during regular program hours

**KENTUCKY: BOONE COUNTY CLOTHING ASSISTANCE**

Hope Ministries
263 Main Street; Florence, KY 41042
No website

- Provides clothing once every 3 months
United Ministries ------------------------------------------ 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
Website: http://www.bing.com/local/details.aspx?lid=YN347x6464743&q=United%20Ministries%20Inc&form=LARE*
  • Thrift Store hours: Wednesday- Friday: 9am-12pm; Saturday: 9am-1pm
  • Must meet with a Case Manager
  • Clients in need of items they cannot afford in the Thrift Store are welcome to speak to a Case Manager during regular program hours

INDIANA
CLOTHING ASSISTANCE

Adventist Outreach Ministry ----------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
  • Provides food, clothing, furniture and care packs to anyone in need
  • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Christian Outreach Center ----------------------------- 812.438.3805
430 5th Street; Rising Sun, IN 47040 (Ohio County)
Website: http://www.risingsunchurchofchrist.org/*
  • Provides assistance with food, clothing, household goods, and furniture
  • Hours: Thursday: 4pm-6pm; Saturday: 11am-1pm

Salvation Army (Dearborn County) ---------------------- 812.926.1585
110 Imparting Street; Aurora, IN 47001
Website: http://www.salvationarmyindiana.org/*

Salvation Army (Ripley County) ----------------------- 812.689.4323
1006 North Columbia Avenue; Osgood, IN 47037
Website: http://www.salvationarmyindiana.org/*

St. Vincent De Paul ------------------------------------- 812.926.1637
210 5th Street; Aurora, IN
Website: https://www.svdpcincinnati.org/

The Healing Center ------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
  • Hours: Wednesday-Saturday: 9am-12pm; Thursday: 630pm-9pm; Food and clothing
  • Open to anyone in need; No residency restrictions
  • Must show picture ID and proof of residency postmarked within the last 30 days
Washington United Church of Christ ------------------------ 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: [http://www.washingtonucc.org](http://www.washingtonucc.org)
- Hours: Tuesday: 12pm-245pm; Thursday: 12pm-145pm
- Provides clothing to anyone
- Must show picture ID and proof of residency postmarked within the last 30 days
- Free lunch Monday-Thursday: 12pm-1230pm
Homeless Resources

Counties by page number
KY: All 8 NKY: 192-193
IN: Southeast Counties: 193-194

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
HOMELESS RESOURCES

Apprisen ------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
  • One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

Bridge Ministry (Prince of Peace Lutheran Church) ------- 513.621.7265
1528 Race Street; Cincinnati, OH 45202
Website: http://poplcmscinci.org/the-bridge-ministry.html
  • Faith-based organization that provides mentorship, referrals for GED classes, shelter, substance abuse programs, housing and other needs, and employment/education assistance
  • Hours: Monday, Tuesday and Thursday: 10am-2pm (closed holidays)

DCI-Block by Block Street Outreach ---------------------- 513.266.7135
Website: http://blockbyblock.com/*
  • Provides street outreach services to those who are homeless in the downtown district

Franciscan Haircuts from the Heart -------------------- 513.381.0111
1629 Republic Street; Cincinnati, OH 45202 (St. Anthony Center)
Website: http://www.franciscanministriesinc.org/haircuts-from-the-heart-.html
  • Provides professional hair care services to low income or homeless men, women, seniors, and children
  • Hours: Monday, Wednesday and Friday: 9am-4pm (closed for lunch from 12pm-1pm)

Freestore Foodbank Benefits Assistance ------------------ 513.241.1064
112 E. Liberty Street; Cincinnati, OH 45202
Website: www.freestorefoodbank.org
  • Provides outreach to homeless people and helps them access/apply for SSI/SSDI benefits
  • Assists with applying for Food Stamps and Medicaid
  • Free tax assistance during tax season
Greater Cincinnati Coalition for the Homeless --------- 513.421.7803
113 E 12th Street; Cincinnati, OH
Website: http://cincihomeless.org/*
• Advocates and coordinates services for Cincinnati’s homeless population
• Provides free phone and free address to have mail delivered

Homeless Prevention & Rapid Re-housing Program --- 513.381.7233 (SAFE)
• Intensive case management and financial assistance provided to cover security deposits, rent and utility assistance, past due utility or rental payments
• Program is designed to assist homeless individuals or families or to prevent individuals or families who are at imminent risk of homelessness

Lighthouse Youth Outreach Program -------------------------- 513.569.9500
401 East McMillian Street; Cincinnati, OH 45206 513.961.4080
Website: http://www.lys.org/*
• Provides outreach, case management, and medical services for teenagers to young adults

Mary Magdalen Shower House ------------------------------- 513.721.4811
1629 Republic Street; Cincinnati OH 45202 (St. Anthony Center)
Website: https://www.marymagdalenhouse.org/
• A safe place where the homeless can shower, shave, receive a change of clothes, have clothes laundered, use the phone, receive mail and messages, receive hygiene products
• Hours: Monday-Friday: 830am-4pm, Saturday: 830am-12pm (closed daily from 12pm-1pm)

Off the Streets Program ---------------------------------- 513.378.2534
Cincinnati Union Bethel
2401 Reading Road; Cincinnati, OH 45202
Website: http://www.cinunionbethel.org/index.php/how-we-help/off-the-streets*
• Provides a safe, welcoming, and non-judgmental environment for women with histories of sex trafficking and exploitation and many women in the program have been charged with prostitution.
• Helps the participants in the program explore positive life changes. Focus areas include emergency needs, housing, medical care, mental health, substance abuse, education, and employment

Ohio Alley Cat Resource (OAR) ---------------------------- 513.871.0185 (clinic)
5619 Orlando Place; Cincinnati, OH 45227 513.871.7297 (rescue)
Website: www.ohioalleycat.org
• Mission is to enrich the lives of cats and communities of Greater Cincinnati by providing low-cost, high quality spay/neuter services for feral cats, strays and pets
• Offers TNR (trap-neuter-return) and other outreach programs
• Runs a small no-kill adoption center dedicated to finding loving homes
PATH Outreach ----------------------------------------------- 513.814.3886
113 E 12th Street; Cincinnati, OH 45202
Website: http://www.gcbhs.com/*
• Walk-in hours: Monday-Friday: 8am-4pm
• Provides intensive outreach services for individuals with mental illness, maintaining a presence in shelters, soup kitchens, parks, and streets
• PATH links mentally ill/homeless individuals with housing and mental health resources

Pets in Need Program ------------------------------------- 513.761.7387
520 West Wyoming Avenue; Cincinnati, OH 45215
Website: www.pincincinnati.org
• General pet care for those who cannot afford to take their animals to a Vet
• Provides referrals for more complicated cases and will pay 50% of the discounted fees

Strategies to End Homelessness --------------------------- 513.263.2780
2368 Victory Parkway, Suite 600; Cincinnati, OH 45206
Website: http://strategiestoendhomelessness.org/*
• Seeks to coordinate all programs serving homeless persons, including: Outreach programs; Emergency Shelter programs for singles and families; Transitional housing programs, and Supportive housing programs

The Lord's Gym ------------------------------------------ 513.229.9150
1211 York Street; Cincinnati, OH 45214
Website: http://focas-us.org/programs/the-lord-s-gyms
• Weight lifting equipment available ($10/year membership fee); men only
• Open 5 days per week

The Lord's Gym Family Activity Center --------------------- 513.621.5300
3428 Warsaw Avenue; Cincinnati, OH 45205
Website: http://focas-us.org/programs/family-activity-center
• Designed to attract at-risk youth and their parents to become involved in healthy activities that promote positive life skills at school and at home

The Three Sisters ---------------------------------------- 513.503.7234(Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
• Fosters pets and helps find foster/adoptive homes for pets
• Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) --------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
• Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana
OHIO: BUTLER COUNTY
HOMELESS RESOURCES

Apprisen ----------------------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
- One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

The Three Sisters -------------------------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
- Fosters pets and helps find foster/adoptive homes for pets
- Other contact numbers are: 513.919.2298 and 513.623.0615

OHIO: CLERMONT COUNTY
HOMELESS RESOURCES

Apprisen ----------------------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
- One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

The Three Sisters -------------------------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
- Fosters pets and helps find foster/adoptive homes for pets
- Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) --------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
- Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups, and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana

OHIO: ADAMS & BROWN COUNTY
HOMELESS RESOURCES

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NORTHERN KENTUCKY HOMELESS RESOURCES

Apprisen --------------------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
- One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

Centro De Amistad of Cristo Rey Parish ------------- 859.538.1175
25 Cavalier Blvd; Florence, KY 41042
Website: http://www.amistadky.org/*
- Hispanic Resources for housing, employment, education, translators

Center for Independent Living Options (CILO) ------ 859.341.4346
525 West 5th Street, Suite 218; Covington, KY 41011
Website: Center for Independent Living Options Inc.*
- Rapid Re-Housing and Homeless Prevention Grant
- Assistance with rental or utility security deposit for residents of Boone, Kenton, and Campbell Counties with an income of $1,249/month for single individuals
- Must be homeless or at risk of homelessness; have a disability and income

Henry Hosea House --------------------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Serves evening meal 7 days a week from 4pm-530pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals; foot care
Holy Spirit Parish (Outreach Ministry) ----------------------- 859.261.0818
825 Washington Avenue; Newport KY 41071
Website: http://www.parishesonline.com/scripts/hostedsites/Org.asp?id=19261*
• Provide homeless kit: personal care items, backpacks, sleeping bags, blankets, etc.
• Provide assistance with food, cleaning supplies and when possible rent and utility payments
• Provide Educational Supply Kits for children and disperse them in August and January

Stray Animal Adoption Program (SAAP) ---------------------- 859.391.1234
P.O. Box 72040; Newport KY 41072
Website: http://www.adoptastray.com/
• Accepts owner surrender applications (does not mean they can take an animal but will consider it)
• Host 3-4 adoption events every weekend

The Lord’s Gym (Covington) ------------------------------- 513.621.5300
811 Madison Avenue; Covington, KY 41011
Website: http://focas-us.org/programs/the-lords-gyms
• Weight lifting equipment available ($10/year membership fee), men only

The Three Sisters ------------------------------------------ 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
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• Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) ----------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
• Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups, and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana

INDIANA
HOMELESS RESOURCES

Apprisen ----------------------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
• One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

The Three Sisters ------------------------------------------ 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
• Fosters pets and helps find foster/adoptive homes for pets
• Other contact numbers are: 513.919.2298 and 513.623.0615
United Coalition for Animals (UCAN) -------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org

- Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups, and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana
**Mental Health Services**

**Counties by page number**

**KY:** All 8 NKY: 200-201  
**IN:** Southeast Counties: 201

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.  
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY MENTAL HEALTH SERVICES**

**Opportunities for Ohioans with Disabilities** ------------------- 513.852.3223
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH  
Website: [http://ood.ohio.gov/](http://ood.ohio.gov/)*  
- State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

**Catholic Charities of South Western Ohio** ------------------- 513.241.7745
Mid-Pointe Tower, 7162 Reading Road Suite 600; Cincinnati, OH 45237  
Website: [http://ccswoh.org/](http://ccswoh.org/)*  
- Provides mental health counseling to children, adults, couples, families on sliding scale

**Center for Independent Living Options (CILO)** ------------------- 513.241.2600
2031 Auburn Avenue; Cincinnati, Ohio  
Website: [http://www.cilo.net/pages/content/homeless_services.html](http://www.cilo.net/pages/content/homeless_services.html)*  
- Case management, employment and housing assistance for people with disabilities

**Christ Hospital Behavioral Services** ------------------- 513.585.1894
2139 Auburn Avenue; Cincinnati, OH 45219  
Website: [http://www.thechristhospital.com/?id=35&sid=1](http://www.thechristhospital.com/?id=35&sid=1)*  
- Provides inpatient, partial hospitalization, and intensive outpatient mental health services

**Crisis Hotline (Talbert House)** ------------------- 513. 281.CARE
Website: [http://www.talberthouse.org/home/](http://www.talberthouse.org/home/)*  
- 24-hour telephone support services specializing in suicide prevention, crisis situations, and family violence.
Greater Cincinnati Behavioral Health Services --------- 513.721.7660
3730 Glenway Avenue; Cincinnati, OH 45205
43 East Main Street; Amelia, OH 45102 (513.947.7000)
Website: http://www.lifepointsolutions.org/*
- Offers mental health assessments, counseling, case management, employment assistance, housing assistance, community referrals, payee services, psychiatric evaluations, medication management, and peer support to adults, children, and families

Health Resource Center ---------------------------------------- 513.357.4602
2347 Vine Street, Cincinnati, OH 45221 (in the IKRON Building)
Website: http://www.hrcci.org/*
- A nurse managed clinic specializing in mental health and substance abuse care for the homeless and indigent of Greater Cincinnati
- Services are provided for a sliding scale fee beginning at $0
- Office hours: Monday-Thursday: 8am-4pm

IKRON Rehabilitation Center ---------------------------------- 513.621.1117
2347 Vine Street; Cincinnati, OH 45229
Website: http://www.ikron.org/*
- Vocational rehabilitation services for people with mental illness/substance abuse
- Career Planning
- Employment in competitive jobs, transitional jobs, and on-the-job-training opportunities; Job Development and Job Placement

McMicken Health Collaborative ------------------------------- 513.352.6363
40 E. McMicken Avenue; Cincinnati, OH (2nd Floor Rear Entrance)
No website
- Collaborates with GCBHS to provide mental health counseling and medications for homeless individuals

Mental Health Access Point (MHAP) ----------------------------- 513.558.8888
311 Albert Sabin Way; Cincinnati, Ohio
Website: http://www.centralclinic.org/programs/mhap/
- Centralized access point for services throughout Hamilton County Mental Health system
- Screens for psychiatric needs and connects consumers to mental health services
- Provides Quick Access beds which can be accessed on the same day as referral, potential residents must be connected to a case management agency in Hamilton County mental health system and be an adult resident of Hamilton County

Mental Health America of NKY & Southwest Ohio --------- 513.721.2910
2400 Reading Road, Suite 139; Cincinnati, OH 45202
Website: http://mhaswoh.org/*
- The Support Group Clearinghouse maintains listings of known area support groups for people who share similar mental, emotional or physical health care problems
- Compeer utilizes volunteer friendship to help people with mental illness feel more connected to their community, feel less loneliness and isolation and to increase their self-esteem and independence
Mighty Vine Wellness Club ------------------------------------- 513.241.9355
2347 Vine Street; Cincinnati, OH 45219
Website: http://cincinnati.ikron.org/peer-services/mighty-vine-wellness-club-4/
• Consumer-operated non-profit that improves individual's lives through wellness activities
• Serves individuals who have received mental health services
• Hours: Monday and Thursday: 8am-6pm; Tuesday, Wednesday and Friday: 8am-5pm

PATH Outreach ----------------------------------------------- 513.814.3886
113 E 12th Street; Cincinnati, OH 45202
Website: http://www.gcbhs.com/*
• Walk-in hours: Monday-Friday: 8am-4pm
• PATH links mentally ill/homeless people with housing and mental health resources

Probate Court ----------------------------------------------- 513.946.3591
230 East 9th Street, 9th Floor; Cincinnati, OH 45202
Website: https://www.probatect.org/
• Assists community providers or concerned others in obtaining involuntary psychiatric hospitalization for people who represent a substantial risk of physical harm to themselves or others or for people who are unable to care for their basic needs due to their mental illness
• Hours: Monday-Friday: 8am-4pm

Psychiatric Emergency Services (PES) Mobile Crisis -- 513.584.8577
Cincinnati, OH 45267
No website
• Psychiatric emergency mobile crisis unit trained to respond to mental health emergencies

Recovery Center of Hamilton County -------------------------- 513.241.1411
2340 Auburn Avenue; Cincinnati, OH 45219
Website: http://recoverycenterhc.org/*
• Hours: Monday-Friday: 830am-4pm
• Offers a variety of peer support/self-help, education, vocational & community involvement activities/services for people in the recovery stage of their mental illness

Vet Center ---------------------------------------------------- 513.763.3500
4545 Montgomery Road; Cincinnati, OH 45212
Website: http://www.vetcenter.va.gov/
• Provides free individual, couples, and family counseling to war-era Veterans/families

Warm Line ---------------------------------------------------- 513. 931.WARM
Website: http://cincywarmline.org/*
• Provides support for people so that they know they are not alone, that others have gone through similar emotions, thoughts, and experiences
OHIO: BUTLER COUNTY
MENTAL HEALTH SERVICES

Butler Behavioral Health ----------------------------- 513.881.7180
1490 University Blvd.; Hamilton, OH 45011
Website: [http://www.bbhs.org](http://www.bbhs.org)
• Offer outpatient counseling, school based therapy, home based therapy, and vocational assistance
• 24/7 Mobile Crisis Response Team; Walk-in crisis intervention available Monday-Friday: 8am-5pm
• Accept Medicaid and Medicare and also serve uninsured Butler County residents

Butler County Probate Court ----------------------------- 513.887.3294
101 High Street; Hamilton, OH 45011 (2nd Floor)
Website: [http://www.butlercountyprobatecourt.org/index.cfm?page=mentalHealth](http://www.butlercountyprobatecourt.org/index.cfm?page=mentalHealth)
• Open Monday-Friday: 8am-4:30pm (closed for Holidays observed by County Offices)
• Civil commitment probate court assisting community providers or concerned others in obtaining involuntary psychiatric hospitalization for people who represent a substantial risk of physical harm to themselves or others and for people who are unable to care for their basic needs because of their mental illness

Catholic Charities of South Western Ohio ----------------- 513.863.6129
1910 Fairgrove Avenue, Suite B; Hamilton, OH 45011
Website: [http://ccswoh.org/](http://ccswoh.org/)
• Hours: Monday and Wednesday: 8am-8pm; Tuesday and Thursday: 8am-6pm; Friday: 8am-2pm
• Provides mental health counseling to children, adults, couples and families on a sliding scale fee

Harbor House Social Club ----------------------------- 513.896.7780
140 Buckeye Street; Hamilton, OH 45011
Website: [http://www.bbhs.org/services/harbor-house-7/](http://www.bbhs.org/services/harbor-house-7/)
• A free social club of adults who share the experience of recovering from a major mental illness
• The Club’s purpose is to provide its members with a supportive environment where social, recreational, and learning opportunities are planned. It is always a place to drop in, open 5 days a week (day and evening hours) which are posted at the club

Mental Health America of Southwest Ohio ----------------- 513.721.2910
2400 Reading Road, Suite 139; Cincinnati, OH 45202
Website: [http://mhaswoh.org/](http://mhaswoh.org/)
• The Support Group Clearinghouse maintains listings of known area support groups for people who share similar mental, emotional or physical health care problems
• Compeer utilizes volunteer friendship to help people with mental illness feel more connected to their community, feel less loneliness & isolation and to increase their self-esteem and independence
Opportunities for Ohioans with Disabilities ------------------ 513.852.3223
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH
Website: http://ood.ohio.gov/*
  • State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

Transitional Living, Inc. -------------------------------------- 513.863.6383
2052 Princeton Road; Hamilton, OH 45011
Website: http://www.tliving.org/*
  • Provides mental health counseling, case management, psychiatric services, and housing/residential services

**OHIO: CLERMONT COUNTY MENTAL HEALTH SERVICES**

Clermont County 24-Hour Crisis Hotline --------------------- 513.528.7283 (SAVE)
  • Hotline people can call for support if they are experiencing mental health problems

Clermont County Mobile Crisis ----------------------------- 513.528.7283 (SAVE)
  • Hours: Monday-Friday: 10am-10pm for face to face crisis assessments

Greater Cincinnati Behavioral Health Services ------------- 513.947.7000
43 East Main Street; Amelia, OH 45102
512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*
  • Offers mental health assessments, counseling, case management, employment assistance, housing assistance, community referrals, payee services, psychiatric evaluations, medication management, and peer support to adults, children, and families
  • Also offers supervised residential group home placements and subsidized independent housing in the community (provides a subsidy for up to 36 months and support groups)

Mental Health America of Southwest Ohio ------------------ 513.721.2910
2400 Reading Road, Suite 139; Cincinnati, OH 45202
Website: http://mhaswoh.org/*
  • The Support Group Clearinghouse maintains listings of local mental health support groups.
  • Compeer utilizes volunteer friendship to help people with mental illness feel more connected to their community and feel less lonely and isolated

NAMI of Clermont County ----------------------------------- 513.351.3500
Website: https://namiswoh.org/
  • Provide services to those with serious mental illness and their family members through a variety of support and education programs
  • Services are free of charge
  • Hours: 10am-3pm
Ohio Rehabilitation Services Commission ------------------ 800.686.3323
756 Old State Route 74; Cincinnati, OH 45245
Website: http://ood.ohio.gov/
  • Assists anyone who has a physical or emotional disability with job placement
  • Also helps them find financial aid for training or school tuition

The Hope Community Center --------------------------------- 513.752.6170
4 Cecelia Drive; Amelia, OH 45102
Website: http://www.hopecenteramelia.org/
  • A peer supported/consumer-run center for people recovering from mental illness

**OHIO: ADAMS & BROWN COUNTY**
**MENTAL HEALTH SERVICES**

Brown County Recovery Services -------------------------- 937.378.4811
75 Banting Drive; Georgetown, Ohio 45121
No website
  • Substance abuse services and mental health treatment to children and adults to Brown County and surrounding areas

**NORTHERN KENTUCKY**
**MENTAL HEALTH SERVICES**

Catholic Charities ---------------------------------------- 859.581.8974
3629 Church Street; Covington, KY 41015
Website: http://www.covingtoncharities.org/*
  • Provides: individual adult or child counseling, couples therapy, and family therapy on a sliding fee scale

Center for Independent Living Options (CILO) ----------- 859.341.4346
3031 Dixie Highway Suite 103; Edgewood, KY
Website: http://www.cilo.net/pages/content/homeless_services.html*/
  • Case management, employment and housing assistance for people with disabilities

Disability Coalition of Northern Kentucky --------------- 606.431.7668
16 West Pike Street; Covington, KY 41011
No website
  • Independent Living Skills, Advocacy, Peer Counseling for People with Disabilities

Mental Health America of Northern Kentucky ----------- 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*
North Key Community Care & Mobile Crisis -------------- 859.331.3292 main # 513 Madison Avenue, Covington, KY 41011 (Kenton County location) Website: http://www.northkey.org/live/index.asp* • Case management, counseling, and psychiatry for people with mental illness

Northern KY Area Development District ----------------------- 859.283.1885 22 Spiral Drive; Florence, KY 41042 Website: http://nkadd.org/ • Focuses on preventing homelessness and rapid re-housing • Provides prevention services, case management, counseling, and more

P.I.E.R. (Personal Involvement Empowering Recovery) -- 859.431.1077 1002 Monmouth Street; Newport, KY 41071-2117 Website: http://www.mhankyswoh.org/pier • Peer-run organization (mental health or chemical dependency) • Provides structured, small-group classes and recreational activities

The Vet Center -------------------------------------------------- 513.763.3500 4545 Montgomery Road; Cincinnati, OH 45212 Website: http://www.vetcenter.va.gov/ • Provides War Veterans and their families with the following readjustment services free of charge: Individual and group counseling; Family counseling for military related issues; Bereavement counseling for families who experience an active duty death; Military sexual trauma counseling and referral; Outreach and education; Substance abuse assessment and referral; Employment assessment & referral; VBA benefits explanation and referral; Screening & referral for medical issues including TBI, depression, etc.

INDIANA MENTAL HEALTH SERVICES

Community Mental Health Center -------------------------- 812.537.1302 427 Eads Parkway Plaza; Lawrenceburg, IN 47025 Highway 101 and Cooley Road; Brookville, IN 47012 215 East George Street; Batesville, IN 47006 Website: http://www.cmhcinc.org/* • Mix of outpatient and partial hospitalization mental health & substance abuse services • Sliding fee scale

Lifetime Resources ----------------------------------------- 812.432.5215 13091 Benedict Drive; Dillsboro, IN 47018 Website: http://www.lifetime-resources.org/* • Guardianship and Payee programs
OHIO: HAMILTON COUNTY

SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ------------------------------------------ 513.351.0422
2300 Florence Avenue; Cincinnati, OH 45206
Website: http://www.aacincinnati.org/index.html*
• Office hours: Monday-Friday: 930am-630pm
• AA has hundreds of meetings in the Greater Cincinnati area every week. The above link will give you updated information on available meetings

Addiction Services Council ---------------------------------- 513.281.7880
2828 Vernon Place; Cincinnati, OH 45219
Website: http://www.alcoholismcouncil.org/*
• Provides assessment, referral and treatment for individual and families through RHAC (Recovery Health Access Center)

Bethesda Alcohol and Drug Treatment ---------------------- 513.569.6111
619 Oak Street, 4th Floor West; Cincinnati, OH 45206
Website: http://www.trihealth.com/hospitals-and-practices/bethesda-oak/
• Day and evening intensive outpatient services are held Monday, Wednesday, Thursday either 9am-12pm or 6pm-9pm
• Intensive outpatient is 3 times a week, 3 hours each time. Program lasts 6-8 weeks

Center for Chemical Addiction Treatment (CCAT)-------- 513.381.6672
830 Ezzard Charles Drive; Cincinnati, OH 45214
Website: http://www.ccatsober.org/*
• Detoxification; Community Residential; Outpatient; Intensive Outpatient; Aftercare; Family Program; Relapse Program
• $20 admission fee for 28-day program; Levy funding gets homeless in free

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.
Central Community Health Board------------------------ 513.559.2000
532 Maxwell Avenue; Cincinnati, OH 45219
Website: http://www.cchbinc.com/*
- Outpatient; Intensive Outpatient; Medication Treatment for Opioid Addicts

Crossroads Center --------------------------------------- 513.475.5313
311 Martin Luther King Drive; Cincinnati, OH 45220
Website: http://www.thecrossroadscenter.com/*
- Woman's Community Residential; Intensive Outpatient; Outpatient, Home-Based
  Adolescent Treatment, Pregnant and Parenting Woman's Residential, Therapeutic Child
  Care, Substance Abuse/Mental Illness (SAMI)

David and Rebecca Barron Center for Men -------------- 513.721.0643
411 Gest Street; Cincinnati, OH 45203
Website: http://www.shelterhousecincy.org/
- Provides outpatient treatment and drug/alcohol assessments to the men staying at the
  shelter

Ester Marie Hatton Center for Women ------------------- 513.562.1980
2499 Reading Road; Cincinnati, OH 45202
Website: http://www.shelterhousecincy.org/womens-center/
- Provides outpatient treatment and drug/alcohol assessments to the women staying at the
  shelter

Gateways Recovery ------------------------------------- 513.861.0035
513.684.7977
4760 Madison Road (lower level entrance; Cincinnati, OH 45227 Oakley Location
4966 Glenway Avenue; Cincinnati, OH 45238
Website: http://www.gatewaysrecovery.com/*
- Chemical dependency assessments; Psychiatric evaluations; Adult and Adolescent alcohol
  and drug education groups; Individual therapy; Family conferences

Health Resource Center ------------------------------- 513.357.4602
2347 Vine Street; Cincinnati, OH 45219-1745 (in the IKRON Building)
Website: http://www.hrcci.org/*
- A nurse managed clinic specializing in mental health and substance abuse care for the
  homeless and indigent of Greater Cincinnati
  - Services are provided for a sliding scale fee beginning at $0

IKRON Rehabilitation Center --------------------------- 513.621.1117
2347 Vine Street; Cincinnati, OH 45219
Website: http://www.ikron.org/*
- Vocational rehabilitation services for individuals with substance abuse
- Intensive outpatient, relapse prevention, and individual counseling offered on a sliding scale
  fee
Narcotics Anonymous ---------------------------------------- 513.820.2947
Website: http://www.nacincinnati.com/*
- Check website for most up to date meeting schedule

New Direction Treatment Services, LLC ---------------------- 513.541.7111
1612 Chase Avenue # 1; Cincinnati, OH 45223
Website: http://www.newdirectiontreatment.com/*
- Provides substance abuse assessment, intensive outpatient and non-intensive outpatient services including group and individual counseling

Oak Street Center ---------------------------------------- 513.861.3500
405 Oak Street; Cincinnati, OH 45219
Website: https://405oakstreet.com/
- "The oldest AA Clubhouse in the world"
- Recovery Club House that hosts AA meetings
- Hours: Monday-Saturday: 930am-1030pm; Sunday: 11am-930pm

Smart Recovery Meetings ------------------------------- 866.951.5357
Website: http://smartrecovery.org/*
- Supports individuals who have chosen to abstain, or are considering abstinence from any type of addictive behaviors (substances or activities), by teaching how to change self-defeating thinking, emotions, and actions; and to work towards long-term satisfactions and quality of life
- Thursday: 3pm, VA Medical Center: 3200 Vine Street, Cincinnati, OH 45220 (8th Floor)
- Wednesday: 730pm, University Hospital: 234 Goodman St., Cincinnati, OH 45219 (Room C)

Talbert House ------------------------------------------- 513.221.4357
2600 Victory Parkway; Cincinnati, OH 45206
Website: http://www.talberthouse.org/*
- Community Residential; Outpatient, Intensive Outpatient, ADAS Expansion, Adolescent
- Substance Abuse, Crisis Care, Drug Court Services, Substance Abuse/Mental Illness (SAMI), Prevention Services, Woman's Aftercare and Relapse Prevention

UC Physicians Comp-Opioid Treatment Program --------- 513.585.8227
3131 Harvey Avenue, Cincinnati, OH 45229
Website: http://www.methadonecenters.com/methadone-centers/university-of-cincinnati-physicians-company-opioid-treatment-program/

VA Substance Dependence Program (SUDEP) --------- 513.475.6353
3200 Vine Street (8th Floor); Cincinnati, OH
Website: https://www.cincinnati.va.gov/services/Substance_Dependency.asp
- Intake and Referral; Detoxification Services; Residential Rehabilitation Services; Outpatient Rehabilitation; Dual Diagnosis; Substance Abuse/Posttraumatic Stress Disorder (SA/PTSD); Tobacco Treatment Center; Opioid Substitution Program; Buprenorphine Treatment Clinic
- See Outpatient Group Schedule at the end of this manual
OHIO: BUTLER COUNTY
SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ---------------------------------------- 513.351.0422
2300 Florence Avenue; Cincinnati, OH 45206
Website: http://www.aacincinnati.org
• Office hours: Monday-Friday: 930am-630pm
• AA has hundreds of meetings in the Greater Cincinnati area every week. The above link will give you updated information on available meetings

Alcohol & Drug Addiction Services Board --------------------- 513.867.0777
6 South 2nd Street; Hamilton, OH 45011 (Suite 420)
No website
• A planning and funding entity for addiction, treatment, and prevention services of Butler County; Referral source for treatment;
• No direct services provided

Community Behavioral Health Services ---------------------- 513.887.8500
820 S. Martin Luther King Jr. Blvd.; Hamilton, OH 45011
Website: https://www.community-first.org/cbh
• Adult Assessment and Outpatient Services; Drug Court; Dual Diagnosis Court

Narcotics Anonymous --------------------------------------- 513.820.2725
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinnati.com/*
• Check website for most up to date meeting schedule

Serenity Hall ----------------------------------------------- 513.863.2975
439 South 2nd Street; Hamilton, OH 45011
No website
• A community corrections program that provides treatment and reintegration for adult males in a residential setting
• Services include case management, chemical dependency treatment, criminality/behavior modification, restitution and child support, frequent and random drug testing, education, employment readiness, community employment

Sojourner Recovery Services ------------------------------- 513.896.3497
1430 University Boulevard; Hamilton, OH 45011
Website: http://sojournerrecovery.com/
• Non-profit organization that provides residential, intensive outpatient, and outpatient substance abuse treatment for women, men, adolescents, and their families
OHIO: CLERMONT COUNTY
SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ----------------------------------------- 513.351.0422
2300 Florence Avenue; Cincinnati, OH 45206
Website: http://www.aacincinncati.org
  • Office hours: Monday-Friday: 930am-630pm; Saturday 10am-2pm
  • The above link will give you updated information on available meetings in Greater Cincinnati

Greater Cincinnati Behavioral Health Services -------------- 513.735.8100
1088 Wasserman Way, Suite C; Batavia, OH 45013
Website: http://www.recoveryctr.org/*
  • Delivers comprehensive, customized care to families and individuals suffering from
    substance abuse, mental illness and co-occurring illnesses

Northland Addiction Treatment Rehab Center -------------- 513.753.9964
50 West TechnoCenter Drive; Suite B-5, Milford, OH 45150
Website: http://www.northlandaddictiontreatmentrehabcenter.com/*
  • Provides physician-driven outpatient drug and alcohol treatment for adolescents and adults.
  • Offers outpatient rehab, family counseling, relapse prevention and after care, etc.

Narcotics Anonymous ------------------------------------------ 513.820.2947
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinncati.com/*
  • Check website for most up to date meeting schedule

OHIO: ADAMS & BROWN COUNTY
SUBSTANCE ABUSE RESOURCES

Brown County Talbert House Re-entry --------------------- 937.378.4811
75 Banting Drive; Georgetown, Ohio 45121
Website: http://www.talberthouse.org/*
  • Substance abuse and mental health services

Narcotics Anonymous ------------------------------------------ 513.820.2725
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinncati.com/*
  • Check website for most up to date meeting schedule
### Alcoholics Anonymous NKY

- **Phone:** 859.491.7181
- **Address:** 1545 Scott Street; Covington, KY
- **Website:** [http://nkyaa.info/*](http://nkyaa.info/*)
  - The above link will give you updated information on available meetings
  - Office Hours: Monday, Tuesday, Thursday, and Friday: 10am-5pm; Wednesday 12pm-7pm
  - 24-hour Hot Line

### Boyd Modlin & Associates

- **Phone:** 859.525.1487
- **Address:** 2 Dortha Avenue; Florence, KY 41042
- **Website:** [http://nkyaa.info/*](http://nkyaa.info/*)
  - Provides substance abuse education, individual counseling, and group counseling
  - Hours: Monday-Friday: 9am-8pm (evening and weekend sessions available)

### Catholic Charities

- **Phone:** 859.581.8974
- **Address:** 3629 Church Street; Covington, KY 41015
- **Website:** [http://www.covingtoncharities.org/*](http://www.covingtoncharities.org/*)
  - Provides substance abuse treatment services on a sliding fee scale

### Commonwealth Substance Abuse Specialists

- **Phone:** 859.371.4455
- **Address:** 7000 Houston Road; Florence, KY 41042 (Ste. 43)
- **Website:** [http://nkyaa.info/*](http://nkyaa.info/*)
  - Outpatient substance abuse counseling offered on a sliding fee scale

### Narcotics Anonymous

- **Phone:** 513.820.2947
- **Address:** 6 South 2nd Street; Hamilton, OH
- **Website:** [http://nkyaa.info/*](http://nkyaa.info/*)
  - Cincinnati chapter includes Northern Kentucky
  - Check website for most up to date meeting schedule

### North Key Community Care

- **Phone:** 859.331.3292
- **Address:** 513 Madison Avenue; Covington, KY 41011 (1st Floor)
- **Website:** [http://nkyaa.info/*](http://nkyaa.info/*)
  - Provides alcohol/drug counseling, Intensive Outpatient Programs for women and adolescents, Dual Diagnosis Treatment, and prevention programs

### P.I.E.R. (Personal Involvement Empowering Recovery)

- **Phone:** 859.431.1077
- **Address:** 1002 Monmouth Street; Newport, KY 41071-2117
- **Website:** [http://nkyaa.info/*](http://nkyaa.info/*)
  - Peer-run organization (chemical dependency or mental health)
  - Provides structured, small-group classes and recreational activities
St. Elizabeth Medical Center ------------------------------ 859.301.5966
512 South Maple Avenue; Falmouth, KY 41040
Website: http://www.stelizabeth.com/behavioralhealth/default.aspx
  • Medical Detox

Transitions, Inc. ------------------------------------------ 859.491.4435
700 Fairfield Avenue; Bellevue, KY 41073
Website: http://www.transitionsky.org/*
  • Offers a variety of services including: 7-10-day Non-Medical Detox program for men and women; 90-day program for men in Dayton, KY and 90-day program for women and their children in Covington, KY (pregnant women and new mothers can stay up to 9 months); Men's Residential Recovery program; Intensive Outpatient substance abuse treatment; Supportive Housing program for homeless individuals and families; and group homes for recovering addicts

INDIANA
SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous --------------------------------------- 812.663.0821
Southeastern Indiana Intergroup: Greensburg, IN
Website: http://www.seig-aa.org/*
  • Provides services and information for local AA groups. The website below links you to a directory of current AA meetings in Southeastern Indiana
  • Directory: http://seig-aa.org/dokuwiki/doku.php/meetings

Community Mental Health Center -------------------------- 812.537.1302
427 Eads Parkway Plaza; Lawrenceburg, IN 47025
Website: http://www.cmhcinc.org/*
  • Mix of outpatient and partial hospitalization mental health and substance abuse services
  • Sliding fee scale

Community Mental Health Center -------------------------- 765.647.4173
9127 Oxford Pike; Brookville, IN 47012
Website: http://www.cmhcinc.org/*
  • Mix of outpatient and partial hospitalization mental health and substance abuse services
  • Sliding fee scale

Community Mental Health Center -------------------------- 812.537.1302
215 East George Street, Batesville, IN 47006
Website: http://www.cmhcinc.org/*
  • Mix of outpatient and partial hospitalization mental health and substance abuse services
East Indiana Treatment Center ------------------------------- 812.537.1668
816 Rudolph Way; Lawrenceburg, IN 47025
Website:  http://www.crchealth.com/programs/23/East-Indiana-Clinic*
  • Provides medically supervised methadone maintenance and Suboxone (buprenorphine) detox treatment to individuals who are attempting to overcome an addiction to or dependence upon heroin or other opioids
  • To be eligible for this type of treatment, prospective patients must be at least 18 years old, and must have been addicted to or dependent upon opiates for a minimum of one year prior to seeking treatment

Narcotics Anonymous ----------------------------------------- 513.820.2947
6 South 2nd Street; Hamilton, OH
Website:  http://www.nacincinnati.com/*
  • Check website for most up to date meeting schedule for Greater Cincinnati
Legal Resources

*See list of employers who hire ex-offenders in the employment section*

Counties by page number

KY: All 8 NKY: 215-216
IN: Southeast Counties: 216-217

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
LEGAL RESOURCES

Cincinnati Bar Association ------------------------------------- 513.381.8213
225 East 6th Street, 2nd Floor; Cincinnati, OH 45202
Website: http://www.cincybar.org/*

Community Action Agency ------------------------------------- 513.569.1840 ext. 1074
Ex-Offender Fresh Start Program
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/*
- Fresh Start Program: Assists ex-offenders in finding employment, locating affordable housing, and obtaining food/clothing
- Offers employment readiness training, job search assistance, interview coaching, and job retention services for 12 months

Law Help ------------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Help you with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance; provides referrals to other organizations

Lawyers Serving Warriors ------------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati ----------------------- 513.241.9400
215 E. 9th Street, Suite 200; Cincinnati, OH 45202
Website: http://www.lascinti.org/*
- Provides legal representation, information, advice and referral for people in need of legal help. Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties
- Monday-Friday: 830am- 5pm

Ohio Legal Assistance Foundation ------------------------------- 614.715.8560
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/* or http://www.ohiolegalservices.org/programs/*
- The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio's poor

Pro Seniors, Inc. --------------------------------------------- 513.345.4160
7162 Reading Road, Suite 1150; Cincinnati, OH 45237
Website: http://www.proseniors.org/*
- Non-profit organization that provides free legal and long-term care help to older (age 60 and older) adults
- Offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, home health care problems and consumer problems

Stateside Legal ----------------------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. The goal is to help: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

Transforming Jail Ministries ---------------------------------- 513.794.9999
4015 Executive Park Drive, Suite 404; Cincinnati, OH 45241
Website: http://www.tjmi.org/*
- Provides volunteer chaplaincy services to inmates in Hamilton County

VA Veteran's Justice Outreach (VJO) -------------------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets Veterans in contact with the Justice System.
- Does not make recommendations to the court nor do they give legal advice
- Educate the court about VA services that might be used for diversion to avoid unnecessary criminalization
OHIO: BUTLER COUNTY
LEGAL RESOURCES

Law Help ................................................................. No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
• Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
• Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
• Provides no direct legal assistance
• Provides referrals to other organizations

Lawyers Serving Warriors ----------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
• Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati -------------- 513.241.9400
10 Journal Square, Suite 300; Hamilton, OH 45011
Website: http://www.lascinti.org/*
• Hours: Monday-Friday: 8:30am-5pm
• Provides legal representation, information, advice and referral for people in need of legal help. Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties

Ohio Legal Assistance Foundation ---------------------- 614.715.8560
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/*
• The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio's poor
• If you are looking for legal assistance, you may contact the legal service provider in your area by using the http://www.ohiolegalservices.org/programs/* or by calling toll-free 1-866-LAWOHIO (1-866-529-6446)

Pro Seniors, Inc. ----------------------------------------- 513.345.4160
7162 Reading Road, Suite 1150; Cincinnati, OH 45237
Website: http://www.proseniors.org/*
• Pro Seniors is a non-profit organization that provides free legal and long-term care help to older (age 60 and older) adults
• Offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, home health care problems and consumer problems
Stateside Legal --------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ------------------------ 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System.
- Do not make recommendations to the court
- Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

**OHIO: CLERMONT COUNTY LEGAL RESOURCES**

Law Help --------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations

Lawyers Serving Warriors ------------------------ 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati ------------------------ 513.241.9400
215 E. 9th Street, Suite 200; Cincinnati, OH 45202
Website: http://www.lascinti.org/*
- Monday-Friday: 830am-5pm
- Provides legal representation, information, advice and referral for people in need of legal help. Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties
Ohio Legal Assistance Foundation ------------------------ 614.715.8560
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/
- The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio's poor
- If you are looking for legal assistance, you may contact the legal service provider in your area by using the http://www.ohiolegalservices.org/programs/* or by calling toll-free 1-866-LAWOHIO (1-866-529-6446)

Pro Seniors, Inc. ------------------------------------- 513.345.4160
7162 Reading Road, Suite 1150; Cincinnati, OH 45237
Website: http://www.proseniors.org/
- Pro Seniors is a non-profit organization that provides free legal and long-term care help to older adults.
- Offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, home health care problems and consumer problems

Stateside Legal ------------------------------------- No Number
Website: http://statesidelegal.org/
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) --------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System.
- Do not make recommendations to the court
- Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

OHIO: ADAMS & BROWN COUNTY
LEGAL RESOURCES

Law Help ------------------------------------------ No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations
Lawyers Serving Warriors ------------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
  - Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati --------------------- 513.241.9400
215 E. 9th Street, Suite 200; Cincinnati, OH 45202
Website: http://www.lascinti.org/*
  - Monday-Friday: 8:30am-5pm
  - Provides legal representation, information and advice for lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties

Ohio Legal Assistance Foundation -------------------------- 866.529.6446
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/* or http://www.ohiolegalservices.org/programs/* ---1-866-LAWOHIO
  - The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio's poor

Stateside Legal ------------------------------------------ No Number
Website: http://statesidelegal.org/*
  - This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) --------------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
  - Meets with Veterans in contact with the Justice System
  - Educate the court about VA services that might be used for diversion to avoid unnecessary criminalization
  - Do not make recommendations to the court nor do they give legal advice (are not lawyers)

NORTHERN KENTUCKY LEGAL RESOURCES

Law Help ------------------------------------------------ No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
  - Helps low and moderate-income people find free legal aid programs
  - Help you with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
  - Provides no direct legal assistance
  - Provides referrals to other organizations
Lawyers Serving Warriors --------------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance with disability issues to Veterans from all eras

Northern Kentucky Legal Aid of the Bluegrass --------- 859.431.3009
104 E. 7th Street; Covington, KY 4101
Website http://www.lablaw.org/home*
- Provides civil legal assistance to low income people living in 33 northern and central Kentucky counties
- Services are typically in the areas of government benefits, consumer, housing and family law
- Helps people in emergency situations meet their need for food, shelter, medical care, and freedom from financial or physical abuse
- Monday-Friday: 830am-430pm

Stateside Legal ----------------------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ---------------------- 513.977.6838
1000 Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System
- Do not make recommendations to the court nor do they give legal advice
- Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

INDIANA
LEGAL RESOURCES

Indiana Legal Services ---------------------------------- 812.945.4123
3303 Plaza Drive, Suite 5; New Albany, IN 47150
Website: http://www.indianalegalservices.org/*
- Provides legal representation, consultation, and advice for people who have income up to 125% of the Federal Poverty Guidelines
- Office hours: Monday-Friday: 830am-430pm
- Intake hours: Monday: 9am-11am (general); Thursday: 9am-11am (divorce)
Law Help --------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations

Lawyers Serving Warriors ------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal representation to OEF/OIF Veterans

Legal Volunteers, District 12 ------------------- 812.265.8930
Jefferson Circuit Court
300 E. Main Street; Madison, IN 47250
No website
- Serves the following Counties: Dearborn, Ohio, Ripley, Switzerland, and Jefferson

Stateside Legal -------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ------------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System.
- Do not make recommendations to the court nor do they give legal advice (not lawyers)
- Educate the court about VA services that might be used for diversion to avoid unnecessary criminalization
Medical Assistance

Counties by page number
KY: All 8 NKY: 228-231
IN: Southeast Counties: 231-232

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY MEDICAL ASSISTANCE

Ambrose H. Clement Health Center ------------------------ 513.357.7300
3101 Burnet Avenue; Cincinnati, OH 45229
Website: http://www.cincinnati-oh.gov/health/

Benefits Check-Up ---------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
• Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more
• Provides assistance with tax relief, transportation, legal issues, or finding work

Braxton F. Cann Memorial Medical Center -------------- 513.263.8750
5818 Madison Road; Cincinnati, OH 45227
No website

Cincinnati Health Care for the Homeless -------------- 513.352.2902
1525 Elm Street; Cincinnati, OH 45210
Website: http://www.cintihealthnetwork.org/*
• Mobile Medical Van

Community Action Agency ------------------------------ 513.569.1840
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/*
• Emergency financial assistance for prescription medication and vision care
Crossroad Health Center ------------------------------------ 513.381.2247
5 East Liberty Street; Cincinnati, OH 45202
Website: http://www.crossroadhc.org/*
- Hours: Monday: 830am-5pm; Tuesday: 830am-5pm; Wednesday: 830am-5pm; Thursday 830am-5pm; Friday 830am-4pm; Saturday: 830am-12pm
- Provides healthcare for adults and children regardless of a person’s ability to pay for services; Sliding fee scale for patients with no insurance with minimum co-pay of $15
- Services include: immunizations, yearly health exams, management of acute and chronic health problems, pre-natal care, podiatry, and mental health counseling

Discount Prescription Drug Card --------------------------------- No Number
Website: http://www.internetdrugcoupons.com/*
- Go to website above to print your FREE discount prescription drug card
- The card will provide you with prescription medication savings of up to 75%
- Accepted at most chain pharmacies (over 56,000 pharmacies across the Country)
- Can be used to reduce or eliminate co-pays; Can also be used by the uninsured

Elm Street Health Center ------------------------------------ 513.352.3092
1525 Elm Street; Cincinnati, OH
No website
- Adult Medical; Pediatrics; OBGYN; Dental
- Adolescent/Adult Immunizations, Flu Vaccines, General Dentistry, General Physical Examinations, birth certificates, and pharmacy
- Hours: Monday: 9am-6pm; Tuesday-Friday: 830am-5pm

Forest Park Health Center ---------------------------------- 513.588.3623
924 Waycross Road; Forest Park, Ohio 45240
Website: http://www.healthcare-connection.org/*
- Connects all people to quality medical care (all financial situations and health concerns)
- Provides affordable healthcare serving low income, under-insured, and uninsured people
- Hours: Monday-Thursday: 930am-5pm

Homeless Van Program --------------------------------------- 513.352.2902
1525 Elm Street; Cincinnati, OH 45210
Website: http://www.cintihealthnetwork.org/*

Healthy Beginnings, Inc ------------------------------------- 513.861.8430
47 E. Hollister St; Cincinnati, OH 45219
Website: http://www.healthybeginnings.org/*
- Provides prenatal care for under-insured woman in the Greater Cincinnati Area
- Serves women eligible for Medicaid or women who are ineligible, working and do not have prenatal care insurance
- Offices in Mt. Auburn, Price Hill, North College Hill, Forest Park, Over-the-Rhine, and Northern Kentucky
Lincoln Heights HealthCare Center -------------------------- 513.588.3623
1401 Steffen Avenue; Cincinnati, OH 45203
Website: http://www.healthcare-connection.org/*
- Connects all people to quality medical care (all financial situations and health concerns)
- Provides affordable healthcare serving low income, under-insured, and uninsured people
- Also, provides dental care and pharmacy at 513.554.0136

Mercy Neighborhood Ministries -------------------------- 513.751.2500
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
Website: http://www.ehealthconnection.org/mnm/default.asp
- Home care services (some charitable services available) for adults (age 60 and older) who live in zip codes 45206, 45207, 45212

Millvale at Hopple Street Medical Center ------------------- 513.352.3192
2750 Beekman Street; Cincinnati, OH 45225
No website
- Primary Care: Adult medicine and Pediatrics, Obstetrics and Gynecology, Nursing services, Pharmacy, Laboratory testing, Immunizations and vaccines for children, Women, Infants and children (WIC), Nutritional services and Behavioral services

Mt. Healthy Alliance Community ----------------------------- 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
- Provides a wellness program the 3rd Tuesday of the month: 5pm-7pm
- Must be a resident of Mt Healthy or 45231 zip code
- Must show picture ID and proof of residency postmarked within the last 30 days

Mt. Healthy Family Practice --------------------------------- 513.588.3623
8146 Hamilton Avenue; Mt. Healthy, OH 45231
Website: http://www.healthcare-connection.org/*
- Connects all people to quality medical care (all financial situations and health concerns)
- Provides affordable healthcare serving low income, under-insured, and uninsured people
- Hours: Monday, Tuesday, Wednesday, Friday: 830am-530pm; Thursday: 830am-7pm

NEEDS (NE Emergency Distribution Services) -------------- 513.891.0850
8341 Kenwood Road; Cincinnati, OH 45236 (Kenwood Baptist Church)
Website: http://www.cincyneeds.org/welcome.html
- Hours: Tuesday and Thursday: 9am-1pm
- Serves Northeastern Hamilton County residents by providing food baskets, hygiene items, rent/utility assistance, and financial assistance for medical expenses

Northside Health Center (Medical) -------------------------- 513.357.7600
3917 Spring Grove Avenue; Cincinnati, OH
No website
- Only serves residents of 45201 and 45239 zip codes; need proof of income and address
Ohio’s Best Rx --------------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
- Ohio’s “Best Rx” is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf* which is $32,670 (single), $44,130 (family of two), $67,050 (family of four)

Pregnancy Center East ------------------------------------------ 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
- Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; STD testing services; parenting classes; and free baby supplies
- Hours: Monday: 9:30am-5pm; Tuesday: 9:30am-5pm and 6:30pm-8:30pm; Wednesday: 9:30am-5pm and 6:30pm-8:30pm; Thursday: 9:30am-1:30pm and 6:30pm-8:30pm; Friday: 9:30am-1:30pm
- Located in Hamilton County but serve individuals from whatever county they reside

Price Hill Health Center (Medical) --------------------------- 513.357.2700
2136 W. 8th Street; Cincinnati, OH 45204
No website
- Low cost clinic
- Primary care- adult medicine and pediatrics, obstetrics and gynecology, nursing services, pharmacy, and laboratory testing, nutritional services, and behavioral health services

Santa Maria Health and Wellness Program ------------- 513.557.2700
3301 Warsaw Avenue; Cincinnati 45202 (East Price Hill Center)
718 State Avenue; Cincinnati, OH 45204 (Lower Price Hill Center-513.557.2710)
Website: http://www.santamaria-cincy.org/*
- Provides health education and referrals; health screenings; assistance with prescriptions, eyeglasses, and hearing aids; and informational health fairs to older adults, Appalachians, African-Americans and Latino immigrants who do not receive regular health care

SEM Food Pantry --------------------------------------------- 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
- Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
- Must have photo ID and proof of residency
- Hours: Monday, Wednesday, Thursday, Friday: 9:30am-1:45pm; Tuesday: 5:30pm-7:30pm

Starkey Hearing Foundation ------------------------------- 800.328.8602
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids
St. Bernard (Taylor Creek) SVDP--------------------- 513.421.0602
7130 Harrison Avenue; Cincinnati, OH 45247
Website: http://www.svdpcincinnati.org

St. Gertrude/St. John Fisher SVDP --------------------- 513.421.0602
3227 Church Street; Cincinnati, OH 45244
Website: http://www.svdpcincinnati.org

St. Ignatius of Loyola Church SVDP--------------------- 513.421.0602
5222 North Bend Road; Cincinnati, OH 45247
Website: http://www.svdpcincinnati.org

St. Vincent DePaul Emergency Services ------------------ 513.562.8841 ext. 228
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- Prescription and proof of all income and expenses (lease, utility bill, phone bill, medical bills, etc.) are required
- Offers walk-in prescription assistance every Monday, Wednesday, and Thursday starting at 8am (only take the first 14 people)
- Fills new and re-fill prescriptions every Monday, Wednesday and Thursday from 830am-4pm; Saturday from 830am-12pm (prescription re-fills can be requested in advance by calling 513.562.8841 ext. 269)
- Serves residents of Hamilton, Butler, Warren and Clermont counties
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; proof of income of entire household; proof of address, (for example a utility bill), lease or piece of dated mail

Tuberculosis Control ---------------------------------- 513.946.7600
184 East McMillan Street; Cincinnati, OH 45219
Website: http://www.hamiltoncountyhealth.org/en/programs_and_services/community_health_service s/disease_prevention.html*
- Hours: Monday-Friday: 730am-430pm (check-in before 345pm)
- No skin tests on Thursday or on a Friday before Monday holiday

University Hospital General Medicine Clinic ---------- 513.584.4503
3130 Highland Avenue; Cincinnati, OH 45267 (2nd floor of Hoxworth Building)
Website: http://universityhospital.uchealth.com/*
- Clinic hours: Monday-Friday: 8am-5pm; Must make an appointment, no walk-ins

University Hospital Pharmacy ------------------------ 513.584.8700
234 Goodman Avenue; Cincinnati, OH 45219
Website: http://universityhospital.uchealth.com/*
Valley Interfaith Food and Clothing Center ------------------ 513.821.3233
420A West Wyoming Avenue; Cincinnati, OH 45215 (Lockland)
Website: http://www.vifcc.org/*
- Provides food, clothing, and emergency financial assistance to forestall an eviction or utility shut-off, and limited funds for medication
- Serves residents in 45215, 45216 as well as parts of 45231 and 45217
- Hours: Monday, Tuesday, Thursday, Friday: 10am-130pm and Wednesday: 5pm-630pm

Vision Coalition of Greater Cincinnati ------------------------ 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
- This resource provides a general listing of local organizations that offer eye care and vision related programs and services
- Many of these organizations also offer free or reduced cost services and patient assistance programs for people who are low-income, uninsured, or experiencing significant financial challenges

Vision USA -------------------------------------------------- 800.766.4466
Website: http://www.optometristscharity.org/*
- Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

Winton Hills Medical Center ----------------------------- 513.242.1033
5275 Winneste Avenue; Cincinnati, OH, 45232
Website: http://www.winmedinc.org/*
- Dental Care Services, Obstetrical and Gynecological Care, Primary Medical Care
- Hours: Monday-Friday: 830am-5pm

**OHIO: BUTLER COUNTY MEDICAL ASSISTANCE**

Benefits Check-Up ----------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bever Center ------------------------------------------ 513.892.1888
210 S. 2nd Street; Hamilton, OH 45011
Website: http://www.myprimaryhealthsolutions.org/*
- Sliding-fee scale for all residents of Butler County regardless of income or ins. coverage
- Hours: Monday and Thursday: 830am-7pm; Tuesday, Wednesday, Friday: 830am-5pm; Saturday: 9am-12pm
Hamilton West Clinic -------------------------------------------- 513.737.6900
903 NW Washington Blvd; Hamilton, OH 45013
No website
• Sliding-fee scale for all residents of Butler County regardless of income or ins. coverage
• Hours: Monday-Friday 830am-5pm

Middletown Community Health and Dental Center ------ 513.425.8305
930 Ninth Avenue; Middletown, OH 45042
Website: http://www.myprimaryhealthsolutions.org/*
• Sliding-fee scale for all residents of Butler County regardless of income or insurance coverage
• Health Center Hours: Monday: 8am-530pm; Tuesday: 8am-7pm; Wednesday: 730am-5pm; Thursday: 730am-5pm; and Friday: 830am-5pm
• Dental Center Hours: Monday, Wednesday, Thursday: 8am-5pm (emergency dental appointment sign-in: 730am-745am); Tuesday: 8am-7pm; Friday: 8am-2pm

Ohio's Best Rx --------------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
• Ohio's "Best Rx" is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf** which is $32,670 (single), $44,130 (family of two), $67,050(family of four)

Pregnancy Center East---------------------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
• Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; parenting classes; and free baby supplies
• Hours: Monday: 930am-5pm; Tuesday: 930am-130pm and 630pm-830pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830pm; Friday: 930am-130pm
• Located in Hamilton County but serve individuals from whatever county they reside

Salvation Army (Hamilton) ---------------------------------- 513.863.1445
235 Ludlow Street; Hamilton, OH 45011
Website: http://www.salvationarmyusa.org/*
• Accepts phone calls for assistance only Monday-Thursday: 930am-1130am
• Afternoon hours are for scheduled appointments. No walk-in services

Salvation Army (Middletown) --------------------------------- 513.423.9452
1914 First Ave.; P.O. Box 420445
Website: http://www.salvationarmyusa.org/*
• Hours: Monday-Friday: 9am-11am and 1pm-3pm
• Assists with prescriptions
Starkey Hearing Foundation --------------------------------------------- 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

St. Vincent DePaul Society, Oxford ------------------------------- 513.523.2153
111 East High Street; Oxford, OH 45056
Website: http://www.svdpncincinnati.org/*
- Hours: Monday-Friday: 9am-5pm
- Serves Oxford area residents who live in the 45056-zip code

Vision Coalition of Greater Cincinnati ----------------------------- 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
- This resource provides a general listing of local organizations that offer eye care and vision related programs and services
- Many of these organizations also offer free or reduced cost services and patient assistance programs for people who are low-income, uninsured, or experiencing significant financial challenges

Vision USA ---------------------------------------------------------- 800.766.4466
Website: http://www.optometryscharity.org/*
- Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

Women's Health Issues in Miami-Valley Sisterhood (WHIMS) --- No Number
Website: http://pccwebsite.com/whims*
- Non-profit organization that provides emergency funds to save, prolong or enhance the life of women by financially helping with medical bills and health care needs
- Network with numerous medical and service providers in the Miami Valley to provide assistance through an emergency voucher system

OHIO: CLERMONT COUNTY
MEDICAL ASSISTANCE

Benefits Check-Up -------------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work
First Baptist Church: Edenton --------------------------------------- 513.625.0731
6655 Edenton Pleasant Plain Road; Pleasant Plain, OH 45162
Website: http://www.edentonfbc.org/*
- Offers free discount prescription drug cards that are worth up to 40% off generic prescription drugs and are valid at most area pharmacies

Milford Miami Ministry ----------------------------------------------- 513.248.1114
844 State Route 131; Milford, OH 45150
Website: http://mmmministry.org/*
- Hours: Tuesday and Thursday: 9am-12pm; Wednesday: 630pm-8pm
- Assistance provided to residents in the Milford School District or Miami Township
- Financial assistance with medications
- Required to apply: picture ID, piece of mail to verify address

Ohio's Best Rx ---------------------------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
- Ohio's "Best Rx" is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than $32,670 (single), $44,130 (family of two), $67,050 (family of four)

Pregnancy Center East ----------------------------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
- Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; parenting classes; and free baby supplies.
- Hours: Monday: 930am-5pm; Tuesday: 930am-130pm and 630pm-830 pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830 pm; Friday: 930am-130pm
- Located in Hamilton County but serves individuals from whatever county they reside

Starkey Hearing Foundation ------------------------------------------ 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

SEM Food Pantry ------------------------------------------------------ 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
- Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
- Hours: Monday, Wednesday, Thursday, Friday: 930am-130pm; Tuesday 530pm-730pm
Vision Coalition of Greater Cincinnati ------------------------ 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
- This resource provides a general listing of local organizations that offer eye care and vision related programs and services.
- Many of these organizations also offer free or reduced cost services and patient assistance programs for people who are low-income, uninsured, or experiencing significant financial challenges

Vision USA -----------------------------------------------1.800.766.4466
Website: http://www.optometristscharity.org/*
- Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

**OHIO: ADAMS & BROWN COUNTY MEDICAL ASSISTANCE**

Benefits Check-Up ----------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Ohio's Best Rx --------------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
- Ohio’s "Best Rx" is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than http://www.ohiobestrx.org/pdfs/ObRx_300_chart.pdf* which is $32,670 (single), $44,130 (family of two), $67,050 (family of four)

Pregnancy Center East -------------------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
- Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; parenting classes; and free baby supplies
- Hours: Monday: 930am-5pm; Tuesday: 930am-130pm and 630pm-830pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830pm; Friday: 930am-130pm
- Located in Hamilton County but serve individuals from whatever county they reside

Starkey Hearing Foundation --------------------------------- 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids
NORTHERN KENTUCKY MEDICAL ASSISTANCE

Benefits Check-Up ---------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Butler Foundation --------------------------------- 859.292.5534
Email: bschafer@corporex.com
- Financial assistance for medical equipment, prescriptions, glasses, dental, etc.

Campbell County Community Action Commission ------ 859.431.4177
437 West Ninth Street; Newport, KY 41017
Website: http://www.nkcac.org/*
- Assistance with prescriptions

Faith Community Pharmacy -------------------------- 859.426.7837
7033 Burlington Pike, Suite 4; Florence, KY 41042
Website: http://www.faithcommunitypharmacy.com/*
- Provides free prescription medication for residents of Northern Kentucky who do not have prescription drug coverage and meet household income guidelines.
- Screening Interviews: Monday-Thursday beginning at 9am
- Outreach locations: Campbell County (437 W. 9th St, Newport) 3rd Wednesday and Monday: 1pm-3pm and Kenton County (315 E. 15th St, Covington) 4th Tuesday and Monday: 9am-11am

Family Support of Boone County --------------------- 800.306.8959
8311 US Highway 42; Florence, KY 41042
Website: http://chfs.ky.gov/dCBS/dFS/
- Offers assistance to families in Boone County need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-4:30pm; Bring ID, SS card, and proof of address

Family Support of Campbell County ------------------ 800.306.8959
601 Washington Avenue; Newport, KY 41071
Website: http://chfs.ky.gov/dCBS/dFS/*
- Offers assistance to families in Campbell County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-4:30pm; Bring ID, SS card, and proof of address
Family Support of Kenton County ------------------------------- 800.306.8959
333 Scott Street, Suite 300 (First Floor); Covington, KY 41011
Website: http://chfs.ky.gov/dcbs/dfs/
- Offers assistance to families in Kenton County in need of child support assistance only
- Hours: Monday-Friday 8am-430pm; Bring ID, SS card, and proof of address

Grace Community Church ------------------------------------- 859.431.9888
131 East 5th Street; Covington, KY 41011
Website: http://immanuelumc.org/*
- Provides eyeglasses at community meal every Sunday: 4pm-5pm

Health Kentucky --------------------------------------------- 800.633.8100
140 Consumer Lane; Frankfort, KY 40601
Website: http://www.healthkentucky.org/*
- Health Kentucky and the Kentucky Physicians Care Program’s vision is that all uninsured Kentuckians living in poverty have access to quality healthcare
- Applicant must be a U.S. citizen and a Kentucky resident between the ages of 18-64
- Applicant cannot be covered by any private insurance, Medicaid, Medicare, or Disability (SSI)
- Household income level must be at or below 100% Federal Poverty guidelines. Resources must also be less than $2,000.00.

Health Point Family Care ------------------------------------- 859.655.6100
1401 Madison Avenue, Covington, KY 41011
Website: http://www.healthpointfc.org/*
- A nonprofit medical and dental practice providing primary care at five locations in Kenton, Campbell and Boone counties in Kentucky
- Provides quality, affordable health care to low-income and uninsured people
- Prescription Drug Assistance program helps qualified patients obtain free prescriptions

Henry Hosea House ----------------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Foot clinic October-March

Holy Spirit Outreach Ministry ------------------------------- 859.261.0818
809 York Street; Newport, KY 41071
Website: http://holyspiritnewport.com/
- Photo ID is required; Offers medical assistance Monday, Wednesday, Friday: 9am-1pm; Friday: 9am-12pm

Kenton County Community Action Commission ------------------ 859.291.8607
315 East 15th Street; Covington, KY 41011
Website: http://www.nkcac.org/*
- Assistance with prescriptions
Northern Kentucky Independent District Health Dept. --- 859.341.4264
610 Medical Village Drive; Edgewood, KY 41017
Website: [http://www.nkyhealth.org/mx/hm.asp?id=healthandsocneeds*](http://www.nkyhealth.org/mx/hm.asp?id=healthandsocneeds*)
  - Provides medical assistance for people with HIV/AIDS

Southside Church of Christ ---------------------------------- 859.654.8827
20 Southside Church Road; Falmouth, KY 41040
No website
  - Hours: Last Saturday of the month: 10am-11am (November and December: last Saturday before holiday); Provides food, diapers, and OTC medications

Starkey Hearing Foundation ------------------------------------------ 866.354.3254
Website: [http://www.starkeyhearingfoundation.org/*](http://www.starkeyhearingfoundation.org/*)
  - Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

St. Paul's Healthcare Mission ------------------------------------- 859.581.7640
7 Court Street; Newport KY 41071
Website: [http://stpaulsnewport.org/healthcare-mission.html](http://stpaulsnewport.org/healthcare-mission.html)
  - Hours: Wednesday: 530pm-730pm (no appointment necessary)
  - Service offered: blood pressure screening, diabetic blood glucose screening, assistance managing medications, mobile mammography offered 2 x year, assistance obtaining medications, diabetic testing supplies, assistance with enrolling in health insurance

United Christian Volunteers ------------------------------------------ 859.727.4417
15 Kenton Street; Erlanger, KY 41018
No website
  - Assistance with: rent/utilities/security deposit; food; clothing; prescriptions; personal care items; and furniture; Hours: Monday-Friday: 9am-12pm
  - Serves residents of Erlanger and Elsmere: must show ID, proof of residency within the last 30 days, and SS card/print out or birth certificate for each member of the household

United Ministries ------------------------------------------- 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
  - Provides financial assistance for prescriptions and MD appointments
  - Serves residents from Southern Kenton County (excluding Covington and Latonia) and all of Boone County with emergency assistance
  - Must meet with a Case Manager
  - Please call to schedule appointment

Vision Coalition of Greater Cincinnati ------------------------------- 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: [http://www.vcgcc.org/*](http://www.vcgcc.org/*)
  - This resource provides a general listing of local organizations that offer eye care and vision services at free or reduced cost services
Vision USA ------------------------------------------ 800.766.4466
Website: Optometry Cares*
  • Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

INDIANA MEDICAL ASSISTANCE

Batesville Area Ministerial Association ----------- 812.932.2622
P.O. Box 383; Batesville, IN 47006
Website: http://www.batesvillefoodpantry.org/*
  • Prescription assistance for Batesville citizens, open Wednesday: 12pm-4pm

Benefits Check-Up --------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Dearborn County Crisis Pregnancy Center, Inc ------ 812.537.4357
62 Doughty Road Suite 5; Lawrenceburg, IN 47025
No website
  • Faith-based, non-profit organization that may be able to provide housing assistance
  • Provides material needs and services for the expectant mother free of charge
  • Hours: Monday: 3pm-7pm

Dearborn County Health Department ------------------ 812.537.8826
215 B West High Street; Lawrenceburg, IN 47025
Website: http://www.dearborncounty.org/*

Franklin County Health Department ------------------ 765.647.4322
1010 Franklin Avenue # 210; Brookville, IN 47012
Website: http://www.franklincounty.in.gov/
  • Provides Community Clinics, Adolescent/Adult Immunizations, Childhood Immunizations and other medical needs

Kings Daughter Hospital and Health Services -------- 812.689.5101
206 West Tyson Street; Versailles, IN 47042
Website: http://www.kdhhs.org/*
  • Operates multiple local health care clinics

Ohio County Health Department ---------------------- 812.438.2551
117 Sixth Street; Rising Sun, IN 47040
No website
Ripley County Public Health Nurse Division ------------------ 812.689.0506
102 West 1st North Street, Suite 107; Versailles, IN 47042
Website: http://www.ripleycounty.com/healthdepartment/*
  • Hours: Monday-Friday: 8am-12pm and 1pm-4pm

Rising Sun Medical Center ------------------------------------- 812.438.2555
230 Sixth Street; Rising Sun, IN 47040
Website: http://risingsunmedicalcenter.com/*
  • Hours: Monday, Tuesday, Wednesday, Friday: 830am-5pm and Thursday: 830am-530pm
  • All office visits are by appointment only
  • A sliding fee scale based on household income is available to qualifying patient

Salvation Army (Dearborn County) --------------------------- 812.926.1585
110 Imparting Street; Aurora, IN 47001
Website: http://www.salvationarmyindiana.org/*

Salvation Army (Ripley County) ----------------------------- 812.689.4323
Osgood Nazarene Church
1006 North Columbia Avenue; Osgood, IN 47037
Website: http://www.salvationarmyindiana.org/*

Starkey Hearing Foundation --------------------------------- 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
  • Hear Now is a national non-profit program committed to assisting U.S. residents who are
deaf or hard of hearing and have no other resources to acquire hearing aids

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*
  • Provides assistance to residents of Dearborn, Franklin, Ohio, and Ripley Counties
  • Provides financial assistance for prescriptions

Town Trustee in Ripley, Dearborn, Franklin, or Ohio Indiana
  • Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance for the needy

Vision Coalition of Greater Cincinnati --------------------- 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgcc.org/*
  • Provides a general listing of local organizations that offer eye care and vision services at free or reduced cost services for people who are low-income

Vision USA ----------------------------------------------- 800.766.4466
Website: http://www.optometryscharity.org/*
  • Provides basic eye health and vision services free of charge to low-income
Dental Assistance

Counties by page number
KY: All 8 NKY: 235
IN: Southeast Counties: 236

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
DENTAL ASSISTANCE

Crest Smiles Shoppe --------------------------------- 513.352.4072
612 Rockdale Avenue, Cincinnati, OH 45229-2919
Website: http://www.cincinnati-oh.gov/health/
  • Provides dental care on sliding fee scale to Cincinnati residents
  • Hours of operation are Monday-Friday: 730am-5pm
  • Cincinnati city residents in need of emergency dental care can walk in Monday-Friday at 730am
  • Must bring picture ID, proof of residence, proof of income, and $20 co-pay

Donated Dental Services --------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
  • Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
  • Must be working or receive SSDI or VA benefits

Elm Street Health Center --------------------------------- 513.352.3092
1525 Elm Street; Cincinnati, OH
No website
  • Adult Medical; Pediatrics; OBGYN; Dental
  • Adolescent/Adult Immunizations, Flu Vaccines, General Dentistry, General Physical Examinations, and Street Outreach and Mobile Dental Care for Homeless People
  • Hours: Monday: 9am-6pm; Tuesday-Friday: 8am-5pm

McMicken Dental Center --------------------------------- 513.763.2200
40 E McMicken Avenue; Cincinnati, OH 45202
Website: http://www.cincysmiles.org/*
  • Dental-care for the homeless; must have homeless certificate
  • Hours: Monday-Thursday: 730am-430pm; Friday: 730am-3pm
Millvale at Hopple Street Dental Center ------------------------ 513.352.3196
2750 Beekman Street; Cincinnati, OH 45225
No website

Northside Dental Clinic --------------------------------------- 513.357.7610
3917 Spring Grove Avenue; Cincinnati, OH 45223
No website
- Only serves residents of 45201 and 45239 zip codes; need proof of income and address
- Dental emergencies: Monday: 830am; Wednesday-Friday: 730am
- Clinic hours: Monday: 8am-6pm; Tuesday-Friday: 730am-5pm

Price Hill Health Center (Dental) ----------------------------- 513.357.2704
2136 W. 8th Street; Cincinnati, OH 45204
Website: http://www.cincinnati-oh.gov/health/

University Hospital Dental Center --------------------------- 513.584.6650
234 Goodman Avenue; Cincinnati, OH 45219 (3rd Floor of B Pavilion)
Website: http://universityhospital.uchealth.com/*
- Provides dental services on a sliding fee scale
- Must make an appointment; no walk-ins

Valley Dental Group ------------------------------------------ 513.631.2224
7125 Reading Road; Cincinnati, OH 45237
No website
- Affordable dental care

Winton Hills Medical and Health Center ----------------------- 513-242-1033
5275 Winneste Avenue; Cincinnati, OH, 45232
Website: http://www.winmedinc.org/*
- Dental Care Services, Obstetrical and Gynecological Care, Primary Medical Care
- Hours: Monday, Tuesday, Friday: 830am-5pm; Wednesday and Thursday: 830am-7pm

OHIO: BUTLER COUNTY
DENTAL ASSISTANCE

Donated Dental Services -------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
- Must be working or receive SSDI or VA benefits
Middletown Community Health & Dental Center ------- 513.454.1111
1036 South Verity Parkway; Middletown, OH 45044
Website: http://www.myprimaryhealthsolutions.org/*
- Sliding-fee scale for all residents of Butler County regardless of income or ins. coverage
- Hours: Monday: 730am-530pm; Tuesday: 730am-7pm Wednesday-Friday: 730am-530pm
- Emergency Appointment Hours: (sign in) 730am-745am

OHIO: CLERMONT COUNTY
DENTAL ASSISTANCE

Donated Dental Services ----------------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
- Must be working or receive SSDI or VA benefits

OHIO: ADAMS & BROWN COUNTY
DENTAL ASSISTANCE

Donated Dental Services ----------------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
- Must be working or receive SSDI or VA benefits

NORTHERN KENTUCKY
DENTAL ASSISTANCE

Butler Foundation ------------------------------------------------------- 859.292.5534
Email: bschaefer@corporex.com
- Financial assistance for medical equipment, prescriptions, glasses, dental, etc.

Donated Dental Services ----------------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled; Must be working or receive benefits
INDIANA
DENTAL ASSISTANCE

Donated Dental Service -------------------------------------------- 800.452.6022
PO Box 872; Indianapolis, IN 46202
No website

Indiana Dental Association ------------------------------------------ 800.562.5646
401 West Michigan Street Suite 1000; Indianapolis, IN 46206
No website
- Provides referrals to participating dentists who offer reduced rates to low income persons 65 and older who do not have private dental insurance or Medicaid
- To apply for this program, contact the local Agency on Aging
Birth Certificates and ID’s

Counties by page number
KY: All 8 NKY: 239
IN: Southeast Counties: 239

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*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**
**BIRTH CERTIFICATES AND ID’S**

Elm Street Health Center -------------------------------------- 513.352.2925
1525 Elm Street; Cincinnati, OH 45210 (1st Floor)
No website
- To apply for a birth certificate, go to 1st Floor Elm Street Health Center between 8am-3pm
- Birth Certificates may be picked up on the day applied for, prior to 3pm
- Cost: $22 per copy; Issues Birth Certificates for anyone born in Ohio

Freestore/ Foodbank -------------------------------------------- 513.241.1064
112 E Liberty; Cincinnati, OH
Website: http://www.fsfbmedia.org/beta/
- Emergency assistance with birth certificates and identification
- Provides financial assistance with birth certificates on the first Wednesday of the month for the first 5 people who arrive
- Provides birth certificates and IDs on an immediate basis if you contact Lisa Snorton at 513-370-0444

Hamilton County Veteran Service Commission ------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: http://www.hamiltoncountyohio.gov/veterans/
- Provides vouchers for Veterans to get birth certificates
- Arrive between 8am-10am Monday-Friday to complete an application for assistance

Our Daily Bread -------------------------------------------- 513.621.6364 ext.16
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/
- Hours: Monday-Friday: 930am-1145am
- Assistance with obtaining/paying for IDs and birth certificates
- Christ Church Cathedral (4th/Sycamore Street) can help with IDs and birth certificates at 430pm on Tuesdays only
Salvation Army-------------------------------------------------- 513.762.5649
120 East Central Parkway; Cincinnati, OH 45202
Website: http://www.salvationarmyusa.org/
• Assists with obtaining birth certificates and state ID’s

St. Vincent DePaul Emergency Services -------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
• Assistance with birth certificates and ID only for clients born in Ohio
• Walk-ins welcome the 1st Thursday of each month: 9am-11am (only the first 100 people are served each month due to limited financial resources)
• Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address

OHIO: BUTLER COUNTY
BIRTH CERTIFICATES AND ID’S

Elm Street Health Center ------------------------------- 513.352.2925
1525 Elm Street; Cincinnati, OH 45210 (1st Floor)
No website
• To apply for a birth certificate, go to 1st Floor Elm Street Health Center between 8am-3pm
• Birth Certificates may be picked up on the day applied for, prior to 3pm
• Cost: $22 per copy; Issues Birth Certificates for anyone born in Ohio

Salvation Army ----------------------------------------- 513.863.1445
235 Ludlow Street; Hamilton, OH 45011
Website: http://www.salvationarmyusa.org/*
• Assists with IDs and Birth Certificates
• Accepts phone calls for assistance only Monday-Thursday: 930am - 1130am. Afternoon hours are for scheduled appointments. No walk-in services

St. Vincent DePaul Emergency Services -------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
• Assistance with birth certificates and ID only for clients born in Ohio
• Walk-ins welcome the 1st Thursday of each month: 9am-11am (only the first 100 people are served each month due to limited financial resources)
• Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address
Ohio: Clermont County
Birth Certificates and ID’s

Elm Street Health Center -------------------------------------- 513.352.2925
1525 Elm Street; Cincinnati, OH 45210 (1st Floor)
No website
- To apply for a birth certificate, go to 1st Floor Elm Street Health Center between 8am-3pm
- Birth Certificates may be picked up on the day applied for, prior to 3pm
- Cost: $22 per copy; Issues Birth Certificates for anyone born in Ohio

St. Vincent DePaul Emergency Services ---------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- Assistance with birth certificates and ID only for clients born in Ohio
- Walk-ins welcome the 1st Thursday of each month: 9am-11am (only the first 100 people are served each month due to limited financial resources)
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address

Northern Kentucky
Birth Certificates and ID’s

Mental Health Association of NKY -------------------------- 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*
- Provide assistance with obtaining birth certificates and ID's for individuals with mental health issues
- Provide counseling services for individuals without insurance, payee services and supported employment services

Indiana
Birth Certificates and ID’s

Town Trustee in Ripley, Dearborn, Franklin, or Ohio Indiana
- Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance
Payee Services

Counties by page number

KY:  All 8 NKY: 241
IN:  Southeast Counties: 242

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY PAYEE SERVICES**

Church of the Advent Open Door Ministry ------------------ 513.961.2259
2366 Kemper Lane (Walnut Hills); Cincinnati, OH 45206
Website: [http://advent-cincinnati.diosohio.org/*](http://advent-cincinnati.diosohio.org/*)
  • Payee program for adults suffering with mental illness

Cincinnati Area Senior Services -------------------------- 513.721.4330
2368 Victory Parkway Suite 300; Cincinnati, OH 45206
Website: [http://cassdelivers.org/*](http://cassdelivers.org/*)
  • Guardian and Representative Payee program for seniors

Freestore/ Foodbank --------------------------------- 513.241.1064
112 E Liberty; Cincinnati, OH 45202
Website: [http://www.fsfbmedia.org/beta/*](http://www.fsfbmedia.org/beta/*)
  • Protective Payee program; budget counseling

Life Point Solutions -------------------------------------- 513.921.6300
3730 Glenway Avenue; Cincinnati, OH 45205
Website: [http://www.lifepointsolutions.org/*](http://www.lifepointsolutions.org/*)
  • Payee services

Mercy Neighborhood Ministries -------------------------- 513.721.2500
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
No website
  • Payee services
OHIO: BUTLER COUNTY
PAYEE SERVICES

Lifespan ----------------------------------------------- 513.868.3210
1900 Fairgrove Avenue Route 4; Hamilton, OH 45011
Website: http://www.lifespanohio.org/*
  • Representative Payee program for residents in Butler and Warren County

OHIO: CLERMONT COUNTY
PAYEE SERVICES

Life Point Solutions ---------------------------------- 513.947.7000
43 East Main Street; Amelia, OH 45102
512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*
  • Payee services

NORTHERN KENTUCKY
PAYEE SERVICES

Freestore/ Foodbank ---------------------------------- 513.241.1064
112 E Liberty; Cincinnati, OH 45202
Website: http://www.fsfbmedia.org/beta/*
  • Protective Payee program; budget counseling

Life Point Solutions ---------------------------------- 859.291.1121
434 Scott Boulevard; Covington, KY 41011
Website: http://www.lifepointsolutions.org/*
  • Payee services

Mental Health America of Northern Kentucky ---------- 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*
  • Payee services

Welcome House of Northern Kentucky ------------------ 859.431.8717
205 West Pike Street, Covington, KY 41011
Website: http://www.welcomehouseky.org/*
  • Payee services
Lifetime Resources --------------------------------------------- 812.432.6200
13091 Benedict Drive; Dillsboro, IN 47018
Website: http://www.lifetime-resources.org/*
• Sentry Services provides court appointed representation for adults 18+ who are unable to
  advocate or make informed decisions for themselves
• Guardianship and Payee
American Red Cross --------------------------------- 877.272.7337
2111 Dana Avenue, Cincinnati, OH 45207
Website: http://www.redcross.org/*
- The financial assistance is provided in the form of no-interest loans and grants for situations such as emergency travel, urgent health and welfare needs such as food, rent/utilities, and burial assistance. Recipients must be either active duty or retired military persons.
- Family Care packages can be distributed to families in the Greater Cincinnati Area. The items being collected for the Family Care packages are: Grocery store gift certificates, gas station gift cards, and pre-paid phone cards in increments of $10 (or more) which must have international access.

Batesville American Legion -------------------- 812.654.9233
318 E Indian Trail; Milan, IN
Website: http://www.legion.org/*
- Military Service Fund provides emergency assistance to Veterans currently serving or who have been honorably discharged from active duty within the past five years.

Butler County Veteran Service Commission ------------------ 513.887.3600
315 High Street (First Floor); Hamilton, Ohio 45011
Website: http://bcvets.org/*
- Provides financial assistance to eligible Veterans, spouses, dependent children, and surviving spouses on an emergency basis for housing, utilities, and food.

Cincinnati VA Medical Center -------------------------- 513.861.3100
3200 Vine Street; Cincinnati, OH 45220
Website: http://www.cincinnati.va.gov/
- The Cincinnati VA Medical Center is devoted to providing primary healthcare, specialized care, and mental health services to Veterans whom reside within a 50-mile radius of the Medical Center in the states of Ohio, Kentucky, and Indiana.
- Cincinnati VA provides healthcare services for Veterans closer to their homes at the following six Community-Based Outpatient Clinics located in: Bellevue, Kentucky; Clermont County, Ohio; Hamilton, Ohio; Dearborn County, Indiana; Florence, Kentucky; Georgetown, Ohio.

Clermont County Veterans Service Commission ------- 513.732.7363
76 South Riverside Drive (Heritage Bldg-3rd. Floor); Batavia, OH 45103
Website: http://www.clermontcountyveterans.com/*
- Emergency funds for food, housing and utilities may be provided to Veterans and/or their dependents. Transportation to/from medical appointments at the VA also provided.
- For transportation, call 732.7471 at least 5 days prior to your appointment to schedule transport.
Commonwealth of KY DVOP Program ------------------ 859.292.2631
No address or website
- Works with disabled Veterans in Northern Kentucky, providing one-on-one case management until they find employment

Disabled American Vets (DAV: KY) ------------------------ 859.426.2838
3725 Alexandria Pike; Cold Spring, KY 41076
Website: [http://www.dav.org/about/Default.aspx*](http://www.dav.org/about/Default.aspx)
- Provides transportation for disabled Veterans to/from medical appointments

Disabled American Vets (DAV: OH) ------------------------ 513.475.6443
Cincinnati VA 1st Floor, across from Auditorium
3200 Vine Street; Cincinnati, OH 45220
Website: [http://www.dav.org/about/Default.aspx*](http://www.dav.org/about/Default.aspx)
- Provides free assistance with applying for benefits, claims, and burial services
- Assist with completing applications for upgrading discharge status

Goodwill Industries -------------------------------------- 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215
Website: [http://www.cincinnatigoodwill.org/services/veterans.php*](http://www.cincinnatigoodwill.org/services/veterans.php)
- Provides free assistance with applying for benefits, claims, and burial services
- Assist with completing applications for upgrading discharge status

Habitat for Humanity ------------------------------------- 513.621.4147
4910 Para Drive; Cincinnati, OH 45237
Website: [http://habitatcincinnati.org/*](http://habitatcincinnati.org)
- Critical Home Repair Program helps Veterans with home improvements and home repairs
- Must commit to investing a minimum of 16 hours of sweat equity
- Must demonstrate the ability to repay the total cost of repairs for materials
- The maximum amount allotted will be $10,000.00; Income guidelines apply

Hamilton County Veteran Service Commission ---------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: [http://www.hamiltoncountyohio.gov/veterans/](http://www.hamiltoncountyohio.gov/veterans/)
- Provides financial emergency assistance for food, rent/utilities, etc. to Veterans and their dependents who reside in Hamilton County
- Provides vouchers for Veterans to get birth certificates (must have been born in Hamilton County)
- Assists Veterans with getting their discharge status upgraded
- Arrive between 8am-10am Monday-Friday to complete an application for assistance
Lawyers Serving Warriors ---------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance for disability issues for all Veterans

Military One Source ------------------------------------------ 800.342.9647
Website: http://www.militaryonesource.mil/*
- Military OneSource is here to help you with just about any need
- Available by phone or online, our free service is provided by the Department of Defense for active-duty, Guard, and Reserve service members and their families

Kentucky Department of Veteran Affairs Region 12 ----- no number
7129 Price Pike; Florence, KY 41042
Website: http://veterans.ky.gov/
- Covers residents of Boone, Campbell, and Kenton County
- Provides Veterans with financial assistance, one time only, for rent, utilities, deposit, etc.

Kentucky Department of Veteran Affairs Region 6 ------ no number
101 N. Main Street; Williamstown, KY 41097
Website: http://veterans.ky.gov/
- Covers residents of Bracken, Carroll, Franklin, Gallatin, Grant, Harrison, Henry, Owen, Pendleton, Scott, and Trimble Counties
- Provides Veterans with financial assistance, one time only, for rent, utilities, deposit, etc.

Ohio Department of Job and Family Services ------------------ 888.296.7541
30 E. Broad Street, 32nd Floor; Columbus, OH 43215 option #5
Website: http://jfs.ohio.gov/veterans/index.stm
- Assistance with employment, benefits, education and transportation for Ohio residents

One Stop Northern Kentucky (Boone) ------------------------ 859.371.0808
8020 Veterans Memorial Drive; Florence, KY 41042
Website: http://www.nkyonestop.org/*
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment
- Works with homeless Veterans who are looking for employment

One Stop Northern Kentucky (Boone) ------------------------ 859.371.0808
8020 Veterans Memorial Drive; Florence, KY 41042
Website: http://www.nkyonestop.org/*
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment
- Works with homeless Veterans who are looking for employment
Ripley County Veteran's Services ------------------------------ 812.689.7165
102 W. First North Street; Versailles, IN 47042
Website: http://www.ripleycounty.com/veteranservices/
- Hours: Monday-Wednesday: 8am-12pm and 1pm-4pm
- Assists with completing claims for VA benefits and VA pension
- Provides transportation to/from VA facilities

Stateside Legal ----------------------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. The goal is to help access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

The Empire Beauty School -------------------------------------- 513.741.4777
8419 Colerain Avenue; Cincinnati, OH 45239
Website: http://www.empire.edu/cosmetology-schools/ohio/cincinnati
- Free haircuts for Veterans

The Vet Center ----------------------------------------------- 513.763.3500
4545 Montgomery Road; Cincinnati, OH 45212
Website: http://www.vetcenter.va.gov/
- Provides War-zone Veterans and their families with the following readjustment services free of charge: Individual and group counseling; Family counseling for military related issues; Bereavement counseling for families who experience an active duty death; Military sexual trauma counseling and referral; Outreach and education; Substance abuse assessment and referral; Employment assessment & referral; VBA benefits explanation and referral; Screening & referral for medical issues including TBI, depression, etc.

VA Domiciliary ----------------------------------------------- 859.572.6202
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075 option #5
Website: http://www.cincinnati.va.gov/services/DOM_Mental_Health.asp
- 58-bed unit with a holistic approach and a 3-6-month average length of stay
- A variety of treatment programs are offered, including: extensive vocational rehabilitation services and other services necessary in the development of skills important to the adoption of a productive lifestyle

VA Grant and Per Diem Program (GPD) ------------------- 513.977.6806 (central line)
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp
- Offers transitional housing to Veterans for up to 2 years per episode of care
- Can offer transitional housing to Veterans who are not eligible for VA medical services.
- VA currently has 164 beds in Hamilton County: 63 at Joseph House; 50 at VOA Veterans Resource Center; 15 at Goodwill; 18 at Parkway Center, 15 at Shelterhouse
- VA has 3 Liaisons who screen for eligibility and provide grant oversight
VA Health Care for Homeless Veterans (HCHV) --- 513.977.6813 (central line)
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp
- An outreach program for homeless Veterans to help them utilize VA and community resources towards the goal of ending homelessness

VA Guaranteed Home Loans ------------------------------------------- 800.729.5772
Website: http://www.benefits.va.gov/homeloans
- VA home loan guaranties are issued to help eligible service members, Veterans, reservists and certain unmarried surviving spouses obtain homes, condominiums, residential cooperative housing units, and manufactured homes, and to refinance loans

VA HUD/VASH Program ----------------------------------------------- 513.977.6832 (central line)
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp
- Provides HUD Section 8 vouchers and case management services for homeless Veterans who are medically eligible

VA OEF/OIF Clinic ----------------------------------------------------- 513.475.6921
3200 Vine Street; Cincinnati, OH 45220
Website: http://www.cincinnati.va.gov/services/returning/
- Helps returning War-Zone Veterans transition into the VA system with a comprehensive assessment of issues, resulting from their experiences during War-Zone service. Free health care is available for 5 years after they are discharged from the military and includes medical as well as mental health care; case management; and compensation and pension information; Dental care is free for the first 180 days upon return

VA Trauma Recovery Center ------------------------------------------ 859.572.6208
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.cincinnati.va.gov/services/ptsd_mental_health.asp
- The Trauma Recovery program provides services to Veterans of all eras who experienced trauma. Most patients have War-Zone trauma, however, this is not required for treatment. Patients also include those who experienced childhood traumas, sexual trauma, and trauma from accidents and other forms of catastrophic experiences
- Treatment is provided in both outpatient and residential settings and requires that Veterans assume responsibility for their recovery. The goals of the program are to decrease distress and to help the Veteran create healthier living patterns using efficacy based psycho-education, cognitive behavioral and coping skills interventions

VA Veterans Benefit Administration (VBA) ----------------------- 513.684.3877
513.475.6499
3200 Vine Street; Cincinnati, OH 45220 (1st Floor of VA-across from the auditorium: Jason Conger)
Website: http://www.cincinnati.va.gov/patients/eligibility.asp
- Assists Veterans with obtaining healthcare and benefits they are entitled to
- Walk in hours: 8am-4pm
VA Veteran's Justice Outreach (VJO) ------------------ 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: [http://www.cincinnati.va.gov/services/CommunityOutreach.asp](http://www.cincinnati.va.gov/services/CommunityOutreach.asp)

- Meets with Veterans in contact with the justice system
- Do not make recommendations to the court nor do they give legal advice
- Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

VA Homeless Veterans Supported Employment ------ 513.977.6818
909 Vine Street; Cincinnati, OH 45202
Website: [http://www.cincinnati.va.gov/services/homeless/index.asp](http://www.cincinnati.va.gov/services/homeless/index.asp)

Volunteers of America, Veterans Resource Center ----- 513.322.5170
7938 Hamilton Avenue; Mt. Healthy, OH 45231
513.381.7233 - CAP Line
Website: [http://www.voago.org/*](http://www.voago.org/*)

- 54 beds serving Veterans with SMI, Dual Diagnoses, Former or Current justice-involved
- 50 beds for male Veterans and 4 beds in a separate wing set aside for female Veterans

VA Substance Dependence Program (SUDEP) ---------- 513.861.3100
3200 Vine Street; Cincinnati, OH 45220
Website: [https://www.cincinnati.va.gov/services/Substance_Dependency.asp](https://www.cincinnati.va.gov/services/Substance_Dependency.asp)

- **Intake and Referral** – Assessment and evaluation are available on a walk-in basis through the Psychiatric Evaluation Center (PEC); no appointment is needed. Patients are then sent for specialized substance abuse intake and a determination is made for referral to the appropriate service. To discuss or make a referral, call extension 6367 and ask to speak to the staff member assigned to Intake for the day.

- **Detoxification Service** – Outpatient Substance Dependence Evaluation Clinic (OSDEC) and Inpatient Medically Managed Detoxification Service are available for all categories of drugs of abuse, including alcohol, cocaine and opiates. Referrals- 513.861.3100 Ext. 4752

- **Outpatient Detoxification Service** – patients are evaluated by one of the Substance Dependence Physicians/NPs and seen on a daily basis by the providers until their detox is completed.

- **Inpatient Detoxification Service** – 3 bed, medically managed detoxification unit located on an acute medical unit, staffed by nurses.

- **Rehabilitation Service** – provides treatment in both residential and outpatient settings. The level of care for an individual is in the least restrictive setting.

- **Residential Rehabilitation Service**: Utilizes a highly structured milieu treatment approach with an emphasis on group work. We have 17 residential beds with a 21-day average length of stay. Screenings are Tuesdays and Thursdays at 2pm. Patients must be medically stable to participate in intensive day-long group and individual programming. Referrals- 513.861.3100 Ext. 4822 or 4827
• **Outpatient Rehabilitation Service** – Provides a variety of group and individual services. Education groups include Grief and Loss, Anger Management, OEF/OIF Groups, Smart Recovery, and Process Recovery Groups. Services are provided in the evening 4 days a week and on Saturdays, including our family program, Community Connection, from 1pm-230pm. AA meetings are held every day at 1130am and on Saturday from 10am-11am. Alanon is held on Saturday at 10am. Referrals- 513.861.3100 Ext. 4822 or 4827

• **Dual Diagnosis Service** – Provides outpatient services to Veterans who suffer from co-occurring substance use and psychiatric disorders. Group and individual therapy are provided. Screenings are every Monday at 130pm for admission into the program. Referrals- 513.861.3100 Ext. 4797

• **Substance Abuse/Posttraumatic Stress Disorder (SA/PTSD) Service** - This outpatient program provides services to Veterans with both Substance Abuse and Posttraumatic Stress Disorder. Utilizing the evidence-based Seeking Safety model, the SA/PTSD program offers structured group therapy. Referrals- 513.861.3100 Ext. 4255

• **Tobacco Treatment Center** – Classes are provided in an ongoing group format on Monday: 830am-930am; Monday evenings: 530pm-630pm; Thursday: 1 pm–2 pm; a specialized group for dual diagnosis patients meets on Friday at 10am. Nicotine replacement therapy and other medications to aid in quitting tobacco use are provided. Tobacco Treatment is also provided in the CBOC's. Referrals- 513.861.3100 Ext. 5515

• **Opioid Substitution Program (OSP)** – Provides opiate agonist therapy (methadone maintenance) and drug treatment for patients with long-term opiate addiction problems. Counseling, case management, and group therapy are important components of the program. All patients need to be assessed prior to initiating care. Referrals- 513.861.3100 Ext. 4857

• **Buprenorphine Treatment Clinic (BTC)** - Suboxone (Buprenorphine) treatment is also provided for opiate dependent patients. All patients need to be assessed prior to initiating care. Counseling, case management and group therapy are also important components of this program. Referrals- 513.861.3100 Ext. 4735
3A. Attachment Guide

**Written Agreement with State or Local Workforce Development Board**
that includes prioritized access to employment opportunities or co-enrollment in workforce and homeless assistance programs for people experiencing

- **Ohio Means Jobs - Partnership Participation Confirmation re CoC Job Fair**
  - Ohio Means Jobs, our CoC's local workforce development agency, has agreed to partner with our CoC and host a booth at CoC Job Fair to prioritize access to employment opportunities for CoC participants experiencing homelessness.
  - Screen Cap of Ohio Means Jobs Website publicizing CoC Job Fair for persons experiencing homelessness

- **Center for Independent Living Options (CILO) - CoC funded partner agency:**
  - Letter from CILO re provision of prioritized access to education and training opportunities for people experiencing homelessness by conducting job readiness classes to CoC participants.

- **Ohio Valley Goodwill, Inc. (OVGI) - OVGI Agreements to conduct VRE for Veterans**
  - Agreements by OVGI for Vocational Rehab and Employment
    - OVGI provides prioritized access to education and training opportunities for people experiencing homelessness by conducting classes to Veterans, some of whom are homeless and residing in OVGI's CoC funded housing programs.
  - Screen Cap of VA Website re explanation of VR&E program
  - Screen Cap of OVGI Homeless Veterans Reintegration Project resources, which are VA programs, contracted with OVGI.

- **VA Programs re Homelessness**
  - Guide re Homeless Veterans Reintegration Projects
  - VA Homeless and Low Income Resources Guide
    - Screen Cap of HamiltonCountyOhio.gov website attached. Hamilton County also makes the VA's guide available on its hamiltoncoohio.gov website.
    - VA publishes the detailed Homeless and Low Income Resources Guide including employment resources and links to mainstream benefit sources.
Ohio Means Jobs
1916 Central Pkwy
Cincinnati, OH 45214

September 13, 2019

RE: CoC Job Fair “Where Opportunity is Priority”
October 29, 2019 – United Way, 2400 Reading Road

Thank you for partnering with our CoC to prioritize access to employment and workforce opportunities for people experiencing homelessness in Cincinnati and Hamilton County.

Please allow your signature on this letter (below) to confirm that Ohio Means Jobs will be hosting a booth at our CoC-wide Job Fair on October 29, 2019.

We anticipate that current and former clients from across the CoC will be attending the Job Fair event and we look forward to collaborating with you to connect them to employment opportunities, which in turn will provide them means by which to increase income and independence. In addition, we look forward to working with you throughout the year on upcoming employment initiatives as well.

We would very much appreciate you signing and returning this letter to confirm participation.

Thanks very much for all you do for our community!

Amy Stewart
Director of Planning and Evaluation
p. 513.263.2789 | f. 513.221.8444

Ohio Means Jobs
1916 Central Pkwy
Cincinnati, OH 45214
COC JOB FAIR

A Job Fair where Opportunity is Poised. Welcoming previous & current job seekers engaged with Continuum of Care partners.

Event Info

Location
UNIFIED WAY
2336 Reading Road
Cincinnati, OH 45202
Hamilton County

Date/Time
October 26, 2015
9:00 AM - 11:30 AM

Phone
513.614.4018

Web
https://www.strategicohiohurricanes.org/job-fair-where-opportunity-is-poverty/

Want to remember this for later? You can save it to your Calendar by clicking the Save button.

SAVE TO CALENDAR

Back to Events
September 12, 2019

To Whom It May Concern,

This letter confirms The Center for Independent Living Options (CILO) has formal agreements with the following agencies to provide access to employment opportunities or co-enrollment in workforce and homeless assistance programs for people experiencing homelessness:

SOUTHWEST OHIO REGION WORKFORCE INVESTMENT BOARD
OHIO MEANS JOBS
OPPORTUNITIES FOR OHIOANS WITH DISABILITIES (OOD)

CILO offers an in-house five-week job readiness program called, StepAhead, for consumers with disabilities of the Permanent Supportive Housing program. This program is also extended to agencies of the CoC. Once consumers complete the job readiness program, they are referred to the above listed agencies to work in partnership with CILO to provide employment services, assessments and personalized direct services to help consumers obtain or retain employment.

In addition, CILO has a partnership with OOD by having a liaison come to our office once a month to meet with consumers and connect them with the Bureau of Vocational Rehabilitation Services.

Sincerely,

[Signature]

Rob Festenstein
Executive Director
Title 38 United States Code Section 3679(e) Facility Compliance Form for Chapter 31 Only Facilities

As part of the Veterans Benefits and Transition Act of 2018, section 3679 of title 38 United States Code was amended. Facilities approved for use by the Department of Veterans Affairs (VA) Chapter 31 Vocational Rehabilitation and Employment (VR&E) program will be required to sign this form to confirm compliance with the enrollment policies detailed below.

Effective August 1, 2019, the VA must disapprove a course of education provided by a facility that has in effect a policy that is inconsistent with the areas below. If your facility needs more time to comply with the law, please indicate this below and provide a reason(s) for the delay. An extension for these facilities will require approval by the Secretary of the Department of Veterans Affairs.

NOTE: A Covered Individual is any individual who is entitled to educational assistance under Chapter 31 VR&E.

- Your policy must permit any covered individual to attend or participate in the course(s) of education during the period beginning on the date the covered individual provides to the facility a valid VA authorization, such as a VAF 28-1905 form for VR&E beneficiaries, and ending on the earlier of the following dates:
  1. The date on which tuition/fees (T&F) payment from the VA is made to the facility.
  2. 90 days after the date the facility submits a valid T&F invoice to the VA following receipt of the VA authorization.

- Your policy must ensure that your facility will not impose any penalty, including the assessment of late fees; the denial of access to classes, libraries or other institutional facilities; or require any covered individual to borrow additional funds due to delayed T&F payment from the VA under Chapter 31 VR&E.

Your signature on this document attests that your facility currently complies with the requirements of 38 USC 3679(e), or will comply by the effective date of August 1, 2019.

Please ensure that policies in the next publication of your catalog, bulletin, or addendum align with all the above requirements.

Kelly Manns; Assistant Director
Print Name and Title of Official

_________________________  _______________________________
Signature and Date

Please check if an extension is needed to have enrollment policies that comply with the law. Provide the reason(s) for the delay and approximately how much additional time is required: _______
Title 38 United States Code Section 3679(e) Facility Compliance Form for Chapter 31 Only Facilities

In addition, the statute allows your policy to require the covered individual to take the following additional actions:

1. Submit a valid VA authorization, such as a VAF 28-1905 form for VR&E beneficiaries, no later than the first day of a course of education.

2. Provide additional information necessary for the proper enrollment certification of the covered individual by the facility.

3. Submit a written request to use Chapter 31 VR&E benefits at the facility.

The statute considers these to be additional actions, however, a valid VA authorization and information for enrollment certification are required by all facilities. While the law permits a facility to require that a VA authorization form be provided by the first day of a course(s), this is not always possible for VR&E given the unique needs of Servicemembers and Veterans (SM/V) with service-connected disabilities. Therefore, facilities with enrollment policies that permit a VA authorization to be provided after the first day of a course(s) will increase the number of SM/Vs that can potentially utilize VR&E benefits at the facility.

Please indicate below, by placing an X on the line, if your facility will require one of the additional actions of a covered individual.

X The facility requires that a valid VA authorization, such as a VAF 28-1905 form for VR&E beneficiaries, be provided no later than the first day of a course(s) for a covered individual to participate in the course(s). A VA authorization will not be accepted after the first day of a course, and therefore, a SM/V will not be able to participate in the course(s) if the authorization is not received by the first day.

_____ The facility requires a covered individual to submit a written request to use his or her Chapter 31 VR&E benefits at the facility.
homeless veterans reintegration projects (hvrp)

The Homeless Veterans Reintegration Projects (HVRP) are employment-driven Department of Labor funded programs designed to provide the supports and assistance needed for eligible veterans to obtain employment, housing assistance and economic stability. Each veteran is assigned a case manager who provides assistance in all aspects of helping the veteran rejoin their community as a fully integrated member.

Goodwill’s HVRP services are available throughout the greater Cincinnati and Northern Kentucky areas, as well as in Adams, Brown, and Clermont counties in rural Ohio.

VA funded “Per diem” residential program

Goodwill also operates a VA funded “Per diem” residential program which is a program for eligible homeless veterans in need of employment assistance and intensive and holistic services in order to achieve long term self-sufficiency. The goal of all participants is to ultimately achieve full-time employment within the community.
HVRP and SSVF
Leveraging Opportunities to Best Serve Veterans

What is HVRP?

- Administered through the Department of Labor Veterans’ Employment and Training Service (DOL-VETS), the Homeless Veterans Reintegration Program (HVRP) is the only federal program that focuses exclusively on the employment of Veterans who are experiencing homelessness.

- As of 2015, over 150 HVRP grants operate in 40 states, Puerto Rico, and the District of Columbia. These grants range from $100,000 to $300,000, depending on the size of the program and the service area.

- Even though the structure and name will look different depending on where you are, all HVRP grantees have the same mission: help Veterans experiencing homelessness get competitive jobs. The program connects Veterans to gainful employment informed by the labor market and facilitates the connection of service delivery systems. To meet this dual objective, HVRP grantees embrace four core principles:

<table>
<thead>
<tr>
<th>A Spectrum of Services</th>
<th>HVRP grantees provide a wide array of employment services to help Veterans who are experiencing homelessness obtain and maintain gainful employment. These services are tailored to the needs in the community and the individual Veterans enrolled in the program.</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Coordinated Effort</td>
<td>In most communities, HVRP grantees tap into the wider community network to help with outreach, training, and other services that cannot be paid for by HVRP, like child care, legal services, or housing.</td>
</tr>
<tr>
<td>Connecting Training to Real Jobs</td>
<td>HVRP grantees focus on job-driven training principles - employment opportunities pursued by Veterans in HVRP are based on the local labor market and involve skills-based training. The goal is competitive employment in the local workforce.</td>
</tr>
<tr>
<td>Knowing the Veterans</td>
<td>HVRP grantees use a client-centered case management approach to services, recognizing that strong employment outcomes are linked to housing stability.</td>
</tr>
</tbody>
</table>

What kind of services can HVRP provide?

- HVRP grantees provide a core set of services determined by the needs of Veterans, the employers in the area, and the local labor market. Services are focused on providing Veterans experiencing homelessness with relevant skills, connecting these Veterans to employers, and improving employment outcomes and earnings for Veterans while they are enrolled. The program focuses on more than applying for jobs online - quality placements and sustained retention are critical. HVRP does this through four core activities:

| Outreach | Outreach activities include outreach to Veterans, but also to partners and employers. Outreach often includes project orientation workshops for partners like SSVF. HVRP grantees utilize Stand Down as a major outreach activity and funds from DOL-VETS are available to host a Stand Down. |
| Assessment and Intake | Assessment and intake for HVRP may look similar to an SSVF intake. Assessment is not the same as enrollment for HVRP, and some Veterans you refer for assessment may not end up enrolled. All HVRPs will ask the Veteran about his or her willingness to engage in services and go back to work before enrollment. They will assess barriers to employment and skills and knowledge gaps. Even if they do not enroll a Veteran in HVRP after he or she is assessed, they will still refer him or her to community resources, like SSVF, for support. |
| Job-Driven Training and Employment | Job-Driven Training and Employment is the largest section of services for HVRP. HVRPs focus on developing training that is targeted to the specific industries, occupations, and skills that are in demand locally. Priority is given to work-based, over classroom-based, learning opportunities. Many HVRP grantees provide pre-employment services and partner with the American Job Center’s Local Veterans Employment Representatives (LVERS) for job placement. Training and employment activities could include: job search workshops, job counseling using mock and motivational interviewing, resume writing, and connection to work-based training like on the job training (OJT) or Registered Apprenticeship. |
| Follow-Up Services | Follow-up services through HVRP last for 270 days. HVRP reports on each Veteran participant’s employment retention. Often, they will host services like job clubs, alumni groups, or continuing education classes to keep Veterans engaged after they achieve employment. Working together, you and the HVRP grantee can stay in contact with the Veterans you serve so those at risk do not lose employment or fall back into homelessness. |
Because both SSVF and HVRP can pay for some transportation costs, some agencies with both programs create transportation logs. Veterans enrolled in both programs can use SSVF transportation support to get to medical appointments and other meetings related to care, and HVRP transportation support to get to job interviews and other meetings related to work. The date and purpose of these trips are documented in the log. SSVF and HVRP programs can use these logs to track efforts, ensure consistent communication, and identify gaps in coverage.

How are HVRP and SSVF similar?

- As a community, your goal is to help as many Veterans achieve housing stability as possible. That mission has two components: housing and stability. Each program can leverage its unique skill sets to foster stability through a combination of housing and employment.
- Like SSVFs, all HVRP grantee programs are structured differently. While some HVRPs are part of larger service agencies working with all people experiencing homelessness in the community, other HVRP grantee programs focus specifically on Veteran employment.
- Like SSVF, the name of the HVRP in your community is likely not just “HVRP”. In fact, some large agencies may have both SSVF and HVRP under the same roof.
- Like SSVF, HVRP has a few sub-programs to serve special focus areas. HVRP has carve-outs for female Veterans and SSVF serves a higher proportion of female vets than any other VA homeless program. HVRP is also further divided into urban and rural programs.

How are HVRP and SSVF different?

- While both programs seek to foster stability, each focuses on different components of a Veteran’s needs. While SSVF is focused on the housing placement, HVRP can help foster long-term stability through employment. SSVF is primarily a service program, not only a financial assistance program. HVRP, on the other hand, cannot pay for any housing related costs.
- SSVF and HVRP may have different service timelines based on the Veteran’s unique needs. For instance, HVRP keeps in contact with all Veterans for 270 days whereas SSVF engagements are unique to each Veteran household and may be longer or shorter than that timeframe.
- SSVF is intended for both homeless veterans and veterans who are imminently at-risk of literal homelessness and their families, while HVRP is only for Veterans experiencing homelessness, including those who will be homeless within 14 days.
- Many SSVF grantees employ social workers and housing navigators. At HVRP, staff members are often trained in vocational services or vocational rehabilitation.
- HVRPs are not all 501(c)3 agencies. HVRP grantees may be State Workforce Investment Boards, public agencies like city or county governments, Native American tribal organizations, for-profit agencies, or nonprofit organizations.

Co-enrollment in SSVF and HVRP fosters stability through a combination of housing and employment, but not every Veteran is eligible for both programs. Contact your local HVRP right away to discuss specific cases and specific agency eligibility restrictions.

How else can you work together with HVRP?

Transportation

Because both SSVF and HVRP can pay for some transportation costs, some agencies with both programs create transportation logs. Veterans enrolled in both programs can use SSVF transportation support to get to medical appointments and other meetings related to care, and HVRP transportation support to get to job interviews and other meetings related to work. The date and purpose of these trips are documented in the log. SSVF and HVRP programs can use these logs to track efforts, ensure consistent communication, and identify gaps in coverage.

Credentials and Work Supplies

Because both SSVF and HVRP can potentially pay for credentials and work supplies, one agency with both grants in their community had weekly team meetings to make sure the SSVF and HVRP teams were dividing up training dollars to fill gaps for Veterans on their joint caseload. For example, when the SSVF program was low on funds near the end of the program year, the HVRP program was able to use its training funds to pay for food safety certifications and work boots.

Data Sharing

HVRP and SSVF report into different date systems (VOPAR and HMIS respectively). But, that does not mean agencies with both or even communities with both programs do not communicate. One community employed MOUs outlining what information could be shared between programs. All Veterans coming into SSVF were screened for HVRP and referred immediately. This community hosted bi-weekly meetings of case management teams from both programs to go over specific cases and used a joint online calendar to share trainings and workshops so Veterans enrolled in both did not miss out because of conflicting schedules.
Homeless and Low Income Resources

Greater Cincinnati Area

Cincinnati VA Medical Center
Community Outreach Division
859-362-3658

Dina Chafetz, LISW, BCD, Director, Community Outreach Division
Compiled by Sharon Grewe, LISW-S, HVCASAR, Social Worker

*If you have corrections or additions, please email them to
sharon.prevent@va.gov
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Emergency Shelters

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*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**
EMERGENCY SHELTERS – INDIVIDUALS

American Red Cross--------------------------------------------- 513.579.3000
2111 Dana Avenue; Cincinnati, Ohio 45207
  - Housing for people homeless because of a natural disaster or fire by way of hotel voucher
  - Issues credit cards to assist with paying for motel/hotel, clothing, and food

Bethany House---------------------------------------------------- 513.381.7233 (SAFE)
1841 Fairmont Avenue; Cincinnati, OH 45214
Website: [http://www.bethanyhouseservices.org/*](http://www.bethanyhouseservices.org/*)
  - Accepts single women without children and women with children
  - Provides emergency shelter at local hotels for fathers and boys over age 12
  - Must look for jobs and housing daily; Case management services

Catholic Worker House ---------------------------------------- 513.381.7233 (SAFE)
1437 Walnut Street; Cincinnati, OH
Website: [http://www.catholicworkercincinnati.org/*](http://www.catholicworkercincinnati.org/*)
  - Offers shelter to fifteen men, with most stays limited to eight weeks
  - Provides three meals a day. The men must have goals, work on those goals, and start a savings account within three weeks
  - All who live in the house cook meals, house-sit, clean, and take responsibility for themselves and one another

Center for Respite Care ---------------------------------------- 513.621.1868
3550 Washington Avenue; Cincinnati, OH 45229
Website: [http://www.centerforrespitecare.org/](http://www.centerforrespitecare.org/)
  - In-patient medical services for homeless adult men and women (no families)
  - 15 beds for persons recovering from hospital surgery, etc. Length of stay: 30 days
City Gospel Mission ---------------------------------- 513.241.5525
1805 Dalton Street; Cincinnati, OH 45214
Website: [http://www.citygospelmission.org/](http://www.citygospelmission.org/)
- $15 shelter fee per week (provides bed, locker, breakfast, and dinner)
- First come, first serve; doors open at 6:15pm
- First time guests who are not able to cover the shelter fee are welcomed, and a plan for them to earn the fee is put into action
- 74 beds for homeless, sober men

David and Rebecca Barron Center for Men------------------ 513.721.0643
Formerly the Drop Inn Center
411 Gest Street; Cincinnati, OH 45203
Website: [http://www.shelterhousecincy.org/](http://www.shelterhousecincy.org/)
- 150 beds for homeless men 18+
- Non-dormitory sleeping quarters
- Individualized case management supportive services
- On-site medical and dental clinic
- Goal is to transition into permanent housing in 30 days or less and an increase in income
- VA has 15 Grant and Per Diem beds for men (and women)

Ester Marie Hatton Center for Women --------------------- 513.562.1980
Formerly the Drop Inn Center
2499 Reading Road; Cincinnati, OH 45202
Website: [http://www.shelterhousecincy.org/](http://www.shelterhousecincy.org/)
- 60 beds for homeless women 18+
- Non-dormitory sleeping quarters
- Individualized case management services
- On-site medical clinic
- Goal is to transition into permanent housing in 30 days or less with an increase in income
- VA has 15 Grant and Per Diem beds for women (and men)

Shalom Center for Elder Abuse -------------------------- 888.295.7453  513.754.3100
5467 Cedar Village Drive; Mason, OH 45040
Website: [http://www.cedarvillage.org/Care/ShalomCenter.aspx](http://www.cedarvillage.org/Care/ShalomCenter.aspx)
- The first shelter in Ohio for victims of Elder Abuse
- Serves Seniors 65+ in Hamilton, Butler, Clermont, and Warren Counties
- Individual accepted for admission will have an emergency stay for 90-120 days
- A variety of services including medical, nursing, and therapy will be available
Sheakley Center for Youth ------------------------------- 513.221.3350
2522 Highland Avenue; Cincinnati, OH
Website: http://www.lys.org/*
- Resource Center on 1st Floor (previously known as Anthony House) where homeless teens and youth up to age 24 can go M-F 9am-9pm for food, clothing, personal hygiene products, medical care, free laundry, shower, telephone, mail service (bus tokens available for those working or looking for work)
- Homeless Shelter on 2nd Floor for men and women ages 18-24 with a structured educational and life-skills curriculum
- Step-Up component with a comprehensive plan to attain permanent housing within 30 days
- Youth who exit from the shelter are eligible for After Care services for a period of up to 90 days to ensure ongoing contact and success in the community

Volunteers of America, Veterans Resource Center ---- 513.513.381.7233 (SAFE)
7938 Hamilton Avenue; Mt. Healthy, OH 45231
Website: http://www.voago.org/*
- 50 beds serving Veterans with SMI, Dual Diagnoses, Former or Current justice-involved
- 46 beds for male Veterans and 4 beds in a separate wing set aside for female Veterans

OHIO: HAMILTON COUNTY
EMERGENCY SHELTERS – FAMILIES

American Red Cross------------------------------------- 513.579.3000
2111 Dana Avenue; Cincinnati, Ohio 45207
Website: http://www.cincinnatiredcross.org/index.asp?IDCapitulo=K2FA49812E
- Housing for people homeless because of a natural disaster or fire by way of hotel voucher
- Issues credit cards to assist with paying for motel/hotel, clothing, and food

Bethany House ------------------------------------------ 513.381.7233 (SAFE)
1841 Fairmont Avenue; Cincinnati, OH 45214
Website: http://www.bethanyhouseservices.org/
- Single women with and without children (female children any age and male children 12 years old and younger)
- Provides emergency shelter at local hotels for fathers and boys over age 12
- Must look for jobs and housing daily; Case management services
Folkers Management Corporation ------------------------------- 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
  • Manages subsidized housing in Ohio and Kentucky

KENTUCKY: CARROLL COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Carrollton Landmark -------------------------------------------- 502.732.4196
254 Landmark Court; Carrollton, KY 41008
No website

Carrollton Village Apartments ---------------------------------- 502.732.4162
298 Village Lane; Carrollton, KY 41008
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=40*
  • One, two, and three-bedroom apartments
  • Water and sewage included in rent

Craigslist -------------------------------------------------------- No Number
Website: http://cincinnati.craigslist.org/*
  • Apartment listings for rent in the Greater Cincinnati Tri-State Area

Folkers Management Corporation ------------------------------- 513.421.0230
898 Walnut Street, Suite 1302; Cincinnati, OH 45202
No website
  • Manages subsidized housing in Ohio and Kentucky

Housing Authority of Carrollton ------------------------------- 502.732.4330
809 Hawkins Street; Carrollton, KY 41008
No website
  • Accepts applications Monday-Friday: 8am-4pm

KENTUCKY: GALLATIN COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Fredericksburg Apartments -------------------------------------- 937.223.3656
500 Center Street; Warsaw, KY 41095
No website

Riverside Square Apartments ------------------------------------ 859.567.2531
400 Center Avenue; Warsaw, KY 41095
No website

Royal Pines Apartments ----------------------------------------- 256.878.2408
303 Royal Pines Drive; Warsaw, KY 41095
No website
KENTUCKY: BOONE COUNTY
SENIOR AND DISABLED SUBSIDIZED HOUSING

Aldersgate Apartments ------------------------------- 859.282.1180
8551 Aldersgate Street; Florence, KY 41042
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=143*
- Subsidized senior housing for people 62+; all utilities included; transportation services
- Rent based on 30% of income

Arcadia Park Apartments ---------------------------------------- 859.594.4140
100 Christian Drive, Florence, KY 41042
No website
- Applications accepted for individuals 62+ and people with mobility impairment

Boone County Assisted Housing Department ---------- 859.334.2105
2950 Washington Street; Burlington, KY 41005 (3rd Floor)
Website: http://www.boonecountyky.org/departments/assisted_housing/index.aspx
- Administers the local Section 8 Rental Assistance Program

Brookview Town Homes -------------------------------------- 859.485.6293
12661 Dixie Highway; Walton, KY 41094
Website: http://www.mlpmgt.com/property_detail_view.php?development_id=3
- Subsidized Senior Housing

Brook Run ----------------------------------------------- 859.371.3400
8134 Diane Drive; Florence, KY 41042
Website: https://www.candmpropertiesllc.com/brookrun.html
- On bus line

Burlington Terrace Apartments ----------------------------- 859.586.5628
2895 Douglas Drive; Burlington, KY 41005
Website: http://www.mlpmgt.com/property_detail_view.php?development_id=28
- Subsidized Senior Housing

Circle Park Apartments ------------------------------------ 859.746.3979
7525 US Highway 42, Florence, KY 41042
No website
- One and two-bedroom apartments for people 55+; Free heat and water; on bus line
- Low security deposit; Laundry facilities; pets allowed
- One bedroom: $495-$515; not subsidized by HUD

Colonial Heights ------------------------------------------ 859.525.6900
6900 Hopeful Road; Florence, KY 41042
Website: http://www.colonialheightsandgardens.com/*
- Two meals (of your choice) served daily in the restaurant style dining room; meals can be delivered to your apartment if requested for a small fee
- Weekly housekeeping services (includes changing bed linens)
- Utilities paid (except telephone); cable TV provided free

Cincinnati VA Community Outreach Division: 7th Edition 2019
Dixie Apartments ------------------------------- 859.525.1207
7832 Riehl Road; Florence, KY
No website
  • Subsidized Senior Apartments

Housing Opportunities of Northern Kentucky -------- 859.581.4665
502 Fry Street; Covington, KY 41011
Website: http://www.honkhomes.org/*
  • Provides Section 8 and HUD to individuals and families

Magnolia Glen Apartments ------------------------ 859.795.3405
10285 Memory Lane; Florence, KY 41042
Website: http://www.wallickcommunities.com/apartments/apartment.asp?pid=200*
  • Family apartments

Panorama Plus ---------------------------------- 859.746.8090
8510 Old Toll Road # 1; Florence, KY 41042
No website
  • Applications accepted for people 62+
  • Must have voucher from Boone County HUD, it is not a contract based subsidy

Paradigm Properties ----------------------------- 513.741.0240
Website: http://www.paradigmcommunities.com/*
  • Provides low income housing for people of any age in Cincinnati and Northern Kentucky

Parkland Apartments ----------------------------- 859.371.2749
6751 Parkland Place, #49; Florence, KY 41042
No website
  • Subsidized Senior Apartments
  • Pets welcome with deposit

Village of Cross Creek --------------------------- 859.283.2930
7536 Hillcrest Drive; Florence, KY 41042
Website: http://villageofcrosscreek.com/
  • One and two-bedroom apartments; three-bedroom townhomes

Walton Commons -------------------------------- 859.276.5388
25 Kuchle Drive; Walton, KY 41094
Website: http://www.winterwoodonline.com/

Walton Village Apartments ----------------------- 859.728.5802
35 School Road; Walton, KY 41094
Website: http://www.ashcraftrealty.com/rentals.html
  • Subsidized apartments for seniors and disabled adults
Smart Money Community Services ------------------------ 513.241.7266
19 West Elder Street; Cincinnati, OH
Website:  http://www.smart-money.org/*
  • Provides financial services and economic education to underserved individuals in Over the Rhine and Greater Cincinnati

Southeastern Indiana Economic Opportunity Corp ----- 812.926.1585
110 Importing Street; Aurora, IN 47001
Website:  http://www.sieoc.org/*
  • Home Energy Assistance Program, Home Weatherization, Rent/Utility assistance

St. Mary's Church SVDP ------------------------------- 513.421.0602
203 West 4th Street, Aurora, IN 47001-1298
Website:  https://www.svdpcincinnati.org/

Town Trustees in Ripley, Dearborn, Franklin, or Ohio Indiana
  • Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance with rent, heating and utilities
Employment Resources

Companies who hire ex-offenders

Adecco Staffing 513.241.2342
Albertson Network 513.943.8800
Allright Parking 513.621.1622
Aramark 513.455.4900
Arby’s 513.362.8900
Belcan Staffing Solutions 513.241.8367
Black Machining & Technology 513.752.8625
Bob Evans 513.389.0600
Burger King 513.471.8399
CB Quality Staffing 513.761.0321
Cincinnati Temporary Labor 513.241.0050
Club Chef 513.562.4200
Crown Temporary Agency 513.772.7242
Dairy Mart 513.559.9113
Donato’s 513.665.4600
Durobag Mfg. 859.371.2150
Eastern Personnel Temporary 513.421.4666
Evans Landscaping 513.271.1119
Express Emp. Prof. 513.489.7787
Falcon Fabricators 513.752.1894
Fidelity Merchant Consultants 513.956.8039
Forge Industrial Staffing 513.772.8000
Frisch’s 513.961.2660
General Data Company Inc 513.751.7978
Goodwill 513.631.6348
Hampton Inn 513.354.2430
HTG/Brazing & Metal Treating 859.647.1115
Independent Electrical 513.542.0400
Jiffy Lube 513.533.4776
Kaiser Foods 513.621.2053
Kelly Services Temp Agency 513.533.0377
Kentucky Fried Chicken 513.221.3473
Kinko’s Copy Center 513.241.3366
Klosterman Bakery 513.242.1004
Kohl’s Department Stores 513.671.1432
Labor Works 513.961.7900
Lee’s Famous Recipe 513.351.2224
Max & Erma’s 513.631.7888
McDonald’s 513.451.1418
Meijer’s 513.943.5700
Midas Muffler 513.751.2739
Minute Men, Inc. 513.579.0010
Mobilized Systems 513.943.1111
Montgomery Inn 513.791.1942
Multi-Color Corp. 513.943.0080
Oasis Lawn & Landscape 513.697.9170
Overhead Door 513.346.4000
Perkins 513.794.5070
Plastic Moldings 513.921.5040
Ponderosa 513.671.6565
Rally’s Hamburger 513.281.2414
Red Roof Inn 513.771.5552
Revo 513.821.2900
Rumpke 513.389.4300
Sears 513.741.6498
Shawnee Systems 513.561.4803
Sheet Metal Workers Int’l 513.821.8120
Spaulding Outdoor Lighting 513.541.3486
Speedway 513.271.2437
Staffmark Temporary Agency 513.741.1818
Staples 513.651.5739
Subway 513.421.1113
Sunoco 513.421.9273
Super America 513.385.3971
TLC Temporary Agency 513.241.6852
Trentec Inc 513.528.7900
Washington Inventory 513.219.2603
Whitt Plumbing Company 513.753.7707
Vandemark 513.797.7742
Victory Industrial Products, Inc 513.575.5300
Employment Resources

Counties by page number
**Ohio:**
- Hamilton: 100-106
- Butler: 106-109
- Clermont: 109-110
- Adams & Brown: 110-111

**Kentucky:**
- All 8 NKY: 111-113

**Indiana:**
- Southeast Counties: 114

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**Ohio: Hamilton County Employment Resources**

Adecco Temporary Agency

580 Walnut Street, # B; Cincinnati, OH 45202
Website: [http://www.adeccousa.com/*](http://www.adeccousa.com/*)
- Accepts people with criminal records

Belflex Staffing Network

4411 Montgomery Road; Norwood, Ohio 45212
Website: [https://www.belflex.com/](https://www.belflex.com/)
- Accepts people with criminal records

Benefits Check-Up

251 18th Street, Suite 500; Arlington, VA 22202
Website: [http://www.benefitscheckup.org/*](http://www.benefitscheckup.org/*)
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bridge Ministry (Prince of Peace Lutheran Church)

1528 Race Street; Cincinnati, OH 45202
Website: [http://poplcmscinci.org/the-bridge-ministry.html](http://poplcmscinci.org/the-bridge-ministry.html)
- Faith-based organization that provides mentorship, transportation counseling, support groups, referrals for ID/SSN, and employment/education assistance
- Hours: Monday, Tuesday, Thursday: 10am-2pm (closed on holidays)
Building Value Job Training ----------------------------------- 513.475.6783
4040 Spring Grove Avenue; Cincinnati, OH 45223 (Northside)
Website: [http://www.buildingvalue.org/*](http://www.buildingvalue.org/*)
- A nonprofit social enterprise that salvages reusable materials for sale to the public
- On-the-job training positions act as a bridge to move people with workforce disadvantages into construction and retail careers
- The temporary nature of these positions (3-9 months) gives associates time to remove barriers that have prevented them from staying employed in the past (lack of transportation, child care, high school diploma, etc.)

Bureau of Vocational Rehabilitation (BVR) ------------------- 513.852.3260
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH
Website: [http://www.ood.ohio.gov/Core-Services/BVR](http://www.ood.ohio.gov/Core-Services/BVR)
- State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

CB Quality Staffing ---------------------------------------- 513.761.0321
7311 Vine Street; Cincinnati, OH 45216
Website: [https://www.cbqualitystaffing.com/](https://www.cbqualitystaffing.com/)
- Accepts individuals with criminal backgrounds

CFA Staffing --------------------------------------------- 513.381.0583
644 Linn Street; Cincinnati, OH 45203
Website: [http://cfastaffing.com](http://cfastaffing.com)
- Accepts individuals with criminal backgrounds

CFA Staffing --------------------------------------------- 513.531.4190
4318 Montgomery Road; Cincinnati, OH 45212
Website: [http://cfastaffing.com](http://cfastaffing.com)
- Accepts individuals with criminal backgrounds

Cincinnati Cooks ----------------------------------------- 513.482.3665
1141 Central Parkway; Cincinnati, OH 45202
Website: [http://www.cincinnaticookscatering.org/?page_id=14*](http://www.cincinnaticookscatering.org/?page_id=14*)
- A free, 10-week program for those looking to improve their lives by finding work in the food service industry offered by the Freestore Foodbank

Cincinnati Job Corps Center ------------------------------- 800.733.5627
1409 Western Avenue; Cincinnati, OH 45214
Website: [https://cincinnati.jobcorps.gov/](https://cincinnati.jobcorps.gov/)
- Offers a residential no-cost education and career training program for low-income young adults ages 16-24. Training includes Auto repair, Carpentry, Culinary Arts, Welding and Clerical skills as well as GED Classes and Job placement
Cincinnati Manufacturing Certificates (CMC) 513.569.1840
Hamilton County Community Action Agency
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/
- A training course available at no cost to individuals seeking to sharpen their skills and obtain production technician certifications sought after by nine different manufacturing sub-industries. The CMC program equips laid-off or low-earning individuals with the high-tech skills and knowledge needed within the manufacturing industry
- Provides 140 hours of education and testing on topics such as hazardous material safety, blueprint reading, and machine operations
- Upon successful completion of the program, CMC staff will help graduates secure job interviews with area companies. Trainees are provided with a stipend over the course of the training and resources for transportation

Cincinnati Temporary Labor 513.241.0050
1109 Vine Street; Cincinnati, OH 45202
No website
- Show up at 5:30am to see if there is work available
- Accepts people with criminal records

Cincinnati Works 513.744.9675
708 Walnut Street (Floor 2); Cincinnati, OH 45202
Website: http://www.cincinnatiworks.org/*
- Cincinnati Works serves two Customers: those individuals in the community who are currently unemployed or underemployed e.g. the working poor and who have entry level positions. The short-term goal for the unemployed is to help them stabilize in a job that pays $8.00 - $11.00 (or more) per hour with health benefits; Provides transportation
- Hours: Monday-Thursday: 8am-4:30pm; Friday: 8am-4:00pm

CM Personnel Temporary Agency 513.772.3666
270 Northland Boulevard #125; Cincinnati, OH 45246
Website: http://www.cmpersonnel.com/*
- Accepts people with criminal records

City Link Center 513.357.2000
800 Bank Street; Cincinnati, OH 45214
Website: http://citylinkcenter.org/*
- Assists clients with finding employment and/or educational advancement
- Provides referrals and resources

Community Action Agency 513.569.1840
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincy-caa.org/*
- GED/Literacy classes; Job Training/employment; computer training
- Fresh Start: Assists ex-offenders in finding employment
Crown Temporary Agency -------------------------------------- 513.772.7242
4050 Executive Park Drive Suite 110; Cincinnati, OH (Sharonville) 45241
Website: http://www.crownservices.com/*
• Accepts people with criminal records

Eastern Personnel Temporary Agency ------------------------ 513.421.4666
619 Central Avenue; Cincinnati, OH 45202
Website: http://www.easternpersonnelservices.com/*
• Accepts people with criminal records

Express Temporary Agency --------------------------------- 513.489.7787
4766 Cornell Road; Cincinnati, OH (Blue Ash) 45241 (multiple locations)
Website: http://www.expresspros.com/*
• Accepts people with criminal records

Goodwill Industries Employment & Training Center----- 513.631.4500
7162 Reading Road; Cincinnati, OH 45237
Website: http://www.cincinnatigoodwill.org/
• Goodwill's training and employment programs are operated for homeless individuals, including but not limited to military Veterans
• Special Project Homeless Veteran Reintegration Project- employment driven program designed to provide support and assistance for eligible Veterans to obtain employment, housing and economic stability. Available throughout Greater Cincinnati, Northern Kentucky, Southeast Indiana, Adams, Brown, and Clermont counties in rural Ohio

IKRON Rehabilitation Center ------------------------------- 513.621.1117
2347 Vine Street; Cincinnati, OH 45219
Website: http://www.ikron.org/*
• Provides a variety of vocational rehabilitation modalities for supported employment, customized employment, trial work experience, community based assessments and work adjustment services for individuals with mental illness/substance abuse

Jewish Vocational Service Career Services ------------------ 513.936.9675
4540 Cooper Road, Suite 300; Cincinnati, Ohio 45242
No website
• Provides customized career services to individuals and employers in Greater Cincinnati

Jobs Plus -------------------------------------------------------- 513.241.1800
1211 York Street; Cincinnati, Ohio 45214
Website: http://citygospelmission.org/job-readiness/*
• A Christian based agency to assist people in low-income communities
• All clients are enrolled in a 10-week, 5-step program - Job Readiness Seminar; Jobs- Plus-Club; Job Placement Interview/ Job Search
• Fast Track Job Readiness and Placement Program for more advanced clients- enrolled clients complete a 5 week- 5 step program
• Resource Center provides access to computers and telephones to assist in job search
Kelly Services Temporary Agency ................................. 513.533.0377
3655 Michigan Avenue; Cincinnati, OH 45208
Website: http://www.kellyservices.com
  • Accepts people with criminal records

Labor Ready .............................................................. 513.388.9675
7868 Beechmont Avenue; Cincinnati, OH 45255
Website: http://www.laborready.com/*

Labor Works ............................................................ 513.961.7900
2236 Gilbert Avenue; Cincinnati, OH 45206
Website: http://www.laborworks.com/*
  • Accepts people with criminal records

Life Point Solutions .................................................... 513.947.7120
3730 Glenway Avenue; Cincinnati, OH 45205 (513.381.6300)
43 East Main Street; Amelia, OH 45102
Website: http://www.lifepointsolutions.org/*
  • Whether clients are recovering from the onset of a serious mental illness, coping with
    unemployment or underemployment, or are new to this country and seeking a job to support
    a new life, the vocational staff at Life Point Solutions bring tools to assess their needs, work
    through barriers, and connect them to competitive jobs in our community

Mature Services- Cincinnati Office --------------------------- 513.924.9100
644 Linn Street; Cincinnati, OH 45203
Website: http://www.matureservices.org/ets/cincinnati.php
  • Administers the Senior Community Employment Service Program in Hamilton and Butler
    counties

Mercy Neighborhood Ministries ------------------------------ 513.751.2500
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
Website: http://www.mercyneighborhoodministries.org
  • Employment assistance; adult education services

Military Veterans Resource Center ----------------------------- 513.252.2395
633 High Street, Suite 101; Hamilton, OH 45011
Website: http://milvetsrc.org/
  • Offers career services, skills training, transportation services, job readiness workshops
  • Serves Veterans, Service Members, Guard and Reservists who have an honorable
    discharge in Hamilton, Butler, and Warren counties

Minute Men, Inc. ....................................................... 513.579.0010
10740 Reading Road; Cincinnati, OH 45241
Website: http://www.minutemeninc.com/branch_locations.php*
  • Accepts people with criminal records
Ohio Means Jobs ------------------------------------- 513.946.7200
1916 Central Parkway; Cincinnati, OH 45214
Website: [http://www.omj-cinham.org](http://www.omj-cinham.org)

Operation Vets Thrive-Easter Seals Tristate ----------------- 513.878.2000
2901 Gilbert Road; Cincinnati, OH 45206
- Veterans employment initiative provides skills and resources to support and succeed in the workplace
- Easter Seals Community One Source provides information and assistance with navigating resources

Power Inspires Progress -------------------------------------- 513.221.7020
727 Ezzard Charles; Cincinnati, OH 45203
Website: [http://www.powerinspiresprogress.com/Home.aspx](http://www.powerinspiresprogress.com/Home.aspx)
- Paid on-the-job training tailored for inner city residents at Venice on Vine restaurant and catering services
- Connects employers and work-ready employees

Salvation Army Family Service Bureau ---------------------- 513.762.5660
114 East Central Parkway; Cincinnati, OH 45202
Website: [http://www.salvationarmy.org/](http://www.salvationarmy.org/)
- Empowerment Center provides computer based resources to complete GED, resumes, development and job search
- Supported services for employment/unemployment needs

Staffmark ------------------------------------------------ 513.489.1688
9135 Fields Ertel Road; Cincinnati, OH 45249
Website: [http://www.staffmark.com/home/*](http://www.staffmark.com/home/*)
- Accepts people with criminal records

St. Vincent DePaul Emergency Services ------------------ 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: [http://www.svdpncincinnati.org/*](http://www.svdpncincinnati.org/*)
- Job readiness program; financial literacy program

Su Casa Hispanic Center of Cincinnati ----------------- 513.761.1588
7162 Reading Road, Suite 610; Cincinnati, OH 45237
Website: [http://www.ccswoh.org/services/sucasa/*](http://www.ccswoh.org/services/sucasa/*)
- Job fairs; interview/resume training;
- Assists Hispanic employees to find employment

The Healing Center ------------------------------------ 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: [http://www.healingcentercincinnati.org/*](http://www.healingcentercincinnati.org/*)
- Hours: Saturday: 10am-12pm; Thursday: 7pm-9pm
- Job coaches help with job search, resume writing, interviewing, and career planning
TLC Temporary Agency ---------------------------------------- 513.241.6852
1628 Central Parkway; Cincinnati, OH 45202
Website: http://www.tlcstaffing.com/
  • Accepts people with criminal records

Trac Staffing Services ---------------------------------------- 513.792.8801
625 Eden Park Drive #300; Cincinnati, OH 45202
No website

Tristate Veterans Community Alliance ------------------------ 513.357.2008
800 Bank Street; Cincinnati, OH 45214
Website: http://www.tristatevca.org/
  • Veteran In-Processing (VIP) Welcome Center is designed to help veterans manage the financial, social and personal reintegration needs to ensure a successful transition from military life to civilian life

Urban League of Greater Cincinnati ------------------------ 513.281.9955
3458 Reading Road; Cincinnati, OH 45229 (Avondale)
Website: http://www.gcul.org/*
  • Accessing the Career Center, you can explore job opportunities with our employment partners. A job coach will assist you in the process

VOA, Veteran Employment Services ------------------------ 513.946.7236
1916 Central Parkway; Cincinnati, OH 45214
Website: http://www.voago.org
  • Case Management and employment services for female Veterans and Veteran’s family

**OHIO: BUTLER COUNTY EMPLOYMENT RESOURCES**

Belflex Staffing Network ------------------------------- 513.939.3444
4757 Dixie Highway; Fairfield, OH 45014
Website: http://www.belflex.com
  • Accepts individuals with criminal backgrounds

Benefits Check-Up --------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work
Bureau of Vocational Rehabilitation (BVR) --------------- 513.852.3260
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH 45202
Website: http://www.ood.ohio.gov/*
- State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

CM Temporary Services, INC. ------------------------ 513.887.5720
646 High Street; Hamilton, OH 45011
Website: http://www.cmpersonnel.com/index.htm

Community Action Agency (SELF) --------------------- 513.868.9300
1790 S. Erie Highway, Ste. A-C; Hamilton, OH 45011
(With satellite offices in Middletown, West Chester and Oxford)
Website: http://www.selfhelps.org/*
- SELF, or Supports to Encourage Low-income Families, is the community action agency for Butler County Ohio
- Some of their programs include: Job search assistance, job training, resume building, budget development, work and interview clothes, and acquiring reliable transportation

Crown Services-------------------------------------- 513.942.2927
5649 Union Centre Boulevard; West Chester, OH 45069
Website: http://www.crownservices.com/*

Express Employment Professionals ------------------ 513.755.8212
8116 Beckett Center Drive; West Chester, OH 45069
No website

Family Resource Center ----------------------------- 513.523.5859
5445 College Corner Pike; Oxford, OH 45056
Website: http://www.frcoxford.org/*
- The FRC center promotes self-sufficiency by helping clients with short-term financial planning, work training opportunities, long-term goal management, GED test training, work clothing vouchers, assistance and help with other employment, and English lessons for speakers of another language
- Must live in the Talawanda school district to receive services

Flexstaff ------------------------------------------ 513.874.7275
9900 Princeton-Glendale Road #109; West Chester, OH 45246
No website

Labor Ready --------------------------------------- 513.772.6369
9880 Springfield Pike; Cincinnati, OH 45215
Website: http://www.laborready.com/*

Labor Works -------------------------------------- 513.844.8800
3195 Dixie Highway; Hamilton, OH 45016
No website
Military Veterans Resource Center ------------------------ 513.252.2395
63 High Street #101; Hamilton, OH 45011
No website

Manpower ------------------------------------------------------ 513.772.2220
8743 Union Centre Blvd; West Chester, OH 45069
Website: http://www.manpower.us/en/index.htm*
  • Offers a range of services including permanent and temporary and temporary-to-permanent placement

Mature Services --------------------------------------------- 513.924.9100
644 Linn Street; Cincinnati, OH 45203
Website: http://www.matureservices.org/ets/cincinnati
  • Provides part-time paid training for 55+

Office Team -------------------------------------------------- 513.942.8250
10300 Alliance Road; Blue Ash, OH 45242
Website: http://www.officeteam.com/*

Ohio Means Jobs --------------------------------------------- 513.785.6500
4631 Dixie Highway; Fairfield, OH 45014
Website: http://workforceoneofbutlercounty.com/index.cfm?page=home
  • Hours: Monday-Friday: 8am-4pm

Palmer Temps Inc. ------------------------------------------- 513.777.2322
4302 Roosevelt Blvd; Middletown, OH 45044
Website: http://www.palmergroup.com/*

Patrick Staffing --------------------------------------------- 513.829.8833
447 Nilles Road; Fairfield, OH 45014
Website: http://patrickstaffing.com/*

Premium Personnel Services ------------------------------- 513.829.7764
1115 Hicks Boulevard Suite 1; Fairfield, OH 45014
No website

Pride Staff ------------------------------------------------- 513.795.7185
8736 Union Centre Boulevard; West Chester, OH 45069
No website

Randstad ---------------------------------------------------- 513.771.4455
11459 Princeton Pike; Springdale, OH 45246
No website

Select Staffing --------------------------------------------- 513.671.7600
52 East Park Place; Oxford, OH 45056
No website
  • Medical/Pharmaceutical sales and clinical jobs
Staffmark Employment Agency ------------------------------ 513.682.2800
10162 Princeton-Glendale Road; Cincinnati, OH 45246
Website: http://www.staffmark.com

The Healing Center -------------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
  • Hours: Wednesday-Saturday: from 9am-12pm; Thursday: 630pm-9pm
  • Job coaches are available to help you with your job search, resume writing, interviewing, and career planning

Unity Staffing ----------------------------------------------------------- 513.874.3334
6560 Dixie Highway, Suite G; Fairfield, OH 45014
Website: http://unitystaffingllc.com/home.php*

**OHIO: CLERMONT COUNTY EMPLOYMENT RESOURCES**

Adecco Employment Services ------------------------------- 513.943.4440
8303 Eastgate South Drive; Cincinnati, OH 45245
No website

Belflex Staffing Network ---------------------------------------- 513.831.6414
201 River Edge Drive; Milford, OH 45150
Website: http://www.belflex.com

Benefits Check-Up ------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Chartwells Staffing Solutions ------------------------------- 513.943.0080
4053 Clough Woods Drive; Batavia, OH 45103
Website: http://chartwellstaff.com/
  • Hours: Monday-Friday: 730am-530pm

Express Employment Professionals --------------------------- 513.842.8000
754 Cincinnati- Batavia Pike; Cincinnati, OH 45245
No website

Labor Ready -------------------------------------------------- 513.388.9675
7868 Beechmont Avenue, Cincinnati, OH 45255
Website: http://www.laborready.com/*
Life Point Solutions ----------------------------------------------- 513.721.7600
43 East Main Street; Amelia, OH 45102
512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*
  • Whether clients are recovering from the onset of a serious mental illness, coping with unemployment or underemployment, or are new to this country and seeking a job to support a new life, vocational staff at Life Point Solutions bring tools to assess their needs, work through barriers, and connect them to competitive jobs in our community.

Ohio Means Jobs, Clermont County ------------------------------- 513.943.3000
756 Old State Route 74; Cincinnati, OH 45245
Website: http://jobseeker.ohiomeansjobs.monster.com/

Opportunities for Ohioans with Disabilities ------------------------ 513.852.3260
895 Central Avenue 7th Floor (Centennial Plaza); Cincinnati, OH 45202
Website: http://ood.ohio.gov/
  • Assists anyone who has a physical or emotional disability with job placement.
  • Also helps them find financial aid for training or school tuition.

Pride Staff -------------------------------------------------------- 513.575.1900
1083 State Route 28; Milford, OH 45150
Website: http://www.pridestaff.com/ecincinnati

The Healing Center ----------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
  • Hours: Wednesday-Saturday: 9am-12pm; Thursday: 6:30pm-9pm
  • Job coaches are available to help you with your job search, resume writing, interviewing, and career planning

The Senior Employment Center ------------------------------------- 513.943.8025
756 Old State Route 74 Suite A; Cincinnati, OH 45203
No website
  • Senior Community Service Employment Program
  • Must be 55+ and low-income

OHIO: ADAMS & BROWN COUNTY
EMPLOYMENT RESOURCES

Benefits Check-Up ----------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work.
Ohio Means Jobs, Adams County ---------------------------------- 800.233.7891
19221 State Route 136, P.O. Box 188; Winchester, OH 45697
Website: http://www.workforceconnections.biz/
  • Hours: Monday-Friday: 7:30am-5:30pm
  • Job Fairs; Job placement; Career planning; Resume development; Job search assistance

Ohio Means Jobs, Brown County ---------------------------------- 937.378.3431 ext. 261
406 West Plum Street; Georgetown, OH 45121
Website: http://www.workforceconnections.biz/
  • Hours: Monday-Friday: 8am-4pm, except Tuesdays: 9am-4pm
  • Job Fairs; Job Placement; Career Planning; Resume Development; Job Search Assistance

Senior Employment Center ---------------------------------------------- 937.840.0055
1575 North High Street Suite 402; Hillsboro, OH 45133
No website
  • Serves Adams and Brown county

NORTHERN KENTUCKY EMPLOYMENT RESOURCES

Benefits Check-Up ---------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Brighton Center ---------------------------------- 859.491.8303 ext.2201
Center for Employment Training
601 Washington Avenue, Suite 140; Newport, KY 41071
Website: http://www.brightoncenter.com/home/index.php*
  • Serves residents in all 8 Northern Kentucky counties
  • Offers classes in budgeting, saving, building credit, credit repair, and money management
  • Job training programs for adults and youth

Disabled American Veterans (DAV) ---------------------------------- 877.426.2328
3725 Alexandria Pike; Cold Springs, KY 41076
Website: https://www.dav.org/

Kelly Services ---------------------------------- 859.525.8770
Turfway Ridge Office Park
7300 Turfway Road Suite 140; Florence, KY 41042
Website: http://www.kellyservices.com/Global/Home/
Life Learning Center, Inc. ------------------------------------------ 859.431.0100
315 East 15th Street; Covington, KY 41011
Website: http://www.nkylcc.org/
• Serves residents of Boone, Butler, Campbell, Carroll, Clermont, Gallatin, Grant, Hamilton, Kenton, Owen, Pendleton, Warren
• United way funded, not-for-profit organization that helps prepare people for work through education, job search training, and life coaching
• Requirements: Committed to finding and keeping a job, drug free, attend 5 days of daytime training, attend one evening session per week for 12 weeks

Life Point Solutions ------------------------------------------- 859.291.1121
434 Scott Boulevard; Covington, KY 41011
Website: http://www.lifepointsolutions.org/
• Whether clients are recovering from the onset of a serious mental illness, coping with unemployment or underemployment, or are new to this country and seeking a job to support a new life, vocational staff bring tools to assess their needs, work through barriers, and connect them to competitive jobs in our community

Manpower ----------------------------------------------- 859.525.1030
8860 Bankers Street; Florence, KY 41042
Website: http://us.manpower.com/us/en/default.jsp

Northern Kentucky Career Center, Carroll City ----------- 502.732.4300
1209 Highland Avenue Suite E; Carrollton, KY 41008
Website: http://www.nkcareercenter.org
• Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

Northern Kentucky Career Center, Covington ----------- 859.292.6666
1324 Madison Ave; Covington KY 41011
Website: http://www.nkcareercenter.org
• Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

Northern Kentucky Career Center, Florence ----------- 859.371.0808
8020 Veterans Memorial Drive; Florence, KY 41011
Website: http://www.nkcareercenter.org
• Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment

Northern Kentucky Career Center, Grant County ---------- 859.813.8124
2020 Taft Highway; Dry Ridge, KY 41035
Website: http://www.nkcareercenter.org
• Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment
• Hours: Monday-Friday: 8am-430pm, closed 12pm-1pm (lunch)
Northern Kentucky Career Center, Pendleton County ----- 859.654.3325  
Falmouth School Center  ext. 2915/2901/2903  
500 Chapel Street; Falmouth, KY 41040  
Website: [http://www.nkcareercenter.org](http://www.nkcareercenter.org)  
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment  
- Hours: Monday-Thursday: 9am-4pm (closed 12pm-1pm); Friday: 9am-12pm  

One Stop Northern Kentucky (Boone) ----------------------------- 859.371.0808  
8020 Veterans Memorial Drive; Florence, KY 41011  
Website: [http://www.nkyonestop.org/*](http://www.nkyonestop.org/)  
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment and assist homeless vets with finding employment  

One Stop Northern Kentucky (Kenton) ----------------------------- 859.292.6666  
320 Garrard Street; Covington KY  
Website: [http://www.nkyonestop.org/*](http://www.nkyonestop.org/)  
- Provides case management to help people find employment  
- Assists with bus transportation, interview clothing, training, and workforce readiness.  

The Healing Center ------------------------------------------------- 513.346.4080  
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)  
Website: [http://www.healingcentercincinnati.org/*](http://www.healingcentercincinnati.org/)  
- Hours: Wednesday-Saturday: 9am-12pm; Thursday: 630pm-9pm  
- Job coaches are available to help you with your job search, resume writing, interviewing, and career planning  

TLC Staffing -------------------------------------------------------- 859.291.6852  
1234 Madison Avenue; Covington, KY  
No website  
- Accepts applications Monday-Friday: 8am-10am and 3pm-5pm  

Two Hawks Employment ------------------------------------------ 859.282.0421  
7575 Empire Drive #2; Florence KY 41042  
Website: [http://twohawk.net/](http://twohawk.net/)  

Welcome House of Northern Kentucky ----------------------------- 859.431.8717  
205 West Pike Street, Covington, KY 41011  
Website: [http://www.welcomehouseky.org/*](http://www.welcomehouseky.org/)  
- Money management, SSI outreach, and employment assistance
INDIANA
EMPLOYMENT RESOURCES

Benefits Check-Up --------------------------------------------- 202.479.1200
1901 L Street, NW 4th Floor; Washington D.C. 20036
Website: http://www.benefitscheckup.org/*

- Website helps you find state, federal, and private benefits programs available where you
  live. These benefits programs can help pay for prescriptions, health care, food, utilities, and
  more. You can also get help with tax relief, transportation, legal issues, or finding work

Indiana Workone, Dearborn County -------------------------- 812.537.1117
110 Walnut Street; Lawrenceburg, IN 47025
No website

Indiana Workone, Franklin County ------------------------- 765.647.4031
919 Main Street; Brookville, IN 47012
No website

Indiana Workone, Ohio County ----------------------------- 812.438.2257
503 Second Street; Rising Sun, IN 47040
No website

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*

- Provides assistance to residents of Dearborn, Franklin, Ohio, and Ripley Counties
- Provides employment assistance
Transportation Assistance

Counties by page number

KY: All 8 NKY: 121-122
IN: Southeast Counties: 122

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY TRANSPORTATION ASSISTANCE

Benefits Check-Up -------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Bridge Ministry (Prince of Peace Lutheran Church) ----- 513.621.7265
1528 Race Street; Cincinnati, OH 45202
Website: http://poplcmscinci.org/wed-worship--meal.html*
  • Faith-based organization that provides mentorship, transportation, counseling, support groups, referrals for ID/SSN, and employment/education assistance.
  • Hours: Monday, Tuesday, Thursday: 10am-2pm

Community Action Agency -------------------------------- 513.569.1840 ext. 1115
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: http://www.cincycaa.org/*
  • Assistance with transportation and bus tokens

Council on Aging of Southwest Ohio ----------------------- 513.721.1025
175 Tri County Parkway; Cincinnati, OH 45246
Website: http://www.help4seniors.org/*
  • Council on Aging plans, coordinates, and funds services to older adults, making life better for them, especially those with limited incomes and resources
  • Works to ensure that seniors who need help with transportation can get it through programs such as Title III, PASSPORT, and the Elderly Services Program

Freestore/ Foodbank -------------------------------------- 513.241.1064
112 E Liberty Cincinnati, OH
Website: http://www.fsfbmedia.org/beta/*
  • Emergency assistance with bus tokens

Cincinnati VA Community Outreach Division: 7th Edition 2019
Goodwill Industries ------------------------------------------ 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215
Website: [http://www.cincinnatigoodwill.org/services/veterans.php*](http://www.cincinnatigoodwill.org/services/veterans.php*).

- Programs are operated for homeless individuals, including but not limited to Veterans
- Funds may be available to the individual for transportation while looking for employment or while participating in a training program

Goodwill Auto Auction ------------------------------------------ 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215

- Auctions are open to the public and held every Saturday
- Doors open at 8am for Registration and the Auction starts at 9am
- Vehicles must be paid for by 11:30am on Saturday

Hamilton County Dept. of Job and Family Services ------ 513.946.1000
222 E Central Parkway; Cincinnati, OH
Website: [http://www.hcjfs.org/*](http://www.hcjfs.org/*).

- Non-Emergency Transportation (NET) provides transportation to and from Medicaid providers; May be in the form of bus tokens, cab, or mileage reimbursement

Hamilton County Veteran Service Commission ------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: [http://www.hamiltoncountyohio.gov/veterans/*](http://www.hamiltoncountyohio.gov/veterans/*).

- Provides transportation to Veterans to help them get to their medical appointments

Metro ------------------------------------------ 513.632.7540

- Fare Deal Cards: allows eligible riders to obtain a Fare Deal identification card valid for half-price fares on any Metro trip or a Fare Deal monthly sticker for unlimited rides each month at $38.50/month. Eligible participants include: Adults 65 and older, Medicare card holders, Riders with disabilities, and Access card holders
- Online transit trip planner: Allows riders to enter departure and arrival addresses along with necessary time of arrival and this planner will show you which bus you need to take and the best bus route available

Mt. Healthy Alliance Community ------------------------ 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: [http://mthealthyalliance.org/*](http://mthealthyalliance.org/*).

- Provides food, bus tokens, and referrals for clothing, furniture, and financial assistance
- Hours: Monday: 11am-1pm; Tuesday and Thursday: 9am-12pm; Saturday: 9am-12pm
- Must be a resident of Mt Healthy or 45231 zip code
- Must show picture ID and proof of residency postmarked within the last 30 days
Nativity Parish SVDP------------------------------------------- 513.421.0602
5935 Pandora Avenue; Cincinnati, OH 45213
Website: https://www.svdpcincinnati.org/

Our Daily Bread------------------------------------------- 513.621.6364
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/*
- Hours: Monday-Friday: 9:45am-11:45am for food service
- Social worker provides assistance with rent/utilities, bus tokens to get to medical appointments, and assistance with obtaining/paying for ID's and birth certificates (Monday-Thursday: 8:30am-12pm)
- Kids Club is open Tuesday, Wednesday, and Thursday: 230pm-5pm to provide a snack and after school activities to neighborhood children

Salvation Army------------------------------------------- 513.762.5649
120 East Central Parkway; Cincinnati, OH 45202
Website: http://www.use.salvationarmy.org/use/www_use.nsf*
- Stranded Travelers Program: Must be a stranded traveler or homeless due to travel emergency; need ID or SS card; Must identify a person or agency at the client's destination who will receive them into their home or program, or verify residency
- Assists with bus tokens

St. Mary's Church SVDP------------------------------------- 513.421.0602
2853 Erie Avenue; Cincinnati, OH 45208
Website: https://www.svdpcincinnati.org/

St. Peter in Chains Cathedral SVDP------------------------------------- 513.421.0602
325 West 8th Street; Cincinnati, OH 45202
Website: https://www.svdpcincinnati.org/

St. Vincent DePaul Emergency Services------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- For those requesting assistance with bus tokens for employment or medical appointments, walk-ins are welcomed every Monday and Thursday: 9am-11am
- Tokens only available the first week of each month
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household such as: ADC, SSI, SS printouts or letters. Last two paycheck stubs, letter from employer or letter from the Unemployment Office or Worker Compensation. If you no longer receive an income you must bring verification such as a letter from your last employer, a letter from the Department of Human Services or the Social Security Office; Proof of address, for example a utility bill, lease or piece of dated mail; For bus tokens, proof of employment or documentation of medical appointments are required
The Caring Place --------------------------------------------------------------- 513.841.1499
6312 Kennedy Avenue; Cincinnati, OH 45213
Website: http://www.thecaringplace.info/*
- Provides food, clothing, furniture, financial assistance, and bus tokens
- Serves residents of Golf Manor, Kennedy Heights, Pleasant Ridge, and Silverton (45213 zip code and some of 4212, 45236, 45237)
- Requires photo ID and proof of address
- Hours: Tuesday and Thursday: 9am-2pm

The Healing Center --------------------------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: New guest: Wednesday-Saturday: 10am or Thursday: 7pm first come first served basis, bring proof of residency
- Bike Ministry: Gives 1 adult bike per eligible household

Universal Transportation Systems (UTS) ----------------------------- 1.800.339.0323
5284 Winton Road; Fairfield, OH 45014
Website: http://www.uts-ohio.com/contact.php
- Contracts with MRDD, JFS, Council on Aging, Veterans, Schools, Medicaid, etc.
- Cost depends upon agency providing service

OHIO: BUTLER COUNTY
TRANSPORTATION ASSISTANCE

Benefits Check-Up --------------------------------------------------------------- 571.527.3990
251 18th Street South, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Butler County Veteran Service Commission ------------------ 513.887.3600
315 High Street (First Floor); Hamilton, Ohio 45011
Website: http://www.bcvets.org/*
- Provides transportation to Veterans to help them get to their medical appointments

Council on Aging of Southwest Ohio ------------------------------- 513.721.1025
175 Tri County Parkway, Suite 175; Cincinnati, OH 45246
Website: http://www.help4seniors.org/*
- Council on Aging plans, coordinates, and funds services to older adults, making life better for them, especially those with limited incomes and resources.
- Works to ensure that seniors who need help with transportation can get it through programs such as Title III, PASSPORT, and the Elderly Services Program
St. Vincent DePaul Society, Oxford -------------------------- 513.523.2153
111 East High Street; Oxford, OH 45056
Website:  http://www.svdpacinncini.org/*
- Hours: Monday-Friday: 9am-5pm, for Oxford area residents who live in 45056 zip code
- Assists with emergency gas vouchers. Proof of doctor’s appointment or other destination is needed before gas voucher can be issued

The Healing Center ------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website:  http://www.healingcentercincinnati.org/*
- Hours: New guest: Wednesday-Saturday: 10am or Thursday: 7pm first come first served basis, bring proof of residency
- Bike Ministry: Gives 1 adult bike per eligible household

Universal Transportation Systems (UTS) --------------- 1.800.339.0323
5284 Winton Road; Fairfield, OH 45014
Website:  http://www.uts-ohio.com/contact.php
- Contracts with MRDD, JFS, Council on Aging, Veterans, Schools, Medicaid, etc.
- Cost depends upon agency providing service

Ohio: Clermont County Transportation Assistance

Benefits Check-Up -------------------------------------- 571.527.3990
251 18th Street South, Suite 500; Arlington, VA 22202
Website:  http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Clermont County Veterans Service Commission -------- 513.732.7363
76 South Riverside Drive (Heritage Bldg-3rd. Floor); Batavia, OH 45103
Website:  http://www.clermontcountyveterans.com/*
- Provides transportation to/from medical appointments at VA
- Please contact office at least 5 business days prior to appointment to schedule a ride
- Proof of Veteran eligibility is required (DD form 214)

Clermont Senior Services ------------------------------- 513.536.4115
2085 James E. Sauls Sr. Drive; Batavia, OH 45103
Website:  http://www.clermontseniors.com/*
- Residents of Clermont County age 60 and older, need to request at least one week ahead
- Suggested donation: $2.00- Clermont County (round trip) $4.00- Hamilton County (round trip)
OHIO: ADAMS & BROWN COUNTY
CLOTHING ASSISTANCE

Adventist Outreach Ministry ------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Helping Hands in Christian Service ------------------------- 937.378.6942
668 Camp Run Road; Georgetown, OH 45121
No website
- Hours: Monday, Tuesday, Thursday, Friday: 9am-12pm
- Provides food, clothing, and household items for residents of Brown County

Hope Emergency Program ------------------------------- 937.364.1055
5333 Kernan Road; Lynchburg, OH 45142
Website: http://hopeemergency.org/*
- Hours: Wednesday: 9am-1145am and 1pm-230pm
- Provides food, clothing, furniture, and personal care items
- Serves residents of Brown, Adams, Highland, and Clinton counties

Interfaith Emergency Assistance Association, Inc. ------- 937.544.7141
503 East North Street; West Union, OH 45693
No website
- Hours: Wednesday and Friday: 11am-3pm
- Provides food and clothing to residents of Adams County

The Healing Center --------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: Wednesdays-Saturday: 9am-12pm and Thursday: 630pm-9pm
- Food, clothing, referrals, etc.
- Open to anyone in need; No residency restrictions
- Must show picture ID and proof of residency postmarked within the last 30 days

Washington United Church of Christ ---------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org
- Hours: Tuesday: 12pm-245pm; Thursday: 12pm-145pm
- Must show picture ID and proof of residency postmarked within the last 30 days
- Provides clothing and household goods to anyone
- Free lunch Monday-Thursday: 12pm-1230pm
Winchester Church of Christ in Christian Union ------ 937.695.0025
1540 Tri County Road; Winchester, OH 45697
Website: http://www.w3cu.com/*
- Hours: 3rd Thursday of the month: 230pm-630pm for food; 330pm-630pm for clothing
- Provides food, clothing, financial assistance, and cars to residents of Adams County

NORTHERN KENTUCKY CLOTHING ASSISTANCE

Adventist Outreach Ministry ------------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
- Provides food, clothing, furniture and care packs to anyone in need
- Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Be-Concerned --------------------------------------------------- 859.291.6789
714 Washington St.; Covington, KY 41011
Website: http://www.beconcerned.org/home/home.html*
- Clothing store open Wednesday and Friday: 10am-1230pm; most prices are 50 cents

Brighton Center ----------------------------------------------- 859.491.8303
799 Ann Street; Newport, KY 41072
Website: http://www.brightoncenter.com/*
- Clothing closet hours: Monday-Friday: 10am-4pm; Saturday: 10am-1pm (provides vouchers)
- Serves residents in all 8 Northern Kentucky counties

C.A.R.E. Mission ----------------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41011
Website: http://www.caremission.net/*
- Hours: Tuesday: 9am-2pm and 6pm-8pm; Thursday: 9am-2pm; 1st and 3rd Saturday 9am-12pm
- Serves Northern Kentucky and Greater Cincinnati areas including: Boone, Bourbon, Bracken, Butler, Campbell, Clermont, Gallatin, Grant, Hamilton, Harrison, Kenton, Pendleton, and Robertson Counties
- Provides food (1x month), clothing (1x month), household goods (1x month), furniture, and eyeglasses
- Can utilize pantry every 30 days

Fairhaven Rescue Mission -------------------------------------- 859.491.1027
260 Pike Street; Covington, KY 41012
Website: http://www.fairhavenmission.org/*
- Clothing store (vouchers provided if needed)
- Hours: Monday and Friday: 11am (women only); Tuesday, Wednesday, Friday: 545pm-630pm (men only)
Faith Christian Center ---------------------------------------- 859.491.2850
1101 Amsterdam Road; Park Hills, KY 41011
Website: http://myfaithchurch.com/*
  • Provides food and sometimes provides clothing
  • Must make an appointment; Bring picture ID; No geographical restrictions

First Baptist Church of Highland Heights ------------------- 859.441.7274
Pantry of Hope
2315 Alexandria Pike; Highland Heights, Kentucky 4107
Website: http://www.fbchighlandheights.org/*
  • Serves the following Counties: Boone, Butler, Campbell, Carroll, Clermont, Gallatin, Grant, Hamilton, Kenton, Owen, Pendleton, Warren
  • Provides clothing and food 1 x month
  • Pantry open every Saturday: 9am-12pm
  • Please have a ID of some sort and proof of income

Henry Hosea House ---------------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
  • Serves evening meal 7 days a week from 4pm-530pm
  • Pantry items and personal care items given out during this time
  • Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals

Hope Ministries of NKY ------------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
  • Hours: Monday-Friday: 9am-12pm; Wednesday: 630pm-8pm
  • Assists with food, clothes, household items, and furniture

Lifeline Ministry of Northern Kentucky ---------------------- 859.653.7446
4115 Dixie Highway; Elsmere, Kentucky 41018
Website: http://lifelineofnky.org/*
  • Provides new and gently used clothing
  • Hours: Tuesday: 530pm-8pm; Wednesday: 10am-5pm; Friday: 10am-7pm

St. Vincent DePaul ----------------------------------------- 859.341.3219
2655 Crescent Springs Road; Covington, KY
Website: http://www.svdpcovington.org/*
  • Provides clothing to all Northern Kentucky residents in need
  • Hours: Monday-Friday: 10am-3pm
  • Need to bring photo ID and SS card
The Healing Center ---------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
- Hours: Wednesdays-Saturday: 9am-12pm; Thursday: 6:30pm-9pm
- Food, clothing, referrals, etc.
- Open to anyone in need; No residency restrictions
- Must show picture ID and proof of residency postmarked within the last 30 days

Washington United Church of Christ -------------------------- 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org
- Hours: Tuesday: 12pm-2:45pm and Saturday: 12pm-1:45pm
- Provides clothing and household goods to anyone
- Free lunch: Monday-Thursday: 12pm-12:30pm

KENTUCKY: CAMPBELL COUNTY
CLOTHING ASSISTANCE

C.A.R.E. Mission -------------------------------------- 859.635.4500
11093 Alexandria Pike; Alexandria, KY 41001
Website: http://www.caremission.net/*
- Hours: Tuesday and Thursday: 9am-2pm; Tuesday: 6pm-8pm; 1st and 3rd Saturday: 9am-12pm
- Photo ID (more than two months old) and face to face interview required; Assistance with food, clothing, and household items given every 30 days
- Provides assistance with food (1x month), clothing (1x month) to Northern Kentucky and Greater Cincinnati residents who meet income qualifications

Henry Hosea House ---------------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Serves evening meal 7 days a week from 4pm-5:30pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals

Holy Spirit Outreach Ministry -------------------------- 859.261.0818
809 York Street; Newport, KY 41071
Website: http://www.holyspiritnky.org/outreach-ministry/thrift-store
- Thrift store hours: Monday and Tuesday: 9am-1pm
- Provide clean, useable clothing and home goods at low, reasonable prices

Pantry of Hope ---------------------------------------- 859.441.7274
2315 Alexandria Pike; Alexandria, KY
No website
- Clothing pantry open every Saturday: 9am-12pm
• Can pick up food 1 x month

**Salvation Army**--------------------------------------------------------------- 859.431.1063
340 West 10th Street; Newport, KY 41071
Website: [https://www.use.salvationarmy.org/*](https://www.use.salvationarmy.org/*)
• Call between 10am-4pm Monday-Friday to schedule an appointment; can come once/month
• Commodities given out Monday, Wednesday, Friday: 10am-12pm and 1pm-3pm
• Serves Campbell County residents

**KENTUCKY: KENTON COUNTY CLOTHING ASSISTANCE**

**Salvation Army**--------------------------------------------------------------- 859.261.0835
1806 Scott Street; Covington, KY 41014
Website: [https://www.use.salvationarmy.org/*](https://www.use.salvationarmy.org/*)
• Provides emergency assistance to Kenton County residents, show ID
• Commodities are given out on Tuesday-Thursday: 9am-1130am and 130pm-3pm; Friday: 9am-1130am

**United Christian Volunteers**-------------------------------------------------- 859.727.4417
15 Kenton Street; Erlanger, KY 41018
No website
• Assistance with: rent/utilities/security deposit; food; clothing; personal care items; and furniture
• Hours: Monday-Friday: 9am-12pm
• Serves residents of Erlanger and Elsmere: must show ID, proof of residency postmarked within the last 30 days, & SS card/print out or birth certificate for each member of the household

**United Ministries**------------------------------------------------------------- 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
• Thrift Store hours: Wednesday- Friday: 9am-12pm; Saturday: 9am-1pm
• Must meet with a Case Manager
• Clients in need of items they cannot afford in the Thrift Store are welcome to speak to a Case Manager during regular program hours

**KENTUCKY: BOONE COUNTY CLOTHING ASSISTANCE**

**Hope Ministries**------------------------------------------------------------- 859.371.1887
263 Main Street; Florence, KY 41042
No website
• Provides clothing once every 3 months
United Ministries ------------------------------------------ 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
Website: http://www.bing.com/local/details.aspx?lid=YN347x6464743&q=United%20Ministries%20Inc&form=LARE*
  • Thrift Store hours: Wednesday- Friday: 9am-12pm; Saturday: 9am-1pm
  • Must meet with a Case Manager
  • Clients in need of items they cannot afford in the Thrift Store are welcome to speak to a Case Manager during regular program hours

INDIANA CLOTHING ASSISTANCE

Adventist Outreach Ministry -------------------------------------- 513.223.7601
8359 Burns Avenue; Cincinnati, OH 45216
Website: http://emmanuel26.adventistchurchconnect.org/*
  • Provides food, clothing, furniture and care packs to anyone in need
  • Hours: Monday, Tuesday, Wednesday: 1030am-1pm (closed 1st week of the month)

Christian Outreach Center ------------------------------------- 812.438.3805
430 5th Street; Rising Sun, IN 47040 (Ohio County)
Website: http://www.risingsunchurchofchrist.org/*
  • Provides assistance with food, clothing, household goods, and furniture
  • Hours: Thursday: 4pm-6pm; Saturday: 11am-1pm

Salvation Army (Dearborn County) ------------------------------ 812.926.1585
110 Imparting Street; Aurora, IN 47001
Website: http://www.salvationarmyindiana.org/*

Salvation Army (Ripley County) ------------------------------- 812.689.4323
1006 North Columbia Avenue; Osgood, IN 47037
Website: http://www.salvationarmyindiana.org/*

St. Vincent De Paul -------------------------------------------- 812.926.1637
210 5th Street; Aurora, IN
Website: https://www.svdpcincinnati.org/

The Healing Center -------------------------------------------- 513.346.4080
11340 Century Circle East; Springdale, OH 45246 (Vineyard Church)
Website: http://www.healingcentercincinnati.org/*
  • Hours: Wednesday-Saturday: 9am-12pm; Thursday: 630pm-9pm; Food and clothing
  • Open to anyone in need; No residency restrictions
  • Must show picture ID and proof of residency postmarked within the last 30 days
Washington United Church of Christ ------------------ 513.541.7757
2950 Sidney Avenue; Cincinnati, OH 45225
Website: http://www.washingtonucc.org

- Hours: Tuesday: 12pm-245pm; Thursday: 12pm-14pm
- Provides clothing to anyone
- Must show picture ID and proof of residency postmarked within the last 30 days
- Free lunch Monday-Thursday: 12pm-1230pm
Homeless Resources

Counties by page number
KY: All 8 NKY: 192-193
IN: Southeast Counties: 193-194

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
HOMELESS RESOURCES

Apprisen -------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
• One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

Bridge Ministry (Prince of Peace Lutheran Church) ------ 513.621.7265
1528 Race Street; Cincinnati, OH 45202
Website: http://poplcmscinci.org/the-bridge-ministry.html
• Faith-based organization that provides mentorship, referrals for GED classes, shelter, substance abuse programs, housing and other needs, and employment/education assistance
• Hours: Monday, Tuesday and Thursday: 10am-2pm (closed holidays)

DCI-Block by Block Street Outreach --------------------- 513.266.7135
Website: http://blockbyblock.com/
• Provides street outreach services to those who are homeless in the downtown district

Franciscan Haircuts from the Heart ---------------------- 513.381.0111
1629 Republic Street; Cincinnati, OH 45202 (St. Anthony Center)
Website: http://www.franciscanministriesinc.org/haircuts-from-the-heart-.html
• Provides professional hair care services to low income or homeless men, women, seniors, and children
• Hours: Monday, Wednesday and Friday: 9am-4pm (closed for lunch from 12pm-1pm)

Freestore Foodbank Benefits Assistance ----------------- 513.241.1064
112 E. Liberty Street; Cincinnati, OH 45202
Website: www.freestorefoodbank.org
• Provides outreach to homeless people and helps them access/apply for SSI/SSDI benefits
• Assists with applying for Food Stamps and Medicaid
• Free tax assistance during tax season
Greater Cincinnati Coalition for the Homeless ---------- 513.421.7803
113 E 12th Street; Cincinnati, OH
Website: http://cincihomeless.org/*
  • Advocates and coordinates services for Cincinnati’s homeless population
  • Provides free phone and free address to have mail delivered

Homeless Prevention & Rapid Re-housing Program --- 513.381.7233 (SAFE)
  • Intensive case management and financial assistance provided to cover security deposits, rent and utility assistance, past due utility or rental payments
  • Program is designed to assist homeless individuals or families or to prevent individuals or families who are at imminent risk of homelessness

Lighthouse Youth Outreach Program ------------------------ 513.569.9500
401 East McMillian Street; Cincinnati, OH 45206  513.961.4080
Website: http://www.lys.org/*
  • Provides outreach, case management, and medical services for teenagers to young adults

Mary Magdalen Shower House ------------------------------- 513.721.4811
1629 Republic Street; Cincinnati OH 45202 (St. Anthony Center)
Website: https://www.marymagdalenhouse.org/
  • A safe place where the homeless can shower, shave, receive a change of clothes, have clothes laundered, use the phone, receive mail and messages, receive hygiene products
  • Hours: Monday-Friday: 830am-4pm, Saturday: 830am-12pm (closed daily from 12pm-1pm)

Off the Streets Program ---------------------------------- 513.378.2534
Cincinnati Union Bethel
2401 Reading Road; Cincinnati, OH 45202
Website: http://www.cinunionbethel.org/index.php/how-we-help/off-the-streets*
  • Provides a safe, welcoming, and non-judgmental environment for women with histories of sex trafficking and exploitation and many women in the program have been charged with prostitution.
  • Helps the participants in the program explore positive life changes. Focus areas include emergency needs, housing, medical care, mental health, substance abuse, education, and employment

Ohio Alley Cat Resource (OAR) --------------------------- 513.871.0185 (clinic)
5619 Orlando Place; Cincinnati, OH 45227  513.871.7297 (rescue)
Website: www.ohioalleycat.org
  • Mission is to enrich the lives of cats and communities of Greater Cincinnati by providing low-cost, high quality spay/neuter services for feral cats, strays and pets
  • Offers TNR (trap-neuter-return) and other outreach programs
  • Runs a small no-kill adoption center dedicated to finding loving homes
PATH Outreach ------------------------------------------------ 513.814.3886
113 E 12th Street; Cincinnati, OH 45202
Website: http://www.gcbhs.com/*
- Walk-in hours: Monday-Friday: 8am-4pm
- Provides intensive outreach services for individuals with mental illness, maintaining a presence in shelters, soup kitchens, parks, and streets
- PATH links mentally ill/homeless individuals with housing and mental health resources

Pets in Need Program ---------------------------------------- 513.761.7387
520 West Wyoming Avenue; Cincinnati, OH 45215
Website: www.pincincinnati.org
- General pet care for those who cannot afford to take their animals to a Vet
- Provides referrals for more complicated cases and will pay 50% of the discounted fees

Strategies to End Homelessness ------------------------------- 513.263.2780
2368 Victory Parkway, Suite 600; Cincinnati, OH 45206
Website: http://strategiestoendhomelessness.org/*
- Seeks to coordinate all programs serving homeless persons, including: Outreach programs; Emergency Shelter programs for singles and families; Transitional housing programs, and Supportive housing programs

The Lord's Gym ---------------------------------------------- 513.229.9150
1211 York Street; Cincinnati, OH 45214
Website: http://focas-us.org/programs/the-lord-s-gyms
- Weight lifting equipment available ($10/year membership fee); men only
- Open 5 days per week

The Lord’s Gym Family Activity Center ------------------------ 513.621.5300
3428 Warsaw Avenue; Cincinnati, OH 45205
Website: http://focas-us.org/programs/family-activity-center
- Designed to attract at-risk youth and their parents to become involved in healthy activities that promote positive life skills at school and at home

The Three Sisters -------------------------------------------- 513.503.7234(Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
- Fosters pets and helps find foster/adoptive homes for pets
- Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) -------------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
- Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana
OHIO: BUTLER COUNTY
HOMELESS RESOURCES

Apprisen ---------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
  • One-on-one counseling for money management, credit and debt issues, housing
    counseling, educational seminars and bankruptcy programs

The Three Sisters ---------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
  • Fosters pets and helps find foster/adoptive homes for pets
  • Other contact numbers are: 513.919.2298 and 513.623.0615

OHIO: CLERMONT COUNTY
HOMELESS RESOURCES

Apprisen ---------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
  • One-on-one counseling for money management, credit and debt issues, housing
    counseling, educational seminars and bankruptcy programs

The Three Sisters ---------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
  • Fosters pets and helps find foster/adoptive homes for pets
  • Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) ---------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
  • Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming
    cats, rescue groups, and animal shelters in the Greater Cincinnati area including
    surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana

OHIO: ADAMS & BROWN COUNTY
HOMELESS RESOURCES

Apprisen ---------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
  • One-on-one counseling for money management, credit and debt issues, housing
    counseling, educational seminars and bankruptcy programs
The Three Sisters ---------------------------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
- Fosters pets and helps find foster/adoptive homes for pets
- Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) ---------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
- Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups, and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana

UPPER KENTUCKY HOMELINE RESOURCES

Apprisen --------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
- One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

Centro De Amistad of Cristo Rey Parish -------------- 859.538.1175
25 Cavalier Blvd; Florence, KY 41042
Website: http://www.amistadky.org/*
- Hispanic Resources for housing, employment, education, translators

Center for Independent Living Options (CILO) --------- 859.341.4346
525 West 5th Street, Suite 218; Covington, KY 41011
Website: Center for Independent Living Options Inc.*
- Rapid Re-Housing and Homeless Prevention Grant
- Assistance with rental or utility security deposit for residents of Boone, Kenton, and Campbell Counties with an income of $1,249/month for single individuals
- Must be homeless or at risk of homelessness; have a disability and income

Henry Hosea House ----------------------------- 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Serves evening meal 7 days a week from 4pm-530pm
- Pantry items and personal care items given out during this time
- Services: Soup kitchen; bath and laundry facilities; clothing assistance; literacy services; rental assistance; job and service referrals; foot care
Holy Spirit Parish (Outreach Ministry) -------------------------- 859.261.0818
825 Washington Avenue; Newport KY 41071
Website: http://www.parishesonline.com/scripts/hostedsites/Org.asp?ID=19261*
- Provide homeless kit: personal care items, backpacks, sleeping bags, blankets, etc.
- Provide assistance with food, cleaning supplies and when possible rent and utility payments
- Provide Educational Supply Kits for children and disperses them in August and January

Stray Animal Adoption Program (SAAP) ------------------------ 859.391.1234
P.O. Box 72040; Newport KY 41072
Website: http://www.adoptastray.com/
- Accepts owner surrender applications (does not mean they can take an animal but will consider it)
- Host 3-4 adoption events every weekend

The Lord’s Gym (Covington) ---------------------------------- 513.621.5300
811 Madison Avenue; Covington, KY 41011
Website: http://focus-us.org/programs/the-lord-s-gyms
- Weight lifting equipment available ($10/year membership fee), men only

The Three Sisters --------------------------------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
- Fosters pets and helps find foster/adoptive homes for pets
- Other contact numbers are: 513.919.2298 and 513.623.0615

United Coalition for Animals (UCAN) -------------------------- 513.721.7387
2830 Colerain Avenue; Cincinnati, OH 45225
Website: www.ucancincinnati.org
- Operates a low cost spay/neuter clinic to service pet owners, people caring for free-roaming cats, rescue groups, and animal shelters in the Greater Cincinnati area including surrounding counties in Southern Ohio, Northern Kentucky, South East Indiana

INDIANA
HOMELESS RESOURCES

Apprisen ----------------------------------------------- 800.355.2227 ext. 1137
Website: http://apprisen.com/
- One-on-one counseling for money management, credit and debt issues, housing counseling, educational seminars and bankruptcy programs

The Three Sisters -------------------------------------------- 513.503.7234 (Susan)
Cincinnati, OH 45238
Website: http://www.petfinder.com/shelters/threesisters.html*
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Mental Health Services

Counties by page number
KY: All 8 NKY: 200-201
IN: Southeast Counties: 201

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

Ohio: Hamilton County Mental Health Services

Opportunities for Ohioans with Disabilities ------------------------ 513.852.3223
895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH
Website: http://ood.ohio.gov/*
  • State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

Catholic Charities of South Western Ohio ------------------------ 513.241.7745
Mid-Pointe Tower, 7162 Reading Road Suite 600; Cincinnati, OH 45237
Website: http://ccswoh.org/*
  • Provides mental health counseling to children, adults, couples, families on sliding scale

Center for Independent Living Options (CILO) ------------------ 513.241.2600
2031 Auburn Avenue; Cincinnati, Ohio
Website: http://www.cilo.net/pages/content/homeless_services.html*
  • Case management, employment and housing assistance for people with disabilities

Christ Hospital Behavioral Services ---------------------------- 513.585.1894
2139 Auburn Avenue; Cincinnati, OH 45219
Website: http://www.thechristhospital.com/?id=35&sid=1*
  • Provides inpatient, partial hospitalization, and intensive outpatient mental health services

Crisis Hotline (Talbert House) ------------------------------- 513. 281.CARE
Website: http://www.talberthouse.org/home/*
  • 24-hour telephone support services specializing in suicide prevention, crisis situations, and family violence.
Greater Cincinnati Behavioral Health Services --------- 513.721.7660  
3730 Glenway Avenue; Cincinnati, OH 45205  
43 East Main Street; Amelia, OH 45102 (513.947.7000)  
Website: http://www.lifepointsolutions.org/*  
  • Offers mental health assessments, counseling, case management, employment assistance,  
    housing assistance, community referrals, payee services, psychiatric evaluations,  
    medication management, and peer support to adults, children, and families  

Health Resource Center ----------------------------------------------- 513.357.4602  
2347 Vine Street, Cincinnati, OH 45221 (in the IKRON Building)  
Website: http://www.hrcci.org/*  
  • A nurse managed clinic specializing in mental health and substance abuse care for the  
    homeless and indigent of Greater Cincinnati  
  • Services are provided for a sliding scale fee beginning at $0  
  • Office hours: Monday-Thursday: 8am-4pm  

IKRON Rehabilitation Center ------------------------------------------- 513.621.1117  
2347 Vine Street; Cincinnati, OH 45229  
Website: http://www.ikron.org/*  
  • Vocational rehabilitation services for people with mental illness/substance abuse  
    Career Planning  
  • Employment in competitive jobs, transitional jobs, and on-the-job-training opportunities; Job  
    Development and Job Placement  

McMicken Health Collaborative ------------------------------------------ 513.352.6363  
40 E. McMicken Avenue; Cincinnati, OH (2nd Floor Rear Entrance)  
No website  
  • Collaborates with GCBHS to provide mental health counseling and medications for  
    homeless individuals  

Mental Health Access Point (MHAP) ------------------------------------- 513.558.8888  
311 Albert Sabin Way; Cincinnati, Ohio  
Website: http://www.centralclinic.org/programs/mhap/  
  • Centralized access point for services throughout Hamilton County Mental Health system  
  • Screens for psychiatric needs and connects consumers to mental health services  
  • Provides Quick Access beds which can be accessed on the same day as referral, potential  
    residents must be connected to a case management agency in Hamilton County mental  
    health system and be an adult resident of Hamilton County  

Mental Health America of NKY & Southwest Ohio ----------------------- 513.721.2910  
2400 Reading Road, Suite 139; Cincinnati, OH 45202  
Website: http://mhaswoh.org/*  
  • The Support Group Clearinghouse maintains listings of known area support groups for  
    people who share similar mental, emotional or physical health care problems  
  • Compeer utilizes volunteer friendship to help people with mental illness feel more connected  
    to their community, feel less loneliness and isolation and to increase their self-esteem and  
    independence
Mighty Vine Wellness Club ------------------------------- 513.241.9355
2347 Vine Street; Cincinnati, OH 45219
Website: http://cincinnati.ikron.org/peer-services/mighty-vine-wellness-club-4/
- Consumer-operated non-profit that improves individual's lives through wellness activities
- Serves individuals who have received mental health services
- Hours: Monday and Thursday: 8am-6pm; Tuesday, Wednesday and Friday: 8am-5pm

PATH Outreach ------------------------------------------ 513.814.3886
113 E 12th Street; Cincinnati, OH 45202
Website: http://www.gcbhs.com/*
- Walk-in hours: Monday-Friday: 8am-4pm
- PATH links mentally ill/homeless people with housing and mental health resources

Probate Court ------------------------------------------ 513.946.3591
230 East 9th Street, 9th Floor; Cincinnati, OH 45202
Website: https://www.probatetect.org/
- Assists community providers or concerned others in obtaining involuntary psychiatric hospitalization for people who represent a substantial risk of physical harm to themselves or others or for people who are unable to care for their basic needs due to their mental illness
- Hours: Monday-Friday: 8am-4pm

Psychiatric Emergency Services (PES) Mobile Crisis -- 513.584.8577
Cincinnati, OH 45267
No website
- Psychiatric emergency mobile crisis unit trained to respond to mental health emergencies

Recovery Center of Hamilton County ------------------- 513.241.1411
2340 Auburn Avenue; Cincinnati, OH 45219
Website: http://recoverycenterhc.org/*
- Hours: Monday-Friday: 830am-4pm
- Offers a variety of peer support/self-help, education, vocational & community involvement activities/services for people in the recovery stage of their mental illness

Vet Center --------------------------------------------- 513.763.3500
4545 Montgomery Road; Cincinnati, OH 45212
Website: http://www.vetcenter.va.gov/
- Provides free individual, couples, and family counseling to war-era Veterans/families

Warm Line --------------------------------------------- 513.931.WARM
Website: http://cincywarmline.org/*
- Provides support for people so that they know they are not alone, that others have gone through similar emotions, thoughts, and experiences
OHIO: BUTLER COUNTY
MENTAL HEALTH SERVICES

Butler Behavioral Health ------------------------------- 513.881.7180
1490 University Blvd.; Hamilton, OH 45011
Website: http://www.bbhs.org
- Offer outpatient counseling, school based therapy, home based therapy, and vocational assistance
- 24/7 Mobile Crisis Response Team; Walk-in crisis intervention available Monday-Friday: 8am-5pm
- Accept Medicaid and Medicare and also serve uninsured Butler County residents

Butler County Probate Court ------------------------------- 513.887.3294
101 High Street; Hamilton, OH 45011 (2nd Floor)
Website: http://www.butlercountyprobatecourt.org/index.cfm?page=mentalHealth*
- Open Monday-Friday: 8am-430pm (closed for Holidays observed by County Offices)
- Civil commitment probate court assisting community providers or concerned others in obtaining involuntary psychiatric hospitalization for people who represent a substantial risk of physical harm to themselves or others and for people who are unable to care for their basic needs because of their mental illness

Catholic Charities of South Western Ohio ----------------- 513.863.6129
1910 Fairgrove Avenue, Suite B; Hamilton, OH 45011
Website: http://ccswoh.org/*
- Hours: Monday and Wednesday: 8am-8pm; Tuesday and Thursday: 8am-6pm; Friday: 8am-2pm
- Provides mental health counseling to children, adults, couples and families on a sliding scale fee

Harbor House Social Club ------------------------------- 513.896.7780
140 Buckeye Street; Hamilton, OH 45011
Website: http://www.bbhs.org/services/harbor-house-7/
- A free social club of adults who share the experience of recovering from a major mental illness
- The Club’s purpose is to provide its members with a supportive environment where social, recreational, and learning opportunities are planned. It is always a place to drop in, open 5 days a week (day and evening hours) which are posted at the club

Mental Health America of Southwest Ohio ----------------- 513.721.2910
2400 Reading Road, Suite 139; Cincinnati, OH 45202
Website: http://mhaswoh.org/*
- The Support Group Clearinghouse maintains listings of known area support groups for people who share similar mental, emotional or physical health care problems
- Compeer utilizes volunteer friendship to help people with mental illness feel more connected to their community, feel less loneliness & isolation and to increase their self-esteem and independence
Opportunities for Ohioans with Disabilities 513.852.3223 895 Central Avenue (7th Floor Centennial Plaza 3); Cincinnati, OH Website: http://ood.ohio.gov/*

- State agency that partners with Ohioans with disabilities to achieve quality employment, independence and Social Security disability determination outcomes

Transitional Living, Inc. 513.863.6383 2052 Princeton Road; Hamilton, OH 45011 Website: http://www.tliving.org/*

- Provides mental health counseling, case management, psychiatric services, and housing/residential services

**OHIO: CLERMONT COUNTY MENTAL HEALTH SERVICES**

Clermont County 24-Hour Crisis Hotline 513.528.7283 (SAVE)

- Hotline people can call for support if they are experiencing mental health problems

Clermont County Mobile Crisis 513.528.7283 (SAVE)

- Hours: Monday-Friday: 10am-10pm for face to face crisis assessments

Greater Cincinnati Behavioral Health Services 513.947.7000

- 43 East Main Street; Amelia, OH 45102
- 512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*

- Offers mental health assessments, counseling, case management, employment assistance, housing assistance, community referrals, payee services, psychiatric evaluations, medication management, and peer support to adults, children, and families
- Also offers supervised residential group home placements and subsidized independent housing in the community (provides a subsidy for up to 36 months and support groups)

Mental Health America of Southwest Ohio 513.721.2910

- 2400 Reading Road, Suite 139; Cincinnati, OH 45202
Website: http://mhaswoh.org/*

- The Support Group Clearinghouse maintains listings of local mental health support groups.
- Compeer utilizes volunteer friendship to help people with mental illness feel more connected to their community and feel less lonely and isolated

NAMI of Clermont County 513.351.3500
Website: https://namiswoh.org/

- Provide services to those with serious mental illness and their family members through a variety of support and education programs
- Services are free of charge
- Hours: 10am-3pm
Ohio Rehabilitation Services Commission ------------------ 800.686.3323
756 Old State Route 74; Cincinnati, OH 45245
Website: http://ood.ohio.gov/
- Assists anyone who has a physical or emotional disability with job placement
- Also helps them find financial aid for training or school tuition

The Hope Community Center --------------------------------- 513.752.6170
4 Cecelia Drive; Amelia, OH 45102
Website: http://www.hopecenteramelia.org/
- A peer supported/consumer-run center for people recovering from mental illness

Ohio: Adams & Brown County
Mental Health Services

Brown County Recovery Services ------------------------------- 937.378.4811
75 Banting Drive; Georgetown, Ohio 45121
No website
- Substance abuse services and mental health treatment to children and adults to Brown County and surrounding areas

Northern Kentucky
Mental Health Services

Catholic Charities ----------------------------------------------- 859.581.8974
3629 Church Street; Covington, KY 41015
Website: http://www.covingtoncharities.org/*
- Provides: individual adult or child counseling, couples therapy, and family therapy on a sliding fee scale

Center for Independent Living Options (CILO) ------------------ 859.341.4346
3031 Dixie Highway Suite 103; Edgewood, KY
Website: http://www.cilo.net/pages/content/homeless_services.html*
- Case management, employment and housing assistance for people with disabilities

Disability Coalition of Northern Kentucky ---------------------- 606.431.7668
16 West Pike Street; Covington, KY 41011
No website
- Independent Living Skills, Advocacy, Peer Counseling for People with Disabilities

Mental Health America of Northern Kentucky -------------- 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*
North Key Community Care & Mobile Crisis -------------- 859.331.3292 main #
513 Madison Avenue, Covington, KY 41011 (Kenton County location)
Website: http://www.northkey.org/live/index.asp*
- Case management, counseling, and psychiatry for people with mental illness

Northern KY Area Development District -------------- 859.283.1885
22 Spiral Drive; Florence, KY 41042
Website: http://nkadd.org/
- Focuses on preventing homelessness and rapid re-housing
- Provides prevention services, case management, counseling, and more

P.I.E.R. (Personal Involvement Empowering Recovery) -- 859.431.1077
1002 Monmouth Street; Newport, KY 41071-2117
Website: http://www.mhankyswoh.org/pier
- Peer-run organization (mental health or chemical dependency)
- Provides structured, small-group classes and recreational activities

The Vet Center -------------------------------------- 513.763.3500
4545 Montgomery Road; Cincinnati, OH 45212
Website: http://www.vetcenter.va.gov/
- Provides War Veterans and their families with the following readjustment services free of charge: Individual and group counseling; Family counseling for military related issues; Bereavement counseling for families who experience an active duty death; Military sexual trauma counseling and referral; Outreach and education; Substance abuse assessment and referral; Employment assessment & referral; VBA benefits explanation and referral; Screening & referral for medical issues including TBI, depression, etc.

**INDIANA**

**MENTAL HEALTH SERVICES**

Community Mental Health Center ---------------------- 812.537.1302
427 Eads Parkway Plaza; Lawrenceburg, IN 47025
Highway 101 and Cooley Road; Brookville, IN 47012
215 East George Street; Batesville, IN 47006
Website: http://www.cmhcinc.org/*
- Mix of outpatient and partial hospitalization mental health & substance abuse services
- Sliding fee scale

Lifetime Resources --------------------------------- 812.432.5215
13091 Benedict Drive; Dillsboro, IN 47018
Website: http://www.lifetime-resources.org/*
- Guardianship and Payee programs
Substance Abuse Resources

Counties by page number

KY: All 8 NKY: 207-208
IN: Southeast Counties: 208-209

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY

SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ------------------------------------------ 513.351.0422
2300 Florence Avenue; Cincinnati, OH 45206
Website: http://www.aacincinnati.org/index.html*
  • Office hours: Monday-Friday: 930am-630pm
  • AA has hundreds of meetings in the Greater Cincinnati area every week. The above link will give you updated information on available meetings

Addiction Services Council ----------------------------------- 513.281.7880
2828 Vernon Place; Cincinnati, OH 45219
Website: http://www.alcoholismcouncil.org/*
  • Provides assessment, referral and treatment for individual and families through RHAC (Recovery Health Access Center)

Bethesda Alcohol and Drug Treatment ------------------------ 513.569.6111
619 Oak Street, 4th Floor West; Cincinnati, OH 45206
Website: http://www.trihealth.com/hospitals-and-practices/bethesda-oak/
  • Day and evening intensive outpatient services are held Monday, Wednesday, Thursday either 9am-12pm or 6pm-9pm
  • Intensive outpatient is 3 times a week, 3 hours each time. Program lasts 6-8 weeks

Center for Chemical Addiction Treatment (CCAT)---------- 513.381.6672
830 Ezzard Charles Drive; Cincinnati, OH 45214
Website: http://www.ccatober.org/*
  • Detoxification; Community Residential; Outpatient; Intensive Outpatient; Aftercare; Family Program; Relapse Program
  • $20 admission fee for 28-day program; Levy funding gets homeless in free
Central Community Health Board----------------------------- 513.559.2000
532 Maxwell Avenue; Cincinnati, OH 45219
Website: http://www.cchbinc.com/*
  • Outpatient; Intensive Outpatient; Medication Treatment for Opioid Addicts

Crossroads Center -------------------------------------------- 513.475.5313
311 Martin Luther King Drive; Cincinnati, OH 45220
Website: http://www.thecrossroadscenter.com/*
  • Woman's Community Residential; Intensive Outpatient; Outpatient, Home-Based
    Adolescent Treatment, Pregnant and Parenting Woman's Residential, Therapeutic Child
    Care, Substance Abuse/Mental Illness (SAMI)

David and Rebecca Barron Center for Men --------------- 513.721.0643
411 Gest Street; Cincinnati, OH 45203
Website: http://www.shelterhousecincy.org/
  • Provides outpatient treatment and drug/alcohol assessments to the men staying at the
    shelter

Ester Marie Hatton Center for Women --------------------- 513.562.1980
2499 Reading Road; Cincinnati, OH 45202
Website: http://www.shelterhousecincy.org/womens-center/
  • Provides outpatient treatment and drug/alcohol assessments to the women staying at the
    shelter

Gateways Recovery --------------------------------------------- 513.861.0035
513.684.7977
4760 Madison Road (lower level entrance; Cincinnati, OH 45227 Oakley Location
4966 Glenway Avenue; Cincinnati, OH 45238
Website: http://www.gatewaysrecovery.com/*
  • Chemical dependency assessments; Psychiatric evaluations; Adult and Adolescent alcohol
    and drug education groups; Individual therapy; Family conferences

Health Resource Center ------------------------------------------ 513.357.4602
2347 Vine Street; Cincinnati, OH 45219-1745 (in the IKRON Building)
Website: http://www.hrcci.org/*
  • A nurse managed clinic specializing in mental health and substance abuse care for the
    homeless and indigent of Greater Cincinnati
  • Services are provided for a sliding scale fee beginning at $0

IKRON Rehabilitation Center -------------------------------------- 513.621.1117
2347 Vine Street; Cincinnati, OH 45219
Website: http://www.ikron.org/*
  • Vocational rehabilitation services for individuals with substance abuse
  • Intensive outpatient, relapse prevention, and individual counseling offered on a sliding scale
    fee
Narcotics Anonymous ---------------------------------- 513.820.2947
Website: http://www.nacincinnati.com/*
- Check website for most up to date meeting schedule

New Direction Treatment Services, LLC --------------------- 513.541.7111
1612 Chase Avenue # 1; Cincinnati, OH 45223
Website: http://www.newdirectiontreatment.com/*
- Provides substance abuse assessment, intensive outpatient and non-intensive outpatient services including group and individual counseling

Oak Street Center ----------------------------------- 513.861.3500
405 Oak Street; Cincinnati, OH 45219
Website: https://405oakstreet.com/
- "The oldest AA Clubhouse in the world"
- Recovery Club House that hosts AA meetings
- Hours: Monday-Saturday: 930am-1030pm; Sunday: 11am-930pm

Smart Recovery Meetings ------------------------- 866.951.5357
Website: http://smartrecovery.org/*
- Supports individuals who have chosen to abstain, or are considering abstinence from any type of addictive behaviors (substances or activities), by teaching how to change self-defeating thinking, emotions, and actions; and to work towards long-term satisfactions and quality of life
- Thursday: 3pm, VA Medical Center: 3200 Vine Street, Cincinnati, OH 45220 (8th Floor)
- Wednesday: 730pm, University Hospital: 234 Goodman St., Cincinnati, OH 45219 (Room C)

Talbert House ---------------------------------------- 513.221.4357
2600 Victory Parkway; Cincinnati, OH 45206
Website: http://www.talberthouse.org/*
- Community Residential; Outpatient, Intensive Outpatient, ADAS Expansion, Adolescent
- Substance Abuse, Crisis Care, Drug Court Services, Substance Abuse/Mental Illness (SAMI), Prevention Services, Woman's Aftercare and Relapse Prevention

UC Physicians Comp-Opioid Treatment Program ------- 513.585.8227
3131 Harvey Avenue, Cincinnati, OH 45229
Website: http://www.methadonecenters.com/methadone-centers/university-of-cincinnati-physicians-company-opioid-treatment-program/

VA Substance Dependence Program (SUDEP) --------- 513.475.6353
3200 Vine Street (8th Floor); Cincinnati, OH
Website: https://www.cincinnati.va.gov/services/Substance_Dependency.asp
- Intake and Referral; Detoxification Services; Residential Rehabilitation Services; Outpatient Rehabilitation; Dual Diagnosis; Substance Abuse/Posttraumatic Stress Disorder (SA/PTSD); Tobacco Treatment Center; Opioid Substitution Program; Buprenorphine Treatment Clinic
- See Outpatient Group Schedule at the end of this manual
OHIO: BUTLER COUNTY
SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ------------------------------- 513.351.0422
2300 Florence Avenue; Cincinnati, OH 45206
Website: http://www.aacincinnati.org
  • Office hours: Monday-Friday: 930am-630pm
  • AA has hundreds of meetings in the Greater Cincinnati area every week. The above link will
give you updated information on available meetings

Alcohol & Drug Addiction Services Board ------------ 513.867.0777
6 South 2nd Street; Hamilton, OH 45011 (Suite 420)
No website
  • A planning and funding entity for addiction, treatment, and prevention services of Butler
  • County; Referral source for treatment;
  • No direct services provided

Community Behavioral Health Services -------------- 513.887.8500
820 S. Martin Luther King Jr. Blvd.; Hamilton, OH 45011
Website: https://www.community-first.org/cbh
  • Adult Assessment and Outpatient Services; Drug Court; Dual Diagnosis Court

Narcotics Anonymous ------------------------------- 513.820.2725
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinnati.com/*
  • Check website for most up to date meeting schedule

Serenity Hall ---------------------------------------- 513.863.2975
439 South 2nd Street; Hamilton, OH 45011
No website
  • A community corrections program that provides treatment and reintegration for adult males
    in a residential setting
  • Services include case management, chemical dependency treatment, criminality/behavior
    modification, restitution and child support, frequent and random drug testing, education,
    employment readiness, community employment

Sojourner Recovery Services ---------------------- 513.896.3497
1430 University Boulevard; Hamilton, OH 45011
Website: http://sojournerrecovery.com/
  • Non-profit organization that provides residential, intensive outpatient, and outpatient
    substance abuse treatment for women, men, adolescents, and their families
OHIO: CLERMONT COUNTY

SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ---------------------------------------- 513.351.0422
2300 Florence Avenue; Cincinnati, OH 45206
Website: http://www.aacincincinnati.org
  • Office hours: Monday-Friday: 930am-630pm; Saturday 10am-2pm
  • The above link will give you updated information on available meetings in Greater Cincinnati

Greater Cincinnati Behavioral Health Services -------- 513.735.8100
1088 Wasserman Way, Suite C; Batavia, OH 45013
Website: http://www.recoveryctr.org/*
  • Delivers comprehensive, customized care to families and individuals suffering from substance abuse, mental illness and co-occurring illnesses

Northland Addiction Treatment Rehab Center -------- 513.753.9964
50 West Technecenter Drive; Suite B-5, Milford, OH 45150
Website: http://www.northlandaddictiontreatmentrehabcenter.com/*
  • Provides physician-driven outpatient drug and alcohol treatment for adolescents and adults.
  • Offers outpatient rehab, family counseling, relapse prevention and after care, etc.

Narcotics Anonymous --------------------------------------- 513.820.2947
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinnati.com/*
  • Check website for most up to date meeting schedule

OHIO: ADAMS & BROWN COUNTY

SUBSTANCE ABUSE RESOURCES

Brown County Talbert House Re-entry --------------------- 937.378.4811
75 Banting Drive; Georgetown, Ohio 45121
Website: http://www.talberthouse.org/*
  • Substance abuse and mental health services

Narcotics Anonymous ------------------------------------ 513.820.2725
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinnati.com/*
  • Check website for most up to date meeting schedule
NORTHERN KENTUCKY
SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous NKY ------------------------------- 859.491.7181
1545 Scott Street; Covington, KY
Website: http://nkyaa.info/*
  • The above link will give you updated information on available meetings
  • Office Hours: Monday, Tuesday, Thursday, and Friday: 10am-5pm; Wednesday 12pm-7pm
  • 24-hour Hot Line

Boyd Modlin & Associates ------------------------------- 859.525.1487
2 Dortha Avenue; Florence, KY 41042
No website
  • Provides substance abuse education, individual counseling, and group counseling
  • Hours: Monday-Friday: 9am-8pm (evening and weekend sessions available)

Catholic Charities -------------------------------------- 859.581.8974
3629 Church Street; Covington, KY 41015
Website: http://www.covingtoncharities.org/*
  • Provides substance abuse treatment services on a sliding fee scale

Commonwealth Substance Abuse Specialists ------------ 859.371.4455
7000 Houston Road; Florence, KY 41042 (Ste. 43)
No website
  • Outpatient substance abuse counseling offered on a sliding fee scale

Narcotics Anonymous ----------------------------------- 513.820.2947
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinnati.com/*
  • Cincinnati chapter includes Northern Kentucky
  • Check website for most up to date meeting schedule

North Key Community Care ----------------------------- 859.331.3292
513 Madison Avenue; Covington, KY 41011 (1st Floor)
Website: http://www.northkey.org/*
  • Provides alcohol/drug counseling, Intensive Outpatient Programs for women and adolescents, Dual Diagnosis Treatment, and prevention programs

P.I.E.R. (Personal Involvement Empowering Recovery) - 859.431.1077
1002 Monmouth Street; Newport, KY 41071-2117
Website: http://mhankyswoh.org/*
  • Peer-run organization (chemical dependency or mental health)
  • Provides structured, small-group classes and recreational activities
St. Elizabeth Medical Center -------------------------------------------------------- 859.301.5966
512 South Maple Avenue; Falmouth, KY 41040
Website: http://www.stelizabeth.com/behavioralhealth/default.aspx*
  • Medical Detox

Transitions, Inc. ------------------------------------------------------------- 859.491.4435
700 Fairfield Avenue; Bellevue, KY 41073
Website: http://www.transitionsky.org/*
  • Offers a variety of services including: 7-10-day Non-Medical Detox program for men and women; 90-day program for men in Dayton, KY and 90-day program for women and their children in Covington, KY (pregnant women and new mothers can stay up to 9 months); Men's Residential Recovery program; Intensive Outpatient substance abuse treatment; Supportive Housing program for homeless individuals and families; and group homes for recovering addicts

INDIANA
SUBSTANCE ABUSE RESOURCES

Alcoholics Anonymous ---------------------------------------------------------- 812.663.0821
Southeastern Indiana Intergroup: Greensburg, IN
Website: http://www.seig-aa.org/*
  • Provides services and information for local AA groups. The website below links you to a directory of current AA meetings in Southeastern Indiana
  • Directory: http://seig-aa.org/dokuwiki/doku.php/meetings

Community Mental Health Center --------------------------------------------- 812.537.1302
427 Eads Parkway Plaza; Lawrenceburg, IN 47025
Website: http://www.cmhcinc.org/*
  • Mix of outpatient and partial hospitalization mental health and substance abuse services
  • Sliding fee scale

Community Mental Health Center --------------------------------------------- 765.647.4173
9127 Oxford Pike; Brookville, IN 47012
Website: http://www.cmhcinc.org/*
  • Mix of outpatient and partial hospitalization mental health and substance abuse services
  • Sliding fee scale

Community Mental Health Center --------------------------------------------- 812.537.1302
215 East George Street, Batesville, IN 47006
Website: http://www.cmhcinc.org/*
  • Mix of outpatient and partial hospitalization mental health and substance abuse services
East Indiana Treatment Center --------------------------------- 812.537.1668
816 Rudolph Way; Lawrenceburg, IN 47025
Website: http://www.crchealth.com/programs/23/East-Indiana-Clinic*
• Provides medically supervised methadone maintenance and Suboxone (buprenorphine) detox treatment to individuals who are attempting to overcome an addiction to or dependence upon heroin or other opioids
• To be eligible for this type of treatment, prospective patients must be at least 18 years old, and must have been addicted to or dependent upon opiates for a minimum of one year prior to seeking treatment

Narcotics Anonymous ----------------------------------------- 513.820.2947
6 South 2nd Street; Hamilton, OH
Website: http://www.nacincinnati.com/*
• Check website for most up to date meeting schedule for Greater Cincinnati
Legal Resources

*See list of employers who hire ex-offenders in the employment section*

**Counties by page number**

KY:  All 8 NKY: 215-216
IN:  Southeast Counties: 216-217

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY LEGAL RESOURCES**

Cincinnati Bar Association ------------------------------------- 513.381.8213
225 East 6th Street, 2nd Floor; Cincinnati, OH 45202
Website: [http://www.cincybar.org/*](http://www.cincybar.org/*)

Community Action Agency ------------------------------------- 513.569.1840 ext. 1074
Ex-Offender Fresh Start Program
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: [http://www.cincy-caa.org/*](http://www.cincy-caa.org/*)
- Fresh Start Program: Assists ex-offenders in finding employment, locating affordable housing, and obtaining food/clothing
- Offers employment readiness training, job search assistance, interview coaching, and job retention services for 12 months

Law Help ------------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: [http://www.lawhelp.org/*](http://www.lawhelp.org/*)
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Help you with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance; provides referrals to other organizations

Lawyers Serving Warriors ------------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: [http://www.lawyersservingwarriors.com/*](http://www.lawyersservingwarriors.com/*)
- Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati ---------------------- 513.241.9400
215 E. 9th Street, Suite 200; Cincinnati, OH 45202
Website: http://www.lascinti.org/
- Provides legal representation, information, advice and referral for people in need of legal help. Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties
- Monday-Friday: 830am- 5pm

Ohio Legal Assistance Foundation -------------------------- 614.715.8560
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.ola.org/ or http://www.ohiolegalservices.org/programs/
- The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio’s poor

Pro Seniors, Inc. ---------------------------------------- 513.345.4160
7162 Reading Road, Suite 1150; Cincinnati, OH 45237
Website: http://www.proseniors.org/
- Non-profit organization that provides free legal and long-term care help to older (age 60 and older) adults
- Offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, home health care problems and consumer problems

Stateside Legal ----------------------------------------- No Number
Website: http://statesidelegal.org/
- This website is for members of the military, Veterans, their families and advocates. The goal is to help: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

Transforming Jail Ministries ----------------------------- 513.794.9999
4015 Executive Park Drive, Suite 404; Cincinnati, OH 45241
Website: http://www.tjmi.org/
- Provides volunteer chaplaincy services to inmates in Hamilton County

VA Veteran's Justice Outreach (VJO) ---------------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets Veterans in contact with the Justice System.
- Does not make recommendations to the court nor do they give legal advice
- Educate the court about VA services that might be used for diversion to avoid unnecessary criminalization
OHIO: BUTLER COUNTY
LEGAL RESOURCES

Law Help ----------------------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations

Lawyers Serving Warriors ------------------------------ 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/
- Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati --------------- 513.241.9400
10 Journal Square, Suite 300; Hamilton, OH 45011
Website: http://www.lascinti.org/
- Hours: Monday-Friday: 830am-5pm
- Provides legal representation, information, advice and referral for people in need of legal help. Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties

Ohio Legal Assistance Foundation ---------------------- 614.715.8560
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/
- The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio's poor
- If you are looking for legal assistance, you may contact the legal service provider in your area by using the http://www.ohiolegalservices.org/programs/ or by calling toll-free 1-866-LAWOHIO (1-866-529-6446)

Pro Seniors, Inc. -------------------------------------- 513.345.4160
7162 Reading Road, Suite 1150; Cincinnati, OH 45237
Website: http://www.proseniors.org/
- Pro Seniors is a non-profit organization that provides free legal and long-term care help to older (age 60 and older) adults
- Offers Ohio residents age 60 and older the advice and information they need to solve their legal and nursing home, adult care facility, home health care problems and consumer problems
Stateside Legal --------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ------------------------ 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System.
- Do not make recommendations to the court
- Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

OHIO: CLERMONT COUNTY
LEGAL RESOURCES

Law Help --------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations

Lawyers Serving Warriors ------------------------ 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati ------------------------ 513.241.9400
215 E. 9th Street, Suite 200; Cincinnati, OH 45202
Website: http://www.lascinti.org/*
- Monday-Friday: 830am-5pm
- Provides legal representation, information, advice and referral for people in need of legal help. Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties
Ohio Legal Assistance Foundation ................................. 614.715.8560
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/
- The Ohio Legal Assistance Foundation is committed to equal access to justice and will work
to assure that resources, programs and services exist statewide to serve the unmet civil
legal needs of Ohio's poor
- If you are looking for legal assistance, you may contact the legal service provider in your
area by using the http://www.ohiolegalservices.org/programs/* or by calling toll-free 1-
866-LAWOHIO (1-866-529-6446)

Pro Seniors, Inc. ............................................................. 513.345.4160
7162 Reading Road, Suite 1150; Cincinnati, OH 45237
Website: http://www.proseniors.org/
- Pro Seniors is a non-profit organization that provides free legal and long-term care help to
older adults.
- Offers Ohio residents age 60 and older the advice and information they need to solve their
legal and nursing home, adult care facility, home health care problems and consumer
problems

Stateside Legal .............................................................. No Number
Website: http://statesidelegal.org/
- This website is for members of the military, Veterans, their families and advocates. Our goal
is to help you: access benefits; find free legal help; and better understand your legal issues
such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) .............................. 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System.
- Do not make recommendations to the court
- Educates the court about VA services that might be used for diversion to avoid unnecessary
criminalization

Ohio: Adams & Brown County
Legal Resources

Law Help ................................................................. No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/
- Helps low and moderate-income people find free legal aid programs in their communities,
and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and
other topics
- Provides no direct legal assistance
- Provides referrals to other organizations
Lawyers Serving Warriors ---------------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance with disability issues to Veterans from all eras

Legal Aid Society of Greater Cincinnati -------------------------- 513.241.9400
215 E. 9th Street, Suite 200; Cincinnati, OH 45202
Website: http://www.lascinti.org/*
- Monday-Friday: 8:30am-5pm
- Provides legal representation, information and advice for lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties

Ohio Legal Assistance Foundation ----------------------------- 866.529.6446
10 West Broad Street, Suite 950; Columbus, Ohio 43215-3483
Website: http://www.olaf.org/* or http://www.ohiolegalservices.org/programs/* ---1-866-LAWOHIO
- The Ohio Legal Assistance Foundation is committed to equal access to justice and will work to assure that resources, programs and services exist statewide to serve the unmet civil legal needs of Ohio's poor

Stateside Legal ------------------------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ----------------------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System
- Educate the court about VA services that might be used for diversion to avoid unnecessary criminalization
- Do not make recommendations to the court nor do they give legal advice (are not lawyers)

NORTHERN KENTUCKY LEGAL RESOURCES

Law Help -------------------------------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
- Helps low and moderate-income people find free legal aid programs
- Help you with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations
Lawyers Serving Warriors ------------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
• Offers free legal assistance with disability issues to Veterans from all eras

Northern Kentucky Legal Aid of the Bluegrass -------- 859.431.3009
104 E. 7th Street; Covington, KY 4101
Website http://www.lablaw.org/home*
• Provides civil legal assistance to low income people living in 33 northern and central Kentucky counties
• Services are typically in the areas of government benefits, consumer, housing and family law
• Helps people in emergency situations meet their need for food, shelter, medical care, and freedom from financial or physical abuse
• Monday-Friday: 830am-430pm

Stateside Legal ----------------------------------------------- No Number
Website: http://statesidelegal.org/*
• This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ---------------------- 513.977.6838
1000 Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
• Meets with Veterans in contact with the Justice System
• Do not make recommendations to the court nor do they give legal advice
• Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

INDIANA
LEGAL RESOURCES

Indiana Legal Services ---------------------------------------- 812.945.4123
3303 Plaza Drive, Suite 5; New Albany, IN 47150
Website: http://www.indianalegalservices.org/*
• Provides legal representation, consultation, and advice for people who have income up to 125% of the Federal Poverty Guidelines
• Office hours: Monday-Friday: 830am-430pm
• Intake hours: Monday: 9am-11am (general); Thursday: 9am-11am (divorce)
Law Help ----------------------------------------------- No Number
151 West 30th Street, 10th Floor; New York, NY 10001
Website: http://www.lawhelp.org/*
- Helps low and moderate-income people find free legal aid programs in their communities, and answers to questions about their legal rights
- Helps with problems related to housing, work, family, bankruptcy, disability, immigration and other topics
- Provides no direct legal assistance
- Provides referrals to other organizations

Lawyers Serving Warriors -------------------------- 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal representation to OEF/OIF Veterans

Legal Volunteers, District 12 ------------------------ 812.265.8930
Jefferson Circuit Court
300 E. Main Street; Madison, IN 47250
No website
- Serves the following Counties: Dearborn, Ohio, Ripley, Switzerland, and Jefferson

Stateside Legal -------------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. Our goal is to help you: access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

VA Veteran's Justice Outreach (VJO) ------------------ 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.va.gov/HOMELESS/VJO.asp
- Meets with Veterans in contact with the Justice System.
- Do not make recommendations to the court nor do they give legal advice (not lawyers)
- Educate the court about VA services that might be used for diversion to avoid unnecessary criminalization
Medical Assistance

Counties by page number
KY: All 8 NKY: 228-231
IN: Southeast Counties: 231-232

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**
**MEDICAL ASSISTANCE**

Ambrose H. Clement Health Center ------------------------ 513.357.7300
3101 Burnet Avenue; Cincinnati, OH 45229
Website: [http://www.cincinnati-oh.gov/health/](http://www.cincinnati-oh.gov/health/)

Benefits Check-Up -------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: [http://www.benefitscheckup.org/*](http://www.benefitscheckup.org/*)
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more
- Provides assistance with tax relief, transportation, legal issues, or finding work

Braxton F. Cann Memorial Medical Center ---------------- 513.263.8750
5818 Madison Road; Cincinnati, OH 45227
No website

Cincinnati Health Care for the Homeless ------------------ 513.352.2902
1525 Elm Street; Cincinnati, OH 45210
Website: [http://www.cintihealthnetwork.org/*](http://www.cintihealthnetwork.org/*)
- Mobile Medical Van

Community Action Agency ------------------------------- 513.569.1840
1740 Langdon Farm Road; Cincinnati, OH 45237
Website: [http://www.cincy-caa.org/*](http://www.cincy-caa.org/*)
- Emergency financial assistance for prescription medication and vision care
Crossroad Health Center -------------------------------------- 513.381.2247
5 East Liberty Street; Cincinnati, OH 45202
Website: http://www.crossroadhc.org/*
- Hours: Monday: 830am-5pm; Tuesday: 830am-5pm; Wednesday: 830am-5pm; Thursday 830am-5pm; Friday 830am-4pm; Saturday: 830am-12pm
- Provides healthcare for adults and children regardless of a person's ability to pay for services; Sliding fee scale for patients with no insurance with minimum co-pay of $15
- Services include: immunizations, yearly health exams, management of acute and chronic health problems, pre-natal care, podiatry, and mental health counseling

Discount Prescription Drug Card -------------------------------- No Number
Website: http://www.internetdrugcoupons.com/*
- Go to website above to print your FREE discount prescription drug card
- The card will provide you with prescription medication savings of up to 75%
- Accepted at most chain pharmacies (over 56,000 pharmacies across the Country)
- Can be used to reduce or eliminate co-pays; Can also be used by the uninsured

Elm Street Health Center -------------------------------------- 513.352.3092
1525 Elm Street; Cincinnati, OH
No website
- Adult Medical; Pediatrics; OBGYN; Dental
- Adolescent/Adult Immunizations, Flu Vaccines, General Dentistry, General Physical Examinations, birth certificates, and pharmacy
- Hours: Monday: 9am-6pm; Tuesday-Friday: 830am-5pm

Forest Park Health Center ------------------------------------ 513.588.3623
924 Waycross Road; Forest Park, Ohio 45240
Website: http://www.healthcare-connection.org/*
- Connects all people to quality medical care (all financial situations and health concerns)
- Provides affordable healthcare serving low income, under-insured, and uninsured people
- Hours: Monday-Thursday: 930am-5pm

Homeless Van Program ---------------------------------------- 513.352.2902
1525 Elm Street; Cincinnati, OH 45210
Website: http://www.cintihealthnetwork.org/*

Healthy Beginnings, Inc -------------------------------------- 513.861.8430
47 E. Hollister St; Cincinnati, OH 45219
Website: http://www.healthybeginnings.org/*
- Provides prenatal care for under-insured woman in the Greater Cincinnati Area
- Serves women eligible for Medicaid or women who are ineligible, working and do not have prenatal care insurance
- Offices in Mt. Auburn, Price Hill, North College Hill, Forest Park, Over-the-Rhine, and Northern Kentucky
Lincoln Heights HealthCare Center ------------------------ 513.588.3623
1401 Steffen Avenue; Cincinnati, OH 45203
Website: http://www.healthcare-connection.org/*
• Connects all people to quality medical care (all financial situations and health concerns)
• Provides affordable healthcare serving low income, under-insured, and uninsured people
• Also, provides dental care and pharmacy at 513.554.0136

Mercy Neighborhood Ministries -------------------------- 513.751.2500
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
Website: http://www.ehealthconnection.org/mnm/default.asp
• Home care services (some charitable services available) for adults (age 60 and older) who live in zip codes 45206, 45207, 45212

Millvale at Hopple Street Medical Center --------------- 513.352.3192
2750 Beekman Street; Cincinnati, OH 45225
No website
• Primary Care- Adult medicine and Pediatrics, Obstetrics and Gynecology, Nursing services, Pharmacy, Laboratory testing, Immunizations and vaccines for children, Women, Infants and children (WIC), Nutritional services and Behavioral services

Mt. Healthy Alliance Community ----------------------- 513.551.8036
7717 Harrison Avenue; Cincinnati, OH 45231
Website: http://mthealthyalliance.org/*
• Provides a wellness program the 3rd Tuesday of the month: 5pm-7pm
• Must be a resident of Mt Healthy or 45231 zip code
• Must show picture ID and proof of residency postmarked within the last 30 days

Mt. Healthy Family Practice --------------------------- 513.588.3623
8146 Hamilton Avenue; Mt. Healthy, Ohio 45231
Website: http://www.healthcare-connection.org/*
• Connects all people to quality medical care (all financial situations and health concerns)
• Provides affordable healthcare serving low income, under-insured, and uninsured people
• Hours: Monday, Tuesday, Wednesday, Friday: 830am-530pm; Thursday: 830am-7pm

NEEDS (NE Emergency Distribution Services) ------- 513.891.0850
8341 Kenwood Road; Cincinnati, OH 45236 (Kenwood Baptist Church)
Website: http://www.cincyneeds.org/welcome.html
• Hours: Tuesday and Thursday: 9am-1pm
• Serves Northeastern Hamilton County residents by providing food baskets, hygiene items, rent/utility assistance, and financial assistance for medical expenses

Northside Health Center (Medical) ---------------------- 513.357.7600
3917 Spring Grove Avenue; Cincinnati, OH
No website
• Only serves residents of 45201 and 45239 zip codes; need proof of income and address
Ohio’s Best Rx ------------------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
- Ohio’s “Best Rx” is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf* which is $32,670 (single), $44,130 (family of two), $67,050 (family of four)

Pregnancy Center East ------------------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
- Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; STD testing services; parenting classes; and free baby supplies
- Hours: Monday: 930am-5pm; Tuesday: 9:30am-5pm and 630pm-830pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830pm; Friday: 930am-130pm
- Located in Hamilton County but serve individuals from whatever county they reside

Price Hill Health Center (Medical) ------------------------ 513.357.2700
2136 W. 8th Street; Cincinnati, OH 45204
No website
- Low cost clinic
- Primary care- adult medicine and pediatrics, obstetrics and gynecology, nursing services, pharmacy, and laboratory testing, nutritional services, and behavioral health services

Santa Maria Health and Wellness Program ------------------ 513.557.2700
3301 Warsaw Avenue; Cincinnati 45202 (East Price Hill Center)
718 State Avenue; Cincinnati, OH 45204 (Lower Price Hill Center-513.557.2710)
Website: http://www.santamaria-cincy.org/*
- Provides health education and referrals; health screenings; assistance with prescriptions, eyeglasses, and hearing aids; and informational health fairs to older adults, Appalachians, African-Americans and Latino immigrants who do not receive regular health care

SEM Food Pantry ----------------------------------------- 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
- Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
- Must have photo ID and proof of residency
- Hours: Monday, Wednesday, Thursday, Friday: 930am-145pm; Tuesday: 530pm-730pm

Starkey Hearing Foundation ------------------------------ 800.328.8602
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids
St. Bernard (Taylor Creek) SVDP------------------------ 513.421.0602
7130 Harrison Avenue; Cincinnati, OH 45247
Website: http://www.svdpcincinnati.org

St. Gertrude/St. John Fisher SVDP ---------------------- 513.421.0602
3227 Church Street; Cincinnati, OH 45244
Website: http://www.svdpcincinnati.org

St. Ignatius of Loyola Church SVDP--------------------- 513.421.0602
5222 North Bend Road; Cincinnati, OH 45247
Website: http://www.svdpcincinnati.org

St. Vincent DePaul Emergency Services --------------- 513.562.8841 ext. 228
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
  • Prescription and proof of all income and expenses (lease, utility bill, phone bill, medical bills, etc.) are required
  • Offers walk-in prescription assistance every Monday, Wednesday, and Thursday starting at 8am (only take the first 14 people)
  • Fills new and re-fill prescriptions every Monday, Wednesday and Thursday from 830am-4pm; Saturday from 830am-12pm (prescription re-fills can be requested in advance by calling 513.562.8841 ext. 269)
  • Serves residents of Hamilton, Butler, Warren and Clermont counties
  • Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; proof of income of entire household; proof of address, (for example a utility bill), lease or piece of dated mail

Tuberculosis Control --------------------------------- 513.946.7600
184 East McMillan Street; Cincinnati, OH 45219
Website: http://www.hamiltoncountyhealth.org/en/programs_and_services/community_health_services/disease_prevention.html*
  • Hours: Monday-Friday: 730am-430pm (check-in before 345pm)
  • No skin tests on Thursday or on a Friday before Monday holiday

University Hospital General Medicine Clinic ---------- 513.584.4503
3130 Highland Avenue; Cincinnati, OH 45267 (2nd floor of Hoxworth Building)
Website: http://universityhospital.uchealth.com/*
  • Clinic hours: Monday-Friday: 8am-5pm; Must make an appointment, no walk-ins

University Hospital Pharmacy ------------------------ 513.584.8700
234 Goodman Avenue; Cincinnati, OH 45219
Website: http://universityhospital.uchealth.com/*
Valley Interfaith Food and Clothing Center --------------- 513.821.3233
420A West Wyoming Avenue; Cincinnati, OH 45215 (Lockland)
Website: http://www.vifcc.org/*
• Provides food, clothing, and emergency financial assistance to forestall an eviction or utility shut-off, and limited funds for medication
• Serves residents in 45215, 45216 as well as parts of 45231 and 45217
• Hours: Monday, Tuesday, Thursday, Friday: 10am-130pm and Wednesday: 5pm-630pm

Vision Coalition of Greater Cincinnati ------------------ 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
• This resource provides a general listing of local organizations that offer eye care and vision related programs and services
• Many of these organizations also offer free or reduced cost services and patient assistance programs for people who are low-income, uninsured, or experiencing significant financial challenges

Vision USA ------------------------------------------------- 800.766.4466
Website: http://www.optometristscharity.org/*
• Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

Winton Hills Medical Center ------------------------------- 513.242.1033
5275 Winneste Avenue; Cincinnati, OH, 45232
513.631.7100 (CAA Hamilton)
513.233.7100 (City West)
Website: http://www.winmedinc.org/*
• Dental Care Services, Obstetrical and Gynecological Care, Primary Medical Care
• Hours: Monday-Friday: 830am-5pm

**OHIO: BUTLER COUNTY MEDICAL ASSISTANCE**

Benefits Check-Up ---------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
• Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Beaver Center ------------------------------------------- 513.892.1888
210 S. 2nd Street; Hamilton, OH 45011
Website: http://www.myprimaryhealthsolutions.org/*
• Sliding-fee scale for all residents of Butler County regardless of income or ins. coverage
• Hours: Monday and Thursday: 830am-7pm; Tuesday, Wednesday, Friday: 830am-5pm; Saturday: 9am-12pm
Hamilton West Clinic ----------------------------- 513.737.6900
903 NW Washington Blvd; Hamilton, OH 45013
No website
- Sliding-fee scale for all residents of Butler County regardless of income or ins. coverage
- Hours: Monday-Friday 830am-5pm

Middletown Community Health and Dental Center ------ 513.425.8305
930 Ninth Avenue; Middletown, OH 45042
Website: [http://www.myprimaryhealthsolutions.org/*](http://www.myprimaryhealthsolutions.org/*)
- Sliding-fee scale for all residents of Butler County regardless of income or insurance coverage
- Health Center Hours: Monday: 8am-530pm; Tuesday: 8am-7pm; Wednesday: 730am-5pm; Thursday: 730am-5pm; and Friday: 830am-5pm
- Dental Center Hours: Monday, Wednesday, Thursday: 8am-5pm (emergency dental appointment sign-in: 730am-745am); Tuesday: 8am-7pm; Friday: 8am-2pm

Ohio's Best Rx ----------------------------------- 866.923.7879
Website: [http://www.ohiobestrx.org/*](http://www.ohiobestrx.org/*)
- Ohio's "Best Rx" is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than [http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf*](http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf*) which is $32,670 (single), $44,130 (family of two), $67,050 (family of four)

Pregnancy Center East----------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: [http://www.pregnancycentereast.com/*](http://www.pregnancycentereast.com/*)
- Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; parenting classes; and free baby supplies
- Hours: Monday: 930am-5pm; Tuesday: 930am-130pm and 630pm-830pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830pm; Friday: 930am-130pm
- Located in Hamilton County but serve individuals from whatever county they reside

Salvation Army (Hamilton) ------------------------ 513.863.1445
235 Ludlow Street; Hamilton, OH 45011
Website: [http://www.salvationarmyusa.org/*](http://www.salvationarmyusa.org/*)
- Accepts phone calls for assistance only Monday-Thursday: 930am-1130am
- Afternoon hours are for scheduled appointments. No walk-in services

Salvation Army (Middletown) ------------------------ 513.423.9452
1914 First Ave.; P.O. Box 420445
Website: [http://www.salvationarmyusa.org/*](http://www.salvationarmyusa.org/*)
- Hours: Monday-Friday: 9am-11am and 1pm-3pm
- Assists with prescriptions
Starkey Hearing Foundation ------------------------------------------ 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

St. Vincent DePaul Society, Oxford ------------------------------- 513.523.2153
111 East High Street; Oxford, OH 45056
Website: http://www.svdpcccincinnati.org/*
- Hours: Monday-Friday:9am-5pm
- Serves Oxford area residents who live in the 45056-zip code

Vision Coalition of Greater Cincinnati --------------------------- 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
- This resource provides a general listing of local organizations that offer eye care and vision related programs and services
- Many of these organizations also offer free or reduced cost services and patient assistance programs for people who are low-income, uninsured, or experiencing significant financial challenges

Vision USA -------------------------------------------------------- 800.766.4466
Website: http://www.optometryscharity.org/*
- Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

Women's Health Issues in Miami-Valley Sisterhood (WHIMS) --- No Number
Website: http://pccwebsite.com/whims*
- Non-profit organization that provides emergency funds to save, prolong or enhance the life of women by financially helping with medical bills and health care needs
- Network with numerous medical and service providers in the Miami Valley to provide assistance through an emergency voucher system

OHIO: CLERMONT COUNTY
MEDICAL ASSISTANCE

Benefits Check-Up ------------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work
First Baptist Church: Edenton ----------------------------- 513.625.0731
6655 Edenton Pleasant Plain Road; Pleasant Plain, OH 45162
Website: http://www.edentonfbc.org/*
- Offers free discount prescription drug cards that are worth up to 40% off generic prescription drugs and are valid at most area pharmacies

Milford Miami Ministry ------------------------------- 513.248.1114
844 State Route 131; Milford, OH 45150
Website: http://mmministry.org/*
- Hours: Tuesday and Thursday: 9am-12pm; Wednesday: 630pm-8pm
- Assistance provided to residents in the Milford School District or Miami Township
- Financial assistance with medications
- Required to apply: picture ID, piece of mail to verify address

Ohio's Best Rx -------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
- Ohio's "Best Rx" is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf** which is $32,670 (single), $44,130 (family of two), $67,050(family of four)

Pregnancy Center East ------------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
- Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; parenting classes; and free baby supplies.
- Hours: Monday:930am-5pm; Tuesday: 930am-130pm and 630pm-830 pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830 pm; Friday: 930am-130pm
- Located in Hamilton County but serves individuals from whatever county they reside

Starkey Hearing Foundation -------------------------- 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

SEM Food Pantry ----------------------------------- 513.231.1412
6474 Beechmont Avenue; Cincinnati, OH 45230
Website: http://www.semcommunities.org/food_pantry.html*
- Provides food, utility assistance, and prescription assistance to residents of Eastern Hamilton County and Western/Central Clermont County
- Hours: Monday, Wednesday, Thursday, Friday: 930am-130pm; Tuesday 530pm-730pm
Vision Coalition of Greater Cincinnati ------------------------ 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
  • This resource provides a general listing of local organizations that offer eye care and vision related programs and services.
  • Many of these organizations also offer free or reduced cost services and patient assistance programs for people who are low-income, uninsured, or experiencing significant financial challenges

Vision USA ----------------------------------------------- 1.800.766.4466
Website: http://www.optometristscharity.org/*
  • Provides basic eye health and vision services free of charge to low-income, uninsured individuals and their families

**OHIO: ADAMS & BROWN COUNTY MEDICAL ASSISTANCE**

Benefits Check-Up ------------------------------------------ 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Ohio's Best Rx --------------------------------------------- 866.923.7879
Website: http://www.ohiobestrx.org/*
  • Ohio’s “Best Rx” is a prescription drug discount card program designed to lower the cost of prescriptions for Ohio residents without prescription drug insurance coverage who are 60 years of age or older or under the age of 60 with annual family incomes of less than http://www.ohiobestrx.org/pdfs/OBRx_300_chart.pdf* which is $32,670 (single), $44,130 (family of two), $67,050(family of four)

Pregnancy Center East -------------------------------------- 513.321.3100
3944 Edwards Road; Cincinnati, OH 45209
Website: http://www.pregnancycentereast.com/*
  • Provides free and confidential pregnancy testing and ultrasounds; information on abortion alternatives; adoption information; and referrals; post-abortion counseling; medical referrals; parenting classes; and free baby supplies
  • Hours: Monday: 930am-5pm; Tuesday: 930am-130pm and 630pm-830pm; Wednesday: 930am-5pm and 630pm-830pm; Thursday: 930am-130pm and 630pm-830pm; Friday: 930am-130pm
  • Located in Hamilton County but serve individuals from whatever county they reside

Starkey Hearing Foundation ---------------------------------- 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
  • Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids
NORTHERN KENTUCKY MEDICAL ASSISTANCE

Benefits Check-Up ----------------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
- Website helps you find state, federal, and private benefits programs available where you live. These benefits programs can help pay for prescriptions, health care, food, utilities, and more. You can also get help with tax relief, transportation, legal issues, or finding work

Butler Foundation ----------------------------------------------- 859.292.5534
Email: bschafer@corporex.com
- Financial assistance for medical equipment, prescriptions, glasses, dental, etc.

Campbell County Community Action Commission -------- 859.431.4177
437 West Ninth Street; Newport, KY 41017
Website: http://www.nkcac.org/*
- Assistance with prescriptions

Faith Community Pharmacy ----------------------------------- 859.426.7837
7033 Burlington Pike, Suite 4; Florence, KY 41042
Website: http://www.faithcommunitypharmacy.com/*
- Provides free prescription medication for residents of Northern Kentucky who do not have prescription drug coverage and meet household income guidelines.
- Screening Interviews: Monday-Thursday beginning at 9am
- Outreach locations: Campbell County (437 W. 9th St, Newport) 3rd Wednesday and Monday: 1pm-3pm and Kenton County (315 E. 15th St, Covington) 4th Tuesday and Monday: 9am-11am

Family Support of Boone County ------------------------------- 800.306.8959
8311 US Highway 42; Florence, KY 41042
Website: http://chfs.ky.gov/dCBS/dfs/
- Offers assistance to families in Boone County need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address

Family Support of Campbell County ---------------------------- 800.306.8959
601 Washington Avenue; Newport, KY 41071
Website: http://chfs.ky.gov/dCBS/dfs/*
- Offers assistance to families in Campbell County in need of: food, clothing, rent, deposit, housing searches, tenant/landlord rights, transportation, cleaning supplies, utilities, prescriptions, household items, personal items, diapers, furniture, baby items, USDA commodities, SHARE, and referrals to other agencies
- Hours: Monday-Friday: 8am-430pm; Bring ID, SS card, and proof of address
Family Support of Kenton County --------------- 800.306.8959
333 Scott Street, Suite 300 (First Floor); Covington, KY 41011
Website: http://chfs.ky.gov/dcbs/dfs/
- Offers assistance to families in Kenton County in need of child support assistance only
- Hours: Monday-Friday 8am-430pm; Bring ID, SS card, and proof of address

Grace Community Church --------------------------- 859.431.9888
131 East 5th Street; Covington, KY 41011
Website: http://immanuelemc.org/*
- Provides eyeglasses at community meal every Sunday: 4pm-5pm

Health Kentucky ------------------------------- 800.633.8100
140 Consumer Lane; Frankfort, KY 40601
Website: http://www.healthkentucky.org/*
- Health Kentucky and the Kentucky Physicians Care Program’s vision is that all uninsured
Kentuckians living in poverty have access to quality healthcare
- Applicant must be a U.S. citizen and a Kentucky resident between the ages of 18-64
- Applicant cannot be covered by any private insurance, Medicaid, Medicare, or Disability
(SSI)
- Household income level must be at or below 100% Federal Poverty guidelines. Resources
must also be less than $2,000.00.

Health Point Family Care ------------------------ 859.655.6100
1401 Madison Avenue, Covington, KY 41011
Website: http://www.healthpointfc.org/*
- A nonprofit medical and dental practice providing primary care at five locations in Kenton,
Campbell and Boone counties in Kentucky
- Provides quality, affordable health care to low-income and uninsured people
- Prescription Drug Assistance program helps qualified patients obtain free prescriptions

Henry Hosea House ------------------------------ 859.261.5857
901 York Street; Newport, KY 41071
Website: http://www.henryhoseahouse.com/*
- Foot clinic October-March

Holy Spirit Outreach Ministry ------------------- 859.261.0818
809 York Street; Newport, KY 41071
Website: http://holyspiritnewport.com/
- Photo ID is required; Offers medical assistance Monday, Wednesday, Friday: 9am-1pm;
Friday: 9am-12pm

Kenton County Community Action Commission ------ 859.291.8607
315 East 15th Street; Covington, KY 41011
Website: http://www.nkcac.org/*
- Assistance with prescriptions
Northern Kentucky Independent District Health Dept. --- 859.341.4264
610 Medical Village Drive; Edgewood, KY 41017
Website: [http://www.nkyhealth.org/mx/hm.asp?id=healthandsocneeds*](http://www.nkyhealth.org/mx/hm.asp?id=healthandsocneeds*)
- Provides medical assistance for people with HIV/AIDS

Southside Church of Christ ------------------------------- 859.654.8827
20 Southside Church Road; Falmouth, KY 41040
No website
- Hours: Last Saturday of the month: 10am-11am (November and December: last Saturday before holiday); Provides food, diapers, and OTC medications

Starkey Hearing Foundation ------------------------------- 866.354.3254
Website: [http://www.starkeyhearingfoundation.org/*](http://www.starkeyhearingfoundation.org/*)
- Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

St. Paul's Healthcare Mission ------------------------------- 859.581.7640
7 Court Street; Newport KY 41071
Website: [http://stpaulsnewport.org/healthcare-mission.html](http://stpaulsnewport.org/healthcare-mission.html)
- Hours: Wednesday: 530pm-730pm (no appointment necessary)
- Service offered: blood pressure screening, diabetic blood glucose screening, assistance managing medications, mobile mammography offered 2x year, assistance obtaining medications, diabetic testing supplies, assistance with enrolling in health insurance

United Christian Volunteers ------------------------------- 859.727.4417
15 Kenton Street; Erlanger, KY 41018
No website
- Assistance with: rent/utilities/security deposit; food; clothing; prescriptions; personal care items; and furniture; Hours: Monday-Friday: 9am-12pm
- Serves residents of Erlanger and Elsmere: must show ID, proof of residency within the last 30 days, and SS card/print out or birth certificate for each member of the household

United Ministries ---------------------------------------- 859.727.0300
525 Graves Avenue; Erlanger, KY 41018
- Provides financial assistance for prescriptions and MD appointments
- Serves residents from Southern Kenton County (excluding Covington and Latonia) and all of Boone County with emergency assistance
- Must meet with a Case Manager
- Please call to schedule appointment

Vision Coalition of Greater Cincinnati ------------------- 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: [http://www.vcgc.org/*](http://www.vcgc.org/*)
- This resource provides a general listing of local organizations that offer eye care and vision services at free or reduced cost services
Vision USA ---------------------------------- 800.766.4466
Website: Optometry Cares*
  • Provides basic eye health and vision services free of charge to low-income, uninsured
    individuals and their families

ININDIANA
MEDICAL ASSISTANCE

Batesville Area Ministerial Association --------------------- 812.932.2622
P.O. Box 383; Batesville, IN 47006
Website: http://www.batesvillefoodpantry.org/*
  • Prescription assistance for Batesville citizens, open Wednesday: 12pm-4pm

Benefits Check-Up ---------------------------------------- 571.527.3990
251 18th Street, Suite 500; Arlington, VA 22202
Website: http://www.benefitscheckup.org/*
  • Website helps you find state, federal, and private benefits programs available where you
    live. These benefits programs can help pay for prescriptions, health care, food, utilities, and
    more. You can also get help with tax relief, transportation, legal issues, or finding work

Dearborn County Crisis Pregnancy Center, Inc ------- 812.537.4357
62 Doughty Road Suite 5; Lawrenceburg, IN 47025
No website
  • Faith-based, non-profit organization that may be able to provide housing assistance
  • Provides material needs and services for the expectant mother free of charge
  • Hours: Monday: 3pm-7pm

Dearborn County Health Department ---------------------- 812.537.8826
215 B West High Street; Lawrenceburg, IN 47025
Website: http://www.dearborncounty.org/*

Franklin County Health Department ---------------------- 765.647.4322
1010 Franklin Avenue # 210; Brookville, IN 47012
Website: http://www.franklincounty.in.gov/
  • Provides Community Clinics, Adolescent/Adult Immunizations, Childhood Immunizations
    and other medical needs

Kings Daughter Hospital and Health Services ----------- 812.689.5101
206 West Tyson Street; Versailles, IN 47042
Website: http://www.kdhhs.org/*
  • Operates multiple local health care clinics

Ohio County Health Department ------------------------ 812.438.2551
117 Sixth Street; Rising Sun, IN 47040
No website
Ripley County Public Health Nurse Division ----------------- 812.689.0506
102 West 1st North Street, Suite 107; Versailles, IN 47042
Website: http://www.ripleycounty.com/healthdepartment/*
  • Hours: Monday-Friday: 8am-12pm and 1pm-4pm

Rising Sun Medical Center ----------------------------------- 812.438.2555
230 Sixth Street; Rising Sun, IN 47040
Website: http://risingsunmedicalcenter.com/*
  • Hours: Monday, Tuesday, Wednesday, Friday: 8:30am-5pm and Thursday: 8:30am-5:30pm
  • All office visits are by appointment only
  • A sliding fee scale based on household income is available to qualifying patient

Salvation Army (Dearborn County) ----------------------------- 812.926.1585
110 Imparting Street; Aurora, IN 47001
Website: http://www.salvationarmyindiana.org/*

Salvation Army (Ripley County) ------------------------------- 812.689.4323
Osgood Nazarene Church
1006 North Columbia Avenue; Osgood, IN 47037
Website: http://www.salvationarmyindiana.org/*

Starkey Hearing Foundation ------------------------------- 866.354.3254
Website: http://www.starkeyhearingfoundation.org/*
  • Hear Now is a national non-profit program committed to assisting U.S. residents who are deaf or hard of hearing and have no other resources to acquire hearing aids

Southeastern Indiana Economic Opportunity Corp ------ 812.926.1585
110 Importing Street; Aurora, IN 47001
Website: http://www.sieoc.org/*
  • Provides assistance to residents of Dearborn, Franklin, Ohio, and Ripley Counties
  • Provides financial assistance for prescriptions

Town Trustee in Ripley, Dearborn, Franklin, or Ohio Indiana
  • Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance for the needy

Vision Coalition of Greater Cincinnati ----------------------- 866.466.2343
1945 CEI Drive; Cincinnati, OH 45242
Website: http://www.vcgc.org/*
  • Provides a general listing of local organizations that offer eye care and vision services at free or reduced cost services for people who are low-income

Vision USA --------------------------------------------------- 800.766.4466
Website: http://www.optometryscharity.org/*
  • Provides basic eye health and vision services free of charge to low-income
Dental Assistance

Counties by page number
KY: All 8 NKY: 235
IN: Southeast Counties: 236

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

OHIO: HAMILTON COUNTY
DENTAL ASSISTANCE

Crest Smiles Shoppe ------------------------------------------- 513.352.4072
612 Rockdale Avenue, Cincinnati, OH 45229-2919
Website: http://www.cincinnati-oh.gov/health/
  • Provides dental care on sliding fee scale to Cincinnati residents
  • Hours of operation are Monday-Friday: 7:30am-5pm
  • Cincinnati city residents in need of emergency dental care can walk in Monday-Friday at 7:30am
  • Must bring picture ID, proof of residence, proof of income, and $20 co-pay

Donated Dental Services --------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
  • Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
  • Must be working or receive SSDI or VA benefits

Elm Street Health Center -------------------------------------- 513.352.3092
1525 Elm Street; Cincinnati, OH
No website
  • Adult Medical; Pediatrics; OBGYN; Dental
  • Adolescent/Adult Immunizations, Flu Vaccines, General Dentistry, General Physical Examinations, and Street Outreach and Mobile Dental Care for Homeless People
  • Hours: Monday: 9am-6pm; Tuesday-Friday: 8am-5pm

McMicken Dental Center --------------------------------------- 513.763.2200
40 E McMicken Avenue; Cincinnati, OH 45202
Website: http://www.cincysmiles.org/*
  • Dental-care for the homeless; must have homeless certificate
  • Hours: Monday-Thursday: 7:30am-430pm; Friday: 7:30am-3pm
Millvale at Hopple Street Dental Center ----------------------- 513.352.3196  
2750 Beekman Street; Cincinnati, OH 45225  
No website

Northside Dental Clinic ---------------------------------------- 513.357.7610  
3917 Spring Grove Avenue; Cincinnati, OH 45223  
No website  
- Only serves residents of 45201 and 45239 zip codes; need proof of income and address  
- Dental emergencies: Monday: 830am; Wednesday-Friday: 730am  
- Clinic hours: Monday: 8am-6pm; Tuesday-Friday: 730am-5pm

Price Hill Health Center (Dental) ----------------------------- 513.357.2704  
2136 W. 8th Street; Cincinnati, OH 45204  
Website: [http://www.cincinnati-oh.gov/health/](http://www.cincinnati-oh.gov/health/)

University Hospital Dental Center ----------------------------- 513.584.6650  
234 Goodman Avenue; Cincinnati, OH 45219 (3rd Floor of B Pavilion)  
Website: [http://universityhospital.uchealth.com/*](http://universityhospital.uchealth.com/*)  
- Provides dental services on a sliding fee scale  
- Must make an appointment; no walk-ins

Valley Dental Group -------------------------------------------- 513.631.2224  
7125 Reading Road; Cincinnati, OH 45237  
No website  
- Affordable dental care

Winton Hills Medical and Health Center ------------------------- 513-242-1033  
5275 Winneste Avenue; Cincinnati, OH, 45232  
Website: [http://www.winmedinc.org/*](http://www.winmedinc.org/*)  
- Dental Care Services, Obstetrical and Gynecological Care, Primary Medical Care  
- Hours: Monday, Tuesday, Friday: 830am-5pm; Wednesday and Thursday: 830am-7pm

**OHIO: BUTLER COUNTY DENTAL ASSISTANCE**

Donated Dental Services -------------------------------------- 513.621.0248  
635 W. 7th Street, Suite 309; Cincinnati, OH 45203  
Website: [http://www.cincysmiles.org/*](http://www.cincysmiles.org/*)  
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled  
- Must be working or receive SSDI or VA benefits
Middletown Community Health & Dental Center --------- 513.454.1111
1036 South Verity Parkway; Middletown, OH 45044
Website: http://www.myprimaryhealthsolutions.org/*
- Sliding-fee scale for all residents of Butler County regardless of income or ins. coverage
- Hours: Monday: 730am-530pm; Tuesday: 730am-7pm Wednesday-Friday: 730am-530pm
- Emergency Appointment Hours: (sign in) 730am-745am

**OHIO: CLERMONT COUNTY DENTAL ASSISTANCE**

Donated Dental Services ------------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
- Must be working or receive SSDI or VA benefits

**OHIO: ADAMS & BROWN COUNTY DENTAL ASSISTANCE**

Donated Dental Services ------------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled
- Must be working or receive SSDI or VA benefits

**NORTHERN KENTUCKY DENTAL ASSISTANCE**

Butler Foundation --------------------------------------------- 859.292.5534
Email: bschaefercorporex.com
- Financial assistance for medical equipment, prescriptions, glasses, dental, etc.

Donated Dental Services ------------------------------------------- 513.621.0248
635 W. 7th Street, Suite 309; Cincinnati, OH 45203
Website: http://www.cincysmiles.org/*
- Partners with participating practitioners to provide care to residents of Greater Cincinnati and Northern Kentucky who are low income or disabled; Must be working or receive benefits
INDIANA
DENTAL ASSISTANCE

Donated Dental Service ---------------------------------------- 800.452.6022
PO Box 872; Indianapolis, IN 46202
No website

Indiana Dental Association --------------------------------------------- 800.562.5646
401 West Michigan Street Suite 1000; Indianapolis, IN 46206
No website
• Provides referrals to participating dentists who offer reduced rates to low income persons 65
  and older who do not have private dental insurance or Medicaid
• To apply for this program, contact the local Agency on Aging
Birth Certificates and ID’s

Counties by page number
KY: All 8 NKY: 239
IN: Southeast Counties: 239

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*Info is subject to change without notice. Please contact providers directly.*

**OHIO: HAMILTON COUNTY**
**BIRTH CERTIFICATES AND ID’S**

Elm Street Health Center -------------------------------------- 513.352.2925
1525 Elm Street; Cincinnati, OH 45210 (1st Floor)
No website
- To apply for a birth certificate, go to 1st Floor Elm Street Health Center between 8am-3pm
- Birth Certificates may be picked up on the day applied for, prior to 3pm
- Cost: $22 per copy; Issues Birth Certificates for anyone born in Ohio

Freestore/ Foodbank -------------------------------------------- 513.241.1064
112 E Liberty; Cincinnati, OH
Website: http://www.fsfbmedia.org/beta/*
- Emergency assistance with birth certificates and identification
- Provides financial assistance with birth certificates on the first Wednesday of the month for the first 5 people who arrive
- Provides birth certificates and IDs on an immediate basis if you contact Lisa Snorton at 513-370-0444

Hamilton County Veteran Service Commission --------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: http://www.hamiltoncountyohio.gov/veterans/
- Provides vouchers for Veterans to get birth certificates
- Arrive between 8am-10am Monday-Friday to complete an application for assistance

Our Daily Bread ----------------------------------------------- 513.621.6364 ext.16
1730 Race Street (at Elder Street); Cincinnati, OH 45202
Website: http://www.ourdailybread.us/*
- Hours: Monday-Friday: 930am-1145am
- Assistance with obtaining/paying for IDs and birth certificates
- Christ Church Cathedral (4th/Sycamore Street) can help with IDs and birth certificates at 430pm on Tuesdays only
Salvation Army

120 East Central Parkway; Cincinnati, OH 45202
Website: http://www.salvationarmyusa.org/
- Assists with obtaining birth certificates and state ID’s

St. Vincent DePaul Emergency Services

1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- Assistance with birth certificates and ID only for clients born in Ohio
- Walk-ins welcome the 1st Thursday of each month: 9am-11am (only the first 100 people are served each month due to limited financial resources)
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address

OHIO: BUTLER COUNTY
BIRTH CERTIFICATES AND ID’S

Elm Street Health Center

1525 Elm Street; Cincinnati, OH 45210 (1st Floor)
No website
- To apply for a birth certificate, go to 1st Floor Elm Street Health Center between 8am-3pm
- Birth Certificates may be picked up on the day applied for, prior to 3pm
- Cost: $22 per copy; Issues Birth Certificates for anyone born in Ohio

Salvation Army

235 Ludlow Street; Hamilton, OH 45011
Website: http://www.salvationarmyusa.org/*
- Assists with IDs and Birth Certificates
- Accepts phone calls for assistance only Monday-Thursday: 930am - 1130am. Afternoon hours are for scheduled appointments. No walk-in services

St. Vincent DePaul Emergency Services

1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- Assistance with birth certificates and ID only for clients born in Ohio
- Walk-ins welcome the 1st Thursday of each month: 9am-11am (only the first 100 people are served each month due to limited financial resources)
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address
OHIO: CLERMONT COUNTY
BIRTH CERTIFICATES AND ID’S

Elm Street Health Center -------------------------------------- 513.352.2925
1525 Elm Street; Cincinnati, OH 45210 (1st Floor)
No website
- To apply for a birth certificate, go to 1st Floor Elm Street Health Center between 8am-3pm
- Birth Certificates may be picked up on the day applied for, prior to 3pm
- Cost: $22 per copy; Issues Birth Certificates for anyone born in Ohio

St. Vincent DePaul Emergency Services ---------------------- 513.562.8841
1125 Bank Street; Cincinnati, OH 45214
Website: http://www.svdpcincinnati.org/*
- Assistance with birth certificates and ID only for clients born in Ohio
- Walk-ins welcome the 1st Thursday of each month: 9am-11am (only the first 100 people are served each month due to limited financial resources)
- Please bring the following documentation with you: Picture ID, Social Security Cards or a printout for the entire household; Proof of income of entire household; Proof of address

NORTHERN KENTUCKY
BIRTH CERTIFICATES AND ID’S

Mental Health Association of NKY -------------------------- 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*
- Provide assistance with obtaining birth certificates and ID's for individuals with mental health issues
- Provide counseling services for individuals without insurance, payee services and supported employment services

INDIANA
BIRTH CERTIFICATES AND ID’S

Town Trustee in Ripley, Dearborn, Franklin, or Ohio Indiana
- Call your local town office and ask about the Trustee program and poor relief. Each town and county has a Township Trustee, which may be able to offer assistance
Payee Services

Counties by page number

KY:  All 8 NKY: 241
IN:  Southeast Counties: 242

*Links will take you to non-VA Websites. The VA does not endorse nor is responsible for the content on the sites.
*Info is subject to change without notice. Please contact providers directly.

**OHIO: HAMILTON COUNTY**

**PAYEE SERVICES**

Church of the Advent Open Door Ministry -------------- 513.961.2259
2366 Kemper Lane (Walnut Hills); Cincinnati, OH 45206
Website: [http://advent-cincinnati.diosohio.org/*](http://advent-cincinnati.diosohio.org/*)
  • Payee program for adults suffering with mental illness

Cincinnati Area Senior Services ----------------------------- 513.721.4330
2368 Victory Parkway Suite 300; Cincinnati, OH 45206
Website: [http://cassdelivers.org/*](http://cassdelivers.org/*)
  • Guardian and Representative Payee program for seniors

Freestore/ Foodbank ---------------------------------------- 513.241.1064
112 E Liberty; Cincinnati, OH 45202
Website: [http://www.fsfbmedia.org/beta/*](http://www.fsfbmedia.org/beta/*)
  • Protective Payee program; budget counseling

Life Point Solutions ---------------------------------------- 513.921.6300
3730 Glenway Avenue; Cincinnati, OH 45205
Website: [http://www.lifepointsolutions.org/*](http://www.lifepointsolutions.org/*)
  • Payee services

Mercy Neighborhood Ministries ---------------------------- 513.721.2500
1602 Madison Road #200; Cincinnati, OH 45206 (Desales Crossing Center)
No website
  • Payee services
OHIO: BUTLER COUNTY
PAYEE SERVICES

Lifespan ----------------------------------------------- 513.868.3210
1900 Fairgrove Avenue Route 4; Hamilton, OH 45011
Website: http://www.lifespanohio.org/*
  • Representative Payee program for residents in Butler and Warren County

OHIO: CLERMONT COUNTY
PAYEE SERVICES

Life Point Solutions ------------------------------- 513.947.7000
43 East Main Street; Amelia, OH 45102
512 High Street; Milford, OH 45150
Website: http://www.lifepointsolutions.org/*
  • Payee services

NORTHERN KENTUCKY
PAYEE SERVICES

Freestore/ Foodbank ------------------------------- 513.241.1064
112 E Liberty; Cincinnati, OH 45202
Website: http://www.fsfbmedia.org/beta/*
  • Protective Payee program; budget counseling

Life Point Solutions -------------------------------- 859.291.1121
434 Scott Boulevard; Covington, KY 41011
Website: http://www.lifepointsolutions.org/*
  • Payee services

Mental Health America of Northern Kentucky -------- 859.431.1077
912 Scott Street; Covington, KY 41011
Website: http://www.mhanky.org/MHA/ASP/Home.asp*
  • Payee services

Welcome House of Northern Kentucky ------------------ 859.431.8717
205 West Pike Street, Covington, KY 41011
Website: http://www.welcomehouseky.org/*
  • Payee services
Lifetime Resources ---------------------------------------------- 812.432.6200
13091 Benedict Drive; Dillsboro, IN 47018
Website: http://www.lifetime-resources.org/*
- Sentry Services provides court appointed representation for adults 18+ who are unable to advocate or make informed decisions for themselves
- Guardianship and Payee
Veteran Services

*Info is subject to change without notice. Please contact providers directly.

American Red Cross ---------------------------------- 877.272.7337
2111 Dana Avenue, Cincinnati, OH 45207
Website: http://www.redcross.org/*
- The financial assistance is provided in the form of no-interest loans and grants for situations such as emergency travel, urgent health and welfare needs such as food, rent/utilities, and burial assistance. Recipients must be either active duty or retired military persons.
- Family Care packages can be distributed to families in the Greater Cincinnati Area. The items being collected for the Family Care packages are: Grocery store gift certificates, gas station gift cards, and pre-paid phone cards in increments of $10 (or more) which must have international access.

Batesville American Legion ----------------------------- 812.654.9233
318 E Indian Trail; Milan, IN
Website: http://www.legion.org/*
- Military Service Fund provides emergency assistance to Veterans currently serving or who have been honorably discharged from active duty within the past five years.

Butler County Veteran Service Commission --------------- 513.887.3600
315 High Street (First Floor); Hamilton, Ohio 45011
Website: http://bcvets.org/*
- Provides financial assistance to eligible Veterans, spouses, dependent children, and surviving spouses on an emergency basis for housing, utilities, and food.

Cincinnati VA Medical Center -------------------------- 513.861.3100
3200 Vine Street; Cincinnati, OH 45220
Website: http://www.cincinnati.va.gov/
- The Cincinnati VA Medical Center is devoted to providing primary healthcare, specialized care, and mental health services to Veterans whom reside within a 50-mile radius of the Medical Center in the states of Ohio, Kentucky, and Indiana.
- Cincinnati VA provides healthcare services for Veterans closer to their homes at the following six Community-Based Outpatient Clinics located in: Bellevue, Kentucky; Clermont County, Ohio; Hamilton, Ohio; Dearborn County, Indiana; Florence, Kentucky; Georgetown, Ohio.

Clermont County Veterans Service Commission ------- 513.732.7363
76 South Riverside Drive (Heritage Bldg-3rd. Floor); Batavia, OH 45103
Website: http://www.clermontcountyveterans.com/*
- Emergency funds for food, housing and utilities may be provided to Veterans and/or their dependents. Transportation to/from medical appointments at the VA also provided.
- For transportation, call 732.7471 at least 5 days prior to your appointment to schedule.

Cincinnati VA Community Outreach Division: 7th Edition 2019
Commonwealth of KY DVOP Program --------------- 859.292.2631
No address or website
- Works with disabled Veterans in Northern Kentucky, providing one-on-one case management until they find employment

Disabled American Vets (DAV: KY) ---------------------- 859.426.2838
3725 Alexandria Pike; Cold Spring, KY 41076
Website: http://www.dav.org/about/Default.aspx*
- Provides transportation for disabled Veterans to/from medical appointments

Disabled American Vets (DAV: OH) ---------------------- 513.475.6443
Cincinnati VA 1st Floor, across from Auditorium
3200 Vine Street; Cincinnati, OH 45220
Website: http://www.dav.org/about/Default.aspx*
- Provides free assistance with applying for benefits, claims, and burial services
- Assist with completing applications for upgrading discharge status

Goodwill Industries ---------------------------------- 513.631.4500
10600 Springfield Pike; Cincinnati, OH 45215
Website: http://www.cincinnatigoodwill.org/services/veterans.php*
- Goodwill's HUD housing, training, and employment programs are operated for homeless individuals, including but not limited to military Veterans
- Assistance with rent payments, security deposits, delinquent utility bills, furniture and other household furnishings needed to establish a stable living environment. Funds may also be available to the individual for the purchase of food, clothing and transportation while looking for employment or while participating in a training program
- The Cincinnati VA has 24 Grant and Per Diem transitional housing beds at Goodwill

Habitat for Humanity --------------------------------- 513.621.4147
4910 Para Drive; Cincinnati, OH 45237
Website: http://habitatcincinnati.org/*
- Critical Home Repair Program helps Veterans with home improvements and home repairs
- Must commit to investing a minimum of 16 hours of sweat equity
- Must demonstrate the ability to repay the total cost of repairs for materials
- The maximum amount allotted will be $10,000.00; Income guidelines apply

Hamilton County Veteran Service Commission --------- 513.946.3300
230 East 9th Street; Cincinnati, OH 45202
Website: http://www.hamiltoncountyohio.gov/veterans/
- Provides financial emergency assistance for food, rent/utilities, etc. to Veterans and their dependents who reside in Hamilton County
- Provides vouchers for Veterans to get birth certificates (must have been born in Hamilton County)
- Assists Veterans with getting their discharge status upgraded
- Arrive between 8am-10am Monday-Friday to complete an application for assistance
Lawyers Serving Warriors ------------------------------------------ 202.265.8305
PO Box 65762; Washington, DC 20035
Website: http://www.lawyersservingwarriors.com/*
- Offers free legal assistance for disability issues for all Veterans

Military One Source --------------------------------------------- 800.342.9647
Website: http://www.militaryonesource.mil/*
- Military OneSource is here to help you with just about any need
- Available by phone or online, our free service is provided by the Department of Defense for active-duty, Guard, and Reserve service members and their families

Kentucky Department of Veteran Affairs Region 12 ------- no number
7129 Price Pike; Florence, KY 41042
Website: http://veterans.ky.gov/
- Covers residents of Boone, Campbell, and Kenton County
- Provides Veterans with financial assistance, one time only, for rent, utilities, deposit, etc.

Kentucky Department of Veteran Affairs Region 6 ------- no number
101 N. Main Street; Williamstown, KY 41097
Website: http://veterans.ky.gov/
- Covers residents of Bracken, Carroll, Franklin, Gallatin, Grant, Harrison, Henry, Owen, Pendleton, Scott, and Trimble Counties
- Provides Veterans with financial assistance, one time only, for rent, utilities, deposit, etc.

Ohio Department of Job and Family Services ------------------- 888.296.7541
30 E. Broad Street, 32nd Floor; Columbus, OH 43215 option #5
Website: http://jfs.ohio.gov/veterans/index.stm
- Assistance with employment, benefits, education and transportation for Ohio residents

One Stop Northern Kentucky (Boone) -------------------------- 859.371.0808
8020 Veterans Memorial Drive; Florence, KY 41042
Website: http://www.nkyonestop.org/*
- Provides case management, transportation, interview clothing, and workforce readiness to help people find employment
- Works with homeless Veterans who are looking for employment
Ripley County Veteran's Services ---------------------------- 812.689.7165
102 W. First North Street; Versailles, IN 47042
Website: http://www.ripleycounty.com/veteranservices/
- Hours: Monday-Wednesday: 8am-12pm and 1pm-4pm
- Assists with completing claims for VA benefits and VA pension
- Provides transportation to/from VA facilities

Stateside Legal ------------------------------------------- No Number
Website: http://statesidelegal.org/*
- This website is for members of the military, Veterans, their families and advocates. The goal is to help access benefits; find free legal help; and better understand your legal issues such as foreclosures, disabilities, debt issues, etc.

The Empire Beauty School ------------------------------- 513.741.4777
8419 Colerain Avenue; Cincinnati, OH 45239
Website: http://www.empire.edu/cosmetology-schools/ohio/cincinnati
- Free haircuts for Veterans

The Vet Center ------------------------------------------ 513.763.3500
4545 Montgomery Road; Cincinnati, OH 45212
Website: http://www.vetcenter.va.gov/
- Provides War-zone Veterans and their families with the following readjustment services free of charge: Individual and group counseling; Family counseling for military related issues; Bereavement counseling for families who experience an active duty death; Military sexual trauma counseling and referral; Outreach and education; Substance abuse assessment and referral; Employment assessment & referral; VBA benefits explanation and referral; Screening & referral for medical issues including TBI, depression, etc.

VA Domiciliary ----------------------------------------- 859.572.6202
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075 option #5
Website: http://www.cincinnati.va.gov/services/DOM_Mental_Health.asp
- 58-bed unit with a holistic approach and a 3-6-month average length of stay
- A variety of treatment programs are offered, including: extensive vocational rehabilitation services and other services necessary in the development of skills important to the adoption of a productive lifestyle

VA Grant and Per Diem Program (GPD) ------------------ 513.977.6806 (central line)
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp
- Offers transitional housing to Veterans for up to 2 years per episode of care
- Can offer transitional housing to Veterans who are not eligible for VA medical services.
- VA currently has 164 beds in Hamilton County: 63 at Joseph House; 50 at VOA Veterans Resource Center; 15 at Goodwill; 18 at Parkway Center, 15 at Shelterhouse
- VA has 3 Liaisons who screen for eligibility and provide grant oversight
VA Health Care for Homeless Veterans (HCHV) --- 513.977.6813 (central line)
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp
- An outreach program for homeless Veterans to help them utilize VA and community resources towards the goal of ending homelessness

VA Guaranteed Home Loans ------------------------------- 800.729.5772
Website: http://www.benefits.va.gov/homeloans
- VA home loan guaranties are issued to help eligible service members, Veterans, reservists and certain unmarried surviving spouses obtain homes, condominiums, residential cooperative housing units, and manufactured homes, and to refinance loans

VA HUD/VASH Program ------------------------------- 513.977.6832 (central line)
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp
- Provides HUD Section 8 vouchers and case management services for homeless Veterans who are medically eligible

VA OEF/OIF Clinic -------------------------------- 513.475.6921
3200 Vine Street; Cincinnati, OH 45220
Website: http://www.cincinnati.va.gov/services/returning/
- Helps returning War-Zone Veterans transition into the VA system with a comprehensive assessment of issues, resulting from their experiences during War-Zone service. Free health care is available for 5 years after they are discharged from the military and includes medical as well as mental health care; case management; and compensation and pension information; Dental care is free for the first 180 days upon return

VA Trauma Recovery Center ------------------------------- 859.572.6208
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.cincinnati.va.gov/services/ptsd_mental_health.asp
- The Trauma Recovery program provides services to Veterans of all eras who experienced trauma. Most patients have War-Zone trauma, however, this is not required for treatment. Patients also include those who experienced childhood traumas, sexual trauma, and trauma from accidents and other forms of catastrophic experiences
- Treatment is provided in both outpatient and residential settings and requires that Veterans assume responsibility for their recovery. The goals of the program are to decrease distress and to help the Veteran create healthier living patterns using efficacy based psycho-education, cognitive behavioral and coping skills interventions

VA Veterans Benefit Administration (VBA) --------------- 513.684.3877
513.475.6499
3200 Vine Street; Cincinnati, OH 45220 (1st Floor of VA-across from the auditorium: Jason Conger)
Website: http://www.cincinnati.va.gov/patients/eligibility.asp
- Assists Veterans with obtaining healthcare and benefits they are entitled to
- Walk in hours: 8am-4pm
VA Veteran's Justice Outreach (VJO) ------------------------------- 513.977.6838
1000 South Fort Thomas Avenue; Fort Thomas, KY 41075
Website: http://www.cincinnati.va.gov/services/CommunityOutreach.asp

- Meets with Veterans in contact with the justice system
- Do not make recommendations to the court nor do they give legal advice
- Educates the court about VA services that might be used for diversion to avoid unnecessary criminalization

VA Homeless Veterans Supported Employment -------- 513.977.6818
909 Vine Street; Cincinnati, OH 45202
Website: http://www.cincinnati.va.gov/services/homeless/index.asp

Volunteers of America, Veterans Resource Center ------ 513.322.5170
7938 Hamilton Avenue; Mt. Healthy, OH 45231
513.381.7233- CAP Line
Website: http://www.voago.org/

- 54 beds serving Veterans with SMI, Dual Diagnoses, Former or Current justice-involved
- 50 beds for male Veterans and 4 beds in a separate wing set aside for female Veterans

VA Substance Dependence Program (SUDEP) -------- 513.861.3100
3200 Vine Street; Cincinnati, OH 45220
Website: https://www.cincinnati.va.gov/services/Substance_Dependency.asp

- **Intake and Referral** – Assessment and evaluation are available on a walk-in basis through the Psychiatric Evaluation Center (PEC); no appointment is needed. Patients are then sent for specialized substance abuse intake and a determination is made for referral to the appropriate service. To discuss or make a referral, call extension 6367 and ask to speak to the staff member assigned to Intake for the day.

- **Detoxification Service** – Outpatient Substance Dependence Evaluation Clinic (OSDEC) and Inpatient Medically Managed Detoxification Service are available for all categories of drugs of abuse, including alcohol, cocaine and opiates. Referrals- 513.861.3100 Ext. 4752

- **Outpatient Detoxification Service** – patients are evaluated by one of the Substance Dependence Physicians/NPs and seen on a daily basis by the providers until their detox is completed.

- **Inpatient Detoxification Service** – 3 bed, medically managed detoxification unit located on an acute medical unit, staffed by nurses.

- **Rehabilitation Service** – provides treatment in both residential and outpatient settings. The level of care for an individual is in the least restrictive setting.

- **Residential Rehabilitation Service**: Utilizes a highly structured milieu treatment approach with an emphasis on group work. We have 17 residential beds with a 21-day average length of stay. Screenings are Tuesdays and Thursdays at 2pm. Patients must be medically stable to participate in intensive day-long group and individual programming. Referrals- 513.861.3100 Ext. 4822 or 4827
- **Outpatient Rehabilitation Service** – Provides a variety of group and individual services. Education groups include Grief and Loss, Anger Management, OEF/OIF Groups, Smart Recovery, and Process Recovery Groups. Services are provided in the evening 4 days a week and on Saturdays, including our family program, Community Connection, from 1pm-230pm. AA meetings are held every day at 1130am and on Saturday from 10am-11am. Alanon is held on Saturday at 10am. Referrals- 513.861.3100 Ext. 4822 or 4827

- **Dual Diagnosis Service** – Provides outpatient services to Veterans who suffer from co-occurring substance use and psychiatric disorders. Group and individual therapy are provided. Screenings are every Monday at 130pm for admission into the program. Referrals- 513.861.3100 Ext. 4797

- **Substance Abuse/Posttraumatic Stress Disorder (SA/PTSD) Service** – This outpatient program provides services to Veterans with both Substance Abuse and Posttraumatic Stress Disorder. Utilizing the evidence-based Seeking Safety model, the SA/PTSD program offers structured group therapy. Referrals- 513.861.3100 Ext. 4255

- **Tobacco Treatment Center** – Classes are provided in an ongoing group format on Monday: 830am-930am; Monday evenings: 530pm-630pm; Thursday: 1pm–2pm; a specialized group for dual diagnosis patients meets on Friday at 10am. Nicotine replacement therapy and other medications to aid in quitting tobacco use are provided. Tobacco Treatment is also provided in the CBOC's. Referrals- 513.861.3100 Ext. 5515

- **Opioid Substitution Program (OSP)** – Provides opiate agonist therapy (methadone maintenance) and drug treatment for patients with long-term opiate addiction problems. Counseling, case management, and group therapy are important components of the program. All patients need to be assessed prior to initiating care. Referrals- 513.861.3100 Ext. 4857

- **Buprenorphine Treatment Clinic (BTC)** - Suboxone (Buprenorphine) treatment is also provided for opiate dependent patients. All patients need to be assessed prior to initiating care. Counseling, case management and group therapy are also important components of this program. Referrals- 513.861.3100 Ext. 4735
3B-3. Attachment Guide - Summary of Racial Disparity Assessment

1. Summary of Racial Disparity Assessment
Cincinnati & Hamilton County Continuum of Care for the Homeless

Racial Disparities in Homelessness

A local assessment of the Homeless Service System between July 1, 2017 & June 30, 2019

September 2019
Introduction

This report is published by Strategies to End Homelessness (STEH) as a starting point in assessing racial disparities in the homeless service system, the report provides baseline conclusions while identifying limitations in the assessment.

According to census data, 65.9% of residents living in Hamilton County, Ohio are White, non-Hispanic and 25.6% of residents are Black/African-American. The remaining portion of residents identify as either American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial descent. However, when comparing this census data to the racial make-up of the homeless service system, it can very easily be determined that people who identify as Black/African America are over represented in the homeless service system.

Because 100% of homeless projects are on HMIS, the distribution of race and ethnicity can be seen at the system level and broken down by project type. When looking at the full system, persons of Black/African-American descent represent 63% of participants who received services through street outreach, emergency shelter, and/or a supportive housing project. The overrepresentation of Black/African-American singles and families is the result of systematic, institutionalized inequity in Cincinnati and Hamilton County, Ohio. This discrepancy will likely continue without community-wide intervention across all systems.

This region is not alone in these findings. According to a recent report published by Supporting Partnerships for Anti-Racist Communities (SPARC)¹, “People of color are dramatically more likely than white people to experience homelessness in the United States.” Through their study across six communities, it was found that Black residents accounted for nearly 65% of people experiencing homelessness, even though they accounted for only 18% of the overall population in the same geographical area (Atlanta, GA; Columbus, OH; Dallas, TX; San Francisco, CA; Syracuse, NY; Pierce County, WA).

Locally, the Continuum of Care is in compliance with all required polices covering issues of fair housing, equal access, and accessibility. But it is evident that policies alone will not move the system towards true equity.

The data used in this report was collected between July 1, 2017 and June 30, 2019 in the Cincinnati/Hamilton County Continuum of Care’s Homeless Management Information System (HMIS). All providers contribute to HMIS or the comparable database for DV providers. STEH, as UFA for this CoC, employs a full-time data analyst who conducted the analysis using methodologies as follows:

“Although Black people comprise 13% of the general population in the United States and 26% of those living in poverty, they account for more than 40% of the homeless population, suggesting that poverty rates alone do not explain the overrepresentation.”

SPARC Phase One Study Findings

STEH examined the racial demographics of the CoC’s homeless population and housing programs and compared them to the overall population and population below the poverty line in Hamilton County. STEH then examined differences in performance measures between racial demographics in the major CoC project types. Hypothesis testing was performed to determine the statistical significance of differences in performance metrics.

The following HMIS data sets are applicable:

- HMIS Universal Data Elements
- Coordinated Entry System data collected through the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT). VI-SPDAT data was collected from July 1, 2016 – June 30, 2018. Our CoC underwent an HMIS transition beginning January 1, 2019 and due to that transition, the VI-SPDAT data has not been updated. The section of this assessment addressing the VI-SPDAT is, therefore, unchanged from last year’s assessment.

Additional public data is incorporated throughout the report.

In review of the report, it is important to understand the following:

- Participants in homeless programs self-report demographic data to intake workers administering homeless programs
- Data on minor children is reported by the family head of household
- Full system data does not include data collected in victim service projects
- Full system data does include homeless projects funded by the VA.
- Limitations in findings were mostly the result of either limited data or a small population size

This report focuses on the comparison between Black/African-American participants and White participants in the Cincinnati/Hamilton County CoC. The category labeled “Other” represents the combination of participants identifying as American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial descent. The decision to combine these groups was made because of the very small number of people represented in each in our community, and particularly so in the population experiencing homelessness. In addition, it is expected that the relatively small percentage of Latinx population seen in our HMIS participating agencies is an under-representation. The overall percentage of Latinx population in our locality is small, but to the extent they are experiencing housing instability, they may not be visible in our formal system. It is expected that Latinx persons experiencing housing instability may not be defined as Category 1 “literally homeless,” but rather that they are doubled up or couch surfing with family and friends. While we do not have hard data on this locally, we are not ignoring that population. Based on the data available for this report, it is difficult to assess and inappropriate to assume any definite conclusions in regards to these distinct groups.
1. Race & Ethnicity - Hamilton County & the Continuum of Care

Observations

The demographic breakdown in the homeless service system is not reflective of Hamilton County, Ohio’s demography as a whole. About 65.9% of Hamilton County residents are white, non-Hispanic, 25.6% are Black/African-American, and 3.0% are Hispanic/Latino. The remaining 5.5% of the population is American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial.

The Black/African-American community is overrepresented in both the population living below the poverty line, and the population whose income is less than 50% of the poverty line. The “other” population experiences poverty—and has income less than 50% of the poverty line—at a greater rate than Whites, but not at as great a rate as the Black/African-American community. Of the general population of Hamilton County, 17% live in poverty.

Those who self-identify as Black/African-American were overrepresented among CoC clients compared to their share of Hamilton County’s population, even after accounting for poverty data. Although Hamilton County’s population is only 25.7% Black/African-American, 63% of the literally homeless and 68% of those in CoC housing (TH-RRH, RRH, PSH) are Black/African-American. Conversely, the Hispanic/Latino population makes up a small portion of the county demographics (3.0%) and an even smaller portion of the homeless system (2% of the literally homeless and 2% in CoC housing).

Limitations

- The impact of community inequities on the Hispanic/Latino population and those of American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial descent requires more data to properly analyze. The total population is so small that drawing any conclusions from this data set is inappropriate.
2. Household Composition

Observations
When looking at the differences between individual and family households served in the homeless system, it is clear that Black/African-American households are overrepresented in both populations.

However, the racial inequity observed in the family population is readily observable. Black/African-American families with minor children represent an extreme overrepresentation in the homeless system.

- Of the families who experienced literal homelessness, 78% were Black/African-American
- Of the families who moved into a CoC supportive housing project, 75% were Black/African-American

As a whole, Black/African-American households made up the majority of the literal homeless population. Black/African-American households were also more likely than White households to access supportive housing subsidies in CoC housing projects.

Limitations & Recommendations
Structural racism and inequities in both housing and income exist across the nation as well as in the local community. These barriers are often difficult to quantify in data sets but cannot be overlooked when discussing racial disparities in the homeless system.
• Homeless Families & Race:
  - More data is imperative. It is recommended that a longer period of time be analyzed to see if multi-generational homelessness is apparent in the local system. Specifically, are children who experience homelessness more likely to enter homelessness as adults? The findings from this analysis could predict future racial disparities if nothing changes.

• Access to Housing:
  - From the data available, it is difficult to extract broader meaning of the statement, “Black/African-American households were also more likely than White households to access supportive housing subsidies in CoC housing projects.” Deeper analysis is recommended to determine if the rate of access to CoC housing is proportionate to the rate of racial disparity identified in the literal homeless populations.
  - Data outside the homeless system may reveal more insight – it is recommended that data sharing with emergency assistance providers be analyzed to identify disparities in access. If White households were more likely to access resources that prevented or shortened episodes of homelessness, it could explain the deep disparities among races.
3. Prior Living Situation – Emergency Shelter

**Participant Location Prior to Entering an Emergency Shelter**

*The length of the bar indicates the percentage of emergency shelter participants who entered homelessness from each location & the number on the bar indicates the total number of participants.*

**Observations**

When compared to Black/African-American participants, White participants were more likely to enter emergency shelter from the street, another emergency shelter, jail, or another institutional setting. 30% of Black/African-American participants reported staying with family prior to entering emergency shelter. Clients in the “Other” category (American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial) were more likely to enter emergency shelter via market rate housing, and hotel/motel than Black/African-American or White clients.

**Limitations & Recommendations**

- “Prior Living Situation” assesses only where the client stayed the night before they entered emergency shelter, not their primary nighttime residence before becoming homeless.
- This data includes duplication amongst participants who have multiple entries into emergency shelter which may skew any conclusions.
- The CoC should explore options of expanding the data collected prior to entry into homelessness. Additionally, data sharing with other systems would allow for a more thorough analysis movement between systems and a means of evaluating exit strategies of systems known to feed into homelessness such as child welfare (specifically young people aging out of foster care), jails/prisons, and other institutions.
4. Vulnerability Index–Service Prioritization Decision Assistance Tool (VI-SPDAT)

VI-SPDAT Scores by Household Type and Race

Disclaimer: The data re VI-SPDAT is from July 1, 2016 – June 30, 2018. Our CoC went through an HMIS transition in 2019, which means that our locality does not yet have updated VI-SPDAT data. This portion of the report is unchanged from last year and will be updated as soon as our coordinated entry project is fully live in our HMIS Software.

Observations
The overall distribution of VI-SPDAT scores is consistent with national data, with many participants scoring in the 4-7 range of vulnerabilities. The total number of higher scores decreases as VI-SPDAT scores increase (i.e. a smaller number of participants achieve the highest possible scores on the tool).

Generally, Black/African-American participants had lower VI-SPDAT scores when compared to White participants. Educated assumptions can be made about this observation:
- Black/African-American participants were more likely to experience barriers are not accounted for in the VI-SPDAT. This may include inequitable access to housing, or intergenerational poverty.
- Discrepancy may be attributed to the fact that the VI-SPDAT relies on self-report and that continued exposure to trauma may impact self-perception of constitutes a “vulnerability” or “barrier” to housing. For example – people who grow-up witnessing negative interactions between the police and their
community members may unknowingly be desensitized to personal interactions with police and under report that barrier when completing the VI-SPDAT; generational poverty may have a similar effect on a self-reported answer.

Referring back to section 1 of this report, it was observed that Black/African-American households enter CoC housing at a rate higher than White households. This observation conflicts with the lower VI-SPDAT scores shown here, especially when CoC policies prioritize households identified as most vulnerable based in-part by VI-SPDAT data. It is not clear as to exactly why this data is conflicting but a conclusion can be drawn that the VI-SPDAT does not accurately capture the vulnerabilities/barriers experienced by the Black/African-American population represented in the homeless service system.

Limitations & Recommendations
Capturing the full range of vulnerabilities experienced by a large population is challenging. The data available to the CoC is very limited and data-sharing partnerships with other systems (education, criminal justice, child welfare, healthcare) would allow for a more robust assessment of how homeless participants interact with other systems and if these interactions impact the overall vulnerabilities associated with maintaining permanent housing.

The observations do draw the conclusion that the VI-SPDAT, as a standalone Coordinated Entry tool, does not accurately capture data to clearly identify the most vulnerable people in the community.

Strategies for improvement:
- Complete a full assessment of Coordinated Entry data and its outcomes
- Compare local observations with national reports
- Talk to current and past participants in the homeless service system to learn more about the VI-SPDAT and the overall impact of the Coordinated Entry system. This should be strategic with a series of interviews, conversations, and focus groups – representation must align with the demographic makeup of the homeless service system.
- Learn from other CoC’s who have changed their assessment tool – specifically identify, what led them to make the change? What was the impact? How are they evaluating accuracy?
5. Outreach

![Street Outreach Outcomes](image-url)

*The lengths of the bars represent the percentage of street outreach clients of the racial group who exited to a positive destination type or returned to homelessness with 12 months of exit. The numbers indicate the total clients represented.

Observations

Of Black/African-American families exiting street outreach, 28% exit to positive destinations. 56% of White families exiting street outreach exit to positive destinations.

Limitations

- There are too few families of any racial background (and an extremely small number of families of “other” races) engaged by street outreach to make accurate conclusions regarding families from this data.

Black/African-American single individuals, and single individuals of other races exit street outreach to positive destinations at a higher rate (50% and 55%, respectively), while White single individuals exit to positive destinations at a slightly lower rate (41).
6. Emergency Shelter

* The lengths of the bars represent the percentage of emergency shelter clients of the racial group who exited to permanent housing type or returned to homelessness with 12 months of exit. The numbers indicate the total clients represented.

**Observations**

Black/African-American households with children exit shelter to permanent housing at a similar rate than families who were White or other races. Of Black/African-American families exiting shelter 74% exit to permanent housing, versus 78% of White families and 73% of families of other races.

Black/African-American single individuals and single individuals of other races exit shelter to permanent housing at a similar rate as each other's demographic (25% and 21%, respectively), while White single individuals exit shelter to permanent housing at a lower rate (19%).

Despite these differences in exits from shelter to permanent housing by racial group, recidivism rates were similar across racial groups for single individuals who exited to permanent housing. Among families, the rate of returns to homelessness was lower for White clients than for Black/African-American families or those of other races.

**Limitations**

- Because only two years of data were examined, recidivism rates at 24 months from exit are unknown, and 12-month recidivism is known for only about half the clients
7. Rapid Re-Housing

* The lengths of the bars represent the percentage of Rapid Re-Housing clients of the racial group who exited to the destination type or returned to homelessness with 12 months of exit. The numbers indicate the total clients represented.

**Observations**

Families of Black/African-American, White, and other races exited Rapid Re-Housing (RRH) to permanent housing at similar rates. Black/African-American single individuals (87%) were more likely to exit RRH to permanent housing than White single individuals (78%).

After exiting RRH to permanent housing destinations, 13% of families of other races returned to homelessness within 12 months, whereas 167 of Black/African-American families, and 14% of White families, exited RRH to permanent housing destinations and returned to homelessness within 12 months.

**Limitations**

- The small number of clients of “other races” (American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial descent) makes it difficult to assess the unique needs of these distinct groups.
8. Permanent Supportive Housing

Observations
No significant differences in exit destinations or recidivism across racial groups can be detected. Recidivism among Black/African-American single individuals who exited PSH to permanent housing destinations (7%) was similar to that of White singles (11%).

Limitations
The cohort in this metric is small, compared to other metrics, owing to the small number of clients for whom PSH is an appropriate housing intervention. Like other metrics, those of other races represent a small portion of PSH singles and families, and therefore extrapolating significant meaning from observations is difficult.
9. Other Observations

- Length of time homeless was similar across racial groups.
- The small number of Hispanic CoC clients makes comparison difficult. However, no clear differences in exit destinations or recidivism between Hispanic and non-Hispanic clients could be found in any project type.
- Similarly, the small number of singles and families in the “other races” category (American Indian/Alaskan Native, Asian, Native Hawaiian, or multiracial descent) makes comparison difficult.
- Black/African-American singles were more likely to increase their total and earned income.
- Data-sharing partnerships with other systems throughout Hamilton County would provide a more robust assessment of institutionalized barriers and systematic inequity that contributes to overrepresentation of the Black/African-American population in the CoC.

10. Next Steps: Commitment to Equitable Access to and Provision of Housing & Services

The CoC is committed to improving strategies that address racial disparities. This analysis represents the beginning stages of this work and the Homeless Clearinghouse will continue to move this work forward.

Based partly on priorities indicated in Continuum of Care Program Competition NOFAs in 2018 and 2019, our CoC Board, the Homeless Clearinghouse, has prioritized the following action steps:

- Our CoC has conducted a Strategic Planning retreat which discussed racial equity and the need to analyzed and address racial disparities related to homelessness
- Continue analysis of HMIS data
- Integrate additional data sources in the analysis and present a broader view of the community
- Acknowledge the discrepancies between the demographics of the CoC Board & the population the CoC serves; develop strategies towards seating a board that is representative of the population served in the CoC
- Train leadership & staff working in homeless services on understanding racism, racial equity and the intersection of racism and homelessness. Some progress has now been made in this area.
- Partner with other groups in the community and nationally who are working to improve equity in the area
- Improve/formalize strategies to educate organizations, stakeholders, & boards of directors working on homelessness on the topic of creating greater racial and ethnic diversity

While progress has been identified in the following areas, the Homeless Clearinghouse should formalize expectations & processes to ensure advancement continues:

- Ensure all flyers, websites, and materials are inclusive of underrepresented groups
- Establish professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homeless sector
- Analyze the Coordinated Entry System data and tool to understand its impact on people of different races and ethnicities experiencing homelessness
- Analyze HMIS & comparable database system data to understand the pattern of program use for people of different races and ethnicities in the homeless services system
- Analyze of U.S. Census, education, employment, health, and other data to better understand the scope and needs of different races or ethnicities experiencing homelessness